



**Paratransit Advisory Board  
Alvarado Transportation Center  
Unofficial Discussion  
November 21, 2017**

**Board Members:**

Jayne Frandsen, John Standish

**Members of the Public:**

Ellen Nolan-Sorenson, Joseph Sorenson, Francisca Srinivasan

**ABQ Ride:**

Sandra Saiz, ABQ Ride Supervisor; Suhein Medina-Baca, Administrative Assistant

**Meeting Called to Order:**

Ms. Frandsen called the unofficial discussion to order at 10:40 AM. She then took roll of everyone that was in attendance.

**Acceptance of Agenda:**

Agenda could not officially be approved because there was not a full quorum.

**Approval of Minutes from March:**

Ms. Frandsen stated that they could not officially approve the Minutes for September 19, 2017 due to not having a full quorum, but there was one correction needed.

**Public Comment:**

Ms. Srinivasan had a complaint about her having to be on the Sun Van too long. She believes there is a problem communicating between the dispatcher and the driver. Ms. Saiz stated that she will speak with Ms. Srinivasan's concerning her rides after the Paratransit Advisory discussion and then investigate her concerns.

Mr. Standish stated he has read the City Council Minutes to see if anything was mentioned about any appointment to the Para-Transit Advisory Board. Ms. Frandsen stated that they need to contact the Mayor's office. Ms. Saiz said that Mr. Rizzieri is looking into how he could get more members to join the Paratransit advisory Board.

Ms. Saiz gave a brief update on the status of the Trapeze Software16 upgrade. She states that it was due to go into effect November 1, 2017, however there was a network issue that has yet to be resolved. She states that ABQ Ride does not have a live date for the Trapeze Software 16 upgrade as of yet.

**Chairperson's Report**

None.

**Director's Report**

None

**New Business**

None

**Meeting adjourned**

The unofficial discussion adjourned at 10:58 am