



ALBUQUERQUE COMMUNITY SAFETY



MONTHLY INFORMATIONAL REPORT

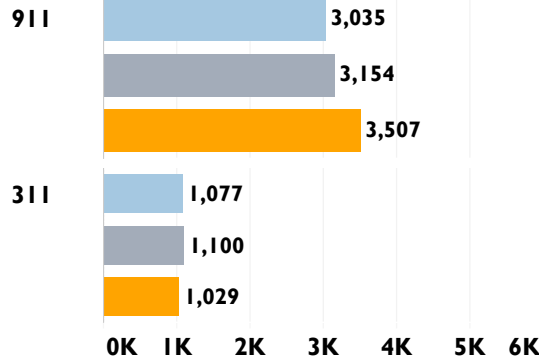
April 2026

CFS BY REFERRAL SOURCE

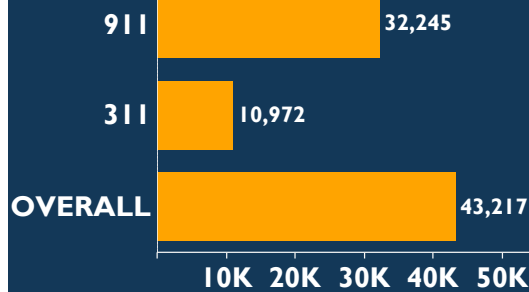
FEBRUARY

MARCH

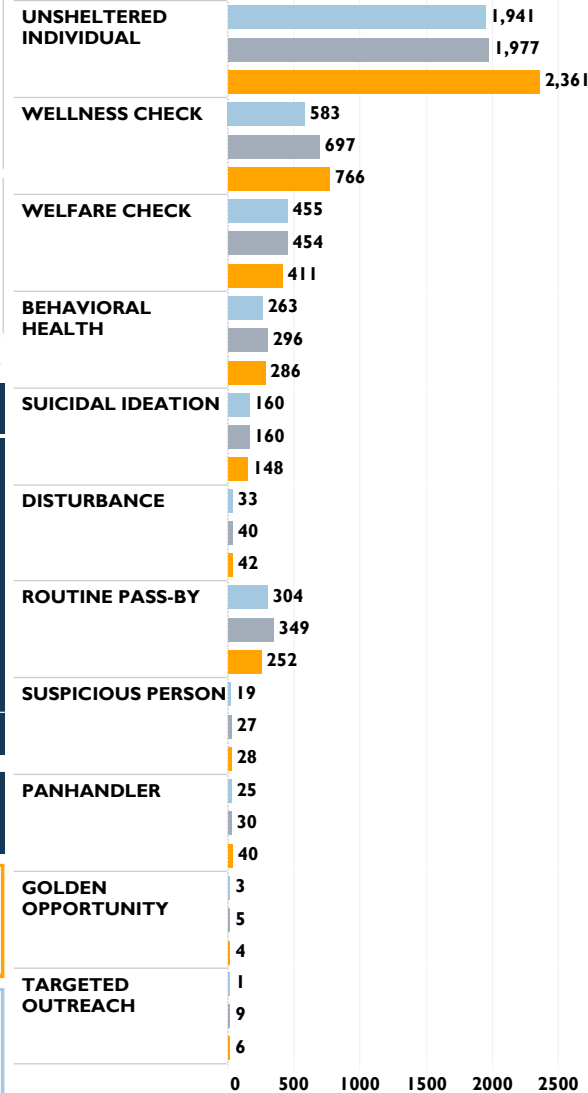
APRIL



FYTD Total:



