

ALBUQUERQUE COMMUNITY SAFETY

MONTHLY INFORMATIONAL REPORT

AUGUST 2024

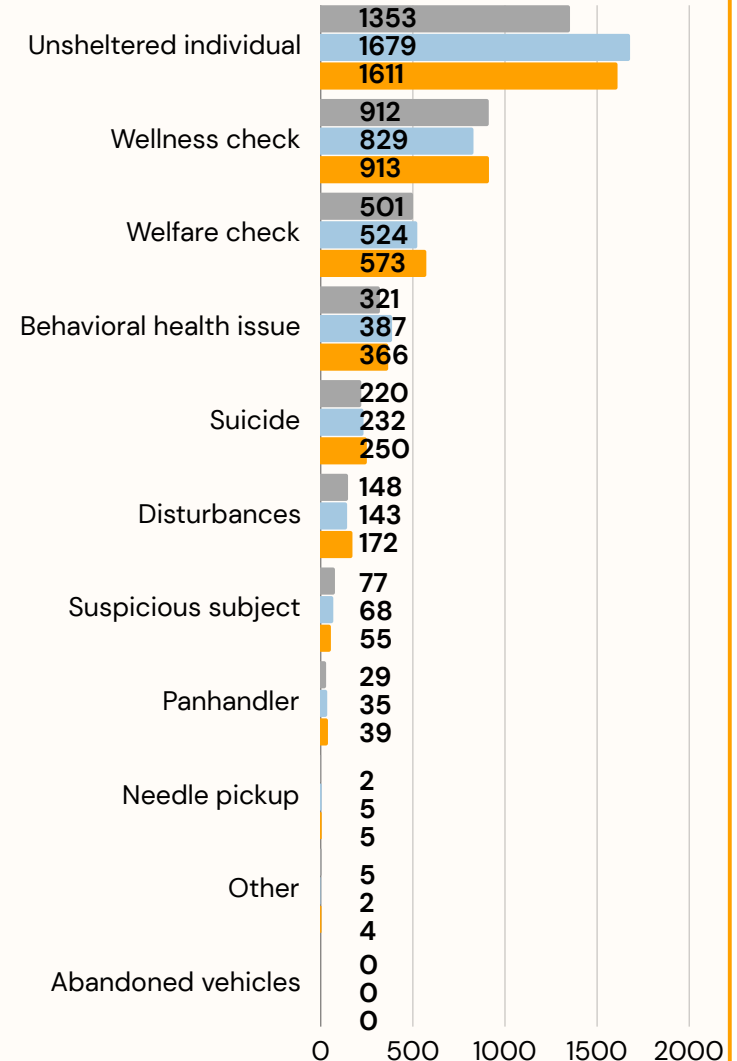
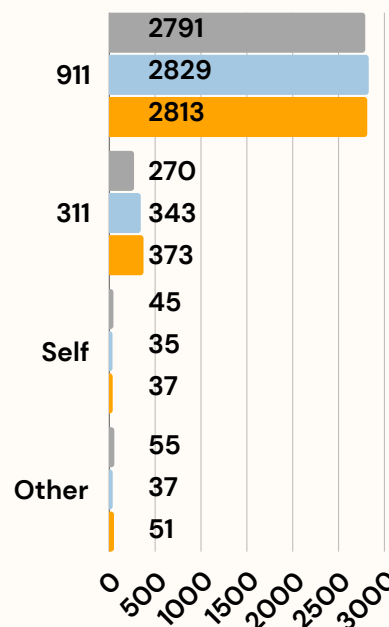
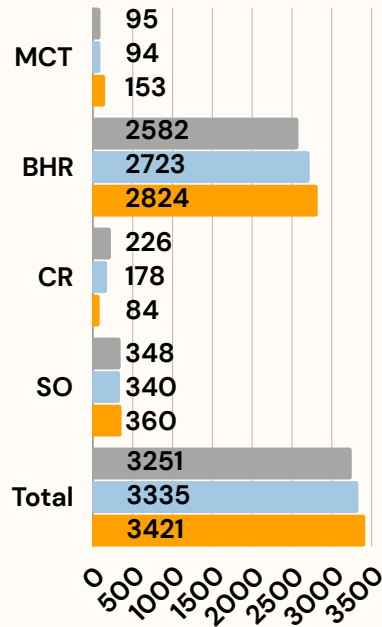
ONE
ALBUQUERQUE

