

**Contreras, Michelle**

JWD 046-17

**From:** webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov  
**Sent:** Wednesday, February 01, 2017 9:16 PM  
**To:** Civilian Police Oversight Agency  
**Cc:** Harness, Edward; Bustos, Amanda; Contreras, Michelle; Verploegh, Miriam  
**Subject:** ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

anytime

Your E-Mail Address

Preferred Language

English

Date of Birth

Street Address

City

Albuquerque

State

ZIP Code

87109

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident  
Jan 23, 2017 03:00 PM  
Address or Location of the Incident

JWD046-17

Police Employee #1 - Name  
L. Lopez  
Police Employee #1 - ID or Badge Number  
4742  
Police Employee #2 - Name  
Police Employee #2 - ID or Badge Number  
Are You Submitting this Form for Someone Else?  
No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

No

Additional Witness

Jennifer Arnason - 936.900.4470; resident at 936 Palomas SE

Statement

On 23 January, 2017, my tenant Jennifer (listed above) contacted me that her neighborhood was part of a lockdown at 3 a.m. earlier that morning. While the police were searching the area for an auto theft suspect, she believes that he was able to gain access to her garage.

When she came out of the house later that morning to go to school, she saw the garage door pried open and her bike was stolen. That bike was a gift from her father, and her only method of transportation to UNM where she is a TA and grad student. She lives on a very limited budget to go to school and we help her where we can with large items, etc. since she sold her car to fund her schooling.

She called me, her property manager, and told me what had happened. I called the owner of the home and we called out the garage door repair and had ADT install an alarm system on an emergency request. Jennifer told me that she was waiting for another officer to come by and take a statement. That officer was officer Lopez.

After taking the statement, officer Lopez came back to the house and dropped off a bike for my tenant, Jennifer to use.

I wanted to send Officer Lopez and APD a huge THANK YOU for doing this. We all were so touched by this gracious and generous gift. I have no idea how to contact Officer Lopez to say thank you in person, but I want her to know that we - my company and the homeowner at \_\_\_\_\_, as well as Jennifer, our tenant, appreciate the extra effort she went through to make it easier for Jennifer to get around and to feel safe again.


What Outcome are you Seeking?

I would love the opportunity to thank officer Lopez in person and give her a gift card from my company as a Thank You and offer of appreciation. I was personally touched by her extra effort in this instance.

Electronic Signature

JWD 047-17

Dear Albuquerque Police Dept officers, Chief,  
and Civilian Police Oversight Agency,

We wish to commend the officers, and  
Department, for successfully talking down a suicidal  
woman with a gun on the I-40 overpass near  
Coors today (Feb. 1, 2017). The police did the  
right thing, and acted professionally.  
The delays and inconveniences involved to  
save a life are well worth it, and we  
support these measures that must take time  
and care to save a life, no matter the  
inconvenience. Sincerely, 

JWDO48-17

02-05-17 09:22 RCVD

Civilian Police Oversight Agency  
600 2<sup>nd</sup> NW, Room 813  
Albuquerque, NM 87102

February 3, 2017

Dear Civilian Police Oversight Agency,

It was wonderful to hear a positive outcome from an interaction between a mentally ill individual and the APD. Thank you for intervening without the unnecessary use of deadly force to end a difficult and "inconvenient" event that occurred at Coors and I-40.

Albuquerque has such a frightening reputation for violence. The ability of our police department to de-escalate these types of events, acknowledge the inability of someone with mental health issues to make rational choices, and to take the time necessary to bring a volatile situation to a non-lethal closure is a very necessary first step in ridding our city of that unfortunate reputation.

As a lifelong citizen of this beautiful city, who has a healthy fear of the police, I now have hope that ALL our men and women of APD will receive and utilize this training as often as necessary to spare lives, and not endanger bystanders.

Thank you for taking all the time you needed to save the life of the distressed woman with a firearm, and utilizing your training and skills and not exercising deadly force.