CFS BY CALL TYPE



MONTHLY STATS

619

TRANSPORTS TO SERVICE PROVIDERS

4,422

PEOPLE ASSISTED

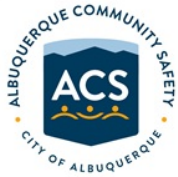
278

MOBILE CRISIS TEAM RESPONSES

Diversion from APD

Month	Calls	Man Hours
April 2026	3,229	2,562

Month	Calls	Man Hours
FYTD	29,760	22,887

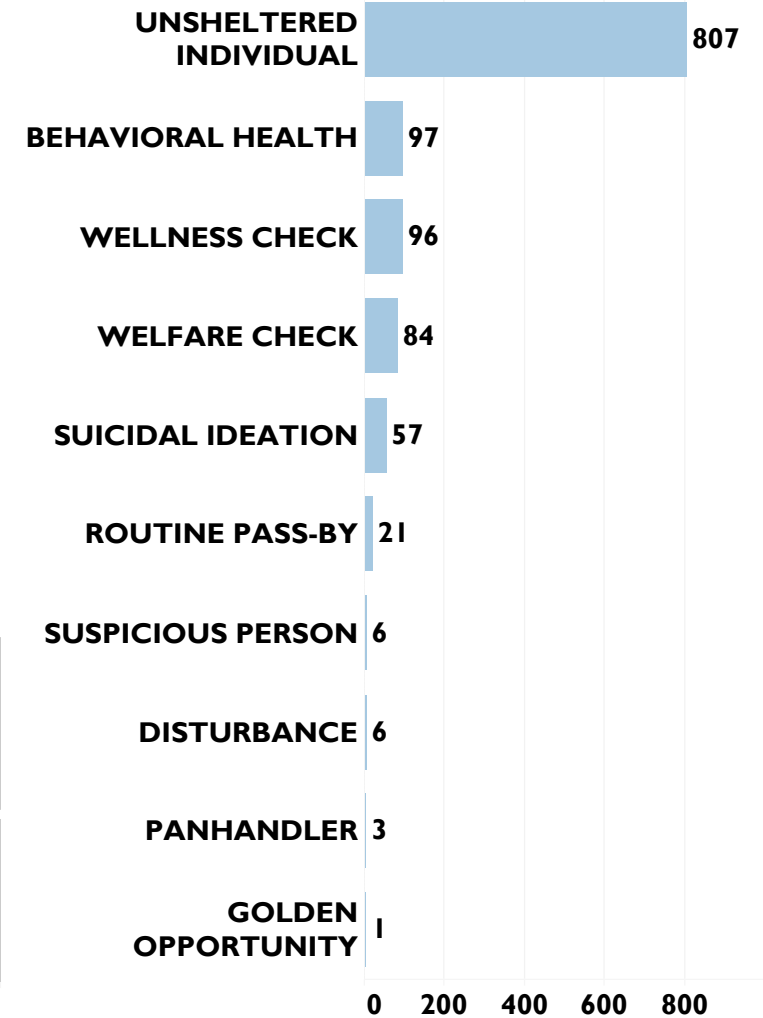


GRAVEYARD SHIFT REPORT

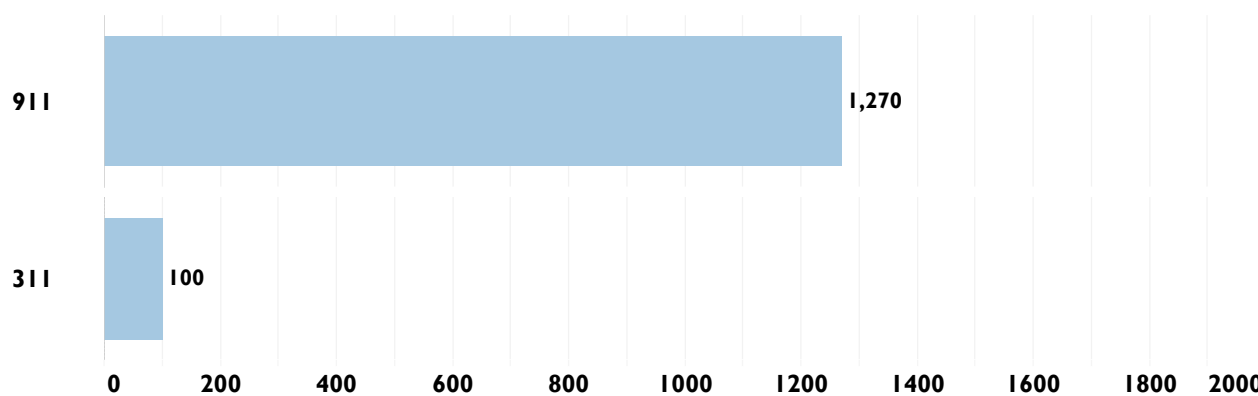
ACS now operates 24/7.
A graveyard response is between 8pm and 7am.



