



The Albuquerque BioPark welcomes visitors with service animals. For guests with disabilities who choose to bring their qualified service animal into the BioPark, we ask that you check in with our administrative office prior to entering. The Albuquerque BioPark recognizes service animals as defined by the Americans with Disabilities Act. (The ADA defines service animals as dogs which are individually trained to do work or perform tasks for people with disabilities), and the state Service Animal Act. Pets, therapy animals, and comfort animals are not service animals under the ADA or state law, Section 28-11-2, NMSA 1978;\*\* therefore, they are not allowed. The Albuquerque BioPark is committed to certain precautions that will ensure the visit is safe for everyone, including the animals. Service animals must be well trained, accustomed to being in the public, stay calm and quiet beside their handler, clean without offensive odors, and housebroken. Please take a few minutes to review the following material.

**OFF LIMIT AREAS:** The BioPark restricts access to public areas in which the use of a qualified service animal poses a threat of harm to health or safety. Certain Zoo exhibits are permanently off-limits to service animals. Service animals may be seen as predators and in some circumstances as prey. Because of this, some Zoo animals may react adversely and cause harm to themselves and others. The off limit areas are identified as The Cat Walk and the Nature Theatre during live bird shows. There are also times when an exhibit may be temporarily closed to service animals due to an illness or after the birth of a new animal. Zoo staff will post any such temporary closures.

**STRESS REACTION:** Zoo animals may experience a stress reaction to a service animal even in exhibits that are not specifically off-limits to service animals. Sometimes these may appear harmless or even amusing. If a Zoo animal responds to your service animal with any unusual behavior, we request that you move along quickly to minimize stress on the Zoo animal and to your service animal. Staff may also request that you promptly move on if they notice stress signals from a Zoo animal. **NOTE:** Service animals must be on a leash (or harness) measuring four (4) feet or less in length at all times and not be left unattended. An exception is made if the handler is unable to use such devices due to their disability or if it would interfere with the trained task(s) the service animal performs.

**BEHAVIOR ISSUES:** There are times when even the most well-behaved service animal has an adverse reaction to the new stimuli and may become difficult for its handler to control. Staff may request that a service animal experiencing difficulty be placed in our kennel or be removed from the Zoo immediately. We ask that you promptly comply with any such request for the safety and welfare of all. Should you become concerned about your service animal's behavior, you may also elect to keep your animal in our kennel at no additional cost.

**ACCOMMODATION:** If you have a disability and require additional accommodations, please see the BioPark administrative office for assistance.

Thank you for visiting The Albuquerque BioPark!

\*\* § 28-11-6. Prohibition of false presentation of animal as a qualified service animal

### AFRICA

*Exhibits*  
 African Aviary  
 African Dogs  
 Cheetahs  
 Chimpanzees  
 Debrazza's Monkeys  
 Giraffes  
 Hippos  
 Hyenas  
 Rhinos  
 Storks  
 Takins  
 Vultures  
 Warthogs  
 Zebras

*Features*  
 Africa Theater  
 Matunda Café  
 Train Station

### CENTRAL PARQ

*Exhibits*  
 Birds Of The Americas  
 Flamingos  
 Life On A Limb  
 Penguin Chill  
 Prairie Dogs  
 Seals

*Features*  
 Bandshell  
 Carousel  
 Colores Classrooms  
 Cottonwood Café  
 Education Barn  
 Gift Shop  
 Kids Play Area  
 Nature Theater

### CARNIVORES

*Exhibits*  
 Binturongs  
 Bobcats  
 Jaguars  
 Kangaroos  
 Lions  
 Mexican Wolves  
 Mountain Lions  
 Ocelots  
 Polar Bears  
 Snow Leopards  
 Tigers

### TROPICAL TRAIL

*Exhibits*  
 Crocodiles  
 Howler Monkeys  
 Parrots  
 Raptor Roost  
 Reptiles  
 • Alligators  
 • Komodo Dragons  
 • Snakes  
 Tortoises

### ASIAN ELEPHANTS

*Exhibits*  
 Elephants

*Features*  
 Train Station

### OUTBACK

*Exhibits*  
 Lemurs  
 Lorikeets  
 Tasmanian Devils  
 Tree Kangaroos  
 Wombats

### APE WALK

*Exhibits*  
 Gorillas  
 Orangutans  
 Siamangs

# ZOO



- First Aid & Security
- Restrooms
- Information
- Public Art
- Seasonal Food
- Food
- Outdoor Seating
- Stroller/Wheelchair
- Water Fountain
- Gift Shop
- Garden Rest Stops
- Railroad Crossing

