



# ALBUQUERQUE COMMUNITY SAFETY

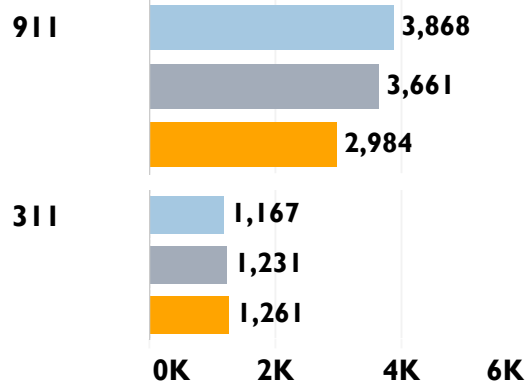


## MONTHLY INFORMATIONAL REPORT

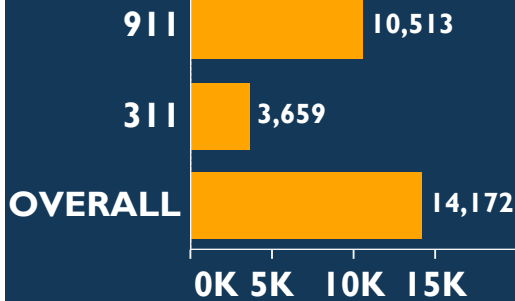
September 2025

### CFS BY REFERRAL SOURCE

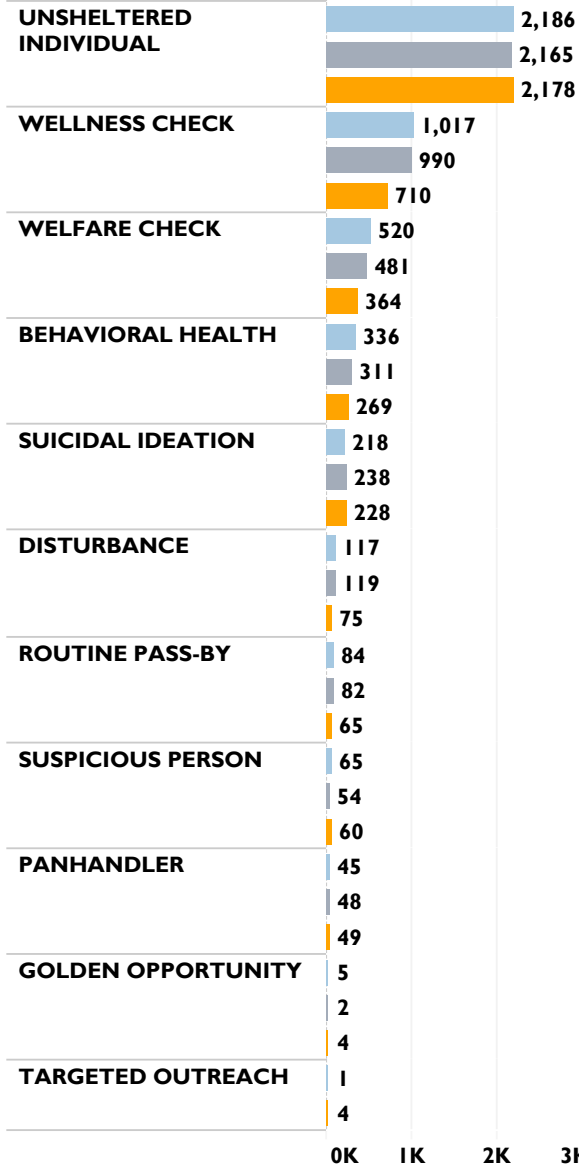
- JULY
- AUGUST
- SEPTEMBER



### FYTD Total:



### CFS BY CALL TYPE



### MONTHLY STATS

376

