

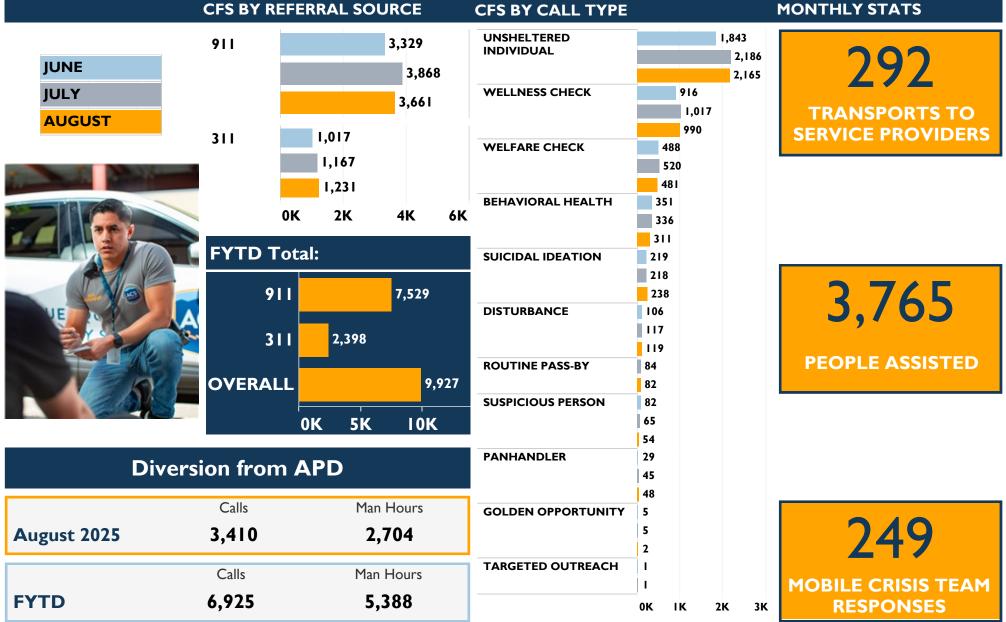
ALBUQUERQUE COMMUNITY SAFETY



MONTHLY INFORMATIONAL REPORT

August 2025







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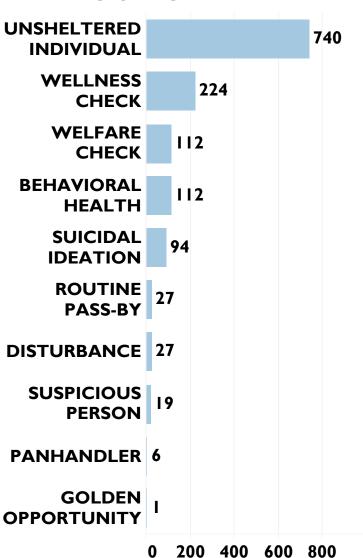
GRAVEYARD SHIFT REPORT

ACS now operates 24/7. A graveyard response is between 8pm and 7am.

