



# ALBUQUERQUE COMMUNITY SAFETY

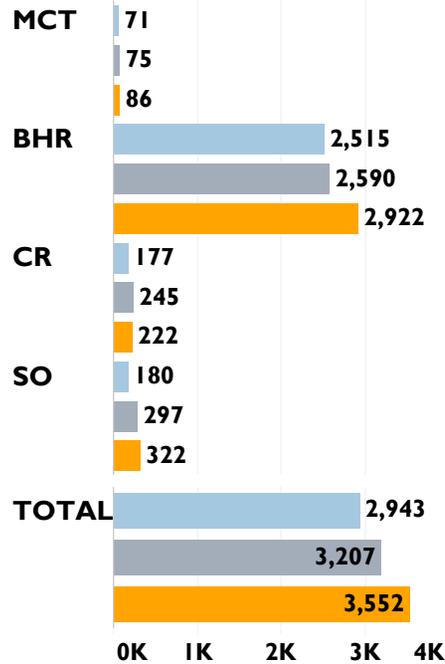
MONTHLY INFORMATIONAL REPORT

May 2025

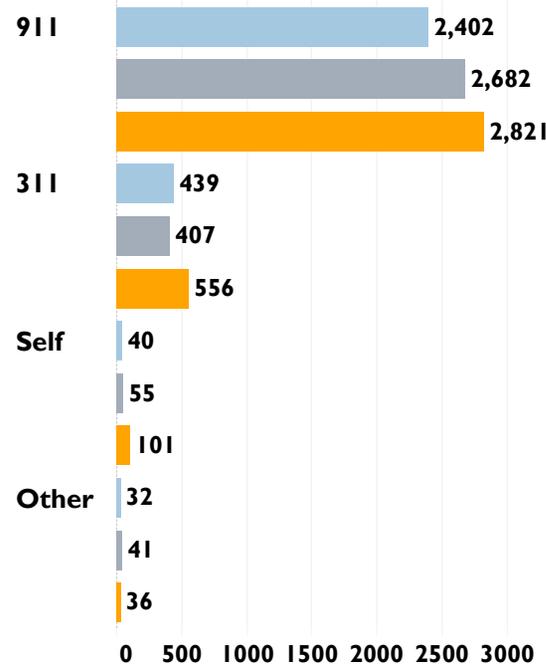


## CFS BY PROGRAM

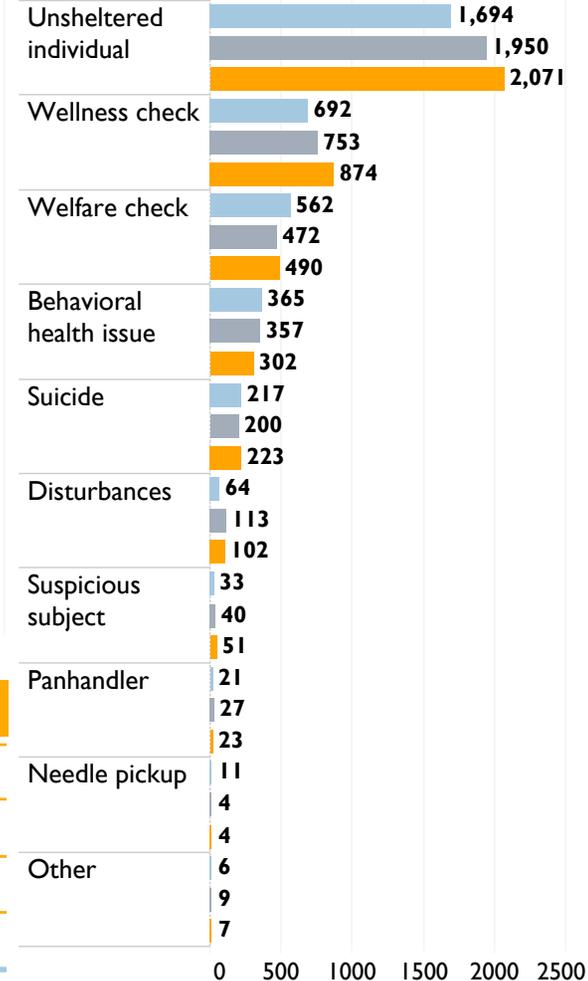
MARCH  
APRIL  
MAY



## CFS BY REFERRAL SOURCE\*



## CFS BY CALL TYPE\*



## FISCAL YEAR TO DATE CALLS FOR SERVICE

Mobile Crisis Team 1,004

Behavioral Health Response 27,845