TRANSPORTS TO SERVICE PROVIDERS

3,841

PEOPLE ASSISTED

178

MOBILE CRISIS TEAM RESPONSES



### Diversion from APD

	Calls	Man Hours
September 2025	2,791	2,139
FYTD	9,716	7,527

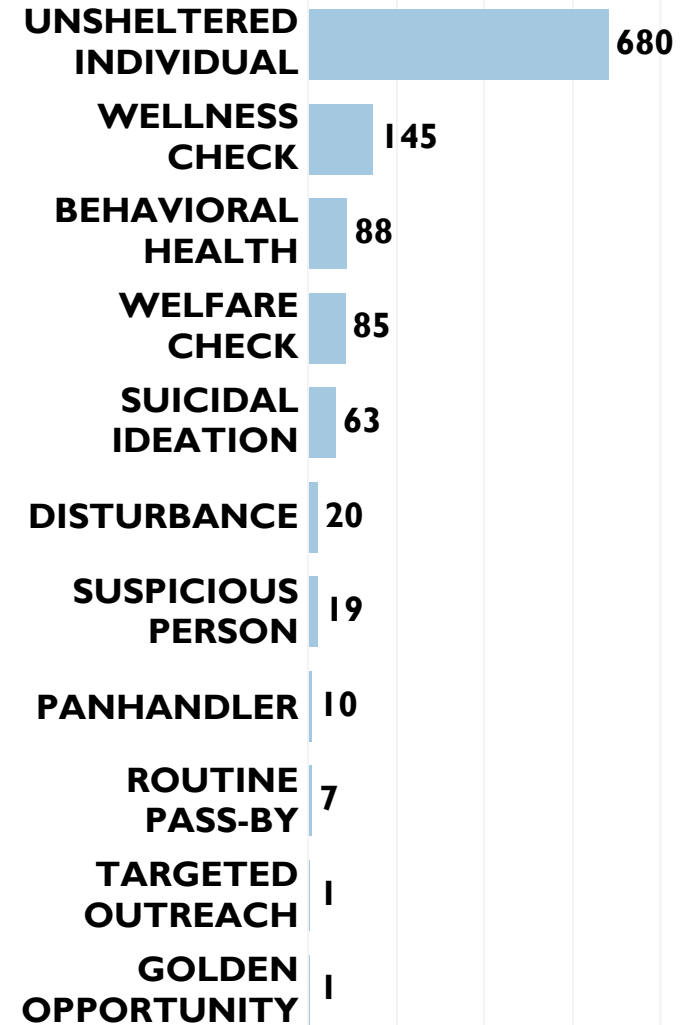


## GRAVEYARD SHIFT REPORT

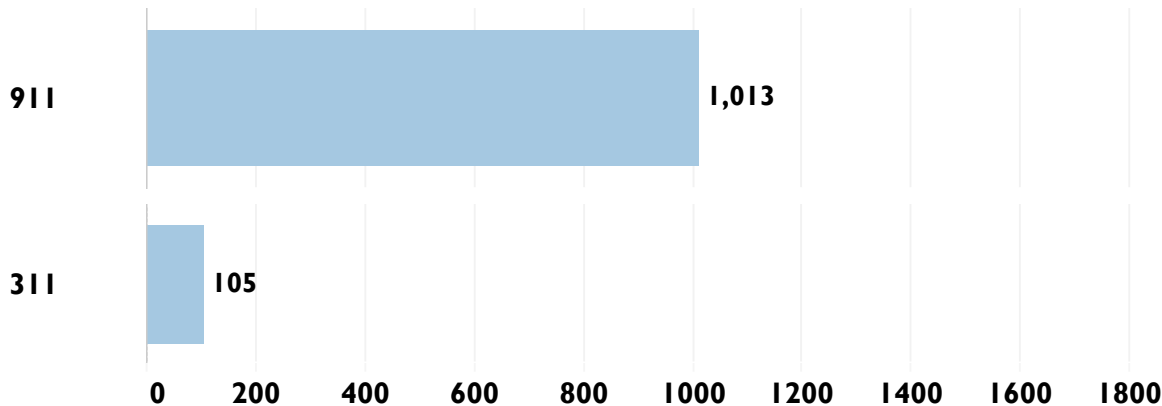
ACS now operates 24/7.  
A graveyard response is between 8pm and 7am.



