


## ISC Meeting Agendum

Date: April 8, 2015

Time: 1:30 p.m.

Location: ITSD - Grand Central

<b>Stephanie Yara</b> City Council	<b>Peter Ambs</b> COA, Dept. of Technology & Innovation (DTI)	<b>Dr. Laurie Schatzberg</b> UNM
<b>Tim Skelton</b> COA, Planning	<b>Clint Hubbard</b> APD	<b>John Keck</b> Workers' Compensation Administration

WHAT	WHO	TIME	AGENDUM
<b>Housekeeping:</b>	Peter Ambs		Thank you to Dr. Schatzberg for her time and dedication to the Information Services Committee, and her willingness to serve another 3-year term. We're grateful to have you with us.
<b>Call to order</b>	Andre O'Brien		
<b>Roll Call</b>	Ramona	1	
<b>Review and Approve Agendum</b>	Andre O'Brien		
<b>Review and Approve Minutes from Previous ISC Meeting</b>	Andre O'Brien	1	Last meeting held March 11, 2015   ISC Minutes 03-11-15.pdf
<b>Public Comment</b>			
<b>ISC Actions</b>	All	7	<ul style="list-style-type: none"> <li> <a href="#">(DOJ) Smart911 Application for APD/Comm Cener Emergency Communciations (Rishma Khimji) - \$82,000.00.</a> SMART911 LICENSES – 22; BACKUP POSITION LICENSES – 20; SETUP AND CONFIGURATION. The purpose of implementing the Rave Mobile Safety's Smart911 product is to provide the community with enhanced communications with our Emergency Communication Center operators and dispatchers. It is a patented technology that provides call takers, dispatchers and first responders with additional data from the caller in order to increase response times and improve our response effectiveness.                     </li> </ul> <p>Per the DOJ Settlement Agreement, APD must ensure that it engages with the community to “integrate community and problem-oriented policing principles into its management, policies and procedures, recruitment, training, personnel evaluations, resource deployment, tactics, and accountability systems (DOJ Settlement Agreement, p. 79, Paragraph 255). The Settlement Agreement also stipulates that APD will be trained to engage with the community, including establishing “methods and strategies to improve public safety and crime prevention through community engagement” (DOJ Settlement Agreement, p. 79, Paragraph 258a). To ensure there is effective responses to the community, APD must also provide “problem-oriented policing tactics, including a review of the principles behind the problem solving framework developed under the “SARA Model” (Scanning, Analysis, Response, Assessment), which promotes a collaborative, systematic process to address</p>

			<p>issues of the community, safety, and quality of life” (DOJ Settlement Agreement, p. 79, Paragraph 258d).</p> <p>This product will effectively provide us with a way to fulfill our responsibilities to the Settlement Agreement by partnering with the community and partner agencies such as the Albuquerque Fire Department (AFD). It provides a site where members of the community can create profiles within Smart911 and include critical data about themselves, their family members, their homes and work places, medical conditions and other important information that could help expedite emergency services when they call 9-1-1.</p> <p>Chief and budget have approved this purchase for DOJ. Rave is the only vendor providing such services, so this can be a sole source purchase.  YEARLY COST = \$77k, starting in year 2 through year 5.  Year one costs = \$82K (including year 1 maintenance + setup).</p>
<p><b>Standard Equipment over \$25K Approved by the IT Services Manager</b></p>			<ul style="list-style-type: none"> <li>• <a href="#">Std. PCs - Laptops and Peripherals for Mobile Crime Lab</a>, \$26,660.52, Rishma Khimji. 4 of each: HP SB ZBOOK I7, HP SB BUSINESS BACKPACK, WIRLESS MOUSE, MS OFFICE PRO. Required for the secondary Mobile Crime Lab.</li> <li>• <a href="#">Field Surface Pros</a>, \$69,981.57, Ralph Waddles. Tablets for our new report writing software. They can work offline; once online they will upload the information. Tablets will upload using access points that are currently in all stations. This software application only runs with a Windows platform which is on the Surface Pros. As well, vendor recommends i5 processor which is also on the Surface Pros. In addition to report writing, we are looking at using the tablets for training purposes. They can be used for community involvement videos and as way to push training videos/documents to all units at once. This decreases the need for all units to filter to the training facility as often, keeping them in service longer.</li> <li>• <a href="#">Nexus Core Redesign</a>, \$96,069.33, Kristen L. Sanders. The current Nexus Core design does not meet Cisco's design specifications. Multiple Cisco TAC engineers have found that we experiencing routing issues due to the VPC between the two Nexus cores. The only way to correct this is to redesign the network core to meet Cisco's specifications. This will fix the routing issues we're currently experiencing and will provide for proper redundancy at our Pino Yards Disaster Recovery location.</li> <li>• <a href="#">COA VoIP Upgrade</a>, \$7,333,444.73, Hipolito Fierro. The City of Albuquerque submitted an RFB to secure a vendor/reseller to provide City Standard Cisco equipment; Cisco VoIP Telephony Equipment, supporting Network Equipment, Licensing, UPS backup and installation services. This RFB was awarded to Presidio and the funding was approved by City Council.  This project will allow the City to engage with Presidio Network Solutions to provide assistance in implementing the VOIP project to include: <ul style="list-style-type: none"> <li>• Transition and migration of existing, legacy PBX telephone systems to Cisco VoIP Infrastructure</li> <li>• Redesign and upgrade of the existing Cisco VoIP Infrastructure to accommodate the added sites</li> <li>• Replacement of existing Cisco Network equipment (as required), to provide the enterprise VoIP solution for the Cisco VoIP environment at all City locations.</li> <li>• Replacement of and install of all City stations/phones to VoIP handsets.</li> <li>• Provide an enterprise Backup and Disaster Recovery (DR) solution</li> </ul> </li> </ul>

			<p>for the VoIP environment.</p> <ul style="list-style-type: none"> <li>• Security solution to safeguard the City’s VoIP assets from internal and external threats.</li> </ul> <p>Maintenance and support for the equipment and licenses will be for 5 years. Training will provided to the City employees and technical staff. Installation and training will be accomplished via a P/T contract with Presidio and will be reviewed and approved by City staff and City Council; through the appropriate process.</p> <p>After 5 years, the City will be responsible for the annual maintenance fees.</p> <ul style="list-style-type: none"> <li>• <a href="#">Sunport PD Mobile Radio order 2015</a>, \$37,467.50, Patrick V. Frias. 14 - M5300 Mobile Radios for Police cars with associated peripherals, Control unit, remote mount and mic. Sunport police are upgrading cars and will also upgrade the older Mobile radios.</li> </ul>
<b>Review IS Requests over \$25K</b>		0	
<b>Review and Approval of Policies</b>	All	0	
<b>New Business</b>		0	
<b>Large Project Status</b>			
<b>Problems, Warnings, Situational Awareness, Saved Rounds?</b>	All	0	
<b>Action Items</b>		0	
<b>Total Time</b>		10	