



IMPORTANT TELEPHONE NUMBERS

TTY USERS: May call any number listed through Relay New Mexico at 1-800-659-8331. Published **by the City of Albuquerque, Office of Neighborhood Coordination, a division of the Planning Department (924-3914)** *(Feel free to reprint.)*

Police/Fire/Rescue (Emergency) 911
 ADA Coord. For City Sponsored Programs 768-3969
Albuquerque Police Department
 Abandoned Cars Hotline 311
 Crime Analysis Section 244-6645
 Crime Prevention 924-3600
 Police (non-emergency) 242-2677
 Police Substations:
 Foothills (12800 Lomas NE) 332-5240
 Northeast (8201 Osuna NE) 823-4455
 Northwest (4051 Ellison NW) 768-4850
 Southeast (800 Louisiana SE) 256-2050
 Southwest (6404 Los Volcanes NW) 831-4705
 Valley (5408 2nd St. NW) 761-8800
 Meth Alert Tip Hotline 764-6384
 Records 768-2025
 Telephone Reporting Unit 768-2030

ABQ RIDE (Transit Department)
 Ridepool, Suntran Information (Bus), Sunvan Information (Handicapped) 243-7433

Animal Welfare Department
 Animal Control (Eastside/Westside) 311

Bernalillo County
 Animal Care Services 468-7387
 County Assessor (Property Ownership) 222-3700
 County Clerk (Voter Registration) 768-4090
 County Commission 768-4000
 County Zoning & Planning 314-0350
 Sheriff's Department (non-emergency) 798-7000

Citizen Contact Center 311
City Council Department

City Council 768-3100
 City Council Hotline (Mtgs., Agenda) 768-4777
 Crime Stoppers 843-7867

Cultural Services Department
 Library (Information & Reference) 768-5140
 Biological Parks 311
 Special Events, Block Party Permits 768-3556

Environmental Health Department
 Air Quality Info. Line (Air/Pollen updates) 768-4731
 Burn/No Burn Advisory 768-2876
 General Information for (Mosquito Spraying, Noise, Restaurant/Food Poisoning) 311
 Vehicle Pollution (Emissions/Pollution) 764-1110

Fire Department
 Fire (Non-Emergency/ Illegal Fireworks) 833-7390
 Fire Marshal's Office 764-6300
 Gas Leaks/24 hr. 246-5700

Mayor's/CAO's Office 768-3000

Municipal Development Department
 Barricades 924-3400
 Parking Enforcement 924-3950

Municipal Development Department (cont.)

Pothole Repair 857-8025
 Sandbags 311
 Sidewalk Obstructions 311
 Stop Signs (missing) 311
 Street Maintenance (8-5) 311
 After Hours (all divisions) 311
 Trees (Obstructing View) and Traffic Information 311

Parks and Recreation Department

Open Space General Information 452-5200
 Reservation for Parks 311
 Lights, Park Maintenance, Vandalism 857-8650

Planning Department

Dumping on Vacant Lots 924-3850
 Housing Code Enforcement 924-3450
 Inoperable Vehicles on Private Property 924-3850

Neighborhood Coordination 924-3914

Weed & Litter Complaints (Private Property/Vacant Lots Only) 924-3850
 Zoning Violations 924-3850
 Poison & Drug Information 272-2222

Solid Waste Management Department

Information Line for City Landfills 761-8300
 Don Reservoir Convenience Center 836-8757
 Eagle Rock Convenience Center 857-8318
 Montessa Park Convenience Center 873-6607
 Garbage Collection Problems 761-8100
 Graffiti Removal Services/24 hr. 311
 Illegal Dumping/Littering 311
 Keep Albuquerque Beautiful (KAB) 761-8334
 Residential Large Item Pick Up 311
 Recycling Information 761-8100
 Weed & Litter Complaints (Major Streets/ Medians Only) 311
 State Police (Albuquerque Area Only) 841-9256
 State Information 1-800-825-6639
 Streetlights Out/Down Power lines 246-5700
 United Way 247-3671

Water Utility Department

Cockroach Hotline 873-7009
 Customer Service (billing) 768-2800
 Emergencies (water, sewer) 857-8250
 Wasted Water Hotline 768-3640
 Water Conservation 768-3655

When you make a complaint, be specific, provide addresses and the length of time there has been a problem. (06/2013)

