

Meeting Minutes
Community Supports Sub-Committee Meeting
Department of Family and Community Services Large Conference Room
Old City Hall; 5th Floor; Room 504
400 Marquette NW
June 12, 2018 from 5:00-7:00pm

1. Attendance

Members Present

Kathy Finch, Chair
Nancy Jo Archer, Vice-Chair
Verner Westerberg
Melissa Beery
John Schoeppner
Robin Connell
Hanson Scott
Laura Tuzinowski

Technical Advisors

William Narrow

Members Excused

Paul Hopkins

Staff Members Present

Ellen Braden, COA
Sun Vega BHI Advisor; Hyde & Associates
Katrina Hotrum

2. Call to Order

Chair Kathy Finch called the meeting to order at 5:03 pm

Discussion to Approve Agenda

The Agenda was approved with one addition – which was discussed at this point – John Schoeppner introduced Lisa Shatz-Vance, the program manager for the Assisted Outpatient Treatment (AOT) program launching later this summer. It is a pilot working with UNM and the 2nd Judicial Courts, serving 20 persons. This is a therapeutic model, with a one year commitment. The pilot is for persons 18 and older. Lisa will send one page eligibility once it is official.

Discussion to Approve Minutes

The previous meeting minutes were reviewed and approved.

3. Key Items of Discussion

A. Old Business

Subcommittee structure changes – Katrina Hotrum indicated most of the dollars have been allocated and we are moving into Phase II – unless the subcommittees are actively working on a proposal it is ok to meet quarterly. Will be doing evaluation reviews to see if we want to continue pilot or scale back. We are actively pursuing new members and are updating our manual. We expect to have another re-orientation as far as the expectations of the members.

Provider Incentives Proposal - Katrina Hotrum discussed the provider incentives proposal. We haven't done a good job in explaining the crisis system – the last legislation Senator Papen amended her crisis triage bill which allows for urgent care. This allows us to think more broadly – it allows for living room models and urgent care, and allows for the flexibility of reimbursement. As such we want to expand services to relieve the Emergency Department. Margarita pulled data on the hot spots in the community – north valley, south valley, Tijeras/Edgewood and the MATS corridor. When we had conversations with HSD they said we would have flexibility with FQHCs. We have FQHS in south valley and in Tijeras. We have urged UNM to expand their urgent care hours to 8pm but they said they couldn't find providers. We had a conversation with First Choice and they said they can't find providers. While there is loan reimbursement available in New Mexico, it hasn't been available in Albuquerque.

Katrina proposes we not go out to RFP, but to work within the structure to build on the crisis continuum where it is needed in the community

Why is there a shortage of providers? This is a nationwide issue and the state has lower reimbursement rates.

Katrina also indicated our thought is to tackle this shortage by this proposal and by going to the state legislator to get mid-level practitioners here. Also look at urgent care being able to prescribe for 90 days.

Verner – it would be helpful to have the background information in the proposal. Also, there is no data in the proposal. The financial description is unclear.

Practitioners get to choose loan forgiveness OR sign-on bonus at the end of their tenure.

If someone doesn't have loans can you allow someone to take the bonus? Yes.

Loans sometimes imply less experienced providers which will require supervision.

Sign-on bonuses may help to draw in people with experience.

Right now urgent care isn't really urgent.

Bonus idea wasn't clear in the proposal – suddenly appeared in the paragraph.

Any data on people showing up in urgent care for mental health needs? No, but we have talked to providers and they are seeing people in urgent care with mental health needs.

Son – there is data showing overwhelming prevalence of co-occurring and an abundance of physical health treatment but not mental health. Sometimes they come into urgent care because they don't know how to handle it.

Katrina – it may take a while for this to catch on – I think it will. And I think the living room model will. These can deal with pre-crisis modes. We want to create immediate access to services. It's about making sure there are connections to hospitals. First Choice is very connected to UNM. Psychologists are being integrated into First Choice Clinics. Need to look at who goes to psychologist vs. urgent care. Need to make sure urgent care doesn't become primary care – that it's a bridge. Within the clinic there could be transitions to providers through routine physicals. Need to connect services within the facility.

Proposal will be edited and resubmitted to the committee.

B. New Business

None

4. Public Comment

No Public Comment.

5. Announcements and Miscellaneous

6. Next Meeting and Adjourn

The next meeting for Community Supports is scheduled for July 10, 2018, 2018 at 5:00 pm to 7:00 pm and **will be held at the Department of Family and Community Services Large Conference Room Old City Hall; 5th Floor; Room 504; 400 Marquette NW.**

7. Adjourn

The meeting adjourned at 5:50 pm.