



ALBUQUERQUE COMMUNITY SAFETY

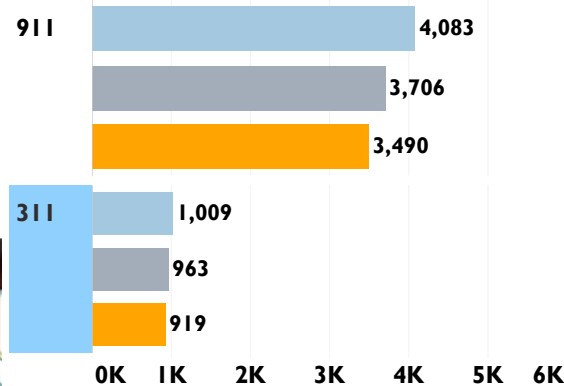


MONTHLY INFORMATIONAL REPORT

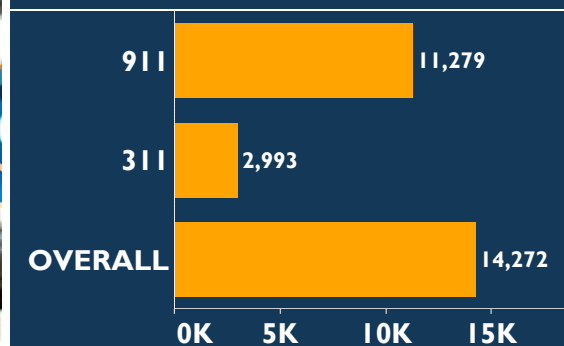
September 2026

JULY
AUGUST
SEPTEMBER

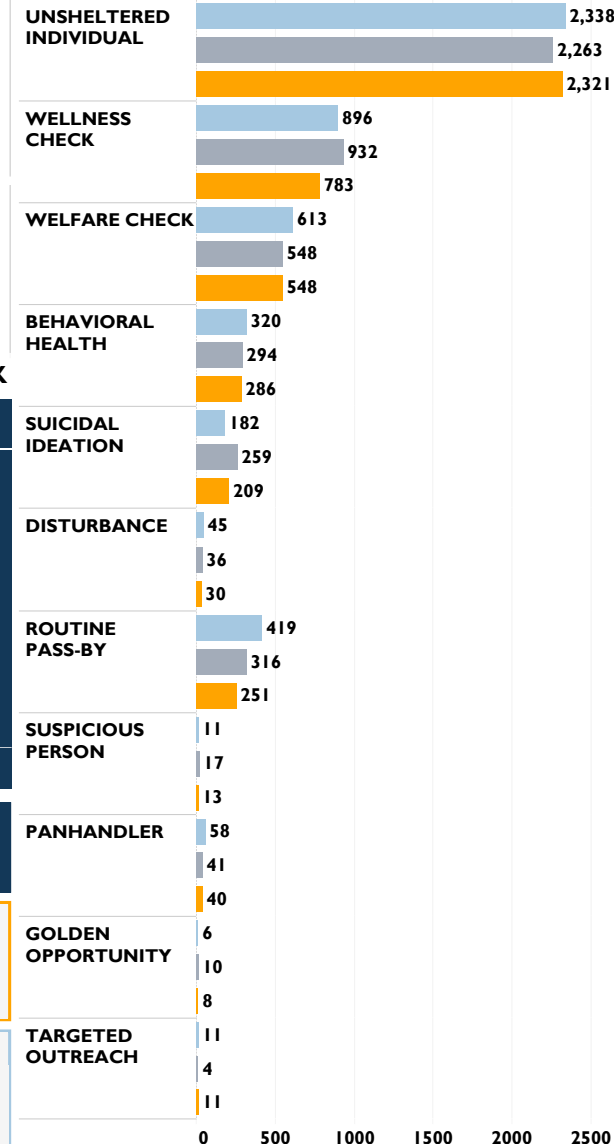
CFS BY REFERRAL SOURCE



FYTD Total:



