

JWD-014-14

Received: February 8, 2014

A citizen wrote that he observed an APD officer who did a good job tending to a man sleeping on the sidewalk t 10:30 AM at the Rapid Ride bus stop at 3600 Central Ave SE . The citizen stated that the officer checked that the man was okay and treated him with compassion and courtesy, and that the officer was very friendly.

JWD-015-14

Received: February 12, 2014

A citizen was grateful that Officer E. was very helpful and professional to her when she was at a hospital emergency room and needed to file a police report. The citizen wrote that at the time she was traumatized and Officer E. helped her calm down and realize the danger she had been in. The citizen said that Officer E. was a hero who helped her in her time of need.

JWD-016-14

Received: February 14, 2014

A citizen expressed her congratulations to the new APD Chief of Police. She also wanted to thank all APD officers for the hard work they do to protect the community.

JWD-017-14

Received: February 14, 2014

A citizen expressed his appreciation to APD Officer M. for his professionalism. Officer M. responded to a vandalism incident at the citizen's house caused by children on the neighboring school property. Officer M. took the necessary time to suggest ways that the citizen might try to prevent this from occurring in the future. He also offered to follow up with the Albuquerque Public School Police Department to bring these vandalism incidents to their attention so they may also work to prevent these issues from occurring in the future.

JWD-018-14

Received: February 18, 2014

A citizen had her home was broken into and property was stolen. That evening APD Officers H. and S. responded to the call. Both officers were comforting and compassionate during a very stressful and sad situation for the citizen. They were very thorough and helped guide her through the steps that needed to be taken. Their friendly and professional manner made one of the most horrible events of her life easier. The citizen also thanked the officers who were responsible for catching and arresting the suspect who had burglarized her residence along with two others that day. Through Detective B., she did receive her property back. Detective B. was very kind and assured that process went as smoothly as possible.

JWD-019-14

Received: February 18, 2014

A citizen had two intruders come into her backyard to hide from the police because the intruders had attempted to steal a car. The citizen called 911the APD Dispatcher was very calm and quickly helped her. The Dispatcher was also reassuring to the citizen and asked really good questions, so that when the officers arrived they knew where to apprehend the intruders. The citizen commended the APD Officers who arrived to apprehend the criminals in her backyard. The Officers handled the situation quickly, efficiently and without incident. The citizen wrote that this was probably routine for the officers; it was a huge deal to her.

JWD-020-14

Received: February 18, 2014

A citizen wanted to thank Officer W. for assisting her with her car which had been vandalized with spray paint while parked at a church parking lot. Officer W. held her a lot and even removed the spray paint from her car. The citizen wanted to let Officer W. how much his help meant to her.

JWD-021-14

Received: February 26, 2014

A citizen stated that a very nice young APD Officer came to her door in response to a hang-up call to 911 from her residence. The citizen explained that her senior citizen husband had mistakenly dialed 911. The citizen wrote that the Officer was so courteous, and kind. She wished to thank him and apologize to him. She also thanked the dispatcher and the Officer for trying to protect old people who make errors.

JWD-023-14

Received: February 26, 2014

A citizen wrote that she was at a local hotel and saw several APD Cadets. The citizen was impressed to see how they conducted themselves in public and how polite they were. The citizen wrote, "If these are the type of men and women who will be out in the community serving and protecting then, I am proud to say we are in good hands."

JWD-024-14

Received: February 27, 2014

A citizen reported that she was a victim of credit card fraud with APD Civilian Employee E. The citizen said that Employee E. was very helpful in guiding her to obtain the information needed for the report. Employee E. promptly forwarded the case to the North East Impact team, and Detective B. was assigned to the case. Detective B. got in contact with the citizen right away. Detective B. obtained surveillance from all of the places that the card was used and listened to the citizen's suspicions about a waitress at restaurant where she had dined. Through evidence gathered, Detective B. determined that the waitress and her boyfriend had stolen the citizen's card and used it fraudulently. The citizen stated that she could not express her gratitude enough for Detective B.'s efforts and meticulous practices. His procedures and professionalism ensured that justice was served!