

-----Original Message-----

From: [REDACTED]  
Sent: Monday, July 11, 2022 9:06 PM  
To: Civilian Police Oversight Agency <cpoa@cabq.gov>  
Subject: Reception telephone working 242-COPS Telephone operations

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

My name is [REDACTED], I would like to say that the personnel running 242-COPS Operations do an outstanding and professional job. The Mayer and Supervisory Personnel should be proud of the work that is done each day, being short handed, patient, and having great communications skills talking to individuals like myself, and others. I also must say that the police officers I have had the privilege working and talking to. They provide great service considering the workload they are working under.

Sincerely:

[REDACTED]

Official Use ONLY: Date/Time Received: \_\_\_\_\_ Received by: \_\_\_\_\_ CPC #: \_\_\_\_\_ Assigned to: \_\_\_\_\_

## Albuquerque Police Department Complaint or Commendation Form

US Mail  
RECEIVED CPOA  
JUL 12 '22  
PM 2:41



This form must be delivered to the CPOA office via the following ways:  
Hand-Delivered: Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102  
Office: 505-924-3770  
Fax: 505-924-3775  
Email: cpoa@cabq.gov  
Mail: CPOA, P.O. Box 1293  
Albuquerque, NM 87103  
TTY (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts complaints and commendations for the Albuquerque Police Department (APD). You may file this form anonymously; however, keep in mind that an anonymous complaint is extremely difficult to investigate.

In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form; please contact the CPOA at 505-924-3770.

I want to file a: ☐ Complaint ☒ Commendation Interested in Mediation? ☐ Yes ☒ No ☐ I need more Information

What outcome are you seeking? (Please describe what happened on the back of this page)

Commendation for an officer

### Information about the Incident:

Date: 6/29/22 Time: 9 AM - 1 PM AM / PM  
Address/Location: Intersection Montgomery + Pan American  
Street Apt. City Albuquerque State NM Zip Code

### Information about the Albuquerque Police Department employee(s) involved:

Name: Adam (Last Name Unknown) Man/I.D. #: Police car A 41  
Name: \_\_\_\_\_ Man/I.D. #: \_\_\_\_\_

Are you submitting this form for someone else? ☐ Yes ☒ No

Did you witness this incident? ☒ Yes ☐ No

Name of the person you are submitting this form for: Self Phone: (469) 441-5414

## STATEMENT

Briefly summarize what happened (attach additional pages or documents if needed).

It is important to provide as much information as possible describing the incident in full detail including: location, date, time, officer/employee(s) involved, and witnesses.

If names are not known, please include a detailed description of the officer(s) involved.

Our Coachman RV broke down at a busy intersection. Officer Adam (Unknown last name) Car #41 helped protect us at this dangerous intersection until a tow truck came to move us out of traffic. He stayed with us as the tow truck moved us to a repair facility, all the while keeping Traffic at bay.

I'd like to commend officer Adam for thoughtfully caring for an elderly couple (85yrs) He is the kind of Police officer that all of us look forward to meeting.



**Optional:** The Department of Justice and the Civilian Police Oversight Agency are requesting this information for statistical purposes. It is optional to answer these demographic questions. We value your participation; please help our Agency track any biases or trends within the Albuquerque Police Department.

Do you speak and understand English? ☒ Yes ☐ No

Sex/Gender Expressed: Male / Female / Transgender / Other: \_\_\_\_\_

Sexual Orientation: Heterosexual / Homosexual / Bisexual / Asexual / Other

Race: Asian / Black / Mixed Race / Native American / Pacific Islander / White / Other

Ethnicity: Hispanic / Non-Hispanic

Do you have a Mental Illness? ☐ Yes ☒ No

Do you struggle with homelessness? ☐ Yes ☒ No

Were you homeless at the time of the incident? ☐ Yes ☒ No

If you wish to submit this form anonymously, please type "ANONYMOUS" on the signature line.

I acknowledge that the information provided in this statement is true and factual to the best of my knowledge and will become public record once filed.

I understand I may be required to appear in the Civilian Police Oversight Agency office for an interview or to provide other investigative assistance, as necessary.

I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint.

Signature

Date

OFFICE USE ONLY: APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit complaint to Internal Affairs by the end of the shift following the shift in which the complaint was received.

APD Supervisor Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Time Received: \_\_\_\_\_ AM / PM

[REDACTED]

---

**From:** webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov  
**Sent:** Saturday, July 9, 2022 10:37 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

I need more information.

First Name

[REDACTED]

Last Name

Plauche

Middle Name

Home Telephone

[REDACTED]

Cell or Work Telephone

Best Time to Call

any

Your E-Mail Address

Preferred Language

English

Date of Birth

Street Address

[REDACTED]

City

Albuquerque

State

NM

ZIP Code

87112

Gender

Prefer not to answer

Race

Prefer not to answer

Ethnicity

Prefer not to answer

Sexual Orientation

Prefer not to answer

Do You Have a Mental Illness?

Yes

Do You Struggle with Homelessness?

Prefer not to answer

Were you homeless at the time of this incident?

Prefer not to answer

Date & Time of the Incident

Jul 04, 2022 08:00 PM

Address or Location of the Incident

My home.

Police Employee #1 - Name

unk

Police Employee #1 - ID or Badge Number

unk

Police Employee #2 - Name

unk

Police Employee #2 - ID or Badge Number

unk

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

Two officers, were referred by the VA crisis line that I required a health and wellness check. Before describing what happened, you should know I HATE police, and APD specifically. HOWEVER, these two officers were fantastic, they spoke with me directly, politely, and it is exactly how a police interaction should go, especially with someone who has PTSD from police misconduct.

What Outcome are you Seeking?

I don't know their names, but I'd like them to be thanked (if they are willing to stop by the house I'd do it myself), and potentially have them convey their story to other officers in the department so these experiences become more common. I still hate you APD, but you got this one right, and I thank you for it.

Captcha

x

Electronic Signature



**Contact Information****Email Address:****First Name:** Anonymous**Last Name:****Phone Number:****Case Address****Address Line1:** I40 RAMP NW**Address Line2:** UNSER BLVD NW**City:** Albuquerque**State:** New Mexico**Zip Code:** 87120**Case Details****Reference Number:** 220713-002091**Summary:** Compliment

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**Status:** Open\_New**Priority:** Medium**Assigned To:****Description:** Caller reports whoever is driving car #C62 is driving excellent.**First Level Escalation:** 07/27/2022 03:54 PM**Second Level Escalation:** 08/10/2022 03:54 PM**Date Created:** 07/13/2022 03:55 PM**Date Last Updated:** 07/13/2022 03:55 PM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<http://crm.cabq.gov/>

**From:** webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov  
**Sent:** Monday, July 18, 2022 9:00 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

Yes

First Name

Last Name

SMITH

Middle Name

B.

Home Telephone

Cell or Work Telephone

Best Time to Call

BEFORE 2:00 PM

Your E-Mail Address

Preferred Language

english

Date of Birth

Street Address

City

los ranchos

State



ZIP Code

87107

Gender

Female

Race

White

Ethnicity

Non-Hispanic

Sexual Orientation

Heterosexual

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Address or Location of the Incident

109 Cacy nw, 87107 Albuq.

Police Employee #1 - Name

unknown

Police Employee #1 - ID or Badge Number

unknown

Police Employee #2 - Name

unknown

Police Employee #2 - ID or Badge Number

unknown

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

No

Additional Witness

Statement

[REDACTED] who has a warrant out for his arrest was believed to be in the house so two windows were broken out and I was wondering if the city relpaces windows in such incidences. If so, how do I make arrangements to have them fixed? I commend the police for trying to do their job (the grandson escaped out the kitchen door).

