

ALBUQUERQUE COMMUNITY SAFETY



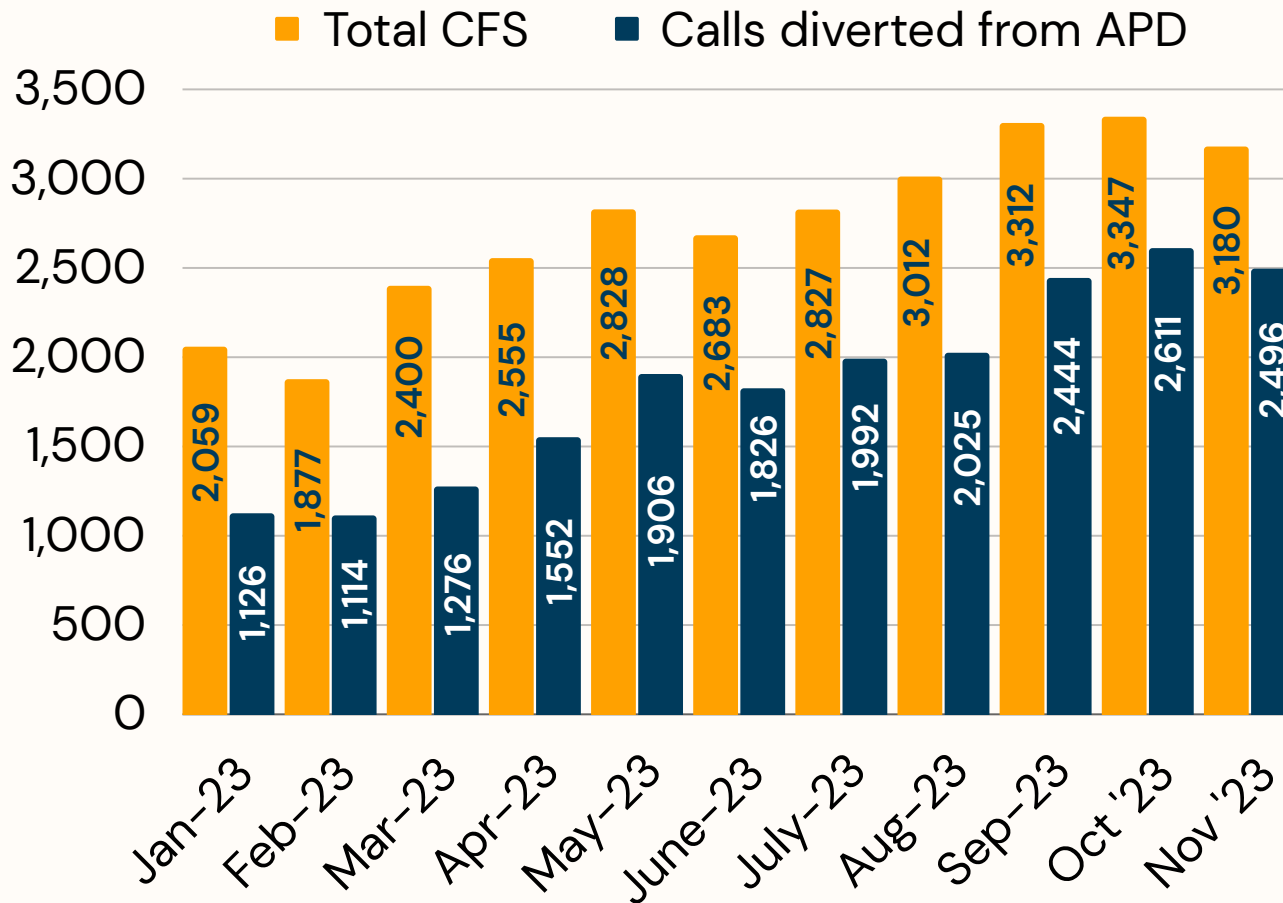
MONTHLY INFORMATIONAL REPORT

NOVEMBER 2023

IMPACT REPORT

TOTAL ACS IMPACT SINCE JANUARY 2023

TOTAL ACS IMPACT SINCE INCEPTION



53,025

CUMULATIVE CALLS FOR SERVICE SINCE SEP. 2021

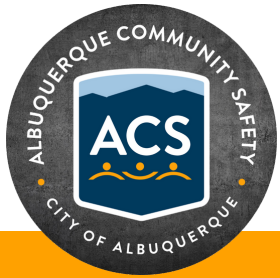
33,938

CUMULATIVE CALLS DIVERTED FROM APD SINCE SEP. 2021