CFS BY CALL TYPE



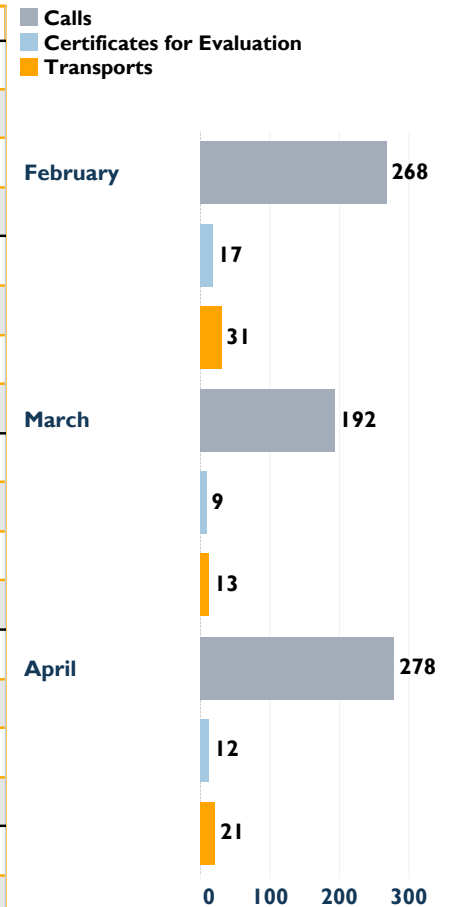
CALLS RECEIVED BY REFERRAL SOURCE



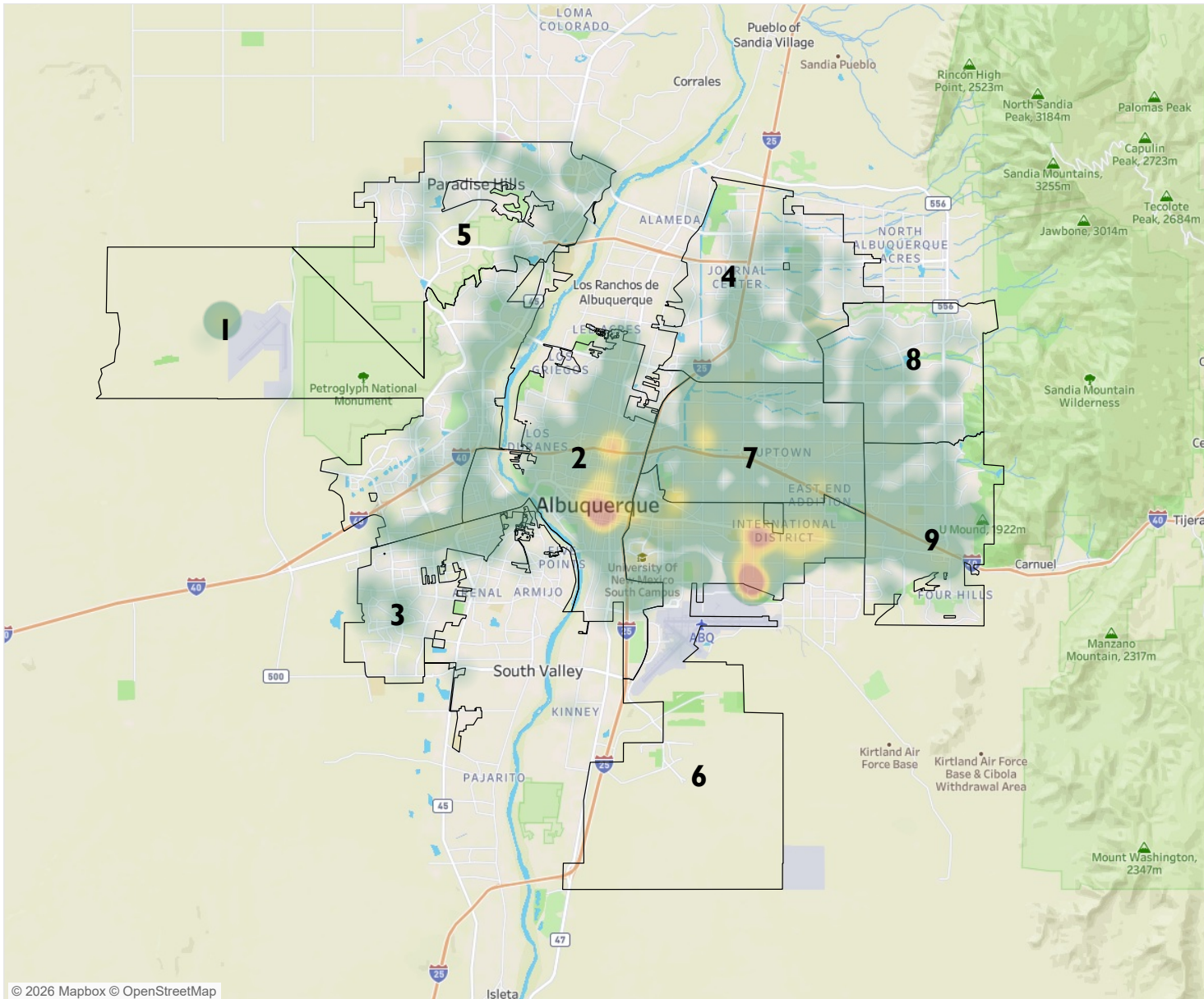
BHR RESPONSE TIMES

MCT

		FEB	MAR	APR	FYTD
Priority 1	Entry to Dispatch (in the queue)	00:17:40	00:17:30	00:18:20	00:22:20
	Dispatch to On-Scene (travel time)	00:19:02	00:19:13	00:20:27	00:19:09
	On-scene to Clear (time on the call)	01:00:15	01:02:00	00:56:36	00:58:34
	Create to Clear (total time to address call)	01:37:10	01:39:55	01:37:09	01:41:05
Priority 2	Entry to Dispatch (in the queue)	00:27:22	00:32:38	00:25:09	00:39:15
	Dispatch to On-Scene (travel time)	00:17:58	00:16:57	00:17:42	00:18:23
	On-scene to Clear (time on the call)	00:34:06	00:32:34	00:34:04	00:30:08
	Create to Clear (total time to address call)	01:21:29	01:24:56	01:20:05	01:29:20
Priority 3	Entry to Dispatch (in the queue)	00:54:09	01:13:47	00:52:49	01:53:29
	Dispatch to On-Scene (travel time)	00:21:27	00:21:25	00:20:39	00:25:04
	On-scene to Clear (time on the call)	00:27:58	00:30:16	00:28:38	00:24:22
	Create to Clear (total time to address call)	01:45:46	02:07:22	01:45:56	02:45:44
Priority 4	Entry to Dispatch (in the queue)	01:13:55	02:08:37	01:26:16	03:49:30
