

**JWD-2013-012**

A citizen was involved in a traffic accident and at the time she could not coherently explain what happened because she was in shock and injured. After the accident, she contacted Officer L. to explain what happened. Officer L. took the time to file a supplemental report explaining the citizen's view of the events. The citizen was appreciative of the officer's professionalism in taking the time to assure that her account was considered.

**JWD-2013-077**

A citizen reported that the recreational vehicle (RV) they owned was impounded. The citizen explained that Officer T. was very helpful when they needed to get the prescription medications for the citizen's girlfriend out of the RV. The citizen appreciated that the officer was very professional and understanding.

**JWD-2013-124**

A citizen reported that 911 dispatched a Crisis Intervention Team (CIT) to their son's home. The citizen explained that the officers did a wonderful job of helping calm down their son after their mentally ill son "went off." The citizen described how the officers deescalated the situation and transported their son without injury to another location. The citizen could not remember the officers' names but particularly want to thank the young woman who talked with her for handling the situation with sympathy and professionalism. The citizen wrote, "Many thanks to APD for adopting CIT training!"

**JWD-2013-125**

A citizen expressed his gratitude to Officer M. for being professional and her effective response regarding a vandalism incident.

**JWD-2013-126**

A citizen brought his 70-year-old neighbor to the Valley substation to make a police report on a civil matter. The citizen expressed his appreciation to Officer S. for taking the police report and for being patient, professional, and helpful with the neighbor.

**JWD-2013-127**

A citizen received an alert from the security company for an alarm set off in her place of business on Thanksgiving Day. Officer B. responded to the call. The citizen described how Officer B. cleared the building and stayed with the citizen while she boarded up the window to make sure that the person didn't return. The citizen reported that Officer B. even hammered in the pickets to the back fence. The citizen wrote that Officer B. was polite and very patient while explaining the procedures and how to prevent another incident. The citizen appreciated that Officer B. was professional and made her feel safe.

**JWD-2013-128**

A citizen wrote that Detective M. of APD's Narcotics Unit helped the citizen's elderly mother by addressing a problem neighbor in the Westgate neighborhood. The citizen reported that an officer took all the information over the phone, and within two hours,

Detective M. was there in person to stop the drug dealing. The citizen expressed his appreciation for Detective M., who makes this a better city.

**JWD-2013-158**

A citizen saw the evening news report about Lieutenant R. The citizen wanted to thank Lieutenant R., who rescued a dog left outside at night. The citizen expressed her gratitude and said to keep up the good work.

**JWD-2013-159**

A citizen was extremely appreciative of Officers C. and B. for going out of their way to help him. The citizen reported that officers tried to help him get his car started and when they could not, they gave him a ride home.

**JWD-2013-160**

A citizen reported that she was involved in a violent crime in September of 2013. He wanted to compliment APD for locating the murder suspect. The citizen stated that he now "feels happy because now his friend is resting at peace." He further wrote, "Thanks APD, it is a big relief."

**JWD-2013-161**

A Nebraska resident expressed heartfelt gratitude to APD after watching a television news story about the eight APD officers who bought presents for the Rudolph family. Criminals had stolen the Rudolph family's Christmas presents from under their Christmas tree, prior to Christmas. The eight APD officers purchased replacement gifts with their own money and delivered the wrapped presents to the Randolph family.

**JWD-2013-162**

A Pennsylvania resident who saw the video of eight APD officers who saved Christmas for the Melva Randolph family wanted to say thank you to the officers.

**JWD-2013-163**

A Texas resident was touched after watching the news report of the eight APD officers who bought presents for the Randolph family.

**JWD-2013-164**

A Nevada resident wanted to thank the APD officers for what they did for the little girl and her mom (the Randolph family).

**JWD-2013-165**

A Colorado resident was impressed with the acts of kindness by the eight APD officers who bought presents for the Randolph family.

**JWD-2013-166**

A citizen reported that he was issued a citation by Officer P. at Manzano High School. The citizen wanted to notify Officer P.'s commanding officers that he was extremely polite, courteous, professional and thorough during the encounter. The citizen wrote that

despite the citation, Officer P. left an extremely positive impression of the Albuquerque Police Department.