

Official Use ONLY: Date/Time Received: \_\_\_\_\_ Received by: \_\_\_\_\_ CPC #: \_\_\_\_\_ Assigned to: \_\_\_\_\_

## Albuquerque Police Department Complaint or Commendation Form



This form must be delivered to the CPOA office via the following ways:  
Hand-Delivered: Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102  
Office: 505-924-3770  
Fax: 505-924-3775  
Email: cpoa@cabq.gov  
Mail: CPOA, P.O. Box 1293  
Albuquerque, NM 87103  
TTY (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts complaints and commendations for the Albuquerque Police Department (APD). You may file this form anonymously; however, keep in mind that an anonymous complaint is extremely difficult to investigate.

In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form; please contact the CPOA at 505-924-3770.

I want to file a: ☐ Complaint ☒ Commendation Interested in Mediation? ☐ Yes ☐ No ☐ I need more Information

What outcome are you seeking? (Please describe what happened on the back of this page)

Please see attached Email

### Information about the Incident:

Date: 01/04/2023 Time: 11:00 AM/PM

Address/Location: Weeks on Central / San Mateo  
Street Apt. City State Zip Code

### Information about the Albuquerque Police Department employee(s) involved:

Name: Alex Janopoulos Man/I.D. #: Sorry I didn't  
Name: Andrea Arndt Man/I.D. #: get the #

Are you submitting this form for someone else? ☐ Yes ☒ No

Did you witness this incident? ☒ Yes ☐ No

Name of the person you are submitting this form for: \_\_\_\_\_ Phone: ( ) \_\_\_\_\_

### Additional Witness:

Name: \_\_\_\_\_ Phone ( ) \_\_\_\_\_

Address:

Street Apt. City State Zip Code

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Tuesday, January 10, 2023 3:09 PM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
Commendation  
Interested in Mediation?  
No  
First Name  
[REDACTED]  
Last Name  
Escogne  
Middle Name  
Home Telephone  
[REDACTED]  
Cell or Work Telephone  
[REDACTED]  
Best Time to Call  
M-F after 2pm  
Your E-Mail Address  
[REDACTED]  
Preferred Language  
Date of Birth  
[REDACTED]  
Street Address  
[REDACTED]  
City  
Albuquerque  
State  
NM  
ZIP Code  
87111  
Gender  
Female  
Race  
Mixed Race  
Ethnicity  
Non-Hispanic  
Sexual Orientation  
Prefer not to answer  
Do You Have a Mental Illness?  
Prefer not to answer  
Do You Struggle with Homelessness?  
No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Jan 10, 2023 10:15 AM

Address or Location of the Incident

9908 Dorothy PI NE

Police Employee #1 - Name

Dorian Dixon

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

My agency had a call out for an individual in psychosis who was highly triggered. Officer Dixon listened to the data we were able to provide and made sure all the members of his team were briefed before going in. Officer Dixon was focused on and compassionate with the individual and through a combination of his work and that of one of our clinicians they were able to bring the individual to a calm state where the individual was able to communicate for themselves when they had been non-verbal before. The nature of this individuals psychosis is such that it is extremely impressive that a male officer was able to engage meaningfully with the individual. Our client was able to spend the rest of the day at the agency to be cared for. All things considered, it was the best possible outcome and I credit that greatly to Officer Dixon.

What Outcome are you Seeking?

I'd like him to know how impressed our clinicians were with him and how much we appreciate the work that he did.

Captcha

x

Electronic Signature



[REDACTED]

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**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Saturday, January 7, 2023 10:38 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
    Commendation  
Interested in Mediation?  
    No  
First Name  
    [REDACTED]  
Last Name  
    Combs  
Middle Name  
Home Telephone  
    [REDACTED]  
Cell or Work Telephone  
    [REDACTED]  
Best Time to Call  
    9am to 5pm, any day of the week.  
Your E-Mail Address  
    [REDACTED]  
Preferred Language  
    English  
Date of Birth  
    [REDACTED]  
Street Address  
    [REDACTED]  
City  
    Albuquerque  
State  
    NM  
ZIP Code  
    87106  
Gender  
    Male  
Race  
    White  
Ethnicity  
    Non-Hispanic  
Sexual Orientation  
    Heterosexual  
Do You Have a Mental Illness?  
    No  
Do You Struggle with Homelessness?



No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Jan 04, 2023 01:30 PM

Address or Location of the Incident

1650 University Blvd NE

Police Employee #1 - Name

Officer Andrea Arndt

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Officer Alex Janopoulos

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

This is not an incident, but a positive review for Officers Janopoulous and Arndt. We submitted a report at 2:30 am on 1/2/2023 after a neighbor threatened to shoot us on our property. We were left wondering what our options were after that report, as we were told there was not much APD could do. We felt terrified and stuck. After talking with Officers Janopoulos and Arndt at the ECHO meeting, they did a tremendous job sharing more information regarding my families options, and what they can and will do to help. Overall, they did a fantastic job of helping my family feel as safe as they could.

What Outcome are you Seeking?

Continued support with our aggressive neighbor.

Captcha

x

Electronic Signature



**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Saturday, January 14, 2023 7:18 PM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

**[EXTERNAL]** Do not click on links or open attachments unless you were expecting the email, recognize the sender, and know the content is safe. Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

Yes

First Name

[REDACTED]

Last Name

Khan

Middle Name

Mohammad

Home Telephone

[REDACTED]

Cell or Work Telephone

[REDACTED]

Best Time to Call

Your E-Mail Address

Preferred Language

Date of Birth

[REDACTED]

Street Address

City

State

ZIP Code

87108

Gender

Male

Race

Other

Ethnicity

Prefer not to answer

Sexual Orientation

Heterosexual

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Jan 12, 2023 04:15 PM

Address or Location of the Incident

Gibson and Carlisle

Police Employee #1 - Name

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Additional Witness

Statement

My Car's bumper fell off and I parked the car to the side on Gibson. I fixed it - sort of a temporary fix as the lower part of it would get stuck in the moving tire.

As I got back in the car two police cars approached me. An officer came over to offer assistance. I did not catch his name.

God Bless him and his team. So respectful and offered to help. Drive me back to the house. Voluntarily escorted till I made it back home.

I always say if we spend more money in our police and other such services. Our society and generally the world would be a better place instead of looking at things the way we have. Imagine a world where societies spend more on police and less on the military. Wouldn't it be a better world? Thank You APD.

What Outcome are you Seeking?

I salute APD.

Captcha

x

Electronic Signature



**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Tuesday, January 17, 2023 3:45 PM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

**[EXTERNAL]** Do not click on links or open attachments unless you were expecting the email, recognize the sender, and know the content is safe. Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
    Commendation  
Interested in Mediation?  
    No  
First Name  
    [REDACTED]  
Last Name  
    Rains  
Middle Name  
Home Telephone  
Cell or Work Telephone  
    [REDACTED]  
Best Time to Call  
    Between 0900-2100 7 days/week  
Your E-Mail Address  
    [REDACTED]  
Preferred Language  
    English  
Date of Birth  
    [REDACTED]  
Street Address  
    [REDACTED]  
City  
    Albuquerque  
State  
    NM  
ZIP Code  
    87123  
Gender  
    Female  
Race  
    Other  
Ethnicity  
    Hispanic  
Sexual Orientation  
    Heterosexual  
Do You Have a Mental Illness?  
    No  
Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Dec 09, 2022 09:45 PM

Address or Location of the Incident

Intersection of Wyoming & Indian School

MVA on Friday night, December 9th 2022 between 2145 -2200.

Case #: AP220096342

Police Employee #1 - Name

Officer Eichel

Police Employee #1 - ID or Badge Number

5768

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

No

Additional Witness

Statement

Case #AP220096342

Location: Intersection of Wyoming & Indian School

Date: Friday, 12.9.2022

Time: between 2145-2200

Officer Eichel Badge # 5768

My mother - [REDACTED] - was in a motor vehicle accident on 12.9.22; she was driving to pick up her sister from work. Unfortunately, my mother didn't pick up her sister that night & we later found out why.

Officer Eichel, called EMS & they took my mother to UNMH ED Trauma Bay. Thankfully he did this instead of waiting to find a family member or what not. As with many injuries time is of the essence, especially with head trauma & spinal column injuries. My mother fractured 5 vertebrae & a couple head lacerations that are still healing.

When Officer Eichel spoke with me, he was professional, patient, & understanding. I appreciate him answering all of my questions & explaining the process of obtaining the APD Collision Report (which our family has never had to do before).

What Outcome are you Seeking?

Merely wanted to give a compliment for a job well done & for being kind during a stressful situation for our family. Hopefully this will get to his supervisor.

Best Regards,

[REDACTED]

Captcha

x

Electronic Signature

[REDACTED]

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Thursday, January 19, 2023 10:40 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

**[EXTERNAL]** Do not click on links or open attachments unless you were expecting the email, recognize the sender, and know the content is safe. Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

Yes

First Name

Last Name

Greene

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Any

Your E-Mail Address

Preferred Language

English

Date of Birth

Street Address

City

State

ZIP Code

87123

Gender

Female

Race

White

Ethnicity

Non-Hispanic

Sexual Orientation

Prefer not to answer

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Jan 19, 2023 10:30 AM

Address or Location of the Incident

Four Hills Studios

Central Ave, ABQ, NM 87123

PARKING LOT, BUS STOP

Police Employee #1 - Name

Man

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Others at bus stop location

Statement

I am just so pleased to see an officer get out of His unit and take care of all the illegal activities and make it safe for myself as

I am waiting for bus transportation.

What Outcome are you Seeking?

Personal thanking.

Over phone, etc.

