



City of Albuquerque

Automated Speed Enforcement Program

Community Service Guide

Community Service Process and Disclaimer

The City of Albuquerque's Automated Speed Enforcement (ASE) Program allows for four (4) hours of community service instead of payment. This document provides step-by-step directions on how to sign up for community service. **PLEASE DO NOT COME TO CITY HALL TO SIGN UP FOR COMMUNITY SERVICE.**

YOUR VIOLATION WILL GO TO COLLECTIONS IF:

- **YOU FAIL TO REGISTER FOR A NEED ON THE COMMUNITY SERVICE PLATFORM,**
- **YOU FAIL TO ACCURATELY LOG YOUR HOURS SERVED**
- **YOU FAIL TO ACCURATELY ENTER YOUR VIOLATION NUMBER**

Please sign up for and complete eligible community service opportunities.

After completing community service, please log your hours.

Step 1—Opt in for Community Service

If you receive an ASE violation and would like to complete community service instead of payment, you must follow the instructions on the citation to login, accept responsibility for the violation, and opt-in for the community service option. Community service hours cannot be applied to citations before the recipient accepts liability for the citation.

Please note you will need the license plate number AND password to log in. Citations issued by the City of Albuquerque will direct you to one of the following platforms:

For Citations that begin with “ABQ—”

Online: <https://usview.cite-web.com/>

Phone: (844) 652-0888

For citations that begin with “10240000—”

Online: www.ZeroFatality.com

Phone: (866) 247-8157

For citations that begin with “BN—”

This is not an ASE citation issued by the City of Albuquerque and it is not eligible for our community service program. Please contact Bernalillo County Public Works (505) 848-1500

You will need the following information to view or pay a citation:

- Citation #
- Password/PIN

This information can be found in the top left and bottom right of the citation. If you do not have the citation, you can contact the issuer by phone to look up violations by license plate number.

Alternatively, you can request a copy of your citation online at <https://www.cabq.gov/ase>

City of Albuquerque
Automated Speed Enforcement Program
PO Box 626
Baltimore, MD 21203
(844) 652-0888
07/11/2025

Automated Speed Enforcement System
FINE NOTICE

Amount Due: \$100.00
Due Date: 8/10/2025
Citation #: ABQ001018040

View and Pay at:
usview.cite-web.com
Citation #: ABQ001018040
PIN # [REDACTED]

Your vehicle was photographed speeding, in violation of § 7-15-3 and § 8-1-2-6, ROA (1994), NMSA 1978 § 66-7-301 and NMSA 1978 § 66-7-104 of the New Mexico State Motor Vehicle Code.

Location: 1074 - Central between Tingley and New York WB
Date: 06/20/2025 **Time:** 9:02:54 AM
Sign Speed: 30 mph **Vehicle Speed:** 45 mph
Plate Number: NM [REDACTED] **Vehicle Make:** CHRYSL

As the vehicle's registered owner/lessee you are liable for the violation. The civil penalty is \$100.00 (payment instructions below). Payment is deemed an admission and waiver of your right to appeal. You have thirty (30) days from issuance of this notice to pay the fine, request a hearing, submit an owner's affidavit or request community service. Failure to pay may result in the citation being forwarded to a collection company.

PAYMENT OF THE PENALTY AMOUNT FOR THE VIOLATION WILL NOT RESULT IN POINTS ADDED TO YOUR DRIVING RECORD.

Consequences of non-payment and having more than one Automated Speed Enforcement (ASE) system fine in default:
If the registered owner is in default with two (2) or more ASE system fines, the registered owner may be subject to enforceable penalties including but not limited to a parking citation, immobilization, and/or impoundment of their vehicle if the vehicle is found to be parked on any street or roadway within the City of Albuquerque; on or in any City-owned parking facility; or on any City-managed parking facility; or on any other City-owned real property within the City of Albuquerque limits (8-5-1-43 ROA 1994).

City of Albuquerque Officer's Certificate
Based on personal inspection of the vehicle images showing violation of § 7-15-3 and § 8-1-2-6, ROA (1994), NMSA 1978 § 66-7-301 and NMSA 1978 § 66-7-104 of the New Mexico State Motor Vehicle Code.

