



ALBUQUERQUE COMMUNITY SAFETY



MONTHLY INFORMATIONAL REPORT

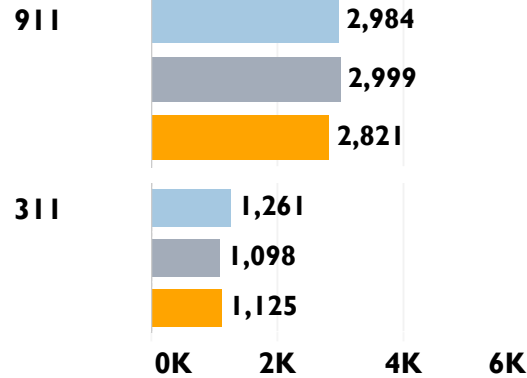
November 2025

CFS BY REFERRAL SOURCE

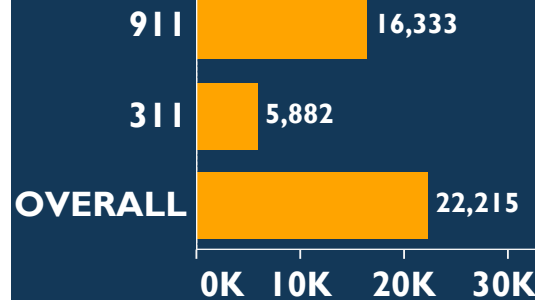
SEPTEMBER

OCTOBER

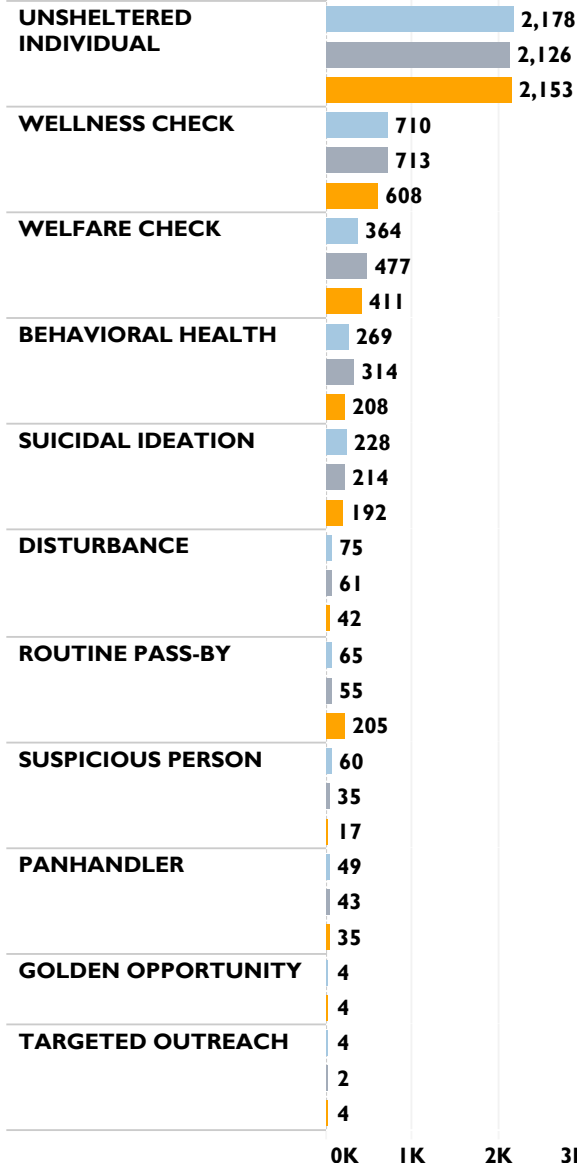
NOVEMBER



FYTD Total:



CFS BY CALL TYPE



MONTHLY STATS

384

TRANSPORTS TO
SERVICE PROVIDERS

4,264

PEOPLE ASSISTED

213

MOBILE CRISIS TEAM
RESPONSES

Diversion from APD

	Calls	Man Hours
November 2025	2,576	2,006
FYTD	15,087	11,649



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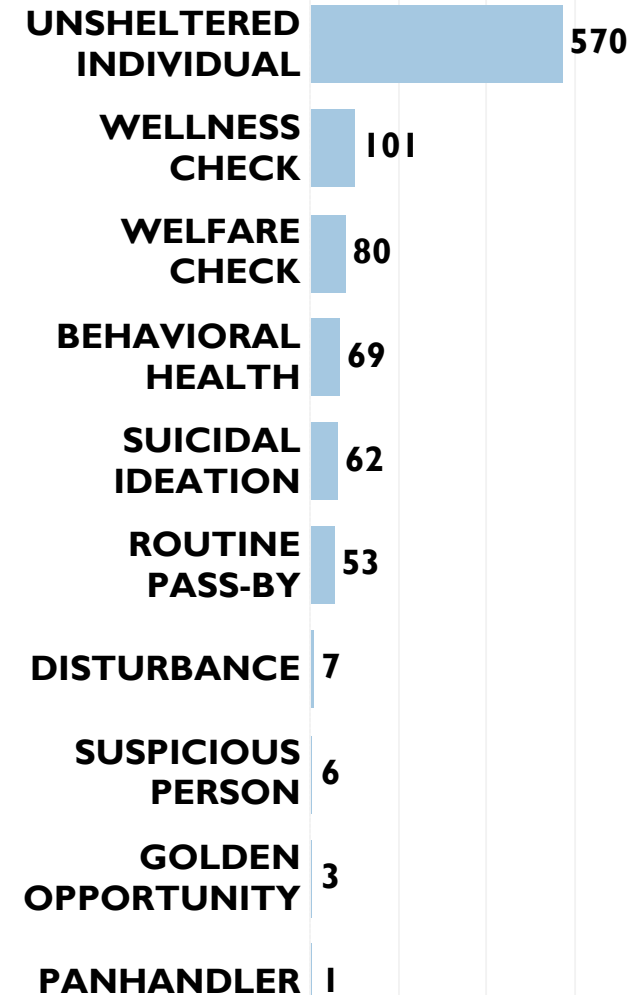
November 2025

GRAVEYARD SHIFT REPORT

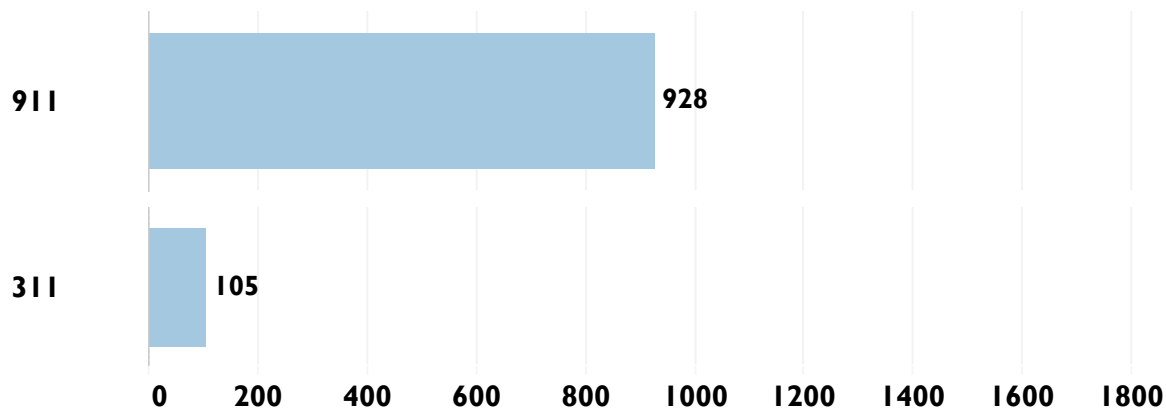
ACS now operates 24/7.
A graveyard response is between 8pm and 7am.



