

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 24, 2026

Via Email

Re: CPC # 313-23

COMPLAINT:

PO Box 1293

Ms. B narrowed down and focused her complaint to the date of 04/09/23 with Sergeant T when she alleged he threatened to arrest her for 911 abuse.

Albuquerque

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): N/A

CAD Report(s): N/A

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Sergeant T

Other Materials: Multiple CAD dates, call and unit histories

Date Investigation Completed: January 27, 2026

FINDINGS

Policies Reviewed: 1.1.5.A.4

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

It was determined that Sergeant T spoke with Ms. B on October 13, 2023, not on April 09, 2023, as Ms. B claimed. Sergeant T did not visit Ms. B residence, but spoke with her on the phone. Sergeant T did not threaten to arrest Ms. B. Sergeant T advised that dispatch should inform him about additional calls for service that day due to her extensive call history for similar issues of concern. There was no evidence provided or obtained that all of her calls from different days were blocked or not taken, demonstrated by the CAD list and additional reports continuing before and past the sergeant's contact.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 24, 2026

Via Email

Re: CPC # 313-23

COMPLAINT:

PO Box 1293

Ms. B narrowed down and focused her complaint to the date of 04/09/23 with Sergeant T when she alleged he threatened to arrest her for 911 abuse. Ms. B alleged officers immediately assumed mental health concerns and rolled their eyes when she reported the incidents.

Albuquerque

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): N/A

CAD Report(s): N/A

Complainant Interviewed: Yes

Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Officer H

Other Materials: Multiple CAD dates, call and unit histories

Date Investigation Completed: January 27, 2026

FINDINGS

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Additional Comments:

It was determined that Sergeant T spoke with Ms. B on October 13, 2023, not on April 09, 2023, as Ms. B claimed. A review of the evidence showed that Ms. B immediately said she did not want or need social workers present when officers talked to her. Ms. B explained to officers that her family was being hurt and she wanted them to find her brother and son. Ms. B told officers that her brother was homeless and came to her home from time to time. Ms. B reported she heard her brother calling for her all the time. Ms. B reported officers had been to her home every day for the past two weeks. Officer H was backup for the call. Officer D informed her that each time officers went to her residence, she said she was hearing her brother, yet officers did not hear the same thing. Officer H acknowledged she was hearing her family's cries for help, but officers could not. Officer D tried to find solutions and resources, but Ms. B was irate that officers were not out looking for her family.

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The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



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EVIDENCE REVIEWED:

Video(s): Yes APD Report(s): N/A CAD Report(s): N/A

Complainant Interviewed: Yes Witness(es) Interviewed: No

APD Employee Interviewed: Yes

APD Employee Involved: Officer D

Other Materials: Multiple CAD dates, call and unit histories

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FINDINGS

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It was determined that Sergeant T spoke with Ms. B on October 13, 2023, not on April 09, 2023, as Ms. B claimed. A review of the evidence showed that Ms. B immediately said she did not want or need social workers present when officers talked to her. Ms. B explained to Officer D that her family was being hurt and she wanted them to find her brother and son. Ms. B told Officer D that her brother was homeless and came to her home from time to time. Ms. B reported she heard her brother calling for her all the time. Ms. B reported officers had been to her home every day for the past two weeks. Officer D informed her that each time officers went to her residence, she said she was hearing her brother, yet officers did not hear the same thing. Officer D expressed concern for her, as she advised that she had not slept for the past two weeks. Officer D tried to find solutions and resources, but Ms. B was irate that officers were not out looking for her family.

