

# ALBUQUERQUE COMMUNITY SAFETY



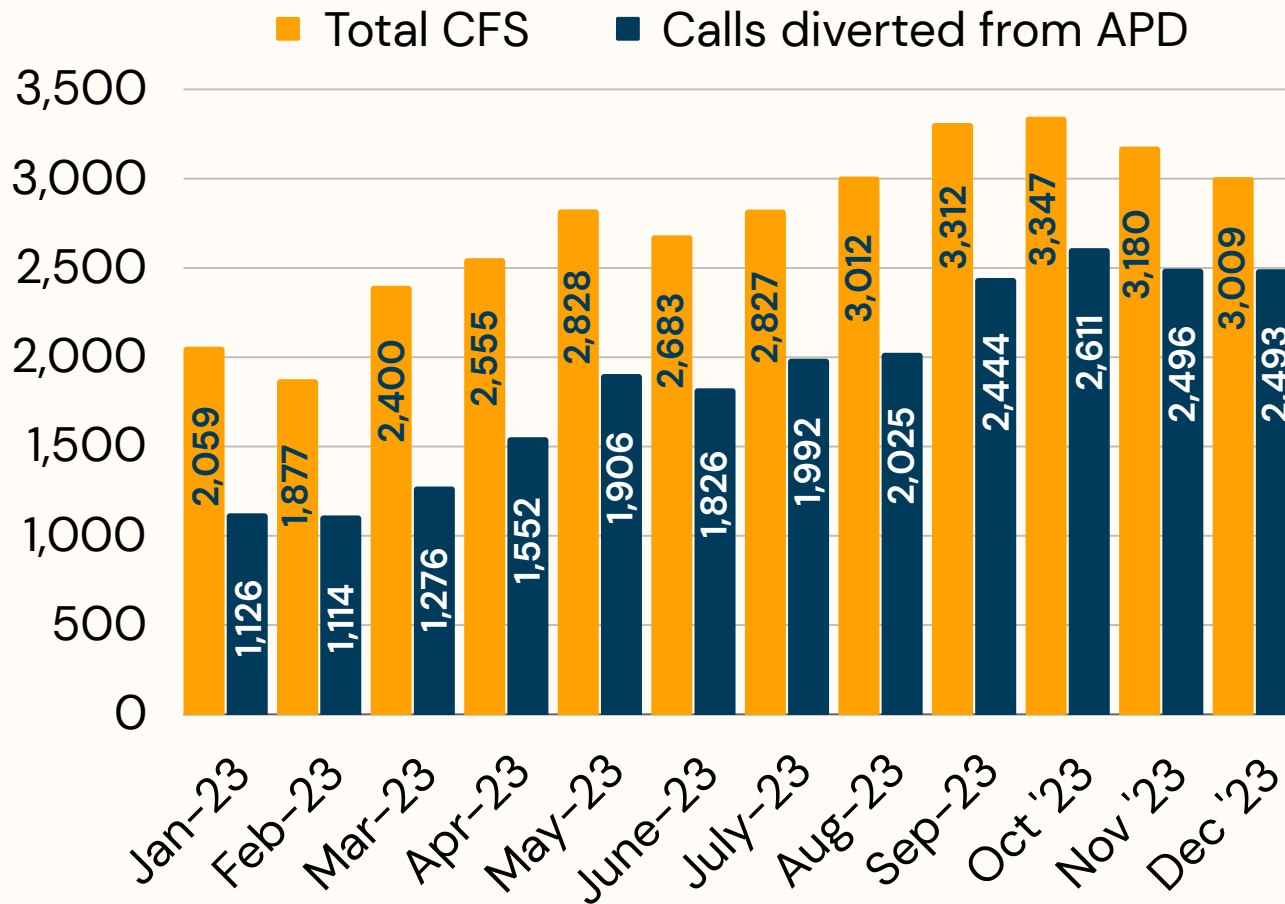
MONTHLY INFORMATIONAL REPORT

DECEMBER 2023

## IMPACT REPORT

### TOTAL ACS IMPACT SINCE JANUARY 2023

### TOTAL ACS IMPACT SINCE INCEPTION



**56,034**

CUMULATIVE CALLS FOR SERVICE SINCE SEP. 2021

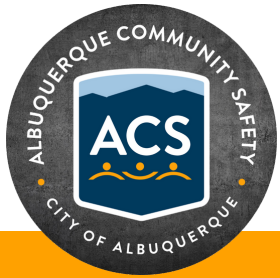
**35,149**

CUMULATIVE CALLS DIVERTED FROM APD SINCE SEP. 2021