Captcha

x

Electronic Signature

[Redacted Signature]

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Thursday, January 19, 2023 2:09 PM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Do not click on links or open attachments unless you were expecting the email, recognize the sender, and know the content is safe. Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
Commendation  
Interested in Mediation?  
No  
First Name  
[REDACTED]  
Last Name  
Ammerman  
Middle Name  
Home Telephone  
[REDACTED]  
Cell or Work Telephone  
Best Time to Call  
any  
Your E-Mail Address  
[REDACTED]  
Preferred Language  
eng  
Date of Birth  
[REDACTED]  
Street Address



City  
Edgewood

State

ZIP Code  
87015

Gender  
Female

Race  
White

Ethnicity  
Non-Hispanic

Sexual Orientation  
Heterosexual

Do You Have a Mental Illness?  
No

Do You Struggle with Homelessness?  
No

Were you homeless at the time of this incident?  
No

Date & Time of the Incident  
Jan 17, 2023 03:45 PM

Address or Location of the Incident  
telephone conversation

Police Employee #1 - Name  
Kelly Maes

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?  
No

Submitting for Someone Else - if "Yes"


Did You Witness this Incident?  
Yes

Additional Witness

Statement  
I was the victim of a hit and run recently. I filed a police report and turned it in at the Lomas substation. At the time I asked if someone would review it or would it just be filed. The young woman at the desk said it would be filed. I was surprised and pleased when Detective Maes called me to be sure I had not gotten a license number. He was polite, pleasant and seemed sincerely concerned. I know the police receive a lot of criticism and I just wanted to comment on a pleasant experience I had.

What Outcome are you Seeking?  
Give him pat on the back and a big raise

Captcha  
x

Electronic Signature  


**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Sunday, January 22, 2023 3:30 PM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

**[EXTERNAL]** Do not click on links or open attachments unless you were expecting the email, recognize the sender, and know the content is safe. Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

I need more information.

First Name

[REDACTED]

Last Name

Chavez

Middle Name

[REDACTED]

Home Telephone

[REDACTED]

Cell or Work Telephone

[REDACTED]

Best Time to Call

after 12pm

Your E-Mail Address

[REDACTED]

Preferred Language

English or Spanish

Date of Birth

[REDACTED]

Street Address

[REDACTED]

City

Albuquerque

State  
NM  
ZIP Code  
87105-6427  
Gender  
Male  
Race  
White  
Ethnicity  
Hispanic  
Sexual Orientation  
Heterosexual  
Do You Have a Mental Illness?  
No  
Do You Struggle with Homelessness?  
Prefer not to answer  
Were you homeless at the time of this incident?  
No  
Date & Time of the Incident  
Dec 22, 2022 12:00 AM  
Address or Location of the Incident  
2800 Vail Dr NW Albuquerque NM. 87106. Building J Suite 228  
Police Employee #1 - Name  
Ofc. Gallegos  
Police Employee #1 - ID or Badge Number  
Ofc Landry  
Police Employee #2 - Name  
USA  
Police Employee #2 - ID or Badge Number  
Are You Submitting this Form for Someone Else?  
No  
Submitting for Someone Else - if "Yes"  
+15053700829  
Did You Witness this Incident?  
Yes  
Additional Witness

Statement

Ofc Gallegos and Landry as well as Ofc\_\_\_\_ arrived at 2800 Vail Dr NE, unknown personal possibly neighbor used the 911 or 242-COPS to make false statement regarding a possible disturbance located at suite 228 building J. No RO was noted in data base or NCIC per dispatch. I left residence with personal belongings still in suite 228. Need DV17 a later time. Complement is for All Ofc at location of incident & assistance from APD SE Substation. They completed interviews without taking one side- outcome is Ms Dominguez has caused me to lose my current employment and has access to my personal and private finances. Please have Ofc Gallegos(Female Man#?) call to discuss possible charges to be filed against Ms Dominguez

What Outcome are you Seeking?

Conviction & no future contact with individual if I cannot retrieve property and job at FBF-Atrisco Properties

Captcha

x

Electronic Signature

[REDACTED]

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**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Wednesday, January 25, 2023 1:18 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Do not click on links or open attachments unless you were expecting the email, recognize the sender, and know the content is safe. Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
    Commendation  
Interested in Mediation?  
    No  
First Name  
    [REDACTED]  
Last Name  
    Guseman  
Middle Name  
Home Telephone  
    [REDACTED]  
Cell or Work Telephone  
    [REDACTED]  
Best Time to Call  
    any  
Your E-Mail Address  
    [REDACTED]  
Preferred Language  
    English  
Date of Birth  
    [REDACTED]  
Street Address  
    [REDACTED]  
City  
State  
ZIP Code  
    87109  
Gender  
    Female  
Race  
    White  
Ethnicity  
    Non-Hispanic  
Sexual Orientation  
    Prefer not to answer  
Do You Have a Mental Illness?  
    No  
Do You Struggle with Homelessness?  
    No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Jan 24, 2023 08:00 PM

Address or Location of the Incident

RW Hospice House

6000 Forest Hills Rd NE

ABQ, NM 87109

Police Employee #1 - Name

Fred Ruiz

Police Employee #1 - ID or Badge Number

5630

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

[REDACTED]  
[REDACTED]

Statement

I am the charge RN for the RW Hospice House at night. We had a situation with a patient having complex medical and behavior issues resulting in verbal and physical assault of her wife and of unit staff. Officer Ruiz was called to respond and was able, with great care and compassion, to de-escalate the patient and transport her willingly for further medical evaluation to Kaseman Hospital. She is now safely in care of inpatient hospice at Kaseman Hospital.

What Outcome are you Seeking?

Officer Ruiz was OUTSTANDING and deserves to be recognized for going above and beyond. He was not only an exceptional officer of the law but an example of true humanity and will not be forgotten by this family in distress or our staff. He is welcome for a cup of coffee anytime. Thank you Officer Ruiz.

Captcha

x

Electronic Signature

[REDACTED]

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Wednesday, January 25, 2023 10:02 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

**[EXTERNAL]** Do not click on links or open attachments unless you were expecting the email, recognize the sender, and know the content is safe. Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Fishback

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Your E-Mail Address

Preferred Language

Date of Birth

Street Address

City

Albuquerque

State

Default

ZIP Code

87120

Gender

Male

Race

Prefer not to answer

Ethnicity

Prefer not to answer

Sexual Orientation

Prefer not to answer

Do You Have a Mental Illness?

Prefer not to answer

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Jan 13, 2023 10:30 AM

Address or Location of the Incident

6115 Deergrass Cir. NW

Police Employee #1 - Name

Detective Coty Maxwell

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Detective Mark Leclair

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Yes

Submitting for Someone Else - if "Yes"

Kyanna Naranjo

Did You Witness this Incident?

Yes

Additional Witness

Statement

I would like to recognize Detective Coty Maxwell, Detective Mark Leclair, Detective Cassandra Bailey and LCSW Megan Aragon from the CIU for their highly professional, compassionate and exemplary services that they provided to my family member after she experienced a traumatic mental health crisis involving a suicide attempt. My initial 911 call requesting medical/mental health assistance was unfortunately mishandled during the event, and she did not receive the medical attention that she severely needed at the time, and has since been dealing with the ramifications of these errors and is currently tangled up in unjustified criminal charges as a result of the Field Service Officers who responded that night. I reached out to the Lieutenant of the NW Command Center, who referred me to Detective Coty Maxwell. A few weeks after the incident, Detective Coty Maxwell, Detective Mark Leclair, Detective Cassandra Bailey and LCSW Megan Aragon from the CIU...offered to meet with my family member in our home, and they provided her with excellent follow up care and assistance. They took the time to listen, provided guidance and assistance and showed sincere compassion and understanding of the unfortunate situation. These individuals are an extremely valuable asset not only to APD, but also to our local community here in Albuquerque. They are leading APD by setting the example of how Policing should be adapted to our current modern issues, and through amplifying their actions we can continue to build a foundation of trust and understanding between APD and the Public. They are at the forefront of helping to create a positive, healthy and strong relationship between APD and our local community members. We definitely need more highly trained/highly compassionate professionals such as these highly commendable individuals. I would like to thank them all sincerely for their dedication and service that they are providing to our local community members.

What Outcome are you Seeking?

Recognition of exemplary professional conduct

Captcha

x

Electronic Signature



[REDACTED]

Crime Prevention/Crime Free Programs  
505.768.2006  
[cabq.gov/police](http://cabq.gov/police)



ONE  
ALBUQUE  
RQUE APD

From: CABQ Customer Service <[311@cityofalbuquerque.com](mailto:311@cityofalbuquerque.com)>  
Sent: Thursday, January 26, 2023 6:31 PM

[REDACTED]

Subject: CRM/3-1-1/HD 230126-002116 Police commendation

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.





### Contact Information

Email Address:

First Name: [REDACTED]

Last Name: Harris

Phone Number: [REDACTED]

### Case Address

Address Line1: I40 FRONTAGE RD

Address Line2:

City: Albuquerque

State: New Mexico

Zip Code: 87123

### Case Details

Reference Number: 230126-002116

Summary: Police commendation

Status: Open\_New

Priority: Medium

Assigned To:

Description: Caller wanting to compliment officers driving in patrol car 835.