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

September 1, 2026

Via Certified Mail

Re: CPC # 065-24

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

Mr. : S and Ms. D submitted complaints to the CPOA after encountering three APD officers. Both alleged that officers tried to kick in the apartment door and pointed their guns at them, forcing them out of the apartment onto the street. Note: Ms. D only complained against Officers G & B. Mr. S complained about all three officers. Mr. S and Ms. D alleged that Officers searched their belongings & took their guns, and were rude.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer K

Other Materials: Code Enforcement email

Date Investigation Completed: June 25, 2024

FINDINGS

Policies Reviewed: 2.52.4.C.1, 1.1.5.A.1

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



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Policies Reviewed: 2.71.4.A.1

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



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Additional Comments:

The investigation determined that Officer K did not point her firearm at Mr. S Ms. D or the witness, Ms. F Their firearms were pointed downward in the "low ready" position, which was not a violation of policy or use of force violation.

The investigation determined that Officer K did not violate policy when the occupants were told to vacate the apartment and guns were recovered. The police assisted Code Enforcement to vacate the property of occupants after a legal notice to vacate had been issued. No one legally was permitted to occupy the property, therefore, no expectation of privacy or rights violation existed in this case. The occupants would have to follow procedures to reclaim their firearms.

The investigation determined that the officers were professional.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

September 1, 2026

Via Certified Mail

Re: CPC # 065-24

COMPLAINT:

PO Box 1293

Mr. S and Ms. D submitted complaints to the CPOA after encountering three APD officers. Both alleged that officers tried to kick in the apartment door and pointed their guns at them, forcing them out of the apartment onto the street.

Albuquerque

Note: Ms. D only complained against Officers G & B. Mr. S complained about all three officers. Mr. S and Ms. D alleged that Officers searched their belongings & took their guns, and were rude.

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer G

Other Materials: Code Enforcement email

Date Investigation Completed: June 25, 2024

FINDINGS

Policies Reviewed: 2.52.4.C.1, 1.1.5.A.1

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Additional Comments:

The investigation determined that Officer G did not point his firearm at Mr. S, Ms. D, or the witness, Ms. F. Their firearms were pointed downward in the "low ready" position, which was not a violation of policy or use of force violation.

The investigation determined that Officer G did not violate policy when the occupants were told to vacate the apartment and guns were recovered. The police assisted Code Enforcement to vacate the property of occupants after a legal notice to vacate had been issued. No one legally was permitted to occupy the property, therefore, no expectation of privacy or rights violation existed in this case. The occupants would have to follow procedures to reclaim their firearms.

The investigation determined that the officers were professional.

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CIVILIAN POLICE OVERSIGHT AGENCY

September 1, 2026

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[Redacted Address]

Re: CPC # 065-24

COMPLAINT:

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Albuquerque

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EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer B

Other Materials: Code Enforcement email

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Policies Reviewed: 2.71.4.A.1

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

The investigation determined that Officer B did not point her firearm at Mr. S Ms. D or the witness, Ms. F Their firearms were pointed downward in the "low ready" position, which was not a violation of policy or use of force violation.

The investigation determined that Officer B did not violate policy when the occupants were told to vacate the apartment and guns were recovered. The police assisted Code Enforcement to vacate the property of occupants after a legal notice to vacate had been issued. No one legally was permitted to occupy the property, therefore, no expectation of privacy or rights violation existed in this case. The occupants would have to follow procedures to reclaim their firearms.

The investigation determined that the officers were professional.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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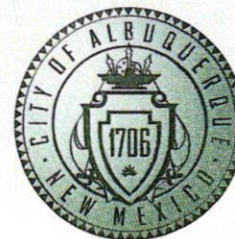
Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

September 1, 2026

Via Email

Re: CPC # 065-24

COMPLAINT:

PO Box 1293

Mr. S and Ms. D submitted complaints to the CPOA after encountering three APD officers. Both alleged that officers tried to kick in the apartment door and pointed their guns at them, forcing them out of the apartment onto the street.

Albuquerque

Note: Ms. D only complained against Officers G & B. Mr. S complained about all three officers. Mr. S and Ms. D alleged that Officers searched their belongings & took their guns, and were rude.

