From: webmaster@cabq.gov@mailgun.org on behalf of webmaster@cabq.gov
Sent: Wednesday, February 01, 2017 9:16 PM
To: Civilian Police Oversight Agency
Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle; Verploegh, Miriam
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:
Commemdation
Interested in Mediation?
No
First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call
anytime

Your E-Mail Address

Preferred Language

English

Date of Birth

Street Address

City
Albuquerque
State
ZIP Code
87109
Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?
Date & Time of the Incident  
Jan 23, 2017 03:00 PM

Address or Location of the Incident

Police Employee #1 - Name
L. Lopez

Police Employee #1 - ID or Badge Number
4742

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?
No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?
No

Additional Witness
Jennifer Arnason - 936.900.4470; resident at 936 Palomas SE

Statement
On 23 January, 2017, my tenant Jennifer (listed above) contacted me that her neighborhood was part of a lockdown at 3 a.m. earlier that morning. While the police were searching the area for an auto theft suspect, she believes that he was able to gain access to her garage.

When she came out of the house later that morning to go to school, she saw the garage door pried open and her bike was stolen. That bike was a gift from her father, and her only method of transporation to UNM where she is a TA and grad student. She lives on a very limited budget to go to school and we help her where we can with large items, etc. since she sold her car to fund her schooling.

She called me, her property manager, and told me what had happened. I called the owner of the home and we called out the garage door repair and had ADT install an alarm system on an emergency request. Jennifer told me that she was waiting for another officer to come by and take a statement. That officer was officer Lopez.

After taking the statement, officer Lopez came back to the house and dropped off a bike for my tenant, Jennifer to use.

I wanted to send Officer Lopez and APD a huge THANK YOU for doing this. We all were so touched by this gracious and generous gift. I have no idea how to contact Officer Lopez to say thank you in person, but I want her to know that we - my company and the homeowner at , as well as Jennifer, our tenant, appreciate the extra effort she went through to make it easier for Jennifer to get around and to feel safe again.

What Outcome are you Seeking?
I would love the opportunity to thank officer Lopez in person and give her a gift card from my company as a Thank You and offer of appreciation. I was personally touched by her extra effort in this instance.

Electronic Signature
Dear Albuquerque Police Dept officers, Chief, and Civilian Police Oversight Agency,

We wish to commend the officers, and Department, for successfully talking down a suicidal woman with a gun on the I-40 overpass near I-25 on Feb. 1, 2017. The police did the right thing, and acted professionally.

The delays and inconveniences involved to save a life are well worth it, and we support these measures that must take time and care to save a life, no matter the inconvenience.

Sincerely,

[Signature]
February 3, 2017

Dear Civilian Police Oversight Agency,

It was wonderful to hear a positive outcome from an interaction between a mentally ill individual and the APD. Thank you for intervening without the unnecessary use of deadly force to end a difficult and "inconvenient" event that occurred at Coors and I-40.

Albuquerque has such a frightening reputation for violence. The ability of our police department to de-escalate these types of events, acknowledge the inability of someone with mental health issues to make rational choices, and to take the time necessary to bring a volatile situation to a non-lethal closure is a very necessary first step in ridding our city of that unfortunate reputation.

As a lifelong citizen of this beautiful city, who has a healthy fear of the police, I now have hope that ALL our men and women of APD will receive and utilize this training as often as necessary to spare lives, and not endanger bystanders.

Thank you for taking all the time you needed to save the life of the distressed woman with a firearm, and utilizing your training and skills and not exercising deadly force.

Sincerely,
I Want to File A: 
Commendation
Interested in Mediation?
No
First Name
Last Name
Middle Name
Home Telephone
Cell or Work Telephone
Best Time to Call
Thursday mornings
Your E-Mail Address
Preferred Language
english
Date of Birth
Street Address
City
State
ZIP Code
Gender
Race
Ethnicity
Sexual Orientation
Do You Have a Mental Illness?
Do You Struggle with Homelessness?
Were you homeless at the time of this incident?
Date & Time of the Incident
Feb 06, 2017 06:15 PM
Address or Location of the Incident
over the phone.
Police Employee #1 - Name
Jared Folk
Police Employee #1 - ID or Badge Number
5447
Police Employee #2 - Name
Police Employee #2 - ID or Badge Number
Are You Submitting this Form for Someone Else?
No
Submitting for Someone Else - if "Yes"
Did You Witness this Incident?
    Yes
Additional Witness
Statement
    I had called the non-emergency line to try to get an officer escort for a civil matter. Unfortunately, they
didn't make it in time. However, I was still contacted by this officer who proceeded to treat me very
respectfully and gave me the most useful advice I've ever received from a public servant. He was
pleasant and honest and showed genuine concern for me and my family during this matter.