**68%**

OF CUMULATIVE CALLS DIVERTED FROM APD TO ACS SINCE JANUARY 2023

The above graph showcases all ACS calls for service since January 1, 2023



# ALBUQUERQUE COMMUNITY SAFETY

ONE  
ALBUQUERQUE  
ROQUE

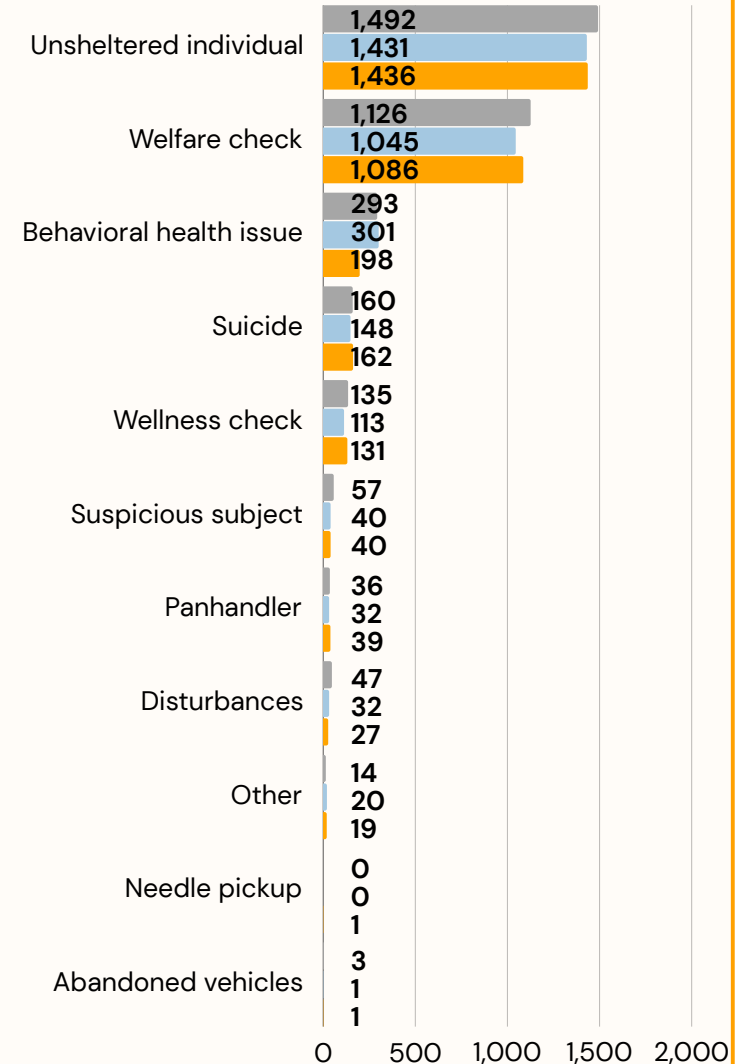
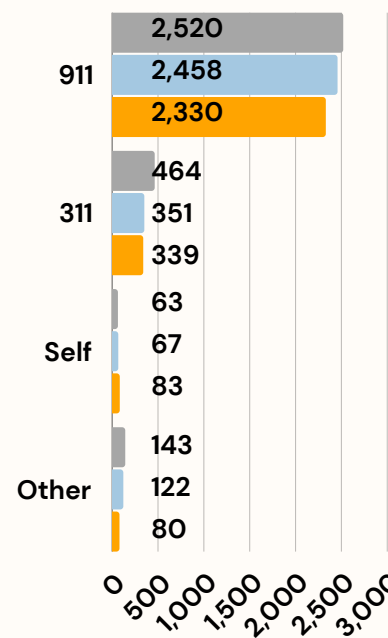
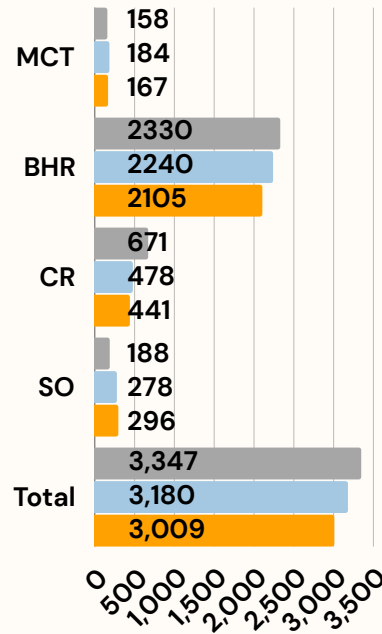
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## CFS BY PROGRAM