67%

OF CUMULATIVE CALLS DIVERTED FROM APD TO ACS SINCE JANUARY 2023

The above graph showcases all ACS calls for service since January 1, 2023



ALBUQUERQUE COMMUNITY SAFETY

ONE
ALBUQUERQUE
ROQUE

MONTHLY INFORMATIONAL REPORT

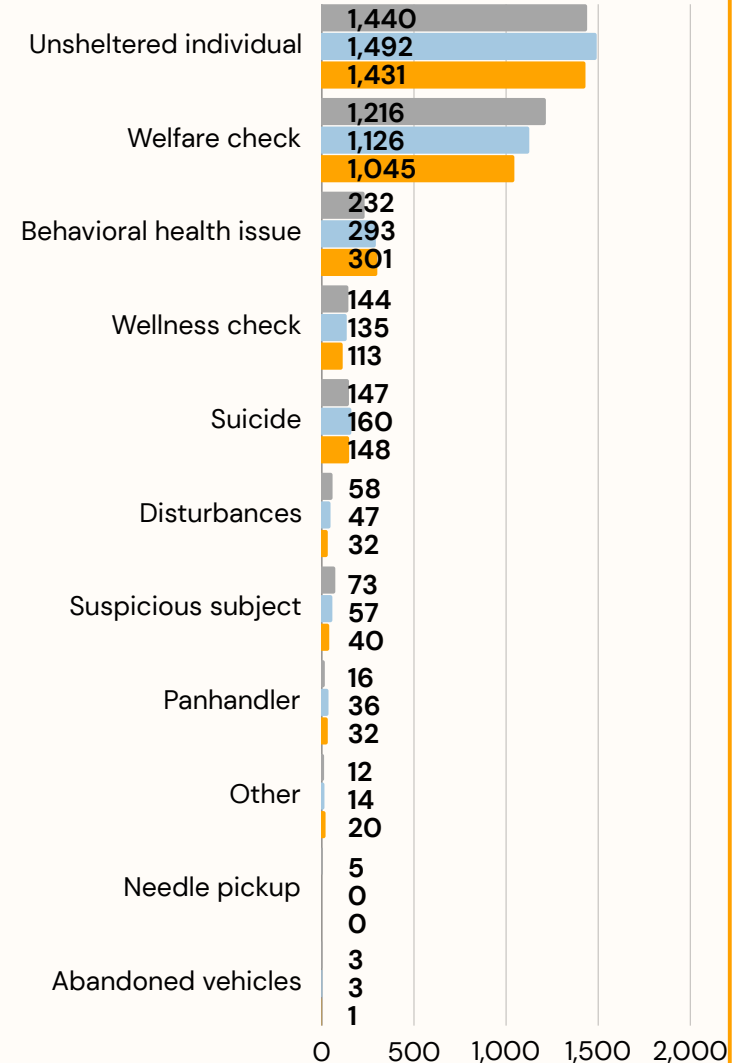
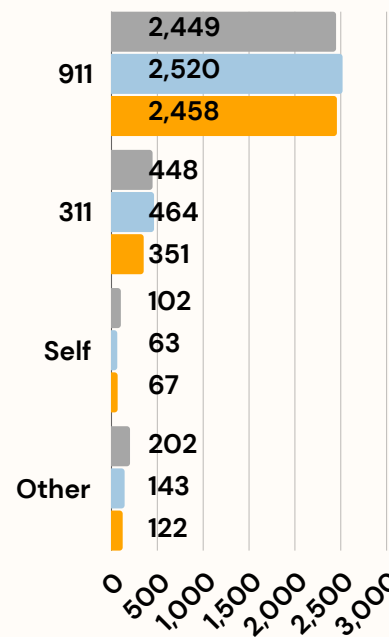
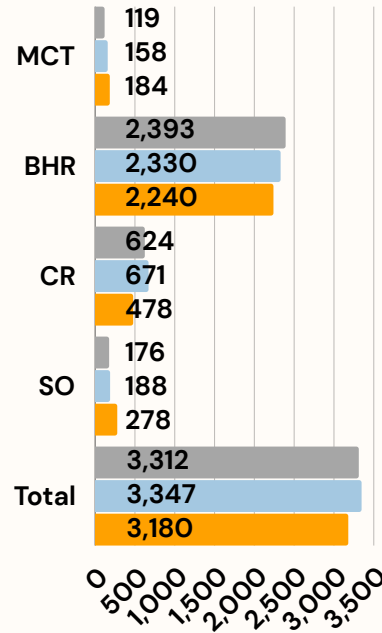
NOVEMBER 2023