What Outcome are you Seeking?

Hoping to get the windows replaced.

Captcha

x

Electronic Signature

[REDACTED]

[REDACTED]

---

**From:** webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov  
**Sent:** Saturday, July 23, 2022 11:58 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
    Commendation  
Interested in Mediation?  
    No  
First Name  
    Dan  
Last Name  
    [REDACTED]  
Middle Name  
Home Telephone  
    [REDACTED]  
Cell or Work Telephone  
    [REDACTED]  
Best Time to Call  
    1000 weekend  
Your E-Mail Address  
    [REDACTED]  
Preferred Language  
    English  
Date of Birth  
    [REDACTED]  
Street Address  
    [REDACTED]  
City  
State  
ZIP Code  
    87121  
Gender  
    Male  
Race  
    Asian  
Ethnicity  
    Non-Hispanic  
Sexual Orientation  
    Heterosexual  
Do You Have a Mental Illness?  
    No  
Do You Struggle with Homelessness?  
    No  
Were you homeless at the time of this incident?

No

Date & Time of the Incident

Jul 23, 2022 07:00 PM

Address or Location of the Incident

2428 Sorral Way SW, 87121, at my house.

Police Employee #1 - Name

Philip Moya

Police Employee #1 - ID or Badge Number

5166

Police Employee #2 - Name

Brian Shannon

Police Employee #2 - ID or Badge Number

5470

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

None

Statement

It was the evening of July 12 around 1900, there were two German Shepherd puppies that managed to get in to my fenced backyard. They've been here Sunday before this. My neighbor said the puppies were at her backyard Saturday night when there was fireworks near our community. She was thinking they got scared from the fireworks and found shelter at her backyard. So on Sunday morning I found them under my strawberry patch planter box. Very thirsty because it was hot those two days. I put water near them. I called the 311 number to report it and the operator said she will forward my report to Animal Welfare, which my neighbor did on Saturday night as well but nobody came. I let the dogs stayed in my backyard because they were comfortable. That Sunday night there was fireworks again and it scared the dogs away that night. I found it out on Monday morning when I was about to check on them. They were gone from where they were. The whole day of Monday, they were not in my backyard so I was hoping the owner found them. On Tuesday afternoon when I got back from work, that afternoon it rained hard with thunder. All of a sudden the puppies were back in my backyard and were drenched in water. That evening I tried to figure out a way to really have someone come and get them, when all of a sudden I saw in the other side of my property, which is a vacant lot, a police pick up truck parked and the officer was checking on something. I got up on a chair so he could see me and asked for his help with the dogs. It was officer Phil Moya who came with his buddy officer Brian Shannon. To make the long story short, they struggled really hard to get the puppies from underneath the strawberry planter box. They were very careful and considerate of the puppies. They said they were not really trained how to rescue dogs from underneath but they did so well. After putting the alternative leash on the puppies, they called an operator and see if anybody can take the dogs to the shelter but apparently there was no one available so they ended taking the dogs themselves. It was a big relief for me since I am not really a dog person and I didn't know how to handle them. There was no dog tags to identify the dogs. Officer Phil said that if the puppies have no owner, he might adopt them. I hope he did! I also asked them for permission to report their good deed to your office just so you know that there are still a lot of great police officers around despite all the negative reviews on your department. I also asked for their pictures with the dogs and posted it on Facebook, with their consent, so people will know that they were my heroes and angels in blue uniforms! I hope your office will give them the appropriate recognition and reward for what they did! Thank you for your service everyone! God bless you all!

What Outcome are you Seeking?

For these two officers to be recognized and commended and rewarded if necessary for their random act of kindness to me!

Captcha

x

Electronic Signature



Official Use ONLY: Date/Time Received: \_\_\_\_\_ Received by: \_\_\_\_\_ CPC #: \_\_\_\_\_ Assigned to: \_\_\_\_\_

## Albuquerque Police Department Complaint or Commendation Form



This form must be delivered to the CPOA office via the following ways:  
Hand-Delivered: Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102  
Office: 505-924-3770  
Fax: 505-924-3775  
Email: cpoa@cabq.gov  
Mail: CPOA, P.O. Box 1293  
Albuquerque, NM 87103  
TTY (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts complaints and commendations for the Albuquerque Police Department (APD). You may file this form anonymously; however, keep in mind that an anonymous complaint is extremely difficult to investigate.

In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form; please contact the CPOA at 505-924-3770.

I want to file a: ☐ Complaint ☒ Commendation Interested in Mediation? ☐ Yes ☐ No ☐ I need more information

What outcome are you seeking? (Please describe what happened on the back of this page)

RECOGNITION TO AN AMAZING GROUP OF OFFICERS.

### Information about the Incident:

Date: 7 / 15 / 2022 Time: \_\_\_\_\_ AM / PM

Address/Location: 6600 MENAUL BLVD ALBUQUERQUE NM 87111  
Street Apt. City State Zip Code

### Information about the Albuquerque Police Department employee(s) involved:

Name: SEVERAL OFFICERS - SEE SUMMARY Man/I.D. #: \_\_\_\_\_

Name: \_\_\_\_\_ Man/I.D. #: \_\_\_\_\_

Are you submitting this form for someone else? ☐ Yes ☒ No

Did you witness this incident? ☒ Yes ☐ No

Name of the person you are submitting this form for: \_\_\_\_\_ Phone: ( ) \_\_\_\_\_ - \_\_\_\_\_

## STATEMENT

**Briefly summarize what happened (attach additional pages or documents if needed).**

It is important to provide as much information as possible describing the incident in full detail including: location, date, time, officer/employee(s) involved, and witnesses.

If names are not known, please include a detailed description of the officer(s) involved.

I AM THE LOSS PREVENTION SUPERVISOR FOR KOHL'S DEPARTMENT STORES AT  
CORNADO MALL. I WANTED TO TAKE A MOMENT TO RECOGNIZE A GROUP OF  
OFFICERS THAT HAVE HAD BEEN THE MOST INCREDIBLE PARTNERS THAT WE  
HAVE HAD IN YEARS. MY TEAM AND I ARE VERY APPRECIATIVE OF HOW MUCH  
EFFORT THESE OFFICERS PUT IN TO HAVE A POSITIVE IMPACT ON THIS AREA. I HAVE BEEN  
A LIFE LONG RESIDENT OF ALBUQUERQUE, AND I HAVE NEVER SEEN CRIME SO BAD. I  
KNOW HOW OVERWHELMED APD IS, AND HOW SHORT STAFFED YOU ARE. BUT THESE  
OFFICERS STEPPED UP AND HAVE HAD A TREMENDOUS IMPACT ON THIS AREA, MAKING  
ARRESTS, MAKING PRESENCE, RECOVERING THOUSANDS OF DOLLARS OF MERCHANDISE, AS  
WELL AS BOOSTING THE MORALE OF ANY STORE'S TEAM. I WANT TO THANK THESE  
OFFICERS FOR EVERYTHING THEY HAVE DONE AND CONTINUE TO DO TO HAVE THAT  
POSITIVE IMPACT ON THE CITY. WE ARE GRATEFUL TO HAVE THESE OFFICERS IN  
THIS CITY! THE OFFICERS ARE: DAIN SYMES, IAN FRASER, DAN GALVAN,  
AMANDA MARQUEZ, STEVE WEINSTEIN, DYLAN DEFRATES, AND TYLER SANCHEZ.  
WHAT AN INCREDIBLE TEAM!!!