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer G

Other Materials: Code Enforcement email

Date Investigation Completed: June 25, 2024

FINDINGS

Policies Reviewed: 2.52.4.C.1, 1.1.5.A.1

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



Policies Reviewed: 2.71.4.A.1

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

The investigation determined that Officer G did not point his firearm at Mr. S Ms. D or the witness, Ms. F Their firearms were pointed downward in the "low ready" position, which was not a violation of policy or use of force violation.

The investigation determined that Officer G did not violate policy when the occupants were told to vacate the apartment and guns were recovered. The police assisted Code Enforcement to vacate the property of occupants after a legal notice to vacate had been issued. No one legally was permitted to occupy the property, therefore, no expectation of privacy or rights violation existed in this case. The occupants would have to follow procedures to reclaim their firearms.

The investigation determined that the officers were professional.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
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If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. There was a delay in the issuance of findings due to multiple staff changes including investigators and the Director along with a high volume of investigations and reviews to process. Thank you for your patience and participation in the process of civilian oversight of the police.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 3, 2026

Via Email

Ms. O
ornelasgris@yahoo.com

Re: CPC # 121-24

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 04/17/2024, Ms. O submitted a complaint via telephone to CPOA staff regarding an incident that occurred on 03/09/2024 at 0200 hours. Utilizing VCI Language Services for Spanish, Ms. O reported she has been trying to reach Officer R for the past two months regarding an incident her daughter was involved in and her car was towed. Ms. O reported she was never provided information on where her daughter's car was located and found the car after doing her own investigation. Ms. O reported she could not pay for the storage fees and her complaint was against the officer who never contacted her.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer R

Other Materials: email communications, tow sheet, copies of forms from email comm.

Date Investigation Completed: August 7, 2024

FINDINGS

Policies Reviewed: 2.48.4.B.3.g (Towing Services)

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



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Additional Comments:

2.48.4.B.3.g: It was determined that the Mitsubishi Eclipse was sealed and towed as evidence in a shooting investigation. A was identified as the registered owner, and the vehicle was released to him. Ms. O was not the registered owner, and the vehicle would not have been released to her pursuant to APD policy.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 3, 2026

Via Email

[Redacted]

Re: CPC # 121-24

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 04/17/2024, [Redacted] O submitted a complaint via telephone to CPOA staff regarding an incident that occurred on 03/09/2024 at 0200 hours. Utilizing VCI Language Services for Spanish, [Redacted] O reported she has been trying to reach Officer R for the past two months regarding an incident her daughter was involved in and her car was towed. Ms. O reported she was never provided information on where her daughter's car was located and found the car after doing her own investigation. Ms. O reported she could not pay for the storage fees and her complaint was against the officer who never contacted her.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Detective R

Other Materials: email communications, tow sheet, copies of forms from email comm.

Date Investigation Completed: August 7, 2024

FINDINGS

Policies Reviewed: 2.48.4.B.3.g (Towing Services)

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



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Additional Comments:

2.48.4.B.3.g: It was determined that the Mitsubishi Eclipse was sealed and towed as evidence in a shooting investigation. A was identified as the registered owner, and the vehicle was released to him. Ms. O was not the registered owner, and the vehicle would not have been released to her pursuant to APD policy.

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 3, 2026

To File

Anonymous

Re: CPC # 132-24

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

A female who wished to remain anonymous filed a complaint on 04/29/24 about an incident that occurred on 04/28/24 at the Take-Five Oil Change on Menaul Blvd. NE. The complainant alleged the actions by Officer K was harassing, demeaning, offensive, and abusive. Officer K also did not investigate the incident.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): N/A

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer K

Other Materials: n/a

Date Investigation Completed: September 9, 2024

FINDINGS

Policies Reviewed: 1.1.5.A.4

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



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Additional Comments:

