A neighborhood is made up of houses and the people who live in them, within a specific area of the city. However, neighborhoods also encompass private businesses and multi-unit housing such as apartments. And just like a residence or business, apartments are also affected by crime.

To combat this and to help create a stronger sense of community within apartment complexes, the Albuquerque Police Department’s Foothills Area Command partners with apartments in their area to be part of the Albuquerque Crime Free Multi-Housing Program. The Foothills program currently has 17 multi-housing units who are part of the program, most recently joined by the Mirabella Heights apartments, a large complex just south of the Manzano Mesa Multigenerational Center.

Michell Morley, Manager of Mirabella Heights, committed the complex to a higher safety standard when she took on her job.

“I’ve worked closely with APD, particularly Jill Garcia, the Foothills Crime Prevention Specialist, who got us connected to the program,” said Morley. “Since installing our signs and committing to have our staff

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INSIDE

The City’s innovative partnering of Amazon Alexa and 311.

4.

Water Conservation Program Evolves To Address Extreme Drought.

8.

Tips and Suggestions for Making Your Neighborhood Meeting Fun!

11.
complete the mandatory Phase I training to ensure our team has the skills to recognize potential unsafe behavior around the apartments."

The Crime-Free Multi Housing Program is available citywide in all six Area Commands. Apartment complexes that sign up commit to regular contact and annual check-ups with APD, ensuring that the Program is working as designed - a true community partnership between the police and surrounding community.

“This program is really about relationship building between residents of the apartments, their management, and APD,” said Jill Garcia. “When that trust is established from working together to keep a property safe, it means that people are invested, both in their neighbors and neighborhood, and in the larger community.”

To apply for the program, contact your Area Command. A list of all Area Commands is available online at: www.cabq.gov/police/contact-the-police/area-commands •

What is a Neighborhood Association? And why they matter.

A neighborhood association is a group of residents, property owners, businesses, and non-profits who come together to form a community, and to advocate for and organize activities within a specific geographical area that shares a common identity.

What Does a Neighborhood Association Do?
A neighborhood association comes together to build relationships, exchange information, discuss concerns, prioritize needs in the area, identify solutions, and work toward a common goal for the good of their community. Each association can positively impact the life of each person within the boundaries of the neighborhood for the better.

Why Should I Join?
Joining a neighborhood association not only amplifies your voice, but helps create a community with a shared vision and goal. When neighbors come together, it shows that the neighborhood is united and ready to make an impact on their community.

Neighborhood Associations & Community Policing
Some services that APD provides to neighborhoods interested in community policing include:
- Block Captain Training
- Crime Prevention Specialists
- Neighborhood Patrols
- Neighborhood Watch Programs

What Is The Office of Neighborhood Coordination?
The Office of Neighborhood Coordination (ONC) helps create and promote healthy and vibrant neighborhoods, and supports residents as they more actively and constructively engage with their community. We assist neighborhoods in utilizing existing resources and maintaining meaningful involvement with local communities and government.
What if your voice could get you connected with city services at the tap of a button?

The City of Albuquerque recently launched its first app for Amazon Alexa, called Albuquerque 311. The app allows residents to ask questions about, and report issues to, the City of Albuquerque.

Initially, residents will be able to get information such as addresses, telephone numbers, hours of admission and fee information for City facilities, including the Albuquerque BioPark, Museums, Golf Courses, Tennis Facilities, Pools, and Multigenerational Centers.

In addition to answering frequently-asked questions, Albuquerque 311 for Alexa allows residents to report these issues or services:

- Abandoned Vehicles
- Missed Trash / Recycling
- Request Large Item Pickup
- Weed and Litter Violations
- Report Graffiti

To use the ABQ311 Alexa app, users will need to enable it on their Amazon Alexa mobile application by searching for "ABQ311" in the Skills menu.

Once it’s been enabled, users will simply need to say "Alexa, open Albuquerque 311" to launch and use the skill.

For more information about Alexa Albuquerque 311 and detailed instructions for setting it up, visit: www.cabq.gov/alexa
Barelas - Modern Traditions

Barelas is a picturesque, historical neighborhood just south of Downtown. In addition to being one of the oldest neighborhoods in the city, it exemplifies the core of neighborhood values with its mix of old and new.

“Barelas, until just a few years ago, traditionally had many of the same families, generation after generation, and it made for a very family-like neighborhood,” said Alicia Romero, President of the Barelas Neighborhood Association. “Our board and membership reflects both our historical families and several of the newer families who have moved here in recent years.”

