

From:

Sent: Friday, July 2, 2021 11:10 AM

To: Civilian Police Oversight Agency <cpoa@cabq.gov> Subject: Commending members of your downtown unit

I watched a first amendment audit video by Amagansett Press of an encounter with Police from your downtown unit. Unfortunately, he didn't get names and badge numbers; the officers in this video were excellent in every respect. They set an example for exactly how police should interact with the citizenry.



From:

**Sent:** Tuesday, July 6, 2021 11:53 AM

**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>

Subject: Thank you to an APD officer

Hello.

I was given you guys as a resource to send over a message of gratitude to one of the APD officers in the north valley. Here's the problem: I don't know if I heard his name correctly because I was so freaked out over what happened to me, and over the sound of both our cars. It was either Luis, as his first name...or Ruiz as his last name. I don't know which he gave me. What I'm hoping is that you can narrow it down by shift and location to know who this is. Here is what happened:

Last night around 10-10:30 pm I was leaving a friend's house near downtown Abg. I was pulling onto Broadway by that main post office, and misjudged the speed and proximity of the guy coming towards me in the right lane and accidentally cut him off so he had to get into the other lane to go around and avoid me. At this point he was in front of me and was waving his hands around gesturing to me...not sure if he was flipping me off of what. It was dark and rainy. Then he reached back in his car and stuck his hand out the window again...this time with a gun. I freaked out and slowed down a lot to gain some distance between us and then decided to turn down another road...and he flipped a u-turn. He went down some side streets and waited in a parking lot for me to pass him and then pulled up behind me. Eventually he came up beside me and I slammed the breaks so he would be ahead of me again, and he pulled back in front of me. He pulled into a gas station parking lot on Candelaria and 2<sup>nd</sup> street and I was sure he was waiting for me to pass him so he could get behind me again, but he didn't. I kept watching in my rear view mirror and as I got closer to the Police Academy I saw a cop getting ready to pull out of the Academy and I pulled in to talk to him. I explained what happened and he was very kind and calm. The guy didn't appear to be following me anymore, but this officer asked me where I was headed and how I planned to get there. I was headed home to the west side and planned to take Paseo, so he said he would follow me for as long as he could. He followed me all the way to Paseo, checking to make sure it didn't seem we were being followed, and then pulled up next to me to tell me he couldn't go any further and that it seemed safe at that point. I thanked him and drove home...of course still very shaken up.

I know APD, and cops in general, get a lot of bad attention and complaints, and I wanted to do something just the opposite. I know our officers face a lot of challenges these days doing their jobs, and you should know just how great they are. I'm so thankful for this officer making me feel a little safer last night. I hope that based on the time and location and general name (sort of) that I have for this officer, that you will be able to narrow it down and give him and his supervisor the kudos he deserves. Maybe there is video footage from the academy that you could see? Anyway, I just wanted to let you know that I appreciate APD and this officer in particular. Thank you for all you do for our community!





----Original Message-----

From:

Sent: Saturday, July 3, 2021 11:58 AM

To: Civilian Police Oversight Agency <cpoa@cabq.gov>

Subject: More excellent police in Albuquerque

I watch a lot of first amendment audit YouTube videos, I wish to commend two of your officers Trujillo and Rechers for their courtesy and professionalism.



Sent: Monday, July 5, 2021 10:34 PM

To: Civilian Police Oversight Agency <cpoa@cabq.gov>

Cc:

Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name



Last Name

Elvidge

Middle Name

Home Telephone



Cell or Work Telephone

Best Time to Call

AM

Your E-Mail Address

Preferred Language

Date of Birth

Street Address

City

State

**ZIP Code** 

Gender

Female

Race

White

Ethnicity

Hispanic

**Sexual Orientation** 

Heterosexual

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Jul 05, 2021 04:30 PM

Address or Location of the Incident

East Off ramp at juan tabo about 430p today.

Police Employee #1 - Name

Sison

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Dunegan

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

No

**Additional Witness** 

N/a

Statement

I wanted to acknowledge two police officers who stopped to help while I was stranded in my stalled vehicle with my two dogs in the heat. There was a female officer too but she left once it was handled. Thanks to her as well. They blocked two lanes while they also pushed my vehicle up the ramp until I was able to coast down to a safer location while I waited for a tow truck. I thought it was extremely wonderful, especially given what's going on in the world today. I'm sure most don't get enough credit, when they should!!! Thank you all police officers and first responders!!

What Outcome are you Seeking?

Notice to their supervisors about how much I appreciated their efforts.

