

# ALBUQUERQUE COMMUNITY SAFETY

## MONTHLY INFORMATIONAL REPORT

December 2025



### CFS BY REFERRAL SOURCE

OCTOBER

911 2,999

311 2,821

NOVEMBER

911 2,817

DECEMBER

311 1,098

911 1,125

311 1,168

0K 2K 4K 6K

### FYTD Total:

911 19,150

311 7,050

OVERALL 26,200

0K 10K 20K 30K

### CFS BY CALL TYPE

#### UNSHeltered INDIVIDUAL

2,126

2,153

#### WELLNESS CHECK

713

608

604

#### WELFARE CHECK

477

411

469

#### BEHAVIORAL HEALTH

314

208

257

#### SUICIDAL IDEATION

214

192

169

#### DISTURBANCE

61

42

39

#### ROUTINE PASS-BY

55

205

183

#### SUSPICIOUS PERSON

35

17

22

#### PANHANDLER

43

35

34

#### GOLDEN OPPORTUNITY

4

1

2

4

4

#### TARGETED OUTREACH

### MONTHLY STATS

354

TRANSPORTS TO  
SERVICE PROVIDERS

3,614

PEOPLE ASSISTED

### Diversion from APD

Calls

Man Hours

December 2025

2,674

2,121

Calls

Man Hours

FYTD

17,761

13,769

114

MOBILE CRISIS TEAM  
RESPONSES



# ALBUQUERQUE COMMUNITY SAFETY

MONTHLY INFORMATIONAL REPORT

December 2025

ONE  
ALBUQUE  
RQUE  
ACS

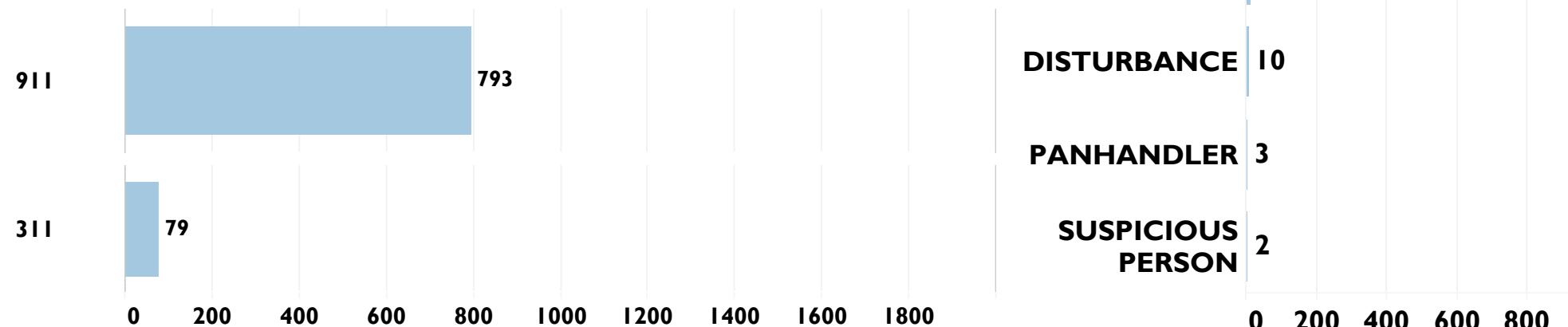
## GRAVEYARD SHIFT REPORT

ACS now operates 24/7.

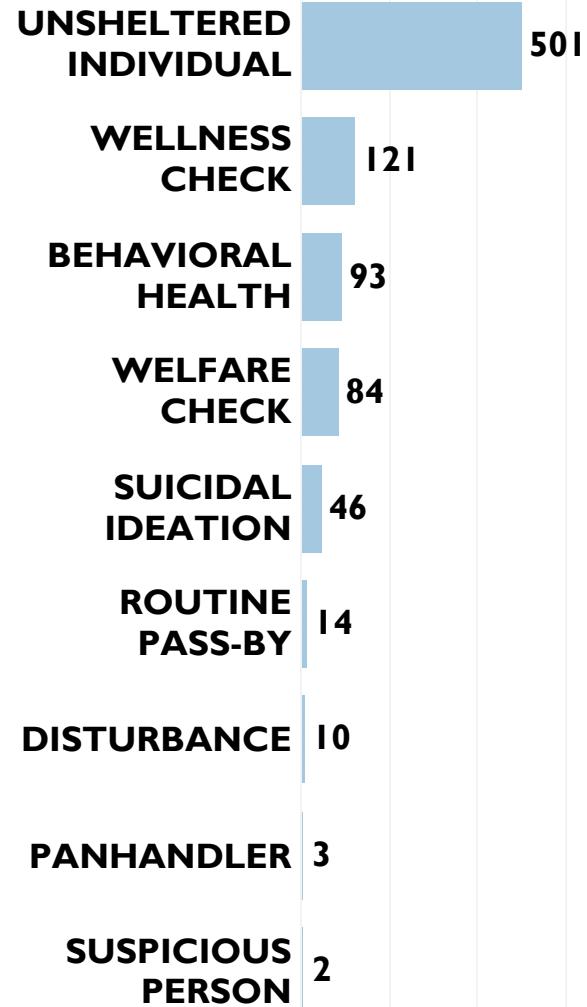
A graveyard response is between 8pm and 7am.



