



TRC Meeting Agendum & Minutes

Date: April 04, 2013 Time: 10:00AM Location: ITSD GRAND CENTRAL

Member	Person Representing
ITSD – Division Manager	Peter Ambs
ITSD – Application Manager	
ITSD – Communications Manager	
ITSD – Infrastructure and Operations Manger	
Animal Welfare	
Aviation	
Cultural Services	
Cultural Services - Library	
Environmental Health	
Family and community Services	
DFAS – ERP	
DFAS – Purchasing	
DFAS – Risk Management	
Fire	
Municipal Development	
Parks and Recreation	
Planning	
Police	
Senior Affairs	
Solid Waste Management	
Transit	
Water authority	

WHAT	WHO	TIME	MINUTES
Housekeeping:			Next TRC Meeting is on April 18, 2013

Call to order	Andre	1	
Rollcall	Lydia	1	
Approve of the Agendum:	Andre	2	John Meier made a motion to approve the agendum. Joe Saraphon second the motion. Remaining agreed.
Review Minutes from Previous TRC	Andre	1	Date February 7 2013:  TRC Agendum & Minutes for 02-0... Brian Osterloh made a motion to approve the previous agendum. Tim Skelton second the motion. Remaining agreed.
Unfinished Business:		0	
Routine Business:		0	
Review TRC Request	All	20	<ul style="list-style-type: none"> • <u>Galaxy software upgrade</u> – Tony Schupp - \$22,375.75 - The software manages four point of sale Convenience Center sites. Data is merged with the Landfill commercial customer data and transferred to the Billing system for end of month processing. Brian Osterloh made a motion to approve. Gary Anderson second the motion. Remaining agreed. • <u>Service Now</u> – Paul Chapman - \$111,985.00-ServiceNow is a leading provider of cloud-based services that automate enterprise IT operations. We focus on transforming enterprise IT by automating and standardizing business processes, transforming IT's relationship to its customers, and consolidating IT across the global enterprise. Organizations deploy our service to create a single system of record for enterprise IT, lower operational costs, and enhance efficiency. Additionally, our customers use our extensible platform to build custom applications for automating activities unique to their

			<p>business requirements. ServiceNow offers the following services and benefits. On-demand IT Service Management and IT governance functions. Guaranteed performance, availability, and continuity of service. Data confidentiality and data integrity.</p> <ul style="list-style-type: none"> • <u>PowerDMS Hosted Subscription and Training Module- Joanna Hamman</u> - \$40,000.00 -Migration of current PowerDMS Suite data to PowerDMS.com Subscription, PowerDMS.com Training g Module, Annual PowerDMS hosted subscription fee. Clint Hubbard made a motion to approve. Brian Osterloh second the motion. Remaining agreed.
Review and Approval of Policies, Procedures & Standards	All	10	<p>Policies, Procedures & Standards New</p> <ul style="list-style-type: none"> • None <p>Revised</p> <ul style="list-style-type: none"> • None <p>Deprecated</p> <ul style="list-style-type: none"> • None <p>Discussion</p> <ul style="list-style-type: none"> • OpenEye RADIUS – Clint Hubbard <p> APD's OpenEye TRC.pdf (93 KB)</p> <p>Robert Nunez made a motion to approve. Peter Ambs second the motion. Remaining agreed.</p>
Problems, Warnings, Situational Awareness, Saved Rounds?	All		
Total Time		35	

