

**Mental Health Response Advisory Committee (MHRAC)**  
**Meeting Minutes**  
**Tuesday, May 16, 2017**

Co-Chairs Danny Whatley and Rick Miera  
Scribe: Cynthia Martinez

Meeting called to order at 5:02 pm, quorum of 11 was met at time of start.

Welcome to First Timer: APD CIU Detective Frank Baca

Board was given April Minutes when meeting called to order. Will approve Minutes at a later time.

**Public Comment**

No Comments

**Mobile Crisis Team Presentation**

Margarita Chavez with the Albuquerque Bernalillo County Governing Council (ABCGC) tasked to create Subcommittee's for the Behavioral Health Initiative and the Mobile Crisis Teams (MCT's) were one of the concepts without an immediate definition. Teams will have a Law Enforcement Officer (LEO) Model: Police officer and a Masters level Clinician. ABCGC is working with the City of Albuquerque and Bernalillo County to issue RFP, which was issued May 14<sup>th</sup> for the clinicians only. The RFP closes June 2<sup>nd</sup>. The MCT's will take priority one (1) Behavioral Health Calls. The City and County Teams will function as a team, four (4) team's total, will make a team available during swing shift. Rick Miera, MHRAC Co-Chair, is the Chair of the Crisis Team Subcommittee and requested more information on how the teams came to pass.

Margarita Chavez informed the MHRAC Board that overtime a lot of reports were created and they identified the MCT's as a need. The Crisis Subcommittee has been working with NMCAL to help the City and County set up a transfer system. The County currently has it in place and has the ability to transfer calls to NMCAL and the City is working on getting it in place. The Crisis Subcommittee also identified the need for a Transition Planning and Re-Entry Center. A total of \$3 Million has been invested for adverse childhood experiences, eight (8) contracts will be awarded. UNM Institute for Social Research providing varying models for MCT's, it took a while to get through approval. \$1 Million budget approved for MCT's. Once teams are rolled out the budget will be available to scale up or adjust as needed. Rick Miera asked Margarita Chavez to explain the Community Engagement Teams. The Community Engagement Teams (CET's) were approved before the MCT's. The goal of the CET's is to get them out to prevent the need for the MCT's to be called out. CET's will hopefully catch people before they are in crisis. Dr. Nils

## **Mental Health Response Advisory Committee (MHRAC) March 21, 2017 (cont.)**

Rosenbaum has been working for the last five (5) years and has a good understanding that these teams are only a part of the equation and housing is a big part as well. The CET's/MCT's can't work without the other.

Jim Ogle requested an update on the camera's privacy issue and would like to know where the policy stands. Rick Miera will cover this update in section 7.

David Ley would like to know where and who will have oversight with so many involved APD, BCSO, and outside contractor? Margarita Chavez informed that the officers will report to the existing chain of command. They will be assigned to the MCT's and cannot be pulled for other assignments. City and County will work together and the City will manage the Clinicians. The hope is respondents will address how they will handle contract compliance and oversight through the city. From MHRAC's Perspective, David Ley asked how miscommunications will be addressed between the different entities. Margarita Chavez stated that they are using cooperative procurement, regional support regarding crisis, and uniform responses to try to avoid this concern. Nancy Koenigsberg asked how it will work with two entities. Margarita Chavez stated the oversight will be with the contractor. Dr. Nils Rosenbaum is concerned that things will get tricky with two different chain of commands. Nancy Koenigsberg brought up the SOP discrepancies between APD and BCSO uniform engagement. Margarita Chavez stated she is working with BCSO on this very concern. There isn't much difference currently in the SOP's and she will hopefully have the ability to make any changes necessary, the goal will be to meet monthly to discuss. Nancy Koenigsberg asked how many teams there will be. Margarita Chavez stated that nothing has been set officially.

Jeremy Jaramillo wanted to know if the officer pay will be coming from the \$1 Million budget. Rick Miera informed all that the officer pay will not be coming out of the budget. Jeremy Jaramillo asked about the level of reporting. Margarita Chavez informed the MHRAC board that there will be a level of separation for reporting. They are currently looking into a system that will allow the Officer to make a report and the clinician will do another level of information. From MHRAC's perspective, Jeremy Jaramillo, asked how the possible inconsistency of reporting will be addressed. Margarita Chavez stated that UNM Institute for Social Research has been very helpful. They are looking into ways to make the teams work. They look to see if the officer needs to be there or clinician only.

Jeremy Jaramillo asked if there ends up being four (4) teams selected how many calls will they take in a 24 hour period. Margarita Chavez stated that the data shows the swing shift will be the highest call volume. The plan will be to schedule teams according to the data staffing the highest level of need. David Ley brought up that Dr. Nils Rosenbaum was hoping that the MCT's could be Medicaid billable, is this an option. Margarita Chavez is aware of the situation with Medicaid. The reimbursement rate is very low but if they can be reimbursed that would be a great option. David Ley pointed out that if it becomes billable to Medicaid then it becomes a HIPAA related issue. Margarita Chavez said the hope is the Re-Entry Center will get people signed up for Medicaid. Rick Miera asked the MHRAC have you heard of trial by fire, this is trial by trial. All the time could be spent trying to work through all details and possible problems but

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then nothing would ever get up and going. We have the funds and need to be careful to spend accordingly. Margarita Chavez stated they are pushing as hard as possible to make that more feasible.

Danny Whatley thanked Margarita Chavez for a great presentation.

### **Presentation by Dr. Peter Winograd**

See attached data presentation.

