

Civilian Police Oversight Agency

Finding Letters of the CPOA

The CPOA Executive Director's findings in each case are listed below. The following notifications of the findings were provided to the citizen(s) during August 2026. If applicable, these findings will become part of the officer's file.

046-26	053-26	054-26	055-26	056-26
060-26	062-26	063-26	065-26	066-26
068-26	069-26	070-26	073-26	075-26
082-26	083-26	084-26		

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 3, 2026

Via Email

Re: CPC # 046-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 03/19/2026, B submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 07/24/2025 at 0800 hours at 2821 Mountain Road Northwest, Apartment 66. Ms. B indicated that Officer F failed to appear in court on 01/30/2026 and 03/19/2026, resulting in the dismissal of the case against D M.

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer F

Other Materials: Email communications, NM Courts records, and APD time card.

Date Investigation Completed: June 30, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

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Policies Reviewed: 2.76.4.F.1

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

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3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

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4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

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5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

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Additional Comments:

2.76.4.F.1: It was determined that Officer F failed to appear for court on 1/30/2026 and again on 3/19/2026 as required. The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Office of Police Reform or any matter relating to the Office of Police Reform's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer by sending a letter to the Office of the Mayor, P.O. Box 1293, Albuquerque, NM 87103. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of the Office of Police Reform letter. Include your CPC number. The review by the Chief Administrative Officer is independent of the Advisory Board.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. Thank you for participating in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 4, 2026

Via Email

Re: CPC # 053-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Mr. A : indicated that he was involved in a crash and requested interpreter services. The officer ignored him and walked away, never providing the requested services. He reported that he had his one-year-old child with him, but no one inquired if they were okay, and they just put them in an ambulance. Mr. A : indicated that no one attempted to communicate with him or obtain his statement, resulting in the report being skewed and him being deemed at fault for the crash. Mr. A : said that his rights were denied and violated.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer C

Other Materials: Email Communications

Date Investigation Completed: June 30, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

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Policies Reviewed: 2.18.4.C.2.a

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

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3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

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Policies Reviewed: 1.1.5.A.4

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☒

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

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6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

1.1.5.A.4: A review of the OBRD recordings showed that Officer C had communicated with Mr. A : by writing on a notepad and typing messages on a cell phone. The necessary information was obtained and his well being was addressed. It was determined that Officer C made an effort to communicate with Mr. A : , even though he didn't call for an ASL interpreter.

2:18.4.C.2.a: It was determined that Officer C violated APD policy by failing to request an ASL interpreter to assist in interviewing Mr. A : and did not tag the communication they did have.

The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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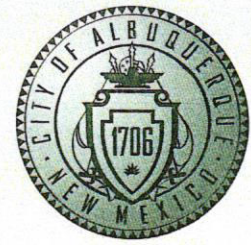
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 4, 2026

Via Email

Re: CPC # 053-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Mr. Ar : indicated that he was involved in a crash and requested interpreter services. The officer ignored him and walked away, never providing the requested services. He reported that he had his one-year-old child with him, but no one inquired if they were okay, and they just put them in an ambulance. Mr. A : indicated that no one attempted to communicate with him or obtain his statement, resulting in the report being skewed and him being deemed at fault for the crash. Mr. A : said that his rights were denied and violated.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: TSO M

Other Materials: Email Communications

Date Investigation Completed: June 30, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

Policies Reviewed: 2.18.4.C.2.a

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☒

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

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Policies Reviewed: 1.1.5.A.4

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☒

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

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6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

1.1.5.A.4: A review of the OBRD recordings showed that TSO M had communicated with Mr. Ar ; by writing on a notepad and typing messages on a cell phone. TSO M became the primary to the investigation after medical had already been on scene. The necessary information was obtained and his well being was addressed. It was determined that TSO M made an effort to communicate with Mr. A ;, even though he didn't call for an ASL interpreter.

2:18.4.C.2.a: It was determined that TSO M violated APD policy by failing to request an ASL interpreter to assist in interviewing Mr. A and did not tag the communication they did have.

The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 10, 2026

Via Email

Re: CPC # 054-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 04/07/2026, P submitted a telephone complaint CPOA regarding an incident that occurred on 02/02/2026. Mr. P indicated that he went to the NM Offices of the Public Defender to file an Inspection of Public Records Act (IPRA) request, which they declined to accept. He indicated that officers responded and told him he was trespassing. A second complaint was filed by which it was determined he would be a co-complainant. They both reported Officer W deactivated his OBRD, did not send an evidence link or follow up with charges against Mr. A M for an assault, and unlawfully trespassed them.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer W

Other Materials: Email Communications and YouTube video created by complainants

Date Investigation Completed: July 9, 2026

FINDINGS

Policies Reviewed: 2.103.4.A.1.a; Criminal Trespass Notification

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



Policies Reviewed: 2.8.5.A.1.a; Mandatory Recording

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



Policies Reviewed: 2.60.4.C.1.e; Preliminary Investigations

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



Policies Reviewed: 2.103.4.A.1.e; Criminal Trespass Notification

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

2.8.5.A.1.a; It was determined that Officer W prematurely deactivated his OBRD in the presence of three citizens. It appeared that he failed to capture a conversation with the person who initiated the CT notice, which is preponderance of evidence that this policy was violated. The CPOA recommends a written reprimand.

2.60.4.C.1.e; It was determined that Officer W conducted a preliminary investigation into the alleged assault by Mr. A M on Mr. P and Mr. J. He interviewed all parties involved and obtained a full confession from Mr. A M. He sent an email with the evidence link to the wrong address. Upon discovering the error, Officer W immediately sent the link to them, as confirmed by Mr. J.

2.103.4.A.1.a; Officer W did not violate policy when he issued two CT notices.