## CFS BY REFERRAL SOURCE\*

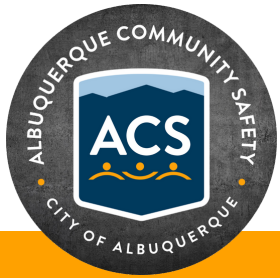
## CFS BY CALL TYPE\*



## FISCAL YEAR TO DATE CALLS FOR SERVICE

Mobile Crisis Team	908
Behavioral Health Responders	12,619
Community Responders	3,960
Street Outreach Responders	1,200
<b>TOTAL CFS</b>	<b>18,687</b>

\*Does not include MCT data, which is currently tracked by APD

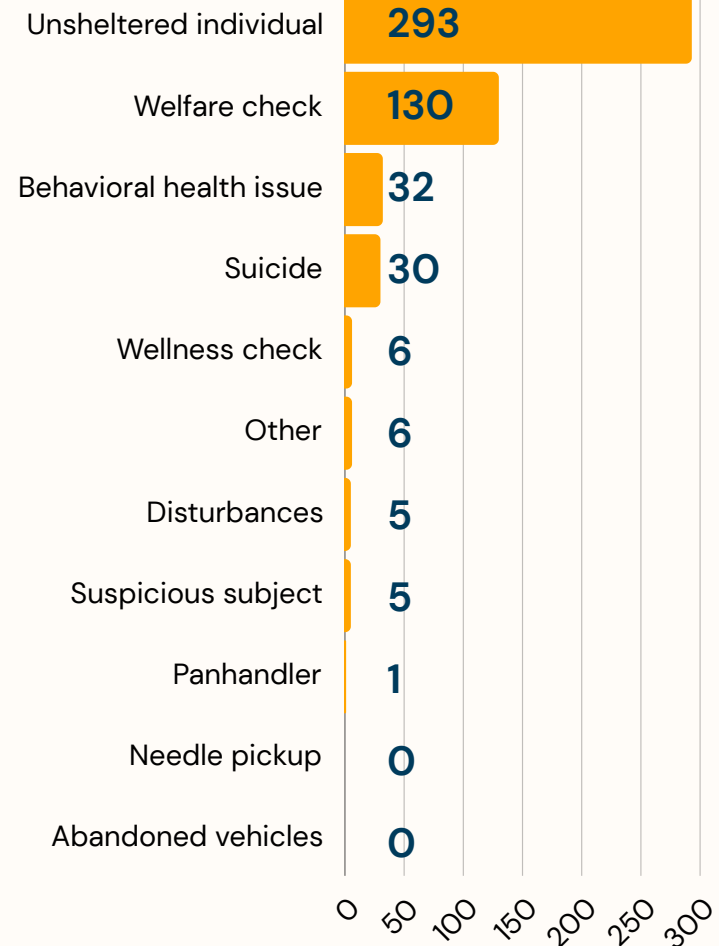


## GRAVEYARD SHIFT REPORT | DECEMBER

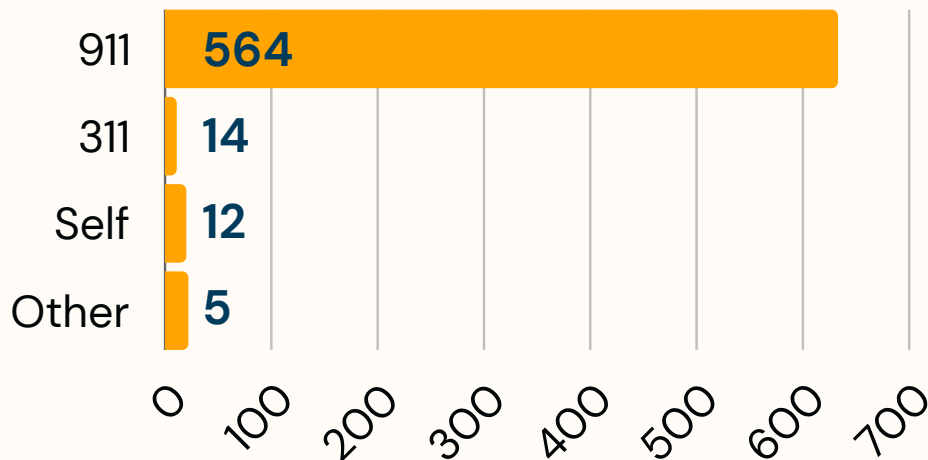