During the presentation Robert Salazar pointed out that the increase in calls in 2013 is when most of the providers left. Dr. Peter Winograd will look into that data. Dr. Nils Rosenbaum pointed out that the most expensive option, the hospital, is being used most often. Rick Miera asked for clarification on all calls for service definition. Dr. Peter Winograd explained that all calls for service means 911 calls, DV, shots fired, break in's/robbery, shoplifting, etc. David Ley asked for clarification on how calls are classified. Dr. Peter Winograd explained that the call comes in and is initially classified but the final classification is made by the officer after contact. Dr. Peter Winograd informed everyone that the MCT's will be divided up into quadrants. Deputy Chief Garcia clarified that the quadrants will be divided by East I-25, West I-25, North I-40, and South I-40. Jeremy Jaramillo asked if the data represented is by individual or just by call. Dr. Peter Winograd clarified that currently that data is by call not by individual but that he is working on getting the data to that level. Jim Ogle asked if APD has been working with UNM PD. Deputy Chief Garcia explained that APD has reached out to the and we save them seats in every CIT class. Dr. Peter Winograd spoke about Project ECHO presentation, Homicides on the Rise, he worked with Sergeant Liz Thompson and analyzed murder/suicide. Detective Matthew Tinney brought up that Murder/Suicide was identified as an area that Officers could have an impact on. Dr. Nicole Duranceaux was at training and said the best way was to just ask. Ask what the plan is for the family, how it will affect them, etc. It has now been incorporated into all CIT Trainings. Dr. Peter Winograd reminded all that the tasks ahead are community wide, not just a police issue. Paula Burton asked for access to the PowerPoint presentation and requested it to go up on the MHRAC website. Dr. Peter Winograd reassured everyone that the presentation will be made public.

Jeremy Schmehl, with the City of Albuquerque, gave copies of SOP 2-8 Use of On-Body Recording Devices policy to Nancy Koenigsberg. The policy is currently in 15 day review to finalize the policy. The new policy liaison will be sending out the schedule soon and will get the important data to Danny Whatley. Currently SOP 2-8 has been sent to Dr. Ginger for review.

### **Update to MHRAC members list**

Danny Whatley handed out the current board members list and informed the board if they did not want the information listed to be made public to please remove. Danny Whatley brought

## **Mental Health Response Advisory Committee (MHRAC) March 21, 2017 (cont.)**

up a replacement for Lieutenant John Gonzales. John Barnum was brought up as a possible replacement. No vote was taken. Please turn in updates to Danny Whatley.

### **Discussion of CASA Status Hearing and meeting with DOJ**

Rick Miera attended the CASA status hearing. MHRAC was brought up many times and there was good attendance. There were concerns brought up about the MHRAC website not having all documents and information that needs to be shared. Which lead into the concerns about MHRAC not having any help. MHRAC needs full time help, not part time shared help with BHD or others. Rick Miera had a meeting on May 11<sup>th</sup>, 2017 with the US Attorney. It was brought to their attention that MHRAC is doing a great job, called MHRAC a, "shining star." Rick Miera also said the judge discussed the On-Body Camera Policy often and said we can't solve problems with our current resources. Nancy Koenigsberg informed everyone that because it was an issue she wanted to stay ahead of it.

Danny Whatley needs present comments in final form so they can be officially submitted. Jeremy Schmehl reminded the MHRAC Board to make comments and it will get looked at in the future. Danny Whatley stated he was supposed to be included in the process before it was sent to Dr. Ginger and he did not get the opportunity. Rick Miera would like to write a letter to the judge to get point across if needed. MHRAC has a right to be listened to. Dr. Nils Rosenbaum, Betty Whiton, Rick Miera, Nancy Koenigsberg and any others should give their input on help for MHRAC and recommendations on the On-Body Recording Device SOP. MHRAC does not have the ability to file a lawsuit even though they are all unhappy with the current camera policy. Dr. Nils Rosenbaum would like feedback from the MHRAC on the 40% eCIT. This is not the right number to be assigned to it as this is a voluntary position. APD/CIU has been looking at the number data and standard data collection. The CASA stats the data needs to be collected by certified and we believe that means eCIT only. We have been asking the entire field to fill out the data and have been lacking in the response. We believe eCIT should be the focus on data collection. Rick Miera asked for clarification on the amount of training our officers get. Dr. Nils Rosenbaum explained that Officers get more training than anywhere else. Cadets get over 50 hours of Behavioral Health Training in the Academy, 40 hours of required CIT training, and 8 hours voluntary eCIT training. Rick Miera believes we should be collecting data from the entire field. Nancy Koenigsberg asked what data CASA Paragraphs 129 and 137 want collected and is that the data APD is collecting? Jim Ogle asked if MHRAC could have time to re-access? He believes there should be sufficient coverage and will need an overview of the data. David Ley asked if there is a way to come up with target number based in data from CIT calls? Dr. Nils Rosenbaum will look at the data to determine if 40% is arbitrary. 20% is the national standard.

David Ley brought up that the Police Department in Kentucky has had luck in adopting a CIT culture since it came from the top down. Jeremy Jaramillo asked how many hours of Behavioral Health Training do Kentucky Police Department get? David Ley did not know how many hours of training they get. Jeremy Jaramillo asked if the 40% is arbitrary and 20% elite? Dr. Nils Rosenbaum stated that 20% is the national standard and we are working with Dr. Peter

## **Mental Health Response Advisory Committee (MHRAC) March 21, 2017 (cont.)**

Winograd to gather data and identify CIT calls. Nancy Koenigsberg asked what the number in CASA is and the number agreed to in order to make an amendment. Deputy Chief Garcia stated that over 27% is what would be ideal. Danny Whatley questioned if those discussing the settlement agreement understood what they were discussing. Rick Miera asked what the probability of getting to 40% eCIT. Dr. Nils Rosenbaum stated that we may be able to get to 40% if we start to offer a steady stream of classes.

Jim Ogle brought up his concerns with SOP 2-8 Section 5.B.8.h, regarding Mental Health calls being protected. Nancy Koenigsberg wanted to know how the inspection of public records act applies to the videos, she believes currently mental health is not one of the protected areas. Nancy would like to meet with the City Attorney to discuss this. The original intent of the Public Records Act was to protect victims and those who would be hurt from information being released.

Danny Whatley reminded the MHRAC board that the Administrative Assistant has been approved and will be interviewed soon. Rick Miera expressed his frustration with having to share the admin assistant and does not want to share. Jeremy Jaramillo would like to know what data is being collected? Dr. Nils Rosenbaum will cover that next month. Nancy Koenigsberg will send an email with Paragraph 129 and 137 to the MHRAC Board.

### **Discussion of new changes within APD**

Deputy Chief Garcia explained that the plan was to put a Sworn Officer in charge of the CASA. He is now over the CASA until July 31<sup>st</sup>, 2017. This is only a temporary assignment. Criminal Investigations Bureau (CIB) has been handed over to Acting Major Shane Rodgers all except Behavioral Health Division (BHD). Deputy Chief Garcia is keeping charge of BHD. Rick Miera wanted to let the MHRAC know that Deputy Chief Garcia was brought up repeatedly for the great job he is doing. Nancy Koenigsberg wanted clarification that this is a temporary assignment, and then what? Deputy Chief Garcia confirmed this appointment is only temporary and he is not sure what will happen after the end date.