2.103.4.A.1.e; Officer W did not redact the birth dates of Mr. J and Mr. P before handing the documents to Mr. A M. This is not only an APD SOP violation but also a violation of NM State Statute. Officer W did not write "Refuse" on the subject line. The CPOA recommends a verbal reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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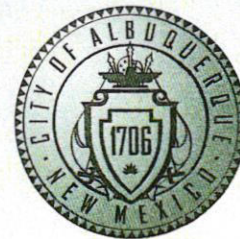
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 10, 2026

Via Email

Re: CPC # 054-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

submitted a written complaint to the CPOA on 05/18/2026 regarding the same incident that Mr. P reported. On 06/01/2026, Mr. J was added as a co-complainant to an investigation originally submitted by Mr. P. They reported Officer W deactivated his OBRD, did not send an evidence link or follow up with charges against Mr. A M for an assault, and unlawfully trespassed both of them.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer W

Other Materials: Email Communications and YouTube video created by complainants

Date Investigation Completed: July 9, 2026

FINDINGS

Policies Reviewed: 2.103.4.A.1.a; Criminal Trespass Notification

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



Policies Reviewed: 2.8.5.A.1.a; Mandatory Recording

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



Policies Reviewed: 2.60.4.C.1.e; Preliminary Investigations

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



Policies Reviewed: 2.103.4.A.1.e; Criminal Trespass Notification

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

2.8.5.A.1.a; It was determined that Officer W prematurely deactivated his OBRD in the presence of three citizens. It appeared that he failed to capture a conversation with the person who initiated the CT notice, which is preponderance of evidence that this policy was violated. The CPOA recommends a written reprimand.

2.60.4.C.1.e; It was determined that Officer W conducted a preliminary investigation into the alleged assault by Mr. A M on Mr. P and Mr. J. He interviewed all parties involved and obtained a full confession from Mr. A M. He sent an email with the evidence link to the wrong address. Upon discovering the error, Officer W immediately sent the link to them, as confirmed by Mr. J.

2.103.4.A.1.a; Officer W did not violate any policy when he issued two CT notices.

2.103.4.A.1.e; Officer W did not redact the birth dates of Mr. J and Mr. P before handing the documents to Mr. A M. This is not only an APD SOP violation but also a violation of NM State Statute. Officer W did not write "Refuse" on the subject line. The CPOA recommends a verbal reprimand.

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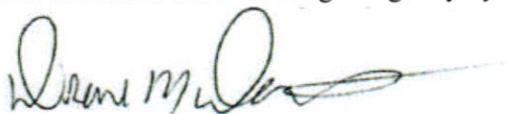
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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 10, 2026

Via Email

Re: CPC # 054-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 04/07/2026, P submitted a telephone complaint CPOA regarding an incident that occurred on 02/02/2026. Mr. P indicated that he went to the NM Offices of the Public Defender to file an Inspection of Public Records Act (IPRA) request, which they declined to accept. A second complaint was filed by which it was determined he would be a co-complainant. Both indicated that officers responded, told him he was trespassing. reported that Officer L did not intervene and stop Officer W from unlawfully issuing a Criminal Trespass Notice to them, and he just stood around and did nothing.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer L

Other Materials: Email Communications and YouTube video created by complainants

Date Investigation Completed: July 9, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.3; Public Welfare

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

1.1.5.A.3: It was determined that Officer L did not violate any APD SOP by allegedly failing to intervene when Officer W issued two CT notices to Mr. P and Mr. J. The complainants alleged that they were unlawfully trespassed by Mr. A M, who had no authority to trespass anyone, as he was simply a maintenance man at the building and had nothing to do with the Public Defender's office. APD SOP required Officer W to issue a trespass notice when requested by the owner, lessee, proprietor, or any other person in lawful possession of real property who lawfully denies or withdraws consent for an individual to return to or remain on the property. Based on the information available to Officer W at the time, he understood that Mr. A M was the Chief Engineer of Lotus Property Management. Officer W also observed that Mr. A M clearly had lawful possession of the same real property. APD SOP required Officer W to issue the CT notice based on the lawful request of both the lessees in the Public Defender's office and the building engineer. Therefore, Officer L followed procedures and did not interfere with a lawful trespass notice issued to the two complainants.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your request to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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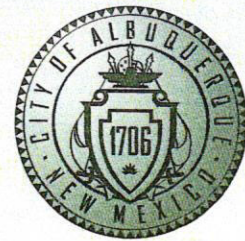
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 10, 2026

Via Email

Re: CPC # 054-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

submitted a written complaint to the CPOA on 05/18/2026 regarding the same incident that Mr. P reported. On 06/01/2026, Mr. J was added as a co-complainant to an investigation originally submitted by Mr. P. Both complainants reported that Officer L did not intervene and stop Officer W from unlawfully issuing a Criminal Trespass Notice to them, and he just stood around and did nothing.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer L

Other Materials: Email Communications and YouTube video created by complainants

Date Investigation Completed: July 9, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.3; Public Welfare

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

1.1.5.A.3: It was determined that Officer L did not violate any APD SOP by allegedly failing to intervene when Officer W issued two CT notices to Mr. P and Mr. J. The complainants alleged that they were unlawfully trespassed by Mr. A M, who had no authority to trespass anyone, as he was simply a maintenance man at the building and had nothing to do with the Public Defender's office. APD SOP required Officer W to issue a trespass notice when requested by the owner, lessee, proprietor, or any other person in lawful possession of real property who lawfully denies or withdraws consent for an individual to return to or remain on the property. Based on the information available to Officer W at the time, he understood that Mr. A M was the Chief Engineer of Lotus Property Management. Officer W also observed that Mr. A M clearly had lawful possession of the same real property. APD SOP required Officer W to issue the CT notice based on the lawful request of both the lessees in the Public Defender's office and the building engineer. Therefore, Officer L followed procedures and did not interfere with a lawful trespass notice issued to the two complainants.

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 10, 2026

Via Email

Re: CPC # 055-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

G and G C A s reported that Detective F told them there was little that could be done because of the time that had passed. They reported that he incorrectly stated that almost a year had passed. G and G C A s reported there was a lack of urgency in the handling of their case. They reported Detective F did not go to their home to examine the scene, collect evidence, or attempt to recover fingerprints or DNA. They reported that there was no evidence that the individuals were identified or interviewed, that investigative leads were not pursued using accurate information, and that correct evidence did not appear to have been reviewed or utilized. G and G C A s reported that the individuals continued to operate as handymen.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Detective F

Other Materials: Email Communications, SOP 2-60, and complainant submitted evidence

Date Investigation Completed: July 14, 2026

FINDINGS

Policies Reviewed: 1.1.6.C.1 (Conduct)

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



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Additional Comments:

It was determined that Detective F was actively investigating the theft of Mrs.

