

ALBUQUERQUE COMMUNITY SAFETY

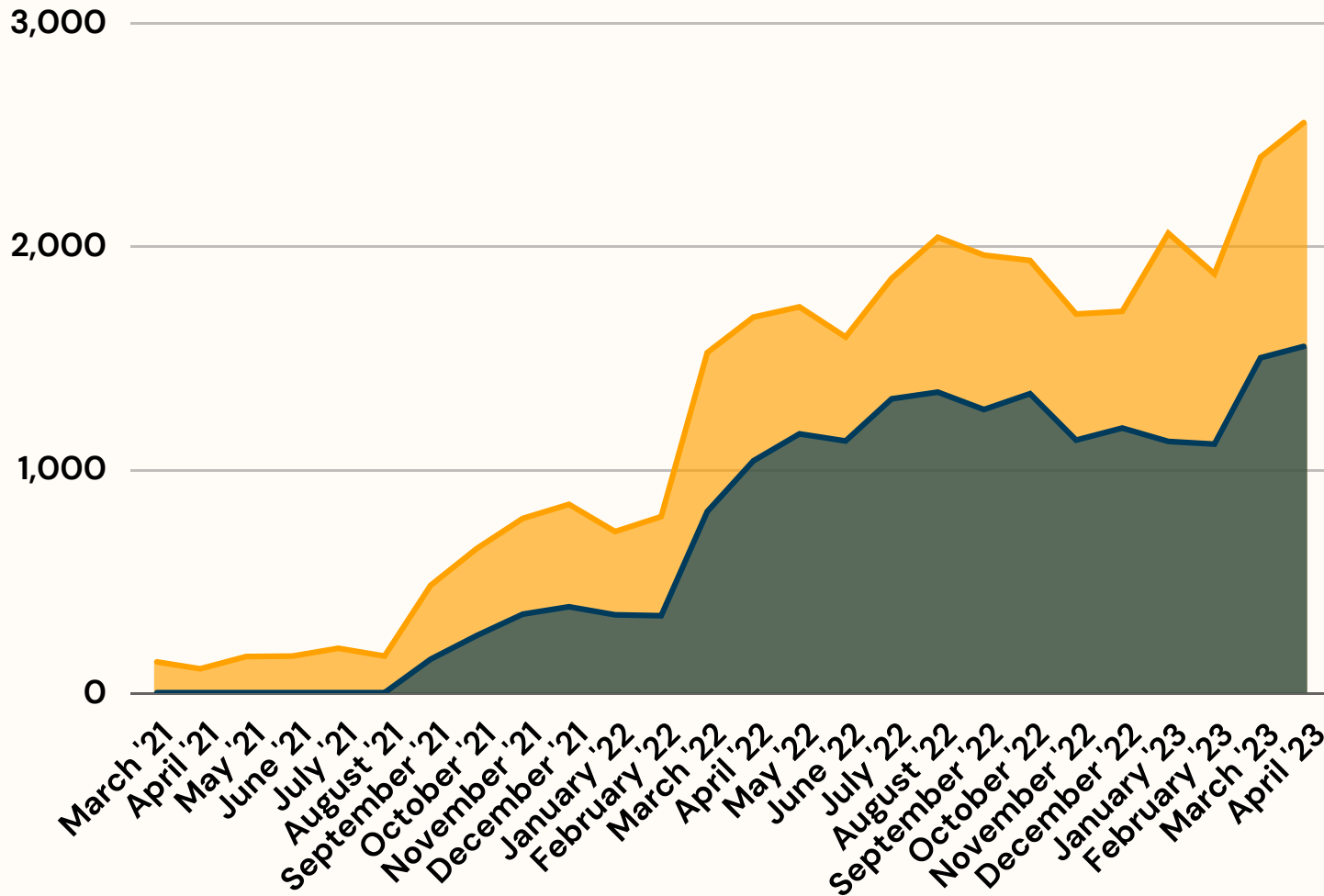
MONTHLY INFORMATIONAL REPORT

APRIL 2023



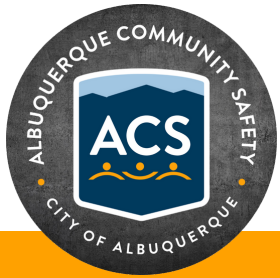
TOTAL ACS IMPACT SINCE INCEPTION

■ Calls diverted from APD ■ Total CFS



31,820
CUMULATIVE
CALLS FOR SERVICE

18,860