Danny Whatley informed the MHRAC Board that MHRAC received a letter from the Police Oversight Board (POB) regarding the missing Meeting Minutes and Agendas on the MHRAC website. They are upset about the information not being made public.

### **Report and Update from Sub-Committees**

#### **Training Subcommittee**

Meeting on Monday 05.22.2017

## **Mental Health Response Advisory Committee (MHRAC) March 21, 2017 (cont.)**

### **Information Sharing Subcommittee**

Nancy Koenigsberg has requested an update from Jenica Jacobi, City Attorney, regarding the Information Sharing MOU between the City and UNM, but has not received any updates yet. Dr. Nils Rosenbaum has the last draft that was updated and sent to UNM. All are still waiting to see if UNM signs it or sends it back for more revisions.

### **Comments from Co-Chairs**

Rick Miera informed the MHRAC Board he is coming out of retirement and will be running for Lieutenant Governor.

Next MHRAC Meeting was moved up a week to Tuesday, June 13, 2017, 5:00pm at The Rock at Noon Day.

Meeting adjourned 7:06pm.

# **The Mental Health Response Advisory Committee Status Report: May 16, 2017**



## **Prepared By:**

**Dr. Nils Rosenbaum, Medical Director, BHS, APD**

**Zackary Wesley, Lieutenant, CIU, APD**

**Matthew Tinney, Detective, CIU, APD**

**Dr. Peter Winograd, Policy Analyst, CIU, APD**

**Jennifer Earheart, Project Coordinator, CIT ECHO Knowledge Network**

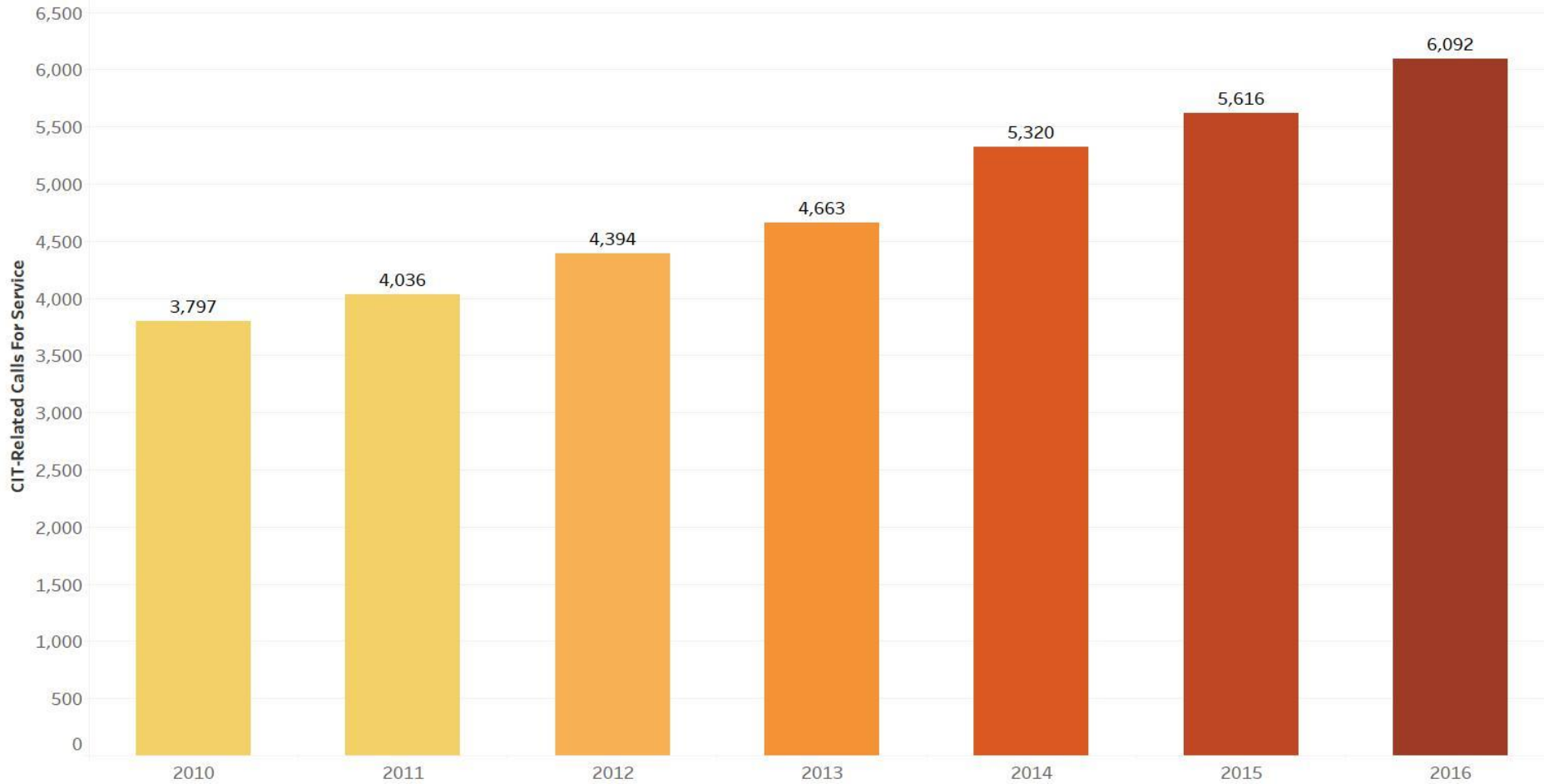
**Kylynn Brown, Data Analyst, CIU, APD**

# The Better The Data, The Harder The Questions

Policy Question	Data Questions	Practice & Policy Questions	Political Questions
<p><b>How Do We Minimize Police Use Of Force With People Living With Mental Illness?</b></p>	<ul style="list-style-type: none"> <li>• How many calls for service are related to people living with mental illness?</li> <li>• What are the demographics and other characteristics of the individuals with mental illness encountered by the police?</li> <li>• How was the encounter resolved?</li> <li>• Did the encounter result in the use of force?</li> </ul>	<ul style="list-style-type: none"> <li>• How do we learn the important lessons after difficult incidents?</li> <li>• How do we train police officers to handle encounters with people living with mental illness?</li> <li>• How do we improve the collaboration between the police and mental health system?</li> <li>• How do we make sure that enough money is available to address the issue we face?</li> </ul>	<ul style="list-style-type: none"> <li>• Who has the power to influence communities to take better care of people living with mental illness?</li> <li>• Who can change how funding resources are allocated?</li> <li>• Who has the influence to make sure that families, police, mental health providers, and others to work together?</li> </ul>

