

IPRA BY THE NUMBERS:

Third Quarter Fiscal Year 2025



FY2025
(JANUARY 1 - MARCH 31)

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FY25 Third Quarter Report Summary

This quarterly report is part of our continued effort to provide City Council and the public with updates on the progress and process of IPRA with the Office of the City Clerk. It includes key metrics that reflect activity across our department, including response times, requester types, and digitization progress.

Between January 1 and March 31, 2025:

- 49% of requests were closed within 15 days.
- The number of open requests older than 30 days is at approximately 1,100.
- Commercial entities—including law firms, insurance companies, and data brokers—remain the most frequent requestors.
- ¹LexisNexis submitted 215 requests this quarter, the highest of any requestor.
- The report also identifies the departments receiving the most requests and provides an update on digitization efforts, including the scanning of more than 50,000 APD homicide records.

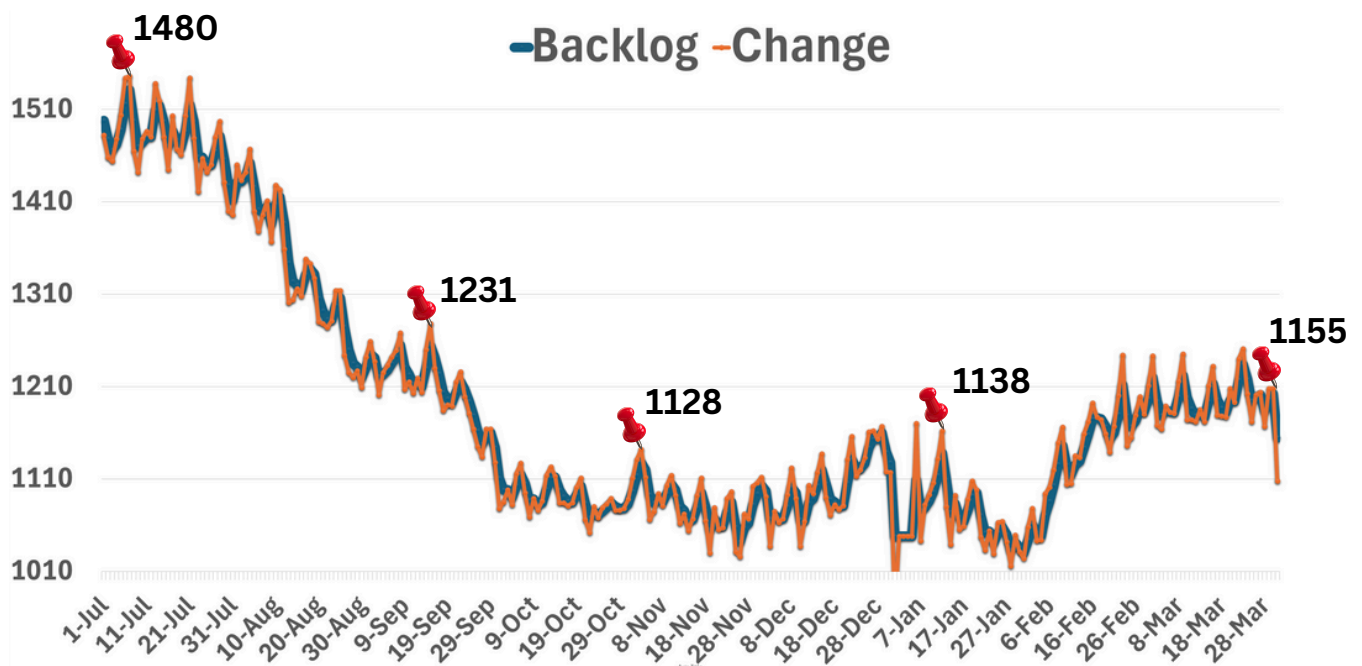
This summary offers a snapshot of our progress and workload, supporting our broader goal to modernize records access and address the IPRA request backlog.

1.