**Optional:** The Department of Justice and the Civilian Police Oversight Agency are requesting this information for statistical purposes. It is optional to answer these demographic questions. We value your participation; please help our Agency track any biases or trends within the Albuquerque Police Department.

Do you speak and understand English? ☒ Yes ☐ No

Sex/Gender Expressed: Male / Female / Transgender / Other: \_\_\_\_\_

Sexual Orientation: Heterosexual / Homosexual / Bisexual / Asexual / Other

Race: Asian/Black/Mixed Race/ Native American/ Pacific Islander/White / Other

Ethnicity: Hispanic/ Non-Hispanic

Do you have a Mental Illness? ☐ Yes ☒ No

Do you struggle with homelessness? ☐ Yes ☒ No

Were you homeless at the time of the incident? ☐ Yes ☒ No

If you wish to submit this form anonymously, please type "ANONYMOUS" on the signature line.

I acknowledge that the information provided in this statement is true and factual to the best of my knowledge and will become public record once filed.

I understand I may be required to appear in the Civilian Police Oversight Agency office for an interview or to provide other investigative assistance, as necessary.

I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint.

7/15/2022

Date

**OFFICE USE ONLY:** APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit complaint to Internal Affairs by the end of the shift following the shift in which the complaint was received.

APD Supervisor Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Time Received: \_\_\_\_\_ AM / PM

**From:** webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov  
**Sent:** Monday, July 25, 2022 2:37 PM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Provance

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Anytime

Your E-Mail Address

Preferred Language

English

Date of Birth

Street Address

City

State

ZIP Code

87109

Gender

Female

Race

White

Ethnicity

Non-Hispanic

Sexual Orientation

Heterosexual

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Jul 13, 2022 09:00 PM

Address or Location of the Incident

Louisiana and Luella Anne NE

Police Employee #1 - Name

Tyler Spahr

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

I was involved in an auto accident, and when officer showed up, he was calming and very nice. I was pretty shaken up, and when I told him that I thought I could just walk home because I only lived a few blocks away, he insisted that he drive me home. He also pushed me to have him call an ambulance but I declined. In retrospect, I should've taken his advice. I ended up having a cracked sternum from the accident. On a funny note, I mentioned that I was coming back from Wendy's with a hot order of fries, and now they were cold. He made a joke about driving me back through the drive-through to get me a brand new order of fries.

What Outcome are you Seeking?

I just want to let him know and the department now how appreciative I am for him that night.

Captcha

x

Electronic Signature

Crime Prevention/Crime Free Programs  
505.768.2006  
[cabq.gov/police](http://cabq.gov/police)




ONE  
ALBUQUE  
RQUE APD

From: CABQ Customer Service <311@cityofalbuquerque.com>  
Sent: Wednesday, July 27, 2022 8:31 PM

Subject: CRM/3-1-1/HD 220727-002735 Excellent police driving

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.


<b>Contact Information</b>
Email Address:
First Name: Anonymous



**Last Name:**

**Phone Number:**

**Case Address**

**Address Line1:** COORS BLVD NW

**Address Line2:** WESTERN TRL NW

**City:** Albuquerque

**State:** New Mexico

**Zip Code:** 87120

**Case Details**

**Reference Number:** 220727-002735

**Summary:** Excellent police driving

**Status:** Open\_New

**Priority:** Medium

**Assigned To:**

**Description:** Driving with all proper rules - Signals, speed Etc  
License 11804 Vehicle # C32  
7/27/2022 8:25 PM - Thank you !!!

**First Level Escalation:** 08/10/2022 08:29 PM

**Second Level Escalation:** 08/24/2022 08:29 PM

**Date Created:** 07/27/2022 08:30 PM

**Date Last Updated:** 07/27/2022 08:30 PM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<http://crm.cabq.gov/>

Sincerely,

Laura Kuehn, NCPS, ICPS  
Crime Prevention/Crime Free Programs  
505.768.2006  
[cabq.gov/police](http://cabq.gov/police)




---

From: CABQ Customer Service <311@cityofalbuquerque.com>  
Sent: Thursday, August 4, 2022 4:37 PM

Subject: CRM/3-1-1/HD 220804-002323 Compliment for the driver of the DWI vehicle #C90

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.


<b>Contact Information</b>
<b>Email Address:</b>
<b>First Name:</b> Anonymous

**Last Name:**

**Phone Number:**

**Case Address**

**Address Line1:**

**Address Line2:**

**City:**

**State:**

**Zip Code:**

**Case Details**

**Reference Number:** 220804-002323

**Summary:** Compliment for the driver of the DWI vehicle #C90

**Status:** Open\_New

**Priority:** Medium

**Assigned To:**

**Description:** Caller wants to advise that the driver was courteous and let him in.  
The call dropped.

**First Level Escalation:** 08/18/2022 04:35 PM

**Second Level Escalation:** 09/01/2022 04:35 PM

**Date Created:** 08/04/2022 04:37 PM

**Date Last Updated:** 08/04/2022 04:37 PM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<http://crm.cabq.gov/>



Sincerely,

Laura Kuehn, NCPS, ICPS  
Crime Prevention/Crime Free Programs  
505.768.2006  
[cabq.gov/police](http://cabq.gov/police)



From: CABQ Customer Service <311@cityofalbuquerque.com>  
Sent: Friday, August 12, 2022 3:44 PM



Subject: CRM/3-1-1/HD 220812-001973 Compliment for driver

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

Contact Information

Email Address:

First Name:

Last Name: Putz

**Phone Number:** ( [REDACTED] )

#### Case Address

**Address Line1:** 2ND ST NW

**Address Line2:** MENAUL BLVD NW

**City:** Albuquerque

**State:** New Mexico

**Zip Code:** 87107

#### Case Details

**Reference Number:** 220812-001973

**Summary:** Compliment for driver

--	--

**Status:** Open\_New

**Priority:** Medium

**Assigned To:**

**Description:** CSI vehicle CF1136 allowed caller in when he was on the road and wanted to give a compliment to the driver.

**First Level Escalation:** 08/26/2022 03:43 PM

**Second Level Escalation:** 09/09/2022 03:43 PM

**Date Created:** 08/12/2022 03:43 PM

**Date Last Updated:** 08/12/2022 03:43 PM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<http://crm.cabq.gov/>

## Albuquerque Police Department Complaint or Commendation Form

us mail  
RECEIVED CPOA  
JUG 16 '22 AM 9:58



This form must be delivered to the CPOA office via the following ways:  
Hand-Delivered: Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102  
Office: 505-924-3770  
Fax: 505-924-3775  
Email: cpoa@cabq.gov  
Mail: CPOA, P.O. Box 1293  
Albuquerque, NM 87103  
TTY (800) 659-8331

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I want to file a: ☐ Complaint ☒ Commendation Interested in Mediation? ☐ Yes ☐ No ☐ I need more Information

What outcome are you seeking? (Please describe what happened on the back of this page)

Praise for the two officers who helped us

### Information about you:



Information about the Incident: CAD # P222041210

Date: 07/23/22 Time: 22 21 AM / PM

Address/Location: I-25 SB / GIBSON BLVD SE  
Street Apt. City State Zip Code

### Information about the Albuquerque Police Department employee(s) involved:

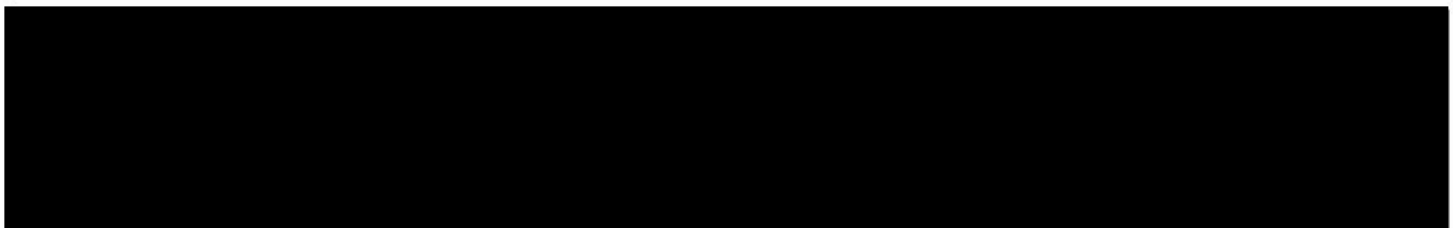
Name: Z. Yeagle Man/I.D. #: 7213

Name: J. Villalobos Man/I.D. #: 7209

Are you submitting this form for someone else? ☐ Yes ☒ No

Did you witness this incident? ☒ Yes ☐ No

Name of the person you are submitting this form for: \_\_\_\_\_ Phone: ( ) \_\_\_\_\_



If names are not known, please include a detailed description of the officer(s) involved.