First Level Escalation: 02/09/2023 06:29 PM

Second Level Escalation: 02/23/2023 06:29 PM

Date Created: 01/26/2023 06:30 PM

Date Last Updated: 01/26/2023 06:30 PM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<https://crm.cabq.gov/>

[REDACTED]

---

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Thursday, January 26, 2023 10:42 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
    Commendation  
Interested in Mediation?  
    No  
First Name  
    [REDACTED]  
Last Name  
    Lonaberger Jr  
Middle Name  
Home Telephone  
    [REDACTED]  
Cell or Work Telephone  
    [REDACTED]  
Best Time to Call  
    M-F 1000-1800  
Your E-Mail Address  
    [REDACTED]  
Preferred Language  
    English  
Date of Birth  
Street Address  
    [REDACTED]  
City  
    Box Elder  
State  
    SD  
ZIP Code  
    57719  
Gender  
    Male  
Race  
    White  
Ethnicity  
    Non-Hispanic  
Sexual Orientation  
    Heterosexual  
Do You Have a Mental Illness?  
    No  
Do You Struggle with Homelessness?  
    No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Address or Location of the Incident

Telephone response and interview with Crime Prevention/Crime Free Programs.

Police Employee #1 - Name

Laura Kuehn, NCPS, ICPS

Police Employee #1 - ID or Badge Number

Crime Prevention/Crime Free Programs

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

I am a recently retired Montgomery County, MD Police Officer exploring this great country with my wife who is a travel nurse. She accepted a 13 week+ contract with Lovelace Medical Center starting mid February. We have never traveled the Southwest and used CABQ crime mapping and stats for location/housing research. I would like to thank and recognize the quick response and invaluable, personal knowledge of the city Ms. Laura Kuehn graciously provided. She made us feel welcome and we can't wait to experience all the fun, adventure, dining and ammenities that beautiful Albuquerque has to offer. Thank you and be safe.

What Outcome are you Seeking?

Seeking to express my appreciation to Ms. Kuehn and the Albuquerque PD. Acknowledge her dedication to promoting the positive and inviting nature of the city and the police department with employee excellence.

Captcha

x

Electronic Signature

[Redacted Signature]

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Monday, January 30, 2023 9:59 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
Commendation  
Interested in Mediation?  
No  
First Name  
[REDACTED]  
Last Name  
Bond  
Middle Name  
Home Telephone  
Cell or Work Telephone  
[REDACTED]  
Best Time to Call  
Your E-Mail Address  
Preferred Language  
Date of Birth  
Street Address  
City  
State  
ZIP Code  
Gender  
Prefer not to answer  
Race  
Prefer not to answer  
Ethnicity  
Prefer not to answer  
Sexual Orientation  
Prefer not to answer  
Do You Have a Mental Illness?  
Prefer not to answer  
Do You Struggle with Homelessness?  
Prefer not to answer  
Were you homeless at the time of this incident?  
Prefer not to answer  
Date & Time of the Incident  
Jan 30, 2023 05:30 AM  
Address or Location of the Incident  
11015 Dell Carmen St NE  
Albuquerque, NM 87114  
Police Employee #1 - Name

Male Officer (5' 4")

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Male Officer (5' 7")

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Yes

Submitting for Someone Else - if "Yes"

CPOA Staff - Over the phone

Did You Witness this Incident?

No

Additional Witness

Statement

██████████ stated that the two male officers who showed up were very professional and expeditious in the removal of unwanted quests. He stated that one of the officers advised him of court options and he felt that the officer handled the situation very diplomacy. Mr. Randall said "These officers are an asset to the department." ██████████ did not know the names of the officers at this time.

What Outcome are you Seeking?

██████████ is seeking to compliment officers.

Captcha

x

Electronic Signature

CPOA Staff - Over the phone

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Tuesday, January 31, 2023 9:55 PM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
Commendation  
Interested in Mediation?  
No  
First Name  
[REDACTED]  
Last Name  
Bourgoine  
Middle Name  
Home Telephone  
[REDACTED]  
Cell or Work Telephone  
[REDACTED]  
Best Time to Call  
Any time  
Your E-Mail Address  
[REDACTED]  
Preferred Language  
English  
Date of Birth  
[REDACTED]  
Street Address  
[REDACTED]  
City  
ALBUQUERQUE  
State  
NM  
ZIP Code  
87111-5712  
Gender  
Female  
Race  
White  
Ethnicity  
Non-Hispanic  
Sexual Orientation  
Heterosexual  
Do You Have a Mental Illness?  
No  
Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Jan 31, 2023 07:00 PM

Address or Location of the Incident

11301 OVERLOOK DR NE

Police Employee #1 - Name

Acting Sergeant Michael Schroeder

Police Employee #1 - ID or Badge Number

Unknown

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

APD Foothills Command conducted a shift briefing in our neighborhood (John B. Robert, intersection of Carruthers and Overlook) led by Acting Sergeant Michael Schroeder. Our neighborhood has been terrorized daily by a neighbor shooting a high powered pellet rifle into homes and vehicles, to include near misses of adults and children. We appreciate the visible display of support. Officer Schroeder and his team answered questions and discussed options with us. Officer Schroeder's knowledge and strong leadership skills were evident.

What Outcome are you Seeking?

While this is a great start, we are extremely frustrated that it can only be treated as a misdemeanor AND for that to happen we have to see it happen or catch it on video. The neighbor is shooting from inside his home and it is dangerous for us to try to observe that. The projectiles are entering homes, penetrating through drywall, and penetrating metal garage doors. We are concerned that (1) someone will be killed or seriously injured and (2) this man is displaying many of the characteristics of someone who will escalate their actions to a mass shooting incident, similar to the incident at Tramway and Montgomery. We are SEEING SOMETHING and SAYING SOMETHING. We now need your help to avoid what seems to be a highly probable, dangerous outcome.

Captcha

x

Electronic Signature





[REDACTED]

---

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Tuesday, January 31, 2023 9:55 PM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
Commendation  
Interested in Mediation?  
No  
First Name  
[REDACTED]  
Last Name  
Bourgoine  
Middle Name  
Home Telephone  
[REDACTED]  
Cell or Work Telephone  
[REDACTED]  
Best Time to Call  
Any time  
Your E-Mail Address  
[REDACTED]  
Preferred Language  
English  
Date of Birth  
[REDACTED]  
Street Address  
[REDACTED]  
City  
ALBUQUERQUE

State NM  
ZIP Code 87111-5712  
Gender Female  
Race White  
Ethnicity Non-Hispanic  
Sexual Orientation Heterosexual  
Do You Have a Mental Illness? No  
Do You Struggle with Homelessness? No  
Were you homeless at the time of this incident? No  
Date & Time of the Incident Jan 31, 2023 07:00 PM  
Address or Location of the Incident 11301 OVERLOOK DR NE  
Police Employee #1 - Name Acting Sergeant Michael Schroeder  
Police Employee #1 - ID or Badge Number Unknown  
Police Employee #2 - Name  
Police Employee #2 - ID or Badge Number  
Are You Submitting this Form for Someone Else? No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

APD Foothills Command conducted a shift briefing in our neighborhood (John B. Robert, intersection of Carruthers and Overlook) led by Acting Sergeant Michael Schroeder. Our neighborhood has been terrorized daily by a neighbor shooting a high powered pellet rifle into homes and vehicles, to include near misses of adults and children. We appreciate the visible display of support. Officer Schroeder and his team answered questions and discussed options with us. Officer Schroeder's knowledge and strong leadership skills were evident.

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While this is a great start, we are extremely frustrated that it can only be treated as a misdemeanor AND for that to happen we have to see it happen or catch it on video. The neighbor is shooting from inside his home and it is dangerous for us to try to observe that. The projectiles are entering homes, penetrating through drywall, and penetrating metal garage doors. We are concerned that (1) someone will be killed or seriously injured and (2) this man is displaying many of the characteristics of someone who will escalate their actions to a mass shooting incident, similar to the incident at Tramway and Montgomery. We are SEEING SOMETHING and SAYING SOMETHING. We now need your help to avoid what seems to be a highly probable, dangerous outcome.

Captcha

x

Electronic Signature



**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Thursday, February 9, 2023 7:45 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

Last Name

Barrett

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Your E-Mail Address

Preferred Language

Date of Birth

Street Address

City

RIO RANCHO

State

NM

ZIP Code

87124

Gender

Male

Race

Prefer not to answer

Ethnicity

Prefer not to answer

Sexual Orientation

Heterosexual

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Feb 09, 2023 07:30 AM

Address or Location of the Incident

12th and Summer Av. NW

Police Employee #1 - Name

Cody Robinson

Police Employee #1 - ID or Badge Number

4870

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

Officer Robison pulled me over this morning. I just want you to know that he is a great example of a great law enforcement officer. He introduced himself immediately and explained why he had pulled me over. He was polite and professional the entire time. He explained why he had pulled me over and what he was going to do. He was prompt and courteous. He let me explain, he asked if I had any questions, and he explained some changes in the law that I was not aware. He thanked me and politely told me to drive careful. He is a great representation of APD. While I certainly was not happy to be pulled over, Officer Robinson did a great job.

What Outcome are you Seeking?

Nothing other than I hope APD recognizes what a great ambassador Officer Robinson is for the Department, especially in today's environment.

Captcha

x

Electronic Signature



**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Monday, March 6, 2023 10:40 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
    Commendation  
Interested in Mediation?  
    No  
First Name  
    [REDACTED]  
Last Name  
    Velasquez  
Middle Name  
Home Telephone  
Cell or Work Telephone  
    [REDACTED]  
Best Time to Call  
Your E-Mail Address  
Preferred Language  
Date of Birth  
Street Address  
City  
State  
ZIP Code  
Gender  
    Prefer not to answer  
Race  
    Prefer not to answer  
Ethnicity  
    Prefer not to answer  
Sexual Orientation  
    Prefer not to answer  
Do You Have a Mental Illness?  
    Prefer not to answer  
Do You Struggle with Homelessness?  
    Prefer not to answer  
Were you homeless at the time of this incident?  
    Prefer not to answer  
Date & Time of the Incident  
Address or Location of the Incident  
    During the Year 2019 or 2020  
Police Employee #1 - Name  
    Detective Brandi Madrid  
Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Submitting for Someone Else - if "Yes"

CPOA Staff - Over the phone commendation

Did You Witness this Incident?