What Outcome are you Seeking?
    He should be recognized for a job well-done. I felt more secure because of his actions.

Electronic Signature
From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov
Sent: Thursday, February 09, 2017 7:59 PM
To: Civilian Police Oversight Agency
Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle; Verploegh, Miriam
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:
    Commendation
Interested in Mediation?
    No
First Name
Last Name
Middle Name
Home Telephone

Cell or Work Telephone

Best Time to Call
    Sunday
Your E-Mail Address
Preferred Language
    English
Date of Birth

Street Address

City
    Albuquerque
State
    NM
ZIP Code
    87106
Gender
Race
Ethnicity
Sexual Orientation
Do You Have a Mental Illness?
Do You Struggle with Homelessness?
Were you homeless at the time of this incident?
Date & Time of the Incident
    Feb 07, 2017 01:00 AM
Address or Location of the Incident

Police Employee #1 - Name
    Officer Stuyvesant
Police Employee #1 - ID or Badge Number
Police Employee #2 - Name
Anonymous Telephone Call
Police Employee #2 - ID or Badge Number
Are You Submitting this Form for Someone Else?
   No
Submitting for Someone Else - if "Yes"
Did You Witness this Incident?
   No
Additional Witness
   Neighbor across the street heard it happen, too dark to identify suspects. Landlord is replacing the lights in the lot.

Statement
   Officer Stuyvesant was very helpful. I have not seen his police report but he said he does them quickly and I believe him. He helped me clean up the window that was bashed in by the vandal. He listened to the neighbor across the street who heard the incident happen at 1 am. He also gave me good advice to repair the window before the night because the vehicle becomes a target for more criminal behavior. I was shocked and confused and he helped me make sense of how to put this situation behind me.

   On a more pessimistic note, I called my landlord and requested security for the parking lot. The Lucaya Apartment representative told me to call the police department and request more monitoring of our parking lot at night when these burglaries and vandalisms happen. The woman officer on the phone asked me why these incidents were happening to me. I told her that I had left valuables in the car with the doors unlocked and my car had been burglarized about a year ago. I also told her I didn't know why I was targeted. I don't have a criminal record, I don't have any gang affiliations, I don't have any relationships that have required the intervention of law enforcement. I try to live a good life and treat people with respect. I found it rude to request help for protection and become a suspect. As the saying goes, Bad things happen to good people. In contrast, to Officer Stuyvesant's courtesy and help, I felt belittled by the officer on the phone.

What Outcome are you Seeking?
   No outcome. I am requesting a commendation and an opportunity to air my grievances.

Electronic Signature
   Anonymous
From: webmaster=cabq.gov@mailgun.org on behalf of webmaster=cabq.gov
Sent: Tuesday, February 14, 2017 11:12 AM
To: Civilian Police Oversight Agency
Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle; Verploegh, Miriam
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:
  Commendation
Interested in Mediation?
  No
First Name

Last Name

Middle Name
Home Telephone
  -0-
Cell or Work Telephone

Best Time to Call
  Anytime
Your E-Mail Address

Preferred Language
  english
Date of Birth

Street Address

City
State
ZIP Code
  87122
Gender
Race
Ethnicity
Sexual Orientation
Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident
  Feb 13, 2017 10:00 AM
Address or Location of the Incident

1
This message is to compliment Commander Mike Miller!!!

Going north on ___________ late morning yesterday just before ______________ Blvd., my car stalled... I was wearing a short sleeve shirt and a vest sweater... Commander Miller traveling north on Wyo... turned on his red lights in the suburban he was driving...all of the traffic stopped...he rolled down his window and asked me if I was all right and if there was anything he could help me and then he asked me that question again... I shared with him that I was just waiting for a tow truck.

I just wanted to say that I "appreciated" his courtesy. He is without a doubt a great officer and a caring individual.

Please share this message with Commander Mike Miller... Thank you very much!!

What Outcome are you Seeking?

A very sincere thank you towards Commander Mike Miller!!

Electronic Signature
Albuquerque Police Department Complaint or Commendation Form

This form must be delivered to the CPOA office via the following ways:
Hand-Delivered: Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102
Office: 505-924-3770
Fax: 505-924-3775
Email: cpoa@cabq.gov
Mail: CPOA, P.O. Box 1293
Albuquerque, NM 87103
TTY (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts complaints and commendations for the Albuquerque Police Department. In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form; please contact the CPOA at 505-924-3770.