CFS BY CALL TYPE



MONTHLY STATS

645
TRANSPORTS TO
SERVICE PROVIDERS

5,672
PEOPLE ASSISTED

120
MOBILE CRISIS TEAM
RESPONSES

Diversion from APD

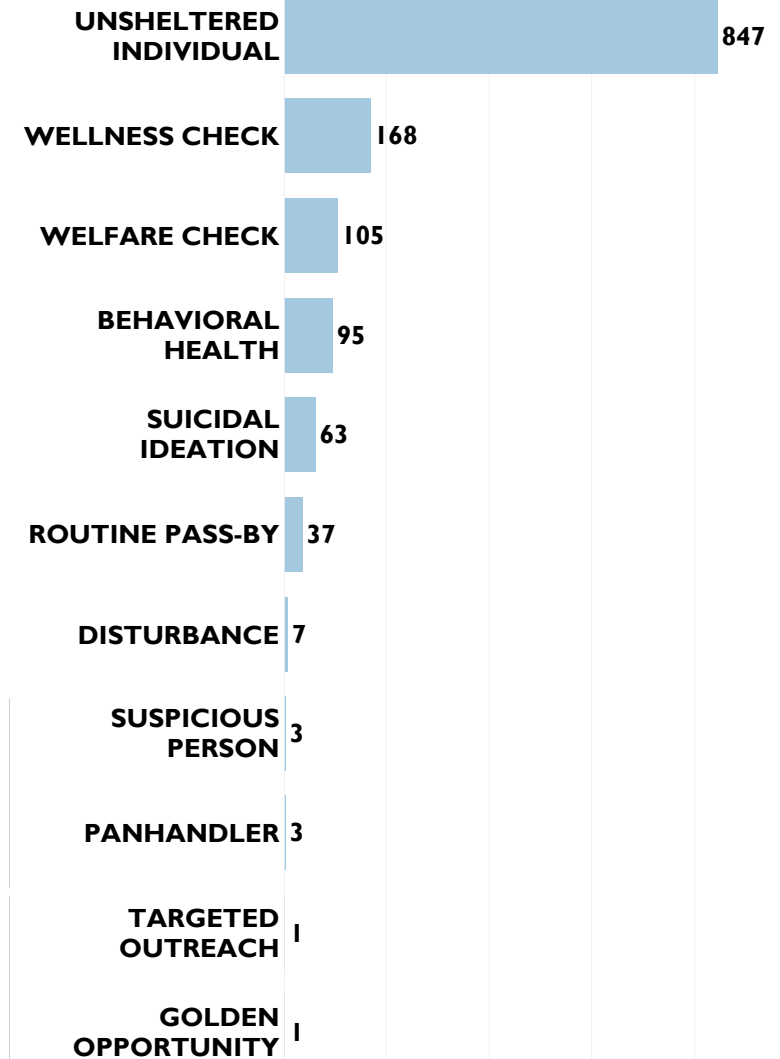
	Calls	Man Hours
September 2026	3,370	3,156
FYTD	10,749	9,535

GRAVEYARD SHIFT REPORT

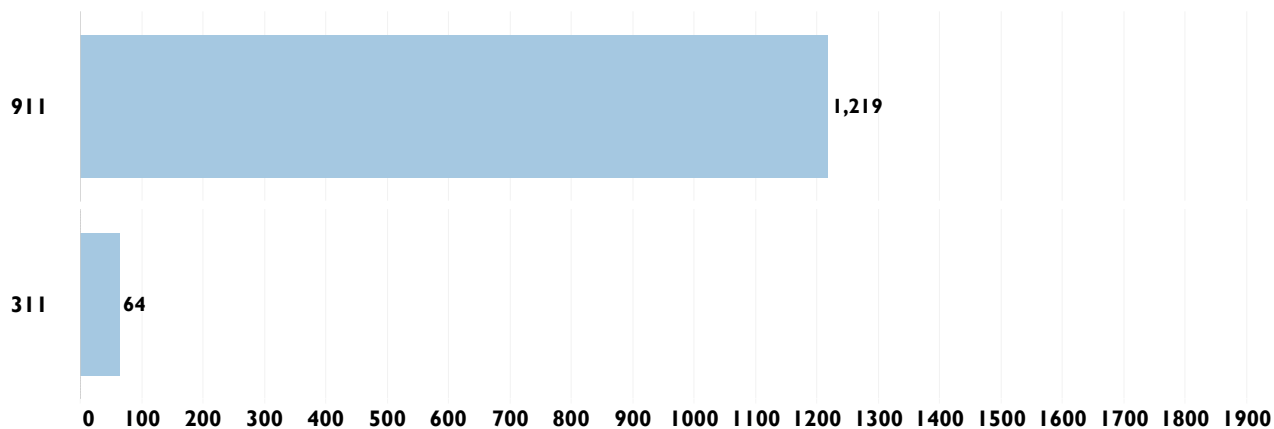
ACS now operates 24/7.
A graveyard response is between 8pm and 7am.



