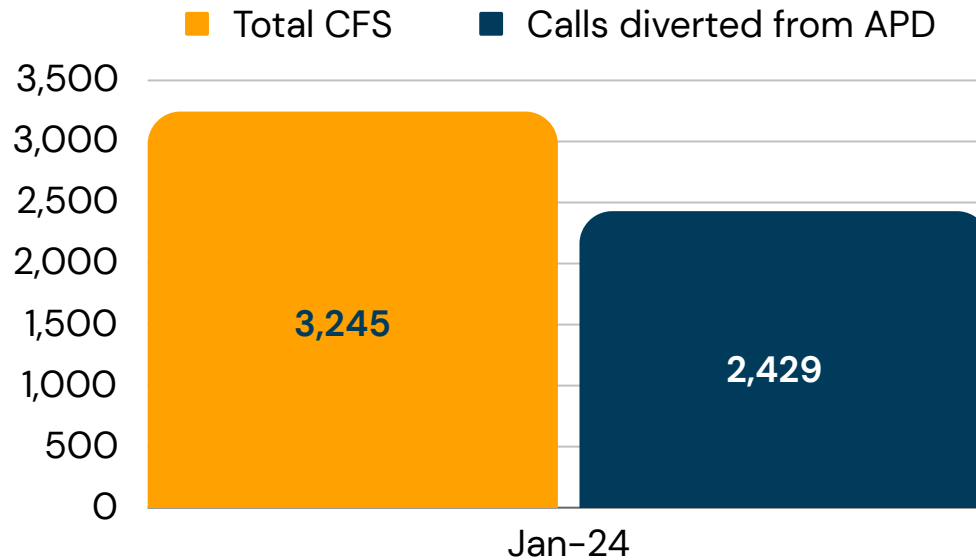


## IMPACT REPORT

### TOTAL ACS IMPACT SINCE JANUARY 2024



### TOTAL ACS IMPACT SINCE INCEPTION

59,279

CUMULATIVE  
CALLS FOR SERVICE  
SINCE SEP. 2021

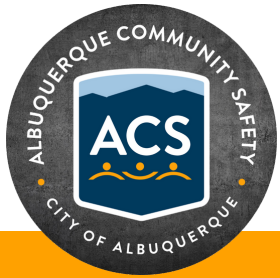
38,975

CUMULATIVE  
CALLS DIVERTED  
FROM APD  
SINCE SEP. 2021

75%

OF CUMULATIVE CALLS  
DIVERTED FROM APD TO  
ACS SINCE JANUARY 2024

*The above graph showcases all ACS calls for service since January 1, 2024*



# ALBUQUERQUE COMMUNITY SAFETY

ONE  
ALBUQUERQUE  