Sincerely,

**Contreras, Michelle**

**From:** webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov  
**Sent:** Monday, February 06, 2017 8:55 PM  
**To:** Civilian Police Oversight Agency  
**Cc:** Harness, Edward; Bustos, Amanda; Contreras, Michelle; Verploegh, Miriam  
**Subject:** ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

thursday mornings

Your E-Mail Address

Preferred Language

engsih

Date of Birth

Street Address

City

State

ZIP Code

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Feb 06, 2017 06:15 PM

Address or Location of the Incident

over the phone.

Police Employee #1 - Name

Jared Folk

Police Employee #1 - ID or Badge Number

5447

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

JW15049-17

Statement

I had called the non-emergency line to try to get an officer escort for a civil matter. Unfortunately, they didn't make it in time. However, I was still contacted by this officer who proceeded to treat me very respectfully and gave me the most useful advice I've ever received from a public servant. He was pleasant and honest and showed genuine concern for me and my family during this matter.

What Outcome are you Seeking?

He should be recognized for a job well-done. I felt more secure because of his actions.

Electronic Signature

**From:** webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov  
**Sent:** Thursday, February 09, 2017 7:59 PM  
**To:** Civilian Police Oversight Agency  
**Cc:** Harness, Edward; Bustos, Amanda; Contreras, Michelle; Verploegh, Miriam  
**Subject:** ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Sunday

Your E-Mail Address

Preferred Language

English

Date of Birth

Street Address

City

Albuquerque

State

NM

ZIP Code

87106

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Feb 07, 2017 01:00 AM

Address or Location of the Incident

Police Employee #1 - Name

Officer Stuyvesant

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Anonymous Telephone Call

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

No

Additional Witness

Neighbor across the street heard it happen, too dark to identify suspects. Landlord is replacing the lights in the lot.

Statement

Officer Stuyvesant was very helpful. I have not seen his police report but he said he does them quickly and I believe him. He helped me clean up the window that was bashed in by the vandal. He listened to the neighbor across the street who heard the incident happen at 1 am. He also gave me good advice to repair the window before the night because the vehicle becomes a target for more criminal behavior. I was shocked and confused and he helped me make sense of how to put this situation behind me.

On a more pessimistic note, I called my landlord and requested security for the parking lot. The Lucaya Apartment representative told me to call the police department and request more monitoring of our parking lot at night when these burglaries and vandalisms happen. The woman officer on the phone asked me why these incidents were happening to me. I told her that I had left valuables in the car with the doors unlocked and my car had been burglarized about a year ago. I also told her I didn't know why I was targeted. I don't have a criminal record, I don't have any gang affiliations, I don't have any relationships that have required the intervention of law enforcement. I try to live a good life and treat people with respect. I found it rude to request help for protection and become a suspect. As the saying goes, Bad things happen to good people. In contrast, to Officer Stuyvesant's courtesy and help, I felt belittled by the officer on the phone.

What Outcome are you Seeking?

No outcome. I am requesting a commendation and an opportunity to air my grievances.

Electronic Signature

Anonymous

JWD 050-17



**Contreras, Michelle**

JWID051-17

**From:** webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov  
**Sent:** Tuesday, February 14, 2017 11:12 AM  
**To:** Civilian Police Oversight Agency  
**Cc:** Harness, Edward; Bustos, Amanda; Contreras, Michelle; Verploegh, Miriam  
**Subject:** ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Middle Name

Home Telephone

-0-

Cell or Work Telephone

Best Time to Call

Anytime

Your E-Mail Address

Preferred Language

english

Date of Birth

Street Address

City

State

ZIP Code

87122

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Feb 13, 2017 10:00 AM

Address or Location of the Incident

Police Employee #1 - Name

Commander Mike Miller

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Additional Witness

N/A

Statement

This message is to compliment Commander Mike Miller!!!

Going north on \_\_\_\_\_ late morning yesterday just before \_\_\_\_\_ Blvd., my car stalled... I was wearing a short sleeve shirt and a vest sweater... Commander Miller traveling north on Wyo... turned on his red lights in the suburban he was driving...all of the traffic stopped...he rolled down his window and asked me if I was all right and if there was anything he could help me and then he asked me that question again... I shared with him that I was just waiting for a tow truck.