[illegible]

Were you homeless at the time of the incident? ☐ Yes ☒ No

I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint.

Date \_\_\_\_\_

Revised 11-10-2016 by CPOA

[REDACTED]

thanks

[REDACTED]

*Imelda Martínez*

Albuquerque Police Dept.  
Foothills Area Command  
505-332-5240 office  
505-610-1776 cell  
505-768-2298 fax



ONE  
ALBUQUE RQUE APD

From: Barbara Gallegos [<mailto:bgalleg33@gmail.com>]  
Sent: Thursday, August 18, 2022 4:17 PM  
To: Martinez, Imelda <[E38414@cabq.gov](mailto:E38414@cabq.gov)>  
Subject: APD Case Number 220060155

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

RE: APD Officer Ashley Martinez-Licon



I would like to commend officer Martinez-Licon in a job well done.

On August 5, 2022 my mother was slapped in the face by an employee of Genesis Albuquerque Heights. We called APD to file a police report. Officer Martinez-Licon was sent to us at Presbyterian Hospital to take down the report.

Officer Martinez-Licon did more than just her job of taking the police report. She listened intently with care and compassion. Along with performing the duties of her job, her added level of humanity was above our expectations.

Because of COVID restrictions we were waiting outside at the ER. Officer Martinez-Licon talked to us then went inside and talked to my mother.

In these times that we are living in where people have no respect especially for law enforcement, it is so comforting to see that there are still people in this line of work who DO care about others. These people risk their lives each day to protect others. They sacrifice precious time with their families.

My mother was raised in a generation where she was taught to respect police officers, teachers and authority figures. She was so impressed by Officer Martinez-Licon that such a young officer in this day and age would still possess those same values.

Officer Martinez-Licon is truly an asset to APD and to our community. She performed her duties with dignity, respect and compassion. When I asked her why she was in this line of work especially being a young female, her response was "If not me then who?" Not to sound condescending, but her parents must be very proud. Her peers and superiors should also be honored to have the privilege of working with her.

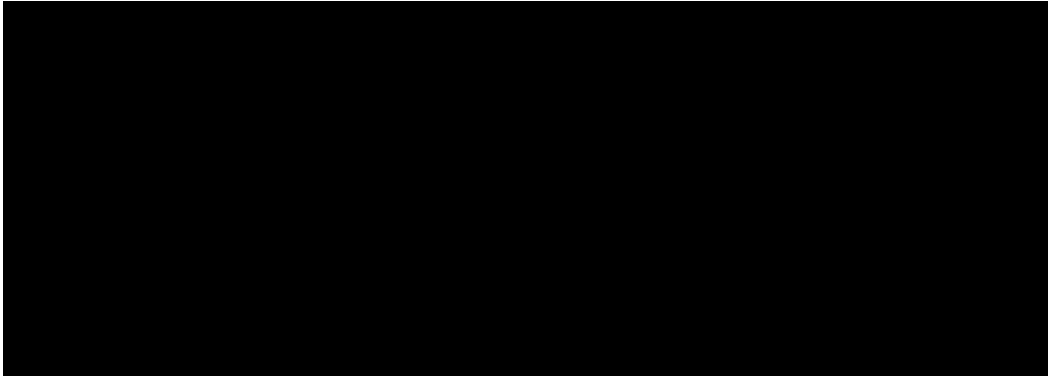
Thank you Officer Martinez-Licon for an outstanding job! You are appreciated!

Romans 8:38-39



---

-----Original Message-----



Thank you,

Imelda Martinez  
Albuquerque Police Dept.  
Foothills Area Command  
505-332-5240 office  
505-610-1776 cell  
505-768-2298 fax

-----Original Message-----

From: Clarrisa Gallegos [mailto:gallegos126713@gmail.com]  
Sent: Thursday, August 18, 2022 7:50 PM  
To: Martinez, Imelda <E38414@cabq.gov>  
Subject: Thank you Officer Martinez

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.

To whom it may concern,

I wanted to send a special thanks to Officer Ashley Martinez for her outstanding service on 8/5/22.

On 8/5 my grandmother was in an incident at a rehab facility she had been placed in. From the facility she was taken to Presbyterian Hospital. We were directed to call police should my grandma want to press charges against the nurse/facility where the incident occurred.

Within the hour officer Martinez had arrived and was beyond helpful. She not only gave us the necessary information to move forward with our situation but went beyond her duties as an officer. She took extra time to talk with my grandmother and treated her with respect and dignity. She made it very apparent with her attitude towards our situation that we were a priority- which meant so much to us.

She also let us know that she would take a drive to the facility where the incident occurred. Which I don't believe was required of her.

Today more than ever I know how precious an officers time is- and how thin they are stretched. The time and patience she had was unmatched and I wanted to give her a special thank you for all she did for us.

APD is very lucky to have her as an officer.

With many thanks,

[REDACTED]

[REDACTED]

---

**From:** webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov  
**Sent:** Friday, September 2, 2022 5:41 PM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
    Commendation  
Interested in Mediation?  
    No  
First Name  
    [REDACTED]  
Last Name  
    James  
Middle Name  
Home Telephone  
    [REDACTED]  
Cell or Work Telephone  
Best Time to Call  
    Afternoon  
Your E-Mail Address  
    [REDACTED]  
Preferred Language  
    Englsh  
Date of Birth  
    [REDACTED]  
Street Address  
City  
State  
ZIP Code  
    87120  
Gender  
    Female  
Race  
    Other  
Ethnicity  
    Prefer not to answer  
Sexual Orientation  
    Heterosexual  
Do You Have a Mental Illness?  
    No  
Do You Struggle with Homelessness?  
    No  
Were you homeless at the time of this incident?  
    No  
Date & Time of the Incident

Address or Location of the Incident

7219 Mayo St NW/7301 Mayo St NW, Albuquerque, NM 87120

Police Employee #1 - Name

Harmon

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

Incident #P222

Officer Harmon, his first name might start with an S but I am not 100% positive, was so kind. I will be 66 years old this month and he realized that a very hotheaded neighbor who disrespects the police as well as me is not a fun person to deal with. He was patient, compassionate, kind and informative, and never made me feel like I was a hindrance. I wish you could clone him. Please, give him my thanks.

What Outcome are you Seeking?

Some form of commendation or notation in his record. At a time when the relationship between police and civilians is somewhat fragile, experiences such as I had today with Officer Harmon should be publicized. He's just a nice guy and a good cop! More please!

