



Roadblocks to Accessing Services



A Caregiver's Perspective

Process Roadmap



Analogy

Caretaker's Perspective



- **Impact on families/caretakers**
- **Lack of early support services**
- **Lack of safe, inviting places**
- **Paperwork, travel**
- **No clear roadmap**
- **Crisis management—critical/tragic**
- **Criminalization**

Overall Perspective



Analogy

Caretaker View



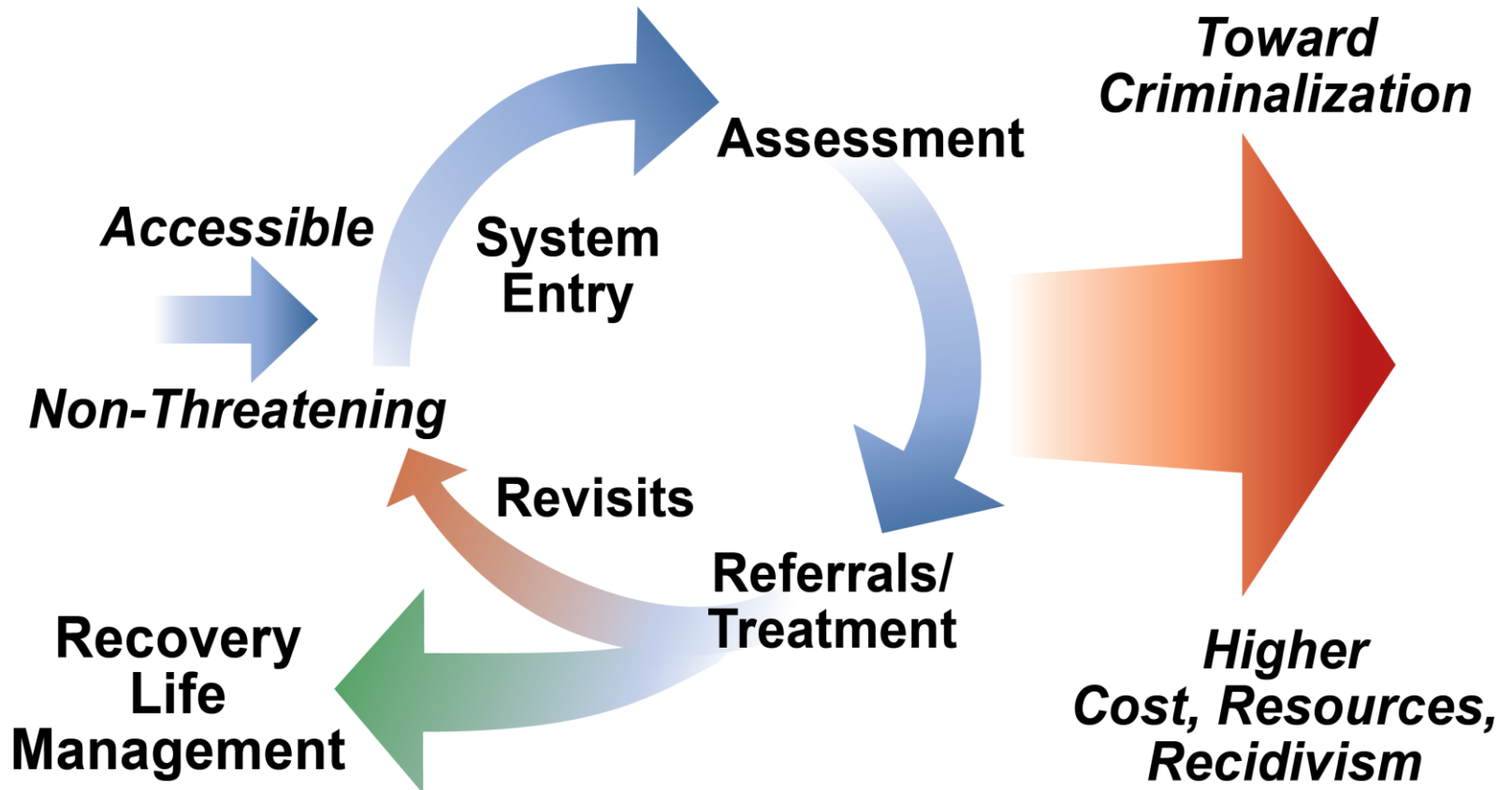
Without early support services, more likelihood of failure, cost and recidivism
A Broken System (handout)

Aim for “REVISITISM”

Solutions

MANAGEMENT

CRISIS



Caretaker Insights



- **Solutions**
 - **Erase the stigma**
 - **Reduce the need for critical services and resources**

- **Two hurdles**
 - **getting loved one to consent**
 - **knowing where to go, early**

Solutions



- **Decriminalize mental health**
- **Support for early intervention**
- **Link from symptoms to services**
 - **Consistent marketing and roadmap**
 - **Public awareness, “311”, web**
- **Align eligibility/services**
- **ONE-STOP SHOP**

Perspective



“Not just what we can do for them, but what they can do for themselves”

See the capability and human being in our loved ones

Enlightenment



- **NAMI Family to Family**
 - Incredible support, education, peer, resources, perspective
- **Albuquerque Healthcare for the Homeless, ArtStreet**
 - Extremely supportive and helped us navigate through the system benefits
- **makeitok.org**
 - Minneapolis model for awareness, marketing