CFS BY CALL TYPE



CALLS RECEIVED BY REFERRAL SOURCE

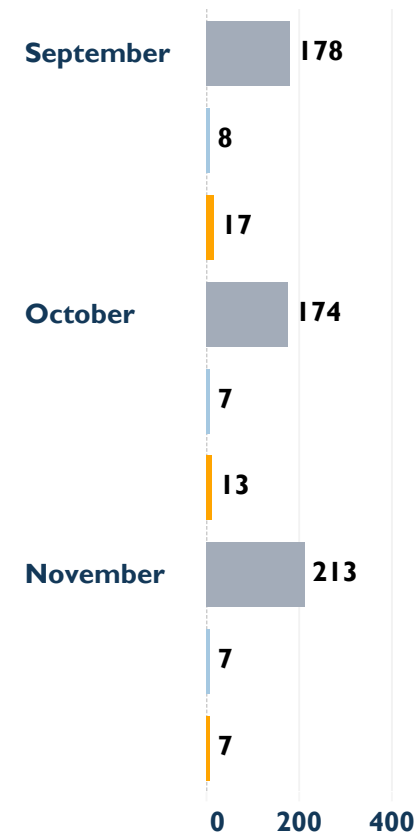


BHR RESPONSE TIMES

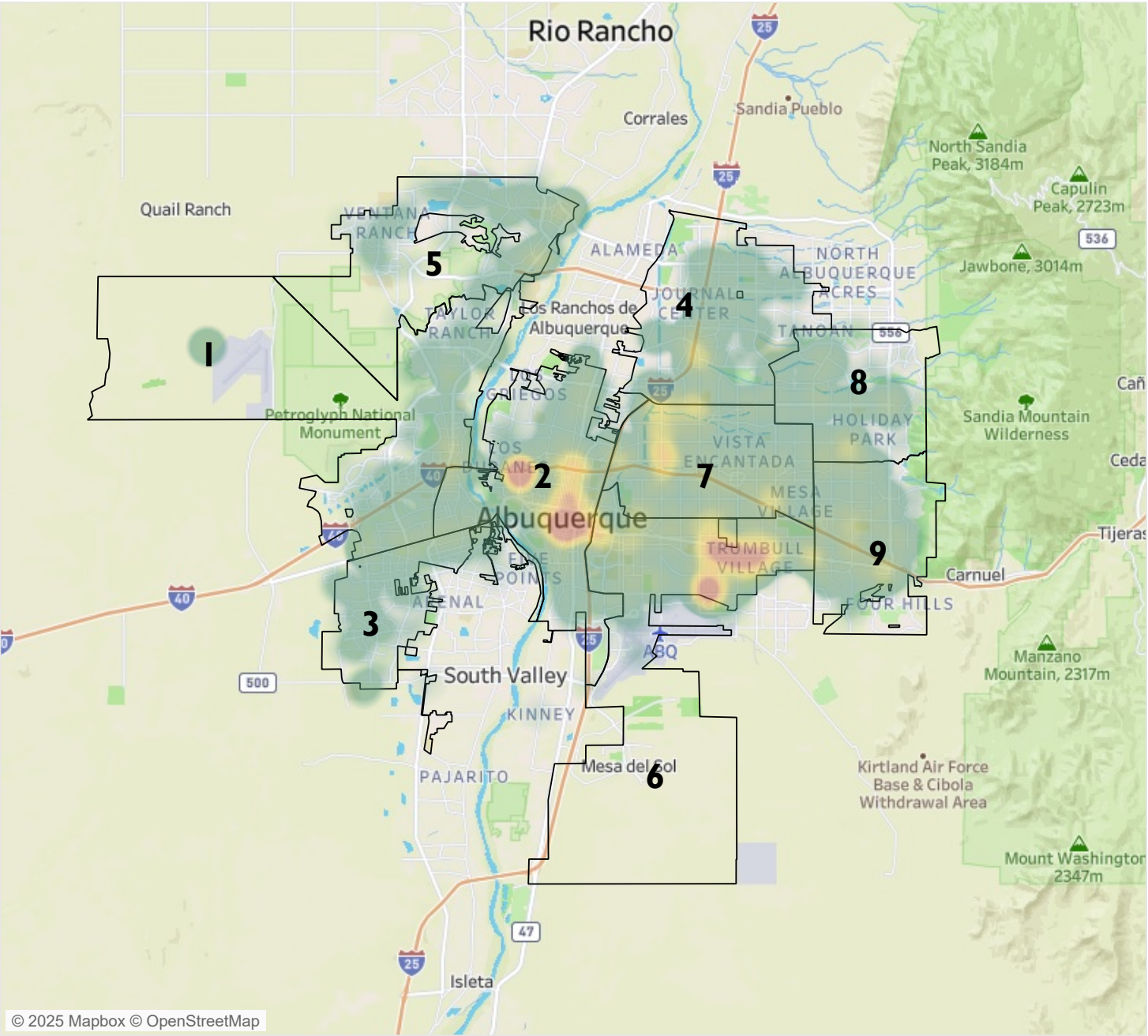
		SEP	OCT	NOV	FYTD
Priority 1	Entry to Dispatch (in the queue)	00:25:17	00:25:48	00:24:23	00:25:07
	Dispatch to On-Scene (travel time)	00:19:33	00:17:38	00:18:48	00:18:39
	On-scene to Clear (time on the call)	00:56:17	00:50:50	01:01:21	00:56:06
	Create to Clear (total time to address call)	01:42:10	01:35:01	01:44:54	01:40:28
Priority 2	Entry to Dispatch (in the queue)	00:34:24	00:52:36	00:33:40	00:44:03
	Dispatch to On-Scene (travel time)	00:18:01	00:19:06	00:19:29	00:18:46
	On-scene to Clear (time on the call)	00:26:19	00:29:22	00:26:41	00:28:09
	Create to Clear (total time to address call)	01:21:23	01:43:04	01:22:05	01:31:54
Priority 3	Entry to Dispatch (in the queue)	01:30:48	02:12:15	01:16:47	02:24:39
	Dispatch to On-Scene (travel time)	00:22:27	00:29:39	00:26:53	00:27:07
	On-scene to Clear (time on the call)	00:24:25	00:22:26	00:27:10	00:21:32
	Create to Clear (total time to address call)	02:21:23	03:06:01	02:12:27	03:16:23
Priority 4	Entry to Dispatch (in the queue)	02:45:55	03:27:34	02:00:10	05:16:02