Sworn to and affirmed by:
Alex O. Mendez

PAY ONLINE
You may view your violation and pay your fine using our Citation # and PIN number at:
Payment Site: <https://usview.cite-web.com/>
Citation #: ABQ001018040
PIN #: [REDACTED]

PAY BY MAIL
Check or Money Order, Payable to:
Automated Speed Enforcement Program
PO Box 626, Baltimore, MD 21203
Please attach this fine with your payment.
DO NOT MAIL CASH

PAY BY PHONE
Please call the Automated Speed Enforcement Program, toll free 24/7 (Operators available Mon-Fri, 10 AM-5 PM ET)
Phone: (844) 652-0888
Citation #: ABQ001018040
PIN #: [REDACTED]

PAY IN PERSON
Automated Speed Enforcement Program
One Civic Plaza, Basement Room 82099
Albuquerque, NM 87102
Mon-Fri, 8:00 AM-5:00 PM MT
Cashier's Check, Money Order or Cash
Bring a copy of citation or citation number and/or plate number.

HEARING
Instructions for how to submit an Affidavit of Defense or request a hearing can be found on the backside of this notice and online at <https://www.cabq.gov/ase>

VIOLATION TRANSLATION
• Exceeds
• Tailgating
• 30 MPH
• Exceeds by 10
Visit: <https://www.cabq.gov/ase>

AMOUNT DUE: \$100.00
DUPLICATE: If 2 or more consecutive fines will be added to the citation and fine amount. Payment. Please check the payment button only once. DO NOT make a second attempt to pay the same day.

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Steps for selecting community service: Contact the citation issuer (above)

You will have the options to view and pay for the violations online. Telephone support will only allow you to pay or select an alternative resolution.


- For each citation issued, there are two progression images of the vehicle, one image of the vehicle plate, and one video of the infraction.

Use the citation number and PIN to view the event, pay the citation, or select an alternative resolution.

Violation Information

Violation Date: 06/20/2025 09:02:54 AM (-04:00)	Citation Number: ABQ [REDACTED]	Location: Central between Tingley and New York WB
Court Scheduled:	Plate: [REDACTED]	Speed Limit 30
	Plate State NM	
	Actual Speed 45	
Fine Amount \$100.00	Balance Due \$100.00	Due Date 8/15/2025
Payment Date		

[Schedule Hearing](#)



[Community Service Request](#)

[Pay Online](#)

In order to opt-in for community service, you must accept responsibility for this citation. Please note, this citation does not affect your Driver’s License or any record with the State of New Mexico MVD. This citation is applied to and enforced against the vehicle by the City of Albuquerque.

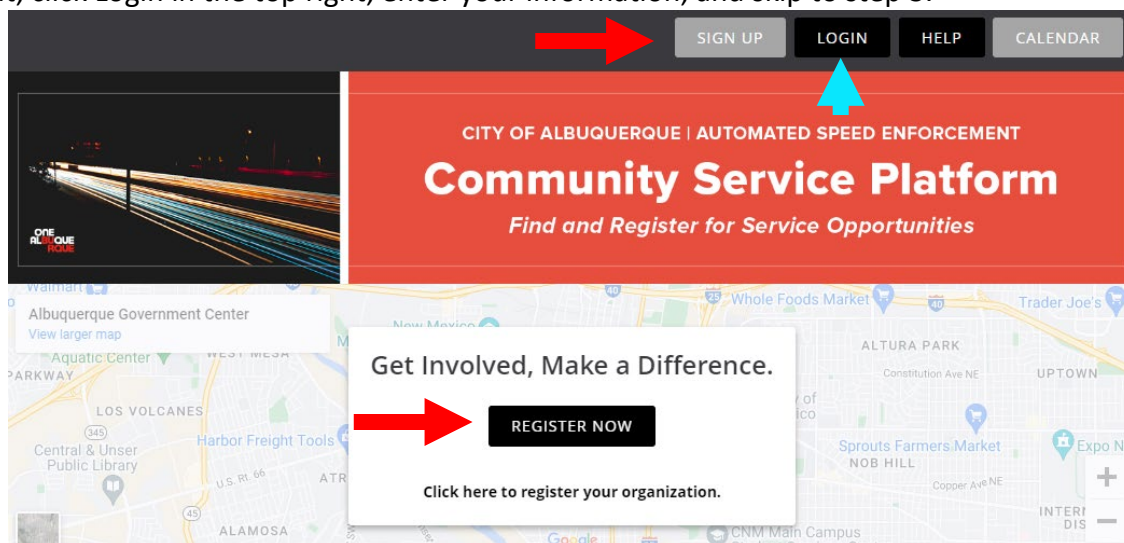
You have up to 90 days from receiving the citation to complete your community service. Upon registering, the information for resolving your citation through community service will be displayed on the citation page.