## **STATEMENT**

Briefly summarize what happened (attach additional pages or documents if needed).  It is important to provide as much information as possible describing the incident in full detail including:
It is important to provide as much information as possible describing the medern in data medical and witnesses
location, date, time, officer/employee(s) involved, and witnesses.  If names are not known, please include a detailed description of the officer(s) involved.
- I was local our Table
on June 11 We discovered our runce
towing a Buick Lucerne was stolen from
The Quality for all on 13/
exit. Case CHOTI X/1600136
Thankful for the July 4th phone
call that the Buick Luciene was
recovered, Kudos to the officer/s
Who made the discovery and removed
the duns and ammo in the vehicle,
Can we have the officers hame to
Send a personal thank you and to
make a danation in their name
La Me All rayerage Police Afficers' Association
The Albuguer gas lines by the
Cops for Rids, Fun Kull
,
Optional: The Department of Justice and the Civilian Police Oversight Agency are requesting this information for
statistical purposes. It is optional to answer these demographic questions. We value your participation; please neip
our Agency track any biases or trends within the Albuquerque Police Department.
Do you speak and understand English? ☆Yes □No
Sex/Gender Expressed: Male/Female/ Transgender/ Other:
Sexual Orientation: Heterosexual/ Homosexual/ Bisexual/ Asexual/ Other
Race: Asian/Black/Mixed Race/ Native American/ Pacific Islander/White/ Other Ethnicity: Hispanic/Non-Hispanic
Do you have a Mental Illness? □Yes ₩No
Do you struggle with homelessness? □Yes ₺No  Were you homeless at the time of the incident? □Yes ₺No
Do you straggle with nomeleastess. Eves the
If you wish to submit this form anonymously, please type "ANONYMOUS" on the signature line.
I acknowledge that the information provided in this statement is true and factual to the best of my knowledge and will
become public record once filed. I understand I may be required to appear in the Civilian Police Oversight Agency office for an interview or to provide
the state of the section of the sect
I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retailate against the for the
filing of this complaint.
-1/10/21
Date
and the second state of th
OFFICE USE ONLY: APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit complaint to Internal Affairs by the end of the shift following the shift in which the complaint was received.

Time Received: \_\_\_\_

Date: \_\_\_\_

APD Supervisor Signature: \_\_\_\_

\_\_\_\_ AM / PM

Official Use ONLY: Date/Time Received:  Albuquerque Police Do  This form must be de	ALBUQUERQU CIVILIAN POLIC VERSIGH	laint or Commo		
This form must be de	ALBUQUERQU CIVILIAN POLIC VERSIGH	JE CE		
This form must be de				
Hand-Delivered: Plaza Del Sol B	office: 505-924-3 Fax: 505-924-3 Email: cpoa@cab Mail: CPOA, P.O. Bo Albuquerque, NM TTY (800) 659-8	NW Room 813, Al 3770 775 q.gov ox 1293 87103	owing ways: buquerque, NM	87102
Please complete as much information a	s possible below. The	CPOA only accept	s complaints and	
commendations for the Albuquerque P				usly;
however, keep in mind that an anonym				
In order to make sure your accessibility needs please contact the CPOA at 505-924-3770.  I want to file a:   Complaint Commend What outcome are you seeking? (Please	ation Interested in	Mediation? □Yes	□No × need mor	
	0.11			
Information about the Incident:				
Date: 06 17 302 Time:  Address/Location: 450 Pai Sa	5:00 (AM) PM NOST. NE	Alb.	NM State	87123 Zip Code
Information about the Albuquerque P Name:	olice Department em	ployee(s) involved Man/I.D. #:	:	
Name:		Man/I.D. #:		
Are you submitting this form for som Did you witness this incident?   Name of the person you are submitting	□No		Phone: ( )	
Name of the person you are submitted	0			

 $\textbf{From:} \ we bmaster = cabq.gov@mailgun.org < webmaster = cabq.gov@mailgun.org > \textbf{On Behalf Of} \ webmaster@cabq.gov@mailgun.org > \textbf{On Behalf Of} \ webmaster = cabq.gov@mailgun.org > \textbf{O$ 

Sent: Tuesday, July 27, 2021 4:24 PM

To: Civilian Police Oversight Agency <cpoa@cabq.gov>

Cc:

**Subject:** ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Merrick

Middle Name

Home Telephone

Cell or Work Telephone

Doot Time to Call

Best Time to Call

evenings

Your E-Mail Address

Preferred Language

Date of Birth

Street Address

City

Albuquerque

State

NM

ZIP Code

87123

Gender

Male

Race

White

Ethnicity

**Sexual Orientation** 

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Jul 27, 2021 04:30 AM

Address or Location of the Incident

708 Supper Rock Dr NE

ABQ

Police Employee #1 - Name

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Yes

Submitting for Someone Else - if "Yes"

**Amy Slater** 

Did You Witness this Incident?

Yes

**Additional Witness** 

Statement

Two LEO's came to our home early this morning (4:30 AM) in response to a carjacking that occurred to Ms. Slater in Old Town last night. We did not get the officers names because we were asleep when they arrived and just didn't think about it. Anyway, we want to thank them for their professionalism and service to our community. They were courteous and respectful - which reflects on your department immensely. Thank you for having such an excellent force. And we thank them for their response.

What Outcome are you Seeking?

Please convey to them our appreciation.

# APD COMPLAINT AND COMMENDATION FORM APD FORMATO PARA LAS QUEJAS Y RECOMENDACIONES

Please complete as much information as possible below. Demographic information is for statistical purposes only. The CPOA only accepts complaints and commendations for the Albuquerque Police Department.

To make sure your accessibility needs are being met, such as sign language interpretation or help completing this form, please contact the CPOA.

Sirvase proporcionar la mayor cantidad de información posible a continuación. La información demográfica es solo a efectos estadísticos. La CPOA recibe denuncias y distinción para los oficiales al departamento de la policía de Albuquerque.

A fin de gurantizar la accesibilidad para todos, por ejemplo, si fuera necesario un intérprete de lenguaje de señas o si le biciera falta ayuda para rellenar este formulario, sfrvase comunicarse con la CPOA.

