



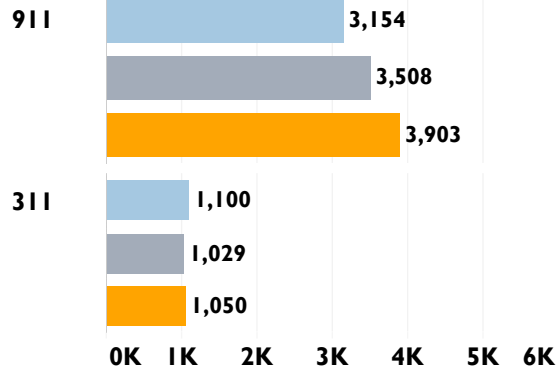
ALBUQUERQUE COMMUNITY SAFETY



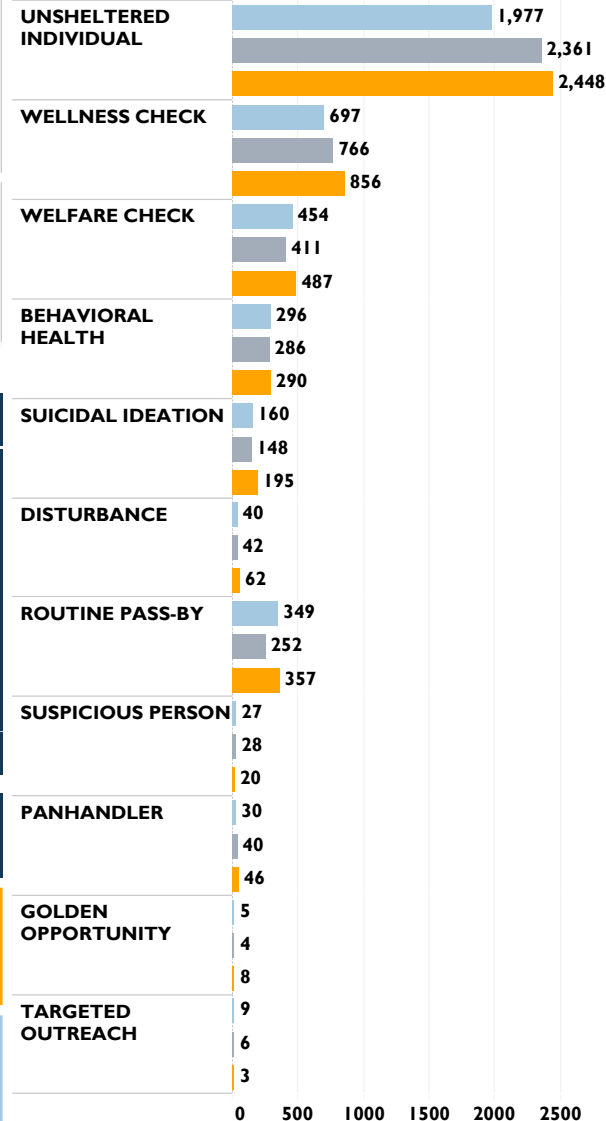
MONTHLY INFORMATIONAL REPORT

May 2026

CFS BY REFERRAL SOURCE



CFS BY CALL TYPE



MONTHLY STATS

641
TRANSPORTS TO SERVICE PROVIDERS

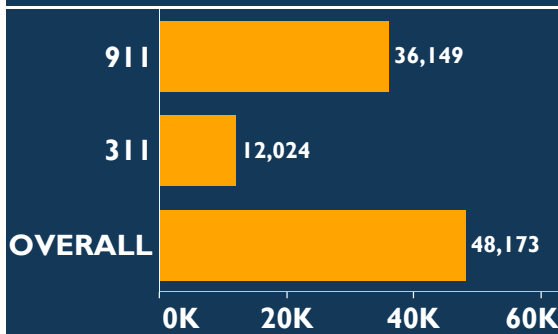
4,648
PEOPLE ASSISTED

275
MOBILE CRISIS TEAM RESPONSES

- MARCH
- APRIL
- MAY



FYTD Total:



Diversion from APD

| | Calls | Man Hours |
|----------|--------|-----------|
| May 2026 | 3,628 | 2,832 |
| FYTD | 33,388 | 25,719 |