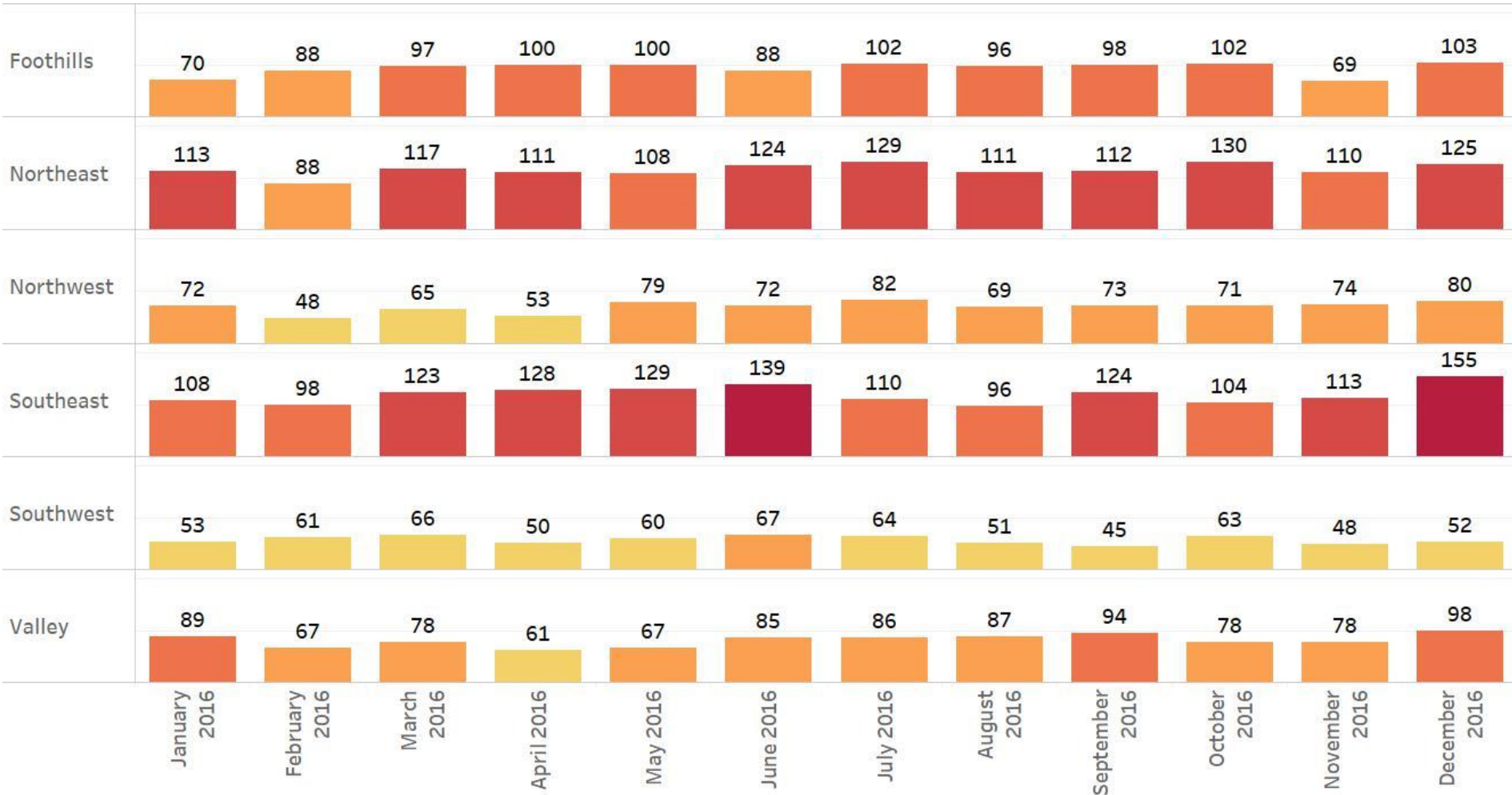


# The Number Of APD's CIT-Related CAD Calls Has Increased 60.4% Since 2010. It Is Very Likely Those Calls Will Continue To Increase