CFS BY PROGRAM

CFS BY REFERRAL SOURCE*

CFS BY CALL TYPE*

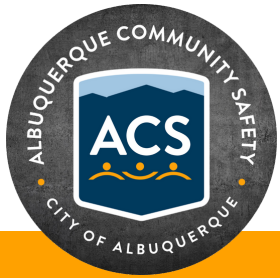
SEPTEMBER
OCTOBER
NOVEMBER



FISCAL YEAR TO DATE CALLS FOR SERVICE

Mobile Crisis Team	741
Behavioral Health Responders	10,514
Community Responders	3,519
Street Outreach Responders	904
TOTAL CFS	15,678

*Does not include MCT data, which is currently tracked by APD

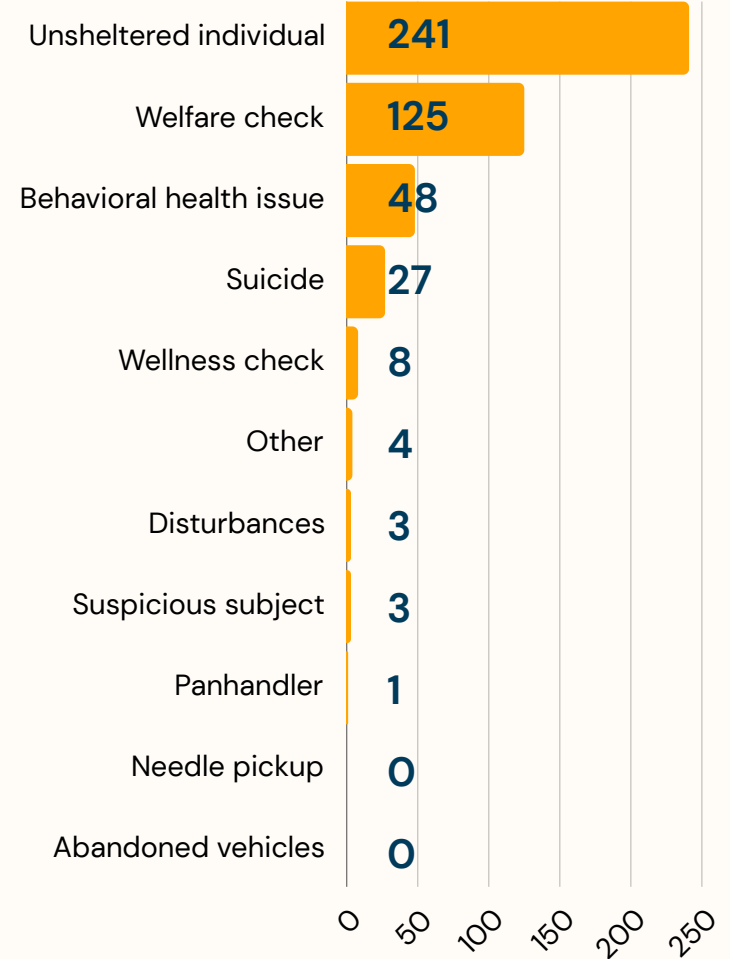


GRAVEYARD SHIFT REPORT | NOVEMBER

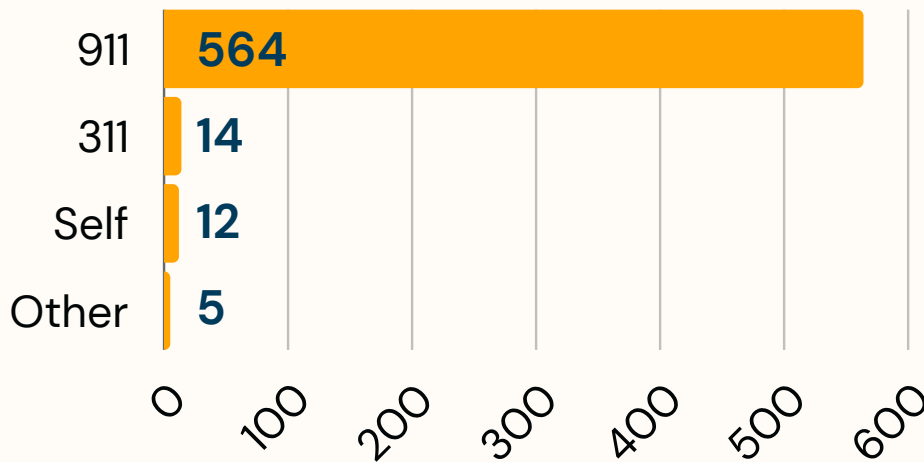
ACS now operates 24/7.
A graveyard call is between 10pm and 7am.



