

FREQUENTLY ASKED QUESTIONS:

How long will *Frida Kahlo, Diego Rivera, and Mexican Modernism* be on view at the Albuquerque Museum?

The exhibit will be on view from February 6, 2021 to May 2, 2021.

When can I see the exhibit *Frida Kahlo, Diego Rivera, and Mexican Modernism*?

Tuesday, Wednesday and Sunday from 9:00 a.m. to 5:00 p.m.

Thursday, Friday, and Saturday from 9:00 a.m. to 8:00 p.m.

How do I get tickets to see *Frida Kahlo, Diego Rivera, and Mexican Modernism*?

Hold My Ticket Link <https://abqmuseum.holdmyticket.com/> or call 1-877-466-3404, option 2.

If I am a member of the Albuquerque Museum Foundation, how do I get my tickets?

Members should go to the Hold My Ticket website, <https://abqmuseum.holdmyticket.com/> and enter the member code before selecting a time for their ticket. If you have forgotten your code or need assistance, call (505) 242-0434 or email info@albuquerquemuseumfoundation.org.

How much does it cost to visit the Albuquerque Museum?

\$10

Children under 12 are free

Are there any discounts to see *Frida Kahlo, Diego Rivera, and Mexican Modernism*?

No, discounts or discount coupons will not be available during the pandemic or for this exhibit.

Must I have a ticket or can I just walk in?

You must buy a ticket on-line and make a reservation.

If you purchase a ticket, but don't have means to print the ticket or can't access your internet link for the ticket, cashiers will check you in through will call.

If Hold My Ticket says there are no tickets available, can I walk in and buy a ticket at the Museum?

No, if Hold My Ticket says the time slot is sold out, it is sold out.

What if I can't make the time on the ticket I bought on Hold My Ticket?

If you will be visiting within the hour that is stated on your ticket, you will be allowed to enter with no changes necessary.

If you are coming on the same day, but not within the hour, you will be admitted if there is availability at the time that you arrive.

If there is no other availability on the day of your ticket, you can call the Albuquerque Museum at (505) 243-7255 on or before the end of the day on your ticket to request a refund or to change your time or date.

Is my HMT ticket refundable?

Yes, call the Albuquerque Museum at (505) 243-7255.

May I go to the Albuquerque Museum for a refund or to change my ticket?

Yes, but it is best to call first at (505) 243-7255.

Does the Albuquerque Museum practice COVID-19 safe practices?

Yes, masks that properly cover one's nose and mouth are required.

Capacity is limited and entries are divided to 30-minute intervals.

Hand sanitizing stations are available.

Lines marking 6 feet separation are on the floor to separate guests at the front desk.

Plexiglass exists to separate cashiers from patrons.

Entrance and exit doors are clearly labeled.

Water fountains are temporarily not in use.

Will there be an educational art activity?

Yes, take home activities are available in limited quantities.

Once I am in the Albuquerque Museum, do I have a specific time that I need to leave the Museum?

No, there is no time limit once inside. Most people take about 90 minutes to visit, but each person is different.

What if the day I want to attend is not highlighted on Hold My Ticket?

Tickets will be available 2 weeks in advance and refreshed on Mondays. The Albuquerque Museum is closed on Mondays.