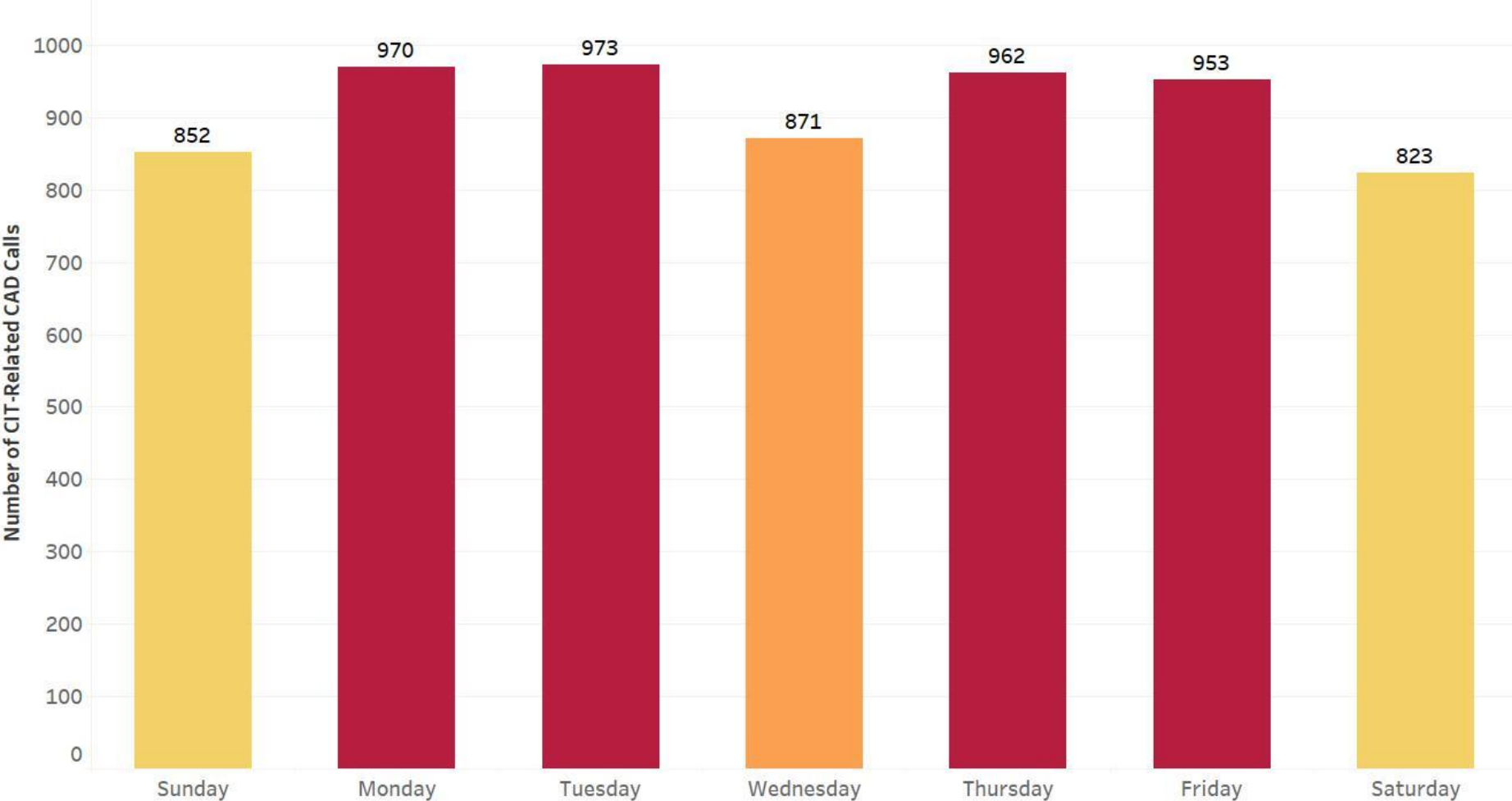


APD CAD Calls All Priorities

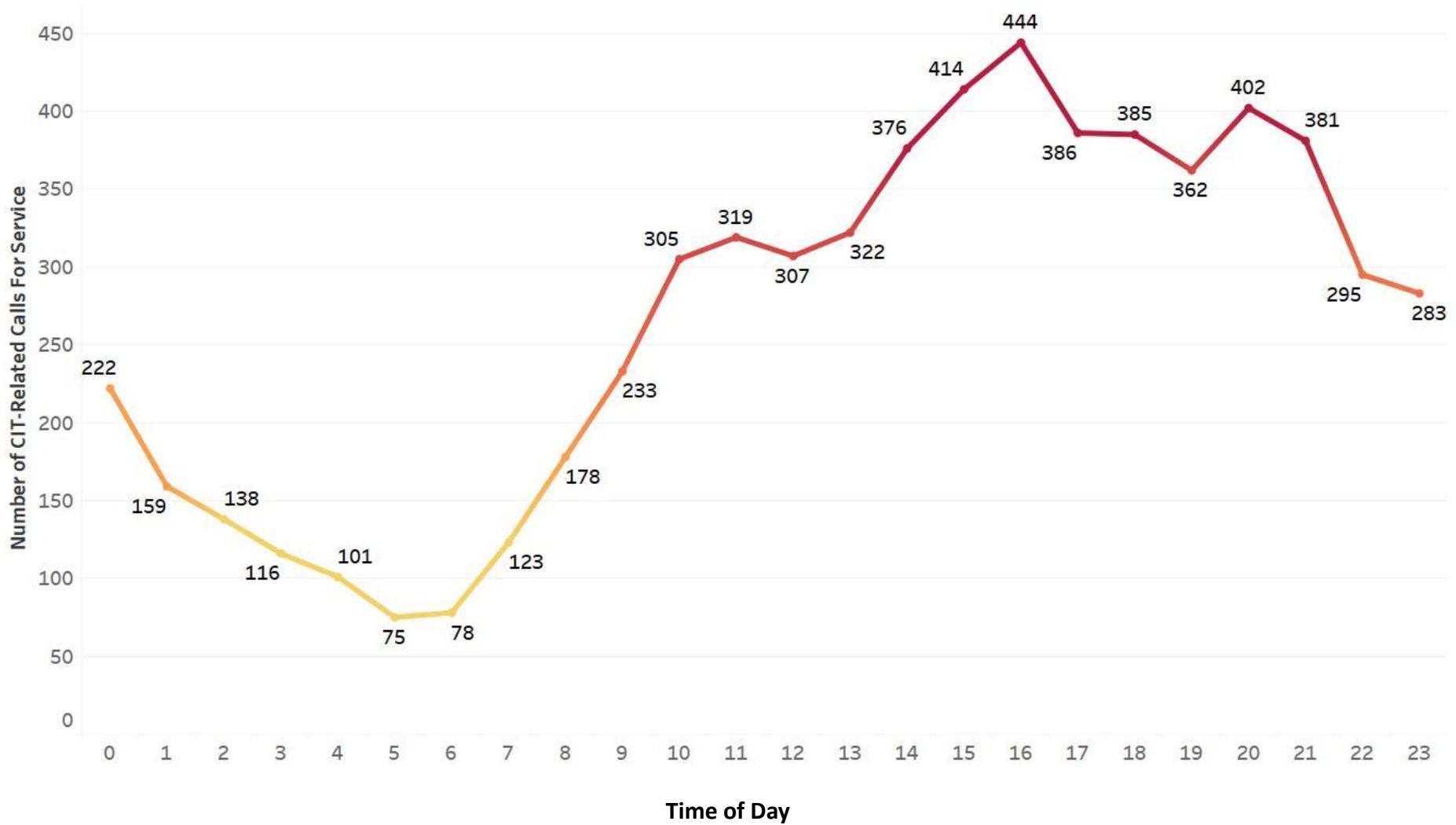
# How CIT-Related CAD Calls In 2016 Varied By Area Command And By Month