CFS BY CALL TYPE



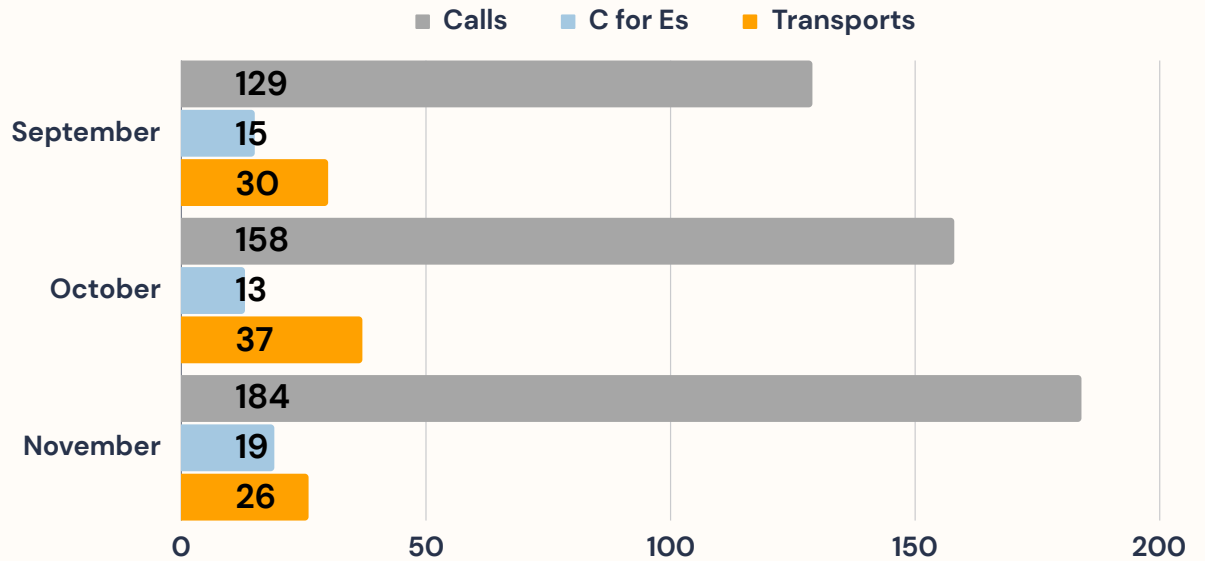
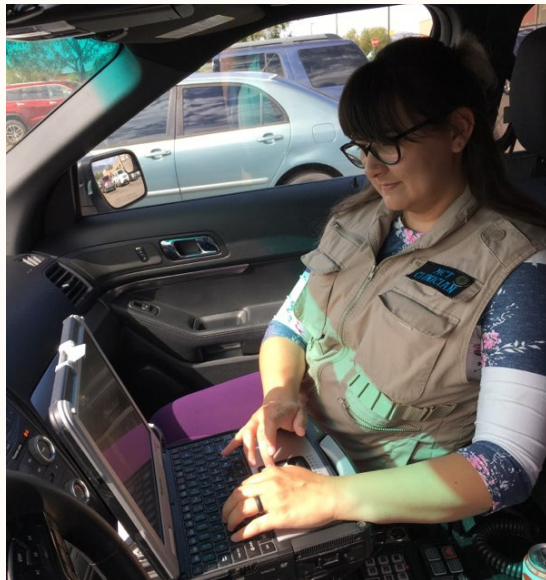
REFERRAL SOURCE



BHR RESPONSE TIMES	SEP	OCT	NOV	FYTD
Entry to Dispatch (in the queue)	1:33:10	1:18:12	1:21:22	1:02:08
Dispatch to On-scene (travel time)	0:14:58	0:14:14	0:15:31	0:20:06
On-scene to Clear (time on the call)	0:37:32	0:30:10	0:34:41	0:40:58
Create to Clear (total time to address call)	2:15:38	1:59:15	2:03:34	1:45:04