I just wanted to say that I "appreciated" his courtesy. He is without a doubt a great officer and a caring individual.

Please share this message with Commander Mike Miller... Thank you very much!!

What Outcome are you Seeking?

A very sincere thank you towards Commander Mike Miller!!

Electronic Signature

JWD051-17

### Albuquerque Police Department ~~Complaint~~ or Commendation Form



This form must be delivered to the CPOA office via the following ways:  
Hand-Delivered: Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102  
Office: 505-924-3770  
Fax: 505-924-3775  
Email: cpoa@cabq.gov  
Mail: CPOA, P.O. Box 1293  
Albuquerque, NM 87103  
TTY (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts ~~complaints~~ and commendations for the Albuquerque Police Department. In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form; please contact the CPOA at 505-924-3770.

I want to file a:  ~~Complain~~  Commendation Interested in Mediation?  Yes  No  I need more Information

What outcome are you seeking? (Please describe what happened on the back of this page)  
A COMMENDATION TO APD OFFICERS IN GENERAL FOR BEING SO PATIENT WITH CIVILIANS SPECIALLY HERE IN ALBUQ, NEW MEXICO

Information about you:  
First: \_\_\_\_\_ Last: \_\_\_\_\_ Middle: \_\_\_\_\_  
Home: (505) Cell/Work: +N/A Best time to Call? ANY  
Email: \_\_\_\_\_ Language: ENGLISH Date of Birth: \_\_\_\_\_  
Street: \_\_\_\_\_ Apt: \_\_\_\_\_  
City: ALBUQUERQUE State: N.M. Zip Code: 87108

Information about the Incident:  
Date: 2/9/17 Time: 3:30 AM (PM) 2-11-17-2:30 PM (OFFICER MS, ASHL)  
Address/Location: \_\_\_\_\_ City: ALBUQ NM State: \_\_\_\_\_ Zip Code: 87108

Information about the Albuquerque Police Department employee(s) involved:  
Name: OFFICER RAMOS AND HIS Man/I.D. #: 5791  
Name: COMRADES Man/I.D. #: \_\_\_\_\_

Are you submitting this form for someone else?  Yes  No  
Did you witness this incident?  Yes  No  
Name of the person you are submitting this form for: SELF Phone: (505)

Additional Witness:  
Name: N/A NOT NEEDED Phone: N/A  
Address: N/A  
Street: \_\_\_\_\_ Apt: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

STATEMENT

JWD052-17

Briefly summarize what happened (attach additional pages or documents if needed).

It is important to provide as much information as possible describing the incident in full detail including: location, date, time, officer/employee(s) involved, and witnesses.

If names are not known, please include a detailed description of the officer(s) involved.

A.P.D., OFFICERS, CASE # 170013789

DISPATCHED TO MY RESIDENTS UPON MY REQUEST TO MAKE A REPORT ON THREATS BEING MADE TO ME, THE OFFICERS WERE VERY COURTEOUS AND UNDERSTANDING AND I APPRECIATE THAT!

"Thank you very much"

P.S. APD, PHIL CHACON Sincerely,  
MEMORIAL SUB STATION  
IS ONLY 1 BLOCK AWAY  
FROM MY APARTMENT, 1  
NICE - I FEEL SECURE

**Optional:** The Department of Justice and the Civilian Police Oversight Agency are requesting this information for statistical purposes. It is optional to answer these demographic questions. We value your participation; please help our Agency track any biases or trends within the Albuquerque Police Department.

Do you speak and understand English?

Sex/Gender Expressed.

Sexual Orientation:

Race.

er

Ethnicity: Hispanic/ Non-Hispanic

Do you have a Mental illness?

Do you struggle with homelessness?

Were you homeless at the time of the incident?

The information provided in this statement is true and factual to the best of my knowledge and will become public record once filed.

