Roadblocks to Accessing Services
A Caregiver’s Perspective
Caretaker’s Perspective

- Impact on families/caretakers
- Lack of early support services
- Lack of safe, inviting places
- Paperwork, travel
- No clear roadmap
- Crisis management—critical/tragic
- Criminalization
Overall Perspective

Analogy
Caretaker View

Without early support services, more likelihood of failure, cost and recidivism

A Broken System (handout)

Aim for “REVISITISM”
Solutions

MANAGEMENT

Accessible
Non-Threatening
Recovery Life Management

System Entry
Assessment
Revisits
Referrals/Treatment

CRISIS

Toward Criminalization
Higher Cost, Resources, Recidivism
Caretaker Insights

- **Solutions**
  - Erase the stigma
  - Reduce the need for critical services and resources

- **Two hurdles**
  - Getting loved one to consent
  - Knowing where to go, early
Solutions

- Decriminalize mental health
- Support for early intervention
- Link from symptoms to services
  - Consistent marketing and roadmap
    - Public awareness, “311”, web
- Align eligibility/services
- ONE-STOP SHOP
Perspective

“Not just what we can do for them, but what they can do for themselves”

See the capability and human being in our loved ones
Enlightenment

- **NAMI Family to Family**
  - Incredible support, education, peer, resources, perspective

- **Albuquerque Healthcare for the Homeless, ArtStreet**
  - Extremely supportive and helped us navigate through the system benefits

- **makeitok.org**
  - Minneapolis model for awareness, marketing