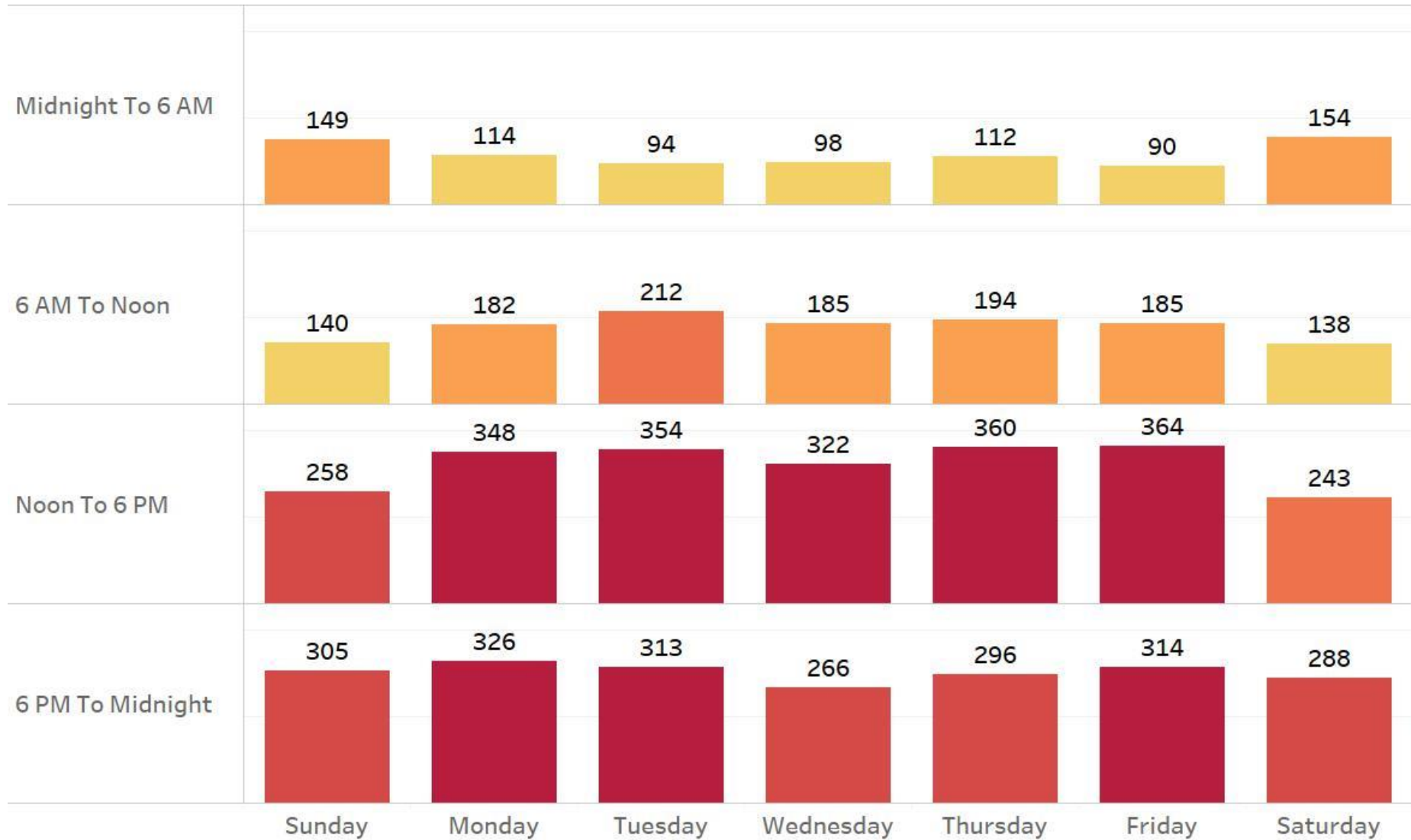
# How CIT-Related CAD Calls In 2016 Changed By Day Of The Week



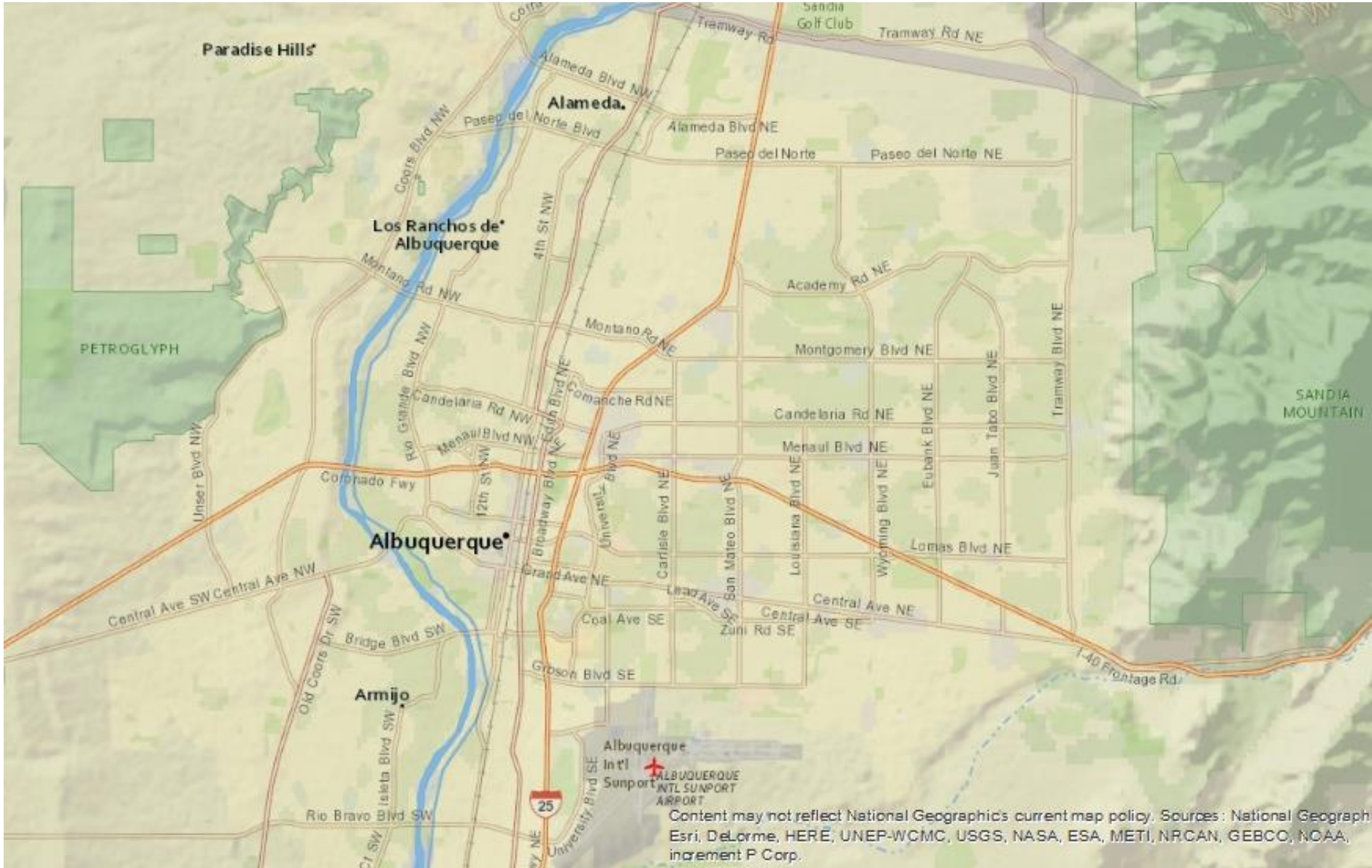
# How CIT-Related CAD Calls In 2016 Changed By Time Of Day