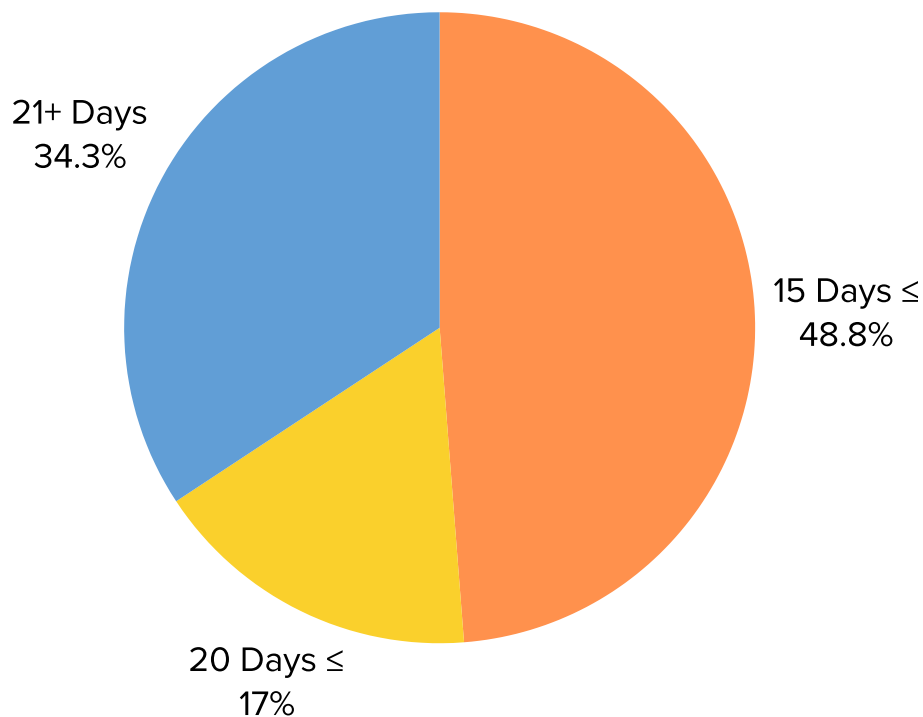
LexisNexis is a global provider of legal, regulatory, and business information and analytics, commonly used by legal professionals, corporations, and government agencies for research and risk management.