Community service must be completed on our [City of Albuquerque Community Service Platform](#). You must register for and log your hours on the platform to count them against your Automated Speed Enforcement citation balance.

IMPORTANT: Bookmark the Community Service Platform to log your hours later. You can navigate back by visiting: <https://www.cabq.gov/communityservice>

Step 2—Register for Service/Log Hours

1. Click “Register Now” or “Sign Up” to create a profile and continue to step 2. If you already have an account, click Login in the top right, enter your information, and skip to step 3.



2. Next, please create an account by completing all required fields. Then click “CREATE YOUR ACCOUNT.”

Step 1 of 1: Create an Account

Already have an account? [Click here](#)
Want to sign up your agency? [Click here](#)

[SIGN UP WITH FACEBOOK](#)

OR

Sign up with your email address

First Name (Required) Last Name (Required)

Email (Required) Phone

Ext

Mobile Address

City Select a State

United States

Date of Birth (Required)

Password (Required)

Confirm Password (Required)

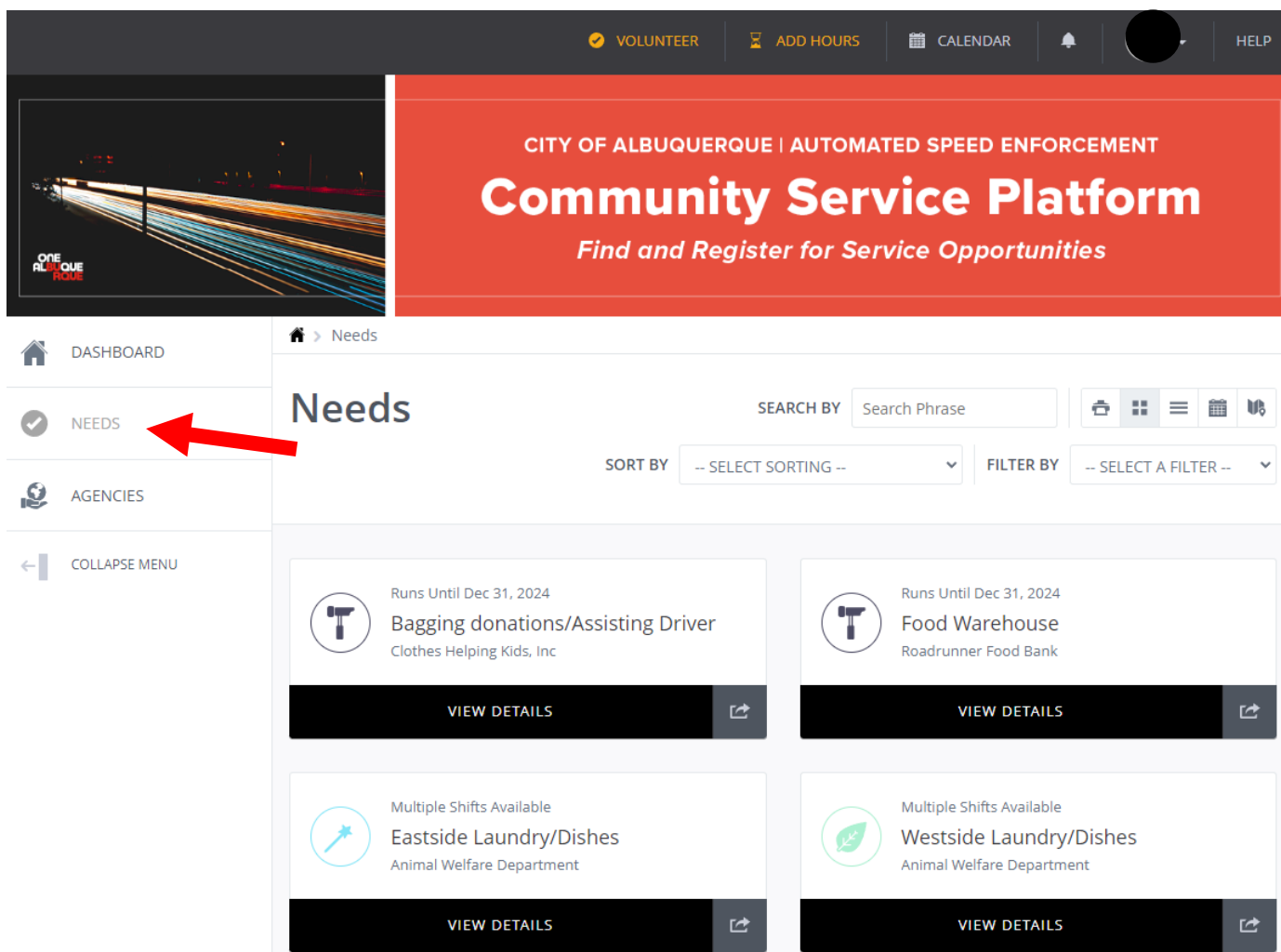
We use email to keep you informed of important confirmations, updates, changes, and reminders for your need responses. Make sure you get these messages by selecting yes to receive emails from this site. Update your communication preferences in your profile at any time! *