ROQUE

MONTHLY INFORMATIONAL REPORT

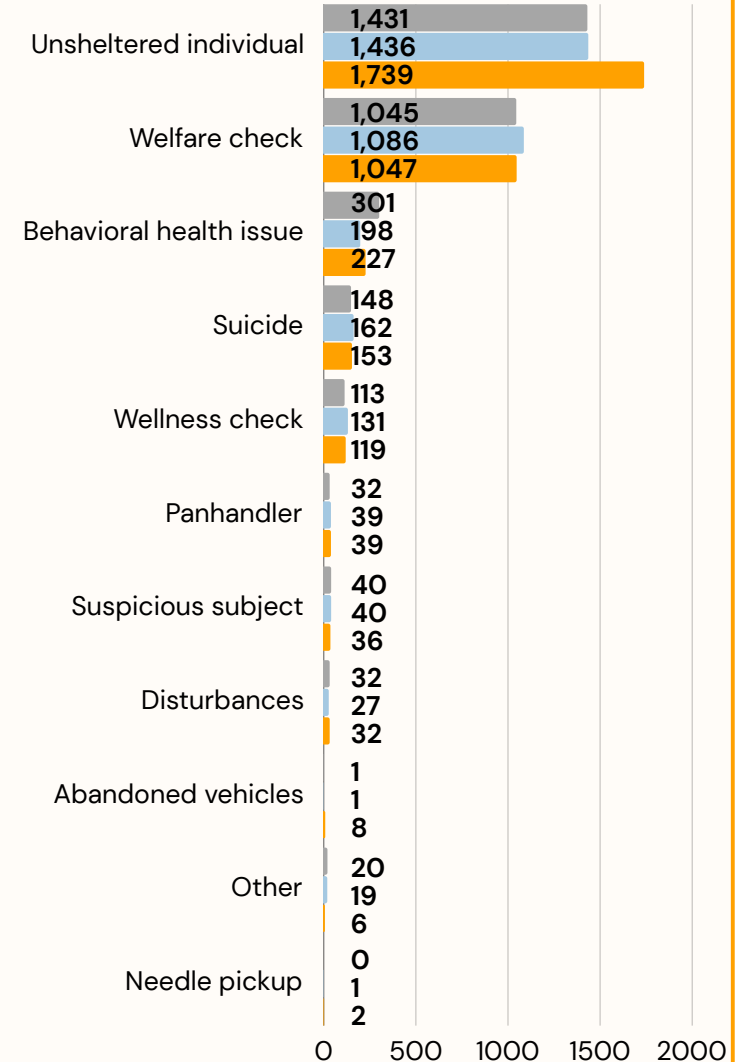
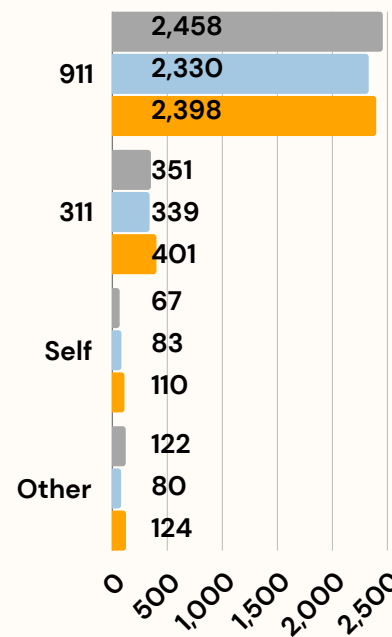
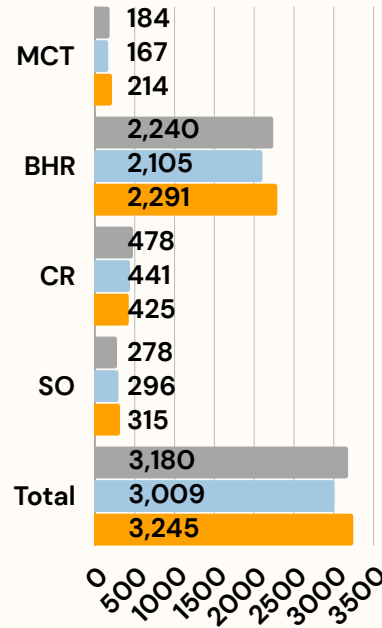
JANUARY 2024

## CFS BY PROGRAM

## CFS BY REFERRAL SOURCE\*

## CFS BY CALL TYPE\*

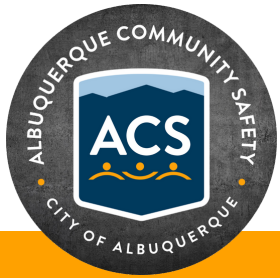
NOVEMBER  
DECEMBER  
JANUARY



## FISCAL YEAR TO DATE CALLS FOR SERVICE

Mobile Crisis Team	1,122
Behavioral Health Responders	14,910
Community Responders	4,385
Street Outreach Responders	1,515
<b>TOTAL CFS</b>	<b>21,932</b>