Statistical Data

Backlog Progress From July 1 - March 31

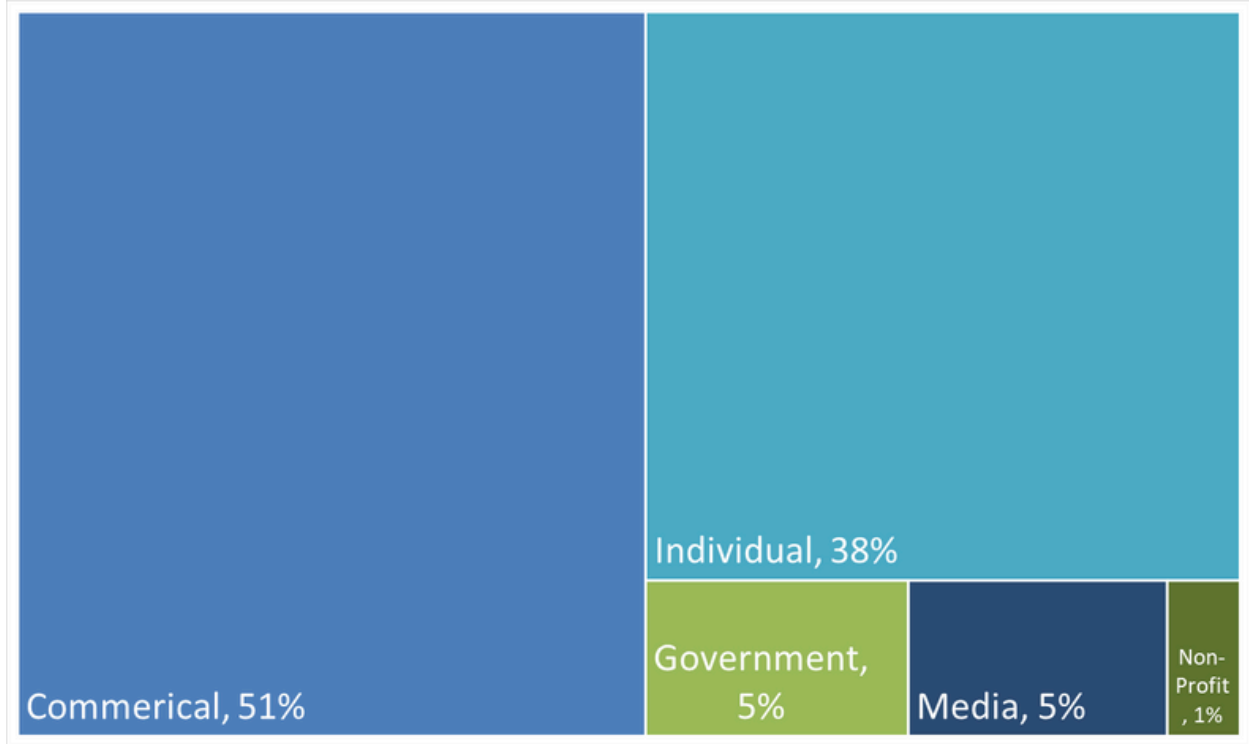


Time to Fulfill Requests, January 1 - March 31



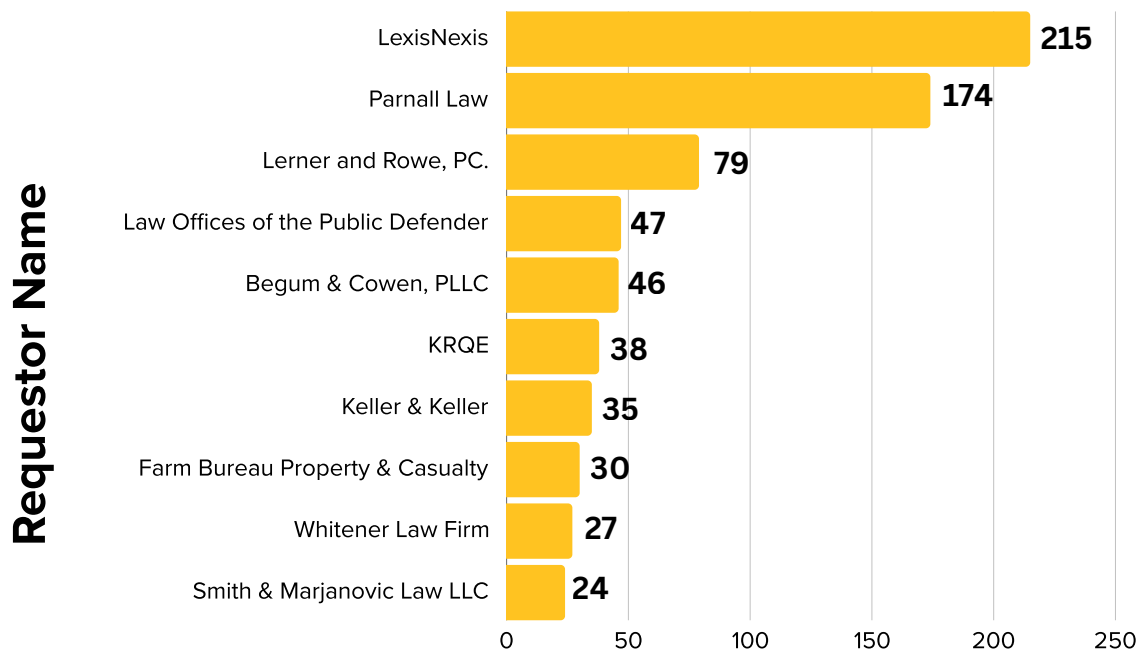
This quarter, 49% of requests were closed within 15 days. Timely closures help prevent new backlog, reduces the risk of litigation, and allow staff to shift focus toward older, more complex requests.