CFS BY PROGRAM

CFS BY REFERRAL SOURCE*

CFS BY CALL TYPE*

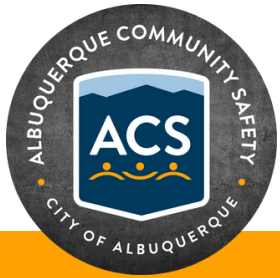
JUNE
JULY
AUGUST



FISCAL YEAR TO DATE CALLS FOR SERVICE

Mobile Crisis Team	247
Behavioral Health Responders	5,547
Community Responders	262
Street Outreach Responders	700
TOTAL CFS	6,756

*Does not include MCT data, which is currently tracked by APD



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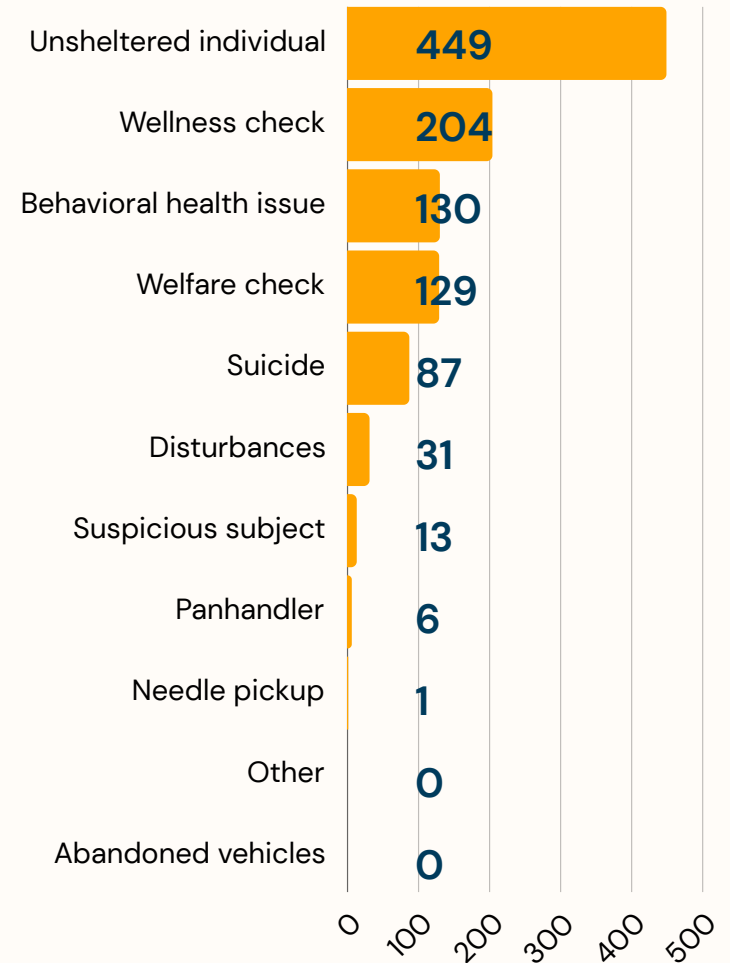
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GRAVEYARD SHIFT REPORT | AUGUST

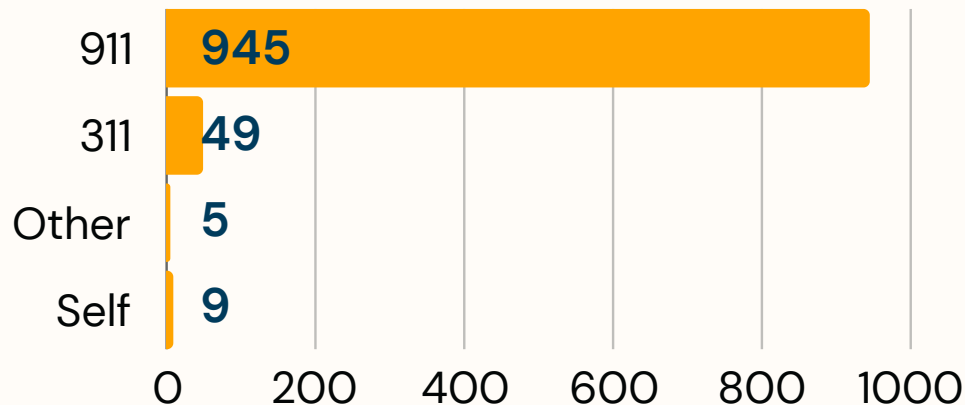
ACS now operates 24/7.
A graveyard response is
between 8pm and 7am.