I want to file a: ☐ Complaint ☑ Commendation ☐ Interested in Mediation? ☑ Yes ☐ No ☐ I need more Information

What outcome are you seeking? (Please describe what happened on the back of this page)

A COMMENDATION TO APD OFFICERS IN GENERAL FOR BEING SO PATIENT WITH CIVILIANS SPECIALLY HERE IN ALBUQUERQUE, NEW MEXICO

Information about you:
First:  ___________________________ Last:  ___________________________ Middle:  ___________________________
Home: (505)  ___________________________ Best time to Call? ANY
Cell/Work:  ___________________________ Language: ENGLISH Date of Birth:  ___________________________
Email:  ___________________________ Street:  ___________________________
City:  ALBUQUERQUE State: NM Zip Code: 87108

Information about the Incident:
Date: 2-19-17 Time: 3:30 AM ☐ 2-41-17 - 2:30 PM ☑ Address/Location: ALBUQUERQUE NM 87108

Information about the Albuquerque Police Department employee(s) involved:
Name: OFFICER RAMOS AND HIS COMRADES Man/I.D. #: 5791

Are you submitting this form for someone else? ☐ Yes ☑ No
Did you witness this incident? ☐ Yes ☑ No
Name of the person you are submitting this form for: SELF

Additional Witness:
Name: N/A NOT NEEDED Phone ( ) N/A
Address: N/A
Briefly summarize what happened (attach additional pages or documents if needed).
It is important to provide as much information as possible describing the incident in full detail including: location, date, time, officer/employee(s) involved, and witnesses.
If names are not known, please include a detailed description of the officer(s) involved.

A.P.D. OFFICERS, CASE #: 170013789

DISPATCHED TO MY RESIDENT'S UPON MY REQUEST TO MAKE A REPORT ON THREATS BEING MADE TO ME. THE OFFICERS WHERE VERY COURTEOUS AND UNDERSTANDING AND I APPRECIATE THAT.

"Thank you very much."

P.S. A.P.D. PHIL CHACON
Sincerely,

MEMORIAL SUB STATION IS ONLY 1 BLOCK AWAY FROM MY APARTMENT. I FEEL SECURED.

Optional: The Department of Justice and the Civilian Police Oversight Agency are requesting this information for statistical purposes. It is optional to answer these demographic questions. We value your participation; please help our Agency track any biases or trends within the Albuquerque Police Department.

Do you speak and understand English?

Sex/Gender Expression.

Sexual Orientation:

Race.

Do you have a Mental Illness?

Do you struggle with homelessness?

Were you homeless at the time of the incident?

The information provided in this statement is true and factual to the best of my knowledge and will become public record once filed. I understand I may be required to appear in the Civilian Police Oversight Agency office for an interview or to provide other investigative assistance, as necessary. I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint.

Signature

Date

2-15-17

OFFICE USE ONLY: APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit complaint to Internal Affairs by the end of the shift following the shift in which the complaint was received.

APD Supervisor Signature: __________________________ Date: __________ Time Received: ________ AM / PM

Revised 08/31/2016 by CPOA
Albuquerque Police Department Complaint or Commendation Form

This form must be delivered to the CPOA office via the following ways:
Hand-Delivered: Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102
Office: 505-924-3770
Fax: 505-924-3775
Email: cpoa@cabq.gov
Mail: CPOA, P.O. Box 1293
Albuquerque, NM 87103
TTY (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts complaints and commendations for the Albuquerque Police Department. In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form; please contact the CPOA at 505-924-3770.

I want to file a: [ ] Complaint [ ] Commendation
Interested in Mediation? [ ] Yes [ ] No [ ] I need more information

What outcome are you seeking? (Please describe what happened on the back of this page)

A COMMENDATION TO APD OFFICERS IN GENERAL FOR BEING SO PATIENT WITH CIVILIANS SPECIALLY HERE IN ALBUQUERQUE NEW MEXICO

Information about:
First: ____________________________________________ Last: ____________________________________________ Middle: ____________________________________________
Home: (505): _______________________________ Work: _______________________________ Best time to Call: ANY
Email: ____________________________________________ Preferred Language: ENGLISH
Street: ____________________________________________ City: ALBUQUERQUE State: N.M. Zip Code: 87108
Apt: ____________________________________________

Information about the Incident:
Date: 2/9/17 Time: 3:30 AM [ ] 2-11-17-2:30 PM
Address/Location: ____________________________________________

