

ALBUQUERQUE COMMUNITY SAFETY

MONTHLY INFORMATIONAL REPORT

January 2026

ONE
ALBUQUE
RQUE
ACS

CFS BY REFERRAL SOURCE

NOVEMBER

911

2,821

DECEMBER

2,817

JANUARY

311

1,125

1,168

1,258

0K 2K 4K 6K

FYTD Total:

911 19,150

311 7,050

OVERALL 26,200

0K 10K 20K 30K

CFS BY CALL TYPE

UNSHeltered INDIVIDUAL

2,153

2,059

2,336

WELLNESS CHECK

608

604

648

WELFARE CHECK

411

469

507

BEHAVIORAL HEALTH

208

257

256

SUICIDAL IDEATION

192

169

188

DISTURBANCE

42

39

44

ROUTINE PASS-BY

205

183

278

SUSPICIOUS PERSON

17

22

19

PANHANDLER

35

34

38

GOLDEN OPPORTUNITY

4

1

5

TARGETED OUTREACH

4

4

4

MONTHLY STATS

397

TRANSPORTS TO
SERVICE PROVIDERS

3,933

PEOPLE ASSISTED

Diversion from APD

Calls

January 2026
3,070

Man Hours

2,217

Calls

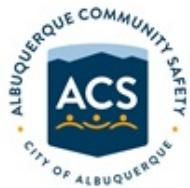
FYTD
20,831

Man Hours

15,986

316

MOBILE CRISIS TEAM
RESPONSES



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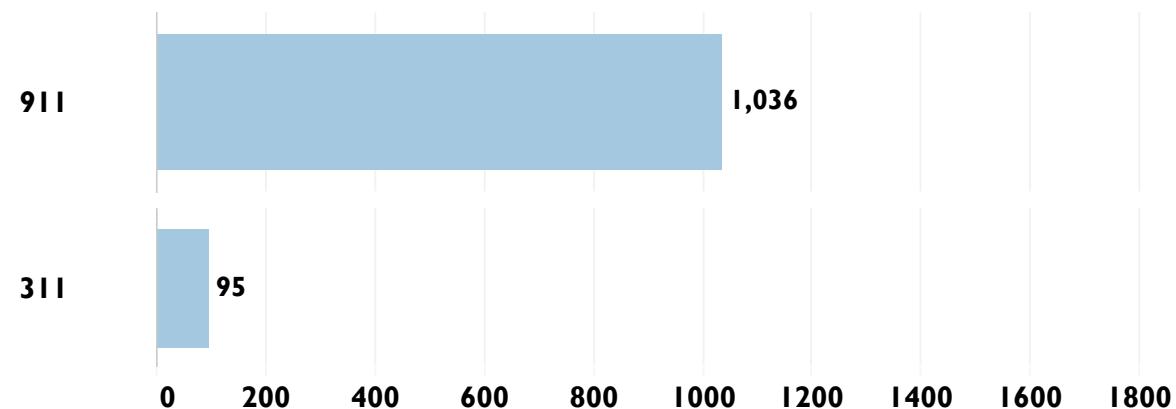
GRAVEYARD SHIFT REPORT

ACS now operates 24/7.

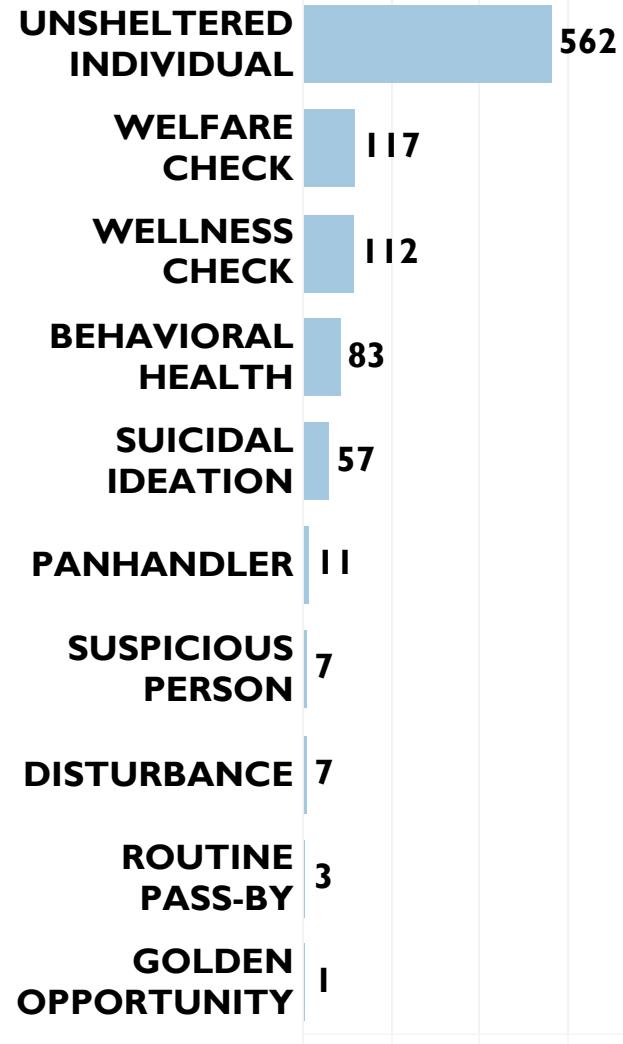
A graveyard response is between 8pm and 7am.