Community Response 1,810

Street Outreach Response 3,305

**TOTAL CFS 33,964**

\*Does not include MCT data, which is currently tracked by APD



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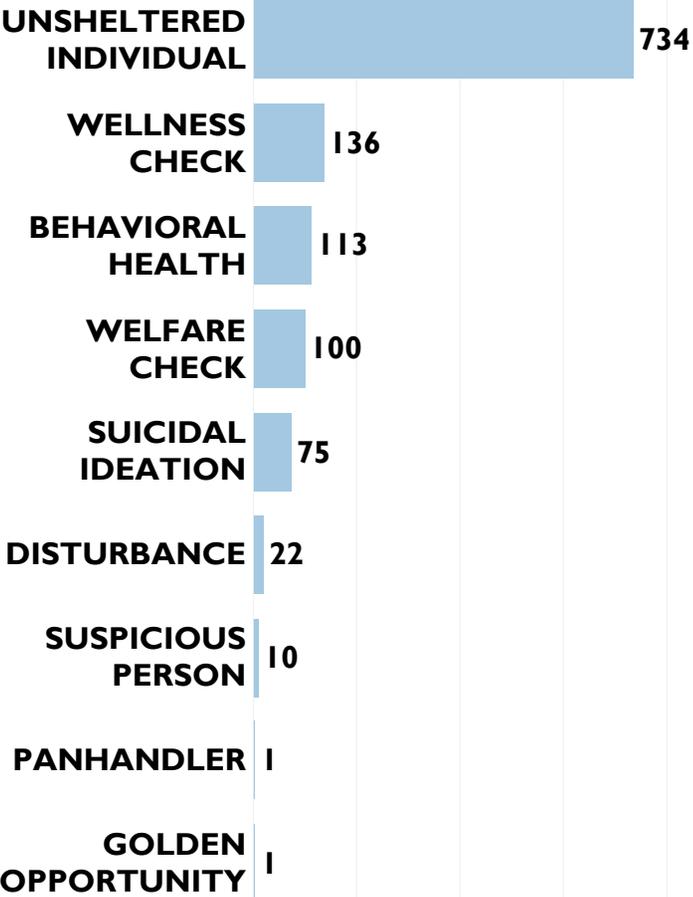
May 2025

## GRAVEYARD SHIFT REPORT

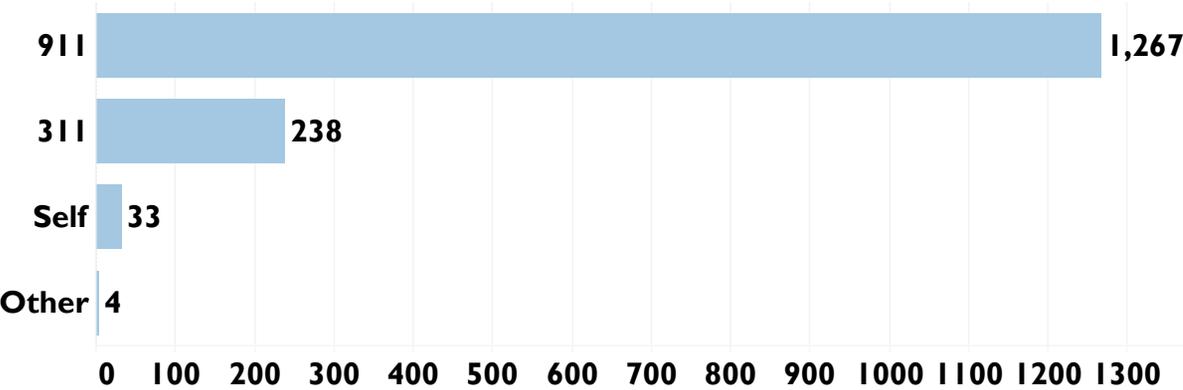
ACS now operates 24/7.  
A graveyard response is between 8pm and 7am.