Information about the Albuquerque Police Department employee(s) involved:
Name: OFFICER RAMOS AND HIS COMRADES
Name: ____________________________________________ Name: ____________________________________________
Man/I.D. #: 5791

Are you submitting this form for someone else? [ ] Yes [ ] No
Did you witness this incident? [ ] Yes [ ] No
Name of the person you are submitting this form for: SELF

Additional Witness:
Name: N/A NOT NEEDED Phone: N/A
Address: N/A

[ ] Yes [ ] No
STATEMENT

Briefly summarize what happened (attach additional pages or documents if needed).
It is important to provide as much information as possible describing the incident in full detail including:
location, date, time, officer/employee(s) involved, and witnesses.
If names are not known, please include a detailed description of the officer(s) involved.

Dispatched to my residents upon my request to make a report on threats being made to me. The officers were very courteous and understanding and I appreciate that.

"Thank you very much."

P.S. APD - PHIL CHACON Sincerely,
MEMORIAL SUB STATION
IS ONLY 1 BLOCK AWAY
FROM MY APARTMENT, I NICE - I FEEL SECURED.

Optional: The Department of Justice and the Civilian Police Oversight Agency are requesting this information for statistical purposes. It is optional to answer these demographic questions. We value your participation; please help our Agency track any biases or trends within the Albuquerque Police Department.

Do you speak and understand English?

Sex/Gender Expression: Male/ Female/ Other

Sexual Orientation: Heterosexual/ Homosexual/ Bisexual/ Asexual/ Other

Race:

Ethnicity: Hispanic/ Non-Hispanic

Do you have a Mental Illness?

Do you struggle with homelessness?

Were you homeless at the time of the incident?

The information provided in this statement is true and factual to the best of my knowledge and will become public record once filed.
I understand I may be required to appear in the Civilian Police Oversight Agency office for an interview or to provide other investigative assistance as necessary.
I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint.

Signature

Date

2-15-17

OFFICE USE ONLY: APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit complaint to Internal Affairs by the end of the shift following the shift in which the complaint was received.

APD Supervisor Signature: ___________________________ Date: ___________ Time Received: _______ AM / PM

Revised 08/11/2016 by CPOA
I Want to File a:
  Commendation
Interested in Mediation?
  No
First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone
Best Time to Call
  Evenings or Sunday
Your E-Mail Address

Preferred Language
  English
Date of Birth

Street Address
City
State
ZIP Code
Gender

Race

Ethnicity
Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident
  Feb 17, 2017 10:15 AM
Address or Location of the Incident
This happened on the highway heading eastbound from coors. I am relatively new to Albuquerque, so unfortunately I'm not 100% sure of any other cross streets.

Police Employee #1 - Name
Unknown

Police Employee #1 - ID or Badge Number
Unknown

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?
No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?
Yes

Additional Witness

Statement
I was driving back from the CABQ Daytona transportation center on the highway when traffic started to slow. In the far right lane I saw police lights, but couldn't quite tell what was going on. As I got closer I saw a dog in the highway, and the police officer was attempting to rescue it from getting hit by a car. I pulled over as the dog crossed to the other side of the highway, and the police officer did a u turn in an attempt to continue helping the dog. I did not get to see the outcome, however, I was incredibly moved that a police officer was going to such effort to help rescue a dog. I am an avid dog lover, and I found myself close to tears knowing that APD has members on the force that care about animals enough to take time out of their busy day to save one that would have otherwise been hit. I wish I had more information as to who the officer was, however, I didn't make note of his patrol car number. Regardless, I wanted to extend a huge thank you to APD for doing this.

What Outcome are you Seeking?
Just wanted to say thanks.

Electronic Signature

JWD055-17
Civilian Police Oversight Agency (CPOA)
Albuquerque Police Department Complaint or Commendation Form

This form can be hand-delivered to the CPOA office located at the Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102
Fax: 505-924-3775
Email: cpoa@cabq.gov
Mail: CPOA, P.O. Box 1293
Albuquerque, NM 87103
TTY (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts complaints and commendations for the Albuquerque Police Department. In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form, please contact the CPOA at 505-924-3770.