Captcha

x

Electronic Signature



[REDACTED]

---

**From:** webmaster=cabq.gov@mailgun.org <webmaster=cabq.gov@mailgun.org> **On Behalf Of** webmaster@cabq.gov  
**Sent:** Wednesday, September 7, 2022 9:47 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
Commendation  
Interested in Mediation?  
No  
First Name  
[REDACTED]  
Last Name  
Thomas  
Middle Name  
Home Telephone  
Cell or Work Telephone  
[REDACTED]  
Best Time to Call  
10-3  
Your E-Mail Address  
Preferred Language  
Date of Birth  
Street Address  
City  
State  
ZIP Code  
87111  
Gender  
Female  
Race  
Prefer not to answer  
Ethnicity  
Prefer not to answer  
Sexual Orientation  
Heterosexual  
Do You Have a Mental Illness?  
No  
Do You Struggle with Homelessness?  
No  
Were you homeless at the time of this incident?  
No  
Date & Time of the Incident  
Sep 03, 2022 04:00 PM  
Address or Location of the Incident  
Intersection of Comanche & N. Frontage Rd

Police Employee #1 - Name

242-COPS operator

Police Employee #1 - ID or Badge Number

7567

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

N/a

Statement

I was driving on N. Frontage Rd. As I cleared the intersection, someone shot out my passenger front window. I kept driving. . to get away from the area. The glass continued to fall and blow in the car. I called 242-COPS to report incident. Operator 7567 was very calming to my shattered nerves. She said she had officers headed to my home. Once I reached home, she insisted on staying on the line with me as required. The entire interaction with her was kind and very professional.

What Outcome are you Seeking?

She deserves to be recognized for her commitment to and ambassadorship for ABQ.

Captcha

x

Electronic Signature



**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Sunday, September 25, 2022 7:42 PM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Barsamian

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Your E-Mail Address

Preferred Language

Date of Birth

Street Address

City

State

ZIP Code

87102

Gender

Male

Race

White

Ethnicity

Non-Hispanic

Sexual Orientation

Prefer not to answer

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Sep 18, 2022 12:30 AM

Address or Location of the Incident

I traveled east on Central Ave SE and I approached San Mateo Blvd SE at about 12:30 or 1 am on Sunday, September 18. I was going to my lawyer's house from Monte Vista. I wanted to note and thank Officer Casias for his professionalism, integrity, and service to our community and for promoting our safety. I believe he will remember my pass through, but I



wanted make sure his supervisors were aware of his outstanding conduct. I didn't catch the names of the others in his team,  
but they did good work too.

Police Employee #1 - Name

Officer Casias

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

Good police service

What Outcome are you Seeking?

We appreciate you and your team's service

Captcha

x

Electronic Signature

[REDACTED]

Official Use ONLY: Date/Time Received: \_\_\_\_\_ Received by: \_\_\_\_\_ CPC #: \_\_\_\_\_ Assigned to: \_\_\_\_\_

## Albuquerque Police Department Complaint or Commendation Form



This form must be delivered to the CPOA office via the following ways:  
Hand-Delivered: Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102  
Office: 505-924-3770  
Fax: 505-924-3775  
Email: cpoa@cabq.gov  
Mail: CPOA, P.O. Box 1293  
Albuquerque, NM 87103  
TTY (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts complaints and commendations for the Albuquerque Police Department (APD). You may file this form anonymously; however, keep in mind that an anonymous complaint is extremely difficult to investigate.

In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form; please contact the CPOA at 505-924-3770.

I want to file a: ☐ Complaint ☒ Commendation Interested in Mediation? ☐ Yes ☐ No ☐ I need more Information

What outcome are you seeking? (Please describe what happened on the back of this page)

Congratulations and Appreciation of the Officers we interacted with on Sept. 7th.

### Information about you:

### Information about the Incident:

Date: 09 / 07 / 2022 Time: ~1500 AM / PM

Address/Location: 3114 Quincy NE Albuquerque, NM  
Street Apt. City State Zip Code

Information about the Albuquerque Police Department employee(s) involved: Case Number 220069654

Name: T Sanchez #7122 Man/I.D. #: \_\_\_\_\_

Name: T Schaeper #7563 Man/I.D. #: \_\_\_\_\_

Are you submitting this form for someone else? ☐ Yes ☒ No

Did you witness this incident? ☒ Yes ☐ No

Name of the person you are submitting this form for: \_\_\_\_\_ Phone: ( ) \_\_\_\_\_ - \_\_\_\_\_

### Additional Witness:

Name: \_\_\_\_\_ Phone ( ) \_\_\_\_\_ - \_\_\_\_\_

Address:

Street Apt. City State Zip Code

## STATEMENT

**Briefly summarize what happened (attach additional pages or documents if needed).**

It is important to provide as much information as possible describing the incident in full detail including: location, date, time, officer/employee(s) involved, and witnesses.

If names are not known, please include a detailed description of the officer(s) involved.

[Please see my attached letter. Case # 220069654](#)

**Optional:** The Department of Justice and the Civilian Police Oversight Agency are requesting this information for statistical purposes. It is optional to answer these demographic questions. We value your participation; please help our Agency track any biases or trends within the Albuquerque Police Department.

**Do you speak and understand English?** ☐ Yes ☐ No

**Sex/Gender Expressed:** Male/ Female/ Transgender/ Other: \_\_\_\_\_

**Sexual Orientation:** Heterosexual/ Homosexual/ Bisexual/ Asexual/ Other

**Race:** Asian/Black/Mixed Race/ Native American/ Pacific Islander/White/ Other

**Ethnicity:** Hispanic/ Non-Hispanic

**Do you have a Mental Illness?** ☐ Yes ☐ No

**Do you struggle with homelessness?** ☐ Yes ☐ No

**Were you homeless at the time of the incident?** ☐ Yes ☐ No

If you wish to submit this form anonymously, please type "ANONYMOUS" on the signature line.

I acknowledge that the information provided in this statement is true and factual to the best of my knowledge and will become public record once filed.

I understand I may be required to appear in the Civilian Police Oversight Agency office for an interview or to provide other investigative assistance, as necessary.

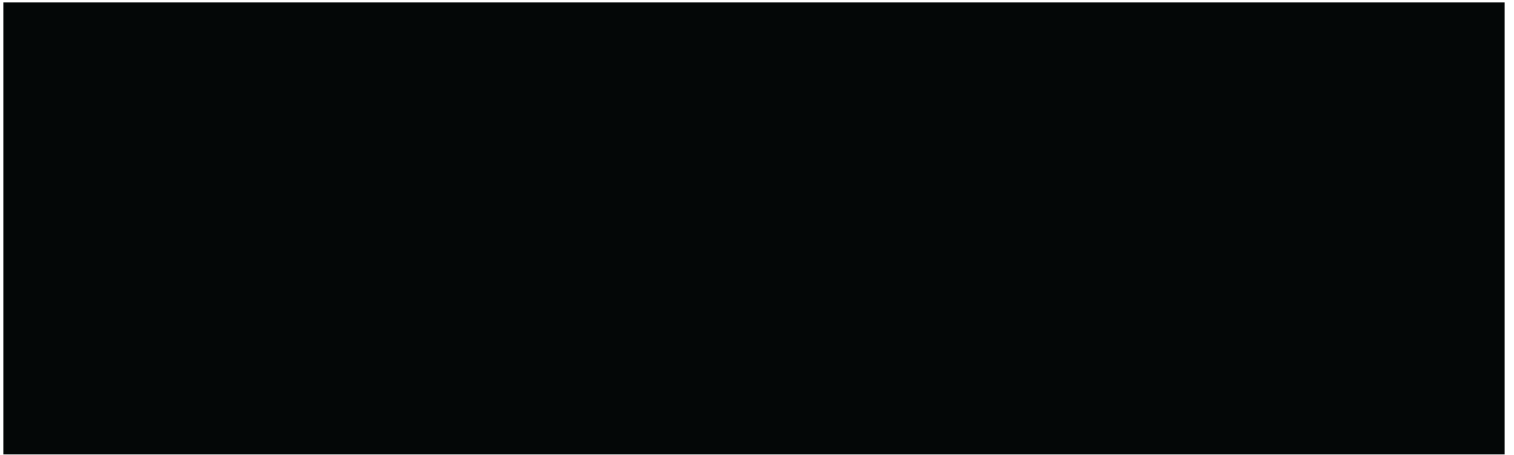
I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint.