I want to file a:

□Complaint/Queja

or Commendation/Reconocimiento

Preferred Language/Idioma preferido: Chalish DOB/Fecha de nacimiento: \_\_\_ \_Gender/Sexo:\_ Sexual Orientation/Orientación Sexual: \_\_\_\_\_ Race & Ethnicity/Raza y etnfa: Do you struggle with homelessness?/¿Usted lucha con la falta de bogar?: Do you have a mental illness?/¿Usted tiene una enfermedad mental? INCIDENT INFORMATION/INFORMACIÓN SOBRE EL INCIDENTE Date of Incident/Fecha del Incidente: 7.7.21 Time & Location of Incident/Hora y lugar del incidente: Case or Citation Number/Número del caso o citación: Name & Man ID# of Officer(s)/Nombre y número de placa de los oficiales: Witness Information - (Name, Address, Phone, Email/Nombre dirección, teléfono y correo electronico): Brief description of your complaint or commendation/Descripción de la denuncia or distinción: e submit any additional documents or evidence via email at cpoa@cabq.gov or call to make arrangements at 505-924-3770. o.Sirvase enviar documentos adicionales o más pruebas junto con este formilario, mediante corvo electrónico a cpoa@cabq.gov o por teléfono al 505-924-3770.

TEAR OFF FORM. FOLD AND SEAL. NO POSTAGE NECESSARY
CORTE EL FORMULARIO. DÓBLELO Y CÍERRELO. EL ENVÍO ES GRATIS



Sent: Wednesday, July 21, 2021 9:18 AM

To: Civilian Police Oversight Agency <cpoa@cabq.gov>

Cc:

**Subject:** ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name



Last Name

Reno

Middle Name



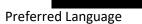
Home Telephone



Cell or Work Telephone

Best Time to Call

Your E-Mail Address



English

Date of Birth



City

Albuquerque

State

NM

ZIP Code

87110

Gender

Female

Race

White

Ethnicity

Non-Hispanic

**Sexual Orientation** 

Heterosexual

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Jul 15, 2021 09:30 PM

Address or Location of the Incident

4601 Summer Ave NE

Police Employee #1 - Name

Officer Baca

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

**Additional Witness** 

Statement

I would like to commend the APD officers who responded to the incident I reported. They de-escalated the situation quickly and made sure everyone was safe. Our family was devestated by the incident and the officers and paramedics in our home were very patient and understanding. The person on the phone with us before the officers arrived was also extremely helpful and experienced. Thank you for helping us through this difficult event.

What Outcome are you Seeking?

No outcomes



Sent: Friday, July 30, 2021 5:20 PM

To: Civilian Police Oversight Agency <cpoa@cabq.gov>

Cc:

**Subject:** ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

Yes

First Name



Last Name

Gamble

Middle Name



Home Telephone

Cell or Work Telephone

Best Time to Call

Anytime

Your E-Mail Address

Preferred Language

Date of Birth

**Street Address** 

City

Albuquerque

State

NM

**ZIP Code** 

87111

Gender

Male

Race

White

Ethnicity

Non-Hispanic

**Sexual Orientation** 

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Jul 30, 2021 12:00 AM

Address or Location of the Incident

Police Employee #1 - Name

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Nο

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

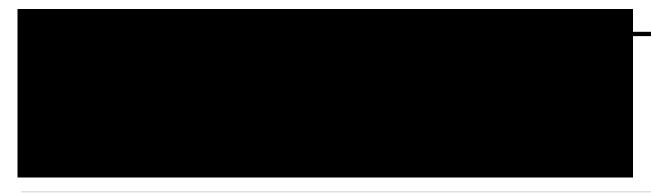
**Additional Witness** 

Statement

I was an former APD chaplain for two years the officers on this call were more professional than I've ever seen or imagined. And need recognition.

What Outcome are you Seeking?

Officer recognition



Sent: Saturday, July 31, 2021 3:57 PM

To: Civilian Police Oversight Agency <cpoa@cabq.gov>

Cc:

Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name



Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

No need.

Your E-Mail Address

Preferred Language

Date of Birth



Street Address

City

State

ZIP Code



Male

iviaic

Race

White

Ethnicity

Non-Hispanic

**Sexual Orientation** 

Heterosexual

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

Nο

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Jul 03, 2021 07:00 PM

Address or Location of the Incident

Police Employee #1 - Name

Trujillo

Police Employee #1 - ID or Badge Number

5758

Police Employee #2 - Name

Reichers

Police Employee #2 - ID or Badge Number

6048

Are You Submitting this Form for Someone Else?

Nο

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

**Additional Witness** 

Statement

I watched a first amendment auditors YouTube channel for a while, and witnessed extreme courteously, professionalism and knowledge of the law by two of your officers. So many of the police in his videos are so hostile and uninformed. However, these two officers shined a very favorable light in your city. Well done!

What Outcome are you Seeking?

Please let them know that people are seeing this video, and that they did a fantastic job! Electronic Signature



Sent: Thursday, August 19, 2021 6:05 AM

To: Civilian Police Oversight Agency <cpoa@cabq.gov>

Cc:

Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name



Last Name

Stevens

Middle Name

Home Telephone



Cell or Work Telephone



Best Time to Call

Your E-Mail Address

Preferred Language

English

Date of Birth

Street Address

City

Butler

State

PΑ

ZIP Code

Gender

Race

Ethnicity

**Sexual Orientation** 

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

#### Date & Time of the Incident

Address or Location of the Incident

I would like to recognize Officer Ryan Hoelits, even though he was recognized by President Trump, I would like to thank him for his act of humanity in the incident which he adopted the baby.