OBRD evidence showed Officer J conducted an investigation. Officers asked the complainant several times to show the video that allegedly provided evidence of her allegations against a male individual, but she refused. An employee and a witness video provided showed insufficient evidence to place charges on the male party as the complainant insisted. It was determined that Officer J did not treat Anonymous in a harassing, demeaning, offensive, or abusive manner during the 04/28/24 incident. Additionally, it was determined that Officer J investigated the incident thoroughly and found no evidence to support charges against either party.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 3, 2026

To File

Anonymous

Re: CPC # 132-24

COMPLAINT:

PO Box 1293

A female who wished to remain anonymous filed a complaint on 04/29/24 about an incident that occurred on 04/28/24 at the Take-Five Oil Change on Menaul Blvd. NE. The complainant alleged the actions by Officer J was harassing, demeaning, offensive, and abusive. Officer J also did not investigate the incident.

Albuquerque

NM 87103

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): N/A

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer J

Other Materials: n/a

Date Investigation Completed: September 9, 2024

FINDINGS

Policies Reviewed: 1.1.5.A.4

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



Policies Reviewed:

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Additional Comments:

OBRD evidence showed Officer K conducted an investigation under the guidance of Officer J. Officers asked the complainant several times to show the video that allegedly provided evidence of her allegations against a male individual, but she refused. An employee and a witness video provided showed insufficient evidence to place charges on the male party as the complainant insisted. It was determined that Officer K did not treat Anonymous in a harassing, demeaning, offensive, or abusive manner during the 04/28/24 incident. Additionally, it was determined that Officer K investigated the incident thoroughly and found no evidence to support charges against either party.

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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 5, 2026

Via Email

j 5

Re: CPC # 164-24

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 05/30/2024, S D J submitted a complaint via telephone to the Civilian Police Oversight Agency staff regarding an incident that occurred on 05/23/2024 at 1500 hours. Ms. J reported that APD contacted her to meet at UNM Hospital, where three officers were waiting for her. They told her to take off her shoes and then took off her medical brace, sat on her, held her down, and put a white mask on her face. The officers authorized the hospital to give her medication and placed her on an involuntary hold at the hospital. Ms. J reported that there was one detective and two CIT officers.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: N/A

APD Employee Involved: Not Applicable

Other Materials: Email Communications & IAFD Report F2024-000292.

Date Investigation Completed: September 26, 2024

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☐

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☒

Additional Comments:

This case should be Administratively Closed as the investigation would be duplicative in nature. The incident was investigated by the APD Internal Affairs Force Division, which determined that there was no misconduct related to the force used against Ms. J and was within policy. The force investigation was reviewed, found to be conducted thoroughly, and determined that further investigation would be duplicative. Ms. J ; submitted complaint to the CPOA was force-related and properly investigated by IAFD. Additional details about the Force Investigation may be obtained by making an Inspection of Public Records Request for Force case F2024-000292

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints maybe re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Office of Police Reform or any matter relating to the Office of Police Reform's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer by sending a letter to the Office of the Mayor, P.O. Box 1293, Albuquerque, NM 87103. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of the Office of Police Reform letter. Include your CPC number. The review by the Chief Administrative Officer is independent of the Advisory Board.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. Thank you for participating in the process of civilian oversight of the police, ensuring officers and personnel of the APD are held accountable, and improving the process.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 31, 2026

Via Email

[REDACTED]

Re: CPC # 183-24

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

On 06/28/2024, M submitted an online complaint to the Civilian Police Oversight Agency (CPOA) staff regarding an incident that occurred on 06/03/2024 at 0745 hours. Mr. M reported that Officer G with APD found his stolen property on June 12th as it was stolen on June 3rd. Officer G asked him if he wanted to press charges. "I said yes", Officer G also asked if he could search the car because he had seen drug paraphernalia," I said yes". Mr. M reported that Officer G did not arrest the suspect or remove the drug paraphernalia, including a small bag of meth, from the vehicle.

www.cabq.gov

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: Yes

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer G

Other Materials: Email Communications.