CALLS RECEIVED BY REFERRAL SOURCE



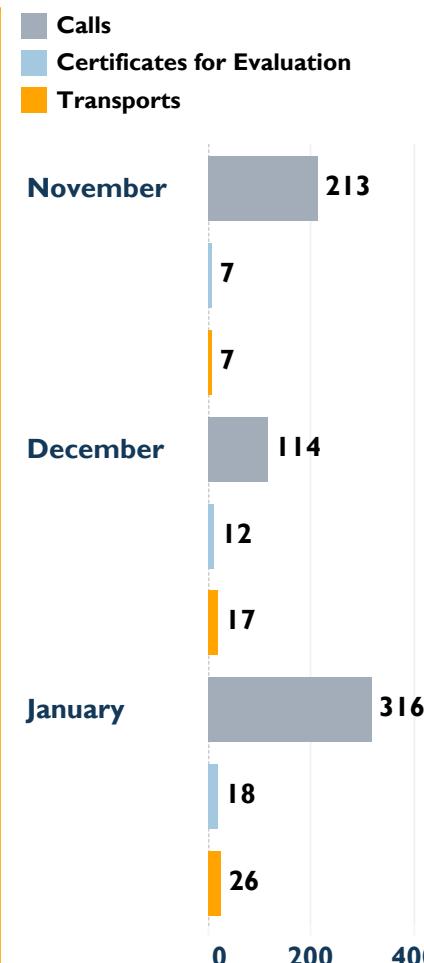
CFS BY CALL TYPE



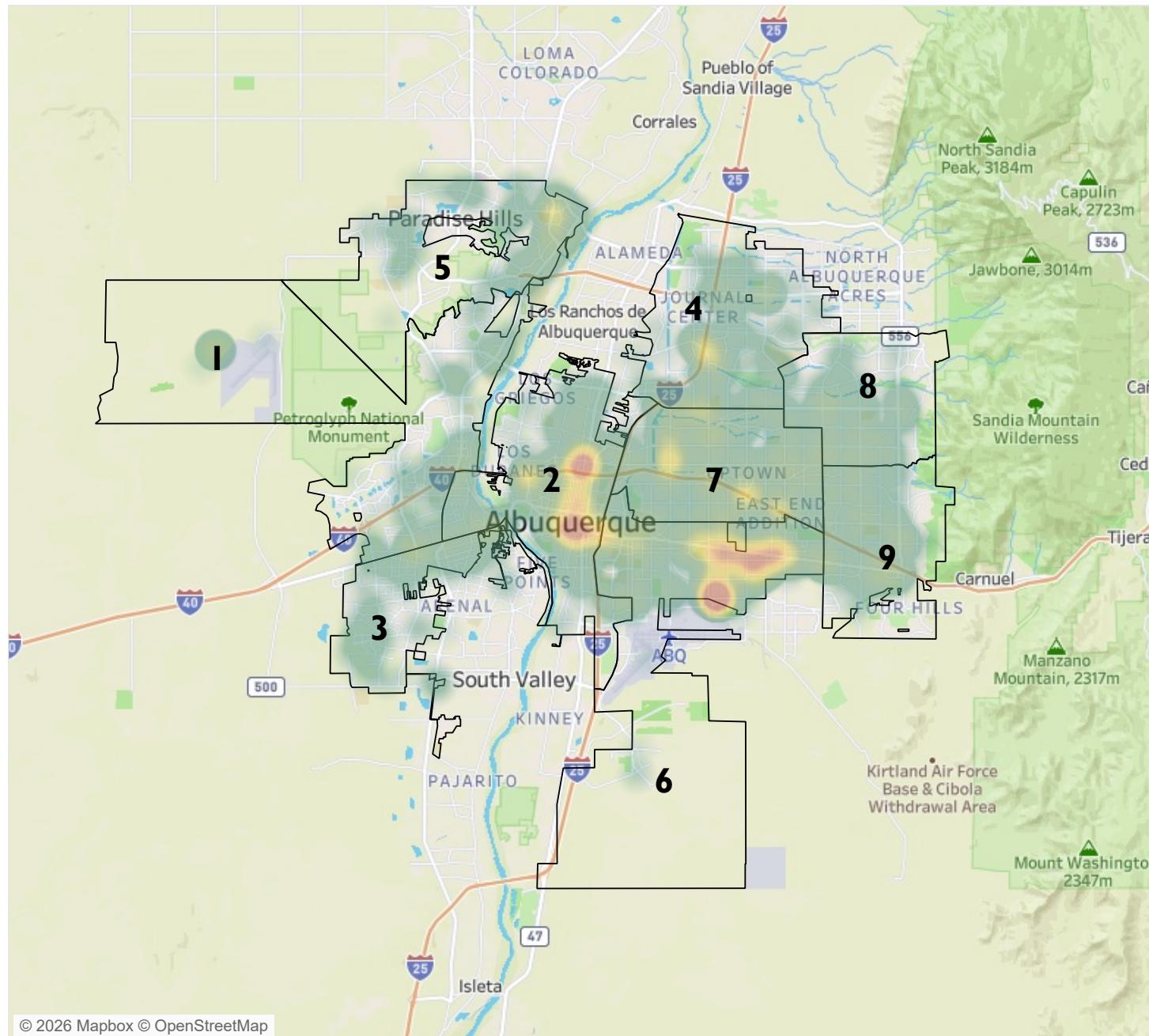
BHR RESPONSE TIMES

		NOV	DEC	JAN	FYTD
Priority 1	Entry to Dispatch (in the queue)	00:24:23	00:31:31	00:19:08	00:25:04
	Dispatch to On-Scene (travel time)	00:18:48	00:19:57	00:18:45	00:18:54
	On-scene to Clear (time on the call)	01:01:21	01:00:28	01:01:14	00:57:55
	Create to Clear (total time to address call)	01:44:54	01:54:12	01:40:24	01:42:52
Priority 2	Entry to Dispatch (in the queue)	00:33:40	00:40:50	00:36:28	00:43:00
	Dispatch to On-Scene (travel time)	00:19:29	00:19:19	00:17:28	00:18:41
	On-scene to Clear (time on the call)	00:26:41	00:33:27	00:31:19	00:28:58
	Create to Clear (total time to address call)	01:22:05	01:35:21	01:27:02	01:31:45
Priority 3	Entry to Dispatch (in the queue)	01:16:47	01:51:53	01:27:27	02:13:09
	Dispatch to On-Scene (travel time)	00:26:53	00:28:24	00:21:13	00:26:30
	On-scene to Clear (time on the call)	00:27:10	00:25:05	00:26:52	00:22:40
	Create to Clear (total time to address call)	02:12:27	02:47:02	02:19:07	03:05:12