Police Employee #1 - Name

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

**Additional Witness** 

Statement

President Trump did it best

What Outcome are you Seeking?

Officer Ryan Hoelits be a PIO

Sent: Friday, August 20, 2021 6:38 AM

To: Civilian Police Oversight Agency <cpoa@cabq.gov>

Cc:

**Subject:** ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

I need more information.

First Name



Last Name

Costantino

Middle Name



Home Telephone

Cell or Work Telephone

Best Time to Call

Lunch Time

Your E-Mail Address

Preferred Language

Ingles

Date of Birth

**Street Address** 

City State

**ZIP Code** 

87109

Gender

Male

Race

White

Ethnicity

Non-Hispanic

**Sexual Orientation** 

Heterosexual

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Address or Location of the Incident

Police Employee #1 - Name

Unknown

Police Employee #1 - ID or Badge Number

000

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Nc

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

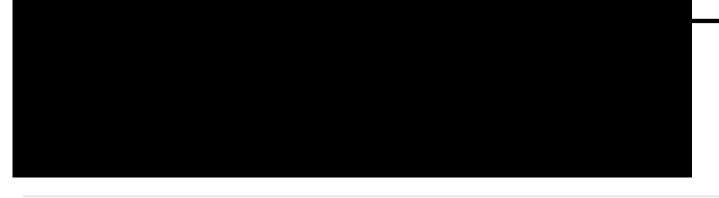
**Additional Witness** 

Statement

My sanity was fractured, my feet were raw, I was Northbound i25 frontage Rd when I realized just how dead that end is for a pedestrian, so my options led me to a destructive path for myself. I wasnt thinking very well, and was basically going to play chicken on the freeway. Like he was called to the seen, a solitary officer arrived and asked if I needed a ride somewhere. I did. He was very accommodating, as to my mental state, he even brought me some clarity. I have no way to ID him for commendations, I do know he was alone in a explorer cruiser, and he had a Assault Rifle positioned between the front seats (swat backup maybe). I know he knows that we be knowin' I'm endepted to his brotherhood, for life.

What Outcome are you Seeking?

Pat on the back. High five.



Sent: Monday, August 23, 2021 4:43 PM

To: Civilian Police Oversight Agency <cpoa@cabq.gov>

Cc:

**Subject:** ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Your E-Mail Address

Preferred Language

Date of Birth

**Street Address** 

City

State

**ZIP Code** 

Gender

Female

Race

White

Ethnicity

Non-Hispanic

**Sexual Orientation** 

Bisexual

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

Νo

Were you homeless at the time of this incident?

Yes

Date & Time of the Incident

Feb 01, 2021 02:00 PM

Address or Location of the Incident

Coronado Mall

Police Employee #1 - Name

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes" Did You Witness this Incident? Additional Witness

Statement

I was arrested a few years ago on a warrant. I was clearly struggling and battling homelessness along with a drug addiction. When I was arrested I was searched. I was found with paraphernalia on my person. I had no prior drug related charges and felt like my hardly stable world was crashing around me. When I got back to the substation for booking I was sobbing and the arresting officer gave me some really helpful information flyers containing assistance. He informed me he would not charge me with paraphernalia and told me, "I'm not going to kick you while you're down but I hope that you follow up on help and if there's anything I can do to assist please let me know." Years later I wish I could personally reach out to that officer and thank him because he changed my life that day with his kindness and I am forever grateful. I have turned my life around, went to school and today I am a nurse and sober. That day, that officer realizing that a criminal charge was only going hurt me and future for the rest of my life but rather showing compassion genuinely was an aid in my success. So if that was you, thank you and God Bless.

#### What Outcome are you Seeking?

I just want officers to know that although they put up with a lot of scrutiny and I could imagine that its very easy to become jaded and desensitized because just about every person is in some kind of crisis your kindness does not go unnoticed. People's lives and futures are in your hands everyday and the decisions officers make in their profession have ramifications that can extend years or a lifetime. The work officers do is often under appreciated and people are quick to complain but I hope that APD knows that the job they do everyday doesn't go without acknowledgment especially when done with grace, understanding, and compassion. Thank you.



From:

**Sent:** Tuesday, August 24, 2021 6:44 PM

To: Civilian Police Oversight Agency <cpoa@cabq.gov>

Subject: Officer Corona

I just witnessed officer Corona going above and beyond in this video.

## https://youtu.be/4GNPF57y iA

I believe strongly in holding police accountable but I also believe in letting someone know when they're doing a good job. THE WAY OFFICE CORONA HANDLED THIS SUBJECT IS THE SAME TYPE OF LEVEL HEADEDNESS AND COMPASSION ALL LAW ENFORCEMENT NEEDS TO BE OPERATING UNDER!

Officer Corona needs to be promoted and training other officers.

Great job Officer Corona! Thank you for your service.



Sent: Thursday, August 26, 2021 8:14 AM

To: Civilian Police Oversight Agency <cpoa@cabq.gov>

Cc:

Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

I need more information.

First Name

Fred

Last Name

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Your E-Mail Address

Preferred Language

Date of Birth

Street Address

City

State

ZIP Code

Gender

Race

Ethnicity

**Sexual Orientation** 

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Aug 22, 2021 09:00 AM

Address or Location of the Incident

Alvarado on Sunday

Police Employee #1 - Name

Horse Mounted Officer

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Horse Mounted Officer

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Ye

Submitting for Someone Else - if "Yes"

**CPOA Staff** 

Did You Witness this Incident?