CUMULATIVE
CALLS DIVERTED
FROM APD



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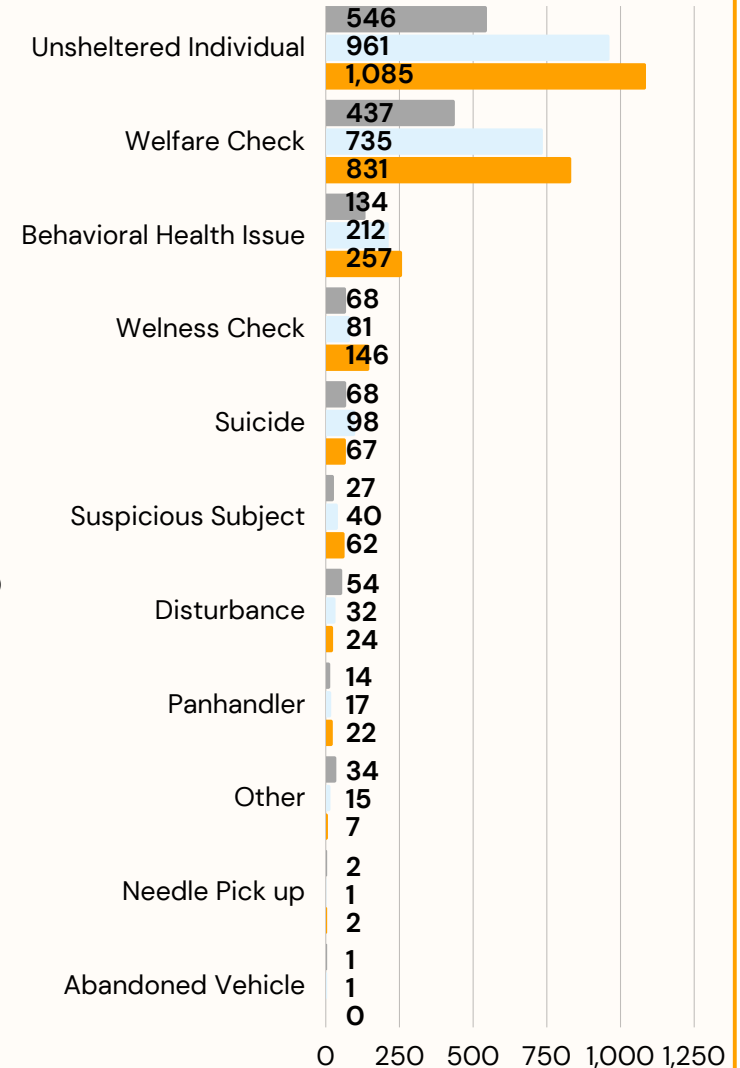
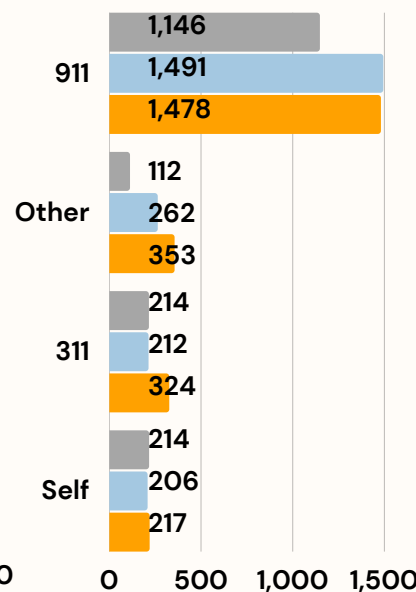
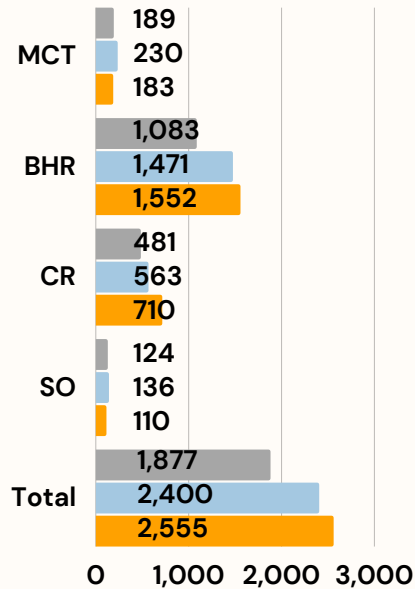
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CFS BY PROGRAM