I want to file a: ☐ Complaint  ☒ Commendation  ☐ Interested in Mediation? ☐ Yes  ☐ No  ☐ I need more Information

Information about you:
First: ___________________ Last: ___________________ Middle: ___________________
Home: ( ) 554.1708  Cell/Work: ( ) _______ _______ Best time to Call? 9 - 5
Email: ___________________ Preferred Language: English  Date of Birth: ________
Street: ___________________ Apt: ___________________
City: Albuquerque  State: NM  Zip Code: 87120

Optional: This section is for statistical purposes only.
Gender: Male/ Female/ Other  Race/ Ethnicity: White/ Hispanic/ Native American/ African American/ Asian/ Other
Sexual Orientation: Heterosexual/ Homosexual/ Bisexual/ Other: ____________

Do you have a Mental Illness? ☐ Yes  ☐ No
Do you struggle with homelessness? ☐ Yes  ☐ No

Information about the Incident:
Date: 02/10/2017  Time: 8:45PM  AM / PM
Address/Location: Coors Blvd. & Sevila Ave. Albuquerque, NM 87120

Information about the Albuquerque Police Department employee(s) involved:
Name: P1/C Cody Elliott  Man/I.D. #: 5619
Name: ___________________ Man/I.D. #: ___________________

Are you submitting this form for someone else? ☐ Yes  ☐ No  Did you witness this incident? ☐ Yes  ☐ No
Name of the person you are submitting this form for: ___________________ Phone: ( ) _______

Additional Witness:
Name: ___________________ Phone: ( ) _______
Address: ___________________ Apt. ________ City: ________ State: ________ Zip Code: ________
STATEMENT

Briefly summarize what happened (attach additional pages or documents if needed).
It is important to provide as much information as possible describing the incident in full detail including:
location, date, time, officer/employee(s) involved, and witnesses.
If names are not known, please include a detailed description of the officer(s) involved.

My husband and I were in a single vehicle accident on Friday, February 10. My husband was attempting to turn left from Coors onto Sevilla Ave., misjudged his position and ran up on the center island. We were completely unhurt, the airbags did not deploy, but the car was too damaged to move, so I called 911. The officers arrived within a matter of minutes. Officer Elliott and the other officers, whose name I did not get unfortunately, were polite and most helpful. They immediately arranged for a tow, gave us a copy of the tow-in report and told us exactly what we needed to do.
They offered us a ride to our home, but since we were within three blocks and completely unhurt, we walked.
We wish to commend both officers, who exemplified polite, efficient policing. We are very grateful to them and proud that they serve our community.

What outcome are you seeking?
I wish for both these gentlemen to see this commendation and I hope the commendation will be entered in their records.

The information provided in this statement is true and factual to the best of my knowledge and will become public record once filed.
I understand I may be required to appear in the Civilian Police Oversight Agency office for an interview or to provide other investigational assistance, as necessary.
I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint.

Signature: ___________________________ Date: ____________________________________

OFFICE USE ONLY: APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit complaint to Internal Affairs by the end of the shift following the shift in which the complaint was received.

APD Supervisor Signature: ___________________________ Date: ______ Time Received: __________ AM / PM

Revised 03/09/2016 by CPOA
From: webmaster=cabq.gov@mailgun.org on behalf of webmaster@cabq.gov
Sent: Friday, February 24, 2017 4:50 PM
To: Civilian Police Oversight Agency
Cc: Harness, Edward; Bustos, Amanda; Contreras, Michelle; Verploegh, Miriam
Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:
Commendation
Interested in Mediation?
No
First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call
Any
Your E-Mail Address
Preferred Language
English
Date of Birth

Street Address

City
Albuquerque
State
New Mexico
ZIP Code
87108
Gender

Race

Ethnicity

Sexual Orientation

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?
Date & Time of the Incident
    Feb 24, 2017 11:30 AM
Address or Location of the Incident

Police Employee #1 - Name
    Susan Gallosa
Police Employee #1 - ID or Badge Number
    1440
Police Employee #2 - Name
Police Employee #2 - ID or Badge Number
Are You Submitting this Form for Someone Else?
    No
Submitting for Someone Else - if "Yes"

Did You Witness this Incident?
Additional Witness

Statement
    Ms. Gallosa came to our home to take a report of a car break-in in the early morning hours that occurred. While we were upset our car had been burglarized, we were thoroughly impressed with her professionalism while doing her work. Further, she is also friendly and helpful-- probably more than any I have come across in APD and I have met plenty of good ones as a local ER nurse. In her thoroughness, she even gave us great ideas on how to be safer in the future to prevent break-ins and the best monitoring equipment. In other words, she wasn't just "doing her job", but we felt like she actually cared about the people she protects.

    I can imagine that it's probably easy to get burned out in this kind of work as it must be grueling to do crime scene investigations day after day. But we did not see anything but enthusiasm for her role.

    We just wanted her to know we appreciated her and are grateful that people like her do that job!

What Outcome are you Seeking?
    To let the officer know that we appreciate her

Electronic Signature