Additional Witness

Statement

Would like to commend officers on the Horse Mounted Unit. They were polite, nice and provided great community outreach and should get gold stars.

What Outcome are you Seeking?

Commendation for Horse Mounted Unit Officers who attended the event at Alvarado on Sunday and wanted to pass it along.

**Electronic Signature** 

**CPOA Staff** 



From:

Sent: Monday, September 6, 2021 7:09 AM

To: Civilian Police Oversight Agency <cpoa@cabq.gov>

Subject: Comment sent to Channel 4

This morning you reported on the misconduct of Albuquerque Police Department. While I agree that every agency has is bad apples, and an abuse should not be tolerated by any person or department not enough credit is given to our Police Officers who put their lives on the line every single day. They are spit on, shot at, profanities shot out at them...when do they receive positive or appreciative comments for their protection? If a criminal spits who has AIDS or COVID spits on an officer ... their not expected to react? If something is done to a citizen its an outrage, and so on. We are way to soft on criminals. If they want to act violently shouldn't officers have the right to use force against them. Or are they to "fragile" and they are only allowed to violate police officers and anyone else they chose getting off on a minor scolding by the judge or better yet admired and glamorized by other criminals. Who are YOU going to call if you are in trouble? Probably APD. Give them some credit, they deal with the worst of the worst in crime infested city.

For the honest cops, don't lose hope. Continue to be the honorable, brave people you are.

Thank you for your protection, and risking your life for our citizens. Be safe. God Bless

Sent from Mail for Windows 10



Sent: Tuesday, September 7, 2021 11:26 AM

To: Civilian Police Oversight Agency <cpoa@cabq.gov>

Cc:

Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

No

First Name



Last Name

Malloy

Middle Name

Home Telephone



Cell or Work Telephone

Best Time to Call

Your E-Mail Address

Preferred Language

Date of Birth

**Street Address** 

City

State

**ZIP Code** 

Gender

Race

Ethnicity

**Sexual Orientation** 

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Sep 03, 2021 03:00 PM

Address or Location of the Incident

12200 Academy Rd NE #1235

Albuquerque, NM 87111

Police Employee #1 - Name

Female Officer Kim Marshall

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Ye

Submitting for Someone Else - if "Yes"

**CPOA Staff** 

Did You Witness this Incident?

No

**Additional Witness** 

Statement

Her human interaction was awesome. She gave me advice in a professional and caring way, and she had common sense. Manner of speech was great, not too pushy, not aggressive. But still, got the point across. The officer didn't tell me to calm down and that was most important to me and allowed me to be calm. Great personality. I wish APD had more like her.

What Outcome are you Seeking?

She could let other officers know and provide suggestions to other officers.

**Electronic Signature** 

Over the phone commendation/CPOA staff

9-02-21

To Whom It May Concern:

Re: Officer Victor Oliveras

This letter is to commend Officer Oliveras for his kind, supportive help in searching for my car keys, at the Growers' Market in Robinson Park, August 21, '21.

You can imagine how alarmed I felt when I discovered that my keys were missing – in all that crowd, how could I have found them, or even looked for them, by myself. Then I saw a group of police, went up and asked for help, and pronto! Officer Oliveras asked me where I'd been, and we made a plan. He stuck with me, and followed through. Most of all, I felt his support and that I had genuine help; that he wouldn't leave me stranded. To me, this is what the real function of a policeman is, to help us.

An outstanding man who went above and beyond his duty. Thank you for educating and employing people of this caliber.



Official Use ONLY: Date/Time Received:	Received by	: CPC #:	Assigned to:
Official USE Chart: Date/ fiftle Received:	_ Received by	tru#:	Azzigileo to:

## Albuquerque Police Department Complaint or Commendation Form

ALBUQUERQUE CIVILIAN POLICE VERSIGHT

This form must be delivered to the CPOA office via the following ways: Hand-Delivered: Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102

Office: 505-924-3770 Fax: 505-924-3775 Email: cpoa@cabq.gov Mail: CPOA, P.O. Box 1293 Albuquerque, NM 87103 TTY (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts complaints and commendations for the Albuquerque Police Department (APD). You may file this form anonymously;

however, keep in mind that an anonymous complaint is extremely difficult to investigate. In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form; please contact the CPOA at 505-924-3770. Interested in Mediation? a Yes also all need more information I want to file a: a Complaint (a Commendation) What outcome are you seeking? (Please describe what happened on the back of this page) APPRECIATION LEMER OF

Address/Location: UNM HOSPIT			
Idday & Continue UNIM HASPIT	·N /		
Street Ant	City	State	Zip Cod
nformation about the Albuquerque Police Department	•		2.00
Name: OFFICER MARINO Name: TWO OPERATORS	Man/I.D. #:		
\re you submitting this form for someone else? □Vef ::			
Are you submitting this form for someone else? \(\sigma\)Yes(\(\sigma\)			

Apt.