C A ' jewelry by interviewing the reported suspects and utilizing resources, such as other detectives' input and assistance from an analyst. He acknowledged telling Mrs.

C A s that the case would be a challenge due to the time that had elapsed.

Detective F explained the reason an evaluation of the left jewelry would not be appropriate due to the delay in reporting. Interviews would be completed once other steps within the case were taken. Detective F provided multiple updates. Detective F would have no role in affecting the individuals still performing handymen jobs; the case was being actively investigated while balancing other cases.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 10, 2026

Via Email

Re: CPC # 055-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

G and G C A reported that Officer W expressed frustration, seemed upset, and was overexcited when they met with him at the police station. They reported he told them they should have filed the report online. They reported he took their report in a small entrance area of the station rather than a proper setting. G and G C A reported that a person had been actively yelling, further highlighting a lack of professionalism. They reported that Officer W said he wasn't sure whether the reported larceny would be investigated and misclassified the crime as a larceny rather than a burglary. They reported he seemed in a hurry to leave.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer W

Other Materials: Email Communications, complainant submitted evidence

Date Investigation Completed: July 14, 2026

FINDINGS

Policies Reviewed: 1.1.5A.1 (Conduct)

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



Policies Reviewed: 2.16.5.B.5 (Reports)

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



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Additional Comments:

1.1.5.A.1: A review of the OBRD showed Officer W was professional and did not conduct himself as perceived. The area in the substation where Officer W took the report is the location determined for the task. The interruption occurred toward the end of the contact. Officer W was observed asking investigative questions and he explained the difference between larceny and burglary.

2.16.5.B.5: It was determined that Officer W had listed the incorrect information in his police report, as reported by G and G C A. The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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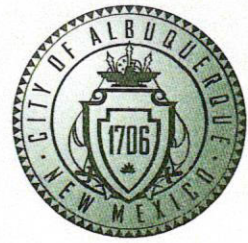
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 10, 2026

Via Email

Re: CPC # 055-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

G and G C A reported that Commander S advised them that civilians were not allowed to “*look over their shoulder*” while they conducted their work. They reported that the investigation had been stalled since its inception. G and G C A reported that during a phone call with Commander S, his tone suggested irritation regarding the issue. They reported that he told them he would go to his office to obtain a status update and return their call, but never received any follow-up. G and G C A reported a lack of transparency by Commander S.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Commander S

Other Materials: Email Communications and and complainant submitted evidence

Date Investigation Completed: July 14, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

Policies Reviewed: 1.1.5.A.4 (Conduct)

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☒

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

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☐

Additional Comments:

Insufficient evidence was provided to support the allegation of Commander S lacked transparency or that he failed to provide follow-up regarding their investigation. Commander S explained to the complainants that civilians could not oversee the law enforcement system with a detective as they requested. Commander S explained to the complainants the investigation was ongoing. Commander S facilitated contacts with the detective. It should be noted that Commander S had no active role in the investigation, which is open, and oversees the entire Investigative Services Unit.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your request to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 17, 2026

Via Email

Re: CPC # 056-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 04/09/2026, Ms. T submitted a complaint to the Civilian Police Oversight Agency regarding an incident that occurred on 03/10/2026 at 1145 hours. She advised that she had been involved in a crash. She indicated that PSA E and PSA A discriminated against, mocked, and belittled her, threatened to lose their shit, treated her like a criminal, refused to acknowledge issues regarding hearing, and failed to advise her that they were unable to issue a citation, which required an officer. She indicated that PSA A pushed her, and PSA E mocked and belittled her request not to be touched. PSA E copied her accent twice in a derogatory manner, called her a witch, and used the F-word. PSA E falsely informed Ms. T that she had no right to the intersection and OBRD recordings.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: PSA E

Other Materials: Email Communications

Date Investigation Completed: August 6, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

Policies Reviewed: 1.1.5.A.1

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☒

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☐

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☐

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☐

Additional Comments:

The investigation determined that although most of PSA E's remarks were not made in front of Ms. T, they were about her and unprofessional. Any recorded comments made by APD personnel are part of the public record and can be obtained by the public through an IPRA request, as was the case here by Ms. T. In this case, Ms. Timar's perception and interpretation of PSA E's comments was negatively received, which resulted in allegations of physical violence, discrimination, mocking, belittlement, being treated like a criminal, and other allegations. The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your request to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 17, 2026

Via Email

Re: CPC # 056-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 04/09/2026, Ms. T submitted a complaint to the Civilian Police Oversight Agency regarding an incident that occurred on 03/10/2026 at 1145 hours. She advised that she had been involved in a crash. She indicated that PSA E and PSA A discriminated against, mocked, and belittled her, threatened to lose their shit, treated her like a criminal, refused to acknowledge issues regarding hearing, and failed to advise her that they were unable to issue a citation, which required an officer. She indicated that PSA A pushed her, and PSA E mocked and belittled her request not to be touched. PSA E copied her accent twice in a derogatory manner, called her a witch, and used the F-word. PSA E falsely informed Ms. T that she had no right to the intersection and OBRD recordings.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer M

Other Materials: Email Communications, TraCS screen-shots, and citations

Date Investigation Completed: August 6, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

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4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

Policies Reviewed: 1.1.6.C.1

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☒

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

A review of the citation showed several errors, including citing the wrong subject, the wrong date and time of the incident, the wrong case number, and an improper email address. The investigation determined that Officer M, though her own admission, made several errors on the citation due to inattention to detail. These errors resulted in an incorrect individual having to respond to court, among other issues, which does not uphold the department's functions, objectives, or standards of efficiency. The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your : to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Office of Police Reform or any matter relating to the Office of Police Reform's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer by sending a letter to the Office of the Mayor, P.O. Box 1293, Albuquerque, NM 87103. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of the Office of Police Reform letter. Include your CPC number. The review by the Chief Administrative Officer is independent of the Advisory Board.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. Thank you for participating in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 17, 2026

