PUBLIC NOTICE ALBUQUERQUE CABLE INTERNET & PEG ADVISORY BOARD REGULAR MEETING

Date: January 24, 2023

Time: 5:30 p.m.

Location: WebEx Electronic/Virtual

Committee Members:

Michael V. Marcotte, Board President Sebastian Noel Janie McGuigan Mathias Gibbens Willard Hunter

AGENDA ITEMS

ITEM 1: Review of the November 29, 2022 Regular Meeting Minutes

ITEM 2: Updates and Discussion:

- (a) Status on the letter Board Chair Michael Marcotte sent to Comcast Representative Erin Muffeletto. In regards to quarterly/monthly customer complaint reporting. It also made her aware of boards desire to invoke a section in the franchise agreement to conduct community satisfaction survey of cable customers.
- (b) Further craft the Albuquerque Cable/Internet Comcast Subscribers Market Research Survey.
- (c) Discuss monthly/quarterly reporting that the board has asked of Comcast regarding customer complaints.

ITEM 3: Public Comment:

(a) Open to Public Comment and Miscellaneous Business.

ITEM 4: Agenda for Next Meeting in February 28, 2023

If you need a reader, amplifier, qualified sign language interpreter, or any other form of auxiliary aid or service to attend or participate in the hearing or meeting, please contact the City Attorney's Office (768-4500) at least two days prior to the meeting or as soon as possible. Public documents, including the agenda and minutes, can be provided in various accessible formats. Please contact the City Attorney's Office if a summary or other type of accessible format is needed.

** Submit public comments electronically at:

https://www.cabq.gov/cable-franchise/cable-franchise-and-hearing-board