City

Address:

Street

Phone (

State

Zip Code

# **STATEMENT**

# Briefly summarize what happened (attach additional pages or documents if needed).

It is important to provide as much information as possible describing the incident in full detail including:

location, date, time, officer/employee(s) involved, and witnesses.
If names are not known, please include a detailed description of the officer(s) involved.
MY FRIEND BRUCE HAYS, 206 ARNO NE
DISAPPEARED. I CALLED IN A REQUEST
FOR A WELLNESS CHECK AT ZAM,
AND THEY LOCATED HIM AT UNIM
HOSPITAL 3 HOURS LATER. ALL
APD PERSONNEL INVOLUED WERE
EFFICIENT, POLITE AND PROFESSIONA
AND IN CONSTANT COMMONICATION
WITH ME, THANKS SO MUCH!
Optional: The Department of Justice and the Civilian Police Oversight Agency are requesting this information for
statistical purposes. It is optional to answer these demographic questions. We value your participation; please help
our Agency track any biases or trends within the Albuquerque Police Department.
Do you speak and understand English? Sexes □No
Sex/Gender Expressed: Male/ Female/ Transgender/ Other:
Sexual Orientation: Eleterosexual/ Homosexual/ Bisexual/ Asexual/ Other
Race: Asian/Black/Mixed Race/ Native American/ Pacific Islander/White/ Other Ethnicity: Hispanic/ Non-Hispanic
Do you have a Mental Illness? a Yes a No
Do you struggle with homelessness? \(\text{\pi} Yes\) \(\text{\pi} No\) Were you homeless at the time of the incident? \(\text{\pi} Yes\) \(\text{\pi} No\)
If you wish to submit this form anonymously, please type "ANONYMOUS" on the signature line.
I acknowledge that the information provided in this statement is true and factual to the best of my knowledge and will
become public record once filed.  I understand I may be required to appear in the Civilian Police Oversight Agency office for an interview or to provide
·
other investigative assistance, as necessary.
other investigative assistance, as necessary. I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint.
I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint.
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I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint    10 / 2 4   2     Date  OFFICE USE ONLY: APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit
I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint



-----Original Message-----

From:

Sent: Tuesday, October 26, 2021 8:58 AM

To: Civilian Police Oversight Agency <cpoa@cabq.gov>

Subject: Sgt Hunt

I have the utmost respect for law enforcement. In fact my son is an officer with San Francisco. I would be ashamed of my son if he acted like a coward the way Hunt has been portrayed on line. For the sake of your reputation and the reputation of all leos please do something for him. Thank you

Sent from my iPhone

Subject: CRM/3-1-1/HD 211029-001813 Compliment for pokice offier driver

india.	
Contact Information	
Email Address:	
First Name:	
Last Name: Cormier	
Phone Number:	
Case Address	
Address Line1: I40 WESTBOUND NW	
Address Line2: COORS BLVD NW	
City: Albuquerque	State: New Mexico
<b>Zip Code:</b> 87120	
Case Details	
Reference Number: 211029-001813	
Summary: Compliment for pokice off	ier driver
Status: Open_New	
Priority: Medium	Assigned To:
Description: Caller say fully marked A and a model for good driver. Officer the kept safe distance between vehicles. complaince with the rules of the road.	used blinkers in a timely way and Caller was impression at his

Second Level Escalation: 11/26/2021 04:11 PM

Date Created: 10/29/2021 04:13 PM

Date Last Updated: 10/29/2021 04:13 PM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

http://crm.cabq.gov/



Sent: Monday, November 15, 2021 2:35 PM

To: Civilian Police Oversight Agency <cpoa@cabq.gov>

Cc:

Subject: ABQ Police Complaint or Commendation Form Submission

I Want to File A:

Commendation

Interested in Mediation?

I need more information.

First Name



Last Name

Romero

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Your E-Mail Address

Preferred Language

Date of Birth

**Street Address** 

City

State

**ZIP Code** 

Gender

Race

Ethnicity

**Sexual Orientation** 

Do You Have a Mental Illness?

Do You Struggle with Homelessness?

Were you homeless at the time of this incident?

Date & Time of the Incident

Oct 20, 2021 05:00 PM

Address or Location of the Incident

Traffic Accident

Police Employee #1 - Name

Officer D. Martinez

Police Employee #1 - ID or Badge Number

5749

Police Employee #2 - Name

Officer M. Gonzales

Police Employee #2 - ID or Badge Number

5566

Are You Submitting this Form for Someone Else?

Submitting for Someone Else - if "Yes"

**CPOA Staff** 

Did You Witness this Incident?

**Additional Witness** 

Police Employee #3 - Name

Officer J. Costales

#5361

## Statement

This was the best experience I have had with APD. The officers were very kind, understanding, and helpful. I was hit by a vehicle going 70 mph and the officers were wonderful.

What Outcome are you Seeking?

I would like the officers to be recognized for being good to the public.

