ISC Meeting Agendum:

Date: May 25, 2016   Time: 1:30 p.m.   Location: ITSD - Grand Central

Stephanie Yara **City Council**	**Peter Ambs** **COA, Dept. of Technology** **& Innovation (DTI)**	**Dr. Laurie Schatzberg** **UNM**
John Keck **Workers' Compensation** **Administration**	**Jared Quintana** **Lockheed Martin**	**Tim Skelton** **COA, Planning**
Dave Mathews **Deputy Director, Cultural** **Services**		

WHAT	WHO	TIME	AGENDUM
Announcements			
Call to order	Andre O'Brien		
Roll Call	Sylvia Martinez		
Review and Approve Agendum	Andre O'Brien		
Review and Approve Minutes from Previous ISC Meeting	Andre O'Brien		Last meeting held April 13, 2016 Please see attach ISC Minutes.
Public Comment			
ISC Actions			**MobilePD (Mark T. Leech), $62,000.00** • MobilePD is a public facing smartphone app for use by APD in order to communicate effectively with citizens. It contains features such as: * Realtime submission of tips * Push notification and alerting * Next gen 911 * Secure 2-way chat * Cloud hosted • APD is seeking to build effective communication channels with citizens. This will be implemented as an additional channel to reach citizens using smartphone technology. APD is also interested in this app because it has the potential to relieve pressure on 911 services by routing some interactions directly to the Real Time Crime Center or specific officers for faster response. • Maintenance at $15,000/yr for 3 years is included •

			Cloud hosted.
Standard Equipment over $25K Approved by the IT Services Manager			Planning Copiers/Printers, $29,336.40. • Three Konica Minolta C554e Printer/Copiers (Lease) • Replace 3 Xerox printer/copiers for Planning Department; Code Enforcement, Development Review, and AGIS Divisions. Existing leases have expired • The lease cost is included in the total requisition amount. Additional costs would include the overage charges (.0100 B & W and 0.0600 Color), staples, and paper. Service Plan provides all labor, parts, toner and consumables (media and staples excluded. Computer Equipment to support ePlan and POSSE initiatives, $56,141.92. • Windows tablet / notebook computers for mobile inspections, small form factor computers to support screen technologies in conference rooms, scanners to support boards and commissions digitization of cases for interfaces with new OnBase imaging system, printers for building safety and development review services customer service counters. • Equipment upgrades and new acquisitions to support POSSE and ePlan initiatives to improve delivery of services to Planning staff and the Planning Department's external customers. Library Video Surveillance System - Erna Fergusson, $43,515.98. • Video Surveillance Equipment and Installation with Real Time Crime Center Connection to the Erna Fergusson Library. IT Commodity: Physical security equipment and software - Open Eye • This system will be connected with the Real Time Crime Center, to allow a direct link to the City of Albuquerque's Police Department. In partnering with the Real Time Crime Center, the Library will have added security in that officers will be able to respond to any potential incident fully informed real time/on route. The Open Eye NVR and Radius software facilitate the connection. This connection is free for the Library. • 3 year parts warranty on Open Eye Equipment. 1 year on cabling. 2 hours training. • Library IT will maintain equipment. DTI Networking will provide network configuration. CODIS DNA Database Sample Tracking Software, $50,000.00.

C:\Users\e33627\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.Outlook\RM4H0LN2\ISC Agendum 05-25-16.doc

Page 2   5/20/2016

                                                                                                                19:03 AM

| | | | | Port CODIS software from Clarion/TopSpeed database to Microsoft SQL. Existing software is architected to use the Clarion TopSpeed database. This is an ISAM database and not SQL. This project will migrate the CODIS software to Microsoft SQL. Web pages will be migrated from ASP.
Vendor has been supporting this application for 17 years.
ABQ Sunport FIDS Upgrade, $371,274.37
ABQ Sunport Flight Information Display System and DVC (digital video controller) upgrade.
2 Dell servers
38 DVC's
10 airline user FIDS stations
26 Dakronic LED Gate Signs
the existing FID system is outdated and the hardware is failing at a fast pace. this request is simply to upgrade the existing DVC's and server with newer models and upgrade some much needed software options for a weather widget.
311 Call Quality Recording System, $46,567.95.
Call quality monitoring system that includes: Call recording, screen recording, speech analytics, reporting, and customer satisfaction surveys.
This call quality monitoring system is essential to the 311 Call Quality System to ensure that the highest level of customer service is provided to the citizens.
Implementation and Training: $22,600 and $4,017 maintenance fee. Both fees are included in the quote. There will be a $4,017 per year maintenance annual maintenance fee.
This system will greatly improve the productivity of the personnel within the 311 Call Quality Program.
PeopleSoft Enterprise Learning Management, $323,338.38.
PeopleSoft Enterprise Learning Management
Currently City departments utilize various tools for tracking training, including Excel spreadsheets, Access databases, and other applications. Enterprise Learning Management is a PeopleSoft application with delivered integrations with PeopleSoft HR. This allows for employee information and training information to flow back and forth, between the two. It also allows for consolidated and timely reporting.

The HR department's Public Service University utilizes Global Classroom which provides very limited capabilities and does not integrate easily with PeopleSoft. Additionally, the Police Department has an immediate need to implement a robust training |

			administration and management tool that is both AICC and SCORM compliant. ELM meets the requirements of the City and also fits with the City's PeopleSoft portfolio. • Annual support fee is $50,656. The support currently budgeted to support HR's Global Classroom, which will be replaced by ELM will cover a portion (~$30K) of the recurring maintenance. • Implementation team made up of ERP, APD, PSU, and other City personnel. On-going support provided by ERP and DTI.
Review IS Requests over $25K		0	
Review and Approval of Policies	All		
New Business		0	
Large Project Status			
Problems, Warnings, Situational Awareness, Saved Rounds?	All	0	
Action Items		0	
Total Time			