CFS BY CALL TYPE



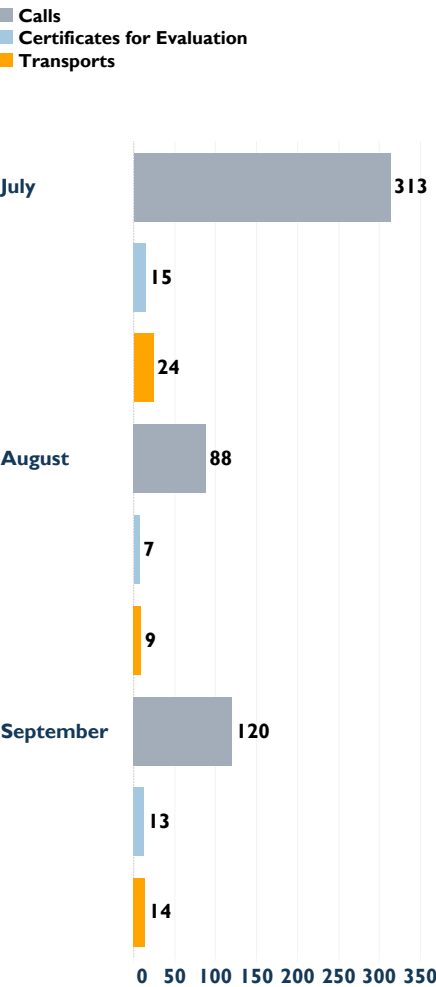
CALLS RECEIVED BY REFERRAL SOURCE



BHR RESPONSE TIMES

MCT

		JUL	AUG	SEP	FYTD
Priority 1	Entry to Dispatch (in the queue)	00:13:06	00:12:19	00:11:57	00:12:24
	Dispatch to On-Scene (travel time)	00:18:28	00:17:54	00:19:10	00:18:31
	On-scene to Clear (time on the call)	01:07:37	01:13:41	01:15:40	01:12:43
	Create to Clear (total time to address call)	01:39:40	01:43:08	01:44:30	01:42:41
Priority 2	Entry to Dispatch (in the queue)	00:26:38	00:26:04	00:28:23	00:27:01
	Dispatch to On-Scene (travel time)	00:18:04	00:18:04	00:19:08	00:18:25
	On-scene to Clear (time on the call)	00:31:08	00:34:19	00:34:37	00:33:18
	Create to Clear (total time to address call)	01:18:41	01:20:43	01:24:56	01:21:23
Priority 3	Entry to Dispatch (in the queue)	01:15:05	01:11:12	01:11:59	01:12:50
	Dispatch to On-Scene (travel time)	00:22:16	00:24:21	00:25:39	00:23:59
	On-scene to Clear (time on the call)	00:29:37	00:32:30	00:33:30	00:31:46
	Create to Clear (total time to address call)	02:08:48	02:13:45	02:11:58	02:11:25
Priority 4	Entry to Dispatch (in the queue)	02:30:20	01:56:21	02:08:17	02:13:17
	Dispatch to On-Scene (travel time)	00:23:54	00:21:41	00:22:28	00:22:47
	On-scene to Clear (time on the call)	00:20:52	00:18:56	00:23:10	00:20:59
	Create to Clear (total time to address call)	03:14:33	02:38:32	02:51:31	02:56:37
Priority 5	Entry to Dispatch (in the queue)	04:15:21	04:33:54	04:34:49	04:27:55
	Dispatch to On-Scene (travel time)	00:27:14	00:30:23	00:28:27	00:28:41
	On-scene to Clear (time on the call)	00:26:28	00:23:47	00:23:12	00:24:33
	Create to Clear (total time to address call)	04:10:33	04:33:07	04:41:15	04:27:48
Priority 9	Entry to Dispatch (in the queue)	08:44:21	08:11:57	09:01:17	08:38:16
	Dispatch to On-Scene (travel time)	00:41:58	00:38:42	00:37:02	00:39:29
	On-scene to Clear (time on the call)	00:21:31	00:15:08	00:18:14	00:18:28
	Create to Clear (total time to address call)	09:50:26	09:08:12	10:02:54	09:39:51



ACS CALLS FOR SERVICE BY COUNCIL DISTRICT

Council District	
County	27
1-Stephanie Telles	204
2-Joaquín Baca	737
3-Klarissa Peña	120
4-Brook Bassan	184
5-Dan Lewis	115
6-Nichole Rogers	1,032
7-Tammy L Fiebelkorn	588
8-Dan Champine	150
9-Renée Grout	222

