



Richard J. Berry
Mayor



Bruce Rizzieri
Director

ABQ RIDE Ridership Statistics by Route

Fiscal Year 2016 (July 2015 through June 2016)

What You Should Know:

ABQ RIDE tracks route ridership through the use of a “farebox”; each time someone boards a bus an appropriate farebox key is activated by the bus driver or automatically by the farebox. In the accompanying tables, one table shows total ridership by route by transit service type. In a second set of tables, ridership information is combined with schedule information to show the number of boardings per in-service hour, by route, by time of day, and by service type.

The routes are categorized by route type in each table: Rapid Ride routes, Local all-day routes, and Commuter routes (routes that operate only during peak morning and evening commute hours and in the peak commuting direction).

- Routes are shown in order by overall ridership, from highest to lowest.
- Boardings are the number of times people get on a bus – commonly called “ridership.” Five people boarding a bus = five boardings.
- An “in-service hour” is one hour that an individual bus is operating in service for people to ride. If two buses are used on a route for an hour each, whether at the same time or at different times, that is two in-service hours.
- Boardings per in-service hour are the total boardings divided by the total in-service hours over the course of a specified time period.

Why these numbers matter:

Total ridership by route tells us how heavily each route is used and is useful as an overall gauge of how much benefit the route provides to the community. But it does not take into account the number of in-service hours operated on each route. If a route does not operate many in-service hours, its ridership will naturally be lower than a route that operates a lot of in-service hours.

Boardings per bus per hour (in service) measures both ridership and how much service is provided on a route – basically how “busy” the route is per day.

Why measure by time of day?

Transit ridership varies according to the time of day, just as roads are less used late at night. By doing this, we are able to identify routes that may need more service at specific times of day or see which routes are used at peak commute times and used less at other times. Occasionally, certain times of day will be less productive but are considered important because they allow bus riders to use the bus at other times of the day. For example, someone who works in the evening may go to work in the afternoon peak time and return at night; if less productive evening service were eliminated, that person wouldn't be able to ride the bus at all resulting in a loss of both evening and afternoon ridership.

What are other important things to consider?

A route with low productivity might be important to maintain if it's the only transportation in an area for people without a vehicle. Something else to consider is boardings per hour compared with the length of passengers' trips. For example a route that has many passengers who ride all the way from one end of the route to the other might not have very high boardings per hour, but it might be considered crowded compared to other routes because there are infrequent de-boardings from the buses until arrival at the primary destinations – everyone's on the bus at the same time.

Why concentrate on these statistics if other factors are important, too?

ABQ RIDE considers other factors in making any decisions about service changes on a case-by-case basis and may develop other system-wide statistics in the future if needed. However, total ridership and ridership per in-service hour are two measures that are essential statistics to consider in all cases. The underlying data is readily available, and they provide basic indications of the value of the service to the community and the value generated per unit of service provided.

**ABQ Ride - Total Annual Ridership By Route
Fiscal Year 2016 Ridership***

*Also known as Fixed-Route Unlinked Passenger Trips.

Rapid Ride Routes	Weekday	Saturday	Sunday	Grand Total
766 - Red Line Rapid Ride	960,068	127,880	61,287	1,149,235
777 - Green Line Rapid Ride	800,667	94,751	37,321	932,739
790 - Coors Blue Line Rapid Ride	347,678	15,978		363,656
Rapid Ride Total	2,108,413	238,609	98,608	2,445,630

Local Routes	Weekday	Saturday	Sunday	Grand Total
66 - Central Avenue	1,970,676	319,903	235,053	2,525,632
5 - Montgomery/Carlisle	735,438	56,206	35,967	827,611
8 - Menaul	609,142	57,035	33,004	699,181
11 - Lomas	591,920	53,944	28,715	674,579
157 - Cottonwood/Montano/UTC	551,641	59,681	31,947	643,269
141 - San Mateo	440,239	94,562	47,896	582,697
140 - San Mateo / CNM Work Force	472,347			472,347
10 - North Fourth Street	395,212	46,914	13,286	455,412
155 - Coors	239,588	32,561	12,647	284,796
16 - University/Gibson/Broadway	198,672	19,824	10,143	228,639
31 - Wyoming	186,290	16,754	5,160	208,204
53 - Isleta	145,520	18,053		163,573
54 - Bridge/Westgate	139,561	15,820		155,381
50 - Airport/Downtown	137,374	10,324		147,698
1 - Juan Tabo-Four Hills	127,695	8,036	5,197	140,928
2 - Eubank-Ventura	111,964	8,965	4,470	125,399
40 - D-RIDE	119,970			119,970
198 - 98th / Dennis Chavez	93,671	12,497	10,277	116,445
97 - Zuni Express	70,359			70,359
51 - Atrisco/Rio Bravo	48,408	7,899		56,307
36 - 12th Street/Rio Grande	37,545	5,281		42,826
Special Event/ Other	640	9,826	10,351	20,817
Local Total	7,423,872	854,085	484,113	8,762,070

**ABQ Ride - Total Annual Ridership By Route
Fiscal Year 2016 Ridership***

*Also known as Fixed-Route Unlinked Passenger Trips.