Yes No

I have read and agree to Privacy Policy. *

[CREATE YOUR ACCOUNT](#)

3. Click “NEEDS” to view the current community service opportunities.

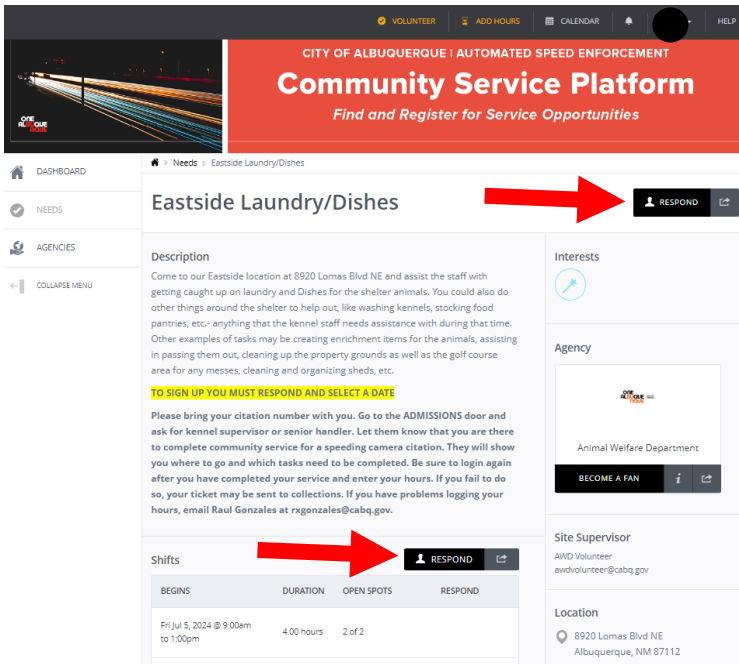


4. Find a need and click “VIEW DETAILS.”

You MUST complete community service with an eligible community service opportunity provided on this page. Failure to complete community service with an eligible community service opportunity **will not count** toward your community service hours.

If you do not find a need that interests you, any local nonprofit or community-based organization engaged in service is eligible to register their organization and opportunities on the Community Service Platform. These organizations must be shift-based and there must be a tracking system in-place with the organization for them to review and approve hours in the City of Albuquerque Community Service Platform—<https://www.cabq.gov/communityservice>

5. After finding a community service NEED that works for you, please click "RESPOND"
IMPORTANT: YOU MUST RESPOND TO LOG HOURS.