Types of Requestors, January 1 - March 31



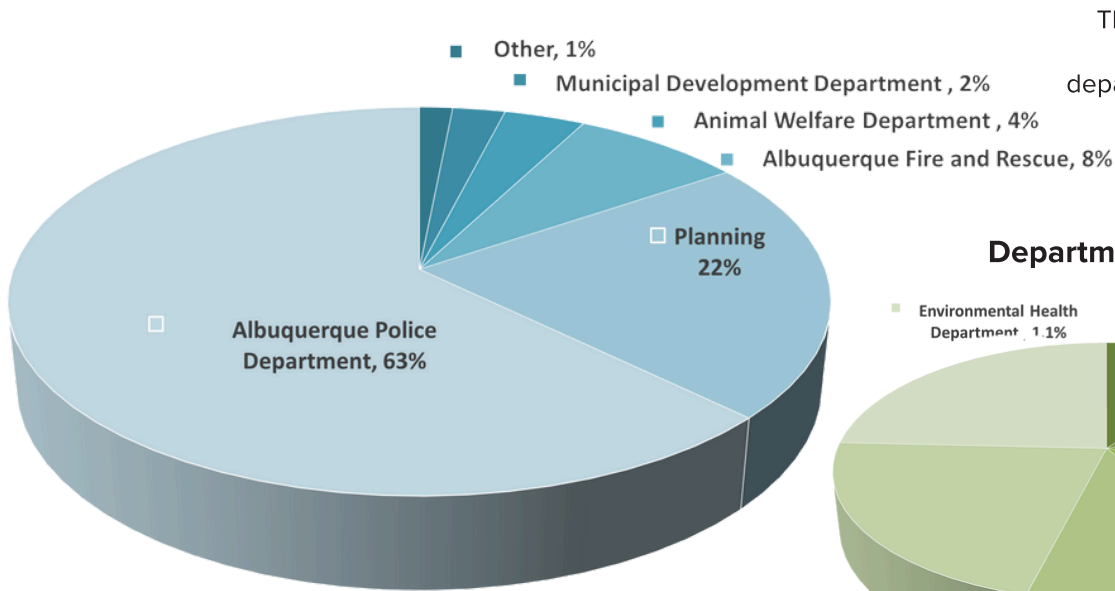
This graph identifies which requestor type most actively uses the public records system.

Top 10 Requestors, January 1 - March 31

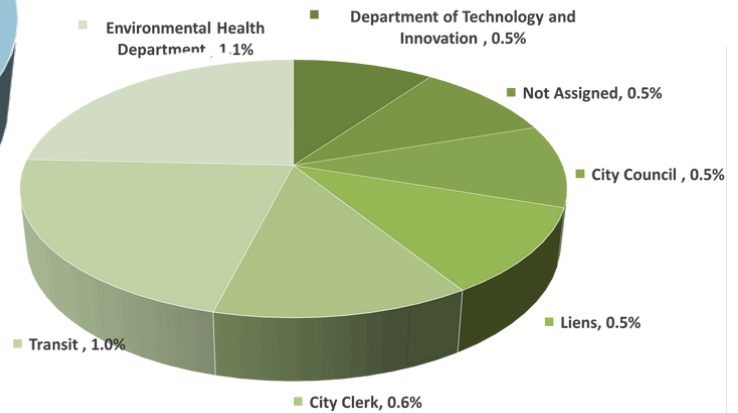


This chart identifies the largest requestors and the number of requests they submit.