Priority 4	Entry to Dispatch (in the queue)	02:00:10	02:14:46	02:35:23	04:37:57
	Dispatch to On-Scene (travel time)	00:27:01	00:21:31	00:24:28	00:30:20
	On-scene to Clear (time on the call)	00:18:31	00:18:19	00:19:10	00:15:13
	Create to Clear (total time to address call)	02:47:23	02:55:40	03:17:24	05:23:00
Priority 5	Entry to Dispatch (in the queue)	02:55:34	04:33:58	04:57:30	05:21:16
	Dispatch to On-Scene (travel time)	00:27:04	00:33:14	00:27:12	00:27:18
	On-scene to Clear (time on the call)	00:21:22	00:19:27	00:18:03	00:18:39
	Create to Clear (total time to address call)	03:03:00	04:24:45	04:33:59	05:19:01
Priority 9	Entry to Dispatch (in the queue)	09:59:40	11:55:59	12:30:05	13:07:40
	Dispatch to On-Scene (travel time)	00:44:10	00:32:06	00:33:02	00:35:35
	On-scene to Clear (time on the call)	00:10:13	00:09:05	00:10:24	00:09:23
	Create to Clear (total time to address call)	10:56:34	12:39:10	13:16:55	13:57:33

MCT



ACS CALLS FOR SERVICE BY COUNCIL DISTRICT



Council District

County	21
1-Louie Sanchez	134
2-Joaquín Baca	704
3-Klarissa Peña	95
4-Brook Bassan	224
5-Dan Lewis	152
6-Nichole Rogers	865
7-Tammy L Fiebelkorn	556
8-Dan Champine	139
9-Renée Grout	185