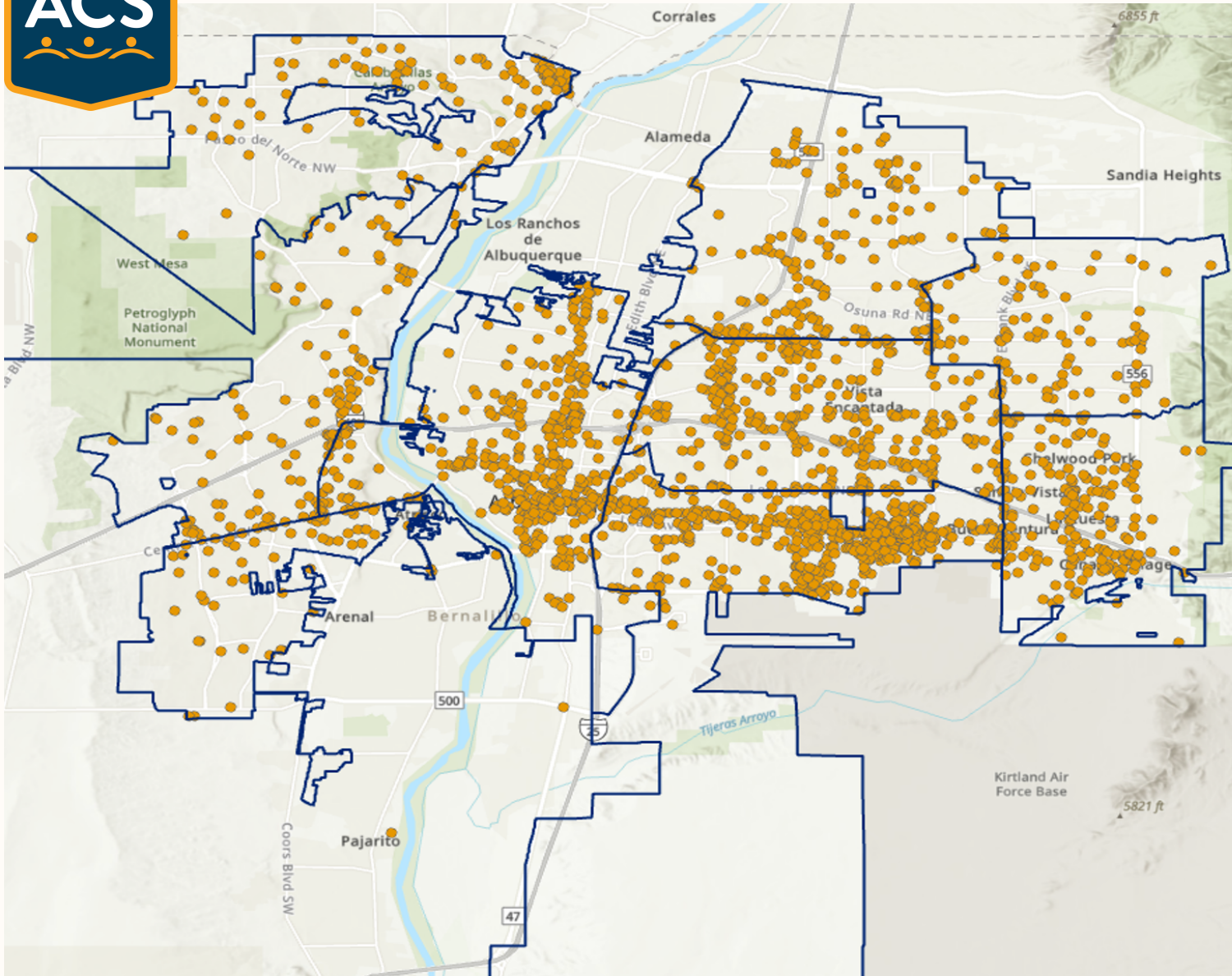


MCT CALLS, CERTIFICATES FOR EVALUATION, AND TRANSPORTS





ACS CALLS FOR SERVICE BY COUNCIL DISTRICT | NOVEMBER



Council District	CFS
6 - Davis	882
2 - Benton	732
7 - Fiebelkorn	571
9 - Grout	281
4 - Bassan	250
1 - Sanchez	215
8 - Jones	139
5 - Lewis	124
3 - Peña	90