No

Additional Witness

Statement

██████████ reported that Detective Brandi Madrid was helpful and helped him become a better person in his life when he was in a bad position in the year 2019 or 2020.

What Outcome are you Seeking?

██████████ would like the Chief to know that Detective Brandi Madrid is a good detective and a good officer.

Captcha

x

Electronic Signature

CPOA Staff - Over the phone commendation

[REDACTED]

---

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Monday, March 6, 2023 1:34 PM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
    Commendation  
Interested in Mediation?  
    No  
First Name  
    [REDACTED]  
Last Name  
    Maez  
Middle Name  
Home Telephone  
    [REDACTED]  
Cell or Work Telephone  
    [REDACTED]  
Best Time to Call  
    Day  
Your E-Mail Address  
    [REDACTED]  
Preferred Language  
    English  
Date of Birth  
Street Address  
City  
State  
ZIP Code  
Gender  
    Female  
Race  
    White  
Ethnicity  
    Hispanic  
Sexual Orientation  
    Heterosexual  
Do You Have a Mental Illness?  
    No  
Do You Struggle with Homelessness?  
    No  
Were you homeless at the time of this incident?  
    No  
Date & Time of the Incident  
    Mar 06, 2023 05:45 PM

Address or Location of the Incident

Walmart NE Heights

Police Employee #1 - Name

William Young

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

No

Additional Witness

Statement

My mother in law [REDACTED] was assaulted by a female on Friday. My mother in law called 911 and she spoke to Lt. Young, My mother in law stated that he was so nice to her and just wanted to make sure she was fine. He kept asking if she was ok. She stated that she knew she was talking to someone that cared about her and what had happened. I want to thank Lt. Young for his sympathy and kind words towards my mother in law when she was afraid and angry for what had occurred. Thank you Lt. Young

What Outcome are you Seeking?

Commendation

Captcha

x


Electronic Signature

[REDACTED]



**Subject:** CRM/3-1-1/HD 230310-001141 Kuddos

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

	
<b>Contact Information</b>	
Email Address: [REDACTED]	
First Name: [REDACTED]	
Last Name: Huffaker	
Phone Number: [REDACTED]	
<b>Case Address</b>	
Address Line1:	
Address Line2:	
City:	State:
Zip Code:	
<b>Case Details</b>	
Reference Number: 230310-001141	
Summary: Kuddos	
Status: Open_New	
Priority: Medium	Assigned To:

**Description:** Gratitude for Officers that are patrolling the area and that she is praying for their safety everyday. Car #'s: C109 & A3

**First Level Escalation:** 03/24/2023 12:13 PM

**Second Level Escalation:** 04/07/2023 12:13 PM

**Date Created:** 03/10/2023 12:15 PM

**Date Last Updated:** 03/10/2023 12:15 PM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<https://crm.cabq.gov/>

Official Use ONLY: Date/Time Received: \_\_\_\_\_ Received by: \_\_\_\_\_ CPC #: \_\_\_\_\_ Assigned to: \_\_\_\_\_

## Albuquerque Police Department Complaint or Commendation Form



This form must be delivered to the CPOA office via the following ways:  
Hand-Delivered: Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102  
Office: 505-924-3770  
Fax: 505-924-3775  
Email: cpoa@cabq.gov  
Mail: CPOA, P.O. Box 1293  
Albuquerque, NM 87103  
TTY (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts complaints and commendations for the Albuquerque Police Department (APD). You may file this form anonymously; however, keep in mind that an anonymous complaint is extremely difficult to investigate.

In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form; please contact the CPOA at 505-924-3770.

I want to file a: ☐ Complaint ☒ Commendation Interested in Mediation? ☐ Yes ☐ No ☐ I need more Information

What outcome are you seeking? (Please describe what happened on the back of this page)

For Police Officer Joseph Grider to be recognized for outstanding service!

Information about the incident:

### Information about the Incident:

Date: 3 / 13 / 23 Time: 3:18 AM / PM

Address/Location: Esparola / Copper  
Street Apt. City State Zip Code

### Information about the Albuquerque Police Department employee(s) involved:

Name: Joseph Grider Man/I.D. #: 5810  
Name: \_\_\_\_\_ Man/I.D. #: \_\_\_\_\_

Are you submitting this form for someone else? ☐ Yes ☒ No

Did you witness this incident? ☐ Yes ☐ No

Name of the person you are submitting this form for: \_\_\_\_\_ Phone: ( ) \_\_\_\_\_

### Additional Witness:

Name: \_\_\_\_\_ Phone ( ) \_\_\_\_\_

Address:

Street Apt. City State Zip Code

## STATEMENT

Briefly summarize what happened (attach additional pages or documents if needed).

It is important to provide as much information as possible describing the incident in full detail including: location, date, time, officer/employee(s) involved, and witnesses.

If names are not known, please include a detailed description of the officer(s) involved.

On 3/13/23 at approx. 3:18 pm I was Stopped by Officer Joseph Grider for not stopping at the intersection of Copper / Española.

Officer Grider was/is one of the most professional individuals I have ever encountered, in any profession!! Officer Joseph Grider needs to be recognized for his professionalism, positive attitude, and all around great demeanor! With this crazy world we live in and nothing we see is hardly ever positive about our Law Enforcement Community. This was a positive experience & I left that traffic stop knowing our Law Enforcement here in Albuquerque has great officers & they are doing a great job!

**Optional:** The Department of Justice and the Civilian Police Oversight Agency are requesting this information for statistical purposes. It is optional to answer these demographic questions. We value your participation; please help our Agency track any biases or trends within the Albuquerque Police Department.

Do you speak and understand English? ☒ Yes ☐ No

Sex/Gender Expressed: Male / Female / Transgender / Other: \_\_\_\_\_

Sexual Orientation: Heterosexual / Homosexual / Bisexual / Asexual / Other \_\_\_\_\_

Race: Asian / Black / Mixed Race / Native American / Pacific Islander / White / Other

Ethnicity: Hispanic / Non-Hispanic

Do you have a Mental Illness? ☐ Yes ☒ No

Do you struggle with homelessness? ☐ Yes ☒ No

Were you homeless at the time of the incident? ☐ Yes ☒ No

If you wish to submit this form anonymously, please type "ANONYMOUS" on the signature line.

I acknowledge that the information provided in this statement is true and factual to the best of my knowledge and will become public record once filed.

I understand I may be required to appear in the Civilian Police Oversight Agency office for an interview or to provide other investigative assistance, as necessary.

I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the filing of this complaint.

Signature: \_\_\_\_\_

Date: 3/15/2023

OFFICE USE ONLY: APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit complaint to Internal Affairs by the end of the shift following the shift in which the complaint was received.

APD Supervisor Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Time Received: \_\_\_\_\_ AM / PM

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Thursday, March 16, 2023 7:21 PM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
    Commendation  
Interested in Mediation?  
    No  
First Name  
    [REDACTED]  
Last Name  
    Chavez  
Middle Name  
    [REDACTED]  
Home Telephone  
    [REDACTED]  
Cell or Work Telephone  
    [REDACTED]  
Best Time to Call  
    After 11am  
Your E-Mail Address  
    [REDACTED]  
Preferred Language  
    English  
Date of Birth  
    [REDACTED]  
Street Address  
City  
State  
ZIP Code  
    87105  
Gender  
    Male  
Race  
    White  
Ethnicity  
    Hispanic  
Sexual Orientation  
    Heterosexual  
Do You Have a Mental Illness?  
    No  
Do You Struggle with Homelessness?  
    No  
Were you homeless at the time of this incident?

No

Date & Time of the Incident

Feb 24, 2023 02:00 PM

Address or Location of the Incident

Nusenda Federal Credit Union(East side parking lot)/Eubank Branch

Police Employee #1 - Name

Ofc. Eric Ewing

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

AFR(3personal?)/Albuquerque Ambulance/& lastly Nusenda personal Banker-Bill

Statement

Attn: APD & Civilian Police Oversight AgencyI Hello my name is [REDACTED], an outside source & supporter for our City of Albuquerque, Bernalillo CPOA would like to complaint Officer Eric Ewing for providing first aid and CPR as a first responder. He worked tiresly to revive the Customer of Nusenda life, after a unknown vehicle ran into the Nusenda CU client. The accident seems to be purposely caused. I have personally been shaken up from the fatal homicide. Ofc Eric Ewing and his badges APDd partner did all they could after the horrific accident. The lose of this women is a huge lose to our Gay Pride community. Again, thank you for Ofc Ewing for his experience and professionalism in using his first responder skills in this beautiful City and County we live in.

Sincerely, DRC

What Outcome are you Seeking?

Recommendation and huge compliment to Ofc Eric Ewing and his partner as well to AFR! We appreciate all they do for our community in the City of Albuquerque and BERNCO. Sincerely, DRC

Captcha

x

Electronic Signature

[REDACTED]

[REDACTED]

---

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Friday, March 24, 2023 4:17 PM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
    Commendation  
Interested in Mediation?  
    No  
First Name  
    [REDACTED]  
Last Name  
    Carlson  
Middle Name  
Home Telephone  
    [REDACTED]  
Cell or Work Telephone  
Best Time to Call  
Your E-Mail Address  
    [REDACTED]  
Preferred Language  
Date of Birth  
Street Address  
    [REDACTED]  
City  
    Albuquerque  
State  
    New Mexico  
ZIP Code  
    87106  
Gender  
    Male  
Race  
    White  
Ethnicity  
    Hispanic  
Sexual Orientation  
    Heterosexual  
Do You Have a Mental Illness?  
    No  
Do You Struggle with Homelessness?  
    No  
Were you homeless at the time of this incident?  
    No  
Date & Time of the Incident

Mar 08, 2023 01:00 PM

Address or Location of the Incident

Jefferson Middle School

Albuquerque NM 87106

Police Employee #1 - Name

Officer J W Mascarenas

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

On March 8, 2023 my son [REDACTED] a 6th grader at JMS was attacked by another student. That student and three of his friends attempted to jump Lucas on March 15, 2023. My son [REDACTED] very nervous and upset that we had to file a police report. [REDACTED] had a fear of police officers and having to speak with them. Officer Mascarenas went above and beyond to make [REDACTED] feel safe and in a safe environment. This city needs more Police Officers like Officer Mascarenas. Thank you again

What Outcome are you Seeking?