Via Email

Re: CPC # 056-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 04/09/2026, Ms. T submitted a complaint to the Civilian Police Oversight Agency regarding an incident that occurred on 03/10/2026 at 1145 hours. She advised that she had been involved in a crash. She indicated that PSA E and PSA A discriminated against, mocked, and belittled her, threatened to lose their shit, treated her like a criminal, refused to acknowledge issues regarding hearing, and failed to advise her that they were unable to issue a citation, which required an officer. She indicated that PSA A pushed her, and PSA E mocked and belittled her request not to be touched. PSA E copied her accent twice in a derogatory manner, called her a witch, and used the F-word. PSA E falsely informed Ms. T that she had no right to the intersection and OBRD recordings.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: N/A

APD Employee Involved: Sergeant B

Other Materials: Email Communications

Date Investigation Completed: August 6, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.1

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☒

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

It was determined that Sergeant B treated Ms. T with respect, courtesy, and professionalism throughout their interaction.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 17, 2026

Via Email

Re: CPC # 056-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 04/09/2026, Ms. T submitted a complaint to the Civilian Police Oversight Agency regarding an incident that occurred on 03/10/2026 at 1145 hours. She advised that she had been involved in a crash. She indicated that PSA E and PSA A discriminated against, mocked, and belittled her, threatened to lose their shit, treated her like a criminal, refused to acknowledge issues regarding hearing, and failed to advise her that they were unable to issue a citation, which required an officer. She indicated that PSA A pushed her, and PSA E mocked and belittled her request not to be touched. PSA E copied her accent twice in a derogatory manner, called her a witch, and used the F-word. PSA E falsely informed Ms. T that she had no right to the intersection and OBRD recordings.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: PSA A

Other Materials: Email Communications

Date Investigation Completed: August 6, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

Policies Reviewed: 1.1.5.A.1

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☒

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☐

Additional Comments:

The investigation determined that although most of PSA A's remarks were not made in front of Ms. T they were about her and unprofessional. Any recorded comments made by APD personnel are part of the public record and can be obtained by the public through an IPRA request, as was the case here by Ms. T. It is understood frustrations occur and venting is a coping mechanism, but there is a time and a place. In this case, Ms. Timar's perception and interpretation of PSA A's comments was negatively received, which resulted in allegations of physical violence, discrimination, mocking, belittlement, being treated like a criminal, and other allegations. Note: Ms. T alleged she was pushed by PSA A. This was not treated as a use of force allegation, however, as Ms. T did not allege excessive force, just that the PSA had no reason to touch her. The OBRD showed that Ms. T was not paying attention to her surroundings, as she was on the phone and was dangerously close to backing into traffic. PSA A guided her away from the traffic lane and there was no push. The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your : to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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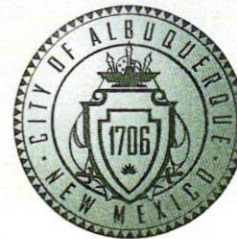
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 17, 2026

Via Certified Mail

Re: CPC # 060-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 04/17/2026, C submitted a telephone complaint to the CPOA regarding an incident that occurred on 06/25/2025 regarding T-4-CR-2023006666. Mr. C indicated that his case had been reassigned to Officer F but was later dismissed. He spoke with Officer F via telephone and was informed that either Officer F or the district attorney had failed to notify him about the hearing on 06/25/2025. Officer F apologized for the case being dismissed and Mr. C not being notified. Officer F advised Mr. C that he would check with the district attorney to see if the case could be reopened, as it had been dismissed without prejudice. Officer F informed him that the district attorney said they would not reopen the case.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer F

Other Materials: Email Communications & Court Records.

Date Investigation Completed: July 15, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

Policies Reviewed: 2.76.4.F.1 (Court)

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

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3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

It was determined that Officer F failed to prepare for trial, where he was the prosecutor for T-4-CR-2023006666, and the case was dismissed because the witness was never notified of the trial. Officer F acknowledged to the judge that it was his responsibility to notify his witnesses of pending court hearings/trials and to ensure they were prepared to testify. There was no evidence submitted, discovered, or reviewed that would indicate that Officer F had any prior relationship with Mr. Peake or Parnell Law Firm.
The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your request to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

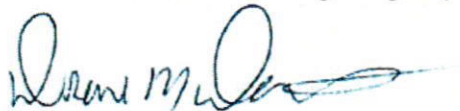
- 1) A policy was misapplied in the evaluation of the complaint;
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Administratively closed complaints may be re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 31, 2026

Via Email

Re: CPC # 062-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 04/20/2026, C filed an online complaint with the Civilian Police Oversight Agency (CPOA) about an incident on 02/08/2026, at 8:00 PM at UNM Hospital. Mr. C stated that Officer S, in the presence of Officer M took his wedding ring, watch, gold necklace pendant, and blue rosary during his arrest. He noted that these items were neither returned nor documented as property or evidence. Despite multiple requests for contact, only Officer S responded, telling him, *"It should be in your property, and this will be the last time I communicate."*

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer S

Other Materials: Sharebase evidence & email communications

Date Investigation Completed: August 8, 2026

FINDINGS

Policies Reviewed: 2.73.5.A.1 & 1.1.5.A.1

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

2.73.5.A.1 The evidence showed that Officer S removed Mr. Coho's wedding ring at UNMH, placed it in a hospital property bag, and later combined it with additional property belonging to Mr. C that he retrieved from his police vehicle. OBRD footage confirmed that Officer S placed the property bag on the floor outside the hospital room and that Officer M directed Officer P to the bag when custody of Mr. C was transferred to Officer P. Officer S did not transport Mr. C to PTC or MDC and therefore was not responsible for tagging the items into evidence or ensuring their arrival at the detention facility. No evidence indicated that Officer S mishandled the property prior to transfer or failed to meet his custodial obligations. 1.1.5.A.1 It was determined Officer S received a message 3/29/26, which he responded to same day. Other attempts may not have been received. Officer S explained the sequence of events, where his responsibility ended, he would not have further information, and possible next steps. The call disconnected, but it did not appear Officer S hung up on Mr. C and instead Officer S perceived Mr. C hung up on him.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your request to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 31, 2026