### CFS BY CALL TYPE



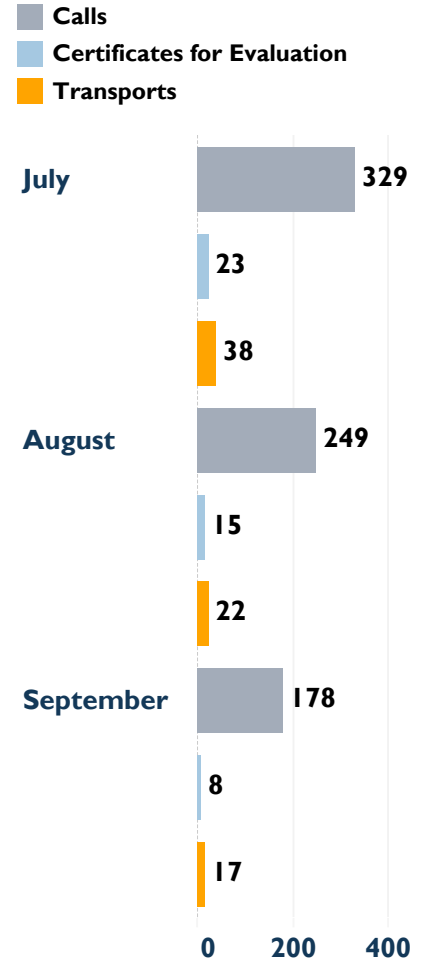
### CALLS RECEIVED BY REFERRAL SOURCE



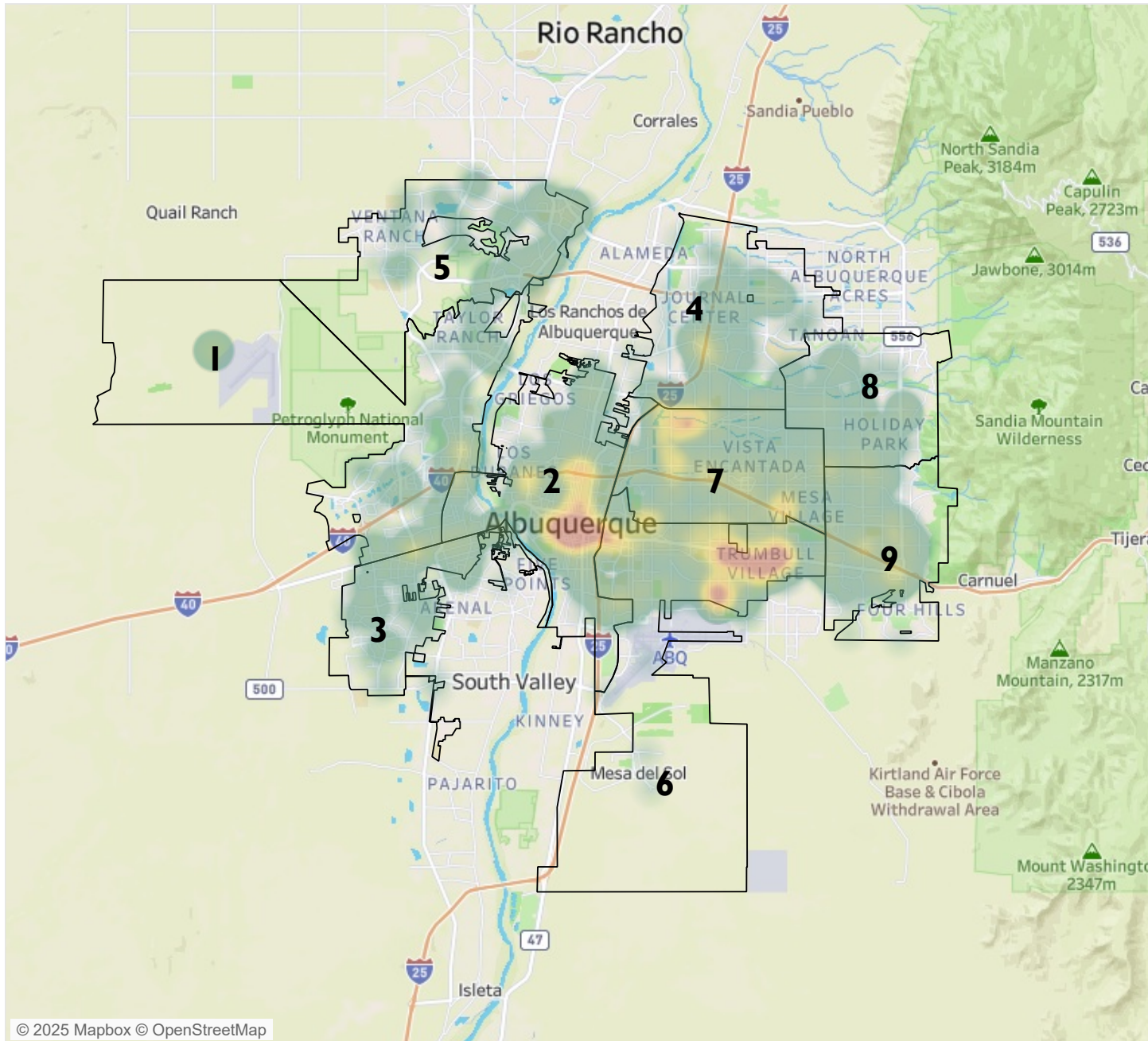
### BHR RESPONSE TIMES

	JUL	AUG	SEP	FYTD	
Priority 1	Entry to Dispatch (in the queue)		00:03:26	00:25:17	00:25:09
	Dispatch to On-Scene (travel time)			00:19:33	00:19:33
	On-scene to Clear (time on the call)			00:56:17	00:56:17
	Create to Clear (total time to address call)		00:14:22	01:42:10	01:41:40
Priority 2	Entry to Dispatch (in the queue)	00:46:58	00:45:32	00:34:24	00:44:07
	Dispatch to On-Scene (travel time)	00:18:44	00:18:43	00:18:01	00:18:36
	On-scene to Clear (time on the call)	00:28:15	00:28:53	00:26:19	00:28:10
	Create to Clear (total time to address call)	01:34:34	01:32:35	01:21:23	01:31:26
Priority 3	Entry to Dispatch (in the queue)	02:48:17	03:12:59	01:30:48	02:39:34
	Dispatch to On-Scene (travel time)	00:26:26	00:29:21	00:22:27	00:26:39
	On-scene to Clear (time on the call)	00:19:13	00:18:56	00:24:25	00:20:19
	Create to Clear (total time to address call)	03:38:26	04:04:48	02:21:23	03:30:20
Priority 4	Entry to Dispatch (in the queue)	07:01:32	07:46:50	02:45:55	06:17:07