### CFS BY CALL TYPE

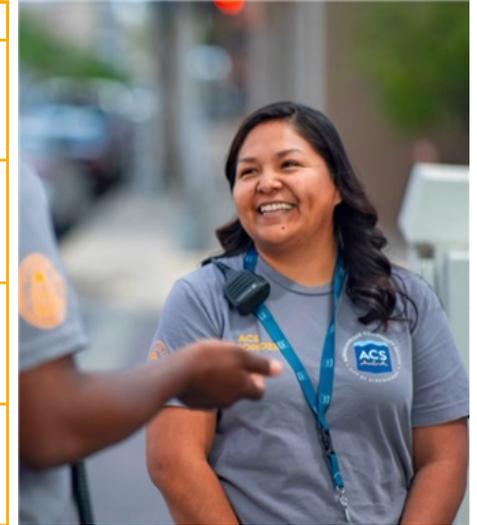


### REFERRAL SOURCE

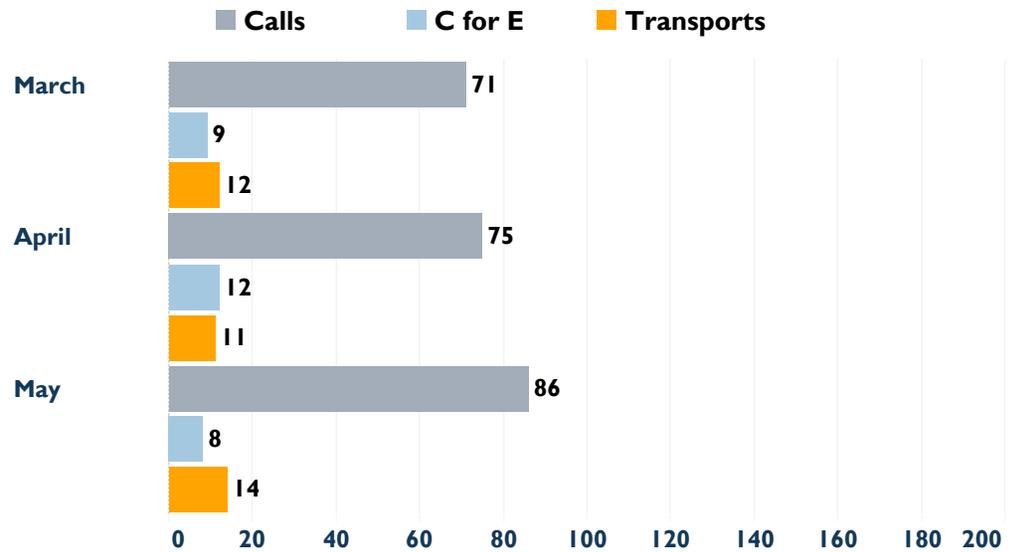


## BHR RESPONSE TIMES (Calls with Priorities of 2, 3,4, and 5)

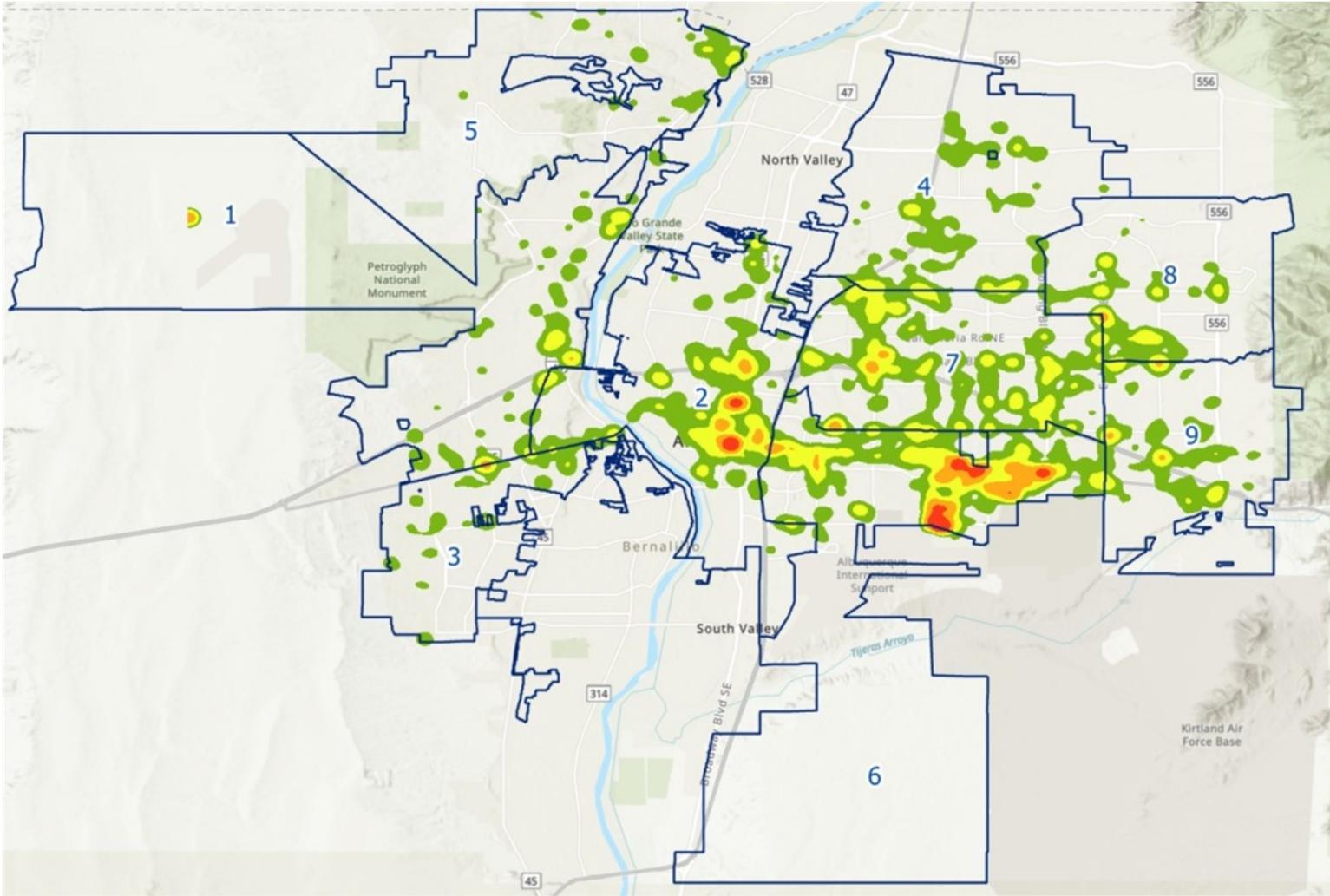
	MAR	APR	MAY	FYTD
<b>Entry to Dispatch (in the queue)</b>	<b>03:21:07</b>	<b>03:31:20</b>	<b>03:15:13</b>	<b>03:16:45</b>
<b>Dispatch to On-Scene (travel time)</b>	<b>00:26:32</b>	<b>00:23:55</b>	<b>00:24:55</b>	<b>00:24:01</b>
<b>On-scene to Clear (time on the call)</b>	<b>00:22:44</b>	<b>00:21:48</b>	<b>00:21:12</b>	<b>00:22:28</b>
<b>Create to Clear (total time to address call)</b>	<b>04:11:22</b>	<b>04:20:12</b>	<b>04:01:53</b>	<b>04:04:44</b>



## MCT CALLS, CERTIFICATES FOR EVALUATION, AND TRANSPORTS



ACS CALLS FOR SERVICE BY COUNCIL DISTRICT



Council District	
<b>1-Sanchez</b>	<b>244</b>
<b>2-Baca</b>	<b>655</b>
<b>3-Peña</b>	<b>102</b>
<b>4-Bassan</b>	<b>232</b>
<b>5-Lewis</b>	<b>100</b>
<b>6-Rogers</b>	<b>1,082</b>
<b>7-Fiebelkorn</b>	<b>642</b>
<b>8-Champine</b>	<b>187</b>
<b>9-Grout</b>	<b>235</b>