Commuter Routes	Weekday	Saturday	Sunday	Grand Total
96 - Crosstown Commuter	38,081			38,081
251 - Rail Runner Shuttle	36,789			36,789
222 - Rio Bravo Rail Runner Connection	19,919			19,919
7 - Candelaria Commuter	13,860			13,860
98 - Wyoming Commuter	13,822			13,822
6 - Indian School Commuter	12,053			12,053
12 - Constitution Commuter	11,870			11,870
250 - Airport/Downtown	10,201			10,201
93 - Academy Commuter	9,906			9,906
92 - Taylor Ranch Express	9,310			9,310
13 - Comanche Commuter	9,309			9,309
217 - Downtown-KAFB Ltd.	7,076			7,076
94 - Unser Commuter	7,032			7,032
551 - Jefferson - Paseo del Norte Express	6,566			6,566
162 - Ventana Ranch / Unser	5,072			5,072
34 - San Pedro Commuter	4,366			4,366
Commuter Total	215,232			215,232
Grand Total	9,747,517	1,092,694	582,721	11,422,932

Note: several routes are operated on behalf of other agencies that fund their operations.

10 – North Fourth Street: Partly funded by Bernalillo County

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53 – Isleta: 100% funded by Bernalillo County

54 – Bridge/Westgate: Partly funded by Bernalillo County

96 – Crosstown: Service between NW Transit Center and Rio Rancho funded by Rio Metro Regional Transit District

155 – Coors: Service between NW Transit Center and Rio Rancho funded by Rio Metro Regional Transit District

222 – Rio Bravo Rail Runner Connection: 100% funded by Rio Metro Regional Transit District

250 – Airport/Downtown: 100% funded by Rio Metro Regional Transit District

251 – Rio Rancho/ABQ Rail Runner Shuttle: 100% funded by Rio Metro Regional Transit District

Rio Metro Regional Transit District provides general funding support, through the county regional transit gross receipts tax, for ABQ RIDE’s fixed-route service.

**ABQ Ride - Ridership Productivity by Route by Time of Day
Fiscal Year 2016 Ridership**

Total Boardings Per Bus Per Hour (In-Service)*

*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

<u>Rapid Ride Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
777 - Green Line Rapid Ride	42.5	54.6	60.0	33.3	50.6
766 - Red Line Rapid Ride	34.6	48.2	56.1	27.7	44.4
790 - Coors Blue Line Rapid Ride	21.5	19.9	22.0	12.7	20.4
Rapid Ride Total	32.4	43.0	47.3	25.8	39.4

<u>Local Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
66 - Central Avenue	42.1	60.2	66.6	40.5	54.1
141 - San Mateo	40.8	56.1	53.1	32.7	47.9
140 - San Mateo / CNM Work Force	34.0	43.2	55.6		44.7
5 - Montgomery/Carlisle	35.5	46.7	45.5	24.4	41.1
11 - Lomas	33.3	39.2	40.7	23.5	37.0
10 - North Fourth Street	35.9	42.0	32.7	19.2	36.0
8 - Menaul	28.7	42.2	39.4	20.1	35.2
50 - Airport/Downtown	23.4	28.3	28.4	14.3	26.4
97 - Zuni Express	26.6	25.8	26.2		26.2
53 - Isleta	23.0	27.1	31.2	10.3	26.1
31 - Wyoming	20.1	32.0	27.4	15.8	25.6
1 - Juan Tabo-Four Hills	19.3	30.0	24.3		23.9
40 - D-RIDE	24.0	25.4	20.1		23.3
16 - University/Gibson/Broadway	20.3	21.8	26.8		23.0
157 - Cottonwood/Montano/UTC	16.9	22.9	28.3	18.7	22.4
198 - 98th / Dennis Chavez	19.0	22.9	25.1	14.2	21.0
54 - Bridge/Westgate	19.9	25.4	20.0	9.0	19.6
2 - Eubank-Ventura	18.1	26.8	16.9		19.2
155 - Coors	14.8	20.9	22.2	13.6	18.8
51 - Atrisco/Rio Bravo	15.5	17.7	17.9		17.0
36 - 12th Street/Rio Grande	18.8	17.3	14.9		16.7
Local Total	28.4	38.2	38.5	26.6	34.4