### CALLS RECEIVED BY REFERRAL SOURCE



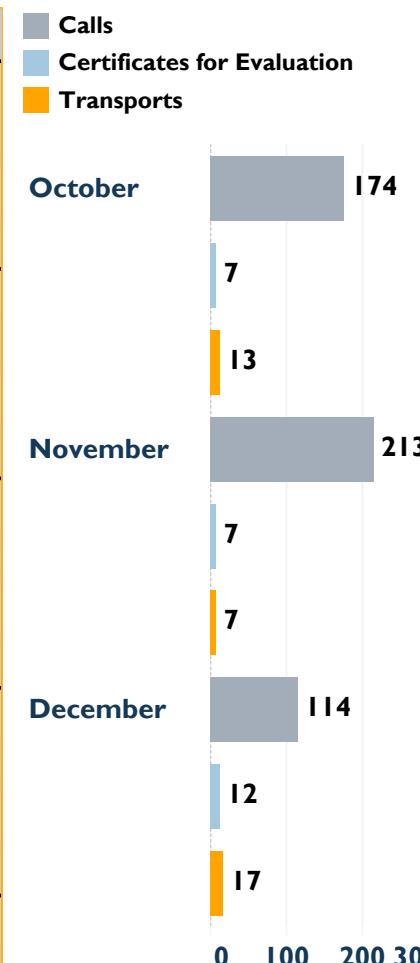
### CFS BY CALL TYPE



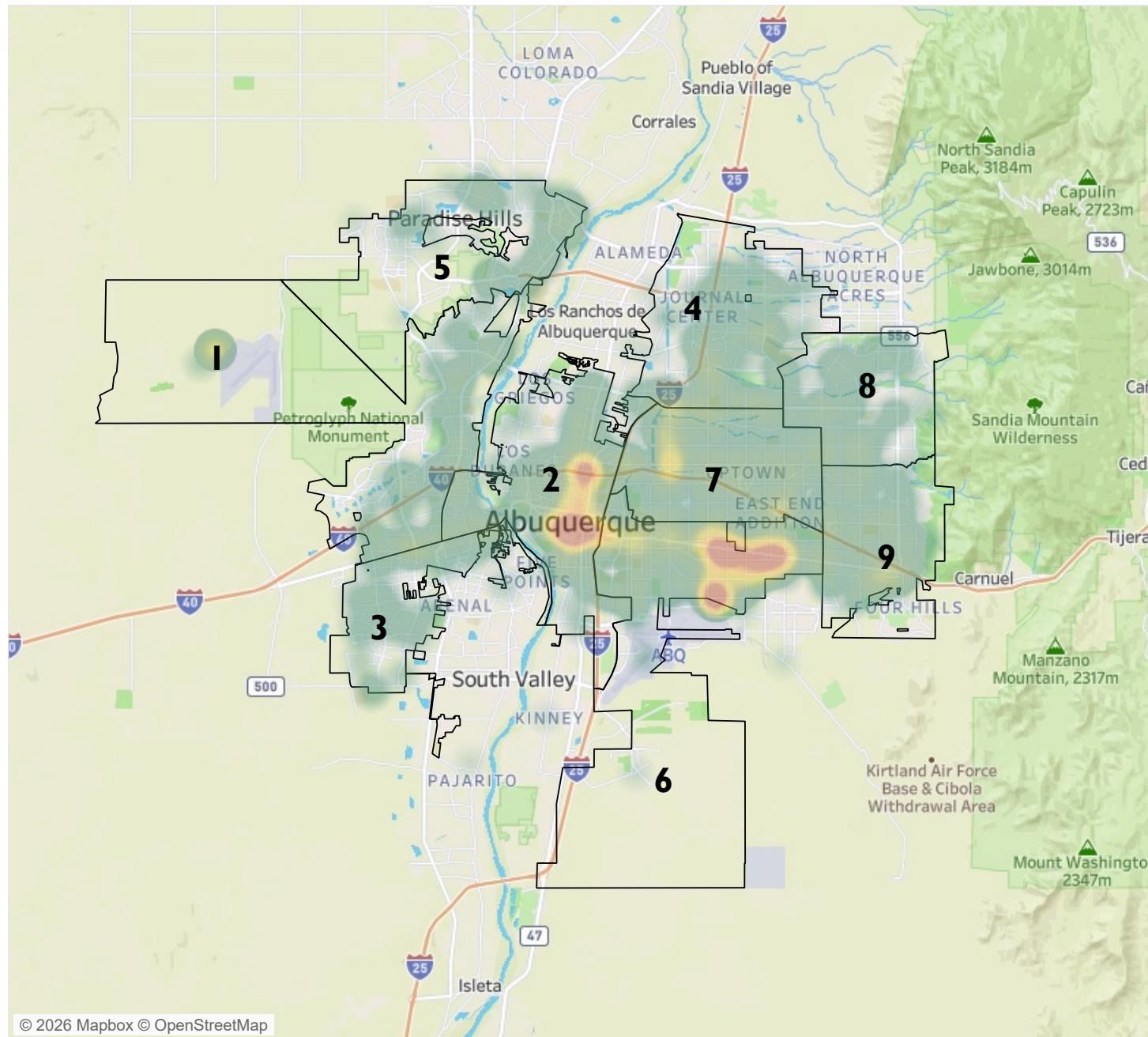
## BHR RESPONSE TIMES

	OCT	NOV	DEC	FYTD
Priority 1	Entry to Dispatch (in the queue)	00:25:48	00:24:23	00:31:31
	Dispatch to On-Scene (travel time)	00:17:38	00:18:48	00:19:57
	On-scene to Clear (time on the call)	00:50:50	01:01:21	01:00:28
	Create to Clear (total time to address call)	01:35:01	01:44:54	01:54:12
Priority 2	Entry to Dispatch (in the queue)	00:52:36	00:33:40	00:40:50
	Dispatch to On-Scene (travel time)	00:19:06	00:19:29	00:19:19
	On-scene to Clear (time on the call)	00:29:22	00:26:41	00:33:27
	Create to Clear (total time to address call)	01:43:04	01:22:05	01:35:21
Priority 3	Entry to Dispatch (in the queue)	02:12:15	01:16:47	01:51:53
	Dispatch to On-Scene (travel time)	00:29:39	00:26:53	00:28:24
	On-scene to Clear (time on the call)	00:22:26	00:27:10	00:25:05
	Create to Clear (total time to address call)	03:06:01	02:12:27	02:47:02
Priority 4	Entry to Dispatch (in the queue)	03:27:34	02:00:10	02:14:46