ALBUQUERQUE COMMUNITY SAFETY



MONTHLY INFORMATIONAL REPORT

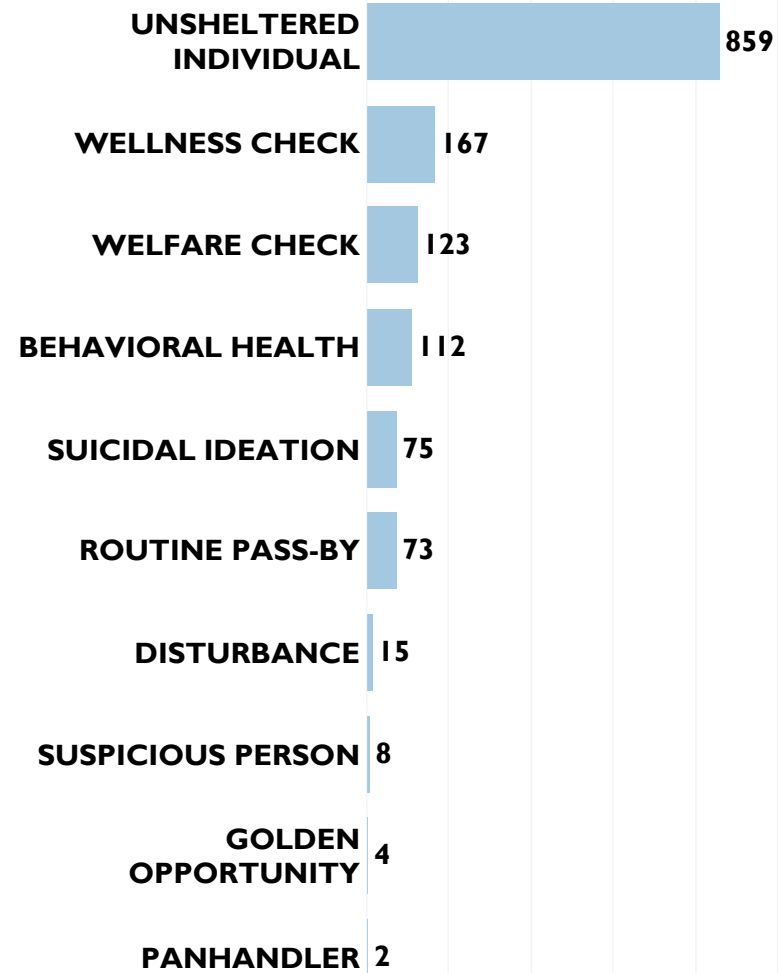
May 2026

GRAVEYARD SHIFT REPORT

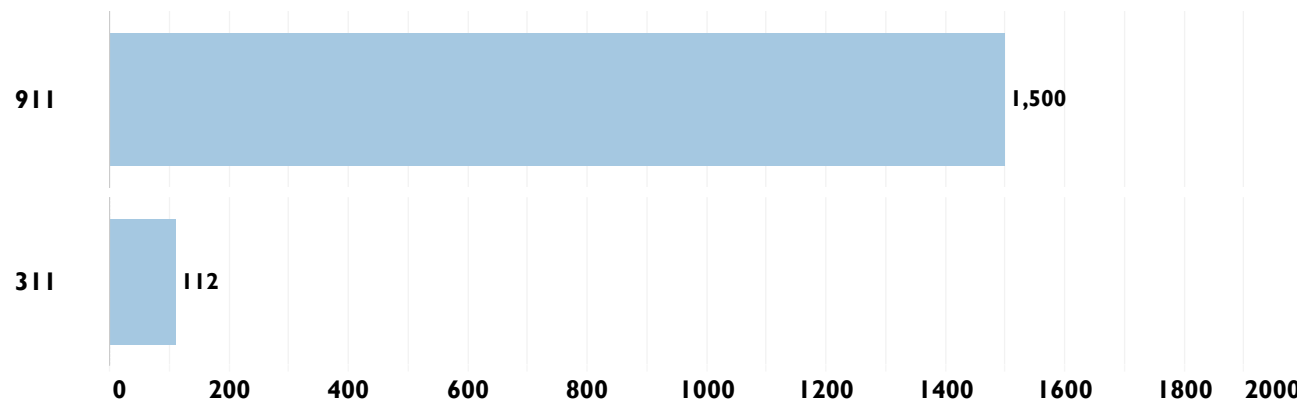
ACS now operates 24/7.
A graveyard response is between 8pm and 7am.