# How CIT-Related CAD Calls In 2016 Changed By Time And By Day

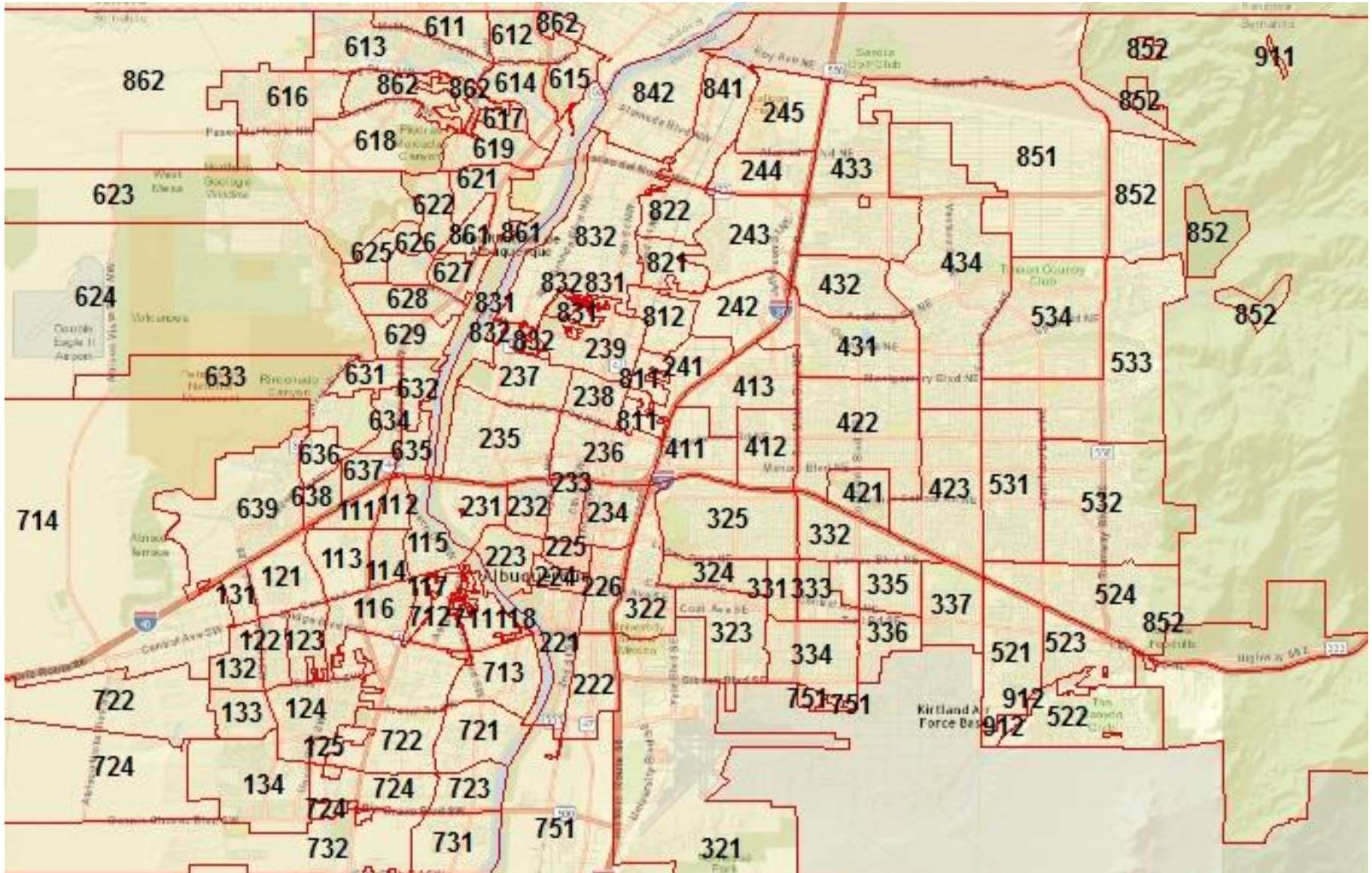


# Our Community

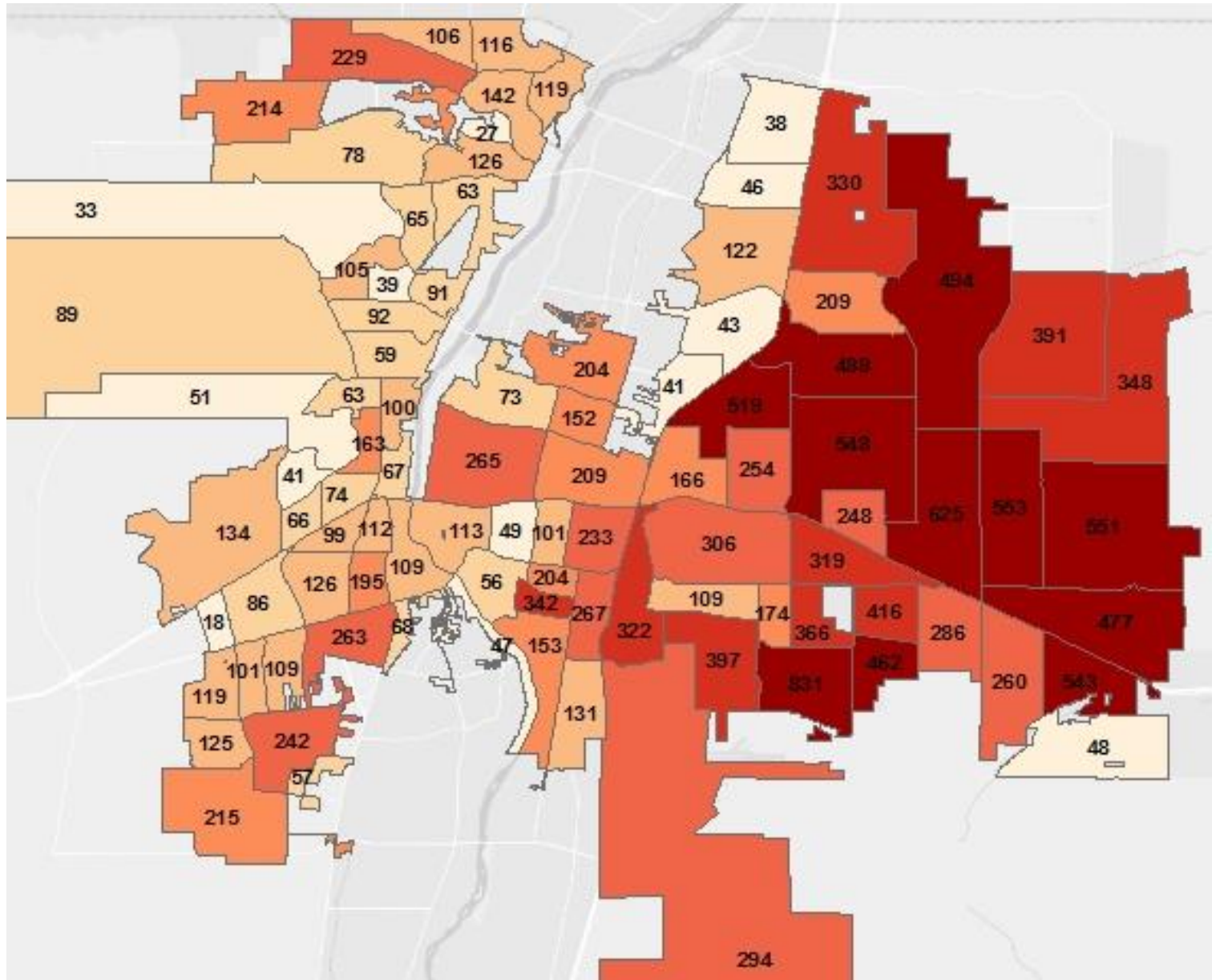


Content may not reflect National Geographic's current map policy. Sources: National Geographic, Esri, DeLorme, HERE, UNEP-WCMC, USGS, NASA, ESA, METI, NRCAN, GEBCO, NOAA, increment P Corp.