Signature

Date

**OFFICE USE ONLY:** APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit complaint to Internal Affairs by the end of the shift following the shift in which the complaint was received.

APD Supervisor Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Time Received: \_\_\_\_\_ AM / PM



Laura Kuehn, NCPS, ICPS  
Crime Prevention/Crime Free Programs  
505.768.2006  
[cabq.gov/police](http://cabq.gov/police)



**ONE**  
**ALBUQUE** APD  
**RQUE**


---

From: CABQ Customer Service <[311@cityofalbuquerque.com](mailto:311@cityofalbuquerque.com)>  
Sent: Saturday, September 24, 2022 12:39 PM



Subject: CRM/3-1-1/HD 220924-000759 Kudos : APD good driving report / San Mateo & Osuna EB / Unit -A24

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.



Contact Information	
Email Address:	<div></div>
First	<div></div>

**Last Name:** Kline

**Phone Number:** [REDACTED]

**Case Address**

**Address Line1:** SAN MATEO BLVD NE

**Address Line2:** OSUNA RD NE

**City:** Albuquerque

**State:** New Mexico

**Zip Code:** 87109

**Case Details**

**Reference Number:** 220924-000759

**Summary:** Kudos : APD good driving report / San Mateo & Osuna EB / Unit -A24

**Status:** Open\_New

**Priority:** Medium

**Assigned To:**

**Description:** (caller saw call 311 on HOWS MY DRIVING)

**First Level Escalation:** 10/08/2022 12:33 PM

**Second Level Escalation:** 10/22/2022 12:33 PM

**Date Created:** 09/24/2022 12:39 PM

**Date Last Updated:** 09/24/2022 12:39 PM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<https://crm.cabq.gov/>

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Sunday, October 9, 2022 3:56 PM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
Commendation  
Interested in Mediation?  
No  
First Name  
[REDACTED]  
Last Name  
Flannelly  
Middle Name  
Home Telephone  
Cell or Work Telephone  
[REDACTED]  
Best Time to Call  
Your E-Mail Address  
[REDACTED]  
Preferred Language  
Date of Birth  
[REDACTED]  
Street Address  
[REDACTED]  
City  
Bellingham  
State  
WA  
ZIP Code  
98229  
Gender  
Male  
Race  
White  
Ethnicity  
Non-Hispanic  
Sexual Orientation  
Heterosexual  
Do You Have a Mental Illness?  
No  
Do You Struggle with Homelessness?  
No  
Were you homeless at the time of this incident?  
No

Date & Time of the Incident

Oct 04, 2022 09:15 AM

Address or Location of the Incident

Jefferson Street NE /

5971 Jefferson Court

Police Employee #1 - Name

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

We would like to thank this APD officer for the exceptional assistance she provided after we landed our hot air balloon on the side of Jefferson Street NE on Tuesday October 4th at 0915. Our landing spot was on the sidewalk on the east side of the street, immediately adjacent to a barbed wire topped cyclone fence. Our only safe option for deflation was to walk it west ward, across 4 lanes of busy traffic on Jefferson, to an open parking lot at 5971 Jefferson Court.

As our crew tried to dodge the oncoming vehicles, this officer spotted our problem and immediately used her cruiser and emergency lights to block northbound traffic on Jefferson. She moved her vehicle to provide protection for us as we moved across the south bound lanes to the adjacent parking lot. After we were in a safe spot she came to check on us, then went off to her next duties.

We never had the chance to learn her name, but this officer should be recognized for her spontaneous efforts to keep us safe and protected. Would it be possible to learn the name of this officer so we can pass along this information to the Fiesta safety committee?

With our thanks,

The Lofty Crew

Pilot Gerry Graff

Albuquerque, NM

(we do have a photo of the Officer, but can't find a way to include it on this form. Our email on Tuesday included it)

What Outcome are you Seeking?

Please thank this Officer for keeping us safe!

Captcha

x

Electronic Signature



**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Sunday, October 16, 2022 9:27 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
Commendation  
Interested in Mediation?  
No  
First Name  
[REDACTED]  
Last Name  
Rose  
Middle Name  
Home Telephone  
Cell or Work Telephone  
[REDACTED]  
Best Time to Call  
Your E-Mail Address  
[REDACTED]  
Preferred Language  
Date of Birth  
Street Address  
[REDACTED]  
City  
State  
ZIP Code  
87111  
Gender  
Male  
Race  
White  
Ethnicity  
Non-Hispanic  
Sexual Orientation  
Heterosexual  
Do You Have a Mental Illness?  
No  
Do You Struggle with Homelessness?  
No  
Were you homeless at the time of this incident?  
No  
Date & Time of the Incident  
Oct 05, 2022 01:00 PM  
Address or Location of the Incident



Tramway and Academy

Police Employee #1 - Name

Andrew Della Longa

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

My car completely broke down on Tramway near Academy. It was raining, and I had to direct traffic around my car for 45 minutes before I was able to get ahold of APD and for help to be dispatched. Officer Andrew Della Longa arrived from the Foothills substation, and he was very helpful and pleasant and accommodating for a situation that had been tough for me to manage (directing traffic in the rain). He placed his vehicle in a location where traffic safety was greatly increased, and helped me manage the situation of getting my car towed. When I found that the tow driver would not take me with him, Officer Della Longa gave me a ride to my house. I have so much thanks for the assistance Officer Della Longa gave me on that day. Please pass along my thanks and whatever kudos are available to him.

What Outcome are you Seeking?

Recognition for Officer Della Longa for exceptional service.

Captcha

x

Electronic Signature



[REDACTED]

---

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Thursday, October 20, 2022 7:42 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
    Commendation  
Interested in Mediation?  
    No  
First Name  
    [REDACTED]  
Last Name  
Middle Name  
Home Telephone  
Cell or Work Telephone  
    [REDACTED]  
Best Time to Call  
Your E-Mail Address  
Preferred Language  
Date of Birth  
Street Address  
City  
State  
ZIP Code  
Gender  
    Prefer not to answer  
Race  
    Prefer not to answer  
Ethnicity  
    Prefer not to answer  
Sexual Orientation  
    Prefer not to answer  
Do You Have a Mental Illness?  
    Prefer not to answer  
Do You Struggle with Homelessness?  
    Prefer not to answer  
Were you homeless at the time of this incident?  
    Prefer not to answer  
Date & Time of the Incident  
Address or Location of the Incident  
    Refer to Case #220081891  
Police Employee #1 - Name  
    Officer Smith  
Police Employee #1 - ID or Badge Number  
    P7240

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Yes

Submitting for Someone Else - if "Yes"

CPOA Staff

Did You Witness this Incident?

Additional Witness

Statement

Officer Smith was a nice young lady. Very professional. Did a fantastic job. She was tremendous.

What Outcome are you Seeking?

Give her a medal.