6. The site will prompt you to select shifts and complete waivers, if applicable.



7) After completing all forms, finalize your response—click “SUBMIT NEED RESPONSE’—and you will receive a confirmation email and reminders if you signed up for a shift. If there are more steps required for you to register for a shift, you will receive next steps and more information in the confirmation email.

8) After completing your community service hours, please log back into the Community Service Platform to log your hours. FAILURE TO LOG YOUR COMPLETED COMMUNITY SERVICE HOURS MAY RESULT IN YOUR VIOLATION GOING TO COLLECTIONS.

9) After logging in, click on the “ADD HOURS” button at the top, the “VOLUNTEER HOURS” button with the stopwatch in the middle, or your “NEED RESPONSES” button on the “DASHBOARD.”

NAVIGATION BAR: VOLUNTEER, ADD HOURS, CALENDAR, HELP

HEADER: CITY OF ALBUQUERQUE | AUTOMATED SPEED ENFORCEMENT
Community Service Platform
Find and Register for Service Opportunities

LEFT SIDEBAR: DASHBOARD, NEEDS, AGENCIES, COLLAPSE MENU

WELCOME MESSAGE: Welcome back, [User Name] | CLOSE SNAPSHOT

STATISTICS: Here's your volunteer snapshot for July 3, 2024

- 12 VOLUNTEER HOURS** (with stopwatch icon)
- \$300.00 IMPACT VALUE** (with money icon)
- 1 NEED RESPONSES** (with checkmark icon)
- 1 AGENCIES FANNED** (with globe icon)

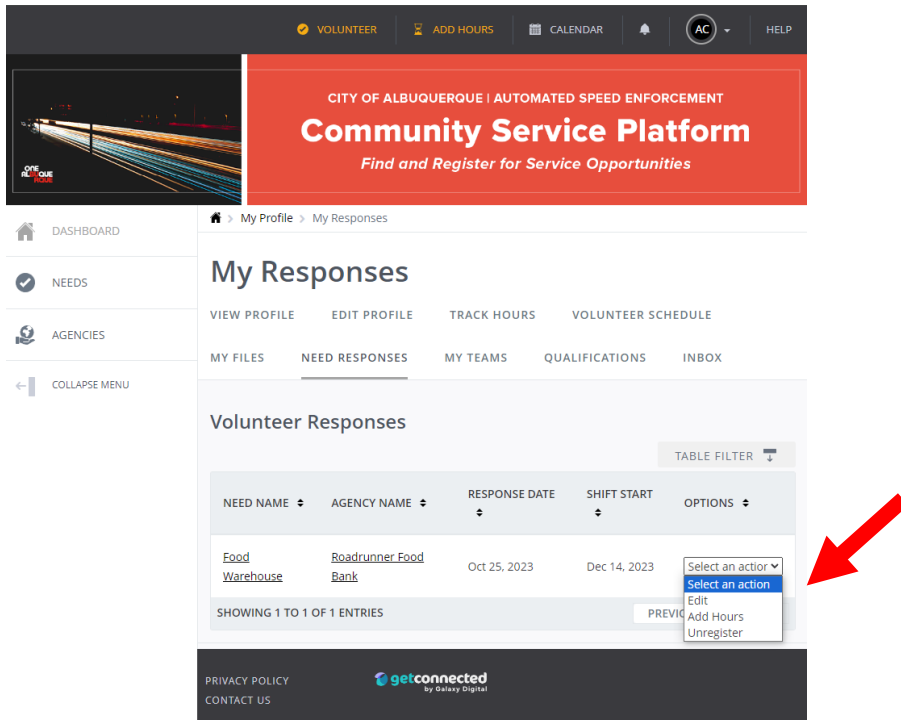
HOURS BY INTEREST:

Category	Hours
PHYSICAL WORK	12
INDOORS	8
UNSKILLED	8
MORNING SERVICE	4
AFTERNOON SERVICE	4
WEEKEND SERVICE	4
WEEKDAY SERVICE	4