\*Does not include MCT data, which is currently tracked by APD

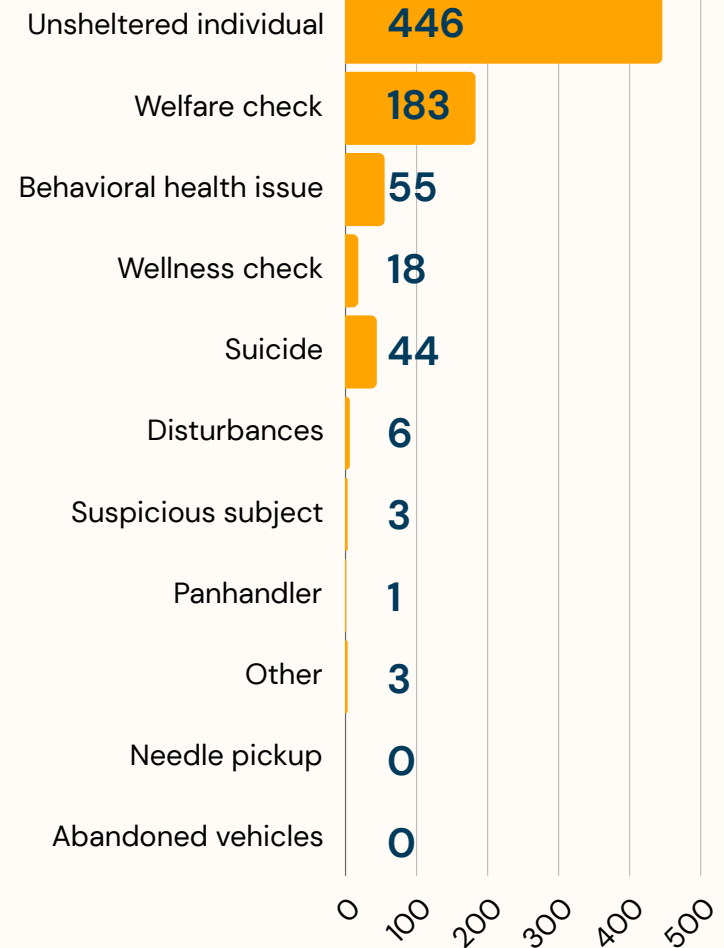


### GRAVEYARD SHIFT REPORT | JANUARY

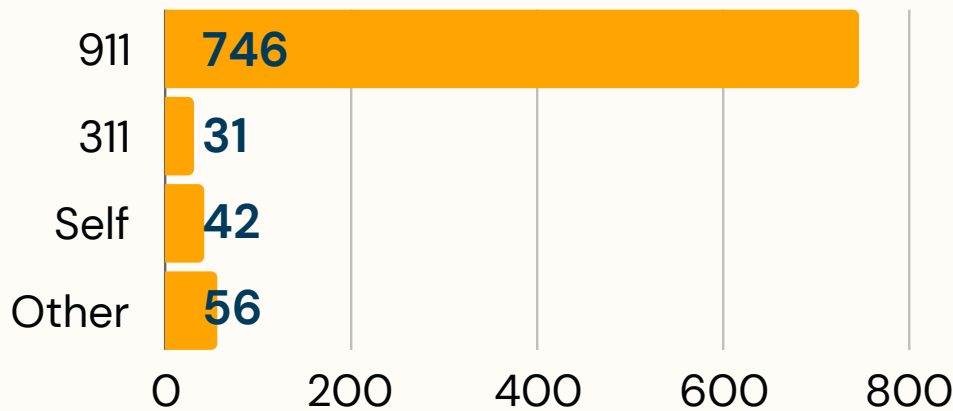
ACS now operates 24/7.  
A graveyard response is  
between 8pm and 7am.