CFS BY CALL TYPE



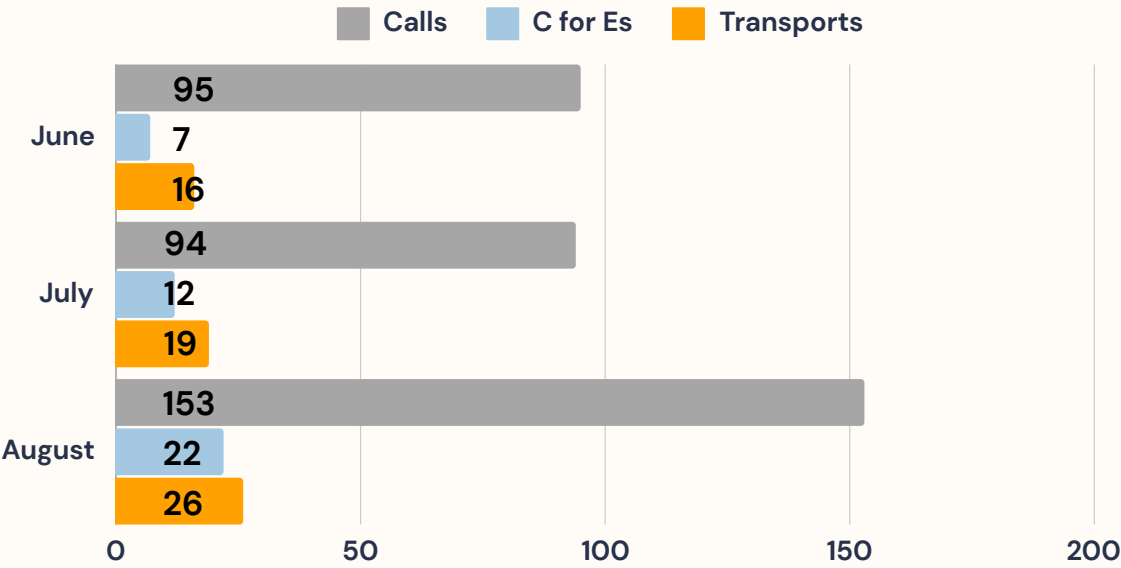
REFERRAL SOURCE



BHR RESPONSE TIMES	JUNE	JULY	AUGUST	FYTD
Entry to Dispatch (in the queue)	02:37:11	02:51:37	03:45:04	03:04:52
Dispatch to On-scene (travel time)	00:22:25	0:24:09	00:27:14	00:24:37
On-scene to Clear (time on the call)	00:22:08	0:22:23	00:21:54	00:22:09
Create to Clear (total time to address call)	03:09:15	03:40:51	04:36:05	03:54:03