ACS now operates 24/7.  
A graveyard call is between  
10pm and 7am.



### CFS BY CALL TYPE



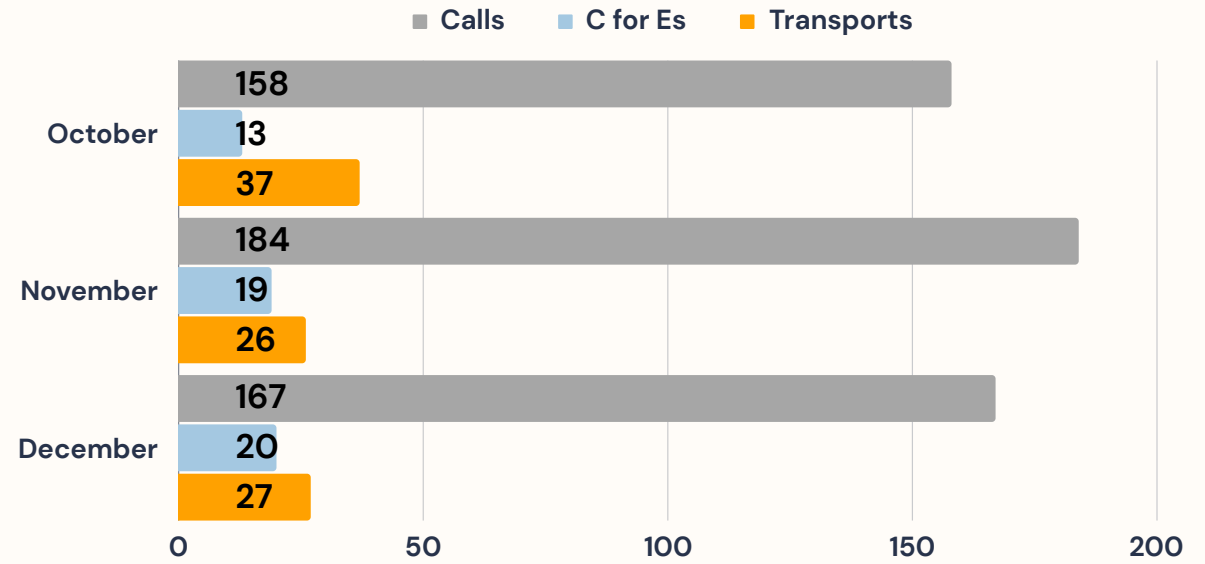
### REFERRAL SOURCE



BHR RESPONSE TIMES	OCT	NOV	DEC	FYTD
Entry to Dispatch (in the queue)	1:18:12	1:21:22	0:57:59	1:02:08
Dispatch to On-scene (travel time)	0:14:14	0:15:31	0:15:52	0:20:06
On-scene to Clear (time on the call)	0:30:10	0:34:41	0:32:31	0:40:58
Create to Clear (total time to address call)	1:59:15	2:03:34	1:40:20	1:45:04