CFS BY REFERRAL SOURCE*

CFS BY CALL TYPE*



FISCAL YEAR TO DATE CALLS FOR SERVICE

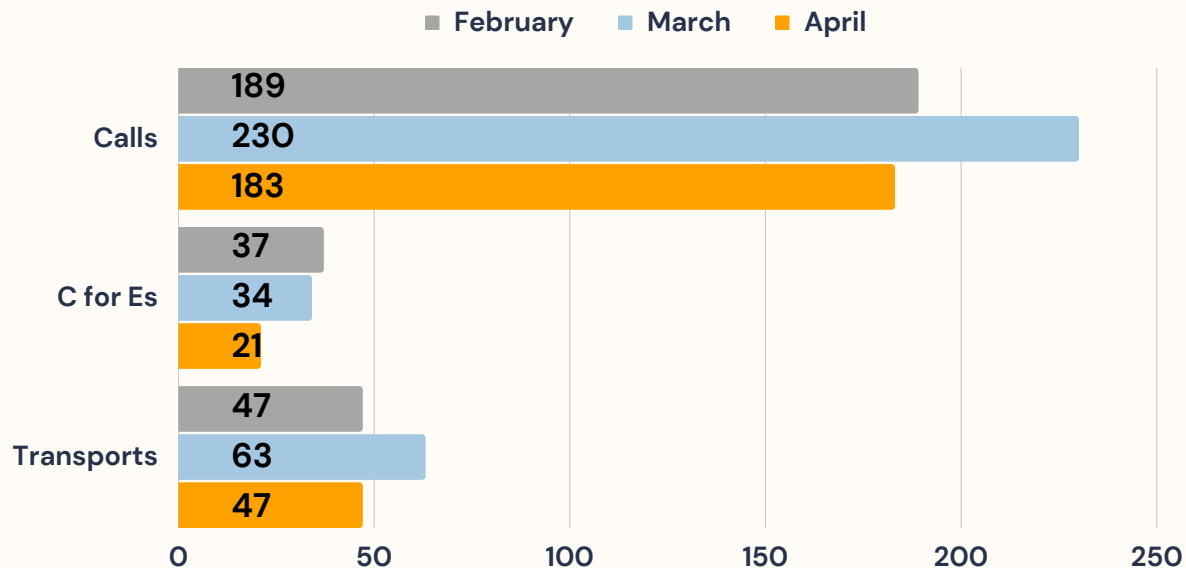
Mobile Crisis Team	1,830
Behavioral Health Responders	12,918
Community Responders	3,913
Street Outreach Responders	1,029
TOTAL CFS	19,690

*Does not include MCT data, which is currently tracked by APD

BHR RESPONSE TIMES	FEB	MAR	APR	YTD
Entry to Dispatch (in the queue)	0:20:36	0:23:11	0:21:13	0:37:00
Dispatch to On-scene (travel time)	0:15:19	0:14:56	0:13:22	0:13:43
On-scene to Clear (time on the call)	0:33:36	0:27:02	0:24:09	0:25:55
Create to Clear (total time to address call)	1:10:43	1:06:57	1:00:24	1:17:59