Via Email

Re: CPC # 062-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 04/20/2026, C filed an online complaint with the Civilian Police Oversight Agency (CPOA) about an incident on 02/08/2026, at 8:00 PM at UNM Hospital. Mr. C stated that Officer S, in the presence of Officer M took his wedding ring, watch, gold necklace pendant, and blue rosary during his arrest. He noted that these items were neither returned nor documented as property or evidence. Despite multiple requests for contact, only Officer S responded, telling him, *"It should be in your property, and this will be the last time I communicate."*

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer P

Other Materials: Sharebase evidence & email communications

Date Investigation Completed: August 8, 2026

FINDINGS

Policies Reviewed: 2.73.5.A.1

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



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Additional Comments:

2.73.5.A.1 - It was determined that Officer P was not the primary investigating officer, did not collect, handle, possess, transport, or transfer Mr. Coho's property, and did not violate APD SOP 2.73.5.A.1, which requires officers who collect property, evidence, or found items to maintain custody until those items are properly transferred or tagged. The evidence showed that Officer S removed Mr. Coho's wedding ring at UNMH, placed it in a hospital property bag, and later combined it with additional property belonging to Mr. C that he retrieved from his police vehicle. OBRD footage confirmed that Officer S placed the property bag on the floor outside the hospital room and that Officer M directed Officer P to the bag when custody of Mr. C was transferred to Officer P, who was later relieved by Officer C. Officer P did not transport Mr. C to PTC or MDC and therefore was not responsible for tagging the items into evidence or ensuring their arrival at the detention facility.

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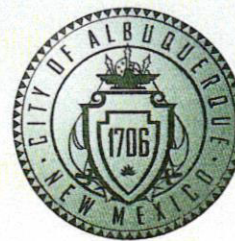
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 31, 2026

Via Email

Re: CPC # 062-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 04/20/2026, C filed an online complaint with the Civilian Police Oversight Agency (CPOA) about an incident on 02/08/2026, at 8:00 PM at UNM Hospital. Mr. C stated that Officer S, in the presence of Officer M took his wedding ring, watch, gold necklace pendant, and blue rosary during his arrest. He noted that these items were neither returned nor documented as property or evidence. Despite multiple requests for contact, only Officer S responded, telling him, *"It should be in your property, and this will be the last time I communicate."*

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer M

Other Materials: Sharebase evidence and email communications

Date Investigation Completed: August 8, 2026

FINDINGS

Policies Reviewed: 2.73.5.A.1

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

2.73.5.A.1 - It was determined that Officer M was not the primary investigating officer, did not collect, handle, possess, transport, or transfer Mr. Coho's property, and did not violate APD SOP 2.73.5.A.1, which requires officers who collect property, evidence, or found items to maintain custody until those items are properly transferred or tagged. The evidence showed that Officer S removed Mr. Coho's wedding ring at UNMH, placed it in a hospital property bag, and later combined it with additional property belonging to Mr. C that he retrieved from his police vehicle. OBRD footage confirmed that Officer S placed the property bag on the floor outside the hospital room and that Officer M directed Officer P to the bag when custody of Mr. C was transferred to Officer P. Officer M did not transport Mr. Coho to PTC or MDC and therefore was not responsible for tagging the items into evidence or ensuring their arrival at the detention facility.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your request to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

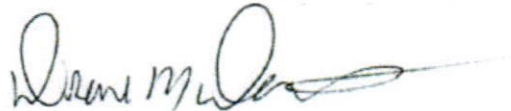
- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints may be re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Office of Police Reform or any matter relating to the Office of Police Reform's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer by sending a letter to the Office of the Mayor, P.O. Box 1293, Albuquerque, NM 87103. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of the Office of Police Reform letter. Include your CPC number. The review by the Chief Administrative Officer is independent of the Advisory Board.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. Thank you for participating in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 24, 2026

Via Email

Re: CPC # 062-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 04/20/2026, C filed an online complaint with the Civilian Police Oversight Agency (CPOA) about an incident on 02/08/2026, at 8:00 PM at UNM Hospital. Mr. C stated that Officer S, in the presence of Officer M took his wedding ring, watch, gold necklace pendant, and blue rosary during his arrest. He noted that these items were neither returned nor documented as property or evidence. Despite multiple requests for contact, only Officer S responded, telling him, *"It should be in your property, and this will be the last time I communicate."*

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer C

Other Materials: Sharebase evidence, payroll records, and email communications

Date Investigation Completed: August 8, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

Policies Reviewed: 2.73.5.A.1

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☒

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

2.73.5.A.1 - It was determined that Officer C violated 2.73.5.A.1, which required officers who collect property, evidence, or found items to maintain custody until those item are properly transferred or tagged. Officer P reported he had informed Officer C of Mr. Coho's property, and that Officer C was made aware of Mr. Coho's property when he transported Mr. C to PTC, where Officer C told Mr. C that he would collect his property from Officer P and tag it into evidence. Officer C asked Mr. C follow-up questions about which officer had his ring, whether the officer had a beard, and whether the officer was the one who was there before Officer C arrived at UNMH. Officer C again assured Mr. C that he would "Get that for you quick." Therefore, Officer C was responsible for following up on Mr. Coho's inquiries and following through with what he told Mr. C he would do, which was to tag his property into evidence. The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your request to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 31, 2026

Via Certified Mail



Re: CPC # 063-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

Mr. G ; reported that Officer H stereotyped him because he lived on 3rd Street, even though she knew he didn't live there. He reported she did not contact him because of his appearance and that she was a female and Mr. G ; was not. Mr. G reported Officer H assumed he was homeless by his appearance and antagonized him. He reported she didn't obtain or verify his address, which resulted in the summons being sent to the wrong address. Mr. G ; reported Officer H had his current phone number and could have contacted him for an interview. He reported she failed to do her job by not verifying his address.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Officer H

Other Materials: Email Communications and NM Courts Website

Date Investigation Completed: June 16, 2026

FINDINGS

Policies Reviewed: General Order 1.4.4.A.2.a

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



Policies Reviewed: Procedural Order 2.60.4.C.1.e

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

1.4.4.A.2.a: It was determined that there was no evidence observed or found to show Officer H's reported actions or behaviors to support : G claims, nor was there supporting evidence provided by him.

