



1-81 Problem Response Team (PRT)

Related SOP(s): None

1-81-1 Purpose

The purpose of the Problem Response Team (PRT) is to work with community stakeholders in order to address issues of concern in the community.

1-81-2 Policy

It is the policy of the Department to use community outreach and provide resources including additional staffing to increase non-enforcement contacts with citizens and businesses within the community by targeting quality of life crimes.

1-81-3 Definitions

A. Community Policing

A pro-active relationship between the Department and the citizens of Albuquerque with the goal of lowering crime, building trust, and improving the quality of life.

B. Outreach Call (10-93)

Any contact with an individual where an officer or Crisis Outreach And Support Team (COAST) employee provides or offers resources. The individual may accept or deny the provided resource.

C. PRT Zone

An established geographical location within an area command identified by using community feedback and data driven crime analysis that poses a threat to the quality of life in the community.

D. Community Contact

A proactive encounter by the Department with business and community stakeholders.

E. Quality of Life Crimes



Loitering, drinking in public, urinating in public, littering, criminal trespassing, graffiti offenses, traffic enforcement, and noise enforcement.

1-81-4 Rules and Responsibilities

- A. The PRT will gather and document stakeholder and community feedback to help determine which areas in an area command are considered problem areas.
- B. The PRT will compare the feedback to area crime statistics.
- C. Based on the analysis of the data and community feedback, the PRT will establish the PRT Zone in the area command.
- D. PRT officers will patrol and conduct outreach in the PRT Zone until a decrease in property and quality of life crimes occurs.
 - 1. PRT officers may be used briefly to assist the area command with priority one calls for service or other projects that address PRT-specific mission.
 - a. The PRT Lieutenant will coordinate alternative resources to address issues of concern inside and outside the PRT Zone.
 - 2. PRT will not replace the community policing efforts of the area command.
 - 3. PRT officers may use discretion in operations including but not limited to: bicycle patrol, foot patrol, vehicle patrols, or plain clothes.
- E. PRT officers will document on a quarterly basis community feedback and statistics to determine what impact PRT has made in the PRT Zone.
- F. PRT will complete weekly and monthly reports which will include:
 - 1. Number of community contacts, and
 - 2. Number of arrests and citations.
- G. A quarterly report will be completed and presented by the area Commander to the appropriate executive staff.
- H. Semi-Annual evaluations of the PRT Zone will be conducted to determine the positive impact of the PRT and whether moving the PRT Zone is necessary.



ALBUQUERQUE POLICE DEPARTMENT
GENERAL ORDERS

SOP 1-81

OPA DRAFT

1. A combined 60 percent decrease in property or quality of life crimes over a 6-month period will be the deciding factor of changing the PRT Zone.

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