	Dispatch to On-Scene (travel time)	00:25:25	00:27:57	00:27:01	00:32:26
	On-scene to Clear (time on the call)	00:13:25	00:15:06	00:18:31	00:14:11
	Create to Clear (total time to address call)	03:25:21	04:10:12	02:47:23	06:02:30
Priority 5	Entry to Dispatch (in the queue)	05:38:20	06:19:47	02:55:34	05:43:03
	Dispatch to On-Scene (travel time)	00:23:47	00:27:19	00:27:04	00:25:36
	On-scene to Clear (time on the call)	00:20:46	00:11:53	00:21:22	00:18:37
	Create to Clear (total time to address call)	06:05:53	06:55:15	03:03:00	05:54:21
Priority 9	Entry to Dispatch (in the queue)	13:30:47	18:10:16	09:59:40	13:42:26
	Dispatch to On-Scene (travel time)	00:21:44	01:03:19	00:44:10	00:37:32
	On-scene to Clear (time on the call)	00:08:30	00:08:16	00:10:13	00:09:06
	Create to Clear (total time to address call)	14:11:24	19:24:53	10:56:34	14:35:26

MCT

■ Calls
■ Certificates for Evaluation
■ Transports



ACS CALLS FOR SERVICE BY COUNCIL DISTRICT



Council District	
County	24
1-Louie Sanchez	163
2-Joaquín Baca	654
3-Klarissa Peña	70
4-Brook Bassan	184
5-Dan Lewis	68
6-Nichole Rogers	740
7-Tammy L Fiebelkorn	413
8-Dan Champine	95
9-Renée Grout	175