

**SCAM ALERT:
NEW MEXICO DEPARTMENT OF WORKFORCE SOLUTIONS WARNS ABOUT
UNEMPLOYMENT BENEFIT SCAMMERS TRYING TO GET YOUR PERSONAL
INFORMATION OR MONEY**

Scammers are targeting non-English immigrant and refugee communities seeking unemployment benefits. How do you spot a scammer?

The scammer may contact you by phone, text, email, or via social media and offer to help you apply for unemployment benefits. They may promise to get it “faster.” They may ask you to take a survey. They may ask for a “fee.” They may ask for information like your social security number or bank account information. **These are signs of scams.**

N.M. Department of Workforce Solutions (NMDWS) administers the Unemployment Benefit program in New Mexico.

- NMDWS will **NOT** ask for a fee to file for benefits. NMDWS will **NOT** ask for a debit card or other payment to apply or process the claim.
- NMDWS will **NOT CALL** you to ask for personal information like your bank account.

TO APPLY FOR UNEMPLOYMENT BENEFITS go to:

<https://www.dws.state.nm.us/COVID-19-Info>

Non-English speakers can get help to apply for benefits from trusted community organizations that are providing these services:

Lutheran Family Services	www.lfsrm.org	505-933-7032
The Asian Family Center	https://nmafc.org	505-717-2877
APS Refugee Program	https://www.aps.edu	505-803-7781

For help if you provided personal information or lost money to a scammer:

If you gave a scammer your personal information, you are at risk of identity theft. To find out what to do to reduce your risk, go to:

<https://www.cabq.gov/consumer-financial-protection-initiative/types-of-scams/identity-theft>

If you already paid a fee, report the fraud to your bank, credit card or prepaid card company immediately and find out if you can stop the payment, and find out how to protect yourself. For more information go to <https://www.cabq.gov/consumer-financial-protection-initiative/what-can-i-do-if-ive-been-scammed>.