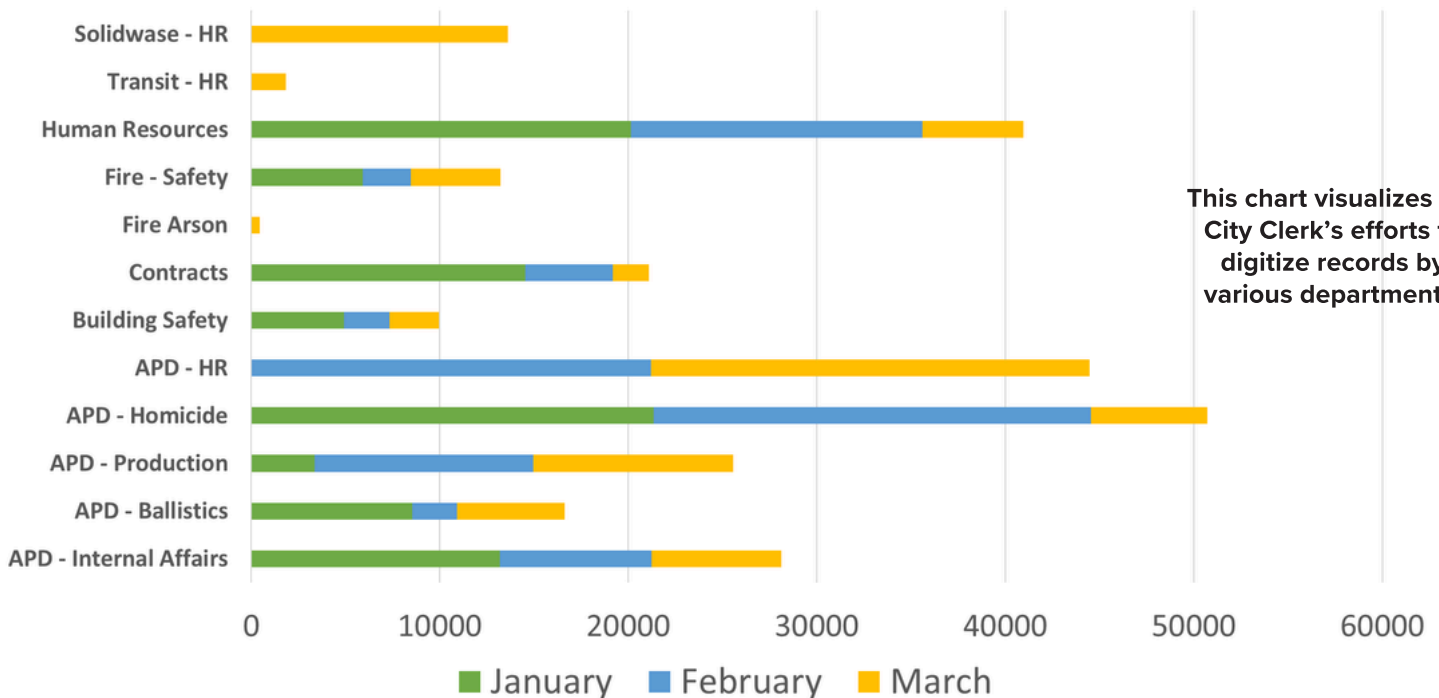
IPRA Requests by Department January 1 - March 31