### CFS BY CALL TYPE



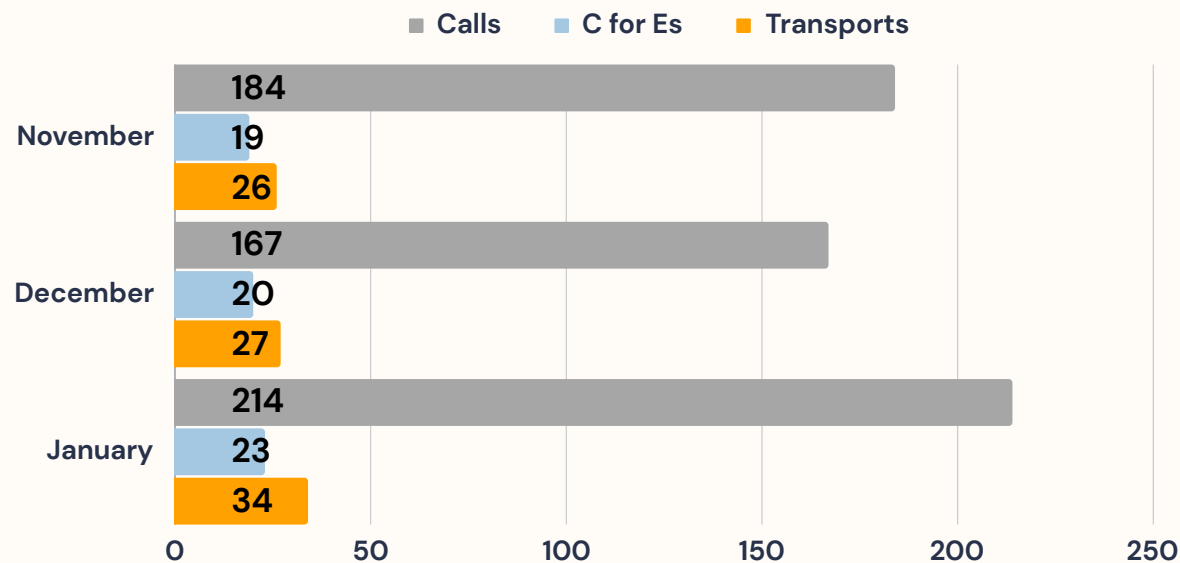
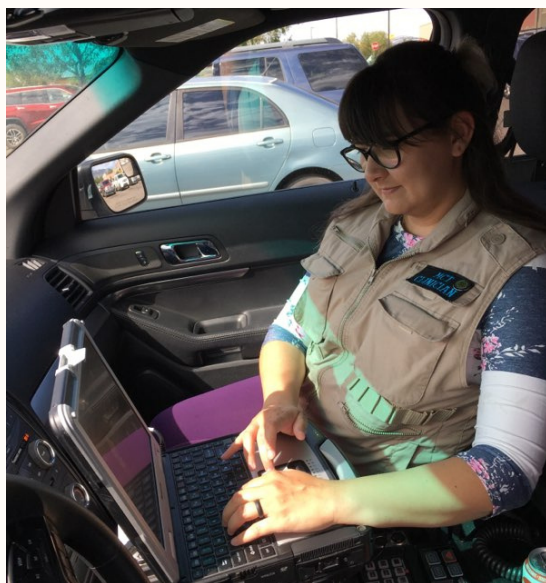
### REFERRAL SOURCE



BHR RESPONSE TIMES	NOV	DEC	JAN	FYTD
Entry to Dispatch (in the queue)	1:21:22	0:57:59	1:09:19	1:10:10
Dispatch to On-scene (travel time)	0:15:31	0:15:52	0:15:31	0:15:07
On-scene to Clear (time on the call)	0:34:41	0:32:31	0:32:01	0:33:10
Create to Clear (total time to address call)	2:03:34	1:40:20	1:52:49	1:52:48