2.60.4.C.1.e: It was determined, based on the evidence, that Officer H did not verify G address, which resulted in a summons being sent to the wrong address. The evidence showed that Officer H did not attempt to interview Mr. G ; and did not document why she did not complete an interview with him. Furthermore, there was evidence that showed Officer H had Mr. Gonzales' current address, including his phone number. The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your request to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

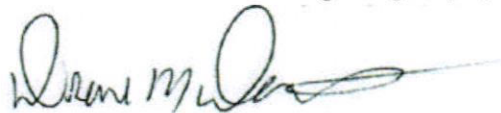
- 1) A policy was misapplied in the evaluation of the complaint;
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Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 31, 2026

Via Email

1

Re: CPC # 065-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Ms. G indicated that officers responded because she got into an argument with her boyfriend. She advised that a female officer was aggressive with her, pushed her to the ground, and did not ask for her name. The female officer told her she could not stay in the apartment and took Ms. G to jail. In addition, while transporting Ms. G downtown, the female officer was driving while utilizing her telephone to text, access social media, and play games.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer S

Other Materials: Email Communications.

Date Investigation Completed: August 23, 2026

1

FINDINGS

Policies Reviewed: Procedural Order 2.52.4.C

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



Policies Reviewed: General Order 1.1.5.E.4

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

1.1.5.E.4: It was determined that Officer S violated APD policy by texting, talking on her cell phone, and working on her computer while driving her patrol vehicle during the transport of Ms. G to the Prisoner Transport Center.

2.52.4.C: It was determined that Officer S did not violate APD policy, as she did not use force against Ms. G or push Ms. G to the ground, as reported in the complaint.

The CPOA recommends a presumptive discipline of Written Reprimand for first class 6 driving related offense.

You have the right to appeal this decision. If you are not satisfied with the findings of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your request to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Please note that the Advisory Board is working towards completing older appeals filed when the Board was being reconfigured. If your appeal request is filed in a timely manner, you will be notified when your appeal will be scheduled, and more information will follow. Once normal procedures resume, the appeal hearings will proceed as specified in the Oversight Ordinance 9-4-1-10. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

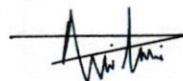
- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints may be re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Chief of Police or any matter relating to the Chief's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter. Include your CPC number. The review by the Chief Administrative Officer will not be delayed as it is not dependent upon the Advisory Board.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. Thank you for participating in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by

 on behalf of Diane McDermott

Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 31, 2026

Via Email

Re: CPC # 066-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 04/27/2026, [B] submitted an online complaint to the CPOA regarding an incident that occurred on 04/25/2026 at 1129 hours on Gibson Boulevard. The incident involved a traffic stop initiated by Officer M. Mr. B alleged that Officer M was unprofessional, used profanities while speaking with him, and was angry, aggressive, and hostile throughout the interaction.

EVIDENCE REVIEWED:

Video(s): N/A

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer M

Other Materials: Email Communications & Subway Surveillance Materials.

Date Investigation Completed: August 26, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

Policies Reviewed: 1.1.5.A.1 (Conduct)

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☒

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

Policies Reviewed: 2.8.5.A (OBRD) & 2.40.5.B.1.b (Traffic Stops)

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☒

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

1.1.5.A.1: It was determined that, because Officer M did not record his interaction with Mr. B , we cannot make a determination regarding the conduct and professionalism for Officer M during the traffic stop.

2.8.5.A: Officer M failed to activate his OBRD prior to contacting Mr. B while conducting a traffic stop, and no emergency situation existed that would have prevented him from doing so. Officer M did not document his failure to capture the entire interaction in either the CAD or report.

2.40.5.B.1.b: Officer M failed to request or document a valid phone number and email address for Mr. B on the issued citations as required by policy.
The CPOA recommends a written and verbal reprimand for the policy violations.

You have the right to appeal this decision. If you are not satisfied with the findings of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your request to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Please note that the Advisory Board is working towards completing older appeals filed when the Board was being reconfigured. If your appeal request is filed in a timely manner, you will be notified when your appeal will be scheduled, and more information will follow. Once normal procedures resume, the appeal hearings will proceed as specified in the Oversight Ordinance 9-4-1-10. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints may be re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Chief of Police or any matter relating to the Chief's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter. Include your CPC number. The review by the Chief Administrative Officer will not be delayed as it is not dependent upon the Advisory Board.

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Sincerely,
The Civilian Police Oversight Agency by



on behalf of Diane McDermott

Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 31, 2026

Via Email

7

Re: CPC # 068-26

COMPLAINT:

PO Box 1293

On 05/04/2026, G submitted an online complaint to the CPOA regarding an incident that occurred on 03/23/2026 at 1108 hours at 320 Yale Boulevard Southeast. Ms. G indicated that she was involved in a crash, that she did not rear-end the other vehicle, and that the report contained false statements from the officer.

Albuquerque

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): Yes CAD Report(s): Yes

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Sergeant T

Other Materials: Emails, complainant submitted items & APD Payroll Records.

Date Investigation Completed: June 25, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

Policies Reviewed: 2.16.5.C.1.b (Reports)

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☒

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

2.16.5.C.1.b: It was determined, based on the evidence, that Sergeant T approved the associated crash report beyond the three-work day time frame as required by SOP. The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your request to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints may be re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Office of Police Reform or any matter relating to the Office of Police Reform's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer by sending a letter to the Office of the Mayor, P.O. Box 1293, Albuquerque, NM 87103. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of the Office of Police Reform letter. Include your CPC number. The review by the Chief Administrative Officer is independent of the Advisory Board.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. Thank you for participating in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 31, 2026

Via Email

[REDACTED] 1.