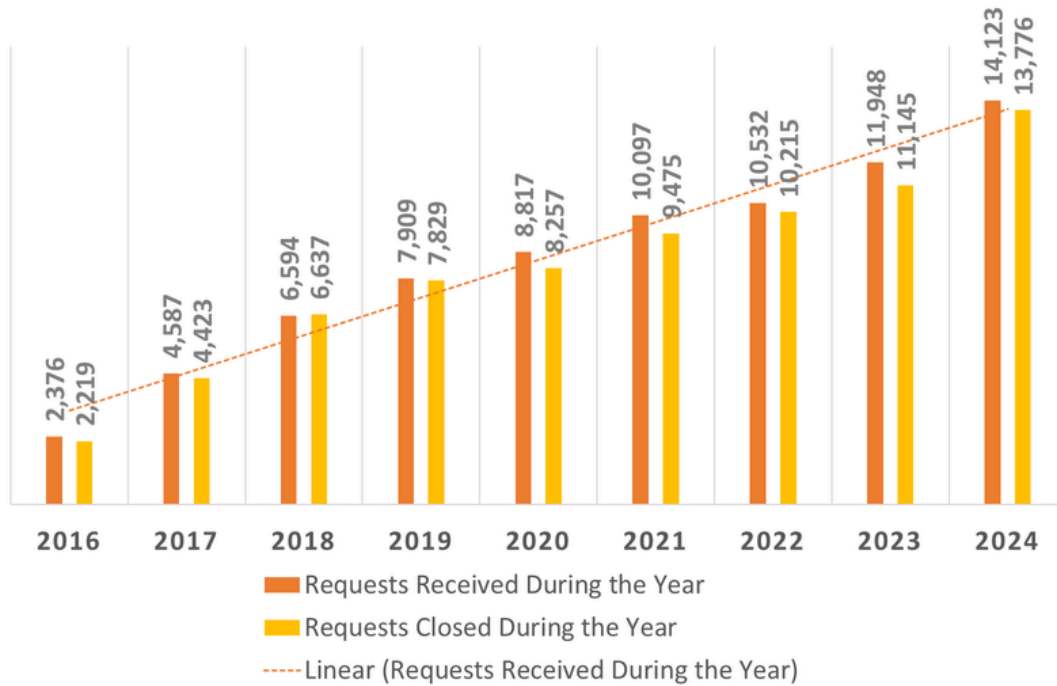
Department Requests 1% or less



Department Records Digitized from January 1 - March 31



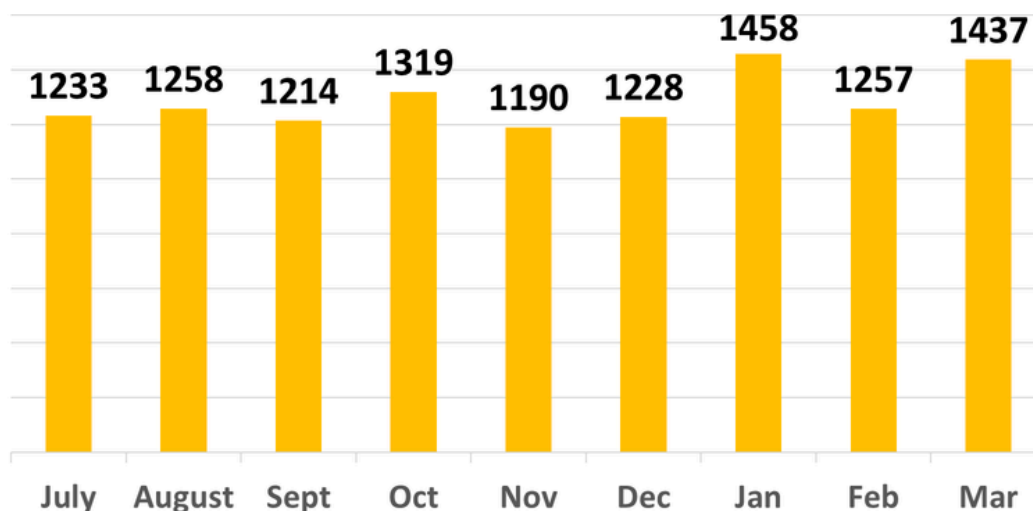
Requests Open and Closed by Fiscal Year



The number of requests that the City receives on an annual basis has nearly tripled since FY 2017. The City received approximately 4,500 requests in FY 2017. Seven years later, in **FY 2024, the City received over 14,000 requests.**

In FY 2024, we observed a **notable 18% increase in requests over FY 2023.** Despite the overall growth in IPRA requests, our office has managed to keep pace with the increased demand and closes more and more requests each year.