Officer are constantly scrutinized and complained about. I have interacted with bad Officers and good Officers. We want the good ones to be recognized for being what want all Officers to strive to be. Thank you Officer Mascarenas for making Lucas's first interaction with Law Enforcement such a positive one.

Captcha

x

Electronic Signature

[REDACTED]



Official Use ONLY: Date/Time Received: \_\_\_\_\_ Received by: \_\_\_\_\_ CPC #: \_\_\_\_\_ Assigned to: \_\_\_\_\_

## Albuquerque Police Department Complaint or Commendation Form



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Fax: 505-924-3775  
Email: cpoa@cabq.gov  
Mail: CPOA, P.O. Box 1293  
Albuquerque, NM 87103  
TTY (800) 659-8331

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I want to file a: ☐ Complaint ☒ Commendation Interested in Mediation? ☐ Yes ☐ No ☐ I need more Information

What outcome are you seeking? (Please describe what happened on the back of this page)

Commending two officers that were extremely helpful

Information about the Incident: N/A

Date: 03/09/23 Time: 7 AM ☒ PM

Address/Location: Same as above  
Street Apt. City State Zip Code

Information about the Albuquerque Police Department employee(s) involved:

Name: Thomas Zaleski Man/I.D. #: \_\_\_\_\_

Name: Jeremy Wolffbrandt Man/I.D. #: \_\_\_\_\_

Are you submitting this form for someone else? ☐ Yes ☒ No

Did you witness this incident? ☐ Yes ☐ No N/A

Name of the person you are submitting this form for: \_\_\_\_\_ Phone: ( ) \_\_\_\_\_

Additional Witness: N/A

Name: \_\_\_\_\_ Phone ( ) \_\_\_\_\_

Address: \_\_\_\_\_  
Street Apt. City State Zip Code

## STATEMENT - Commendation Details

Briefly summarize what happened (attach additional pages or documents if needed).

It is important to provide as much information as possible describing the incident in full detail including: location, date, time, officer/employee(s) involved, and witnesses.

If names are not known, please include a detailed description of the officer(s) involved.

On 03/09/23, officers Zaleski + Wolffbrandt assisted Vitalant (community blood bank) staff with the removal of a device (irradiator). They ensured there were no incidents provided security of the perimeter in the building and across the road to where the receiving detail was. Both officers did this during their off hours (volunteered) and were friendly, professional and very accessible. Both provided excellent service and I would like to thank them and their supervisor, Lt. Brian Pitzer + Mr. Luke Languit + Ray Del Greco for being so helpful. I appreciate all of your work + dedication. Thank you!

**Optional:** The Department of Justice and the Civilian Police Oversight Agency are requesting this information for statistical purposes. It is optional to answer these demographic questions. We value your participation; please help our Agency track any biases or trends within the Albuquerque Police Department.

Do you speak and understand English? ☒ Yes ☐ No

Sex/Gender Expressed: Male/ Female / Transgender/ Other: \_\_\_\_\_

Sexual Orientation: Heterosexual/ Homosexual/ Bisexual/ Asexual/ Other \_\_\_\_\_

Race: Asian/Black/Mixed Race/ Native American/ Pacific Islander/White/ Other \_\_\_\_\_

Ethnicity: Hispanic/ Non-Hispanic \_\_\_\_\_

Do you have a Mental Illness? ☐ Yes ☐ No

Do you struggle with homelessness? ☐ Yes ☐ No

Were you homeless at the time of the incident? ☐ Yes ☐ No

If you wish to submit this form anonymously, please type "ANONYMOUS" on the signature line.  
I acknowledge that the information provided in this statement is true and factual to the best of my knowledge and will become public record once filed.  
I understand I may be required to appear in the Civilian Police Oversight Agency office for an interview or to provide other investigative assistance, as necessary.  
I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the

Signature

Date

OFFICE USE ONLY: APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit complaint to Internal Affairs by the end of the shift following the shift in which the complaint was received.

APD Supervisor Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Time Received: \_\_\_\_\_ AM / PM




ONE  
ALBUQUE  
RQUE  
APD

From: CABQ Customer Service <[311@cityofalbuquerque.com](mailto:311@cityofalbuquerque.com)>

Sent: Tuesday, April 4, 2023 4:42 PM

Subject: CRM/3-1-1/HD 230404-002023 Compliment for Police Officer

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.



Contact Information	
Email Address:	
First Name:	
Last Name:	Wilson
Phone Number:	
Case Address	
Address Line1:	UNSER BLVD NW
Address Line2:	ATRISCO DR NW
City:	Albuquerque
State:	New Mexico
Zip Code:	87120
Case Details	
Reference Number:	230404-002023
Summary:	Compliment for Police Officer

<b>Status:</b> Open_New	
<b>Priority:</b> Medium	<b>Assigned To:</b>
<b>Description:</b> Calelr said the officer in vehicle # W86 was very courteous to caller when he was driving	
<b>First Level Escalation:</b> 04/18/2023 04:40 PM	
<b>Second Level Escalation:</b> 05/02/2023 04:40 PM	
<b>Date Created:</b> 04/04/2023 04:41 PM	
<b>Date Last Updated:</b> 04/04/2023 04:41 PM	

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<https://crm.cabq.gov/>

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Monday, April 17, 2023 8:21 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

I need more information.

First Name

Last Name

Freed

Middle Name

Home Telephone

Cell or Work Telephone

Best Time to Call

Your E-Mail Address

Preferred Language

Date of Birth

Street Address

City

State

ZIP Code

Gender

Prefer not to answer

Race

Prefer not to answer

Ethnicity

Prefer not to answer

Sexual Orientation

Prefer not to answer

Do You Have a Mental Illness?

Prefer not to answer

Do You Struggle with Homelessness?

Prefer not to answer

Were you homeless at the time of this incident?

Prefer not to answer

Date & Time of the Incident

Apr 15, 2023 12:00 PM

Address or Location of the Incident

1100 South 2nd ST - Rail Yards

Police Employee #1 - Name

J. Ozborn

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

C. Cano

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

Yes

Submitting for Someone Else - if "Yes"

CPOA Staff - Over the phone commendation

Did You Witness this Incident?

No

Additional Witness

Statement

██████████ is the president of the Wheels Museum. Ms. Freed stated that there was a shooting at the Wheels Museum over the weekend. ██████████ stated that the responding officers Ozborn and Cano were nice, interested in helping, professional, wonderful and perfect. Ms. Freed stated that the officers offered to assist with the Bike unit in the future. ██████████ also stated that the responding CSI lady was pleasant and nice.

What Outcome are you Seeking?

Commendation for officers and CSI.

Captcha

x

Electronic Signature

CPOA Staff - Over the phone commendation

[REDACTED]

---

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Monday, April 17, 2023 11:24 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
    Commendation  
Interested in Mediation?  
    No  
First Name  
    [REDACTED]  
Last Name  
    Amparan Pena  
Middle Name  
Home Telephone  
    [REDACTED]  
Cell or Work Telephone  
    [REDACTED]  
Best Time to Call  
    afternoon  
Your E-Mail Address  
    [REDACTED]  
Preferred Language  
    English  
Date of Birth  
    [REDACTED]  
Street Address  
    [REDACTED]  
City  
    Albuquerque  
State  
    New Mexico  
ZIP Code  
    87104  
Gender  
    Female  
Race  
    White  
Ethnicity  
    Hispanic  
Sexual Orientation  
    Heterosexual  
Do You Have a Mental Illness?  
    No  
Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Apr 08, 2023 12:15 PM

Address or Location of the Incident

416 Erbbe NE 87123

Police Employee #1 - Name

Yarteaga

Police Employee #1 - ID or Badge Number

6837

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

[REDACTED]

Did You Witness this Incident?

Yes

Additional Witness

Statement

CASE#AP230027650

I would like to thank the team of officers and chaplains that managed the incident at my uncle's home when we discovered he had passed. They were beyond kind and compassionate to my family as we arrived (there were about 20 of us who arrived at various times). They were respectful of the heartbreaking situation and although we asked repeated questions and were anxious to understand more and enter the home, they answered our questions patiently and ensured that my uncle's dignity and privacy was respected. They were sure to offer all the details of next steps and extended their names and contacts so that we could reach out to them if needed. We are immensely grateful for the team of officers professionalism and kindness during an absolutely devastating situation.

What Outcome are you Seeking?

Passing along our gratitude and appreciate for the officers and chaplains.

Captcha

x

Electronic Signature

[REDACTED]



[REDACTED]

---

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Tuesday, May 2, 2023 7:48 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
    Commendation  
Interested in Mediation?  
    No  
First Name  
    [REDACTED]  
Last Name  
    Roshau  
Middle Name  
Home Telephone  
    [REDACTED]  
Cell or Work Telephone  
Best Time to Call  
    M-F 8-4  
Your E-Mail Address  
    [REDACTED]  
Preferred Language  
    English  
Date of Birth  
    [REDACTED]  
Street Address  
    [REDACTED]  
City  
State  
ZIP Code  
    87110  
Gender  
    Female  
Race  
    White  
Ethnicity  
    Non-Hispanic  
Sexual Orientation  
    Heterosexual  
Do You Have a Mental Illness?  
    No  
Do You Struggle with Homelessness?  
    No  
Were you homeless at the time of this incident?