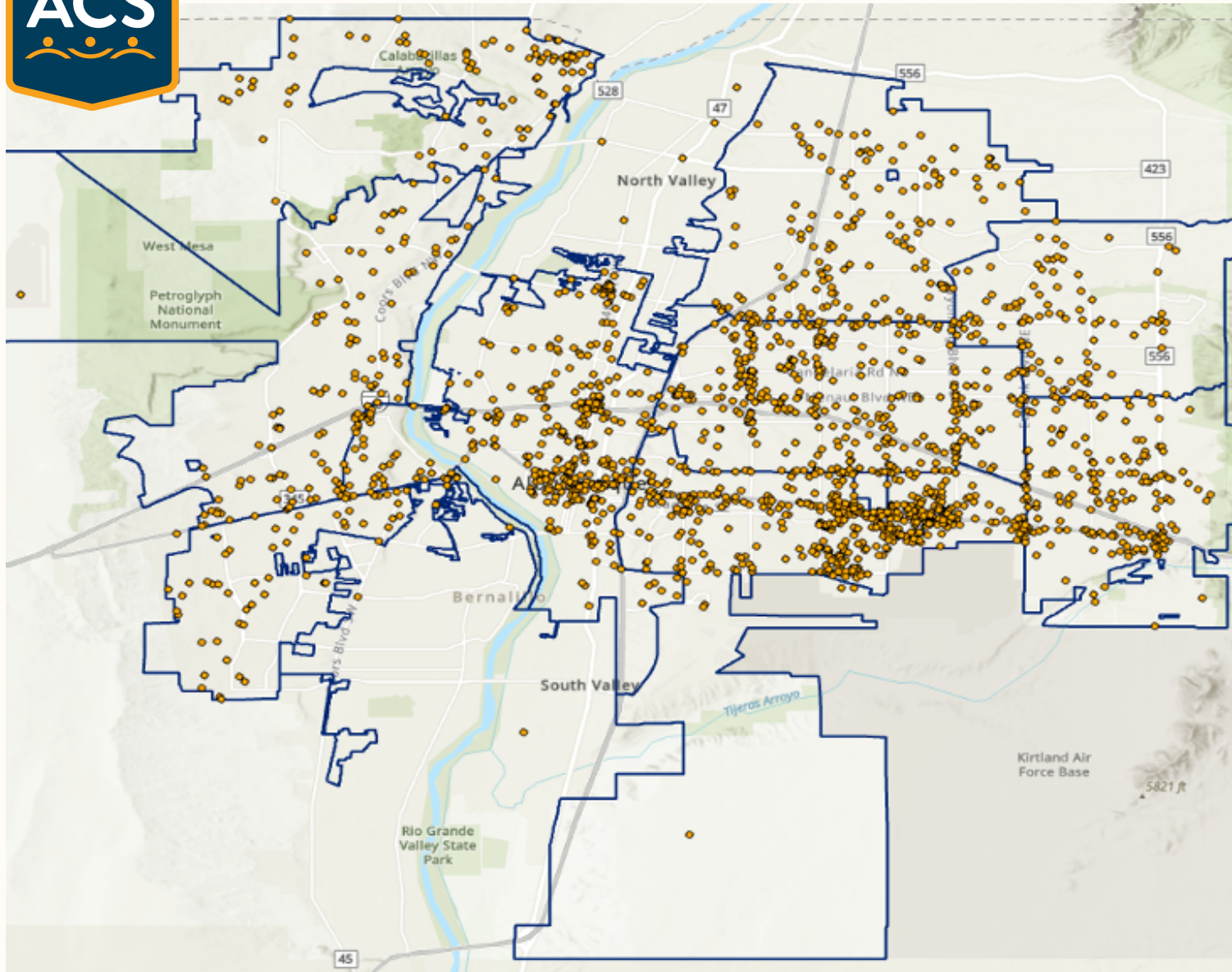
MCT CALLS, CERTIFICATES FOR EVALUATION, AND TRANSPORTS







ACS CALLS FOR SERVICE BY COUNCIL DISTRICT | JANUARY



Council District	CFS
6 - Rogers	778
2 - Baca	623
7 - Fiebelkorn	529
9 - Grout	245
4 - Bassan	204
1 - Sanchez	196
8 - Champine	140
5 - Lewis	110
3 - Peña	90