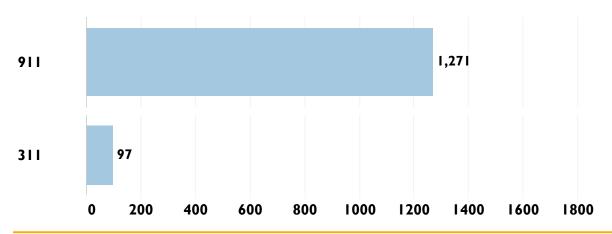




CFS BY CALL TYPE



CALLS RECEIVED BY REFERRAL SOURCE

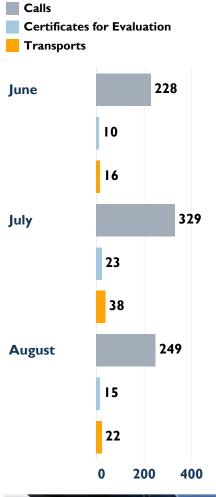


August 2025

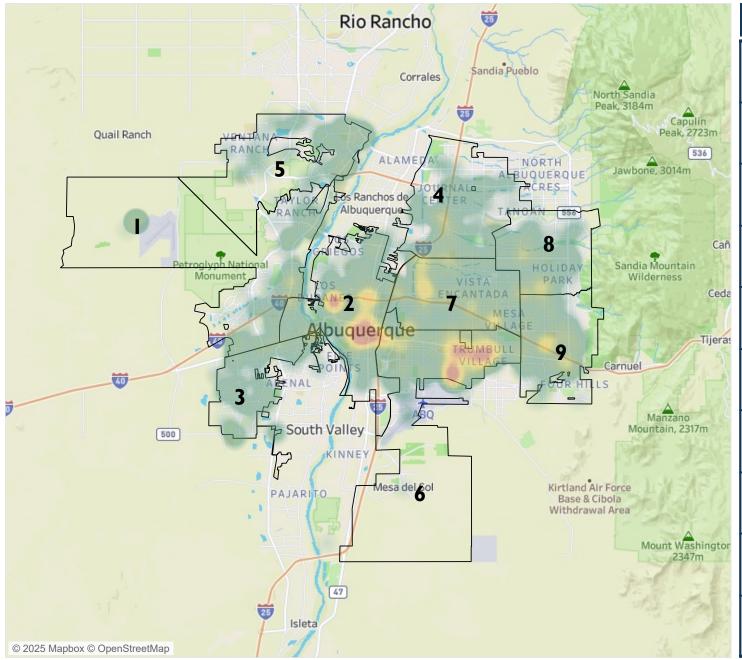
MCT

BHR RESPONSE TIMES

JUN JUL **AUG FYTD** 00:03:26 00:03:26 Entry to Dispatch (in the queue) Dispatch to On-Scene (travel time) On-scene to Clear (time on the call) 00:14:22 00:14:22 Create to Clear (total time to address call) 00:46:16 Entry to Dispatch (in the queue) 00:33:26 00:46:58 00:45:32 00:18:16 00:18:44 00:18:43 00:18:44 Dispatch to On-Scene (travel time) 00:28:34 00:27:23 00:28:15 00:28:53 On-scene to Clear (time on the call) 01:34:34 01:32:35 01:33:36 Create to Clear (total time to address call) 01:20:26 02:30:59 02:48:17 03:12:59 03:00:49 **Entry to Dispatch (in the queue)** 00:24:18 00:26:26 00:29:21 00:27:55 Dispatch to On-Scene (travel time) 00:18:22 00:19:13 00:18:56 00:19:04 On-scene to Clear (time on the call) 03:16:59 03:38:26 03:51:48 Create to Clear (total time to address call) 04:04:48 07:01:32 07:14:16 07:46:50 07:24:03 **Entry to Dispatch (in the queue)** 00:25:13 00:36:57 00:37:40 Dispatch to On-Scene (travel time) 00:37:18 On-scene to Clear (time on the call) 00:12:07 00:13:20 00:12:45 00:13:02 07:55:34 07:52:39 08:39:08 08:15:44 Create to Clear (total time to address call) 10:11:14 10:51:35 10:43:37 10:48:42 **Entry to Dispatch (in the queue)** 00:15:00 00:17:26 00:32:47 00:22:59 Dispatch to On-Scene (travel time) 00:21:48 On-scene to Clear (time on the call) 00:12:36 00:27:44 00:09:25 10:41:56 09:59:24 11:28:11 10:28:20 Create to Clear (total time to address call) 10:55:32 12:47:37 17:56:05 15:20:31 **Entry to Dispatch (in the queue)** 00:24:12 Dispatch to On-Scene (travel time) 00:28:18 00:23:11 00:25:14 00:09:03 00:08:48 00:08:58 00:08:53 On-scene to Clear (time on the call) 11:37:03 13:37:51 18:33:56 16:04:11 Create to Clear (total time to address call)



ACS CALLS FOR SERVICE BY COUNCIL DISTRICT



Council District

County	21
I-Louie Sanchez	170
2-Joaquín Baca	832
3-Klarissa Peña	119
4-Brook Bassan	212
5-Dan Lewis	116
6-Nichole Rogers	854
7-Tammy L Fiebelkorn	582
8-Dan Champine	195
9-Renée Grout	321