I understand I may be required to appear in the Civilian Police Oversight Agency office for an interview or to provide other investigative assistance, as necessary.

I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint.

Signature

Date

2-15-17

OFFICE USE ONLY: APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit complaint to Internal Affairs by the end of the shift following the shift in which the complaint was received.

APD Supervisor Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Time Received: \_\_\_\_\_ AM / PM

### Albuquerque Police Department ~~Complaint~~ or Commendation Form



This form must be delivered to the CPOA office via the following ways:  
Hand-Delivered: Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102  
Office: 505-924-3770  
Fax: 505-924-3775  
Email: cpoa@cabq.gov  
Mail: CPOA, P.O. Box 1293  
Albuquerque, NM 87103  
TTY (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts ~~complaints~~ and commendations for the Albuquerque Police Department. In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form; please contact the CPOA at 505-924-3770.

I want to file a:  ~~Complaint~~  Commendation Interested in Mediation?  Yes  No  I need more Information

What outcome are you seeking? (Please describe what happened on the back of this page)  
A COMMENDATION TO APD OFFICERS IN GENERAL FOR BEING SO PATIENT WITH CIVILIANS SPECIALLY HERE IN ALBUQ, NEW MEXICO

Information about you:  
First: \_\_\_\_\_ Last: \_\_\_\_\_ Middle: \_\_\_\_\_  
Home: (505) \_\_\_\_\_ Cell/Work: N/A Best time to Call? ANY  
Email: \_\_\_\_\_ Preferred Language: ENGLISH Date of Birth: \_\_\_\_\_

Street: \_\_\_\_\_ Apt. \_\_\_\_\_  
City: ALBUQUERQUE State: N.M. Zip Code: 87108

Information about the Incident:  
Date: 2-9-17 Time: 3:30 AM (PM) 2-11-17-2:30 PM OFFICER MS, ASHL

Address/Location: \_\_\_\_\_ Apt. \_\_\_\_\_ City: ALBUQ State: NM Zip Code: 87108

Information about the Albuquerque Police Department employee(s) involved:  
Name: OFFICER RAMOS AND HIS Man/I.D. #: 5791  
Name: COMRADES Man/I.D. #: \_\_\_\_\_

Are you submitting this form for someone else?  Yes  No  
Did you witness this incident?  Yes  No  
Name of the person you are submitting this form for: SELF Phone: 505 \_\_\_\_\_

Additional Witness:  
Name: N/A NOT NEEDED Phone ( ) N/A  
Address: N/A  
Street \_\_\_\_\_ Apt. \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

STATEMENT

JWD053-17

Briefly summarize what happened (attach additional pages or documents if needed).  
It is important to provide as much information as possible describing the incident in full detail including:  
location, date, time, officer/employee(s) involved, and witnesses.  
If names are not known, please include a detailed description of the officer(s) involved.

A.P.D., OFFICERS, CASE #

DISPATCHED TO MY RESIDENTS UPON  
MY REQUEST TO MAKE A REPORT ON  
THREATS BEING MADE TO ME, THE OFFICERS  
WERE VERY COURTEOUS AND UNDERSTANDING  
AND I APPRECIATE THAT!

"Thank You Very Much"

P.S. APD, PHIL CHACON Sincerely,  
MEMORIAL SUB STATION  
IS ONLY 1 BLOCK AWAY  
FROM MY APARTMENT, I  
NICE - I FEEL SECURE

**Optional:** The Department of Justice and the Civilian Police Oversight Agency are requesting this information for statistical purposes. It is optional to answer these demographic questions. We value your participation; please help our Agency track any biases or trends within the Albuquerque Police Department.

Do you speak and understand English?

Sex/Gender Expresses: \_\_\_\_\_

Sexual Orientation: He \_\_\_\_\_ / Homosexual/ Bisexual/ Asexual/ Other

Race: \_\_\_\_\_

Ethnicity: Hispanic/ Non-Hispanic

Do you have a Mental Illness?

Do you struggle with homelessness?