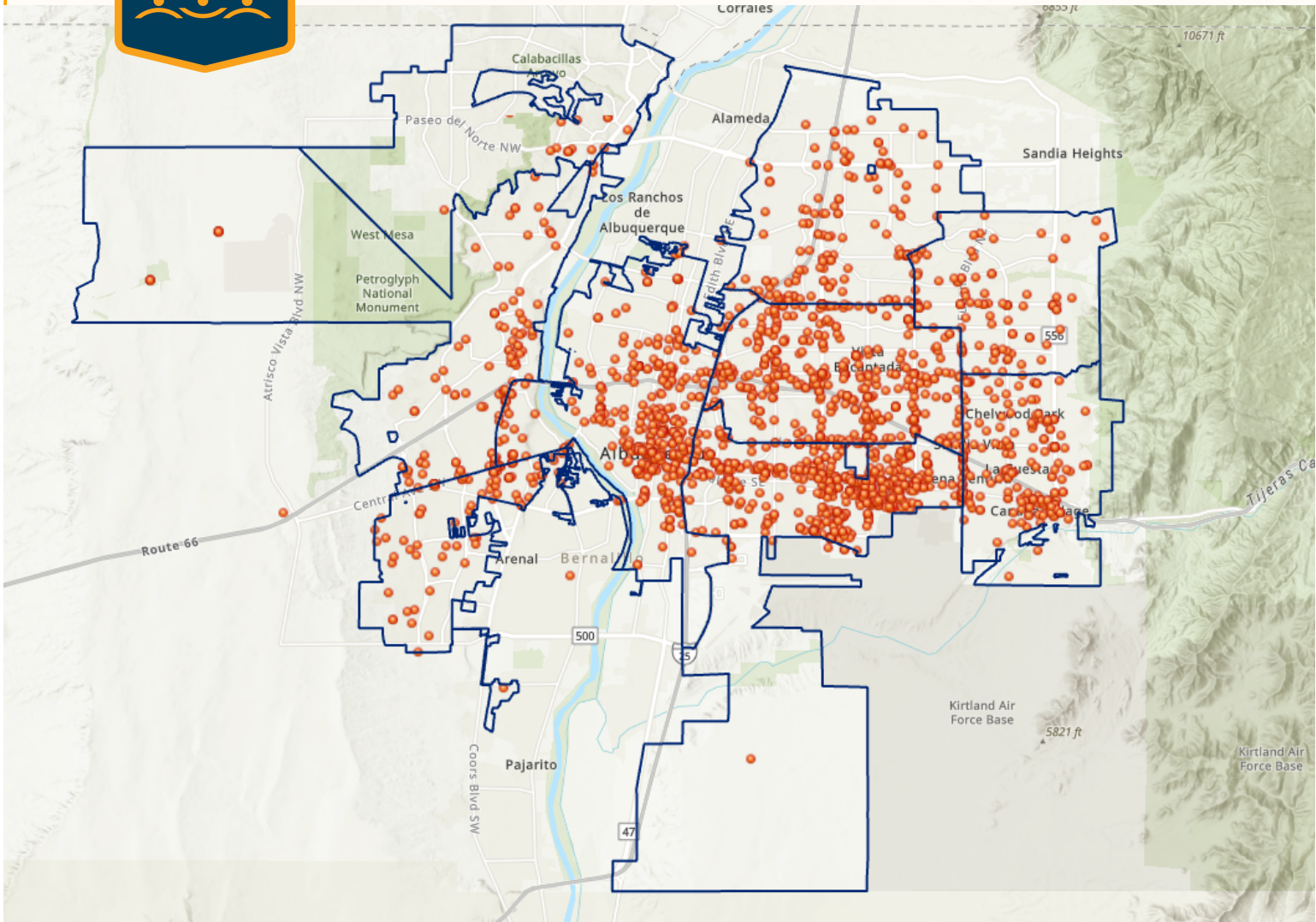


MCT CALLS, CERTIFICATES FOR EVALUATION, AND TRANSPORTS*





ACS CALLS FOR SERVICE BY COUNCIL DISTRICT | APR



Council District	CFS
6 - Davis	648
2 - Benton	462
7 - Fiebelkorn	408
9 - Grout	188
4 - Bassan	138
1 - Sanchez	119
8 - Jones	100
3 - Peña	83
5 - Lewis	65

INCIDENT TYPE	APR	YTD
Gun/Other Violence	33	402
Homicide	10	65
Other	1	61
DV/Sexual Assault	6	55
Suicide	3	45
Other Deaths	12	68

AREA COMMAND	MAR	YTD
Southwest	9	141
Southeast	28	164
Northeast	13	130
Foothills	12	67
Valley	5	98
Northwest	8	80

YTD IMPACT BY THE NUMBERS



MAJOR RESPONSE ACTIVITIES

- CORA is conducting outreach following a homicide at a senior community on April 1st. Responders have provided resources and referrals for services. CORA is also collaborating with the Albuquerque Police Department and the Department of Senior Affairs to hold a community resource fair to provide additional support.
- CORA helped a family move in April following a homicide at their apartment complex. Risen Savior Catholic Community also paid the deposit for electricity.
- In April, CORA provided support and assistance to a sex trafficking victim. Responders connected them to SNAP benefits, a new phone and secured Crime Victims Reparation funding for permanent housing.
- In April CORA began supporting a domestic violence victim. The client was connected to Barrett house for relocation. CORA Responders also connected the client to temporary housing through Heading Home and Enlace Comunitario.
- CORA closed 15 cases involving Gun Violence, and 3 Domestic Violence Cases.

PROACTIVE AND ONGOING COMMUNITY ACTIVITIES

- CORA Responders are participating in community block parties to connect with the community.
- On April 10, CORA attended the Domestic Violence and Sexual Assault Commission monthly meeting.
- Responders took part in the Multi-disciplinary Domestic Violence Conference
- CORA is also on the Unidos steering committee.

ACS WIN BOARD