	Dispatch to On-Scene (travel time)	00:36:57	00:37:40	00:25:25	00:34:26
	On-scene to Clear (time on the call)	00:13:20	00:12:45	00:13:25	00:13:08
	Create to Clear (total time to address call)	07:52:39	08:39:08	03:25:21	07:05:10
Priority 5	Entry to Dispatch (in the queue)	10:51:35	10:43:37	05:38:20	06:56:10
	Dispatch to On-Scene (travel time)	00:17:26	00:32:47	00:23:47	00:23:35
	On-scene to Clear (time on the call)	00:27:44	00:09:25	00:20:46	00:21:02
	Create to Clear (total time to address call)	09:59:24	11:28:11	06:05:53	07:14:09
Priority 9	Entry to Dispatch (in the queue)	12:47:37	17:56:05	13:30:47	14:23:10
	Dispatch to On-Scene (travel time)	00:23:11	00:25:14	00:21:44	00:22:54
	On-scene to Clear (time on the call)	00:08:48	00:08:58	00:08:30	00:08:41
	Create to Clear (total time to address call)	13:37:51	18:33:56	14:11:24	15:05:19

### MCT



## ACS CALLS FOR SERVICE BY COUNCIL DISTRICT



Council District	
County	25
1-Louie Sanchez	148
2-Joaquín Baca	630
3-Klarissa Peña	90
4-Brook Bassan	182
5-Dan Lewis	94
6-Nichole Rogers	734
7-Tammy L Fiebelkorn	566
8-Dan Champine	99
9-Renée Grout	227