MCT CALLS, CERTIFICATES FOR EVALUATION, AND TRANSPORTS

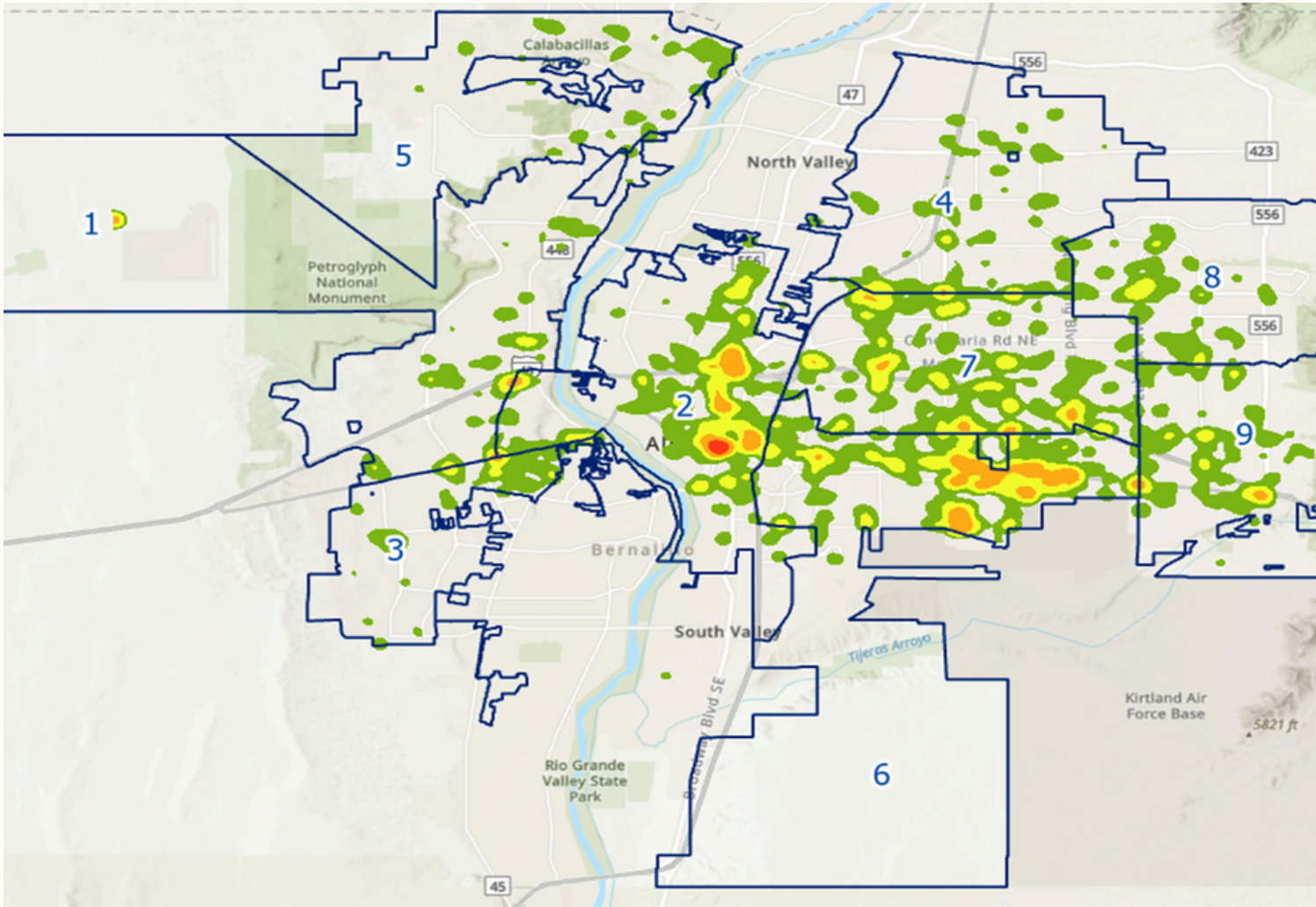




Concentration of ACS Reports

- Very High
- High
- Moderate
- Low

ACS CALLS FOR SERVICE BY COUNCIL DISTRICT | AUGUST



Council District	CFS
6 - Rogers	830
2 - Baca	711
7 - Fiebelkorn	620
9 - Grout	262
1 - Sanchez	225
4 - Bassan	209
8 - Champine	184
5 - Lewis	122
3 - Peña	101