CFS BY CALL TYPE



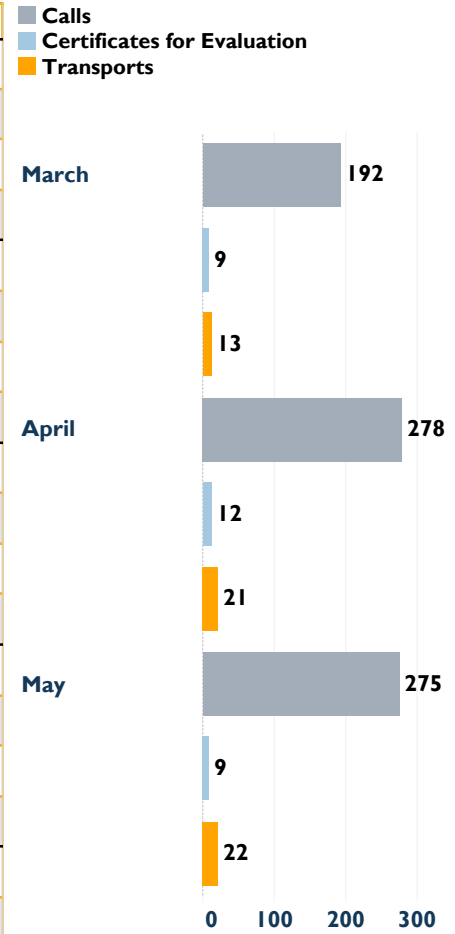
CALLS RECEIVED BY REFERRAL SOURCE



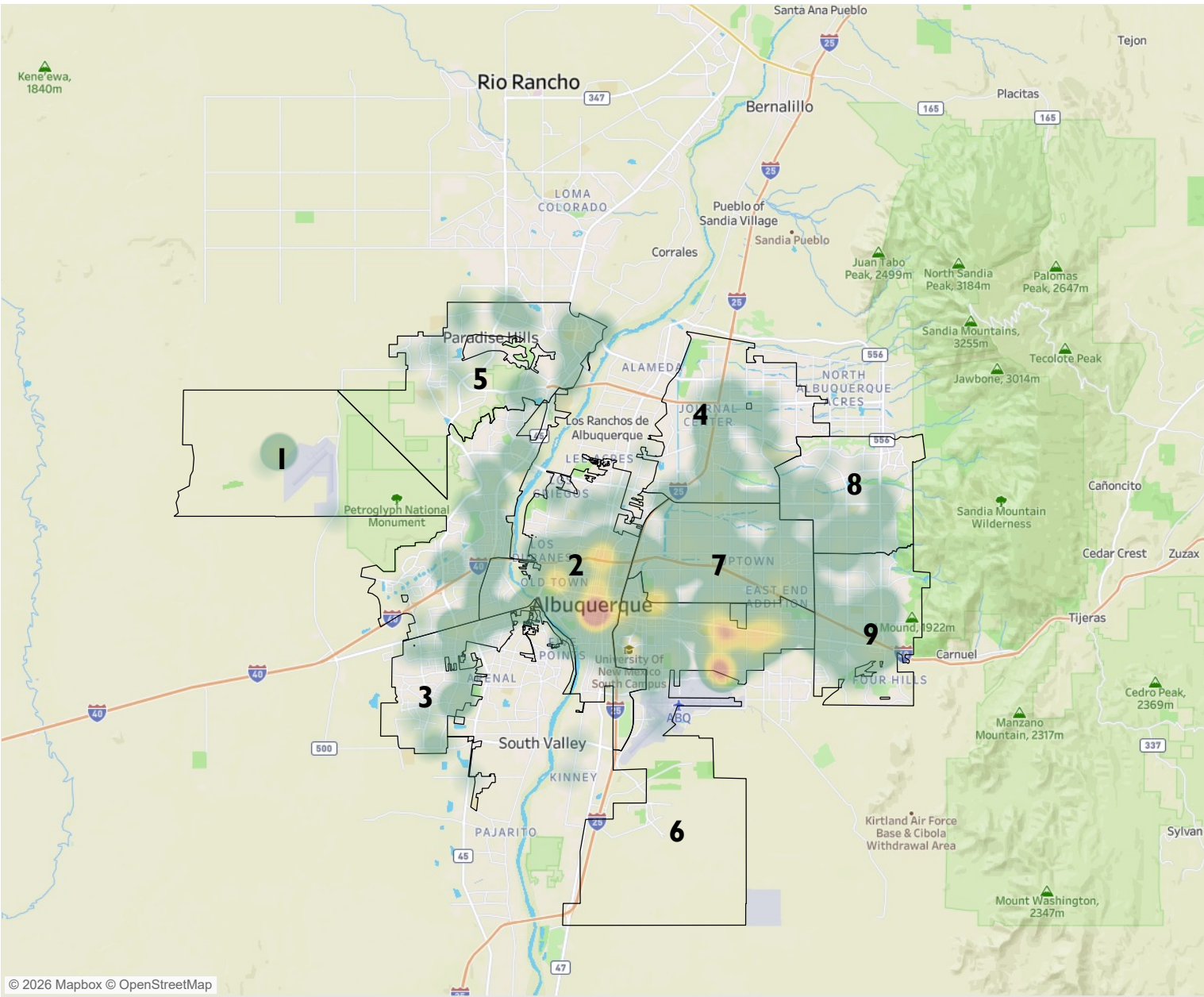
BHR RESPONSE TIMES

MCT

| | MAR | APR | MAY | FYTD | |
|------------|--|----------|----------|----------|----------|
| Priority 1 | Entry to Dispatch (in the queue) | 00:17:30 | 00:18:20 | 00:15:24 | 00:21:22 |
| | Dispatch to On-Scene (travel time) | 00:19:13 | 00:20:27 | 00:19:09 | 00:19:09 |
| | On-scene to Clear (time on the call) | 01:02:00 | 00:56:36 | 01:05:16 | 00:59:28 |
| | Create to Clear (total time to address call) | 01:39:55 | 01:37:09 | 01:38:25 | 01:40:42 |
| Priority 2 | Entry to Dispatch (in the queue) | 00:32:38 | 00:25:09 | 00:26:57 | 00:38:08 |
| | Dispatch to On-Scene (travel time) | 00:16:57 | 00:17:42 | 00:17:23 | 00:18:18 |
| | On-scene to Clear (time on the call) | 00:32:34 | 00:34:04 | 00:34:22 | 00:30:31 |
| | Create to Clear (total time to address call) | 01:24:56 | 01:20:05 | 01:20:58 | 01:28:35 |
| Priority 3 | Entry to Dispatch (in the queue) | 01:13:47 | 00:52:49 | 01:01:59 | 01:48:09 |
| | Dispatch to On-Scene (travel time) | 00:21:25 | 00:20:39 | 00:21:59 | 00:24:45 |
| | On-scene to Clear (time on the call) | 00:30:16 | 00:28:38 | 00:29:56 | 00:24:57 |
| | Create to Clear (total time to address call) | 02:07:22 | 01:45:56 | 01:56:51 | 02:40:39 |