ABQ Ride - Ridership Productivity by Route by Time of Day Fiscal Year 2016 Ridership

Total Boardings Per Bus Per Hour (In-Service)*

*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

<u>Commuter Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
7 - Candelaria Commuter	16.1		19.6		17.8
6 - Indian School Commuter	24.7		9.3		16.5
93 - Academy Commuter	15.4		15.4		15.4
12 - Constitution Commuter	17.0		13.4		15.1
250 - Airport/Downtown	15.5		19.4	5.6	14.6
13 - Comanche Commuter	15.3		9.8		12.6
96 - Crosstown Commuter	12.9		10.0		11.4
217 - Downtown-KAFB Ltd.	9.6		10.9		10.2
162 - Ventana Ranch / Unser	13.0		8.1		9.7
98 - Wyoming Commuter	12.5		7.3		9.7
222 - Rio Bravo Rail Runner Connection	13.6		6.7		9.3
92 - Taylor Ranch Express	7.9		9.1		8.5
94 - Unser Commuter	9.2		7.1		8.1
551 - Jefferson - Paseo del Norte Express	7.5		8.2		7.8
34 - San Pedro Commuter	8.8		6.0		7.5
251 - Rail Runner Shuttle	6.0	9.4	7.0	2.8	6.3
Commuter Total	11.0	9.6	9.3	3.6	9.9

Note: several routes are operated on behalf of other agencies that fund their operations.

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Rio Metro Regional Transit District provides general funding support, through the county regional transit gross receipts tax, for ABQ RIDE's fixed-route service.

AM: <10:00 AM

Mid-Day: >10:00 AM & <2:00 PM

PM: >2:00 PM & <6:30 PM

Evening: >6:30 PM

**ABQ Ride - Ridership Productivity by Route by Time of Day
Fiscal Year 2016 Ridership**

Weekday Boardings Per Bus Per Hour (In-Service)*

*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

<u>Rapid Ride Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
777 - Green Line Rapid Ride	44.5	56.1	62.3	32.5	52.1
766 - Red Line Rapid Ride	35.7	48.4	56.7	27.2	44.6
790 - Coors Blue Line Rapid Ride	22.1	20.3	22.4	12.8	20.9
Rapid Ride Total	33.2	42.8	47.4	25.2	39.4

<u>Local Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
66 - Central Avenue	45.1	62.4	70.4	39.9	55.9
141 - San Mateo	40.2	54.2	49.8	33.0	45.8
140 - San Mateo / CNM Work Force	34.0	43.2	55.6		44.7
5 - Montgomery/Carlisle	36.3	48.8	46.1	24.4	41.7
11 - Lomas	34.1	40.3	41.9	23.9	37.9
10 - North Fourth Street	34.8	41.9	34.0	20.8	36.2
8 - Menaul	28.9	43.9	39.9	20.1	35.5
53 - Isleta	24.1	28.1	33.2	10.3	27.1
50 - Airport/Downtown	23.4	28.6	28.7	14.9	26.6
97 - Zuni Express	26.6	25.8	26.2		26.2
31 - Wyoming	20.3	33.5	27.3	16.2	25.7
16 - University/Gibson/Broadway	21.5	24.4	29.3		25.1
1 - Juan Tabo-Four Hills	19.3	33.1	24.5		24.1
40 - D-RIDE	24.0	25.4	20.1		23.3
198 - 98th / Dennis Chavez	21.7	24.2	27.3	14.5	22.5
157 - Cottonwood/Montano/UTC	16.8	22.1	27.5	19.0	21.9
54 - Bridge/Westgate	20.3	26.6	20.8	9.1	20.3
2 - Eubank-Ventura	18.0	30.4	16.9		19.3
155 - Coors	14.8	20.4	21.1	13.1	18.1
51 - Atrisco/Rio Bravo	16.1	17.9	18.3		17.4
36 - 12th Street/Rio Grande	19.0	17.7	15.3		17.0
Local Total	28.6	38.5	38.4	26.4	34.4