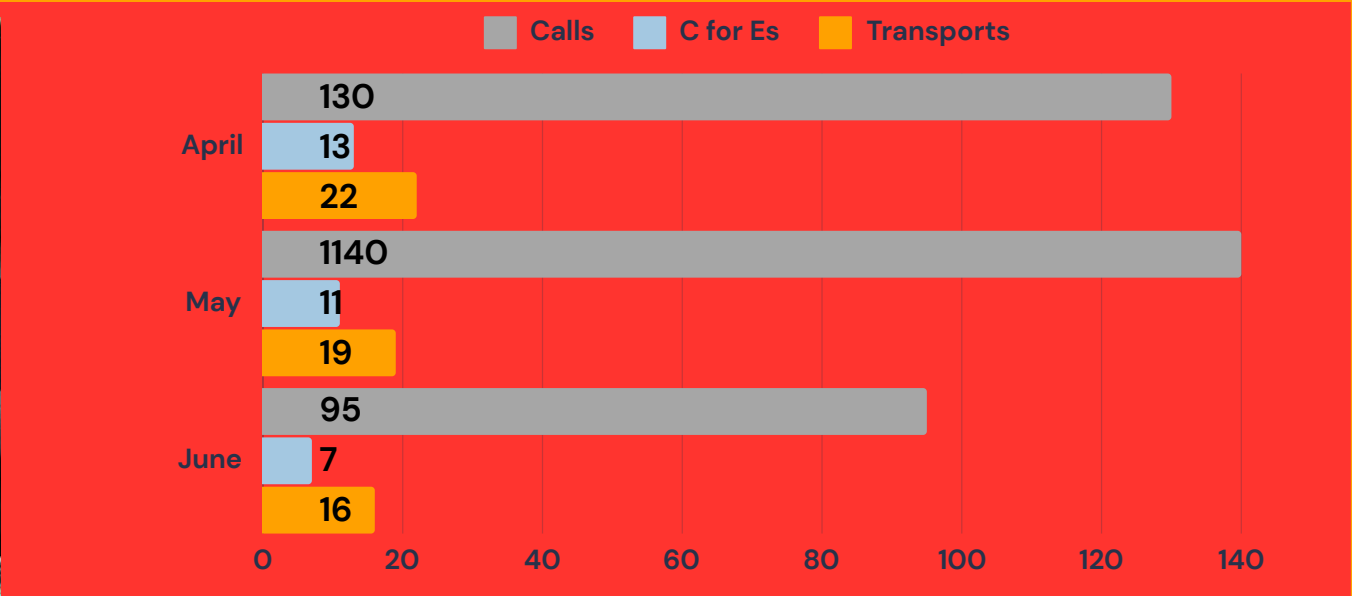
BHR RESPONSE TIMES FEB MAR APR FYTD

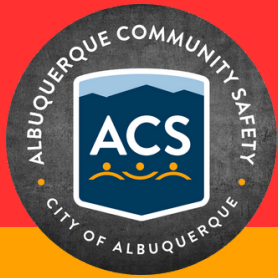
- Entry to Dispatch (in the queue)
- Dispatch to On-scene (travel time)
- On-scene to Clear (time on the call)
- Create to Clear (total time to address call)

Due to a change in CAD system in May, this data is not readily available. This section will be posted as soon as possible.



MCT CALLS, CERTIFICATES FOR EVALUATION, AND TRANSPORTS





ALBUQUERQUE COMMUNITY SAFETY

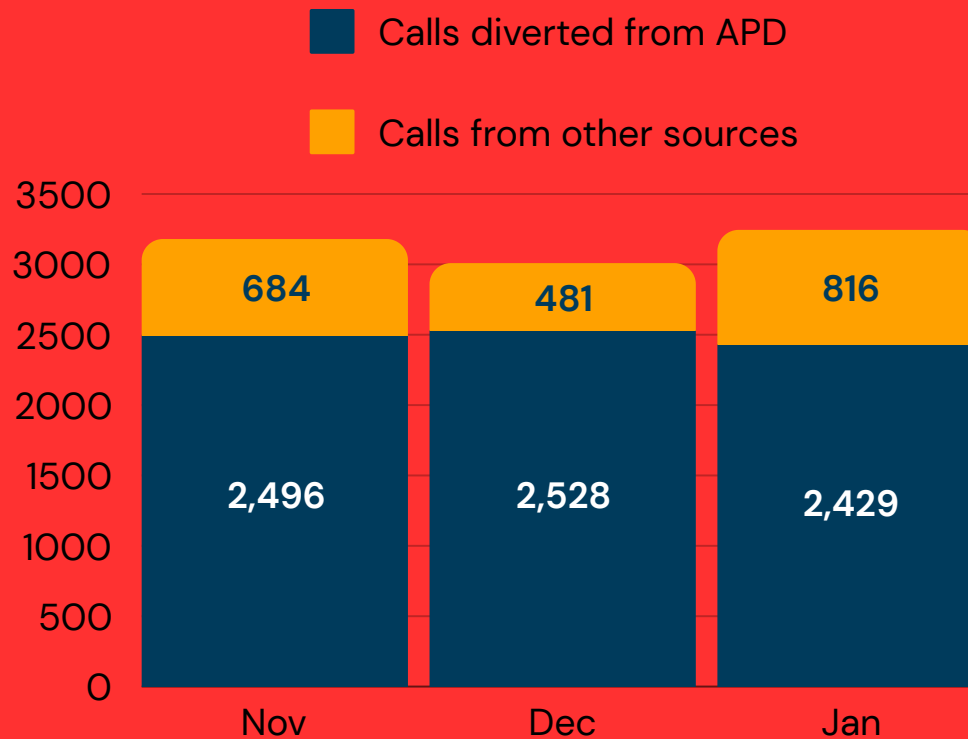
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FEBRUARY 2024