**Electronic Signature** 

**CPOA** staff

Email Address:			
irst Name:			
_ast Name: Pierce			
Phone Number: (			
Case Address			
Address Line1: COOR	S BLVD NW		
Address Line2: IRVING	G BLVD NW		
City: Albuquerque	State: New Mexico		
Zip Code: 87114			
Case Details			
Reference Number: 2	11117-001379		
Summary: Police Driv	ing Compliment		
Status: Open_New			
Priority: Medium	Assigned To:		
Description: Caller sta	ates the officer in car C92		
First Level Escalation:	: 12/01/2021 03:10 PM		
Second Level Escalati	on: 12/15/2021 03:10		
PIVI			

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

http://crm.cabq.gov/



Sincerely,

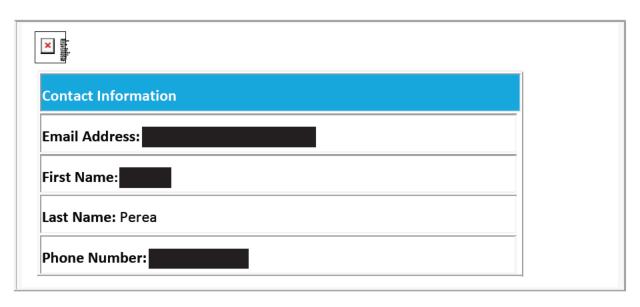
Laura Kuehn, NCPS, ICPS
Crime Prevention/Crime Free Programs
505.768.2006
cabq.gov/police



From: CABQ Customer Service <311@cityofalbuquerque.com>

Sent: Thursday, November 18, 2021 4:22 PM

Subject: CRM/3-1-1/HD 211118-001663 KUDOS for APD Supervisor



Case Address Address Line1: I25 SOUTHBOUND SW Address Line2: ISLETA BLVD SW City: Albuquerque State: New Mexico Zip Code: 87105 Case Details **Reference Number: 211118-001663** Summary: KUDOS for APD Supervisor Status: Open\_New Priority: Medium Assigned To: Description: Caller states an APD Supervisor in a blue SUV was headed South on I25 near Isleta Blvd when a reckelss driver in a truck went by caller. She was so pleased to see the officer stop the driver and do his job well! She states you don't see officers stop a lot of the time, and was very pleased to see this Supervisor doing thier job, and doing it

correctly. She only caught a partial vehicle ID number ending in 79.

First Level Escalation: 12/02/2021 04:20 PM

Second Level Escalation: 12/16/2021 04:20 PM

Date Created: 11/18/2021 04:22 PM

Date Last Updated: 11/18/2021 04:22 PM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

http://crm.cabq.gov/



From:

Sent: Tuesday, November 9, 2021 6:44 PM

To: Civilian Police Oversight Agency <cpoa@cabq.gov>

Subject: Thank you

My e-mail might be a one-of-a-kind e-mail....

Today, I was stopped by Officer Lucas Perez for speeding. When I wanted to hand over my registration papers and Insurance papers, I only was able to find outdated paperwork.

I got a ticket - and yes it was my fault. This grandma is exhausted from babysitting for 4 days' straight now, 3 kiddos - 1 - 3 - 5-year-olds, because they are sick and don't let their mom - my daughter- sleep at night. So, I watch them as much as I can, so that she gets some rest. Her husband is away on a hunting trip.

Anyway, without getting this ticket, I would not have realized that my paperwork was stolen. There was a day last week, where I came out of the house and the back of my car was open. Nothing really was missing, but I didn't check the paperwork. I filed a report today, so if something would come up that I can proof that the paperwork was stolen.

Please tell Officer Perez, thank you for doing his job!

	NOWERS CLOTEZE	311 0525
لوړو	# 2160888665 CAD#: 21" H. Hinde-Zaleski, #6690	
Ote.	H. Hinche Enlesh , TOO 14	
	/Time Received by:C	
puaiA	uerque olice Department Complaint or	Commendation Form
CPOA	ALBUQUERQUE CIVILIAN POLICE	
ECEIVED CPOA IV 23'21 PM5:57	<b>OVERSIGHT</b>	
		44
Th	is form mut be delivered to the CPOA office vired: Plaza Del Sol Building, 600 2nd St. NW Room	a the following ways:
Hariu-Deliver	Office: 505-924-3770	11 815, Albuquei que, MM 8/102
	Fax: 505-924-3775	
	Email: cpoa@cabq.gov Mail: CPOA, P.O. Box 1293	
	Albuquerque, NM 87103	
	TTÝ (800) 659-8331	
Please complete as n	nuch information as possible below. The CPOA only a	ccepts complaints and commendations for
the Albuquerque Pol	ice Department. In order to make sure your access	ibility needs are being met, such as sign
language interpretation	on or help completing this form; please contact the CPC	OA at 505-924-3770.
I want to file a: □Cor	mplaint Commendation Interested in Mediation	on? 🖂 Yes 🗆 No 🗅 I need more Information
·	7	
What outcome are y	you seeking? (Please describe what happened on t	he back of this page)
I would	leher to let ok. H. Hu	nkle - Galashi
Descendent des	a know This offices we	and to have on
A THE STATE OF THE	The state of the s	
	The second secon	
		_
		_
Information about t	he Incident:	
Date:	21 Time: 12 20 AM/1	
Address/Location:	yale a lead	State 2ip Code
Information about t	the Albuquerque Police Department employee(s) in	
Name:		
Name:	Man/I.D.	#:
The page " DX	Man/l.D.	#:
Are you submitting	this form for someone else? □Yes No	
	incident? aYes DNo	
	you are submitting this form for:	Phone: ( (4)32 - ((7)
With the person	Too are administing this form for.	0
Additional Witness:		
Name:	<u> </u>	_ Phone (
Address:		

Apt.

City

Zip Code

State

Street

## **STATEMENT**

Briefly summarize what happened (attach additional pages or documents if needed). It is important to provide as much information as possible describing the indent in full detail including: location, date, time, officer/employee(s) involved, and witnesses.