Were you homeless at the time of the incident?

The information provided in this statement is true and factual to the best of my knowledge and will become public record once filed.  
I understand I may be required to appear in the Civilian Police Oversight Agency office for an interview or to provide other investigative assistance, as necessary.  
I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint

Signature: \_\_\_\_\_ Date: 2-15-17

OFFICE USE ONLY: APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit complaint to Internal Affairs by the end of the shift following the shift in which the complaint was received.

APD Supervisor Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Time Received: \_\_\_\_\_ AM / PM

**From:** webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov  
**Sent:** Saturday, February 18, 2017 6:23 AM  
**To:** Civilian Police Oversight Agency  
**Cc:** Harness, Edward; Bustos, Amanda; Contreras, Michelle; Verploegh, Miriam  
**Subject:** ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Evenings or Sunday

Your E-Mail Address

Preferred Language

English

Date of Birth

Street Address

City

State

ZIP Code

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Feb 17, 2017 10:15 AM

Address or Location of the Incident

This happened on the highway heading eastbound from coors. I am relatively new to Albuquerque, so unfortunately I'm not 100% sure of any other cross streets.

Police Employee #1 - Name

Unknown

Police Employee #1 - ID or Badge Number

Unknown

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

I was driving back from the CABQ Daytona transportation center on the highway when traffic started to slow. In the far right lane I saw police lights, but couldn't quite tell what was going on. As I got closer I saw a dog in the highway, and the police officer was attempting to rescue it from getting hit by a car. I pulled over as the dog crossed to the other side of the highway, and the police officer did a u turn in an attempt to continue helping the dog. I did not get to see the outcome, however, I was incredibly moved that a police officer was going to such effort to help rescue a dog. I am an avid dog lover, and I found myself close to tears knowing that APD has members on the force that care about animals enough to take time out of their busy day to save one that would have otherwise been hit. I wish I had more information as to who the officer was, however, I didn't make note of his patrol car number. Regardless, I wanted to extend a huge thank you to APD for doing this.

What Outcome are you Seeking?

Just wanted to say thanks.

Electronic Signature

JWD055-17





02-22-17A09:46 RCVD

VIA USPS  
mcontreras JWD056-17

Official Use ONLY: Date/Time Received: 2-22-17 Received by: \_\_\_\_\_ SPE #: \_\_\_\_\_ Assigned to: \_\_\_\_\_

### Civilian Police Oversight Agency (CPOA) Albuquerque Police Department Complaint or Commendation Form

This form can be hand-delivered to the CPOA office located at the Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102

Fax: 505-924-3775  
Email: cpoa@cabq.gov  
Mail: CPOA, P.O. Box 1293  
Albuquerque, NM 87103  
TTY (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts complaints and commendations for the Albuquerque Police Department. In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form, please contact the CPOA at 505-924-3770.

I want to file a:  Complaint  Commendation Interested in Mediation?  Yes  No  I need more Information

Information about you:

First: \_\_\_\_\_ Last: \_\_\_\_\_ Middle: \_\_\_\_\_

Home: ( ) 554 - 1708 Cell/Work ( ) \_\_\_\_\_ - \_\_\_\_\_ Best time to Call? 9-5

Email: \_\_\_\_\_ Preferred Language: English Date of Birth:  / /

Street: \_\_\_\_\_ Apt: \_\_\_\_\_

City: Albuquerque State: NM Zip Code: 87120

**Optional: This section is for statistical purposes only.**  
Gender: Male / Female / Other \_\_\_\_\_ Race/ Ethnicity: White / Hispanic / Native American / African American / Asian / Other \_\_\_\_\_  
Sexual Orientation: Heterosexual / Homosexual / Bisexual / Other: \_\_\_\_\_  
Do you have a Mental Illness?  Yes  No  
Do you struggle with homelessness?  Yes  No

Information about the Incident:

Date: 02 / 10 / 2017 Time: 8:45PM AM / PM

Address/Location: Coors Blvd. & Sevilla Ave. Albuquerque, NM 87120  
Street Apt. City State Zip Code