Captcha

x

Electronic Signature

CPOA Staff

[REDACTED]

---

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Monday, October 24, 2022 12:37 PM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
    Commendation  
Interested in Mediation?  
    No  
First Name  
    [REDACTED]  
Last Name  
    Beatty  
Middle Name  
Home Telephone  
Cell or Work Telephone  
    [REDACTED]  
Best Time to Call  
    anytime 8am-5pm  
Your E-Mail Address  
Preferred Language  
    english  
Date of Birth  
    [REDACTED]  
Street Address  
City  
State  
ZIP Code  
    87107  
Gender  
    Prefer not to answer  
Race  
    Prefer not to answer  
Ethnicity  
    Prefer not to answer  
Sexual Orientation  
    Prefer not to answer  
Do You Have a Mental Illness?  
    Prefer not to answer  
Do You Struggle with Homelessness?  
    Prefer not to answer  
Were you homeless at the time of this incident?  
    Prefer not to answer  
Date & Time of the Incident  
    Oct 16, 2022 08:00 AM

Address or Location of the Incident

601 Claremont ave. 87107

Police Employee #1 - Name

Poi St. John

Police Employee #1 - ID or Badge Number

5444

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

[REDACTED]

Statement

A car park in front of drive in the morning with two people, when morgan approached them and they became aware the two people in the car walked away and looked like they were abandoning the car. Morgan approached the young male asking where he was going. The guy from the car tried to have a verbal confrontation with him (morgan), and he called 242-cops. Officer St. John arrived to the scene he ran the plates it was not stolen, and all they needed was jumper cables due to the car being dead. So when the couple came back the officer got more information to ensure the car wasn't stolen. The couple told the Officer St. John they had a dead battery, so officer St. John went to auto zone, and bought a new car battery out of his own pocket. Officer St. John and Morgan helped installed the battery.

What Outcome are you Seeking?

The officer gets praised for his services.

Captcha

x

Electronic Signature

[REDACTED]

[REDACTED]

Laura Kuehn, NCPS, ICPS  
Crime Prevention/Crime Free Programs  
505.768.2006  
[cabq.gov/police](http://cabq.gov/police)



ONE  
ALBUQUE  
RQUE APD


---

From: CABQ Customer Service <311@cityofalbuquerque.com>  
Sent: Tuesday, October 25, 2022 7:49 AM

[REDACTED]

Subject: CRM/3-1-1/HD 221025-000071 CITIZEN COMPLIMENT on APD driving behavior

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.



Contact Information
Email Address:
First Name: [REDACTED]
Last Name: Pickrel

**Phone Number:** ( [REDACTED] )

#### Case Address

**Address Line1:** WYOMING BLVD NE

**Address Line2:** MENAUL BLVD NE

**City:** Albuquerque

**State:** New Mexico

**Zip Code:** 87112

#### Case Details

**Reference Number:** 221025-000071

**Summary:** CITIZEN COMPLIMENT on APD driving behavior

--	--

**Status:** Open\_New

**Priority:** Medium

**Assigned To:**

**Description:** Caller says (2) APD vehicles -- ID # C33 and B85 (blue/white SUVs) were southbound on Wyoming, near Menaul -- 7:45 am , 10/25/22 -- driving behavior is AWESOME -- !! Driving safely, moderately... awesome job. Thank you.

**First Level Escalation:** 11/08/2022 07:47 AM

**Second Level Escalation:** 11/22/2022 07:47 AM

**Date Created:** 10/25/2022 07:49 AM

**Date Last Updated:** 10/25/2022 07:49 AM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<https://crm.cabq.gov/>

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Friday, October 28, 2022 7:36 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

I need more information.

First Name

Last Name

SPARKS

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Your E-Mail Address

Preferred Language

Date of Birth

Street Address

City

State

ZIP Code

Gender

Prefer not to answer

Race

Prefer not to answer

Ethnicity

Prefer not to answer

Sexual Orientation

Prefer not to answer

Do You Have a Mental Illness?

Prefer not to answer

Do You Struggle with Homelessness?

Prefer not to answer

Were you homeless at the time of this incident?

Prefer not to answer

Date & Time of the Incident

Oct 27, 2022 10:00 PM

Address or Location of the Incident

DISPATCHED TO:

12899 CENTRAL AVE NE, APT 322

ALBUQUERQUE NM



Police Employee #1 - Name  
Police Employee #1 - ID or Badge Number  
Police Employee #2 - Name  
Police Employee #2 - ID or Badge Number  
Are You Submitting this Form for Someone Else?  
Submitting for Someone Else - if "Yes"

CPOA STAFF

Did You Witness this Incident?

Additional Witness

Statement

I APPRECIATE THE OFFICERS WHO SHOWED UP. THEY SENT ME A TEXT HOW I WAS DOING.

What Outcome are you Seeking?

COMPLIMENT OFFICERS

Captcha

x

Electronic Signature

CPOA STAFF

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Sunday, November 6, 2022 4:59 PM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
Commendation  
Interested in Mediation?  
No  
First Name  
[REDACTED]  
Last Name  
Beston  
Middle Name  
[REDACTED]  
Home Telephone  
[REDACTED]  
Cell or Work Telephone  
[REDACTED]  
Best Time to Call  
3pm  
Your E-Mail Address  
[REDACTED]  
Preferred Language  
English  
Date of Birth  
[REDACTED]  
Street Address  
[REDACTED]  
City  
Los Lunas  
State  
ZIP Code  
87031  
Gender  
Female  
Race  
White  
Ethnicity  
Non-Hispanic  
Sexual Orientation  
Heterosexual  
Do You Have a Mental Illness?  
No  
Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Nov 05, 2022 02:00 PM

Address or Location of the Incident

2513 Madeira Dr. NE Albuquerque NM 87110

Police Employee #1 - Name

Licon

Police Employee #1 - ID or Badge Number

5891

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

Just want to thank her for her help. She has no idea how much she helped me.

What Outcome are you Seeking?

Give her a raise or something

Captcha

x

Electronic Signature



[REDACTED]

---

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Sunday, November 6, 2022 8:21 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
Commendation  
Interested in Mediation?  
No  
First Name  
[REDACTED]  
Last Name  
Barsamian  
Middle Name  
Home Telephone  
Cell or Work Telephone  
[REDACTED]  
Best Time to Call  
Your E-Mail Address  
Preferred Language  
Date of Birth  
[REDACTED]  
Street Address  
[REDACTED]  
City  
State  
ZIP Code  
87106  
Gender  
Male  
Race  
White  
Ethnicity  
Non-Hispanic  
Sexual Orientation  
Heterosexual  
Do You Have a Mental Illness?  
No  
Do You Struggle with Homelessness?  
No  
Were you homeless at the time of this incident?  
No  
Date & Time of the Incident  
Nov 06, 2022 08:00 AM  
Address or Location of the Incident

Emily from the telephone reporting unit called me to update me and in-take some new or clarifying information about the U-Haul my mom rented to help me move. I woke up literally 120 seconds she called. Which was fine. She was kind and polite and very helpful. I realize Albuquerque Police have a lot more to worry about than a possible vehicle break in or what may have temperature weather and environmental issues. My hunch is that I was one of those two guys hanging around like the one who took paper towels from the vehicle. But nevertheless: kudos to a kind employee, my mom and I appreciate you and I'm sure the City loves having your service.

Police Employee #1 - Name

Emily

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

It was only Emily and I on the phone this morning — my contact information is above — and this is just to note very good police service.

Statement

Telephone reporting unit follow up call

What Outcome are you Seeking?

Give her a raise? Keep up the good work for sure!