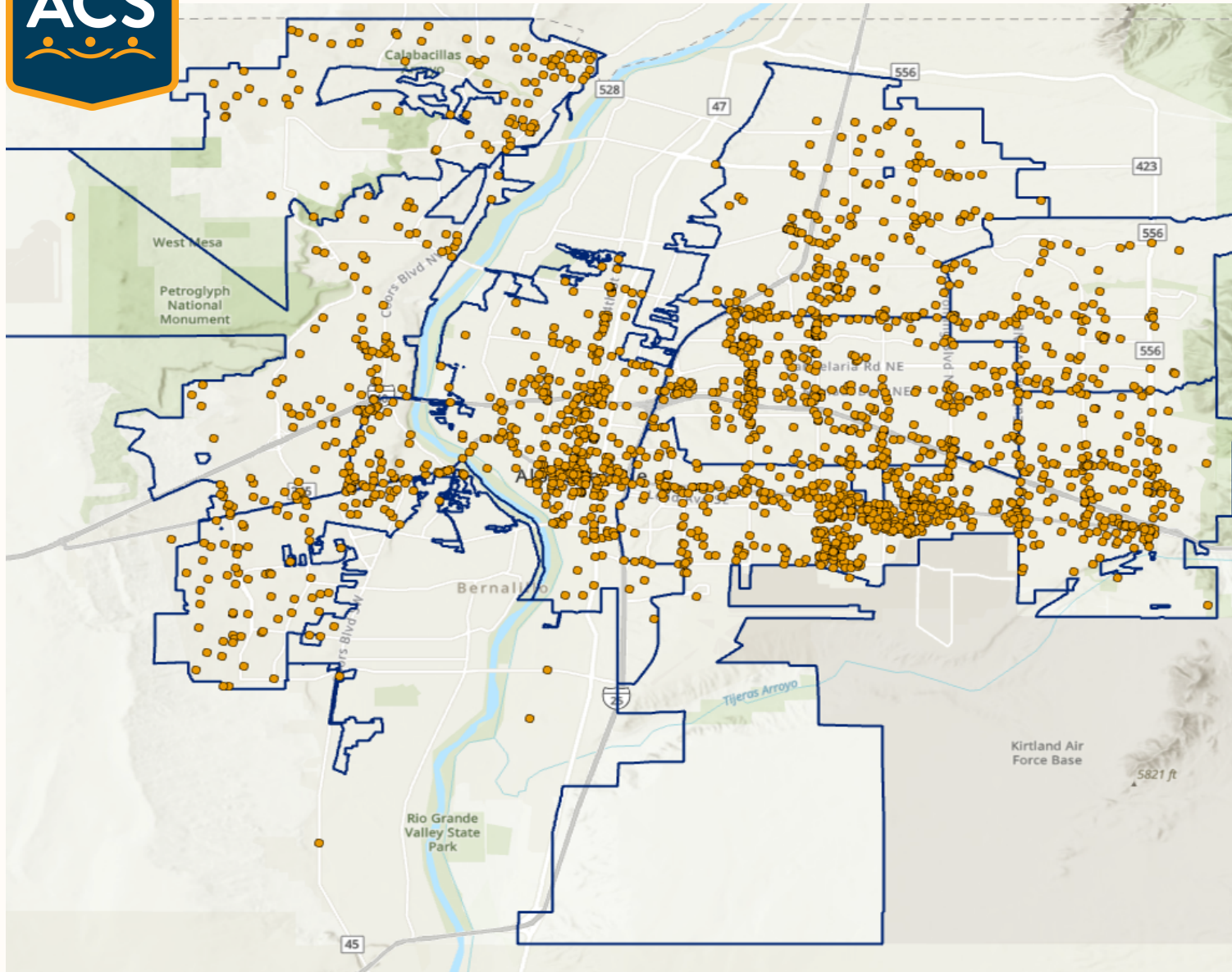


MCT CALLS, CERTIFICATES FOR EVALUATION, AND TRANSPORTS





ACS CALLS FOR SERVICE BY COUNCIL DISTRICT | DECEMBER



Council District	CFS
6 - Rogers	718
2 - Baca	668
7 - Fiebelkorn	502
9 - Grout	281
4 - Bassan	221
1 - Sanchez	200
8 - Champine	127
3 - Peña	122
5 - Lewis	112