	Dispatch to On-Scene (travel time)	00:17:59	00:24:58	00:18:56	00:27:46
	On-scene to Clear (time on the call)	00:19:38	00:18:38	00:22:55	00:16:38
	Create to Clear (total time to address call)	01:51:05	02:53:38	02:10:29	04:33:29
Priority 5	Entry to Dispatch (in the queue)	02:53:00	03:28:14	03:50:58	04:33:44
	Dispatch to On-Scene (travel time)	00:24:43	00:28:27	00:22:28	00:26:14
	On-scene to Clear (time on the call)	00:21:02	00:22:30	00:23:44	00:20:21
	Create to Clear (total time to address call)	02:51:17	03:17:07	04:18:10	04:32:55
Priority 9	Entry to Dispatch (in the queue)	08:49:27	09:27:08	11:12:08	11:48:03
	Dispatch to On-Scene (travel time)	00:33:09	00:46:05	01:00:03	00:39:27
	On-scene to Clear (time on the call)	00:11:10	00:12:25	00:16:54	00:10:53
	Create to Clear (total time to address call)	09:36:31	10:29:19	12:30:18	12:42:28



ACS CALLS FOR SERVICE BY COUNCIL DISTRICT



Council District	
County	25
1-Stephanie Telles	165
2-Joaquín Baca	786
3-Klarissa Peña	104
4-Brook Bassan	156
5-Dan Lewis	89
6-Nichole Rogers	1,064
7-Tammy L Fiebelkorn	525
8-Dan Champine	108
9-Renée Grout	213

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