Re: CPC # 068-26

COMPLAINT:

PO Box 1293

On 05/04/2026, [REDACTED] G submitted an online complaint to the CPOA regarding an incident that occurred on 03/23/2026 at 1108 hours at 320 Yale Boulevard Southeast. Ms. G indicated that she was involved in a crash, that she did not rear-end the other vehicle, and that the report contained false statements from the officer.

Albuquerque

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: PSA S

Other Materials: Emails, complainant submitted items & APD Payroll Records.

Date Investigation Completed: June 25, 2026

1

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

Policies Reviewed: 1.1.6.C.1 (Conduct)

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☒

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

1.1.6.C.1: It was determined, based on the evidence, that Police Service Aide (PSA) S inaccurately documented a crash report, which was contrary to the drivers' statements. The evidence did not show that PSA S had checked the vehicles for damage. Additionally, a witness and surveillance footage were available as part of the crash investigation. PSA S did not attempt to interview the witness or collect the surveillance footage, nor did he document in his report the reason for not doing so. PSA S violated the policy in question as he did not meet the role and responsibilities required by his position in order to maintain the Department's functions, objectives, and standards of efficiency. The CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your request to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

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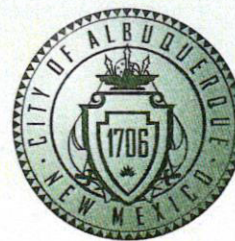
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 31, 2026

Via Email

Re: CPC # 069-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 05/04/2026, G submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 04/15/2026 at 1014 hours at the intersection of Unser and Arenal. Ms. G indicated that she was involved in a crash and that the officer lied about her statement and the damage to her vehicle. Ms. G indicated that she sought a correction to the report and compensation.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: PSA I

Other Materials: Email communications, TraCS evidence, and citizen's evidence.

Date Investigation Completed: August 10, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

Policies Reviewed: 2.16.5.B.5 & 2.46.4.A.1.g

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☒

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

Policies Reviewed: 2.8.5.A

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☒

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

2.8.5.A: It was determined that PSA I failed to activate his OBRD at the initiation of this investigative encounter and failed to activate his OBRD during his telephone conversation with Ms. G

2.16.5.B.5: It was determined that there was no evidence that PSA I intentionally lied on the crash report. Still, he did fail to accurately document the details of the crash throughout the original crash report, the diagram, and the crash report supplemental narrative. Although corrections were made to the crash report, it was still missing supplemental occupant information for vehicle 1 and was inaccurately listed as a non-injury crash.

2.46.4.A.1.g: It was determined that PSA I failed to conduct a complete and thorough crash investigation. Per the APD disciplinary matrix the CPOA recommends a written reprimand.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

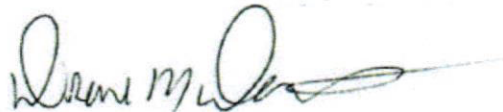
- 1) A policy was misapplied in the evaluation of the complaint;
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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 3, 2026

Via Email

Re: CPC # 070-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 05/05/2026, R submitted a telephone complaint to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 05/05/2026 at 0845 hours at Atrisco and Central. Mr. R stated Officer P contacted him. Officer P advised him that he was detained for trespassing on private property, which Mr. R objected to because he was on the sidewalk. He was then told he was obstructing the sidewalk and was not free to leave. He was made to sit on the sidewalk in the rain while his information was checked and then released. Mr. R reported that the officer's actions were unjust and uncalled for. He said that he felt like he was being harassed due to the officer's unfriendly demeanor and treatment of him like he had committed a felony.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): N/A

CAD Report(s): Yes

Complainant Interviewed: No

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer P

Other Materials: Email Communications

Date Investigation Completed: July 14, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

Policies Reviewed: 1.1.5.A.4

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☒

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

Mr. R did not participate in the investigative process.

Officer P was engaged in proactive enforcement; based on the evidence available, Officer P had a good-faith belief that Mr. R was trespassing when he made initial contact with him. He was early in his training phase. He was corrected by Mr. R and Officer V upon further examination. However, upon contact, it was still observed that both Mr. R and his belongings were on the sidewalk, causing a partial obstruction. Officer P advised Mr. R that he could not obstruct the sidewalk, issued him a verbal warning, and informed him that he was free to leave. The video evidence showed Officer P maintained professionalism and did not treat Mr. R as a felon as he alleged.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your request to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 31, 2026

Via Email

Re: CPC # 073-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 05/09/2026, B submitted an online complaint to the CPOA regarding an incident that occurred on 04/04/2026 at 2350 hours on Westbound I-40. Ms. B son was traveling on I-40 and struck a large tire that was in his lane of travel. The tire became lodged underneath the vehicle. Ms. B was on the scene within 30 minutes of the incident. A PSA was already there and called a tow truck to impound her vehicle. Ms. B informed the PSA that she had her own roadside assistance and was in the process of requesting it. Mr. B noted that her children had also told the PSA the same thing. The PSA told her, "Well, this guy's already here he's gonna take it." Ms. B pleaded with the PSA and he told her, "Your insurance should reimburse you."

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: PSA S

Other Materials: Email Communications

Date Investigation Completed: August 14, 2026

FINDINGS

Policies Reviewed: 2.48.4.A.1.d

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



Policies Reviewed: 2.48.4.B.1.i

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



Policies Reviewed: 2.48.4.A.2 & 2.48.4.B.1.c

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

2.48.4.A.1.d: It was determined that PSA S was within policy when he requested that Ms. B's 2019 Ford Fusion be towed. The vehicle was involved in a collision with an object on westbound I-40, which became lodged underneath the vehicle. The vehicle also sustained a flat tire, rendering it inoperable because it did not have a spare tire.

2.48.4.B.1.i: Though PSA S said, "So, because he's already here, we can't do that," Ms. Brenner's son had 22 minutes to discuss the situation with her during which time that info could have been communicated to PSA S upon his arrival. Ms. B arrived at 0013 hours, about 43 minutes after the call. Despite being parked on westbound I-40's left shoulder, fast-moving traffic created safety concerns.

2.48.4.A.2: It was determined that PSA S failed to complete a Uniform Incident Report, per policy, when a vehicle was towed under § 8-5-2-4 of the City's ordinances.