| Priority 4 | Entry to Dispatch (in the queue) | 02:08:37 | 01:26:16 | 01:55:07 | 03:36:18 |
| | Dispatch to On-Scene (travel time) | 00:24:58 | 00:18:56 | 00:21:52 | 00:27:05 |
| | On-scene to Clear (time on the call) | 00:18:38 | 00:22:55 | 00:22:11 | 00:17:16 |
| | Create to Clear (total time to address call) | 02:53:38 | 02:10:29 | 02:40:07 | 04:20:21 |
| Priority 5 | Entry to Dispatch (in the queue) | 03:28:14 | 03:50:58 | 04:43:07 | 04:35:20 |
| | Dispatch to On-Scene (travel time) | 00:28:27 | 00:22:28 | 00:22:33 | 00:25:36 |
| | On-scene to Clear (time on the call) | 00:22:30 | 00:23:44 | 00:21:27 | 00:20:32 |
| | Create to Clear (total time to address call) | 03:17:07 | 04:18:10 | 04:54:53 | 04:36:30 |
| Priority 9 | Entry to Dispatch (in the queue) | 09:27:08 | 11:12:08 | 12:09:01 | 11:50:02 |
| | Dispatch to On-Scene (travel time) | 00:46:05 | 01:00:03 | 00:48:57 | 00:40:20 |
| | On-scene to Clear (time on the call) | 00:12:25 | 00:16:54 | 00:14:14 | 00:11:12 |
| | Create to Clear (total time to address call) | 10:29:19 | 12:30:18 | 13:20:25 | 12:46:04 |



ACS CALLS FOR SERVICE BY COUNCIL DISTRICT



| Council District | |
|----------------------|-----|
| County | 15 |
| 1-Stephanie Telles | 63 |
| 2-Joaquín Baca | 339 |
| 3-Klarissa Peña | 31 |
| 4-Brook Bassan | 56 |
| 5-Dan Lewis | 47 |
| 6-Nichole Rogers | 355 |
| 7-Tammy L Fiebelkorn | 184 |
| 8-Dan Champine | 41 |
| 9-Renée Grout | 62 |