With the influx of so many new people in recent years, Barelas has experienced challenges in accommodating rapid growth and a desire to maintain its cultural history, while simultaneously embracing the ongoing development in the neighborhood.

“Living in Barelas, and having grown up here, gives us a unique perspective, because we remember what Barelas used to be, as well as recognize what we want it to become,” said Julia Archibeque-Guerra, Vice-President of the association. “We are not a wealthy neighborhood, and it makes me happy that our strong sense of community has galvanized us into renewing our association and joining forces to obtain resources that other neighborhoods have traditionally gotten earlier than we have.”

Among the many gems of Barelas are the historic Corazón Sagrada Church, the Barelas Community Center, the Zoo, the Railyards, and a host of smaller buildings, including the iconic B. Ruppe Drugstore, which has graced Barelas for over 50 years. The Drugstore, shown below and originally owned by Tomas and Maclovia Sanchez, had been closed for several years and was recently reopened as one of the small, locally owned businesses that give Barelas its charm, as it is one of many buildings painted with murals by local artists as part of the community’s Working Classroom Program.

“We aren’t without our problems,” said Dorothy Chavez, board member. “Like many neighborhoods, we have crime, we have poverty, we have conflict, and we struggle with making our neighborhood inclusive and open to all while still maintaining that feeling of family and community. But I am most proud of our strong sense of togetherness, which has allowed us to shape our own destiny and the future of our neighborhood.”
The IDO became effective on May 17, 2018, completely replacing the 1970s Zoning Code, Subdivision Ordinance, and regulations in the Sector Development Plans.

See the Planning webpage at: www.cabq.gov/planning to view the IDO in your browser, download as a PDF, or view a hard copy at any city library.

**Neighborhood Meetings**

The IDO requires potential applicants to offer to meet with Neighborhood Associations for projects that will require a public meeting or hearing. You will have 15 days to respond to the offer and 30 days to schedule and hold the meeting. If you decline the meeting or do not respond within 15 days, the applicant can submit to the City for review and approval.

**Next Steps**

Voluntary Zone Conversion

For the next year, Long Range Planning staff will work with

Please note that the IDO requires notice to Neighborhood Associations via e-mail for many projects that you would not have received before, so keep an eye on your inbox!
Property owners wanting to opt in to the Voluntary Zone Conversion Process to address the criteria established by City Council via Resolution 18-29:

- Nonconforming Use: convert from a zone that makes an existing land use nonconforming to the IDO zone that first allows the existing land use.
- Voluntary Downzone: downzone a property in an Area of Consistency (e.g. R-T to R-1).
- Floating Zone Line: fix zone lines that do not match platted lot lines.
- Prior Special Use Zoning: convert a vacant property formerly zoned with a Special Use zone (e.g. SU-1, SU-2, or SU-3) to a more appropriate IDO zone.
- Size Thresholds: convert a property with NR-BP or PD zoning that does not comply with the minimum and maximum lot sizes for those zone districts in the IDO to a more appropriate IDO zone.

Property owners can opt in via this online form: [http://arcg.is/1PLufe](http://arcg.is/1PLufe).

If you have already put a pin on your property using the Zone Conversion Map, thank you. Please be patient while we get in touch with everyone, draft forms, and work on analysis.

**Annual Update of the IDO**

Beginning in 2019, the Planning Department will submit text changes to the IDO every year in July. In the meantime, send your comments and suggestions to: abctoz@cabq.gov.

**Community Planning Area Assessments**

Beginning August 2019, Long Range Planning staff will work with stakeholders in each of the City’s 12 Community Planning Areas to design the new ongoing cycle of assessments. Over the course of this planning year, staff will perform a baseline analysis and needs assessment to recommend an order of the CPAs, which City Council will ultimately decide.

The actual assessment cycle is scheduled to begin in June 2020.

**The Official Zoning Map**

The Official Zoning Map is available via two online tools:
- Advanced Map Viewer: [www.cabq.gov/gis/advanced-map-viewer](http://www.cabq.gov/gis/advanced-map-viewer)

Project information, frequently asked questions, a link to the Comprehensive Plan, updates, presentations, handouts, and video from previous trainings are available online at: [www.abc-zone.com](http://www.abc-zone.com)

Thank you to everyone involved in this effort! Your involvement has helped improve the land use and zoning system in Albuquerque.

Thank you to everyone involved in this effort! Your involvement has helped improve the land use and zoning system in Albuquerque.
AN EVOLVING WATER CONSERVATION PROGRAM

by Carlos Bustos, Water Conservation Program Manager, ABCWUA
The Albuquerque Bernalillo County Water Authority (ABCWUA) recently adopted an update to its Water Conservation Plan.