Information about the Albuquerque Police Department employee(s) involved:

Name: P1/C Cody Elliott Man/I.D. #: 5619

Name: \_\_\_\_\_ Man/I.D. #: \_\_\_\_\_

Are you submitting this form for someone else?  Yes  No Did you witness this incident?  Yes  No

Name of the person you are submitting this form for: \_\_\_\_\_ Phone: ( ) \_\_\_\_\_ - \_\_\_\_\_

Additional Witness:

Name: \_\_\_\_\_ Phone ( ) \_\_\_\_\_ - \_\_\_\_\_

Address: \_\_\_\_\_  
Street Apt. City State Zip Code

STATEMENT

JWD056-17

**Briefly summarize what happened (attach additional pages or documents if needed).**

It is important to provide as much information as possible describing the incident in full detail including: location, date, time, officer/employee(s) involved, and witnesses.

If names are not known, please include a detailed description of the officer(s) involved.

My husband and I were in a single vehicle accident on Friday, February 10. My husband was attempting to turn left from Coors onto Sevilla Ave., misjudged his position and ran up on the center island. We were completely unhurt, the airbags did not deploy, but the car was too damaged to move, so I called 911. The officers arrived within a matter of minutes. Officer Elliott and the other officers, whose name I did not get unfortunately, were polite and most helpful. They immediately arranged for a tow, gave us a copy of the tow-in report and told us exactly what we needed to do.

They offered us a ride to our home, but since we were within three blocks and completely unhurt, we walked.

We wish to commend both officers, who exemplified polite, efficient policing. We are very grateful to them and proud that they serve our community.

**What outcome are you seeking?**

I wish for both these gentlemen to see this commendation and I hope the commendation will be entered in their records.

The information provided in this statement is true and factual to the best of my knowledge and will become public record once filed.  
I understand I may be required to appear in the Civilian Police Oversight Agency office for an interview or to provide other investigative assistance, as necessary.  
I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint.

Signature

Date

2/18/2017

OFFICE USE ONLY: APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit complaint to Internal Affairs by the end of the shift following the shift in which the complaint was received.

APD Supervisor Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Time Received: \_\_\_\_\_ AM / PM

JWD057-17

**Bustos, Amanda**

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**From:** webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov  
**Sent:** Friday, February 24, 2017 4:50 PM  
**To:** Civilian Police Oversight Agency  
**Cc:** Harness, Edward; Bustos, Amanda; Contreras, Michelle; Verploegh, Miriam  
**Subject:** ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Any

Your E-Mail Address

Preferred Language

English

Date of Birth

Street Address

City

Albuquerque

State

New Mexico

ZIP Code

87108

Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident  
Feb 24, 2017 11:30 AM  
Address or Location of the Incident

Police Employee #1 - Name  
Susan Gallosa  
Police Employee #1 - ID or Badge Number  
1440

JWD057-17

Police Employee #2 - Name  
Police Employee #2 - ID or Badge Number  
Are You Submitting this Form for Someone Else?  
No  
Submitting for Someone Else - if "Yes"

Did You Witness this Incident?  
Additional Witness  
Statement

Ms. Gallosa came to our home to take a report of a car break-in in the early morning hours that occurred. While we were upset our car had been burglarized, we were thoroughly impressed with her professionalism while doing her work. Further, she is also friendly and helpful-- probably more than any I have come across in APD and I have met plenty of good ones as a local ER nurse. In her thoroughness, she even gave us great ideas on how to be safer in the future to prevent break-ins and the best monitoring equipment. In other words, she wasn't just "doing her job", but we felt like she actually cared about the people she protects.

I can imagine that it's probably easy to get burned out in this kind of work as it must be grueling to do crime scene investigations day after day. But we did not see anything but enthusiasm for her role.

We just wanted her to know we appreciated her and are grateful that people like her do that job!

Case #  
What Outcome are you Seeking?  
To let the officer know that we appreciate her  
Electronic Signature