No

Date & Time of the Incident

May 01, 2023 10:30 AM

Address or Location of the Incident

Katie st NE

Police Employee #1 - Name

A.Byer (Minnesota) expecting twins

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Unknown

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

██████ street was blocked off by 2 police cars. I asked the officer if I could go home and he asked where I lived. He told me I could park at the end of the street. He said he would escort me. I had perishable groceries and he offered to carry them for me. Another officer was coming down the other end of the street and offered to take the groceries out of my arms. I was walking with a cane so both officers helped me. I was very impressed with their kindness to me. Thank you for helping me!

What Outcome are you Seeking?

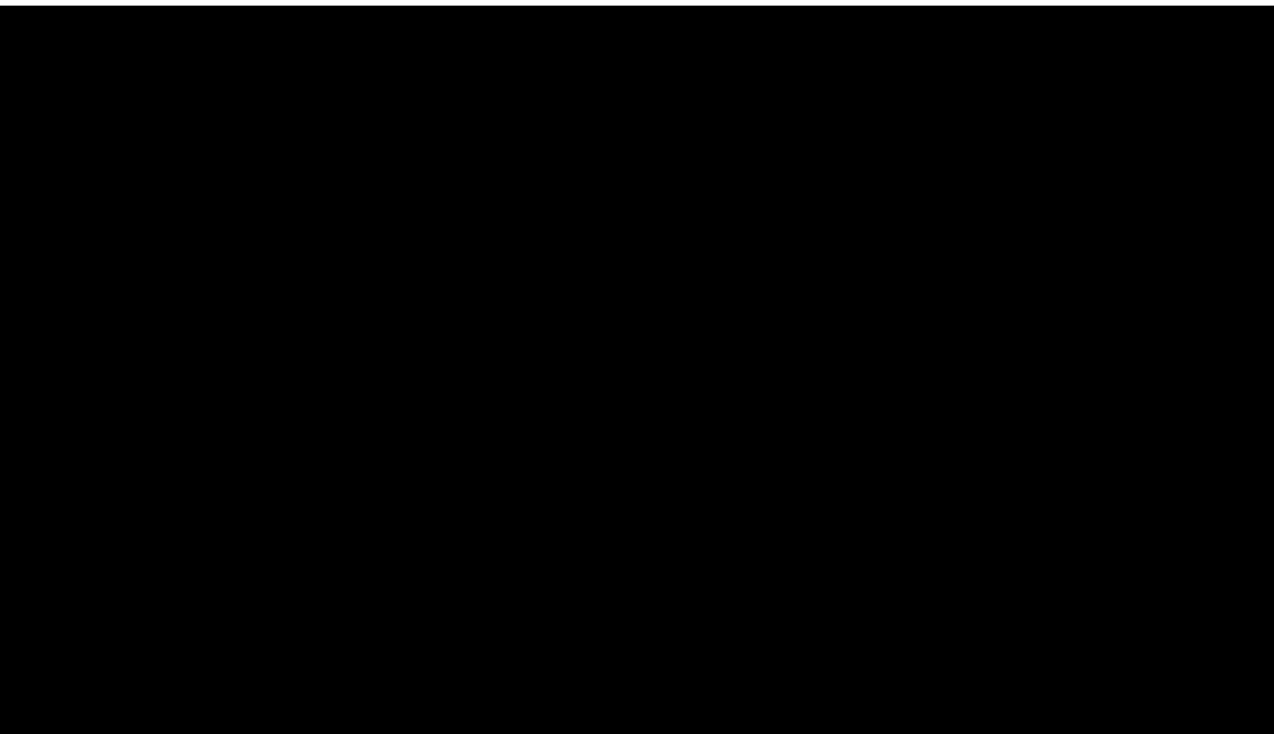
Commendation and recognition for these officers who went above and beyond their duty to offer assistance and kindness to me. These officers showed how to love thy neighbor. They truly made my day and ask they be given a letter of appreciation or and/or time off. Sincerely Janet Roshau

Captcha

x

Electronic Signature

████████████████████



---

**From:** [REDACTED]  
**Sent:** Friday, May 12, 2023 10:15 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** Commendation

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I would like to commend officers Acosta and Fredrickson of the Foothills Area Command.

On Thursday May 11, 2023 they responded to my house to conduct a safety check for Luna Dawson.

I was argumentative and they were understanding.

They were polite and professional and I appreciate that. Please thank them and let them know I am sorry I behaved the way I did.



ONE  
ALBUQUE  
RQUE APD


From: CABQ Customer Service <[311@cityofalbuquerque.com](mailto:311@cityofalbuquerque.com)>

Sent: Friday, May 12, 2023 7:02 AM

To: Romero, Christopher V. <[cvromero@cabq.gov](mailto:cvromero@cabq.gov)>; Martin, Lisa R. <[lrmartin@cabq.gov](mailto:lrmartin@cabq.gov)>; Kuehn, Laura <[LKuehn@cabq.gov](mailto:LKuehn@cabq.gov)>; Aranda, James M. <[jmaranda@cabq.gov](mailto:jmaranda@cabq.gov)>; Lugo, Francelli <[flugo@cabq.gov](mailto:flugo@cabq.gov)>

Subject: CRM/3-1-1/HD 230511-002885 Driver Compliments

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.



Contact Information	
Email Address:	
First Name: [REDACTED]	
Last Name: Mariano	
Phone Number: ([REDACTED])	
Case Address	
Address Line1: I25 SOUTHBOUND SE	
Address Line2: RIO BRAVO BLVD SE	
City: Albuquerque	State: New Mexico
Zip Code: 87105	
Case Details	
Reference Number: 230511-002885	
Summary: Driver Compliments	

<b>Inquire if anyone is hurt</b> No	<b>Location/Direction Traveling</b> South
<b>Date &amp; Time</b> 5/11/2023 721pm	<b>Behavior</b> NA
<b>Cross Streets/Intersection</b> I25 south and Rio Bravo	<b>Vehicle Id</b> B119 and C20
	<b>Route Number</b> Na
<b>Status:</b> Open_New	
<b>Priority:</b> Medium	<b>Assigned To:</b>
<b>Description:</b> wanted to call in these 2 APD drivers and thank both of them for driving perfect on Albuquerque streets.	
<b>First Level Escalation:</b> 05/25/2023 07:21 PM	
<b>Second Level Escalation:</b> 06/08/2023 07:21 PM	
<b>Date Created:</b> 05/11/2023 07:22 PM	
<b>Date Last Updated:</b> 05/12/2023 07:01 AM	

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<https://crm.cabq.gov/>

## Albuquerque Police Department Complaint or Commendation Form



This form must be delivered to the CPOA office via the following ways:  
Hand-Delivered: Plaza Del Sol Building, 600 2nd St. NW Room 813, Albuquerque, NM 87102  
Office: 505-924-3770  
Fax: 505-924-3775  
Email: cpoa@cabq.gov  
Mail: CPOA, P.O. Box 1293  
Albuquerque, NM 87103  
TTY (800) 659-8331

Please complete as much information as possible below. The CPOA only accepts complaints and commendations for the Albuquerque Police Department (APD). You may file this form anonymously; however, keep in mind that an anonymous complaint is extremely difficult to investigate.

In order to make sure your accessibility needs are being met, such as sign language interpretation or help completing this form; please contact the CPOA at 505-924-3770.

I want to file a: ☐ Complaint ☒ Commendation Interested in Mediation? ☐ Yes ☒ No ☐ I need more Information

What outcome are you seeking? (Please describe what happened on the back of this page)

*Just want to be sure Officer Steward & his command structure know how grateful my client, Tyvon Leno, is for his actions.*

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

### Information about the Incident:

Date: 2/24/22 Time: 11:00 AM / PM

Address/Location: 12524 Central Ave SE ABQ NM  
Street Apt. City State Zip Code

### Information about the Albuquerque Police Department employee(s) involved:

Name: Nicholas Steward Man/I.D. #: 7208  
Name: \_\_\_\_\_ Man/I.D. #: \_\_\_\_\_

Are you submitting this form for someone else? ☒ Yes ☐ No

Did you witness this incident? ☒ Yes ☐ No *on Inpel video only, wasn't there at the time*

Name of the person you are submitting this form for: Tyvon Leno Phone: ( ) -

### Additional Witness:

Name: \_\_\_\_\_ Phone ( ) -

Address: \_\_\_\_\_  
Street Apt. City State Zip Code

## STATEMENT

**Briefly summarize what happened (attach additional pages or documents if needed).**

It is important to provide as much information as possible describing the incident in full detail including: location, date, time, officer/employee(s) involved, and witnesses.

If names are not known, please include a detailed description of the officer(s) involved.

Officers were called out to an armed robbery. When they found the suspect, ~~Mr~~ Tyvon Leno, nearby, he was intoxicated & in possession of what turned out to be a bb gun. Officer Steward disarmed Mr. Leno with a 40 mm impact round. Both Mr. Leno & I know that with that action, Officer Steward saved Mr. Leno's life & we're both grateful for that.

**Optional:** The Department of Justice and the Civilian Police Oversight Agency are requesting this information for statistical purposes. It is optional to answer these demographic questions. We value your participation; please help our Agency track any biases or trends within the Albuquerque Police Department.