2.48.4.B.1.c: It was determined that PSA S failed to complete an inventory of Ms. B vehicle before it was towed.

The CPOA recommends an 8 hour suspension.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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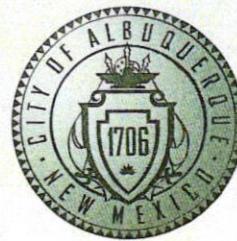
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 31, 2026

Via Email

Re: CPC # 075-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 05/18/2026, G submitted an online complaint to the CPOA regarding an incident that occurred on 04/18/2025. Ms. G indicated that Officer R was dispatched to her apartment, but did not advise her of the reason for the contact. Officer R giggled and told her to have a good day when he left. Officer R documented in his report that Ms. G had been reporting people's movements, which was untrue. Ms. G had been reporting threats, harassment, and intimidation.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: Yes

APD Employee Interviewed: Yes

APD Employee Involved: Sergeant M

Other Materials: Email Communications.

Date Investigation Completed: August 18, 2026

FINDINGS

Policies Reviewed: 1.1.6.C.1 (Conduct)

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



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Additional Comments:

It was determined that there was no evidence provided or noted to confirm Ms. G's allegations that Sergeant M did not write the police report correctly, and it favored the apartment manager. A review of the OBRD video and Sergeant M's incident report confirmed that Sergeant M documented in her report what was told to her by the apartment manager. Ms. G alleged Sergeant M did not interview Ms. G and only spoke to the apartment manager, which was a factual statement, however Sergeant M did not violate the policy in question as Sergeant M met the roles and responsibilities as required by her position as Ms. G did not need to be interviewed during the incident in question as no charges were filed and the apartment manager was the one who requested the call for service. Additional Information- After a review of the CADs, Reports, OBRD video, and interview statements, there was no evidence to suggest that Lt. R was at the scene or had any interaction with Ms. G at the time of the incident. The only mention of Lt. R in relation to this incident was that he was the supervisor who signed off on Sergeant M's Incident Report. Ms. G could not provide a date to further review the alleged phone call between her and Sergeant M.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your request to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 20, 2026

Via Email

Re: CPC # 082-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 05/21/2026, B submitted an online complaint to the Civilian Police Oversight Agency (CPOA) regarding incident 260043325 that occurred on 05/21/2026 at 0738 hours. Ms. B reported that the incident was a civil matter and despite this the detective abused police authority, violated SOP and New Mexico state law, and refused to provide a supervisors information. She reported that APD was threatening her and violated the fourth and fourteenth amendment.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: N/A

APD Employee Involved: Not applicable

Other Materials: Email communications and NM courts materials.

Date Investigation Completed: August 19, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☒

Additional Comments:

This case was Administratively Closed as the complaint was withdrawn, and no evidence of misconduct in reference to this complaint was discovered during a review of the available evidence. When contacted the complainant believed someone else filed the complaint in her name, with inaccurate information as she had only praises for the APD detective involved.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your request to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Office of Police Reform or any matter relating to the Office of Police Reform's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer by sending a letter to the Office of the Mayor, P.O. Box 1293, Albuquerque, NM 87103. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of the Office of Police Reform letter. Include your CPC number. The review by the Chief Administrative Officer is independent of the Advisory Board.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. Thank you for participating in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 31, 2026

Via Email



Re: CPC # 083-26

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 05/22/2026, a 311 complaint from [REDACTED] D [REDACTED] was forwarded to the Civilian Police Oversight Agency (CPOA) regarding an incident that occurred on 05/21/2026 at 1350 hours at Quincy Street Southeast and Silver Avenue Southeast. Mr. D [REDACTED] reported, "APD (B46) surpassed the stop sign, almost hitting the caller, then the officer flipped off the caller and proceeded to keep driving at high speeds."

EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): N/A CAD Report(s): N/A

Complainant Interviewed: Yes Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer P

Other Materials: Email communications, RTCC and APS videos

Date Investigation Completed: June 24, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

Policies Reviewed: General Order 1.1.5.A.1 & Procedural Order 2.5.4.A.3

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☒

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

1.1.5.A.1: It was determined that there was not enough evidence located or provided to determine whether the report of misconduct did or did not occur.

2.5.4.A.3: It was determined that there was not enough evidence located or provided to determine whether the report of misconduct did or did not occur.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your : to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 31, 2026

Via Certified Mail



Re: CPC # 084-26

COMPLAINT:

PO Box 1293

On 5/26/2026, L submitted an online complaint to the Civilian Police Oversight Agency (CPOA) staff regarding an incident that occurred on 1/28/2026 at 1000 hours. Mr. L reported that

Albuquerque

On January 28th I appeared in court via video call regarding the harassment case involving P T i. While waiting online for the judge, an officer identified as Officer M pulled me into a separate virtual meeting room. During that conversation, the ofcr informed me that the case had been dismissed. I asked why the case was being dismissed, and the ofcr stated that he did not know and simply told me to "have a good day." Based on the info the ofcr provided, I ended the video call. I contacted the DA's ofc & learned the case had been dismissed because I allegedly failure to appear.

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): No

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Officer M

Other Materials: Email Communications, photos, court audio recording

Date Investigation Completed: June 26, 2026

FINDINGS

Policies Reviewed: 1.1.6.A.6

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



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Additional Comments:

It was determined that, based on a review of the Bernalillo Metropolitan Court audio recording of the January 28th, 2026, court hearing, Officer M dismissed the case for lack of (harassment) evidence, not for failure to appear. Even though the court order dismissing the criminal complaint had the incorrect box checked as the reason for dismissal, the court's audio recording corroborated what Officer M said during his interview and at the court hearing. The court made an error in the documentation. Officer M informed Mr. L that he had insufficient evidence to link the number used in the texts to the alleged offender. Mr. L could call officers to refile charges if he could provide more evidence that the number used to harass him belonged to the alleged offender.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your request to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

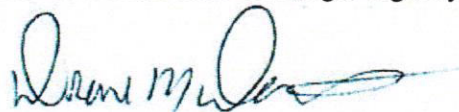
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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
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cc: Albuquerque Police Department Chief of Police