Welfare Check: On April, 30, an ACS Behavioral Health Responder Supervisor was called to a welfare check at an intersection near Mountain and 12th. The man told the Supervisor he would never go with a police officer, however, he was willing to be transported by our Responders. The Supervisor suggested they transport him to The Rock at Noonday for lunch so he could rest and eat. He agreed and was transported. The man also said he wanted to transition into permanent housing. The supervisor connected him to case management.

Behavioral Health Call: On April, 17 Behavioral Health Responders were called to a home due to a woman in crisis. Upon arrival, Responders evaluated the woman and say she was disoriented, confused, and disassociated. Family on scene told Responders she was diagnosed with bipolar, schizophrenia and has a history of drug use. They said she wasn't taking her medication. Responders spoke with the woman and gave her food and water. The woman agreed to be transported to the hospital. Responders conducted a warm hand-off with hospital staff. Responders successfully resolved what was originally an Albuquerque Police Department call for service.

Suicidal Ideation: In April, Behavioral Health Responders were called about a teenager threatening suicide. ACS Responders met with the teenager at school. He disclosed to Responders he had cut himself and the school nurse wrapped it with a bandage. The boy also spoke about past suicide attempts and said he hadn't slept in two days. Responders suggested he be transported to Kaseman Hospital. The teen had concerns. But with a trauma-informed approach, Responders Validated his feelings while also discussing the importance of his safety. They also explained what the evaluation process is like. He eventually agreed to be transported. Responders also received proper approval from the boy's mother. Responders stayed with the youth through the check-in process. Not only did Responders get this teenager the help he needed, but they also provided a safe space for him to open up about his mental health issues.