Do you speak and understand English? ☐ Yes ☐ No

Sex/Gender Expressed: Male/ Female/ Transgender/ Other: \_\_\_\_\_

Sexual Orientation: Heterosexual/ Homosexual/ Bisexual/ Asexual/ Other

Race: Asian/Black/Mixed Race/ Native American/ Pacific Islander/White/ Other

Ethnicity: Hispanic/ Non-Hispanic

Do you have a Mental Illness? ☐ Yes ☐ No

Do you struggle with homelessness? ☐ Yes ☐ No

Were you homeless at the time of the incident? ☐ Yes ☐ No

If you wish to submit this form anonymously, please type "ANONYMOUS" on the signature line.

I acknowledge that the information provided in this statement is true and factual to the best of my knowledge and will become public record once filed.

I understand I may be required to appear in the Civilian Police Oversight Agency office for an interview or to provide other investigative assistance, as necessary.

I understand that if I file a complaint, it is unlawful and against APD Policies for anyone to retaliate against me for the



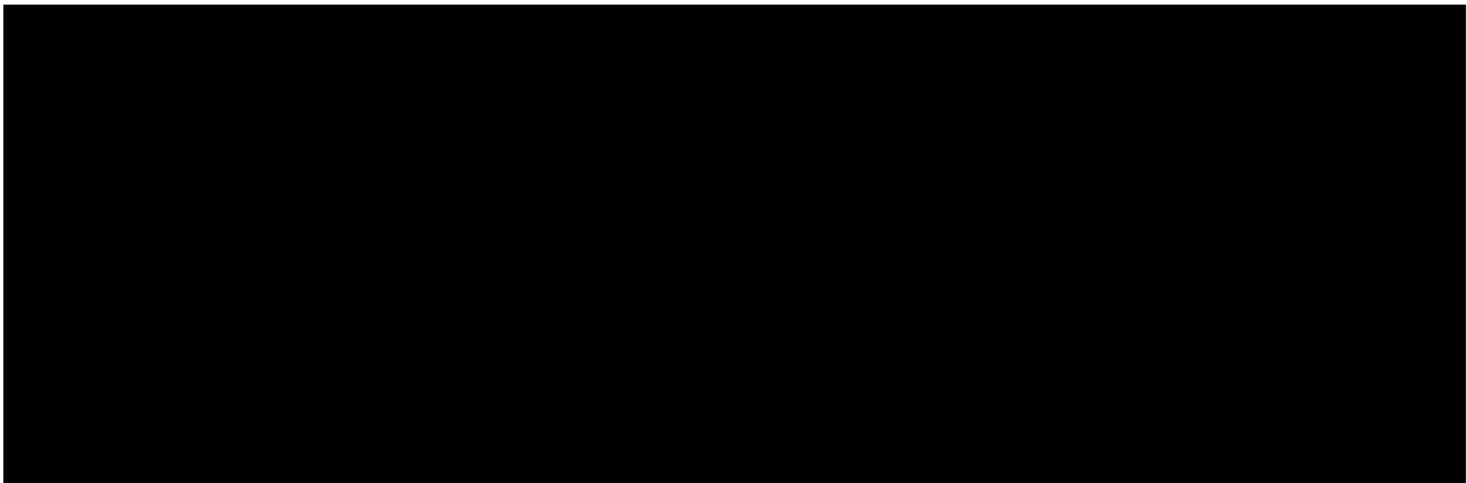
Signature

5/18/23

Date

**OFFICE USE ONLY:** APD Personnel who receive misconduct complaints must notify a supervisor immediately. Supervisor shall submit complaint to Internal Affairs by the end of the shift following the shift in which the complaint was received.

APD Supervisor Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Time Received: \_\_\_\_\_ AM / PM




Sincerely,

Laura Kuehn, NCPS, ICPS  
Crime Prevention/Crime Free Programs  
505.768.2006  
[cabq.gov/police](http://cabq.gov/police)



From: CABQ Customer Service <311@cityofalbuquerque.com>  
Sent: Wednesday, May 24, 2023 3:14 PM  
[Redacted]  
Subject: CRM/3-1-1/HD 230524-002004 Compliment: D32 fully marked police unit is a great model of safe driving behavior

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.



Contact Information

Email Address: [Redacted]

First Name: [Redacted]



**Last Name:** Mares

**Phone Number:** [REDACTED]

#### Case Address

**Address Line1:** UNIVERSITY BLVD NE

**Address Line2:** INDIAN SCHOOL RD NE

**City:** Albuquerque

**State:** New Mexico

**Zip Code:** 87102

#### Case Details

**Reference Number:** 230524-002004

**Summary:** Compliment: D32 fully marked police unit is a great model of safe driving behavior

**Status:** Open\_New

**Priority:** Medium

**Assigned To:**

**Description:** Caller says she saw officer observing all traffic laws. Great job

**First Level Escalation:** 06/07/2023 03:12 PM

**Second Level Escalation:** 06/21/2023 03:12 PM

**Date Created:** 05/24/2023 03:13 PM

**Date Last Updated:** 05/24/2023 03:13 PM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<https://crm.cabq.gov/>

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Wednesday, May 24, 2023 12:54 PM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

[REDACTED]

Last Name

Danilich

Middle Name

Home Telephone

[REDACTED]

Cell or Work Telephone

[REDACTED]

Best Time to Call

Day

Your E-Mail Address

[REDACTED]

Preferred Language

English

Date of Birth

[REDACTED]

Street Address

[REDACTED]

City

State

ZIP Code

87123

Gender

Male

Race

White

Ethnicity

Non-Hispanic

Sexual Orientation

Prefer not to answer

Do You Have a Mental Illness?

Prefer not to answer

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

May 18, 2023 09:30 PM

Address or Location of the Incident

12720 Central Ave SE

Apartment 2103

Albuquerque, NM 87123

Police Employee #1 - Name

Officer Brooks

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

Statement

Sometime in the evening of May 18th, I accidentally discharged my pistol into myself while going to put it in it's holster. I called 911 and officers and an ambulance responded.

What Outcome are you Seeking?

I just want to compliment and profusely thank all parties involved. Officer Brooks is the only name I remember, but her and her partner were kind and effective in saving my life despite me being a dumbass. I can't recall any names from the ambulance team but they also get my gratitude for being quick to jump in and save me. If it's at all possible to find out who was involved I'd love to send out some thank you notes when I can.

Electronic Signature

[Redacted Signature]

Captcha


x

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Tuesday, May 30, 2023 11:17 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

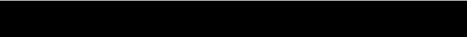
I Want to File A:  
Commendation  
Interested in Mediation?  
No  
First Name  
[REDACTED]  
Last Name  
Rademaker  
Middle Name  
Home Telephone  
Cell or Work Telephone  
Best Time to Call  
Your E-Mail Address  
Preferred Language  
English  
Date of Birth  
Street Address  
City  
State  
ZIP Code  
87120  
Gender  
Prefer not to answer  
Race  
Prefer not to answer  
Ethnicity

Prefer not to answer  
Sexual Orientation  
Prefer not to answer  
Do You Have a Mental Illness?  
Prefer not to answer  
Do You Struggle with Homelessness?  
Prefer not to answer  
Were you homeless at the time of this incident?  
Prefer not to answer  
Date & Time of the Incident  
May 29, 2023 04:45 PM  
Address or Location of the Incident  
5101 Lomas De Atrisco  
Police Employee #1 - Name  
Guerra  
Police Employee #1 - ID or Badge Number  
5263  
Police Employee #2 - Name  
Police Employee #2 - ID or Badge Number  
Are You Submitting this Form for Someone Else?  
No  
Submitting for Someone Else - if "Yes"  
Did You Witness this Incident?  
Yes  
Additional Witness  
Statement  
I Officer Rademaker with the Albuquerque Animal Welfare Department was called to assist APD with removing dogs from a home. Officer Guerra was the responding APD officer on scene. I observed Officer Guerra to interact with the mother of the dog owner who had been hospitalized with a kindness, patience, and understanding that deserves to be commended. Officer Guerra was also incredibly helpful in assisting myself with securing the dogs from the residence, going beyond his call of duty to help. I did observe Officer Guerra to be an fantastic Officer who acted with the utmost respect and consideration during the entire situation.  
What Outcome are you Seeking?  
Commendation for APD officer Guerra  
Electronic Signature  
Captcha  
x



---

-----Original Message-----

From:   
Sent: Thursday, June 1, 2023 9:22 PM  
To: Civilian Police Oversight Agency <cpoa@cabq.gov>  
Subject: Compliment

[EXTERNAL] Forward to phishing@cabq.gov and delete if an email causes any concern.  
Good evening,

I wanted to take a minute to compliment Officer Rico. He was responding to a murder scene at Hanover and 80th. I appreciate his approach in dealing with a difficult topic tonight as he was asking for video and eye witness accounts. He's an asset to your department.



We received the following via 311.

Sincerely,

Laura Kuehn, NCPS, ICPS  
Crime Prevention/Crime Free Programs  
505.768.2006  
[cabq.gov/police](http://cabq.gov/police)



**ONE**  
**ALBUQUE** APD  
**RQUE**

---


**From:** CABQ Customer Service <[311@cityofalbuquerque.com](mailto:311@cityofalbuquerque.com)>

**Sent:** Tuesday, May 30, 2023 4:20 PM

[REDACTED]

**Subject:** CRM/3-1-1/HD 230530-002655 Caller wanted to commend officer

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.



Contact Information	
Email Address:	
First Name: Anonymous	
Last Name:	
Phone Number:	
Case Address	
Address Line1: COORS BLVD	
Address Line2: I25 SOUTHBOUND	
City: Albuquerque	State: New Mexico

**Zip Code:** 87068

**Case Details**

**Reference Number:** 230530-002655

**Summary:** Caller wanted to commend officer

--	--

**Status:** Open\_New

**Priority:** Medium

**Assigned To:**

**Description:** Driving 05/30/2023 in Car B22 was being very courteous and handling a heavy traffic situation very well by allowing citizens in the lane. Caller wanted the officer and the officer's supervisor to know that this does not go unnoticed and it is appreciated.