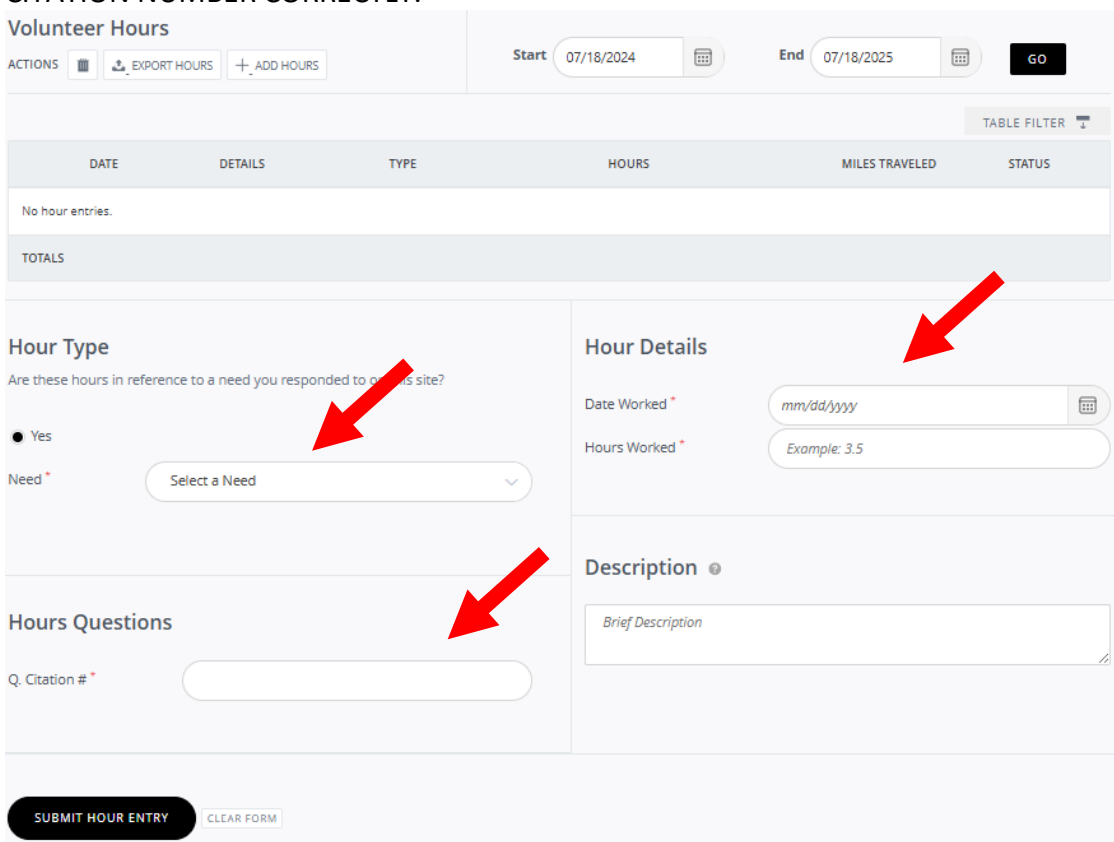
[View your full Volunteer Resume](#)

9. This will take you to the “Need Responses” or “Track Hours” tabs. Both will give you locations to log hours and manage responses.

On “My Responses” please go to the far right and click the drop-down menu to select "Add Hours."



On “Track Hours” you can view your record of historic hours and enter new hours. To enter new hours, select a need, enter the date and hours worked and enter your citation number. YOU MUST ENTER YOUR CITATION NUMBER CORRECTLY.



After submitting your completed community service hours, the organization you completed community service with will review the time submitted and accept or deny. This is dependent on the accuracy of the submission. Once the organization has approved the community service hours, the City will ensure the ASE violation holder receives credit for their community service hours completed. Please note this is not immediate and can take a few days to a week.

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FOR ADDITIONAL ASSISTANCE, PLEASE CALL 311.

FOR FORMS AND ADDITIONAL HELP, PLEASE VISIT [HTTPS://WWW.CABQ.GOV/ASE](https://www.cabq.gov/ase)