IMPACT REPORT

TOTAL ACS RESPONSE VOLUME 3-MONTH COMPARISON



The above graph illustrates how much of ACS' call volume involves directly diverting 9-1-1 calls from APD.

TOTAL ACS IMPACT SINCE INCEPTION

59,279

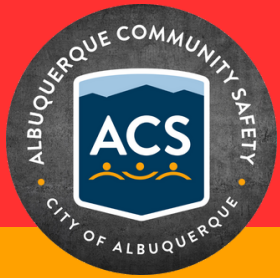
CUMULATIVE
CALLS FOR SERVICE
SINCE SEP. 2021

38,975

CUMULATIVE
CALLS DIVERTED
FROM APD
SINCE SEP. 2021

75%

OF CUMULATIVE CALLS
DIVERTED FROM APD TO
ACS SINCE JANUARY 2024



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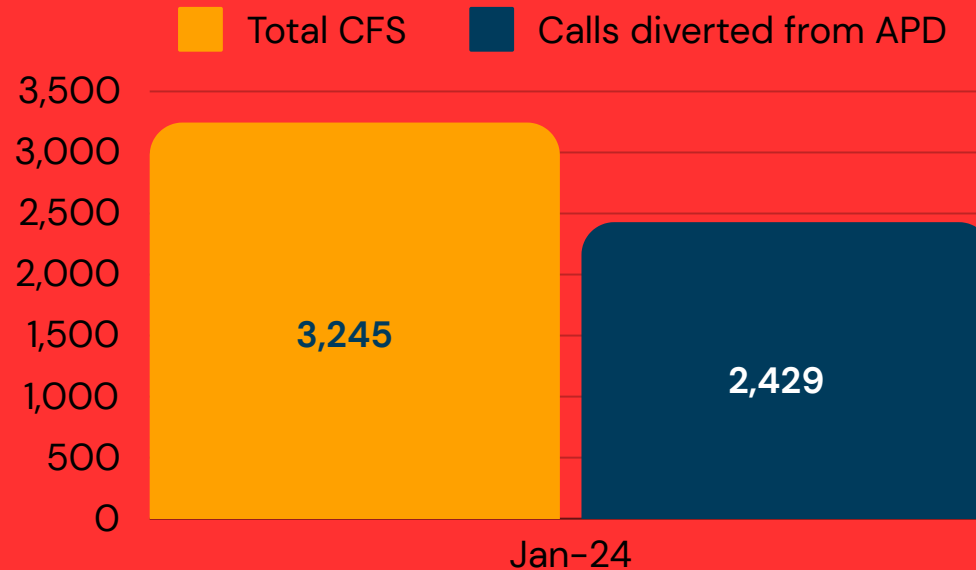
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IMPACT REPORT

TOTAL ACS IMPACT SINCE FEBRUARY 2024



The above graph showcases all ACS calls for service since February 1, 2024

TOTAL ACS IMPACT SINCE INCEPTION

59,279

CUMULATIVE
CALLS FOR SERVICE
SINCE SEP. 2021

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