Date Investigation Completed: April 29, 2026

FINDINGS

Policies Reviewed: General Orders 1.1.6.C.1

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.



2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.



3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.



4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.



5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.



6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.



Additional Comments:

1.1.6.C.1: A review of the OBRD videos was completed, and showed the driver of the vehicle showing Officer G text messages, which reportedly documented the agreement of the sale of the vehicle between the complainant and the driver of the vehicle.

It was determined that Officer G did not violate the policy in question, as the officers determined that they did not have probable cause to make an arrest on the scene, and also did not locate any drugs in the vehicle. Officer G asked the question about pressing charges before he had the full information from the subject, including the text messages showing a prior relationship and agreement.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

- 1) A policy was misapplied in the evaluation of the complaint;
- 2) That the findings or recommendations were arbitrary, capricious or constituted an abuse of discretion; or
- 3) that the findings and recommendations were not consistent with the record evidence.

Administratively closed complaints may be re-opened if additional information becomes available. Please provide your additional information in writing to the CPOA Director as listed above.

If you are not satisfied with the final disciplinary decision of the Chief of Police or any matter relating to the Chief's handling of the complaint you may request a review of the complaint by the City's Chief Administrative Officer. Your request must be in writing and within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter. Include your CPC number.

If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. There was a delay in the issuance of findings due to multiple staff changes including investigators and the Director along with a high volume of investigations and reviews to process. Thank you for your patience and participation in the process of civilian oversight of the police.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 3, 2026

Via Email

Re: CPC # 216-24

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 8/12/2024, Ms. A reported receiving a phone call informing her that her mother-in-law was receiving CPR at her residence. When she arrived at the house, Officer A. was at the door, blocking the doorway and preventing her from entering the house. Ms. A asked if she could come inside to kiss and say goodbye to her mother-in-law; Officer A rudely said she could not enter the house to do that. In addition, Ms. A son told her the officer grabbed her arm and threatened to take her to jail. Ms. A noted that she was intoxicated at the time and did not recall precisely what happened, but this was what her son told her had happened. Ms. A husband told her that the officer also prevented him from entering the home and observed the officer's hand on her gun.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: No

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer S.

Other Materials: N/A

Date Investigation Completed: December 9, 2024

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

Policies Reviewed: 2.21.4.A.1.a

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☒

5. **Sustained Violation Not Based on Original Complaint.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, misconduct did occur that was not alleged in the original complaint (whether CPC or internal complaint) but that other misconduct was discovered during the investigation, and by a preponderance of the evidence, that misconduct did occur.

☐

6. **Administratively Closed.** Investigation classification where the investigator determines: The policy violations of a minor nature and do not constitute a pattern of misconduct (i.e. a violation subject to a class 7 sanction, -the allegations are duplicative; -the allegations, even if true, do not constitute misconduct; or -the investigation cannot be conducted because of the lack of information in the complaint, and further investigation would be futile.

☐

Additional Comments:

Ms. A did not participate in the investigation, as attempts to contact her by phone, email and certified mail were unsuccessful. Reviewing OBRD videos corroborated the officers' versions of events during the encounter while disproving most allegations in the complaint, except for blocking the doorway, which did occur. Ms. A noted in her complaint that she was intoxicated at the time and did not recall exactly what happened but reported what her son told her. When she arrived on the scene, Ms. A was highly intoxicated and wanted to go inside the home with her deceased mother-in-law. Both officers tried to explain that she could not due to her level of intoxication and disturbing the scene until the OMI completed its investigation. The allegation that the officer prevented Ms. A ; husband from entering the home was false. The male family member (the husband) was already inside the house and remained in one of the back bedrooms until additional officers and Ms. A ; son arrived later at the scene. An officer's hand on their gun, as alleged in this case, does not violate policy. However, there was no evidence that either of the officers had their hands on their weapons.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

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If you have a computer available, we would greatly appreciate your completing our client survey form at <http://www.cabq.gov/cpoa/survey>. There was a delay in the issuance of findings due to multiple staff changes including investigators and the Director along with a high volume of investigations and reviews to process. Thank you for your patience and participation in the process of civilian oversight of the police.

Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police

CITY OF ALBUQUERQUE



CIVILIAN POLICE OVERSIGHT AGENCY

August 31, 2026

Via Certified Mail

Re: CPC # 222-24

COMPLAINT:

PO Box 1293

Albuquerque

NM 87103

www.cabq.gov

On 08/13/2024, H submitted an online complaint to the Civilian Police Oversight Agency (CPOA) staff regarding an incident that occurred on 07/16/2024 at 0730 hours. Mr. H reported that his truck was towed because he did not allow it to be searched. Mr. H reported that his truck was kept for a few weeks. Mr. H reported that he was not arrested, charged, or under investigation. Mr. H reported that he tried to contact the officer but was unable to reach him.

EVIDENCE REVIEWED:

Video(s): Yes

APD Report(s): Yes

CAD Report(s): Yes

Complainant Interviewed: No

Witness(es) Interviewed: N/A

APD Employee Interviewed: Yes

APD Employee Involved: Officer G

Other Materials: Email Communications

Date Investigation Completed: May 5, 2026

FINDINGS

1. **Unfounded.** Investigation classification when the investigator(s) determines, by clear and convincing evidence, that alleged misconduct did not occur or did not involve the subject officer.

☐

2. **Sustained.** Investigation classification when the investigator(s) determines, by a preponderance of the evidence, the alleged misconduct did occur by the subject officer.

☐

3. **Not Sustained.** Investigation classification when the investigator(s) is unable to determine one way or the other, by a preponderance of the evidence, whether the alleged misconduct either occurred or did not occur.

☐

Policies Reviewed: Procedural Order 2.71.4.A.1

4. **Exonerated.** Investigation classification where the investigator(s) determines, by a preponderance of the evidence, that alleged conduct in the underlying complaint did occur but did not violate APD policies, procedures, or training.

☒

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☐

Additional Comments:

Mr. H did not participate in the investigative process.

2.71.4.A.1: It was determined that Officer G did not violate SOP 2.71.4.A.1, as he articulated probable cause to search the vehicles in question based on his observations prior to making contact with the subjects and during his interactions with them. When Mr. H denied Officer G's request to search the vehicle, Officer G seized and sealed the vehicle pending a search warrant. Mr. H was never charged, as the District Attorney's Office ultimately denied the search warrants. The DA denial does not confirm a SOP violation as criminal and administrative standards are different. It was also confirmed via OBRD video review that Officer G made contact with Mr. H on 07/30/2024 via phone call and advised that Mr. H ; vehicle was ready for pick up and advised the location of the vehicle.

You have the right to appeal this decision. If you are not satisfied with the findings and/or recommendations of the CPOA Executive Director within 30 calendar days (inclusive of holidays and weekends) of receipt of this letter, communicate your desire to have an appeal hearing before the CPOA Advisory Board in a signed writing addressed to the CPOA Director. Please send your request to P.O. Box 1293, Albuquerque, NM 87103, or by email to CPOA@cabq.gov. Include your CPC number. Upon receipt of the communication, a hearing on the matter will be scheduled at the Board's next regularly scheduled meeting provided there is at least 14 business days between the receipt of the request and the next meeting. In order for the Advisory Board to modify the Director's findings, your appeal must demonstrate one or more of the following:

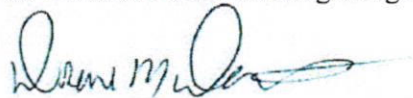
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Sincerely,
The Civilian Police Oversight Agency by



Diane McDermott
Executive Director
(505) 924-3770

cc: Albuquerque Police Department Chief of Police