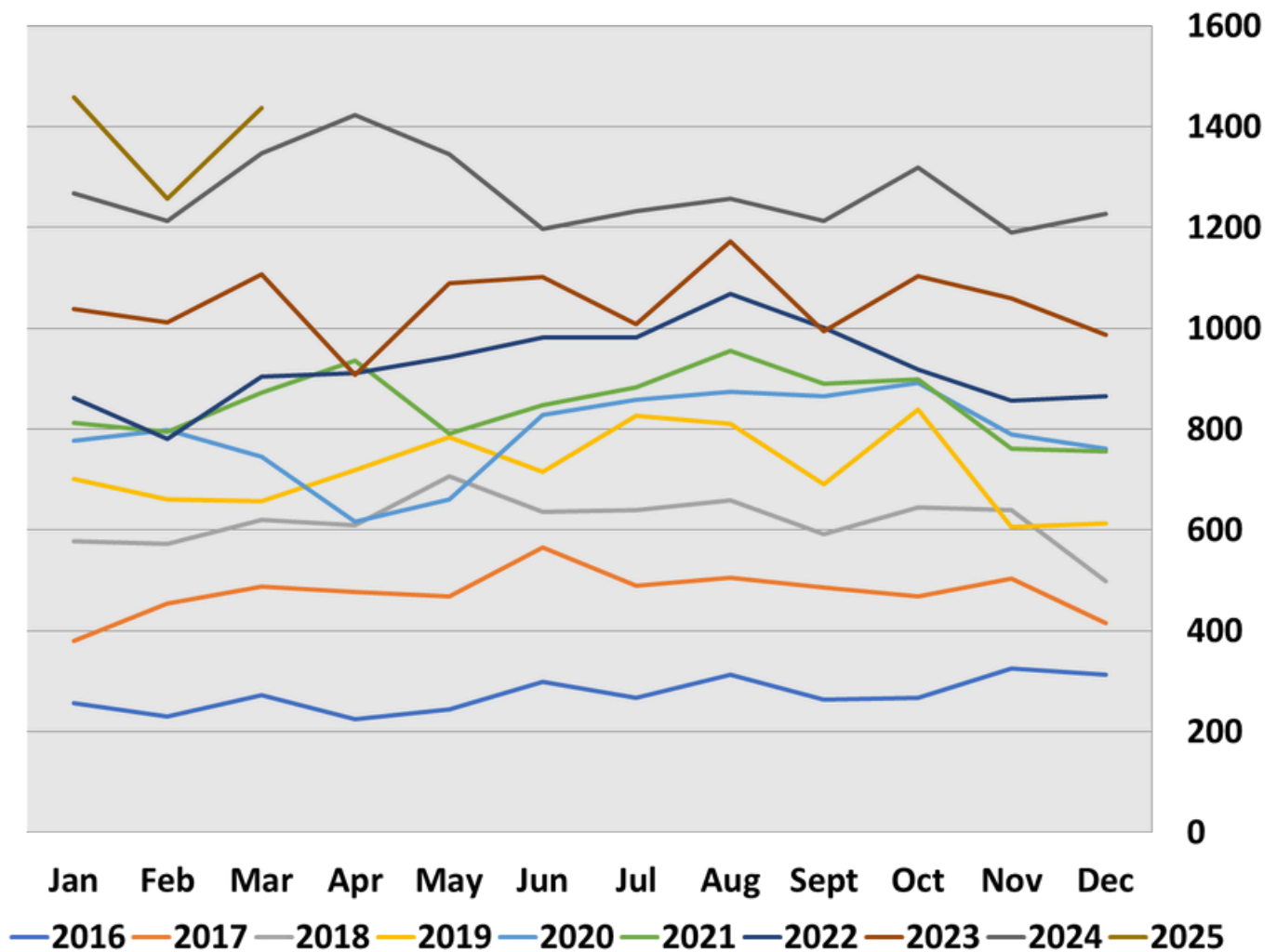
Requests Received To Date, FY 2025



This chart reflects the number of requests received each month for fiscal year 2025.

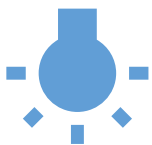
The chart shows a trend in the number of IPRA requests received by our office, with a peak in January at 1,458 and a low of 1,190 in November.

Number of IPRA Requests Month Over Year



The number of requests received has clearly increased from 2016 to 2025. In 2016, the highest number was 326 monthly, while in 2025, it reached 1,400 monthly in March and January. In each year, certain months tend to have more requests than others.

Key Successes



226,000 Records
Scanned



49% of requests
Closed in 15 Days



28 dedicated
IPRA Staff



**ONE
ALBUQUE
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The Office of the City Clerk's mission is to preserve records, manage a fair and equitable public financing program, and ensure fairness through impartial hearings.



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