The update sets a new usage goal of 110 gallons per capita per day (GPCD) by 2037. The current GPCD is 128, so a reduction of about 1 gallon per person per day each year is all we need to reach the goal.

The plan aligns with the Utility’s long-term water resources management strategy, WATER 2120, in which conservation plays a critical role as we face the uncertainties of climate change and population growth. To achieve the new conservation goal, ABCWUA will emphasize outdoor water savings, where there are many gains to be made.

Conservation efforts will focus on providing education and tools for improving irrigation efficiency while maintaining healthy landscapes.

Rebate Program:
• The washing machine rebate program will only offer rebates for the most water-efficient machines.

• Rebates for high-efficiency toilets, urinals, showerheads, hot water recirculation systems, and swamp cooler thermostats will only be available through September 30, 2018.

• In order to allow funding for some new outdoor programs, certain indoor rebate programs will end or change in 2018. The WaterSmart Gardening Workshops will no longer have rebates offered.

Gardening, Landscaping and Xeriscaping:
• A Garden Website and Newsletter Are Coming in Fall 2018

• Professional Landscape Dripline Rebate via the Treebate Program

• Efficient Irrigation and Pre-xeriscape Conversion Consultations offer free educational visits to learn about efficient irrigation practices and xeriscape conversions.

• WaterSmart Gardening workshops will continue, emphasizing a broad range of topics on growing food and irrigating gardens efficiently.

Visit: www.abcwua.org to learn more

Consider installing a water-efficient sink, washing machine, or a low-flow toilet.

Water trees, shrubs, and flowers no more than 3 times weekly.
We’re not just gorgeous weather, delicious food, and hot-air balloons. No, we offer a wide array of educational and technology programs and jobs. Mark Burton, a resident of the Singing Arrow neighborhood, offered his thoughts on what makes Albuquerque great.

**WHAT MAKES ALBUQUERQUE GREAT**

"As an educator, I see great value in the rich STEM education available in Albuquerque. I am personally involved in activities with AFRL La Luz Academy, UNM Science Fair, UNM Science Olympiad, RoboRave International, and so many more," said Burton.

STEM education is offered by elementary, middle school, high schools, CNM, UNM, and private schools in Albuquerque.

**SCIENCE, TECHNOLOGY, ENGINEERING & MATH (STEM)**

The many STEM-related businesses in and around Albuquerque benefit from a quality STEM education. As well, STEM has become an important qualification for military service.

"With the proximity of a major military base, a national laboratory, and another two hours north, STEM is not only essential for our youth to get quality education and jobs, it also helps our economy," added Burton. •
Each month, the ONC answers a question asked by one of our residents or neighborhood associations.

QUESTION OF THE MONTH

Question:
How can I get more people to attend my neighborhood meetings? Are there ideas or suggestions for getting people to keep coming to meetings, or for making meetings more interesting or exciting?

Answer:
The key is to offer structure with some variety, adjusting the meeting environment to suit the board and members, but also potentially attract new attendees and keep people coming back.

• Maintain structure. If you use Robert’s Rules of Order, consider giving a refresher occasionally about why you use them.
• Provide a clear agenda with priority items highlighted and with set start and end times.
• Consider holding meetings at different locations, such as a neighborhood park or other family-friendly area.
• Have all attendees bring a potluck dish; or have door prizes or goodie bags as incentives.
• Hold a meeting in conjunction with a neighborhood event such as a clean-up, garage sale, or even breakfast at the closest farmer’s market.
• Create return on investment for long-time members, and acknowledge hard work and voting rights.
• Make sure dues support actual neighborhood association events.
• Say thank you to members for what they do and for their ongoing work.

For more ideas on making meetings fun, visit: www.cabq.gov/office-of-neighborhood-coordination/neighborhood-toolbox
HOWDY NEIGHBOR!

Want to get involved?
If you want to learn more about neighborhood associations, or find out what resources we can bring to your neighborhood, contact us! Our vision is to have an engaged, connected city based on trust with safe, diverse communities that have a voice and feel empowered to address their concerns in a meaningful way.

Neighborhood News is published monthly by the Office of Neighborhood Coordination (ONC).

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What Makes Albuquerque GREAT?
Let us know what makes Albuquerque great by e-mailing: onc@cabq.gov and we'll feature your answer in an upcoming newsletter!

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Creating Community Together

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