Captcha

x

Electronic Signature



**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Sunday, November 20, 2022 4:19 PM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
Commendation  
Interested in Mediation?  
No  
First Name  
[REDACTED]  
Last Name  
Lauren  
Middle Name  
Home Telephone  
Cell or Work Telephone  
Best Time to Call  
Your E-Mail Address  
[REDACTED]  
Preferred Language  
Date of Birth  
[REDACTED]  
Street Address  
City  
State  
WA  
ZIP Code  
Gender  
Female  
Race  
White  
Ethnicity  
Prefer not to answer  
Sexual Orientation  
Heterosexual  
Do You Have a Mental Illness?  
No  
Do You Struggle with Homelessness?  
No  
Were you homeless at the time of this incident?  
No  
Date & Time of the Incident  
Nov 21, 2022 12:15 AM  
Address or Location of the Incident  
home

Police Employee #1 - Name

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

No

Additional Witness

Statement

I would like to thank the police in advance for their work. in just a few days the police will be working a lot because of me. in a few days I won't have a chance to thank the police for their work. thank you

What Outcome are you Seeking?

thank you <3

Captcha

x

Electronic Signature



**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Friday, December 9, 2022 9:13 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
Commendation  
Interested in Mediation?  
No  
First Name  
[REDACTED]  
Last Name  
Yanabu  
Middle Name  
Home Telephone  
[REDACTED]  
Cell or Work Telephone  
[REDACTED]  
Best Time to Call  
M-F 8 am to 5 pm  
Your E-Mail Address  
[REDACTED]  
Preferred Language  
Date of Birth  
Jan 07, 1967  
Street Address  
[REDACTED]  
City  
Albuquerque  
State  
NM  
ZIP Code  
87106  
Gender  
Female  
Race  
Asian  
Ethnicity  
Non-Hispanic  
Sexual Orientation  
Heterosexual  
Do You Have a Mental Illness?  
No  
Do You Struggle with Homelessness?  
No



Were you homeless at the time of this incident?

No

Date & Time of the Incident

Dec 09, 2022 03:30 AM

Address or Location of the Incident

At my residence, 2710 San Joaquin Ave SE 87106

Police Employee #1 - Name

I did not get the name of this police officer

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

I did not get the name of this police officer

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

[REDACTED]

Statement

I woke up to find an intruder in the house. My partner [REDACTED] was already awake and talking with him. I called 911 and the dispatcher took the incident description and sent two police officers to handle the situation. I want to thank these officers as they were extremely professional and admirable as they talked the fellow out of the house and took him away. Good job!

What Outcome are you Seeking?

Please thank the officers for arriving in a timely manner and successfully escorting this person from the premises with calm and firmness. We were very impressed and grateful.

Captcha

x

Electronic Signature

[REDACTED]

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Friday, December 23, 2022 8:36 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Your E-Mail Address

Preferred Language

Date of Birth

Street Address

City

State

ZIP Code

Gender

Prefer not to answer

Race

Prefer not to answer

Ethnicity

Prefer not to answer

Sexual Orientation

Prefer not to answer

Do You Have a Mental Illness?

Prefer not to answer

Do You Struggle with Homelessness?

Prefer not to answer

Were you homeless at the time of this incident?

Prefer not to answer

Date & Time of the Incident

Dec 15, 2022 03:30 PM

Address or Location of the Incident

Monte Zuma Elementary School

Police Employee #1 - Name

Zach Earls

Police Employee #1 - ID or Badge Number

7560

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Yes

Submitting for Someone Else - if "Yes"

CPOA Staff (Over the phone)

Did You Witness this Incident?

Additional Witness

Statement

I am a crossing guard.

Officer is very welcoming, he pulled a vehicle that was speeding and it was nice to see the officer pull this car over. He was a nice guy.

What Outcome are you Seeking?

To commend the officer

Captcha

x

Electronic Signature

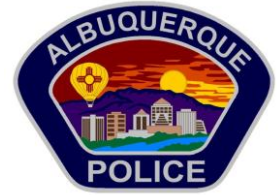
CPOA Staff (Over the phone)



Timothy M. Keller  
Mayor

# City of Albuquerque

## Albuquerque Police Department



Harold Medina  
Chief of Police

December 23, 2022

### Interoffice Memorandum

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**To: H. Medina, Chief of Police**

**From: Ric Ingram, Lieutenant, Operations Review Division, Operations Review Section**

**Subject: Letter of Commendation Twinkle Light Parade Personnel**

This memorandum is a respectful request for a Letter of Commendation for the officers and Police Service Aides (PSA) who worked on the Twinkle Light Parade ceremonial vehicles.

On December 10, 2022 at approximately 1700 Hours, personnel of the Albuquerque Police Department participated in the Twinkle Light Parade in Southeast Area Command.

In preparations of the parade, several officers and PSA's worked to apply the lights to the vehicles and get them parade ready. This included personnel from both the Operations Review Section as well as the Recruiting Section. These officers and PSA's also moved the vehicles from the garage to the parade route and assisted the command staff by escorting them to the staged parade vehicles.

Following the parade, these officers and PSA's returned the vehicles to the garage, and spent extra time to remove the lights as it had rained during the event.

Shortly after this event, APD personnel were contacted by the parade organizers, who presented them with a second place award for government entries. The department also received a certificate and Christmas ornament for the award.

APD personnel spent many hours to prepare the APD ceremonial vehicles for this event, and spent many hours removing the lights. Their work and dedication for the event was an excellent demonstration of their dedication to present the Albuquerque Police Department in a positive manner, which was recognized by members of the community.

Please accept this Memorandum as a formal and respectful request to recognize their performance through a Letter of Commendation.

A Blue team entry will also be created for this award recognition.

The following APD personnel worked on this parade and preparations:

**Operation Review Staff**

Sergeant X. Chacon  
Detective R. Carlson  
Detective A. Garcia  
PSA C. Shetter  
PSA P. Osborne

**Recruiting Staff**

Sgt. P. Silva  
Officer Desmich  
CSS Rich Garcia

Cc:

M. Smathers, Deputy Chief, Special Operations Bureau  
C. Lowe, Deputy Chief, Accountability Bureau  
R. Legendre, Commander, Operations Review Division  
R. McDermott, Commander, Academy Division  
File

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Friday, December 30, 2022 8:28 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
Commendation  
Interested in Mediation?  
No  
First Name  
[REDACTED]  
Last Name  
Leung  
Middle Name  
Home Telephone  
Cell or Work Telephone  
[REDACTED]  
Best Time to Call  
Your E-Mail Address  
Preferred Language  
Date of Birth  
Street Address  
City  
State  
ZIP Code  
Gender  
Prefer not to answer  
Race  
Prefer not to answer  
Ethnicity  
Prefer not to answer  
Sexual Orientation  
Prefer not to answer  
Do You Have a Mental Illness?  
Prefer not to answer  
Do You Struggle with Homelessness?  
Prefer not to answer  
Were you homeless at the time of this incident?  
Prefer not to answer  
Date & Time of the Incident  
Dec 09, 2022 01:30 PM  
Address or Location of the Incident  
Police Employee #1 - Name  
Kelly Maes  
Police Employee #1 - ID or Badge Number

3497

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Submitting for Someone Else - if "Yes"

CPOA staff - Over the phone

Did You Witness this Incident?

Additional Witness

Statement

I want to say this officer tried extra and put in extra effort to make sure that my sister was safe with her kids. Also, he updated me on the status of my sister wellbeing.

What Outcome are you Seeking?

Want to appreciate to whoever works hard and carries out their duty well.

Captcha

x

Electronic Signature

CPOA staff - Over the phone