

Directions on cancelling a lane rental:

1. Log on to your account by going to play.cabq.gov
2. Once logged on, go to "My Account" → "History and Balances" → "cancellations"

Home Search My Account Add Credit Contact Us Event Calendar Other City Payments FAQ

Update	Reprint	History & Balances	Reports
Household & Member	Reprint A Receipt	My History	Household Roster
Account Settings		Pay Old Balances	Household Calendar
Auto Debit		Cancellations	Member Visit Report
Evaluations		Changes	
Teams		Add Credit	
Documents		Add To Gift Card	
		League/Team Schedules	
		Current Balances	

3. Find the lane you would like to cancel and click on the checkmark

Please Select your Balance and Click "Add To Cart"

Search Criteria

Please Select Your Balance and Click "Add To Cart"

Search

Your Records Available To Cancel

Showing 1 To 1 Total Results (1)

	Description	Name	Date Range	Status	Location	Paid	Balance		
<input checked="" type="checkbox"/>	Eisenhower Lane 3 on 06/12/2020 at 12:30 pm to 1:30 pm at Eisenhower Pool	Josh	06/12/2020 -06/12/2020	Firm	Eisenhower Pool	\$ 0.00	\$ 0.00		
	Grand Totals					\$ 0.00	\$ 0.00		

4. Now click on proceed to checkout

✓ New Charges In Shopping Cart

Shopping Cart

Showing 1 To 1 Total Results (1)

	Description	Name	Total Fees		
<input checked="" type="checkbox"/>	Eisenhower Lane 3 on 06/12/2020 at 12:30 pm to 1:30 pm at Eisenhower Pool (Cancellation)	Josh	\$ 0.00		
	Grand Total Fees Due		\$ 0.00		
	Total Old Balances Not in Shopping Cart		\$ 0.00		

Proceed To Checkout Continue Shopping Pay Old Balances Empty Cart

5. Now just click continue and you are all set!