	Dispatch to On-Scene (travel time)	00:27:57	00:27:01	00:21:31
	On-scene to Clear (time on the call)	00:15:06	00:18:31	00:18:19
	Create to Clear (total time to address call)	04:10:12	02:47:23	02:55:40
Priority 5	Entry to Dispatch (in the queue)	06:19:47	02:55:34	04:33:58
	Dispatch to On-Scene (travel time)	00:27:19	00:27:04	00:33:14
	On-scene to Clear (time on the call)	00:11:53	00:21:22	00:19:27
	Create to Clear (total time to address call)	06:55:15	03:03:00	04:24:45
Priority 9	Entry to Dispatch (in the queue)	18:10:16	09:59:40	11:55:59
	Dispatch to On-Scene (travel time)	01:03:19	00:44:10	00:32:06
	On-scene to Clear (time on the call)	00:08:16	00:10:13	00:09:05
	Create to Clear (total time to address call)	19:24:53	10:56:34	12:39:10

## MCT



## ACS CALLS FOR SERVICE BY COUNCIL DISTRICT



Council District	County	26
1-Louie Sanchez	162	
2-Joaquín Baca	635	
3-Klarissa Peña	67	
4-Brook Bassan	190	
5-Dan Lewis	82	
6-Nichole Rogers	845	
7-Tammy L Fiebelkorn	392	
8-Dan Champine	102	
9-Renée Grout	183	