**ABQ Ride - Ridership Productivity by Route by Time of Day
Fiscal Year 2016 Ridership**

Weekday Boardings Per Bus Per Hour (In-Service)*

*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

Commuter Routes	AM	Mid-Day	PM	Evening	Overall
7 - Candelaria Commuter	16.1		19.6		17.8
6 - Indian School Commuter	24.7		9.3		16.5
93 - Academy Commuter	15.4		15.4		15.4
12 - Constitution Commuter	17.0		13.4		15.1
250 - Airport/Downtown	15.5		19.4	5.6	14.6
13 - Comanche Commuter	15.3		9.8		12.6
96 - Crosstown Commuter	12.9		10.0		11.4
217 - Downtown-KAFB Ltd.	9.6		10.9		10.2
162 - Ventana Ranch / Unser	13.0		8.1		9.7
98 - Wyoming Commuter	12.5		7.3		9.7
222 - Rio Bravo Rail Runner Connection	13.6		6.7		9.3
92 - Taylor Ranch Express	7.9		9.1		8.5
94 - Unser Commuter	9.2		7.1		8.1
551 - Jefferson - Paseo del Norte Express	7.5		8.2		7.8
34 - San Pedro Commuter	8.8		6.0		7.5
251 - Rail Runner Shuttle	6.0	9.4	7.0	2.8	6.3
Commuter Total	11.0	9.6	9.3	3.6	9.9

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AM: <10:00 AM

Mid-Day: >10:00 AM & <2:00 PM

PM: >2:00 PM & <6:30 PM

Evening: >6:30 PM

ABQ Ride - Ridership Productivity by Route by Time of Day Fiscal Year 2016 Ridership

Saturday Boardings Per Bus Per Hour (In-Service)*

*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

<u>Rapid Ride Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
777 - Green Line Rapid Ride	36.3	50.9	53.9	38.4	46.8
766 - Red Line Rapid Ride	31.6	47.8	58.3	30.7	44.7
790 - Coors Blue Line Rapid Ride	10.5	15.1	16.0	10.6	13.8
Rapid Ride Total	28.5	42.9	47.9	31.0	39.5

<u>Local Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
141 - San Mateo	42.2	65.5	66.9	30.4	55.9
66 - Central Avenue	38.3	59.0	60.1	44.2	51.8
5 - Montgomery/Carlisle	31.0	42.6	47.2	26.9	42.0
8 - Menaul	30.9	40.8	42.5	19.4	38.3
11 - Lomas	28.9	41.2	37.2	20.6	34.7
10 - North Fourth Street	44.9	39.8	24.3	12.2	33.3
157 - Cottonwood/Montano/UTC	21.8	30.7	36.4	17.5	28.0
31 - Wyoming	19.7	28.4	28.4	7.5	26.3
1 - Juan Tabo-Four Hills		25.3	25.6		25.5
50 - Airport/Downtown	24.8	24.8	24.8	5.6	23.8
155 - Coors	15.3	23.7	29.6	18.1	23.0
53 - Isleta	16.2	21.6	21.3		20.1
2 - Eubank-Ventura	21.0	20.6	19.2		20.1
198 - 98th / Dennis Chavez	13.9	20.3	15.8	11.8	16.0
54 - Bridge/Westgate	16.8	18.0	15.2	8.6	15.0
16 - University/Gibson/Broadway	13.4	15.3	16.0		15.0
51 - Atrisco/Rio Bravo	11.7	16.5	16.3		14.8
36 - 12th Street/Rio Grande	17.4	15.3	12.0		14.4
Local Total	28.8	38.4	38.7	28.1	35.2

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AM: <10:00 AM

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Evening: >6:30 PM

ABQ Ride - Ridership Productivity by Route by Time of Day Fiscal Year 2016 Ridership

Sunday Boardings Per Bus Per Hour (In-Service)*

*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

<u>Rapid Ride Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
766 - Red Line Rapid Ride	23.8	47.0	46.3		40.0
777 - Green Line Rapid Ride	22.7	43.5	40.4		36.5
Rapid Ride Total	23.4	45.6	44.0		38.6

<u>Local Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
141 - San Mateo	45.3	56.5	59.6		55.2
66 - Central Avenue	28.1	50.4	53.1		44.8
10 - North Fourth Street	43.7	49.4	29.4		41.4
5 - Montgomery/Carlisle	24.0	31.8	34.9		31.3
8 - Menaul	20.9	28.8	29.0		27.2
11 - Lomas	24.9	25.2	29.5		26.7
155 - Coors		22.2	30.2		24.9
157 - Cottonwood/Montano/UTC	13.8	23.9	30.6		23.5
31 - Wyoming	11.8	21.2	28.4		20.7
1 - Juan Tabo-Four Hills		17.1	18.8		17.9
198 - 98th / Dennis Chavez	10.4	19.1	22.5		17.2
16 - University/Gibson/Broadway	15.1	13.3	17.6		14.8
2 - Eubank-Ventura		14.6	14.9		14.7
Local Total	25.0	34.4	39.8		34.2

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Evening: >6:30 PM