**First Level Escalation:** 06/13/2023 04:18 PM

**Second Level Escalation:** 06/27/2023 04:18 PM

**Date Created:** 05/30/2023 04:19 PM

**Date Last Updated:** 05/30/2023 04:19 PM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<https://crm.cabq.gov/>



We received the following via 311.

Sincerely,

Laura Kuehn, NCPS, ICPS  
Crime Prevention/Crime Free Programs  
505.768.2006  
[cabq.gov/police](http://cabq.gov/police)




**ONE**  
**ALBUQUE** APD  
**RQUE**

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**From:** CABQ Customer Service <[311@cityofalbuquerque.com](mailto:311@cityofalbuquerque.com)>  
**Sent:** Tuesday, May 30, 2023 7:00 PM

**Subject:** CRM/3-1-1/HD 230530-003063 Driving compliment

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.



Contact Information	
Email Address:	
First Name: [REDACTED]	
Last Name: Doyle	
Phone Number: [REDACTED]	
Case Address	
Address Line1: CANDELARIA RD NE	
Address Line2: WYOMING BLVD NE	
City: Albuquerque	State: New Mexico

**Zip Code:** 87112

**Case Details**

**Reference Number:** 230530-003063

**Summary:** Driving compliment

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**Status:** Open\_New

**Priority:** Medium

**Assigned To:**

**Description:** Officer driving Unit B33 drives excellent, and is polite. South on wyoming from Candelaria.

**First Level Escalation:** 06/13/2023 06:52 PM

**Second Level Escalation:** 06/27/2023 06:52 PM

**Date Created:** 05/30/2023 07:00 PM

**Date Last Updated:** 05/30/2023 07:00 PM

A Citizen is requesting your assistance in the prescribed manner. You will find all details upon logging into the CRM Application.

<https://crm.cabq.gov/>

**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Tuesday, June 13, 2023 10:12 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
Commendation  
Interested in Mediation?  
No  
First Name  
[REDACTED]  
Last Name  
Albers  
Middle Name  
Home Telephone  
[REDACTED]  
Cell or Work Telephone  
Best Time to Call  
M-F 10-6  
Your E-Mail Address  
Preferred Language  
English  
Date of Birth  
[REDACTED]  
Street Address  
City  
State  
ZIP Code  
87123  
Gender  
Male

Race  
Other

Ethnicity  
Hispanic

Sexual Orientation  
Heterosexual

Do You Have a Mental Illness?  
No

Do You Struggle with Homelessness?  
No

Were you homeless at the time of this incident?  
No

Date & Time of the Incident  
Jun 11, 2023 08:30 PM

Address or Location of the Incident  
Walmart Academy

Police Employee #1 - Name  
Swanson

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?  
No


Submitting for Someone Else - if "Yes"

Did You Witness this Incident?  
Yes

Additional Witness  
Statement

At approximately 2000 Officer Swanson and other officers arrived at the academy walmart to address a situation regarding an intoxicated armed store associate in his vehicle, officer Swanson was very clear in his commands to the subject and ensured his safety as much as possible while making contact and detainment. Officer Swanson was extremely helpful with the staff and other persons he interacted with and provided clear direction to IPS Officers for assistance.

What Outcome are you Seeking?  
Commendation for job done professionally and ensuring the safety of all during a critical incident.

Electronic Signature  


Captcha  
x

[REDACTED]

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**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Thursday, June 15, 2023 10:33 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

[REDACTED]

Last Name

Hui

Middle Name

Elise

Home Telephone

Cell or Work Telephone

Best Time to Call

Your E-Mail Address

[REDACTED]

Preferred Language

Date of Birth

Street Address

City

State

ZIP Code

Gender

Female

Race

Asian

Ethnicity

Non-Hispanic

Sexual Orientation

Heterosexual

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Address or Location of the Incident

Police Employee #1 - Name

Kelly R. Maes

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Additional Witness

Statement

I want to commend Detective Kelly R. Maes for the wonderful job he did with my hit and run case. Detective Maes was professional and courteous throughout all of our interactions. I appreciate his efforts in resolving my hit and run situation.

What Outcome are you Seeking?

I would like Detective Kelly R. Maes to be recognized for the terrific work he did with resolving my hit and run case.

Electronic Signature

[Redacted Signature]

Captcha

x

[REDACTED]

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**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Friday, June 16, 2023 9:21 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:  
Commendation  
Interested in Mediation?  
No  
First Name  
[REDACTED]  
Last Name  
Gregg  
Middle Name  
Home Telephone  
[REDACTED]  
Cell or Work Telephone  
[REDACTED]  
Best Time to Call  
any  
Your E-Mail Address  
[REDACTED]  
Preferred Language  
Date of Birth  
[REDACTED]  
Street Address  
[REDACTED]  
City  
State  
ZIP Code  
87121

Gender

Male

Race

White

Ethnicity

Non-Hispanic

Sexual Orientation

Heterosexual

Do You Have a Mental Illness?

No

Do You Struggle with Homelessness?

No

Were you homeless at the time of this incident?

No

Date & Time of the Incident

Jun 12, 2023 10:15 AM

Address or Location of the Incident

7400 Autumn Breeze Rd sw

Albuquerque, NM 87121

Police Employee #1 - Name

Idk

Police Employee #1 - ID or Badge Number

Police Employee #2 - Name

Idk

Police Employee #2 - ID or Badge Number

Are You Submitting this Form for Someone Else?

No

Submitting for Someone Else - if "Yes"

Did You Witness this Incident?

Yes

Additional Witness

[REDACTED]  
[REDACTED]

Statement

I had a medical issue on Monday that caused me to hallucinate. I called 911 multiple times for an incident that wasn't really happening (though I didn't know it).

The officers came out more than once, and eventually took me to UNM Psych.

I don't completely remember the incident, however, I know I was less than courteous to them. I wanted to let y'all know they handled the incident with as much compassion as possible, and with the utmost professionalism. I don't know how they had the patience to handle the situation as they did, but they were outstanding.

What Outcome are you Seeking?

Nothing, I just wanted to call out their professionalism in the face of a difficult situation.

Electronic Signature

[REDACTED]

Captcha

x



**From:** webmaster@cabq.gov <webmaster@cabq.gov>  
**Sent:** Thursday, June 29, 2023 8:57 AM  
**To:** Civilian Police Oversight Agency <cpoa@cabq.gov>  
**Subject:** ABQ Police Complaint or Commendation Form Submission

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

I Want to File A:

Commendation

Interested in Mediation?

No

First Name

[REDACTED]

Last Name

Schoepke

Middle Name

[REDACTED]

Home Telephone

[REDACTED]

Cell or Work Telephone

[REDACTED]

Best Time to Call

No preference

Your E-Mail Address

[REDACTED]

Preferred Language

English

Date of Birth


[REDACTED]

Street Address

[REDACTED]

City

Albuquerque

State  
NM  
ZIP Code  
87111  
Gender  
Female  
Race  
White  
Ethnicity  
Non-Hispanic  
Sexual Orientation  
Heterosexual  
Do You Have a Mental Illness?  
No  
Do You Struggle with Homelessness?  
No  
Were you homeless at the time of this incident?  
No  
Date & Time of the Incident  
Jun 29, 2023 09:45 AM  
Address or Location of the Incident  
I am finishing up 3 months of federal jury duty and feel so strongly that so many APD officers need to be commended for their service. During the testimony for cases that we heard for indictments, I would like you to be aware of exceptional service by Christopher Niederhaus (child protective services department ??). I was so impressed with his diligence and dedication in the two cases I heard from him.  
  
This morning I listened to Marcus Kelly (narcotics department??). He, too, needs to be commended for his service.  
  
I'd like to speak to someone about streamlining the commendation process, especially during jury services.  
Police Employee #1 - Name  
Police Employee #1 - ID or Badge Number  
Police Employee #2 - Name  
Police Employee #2 - ID or Badge Number  
Are You Submitting this Form for Someone Else?  
Submitting for Someone Else - if "Yes"  
Did You Witness this Incident?  
Additional Witness  
Statement  
See above response.  
What Outcome are you Seeking?  
Would like to speak to someone regarding streamlining commendation process.  
Electronic Signature  
  
Captcha  
x

[REDACTED]

[REDACTED]

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[REDACTED]

From: [REDACTED]

Sent: Thursday, June 29, 2023 7:42 AM

[REDACTED]

Subject: jose zavala, dob 09/22/1969, incident # P231790236

[EXTERNAL] Forward to [phishing@cabq.gov](mailto:phishing@cabq.gov) and delete if an email causes any concern.

Dear Ofc. Copeland;

Thank you so very much for taking the time out of your busy day yesterday, not only to listen to my concerns, but to call me back 3 times in effort to reach me. That's unheard of. Please show this letter to the Antonio Coca as well. I am so impressed and grateful for your service.

If you do see Mr. Zavala, please also him know that he has \$23.00 in commissary credits that he needs to contact the MDC and get a refund mailed to him. His mailing address is 913 2nd St. NW, 87102. It's the Albuquerque Center for Hope and Recovery, and they also have a phone he can use to call me.

Things are going well for me in Sfe.

As an aside, your last name also brings back memories of a dear friend of mine who passed away in my arms Augustn 12, 1990. For his memorial I had a brass quartet play 'Fanfare for the Common Man' by Aaron Copeland. I'll also think of you every time I hear it for the work you do. I am truly honored to make your acquaintance.

Respectfully yours,

A black rectangular redaction box covering the signature area.