If names are not known, please include a detailed description of the officers) involved.
beyond his call of thety. I'm 7/400 old.  In a Topped my son a mould, for driving without insurance. He last to have the con tower. But gave me a ricle. Some with 100 lbs of letter. He is a very good mans and I will use have like to him. I would like to he him get some final of recognition for him Amelies.
A ?
Thanks full.
Judeth & Reed
Optional: The Department of Justice and the Civilian Police Oversight Agency are requesting this information for statistical purposes. It is optional to answer these demographic questions. We value your participation; please help our Agency track any biases or trends within the Albuquerque Police Department.
Do you speak and understand English? aYes aNo
Sex/Gender Expressed: Male/ Female/ Transgender/ Other:
Sexual Orientation: Heterosexual/ Homosexual/ Bisexual/ Asexual/ Other
Race: Asian/Black/Mixed Race/ Native American/ Pacific Islander/White/ Other Ethnicity: Hispanic/ Non-Hispanic
Do you have a Mental Illness? a Yes a No
Do you struggle with homelessness? a'Yes aNo Were you homeless at the time of the incident? a'Yes aNo
The information provided in this statement is true and factual to the best of my knowledge and will become public record once filed.  I understand I may be required to appear in the Civilian Police Oversight Agency office for an interview or to provide other investigative assistance, as necessary.  I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint.
Signature Date
OFFICE USE ONLY: APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit complaint to Internal Affairs by the end of the shift following the shift in which the complaint was received.  APD Supervisor Signature:  Date: Time Received: AM / PM

APD Supervisor Signature: \_\_\_



Sincerely,

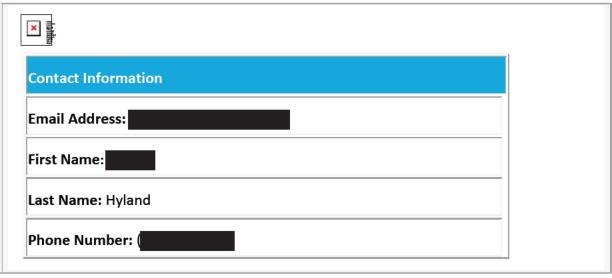
Laura Kuehn, NCPS, ICPS
Crime Prevention/Crime Free Programs
505.768.2006
cabq.gov/police



From: CABQ Customer Service <311@cityofalbuquerque.com>

Sent: Wednesday, December 8, 2021 8:14 AM

Subject: CRM/3-1-1/HD 211208-000102 Car #C25 license 10168\*G giving Kudos "atta boy"



Address Line1:	
Address Line2:	
City:	State:
Zip Code:	
Case Details	
Reference Number: 211208-00	00102
Summary: Car #C25 license 10:	168*G giving Kudos "atta boy"
Status On a Nava	
	Assigned To:
Status: Open_New Priority: Medium  Description: Out of Paseo del N From 7:30 to 8 today 12/8 Driver professional Merry Christmas Dark Suv	Assigned To:
Priority: Medium  Description: Out of Paseo del N From 7:30 to 8 today 12/8 Driver professional Merry Christmas Dark Suv	Norte EB
Priority: Medium  Description: Out of Paseo del N From 7:30 to 8 today 12/8 Driver professional Merry Christmas Dark Suv  First Level Escalation: 12/22/2	Norte EB 021 08:09 AM
Priority: Medium  Description: Out of Paseo del N From 7:30 to 8 today 12/8 Driver professional Merry Christmas	021 08:09 AM 5/2022 08:09 AM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

http://crm.cabq.gov/



From:

Sent: Tuesday, December 14, 2021 5:48 PM

To: Civilian Police Oversight Agency <cpoa@cabq.gov>

Subject: CAPT Jan Mosher

## Good evening,

Last Wednesday I hit a metal object on I25 S and went to the Triangle Substation. CAPT Mosher was very kind, patient and gladly reviewed the police report I submitted for accuracy. I promptly received a police report #, and was on my way in a short period of time. CAPT Mosher also gave me her professional expertise, which was very valuable information to have.

She is, I suspect, met with a number of unhappy, very frustrated people who take their issues out on her. Please recognize her superior customer service and professionalism!



ECEIVED CPOA EC 20'21 AM9:03

Dear Police Officers, Military & First Responders!

Ne appreciate your sacrifices to serve and

protect us - when seconds count! You are

patriots we depend on to maintain peace in

our society!

We depend on God to inspire you and protect you in your wonderful works!
We believe God is the source of your awasome devotion and goodness! You are anoited by God to love humanity as you do! You become someone's miracle by delivering God's divine mercy everywhere you go!

Our appreciation of you all feeds our souls and lifts our spirits! We couldn't survive as a society without your courage! You renew our faith in America's goodness! We pray for God to bless you and your families - from the top of your heads to the bottom of your feet!

Blessed are the peacemakers! Avoiding a fight is a mark of spiritual maturity and honor! A soft answer turns away wrath. To us - you all have been calm, courteous and a vital part of God's divine plan looking out for our safety! The creator

of the universe blesses your kindness and compassion toward us! Please don't get discouraged! He love you and believe in your greatness! Thank you! You defend our freedom! Please take heart! There are millions of us who love and respect you! You are individual masterpieces! Cless your wonderful families today and every day! HE appreciate their parts in your lives more than words Please be at peace in your heart! You have divine connections with Gods Endorcement! We believe you will reach the fullness of your desting in all aspects of your life. You are one of a kind! We greatly admire you and your capacity for mercy toward us.