# APD And BCSO Beats



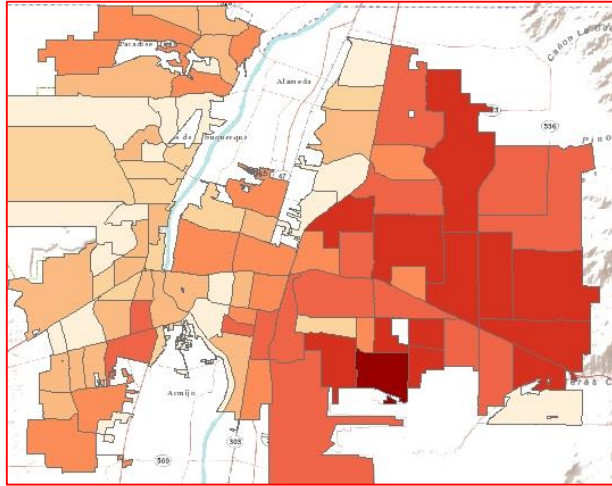
# APD Field Officers Filed Almost 19,000 CIT-Related ARS Reports Between 2010 and 2016 (Number of Reports By Beat)



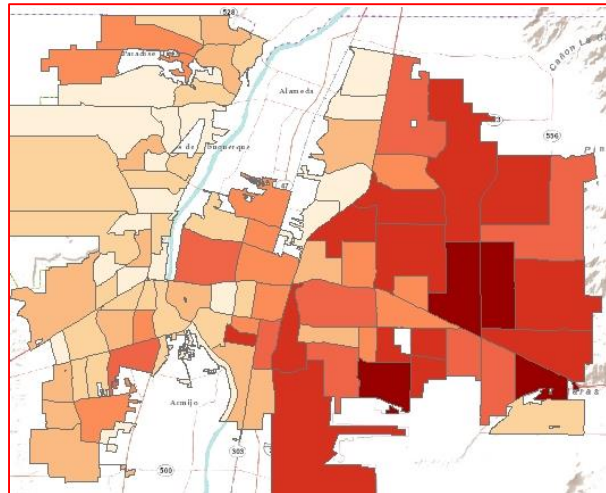


# How APD Field Officers' CIT-Related ARS Reports Have Changed By Beat Over Time From 2014 To 2016

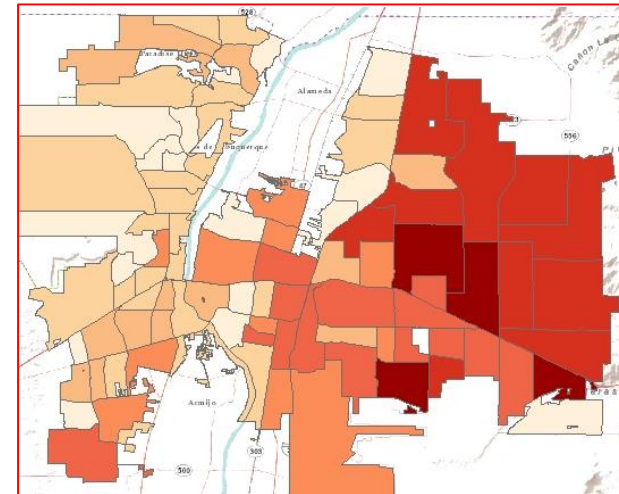
**3,484 CIT-Related Field Reports In 2014**



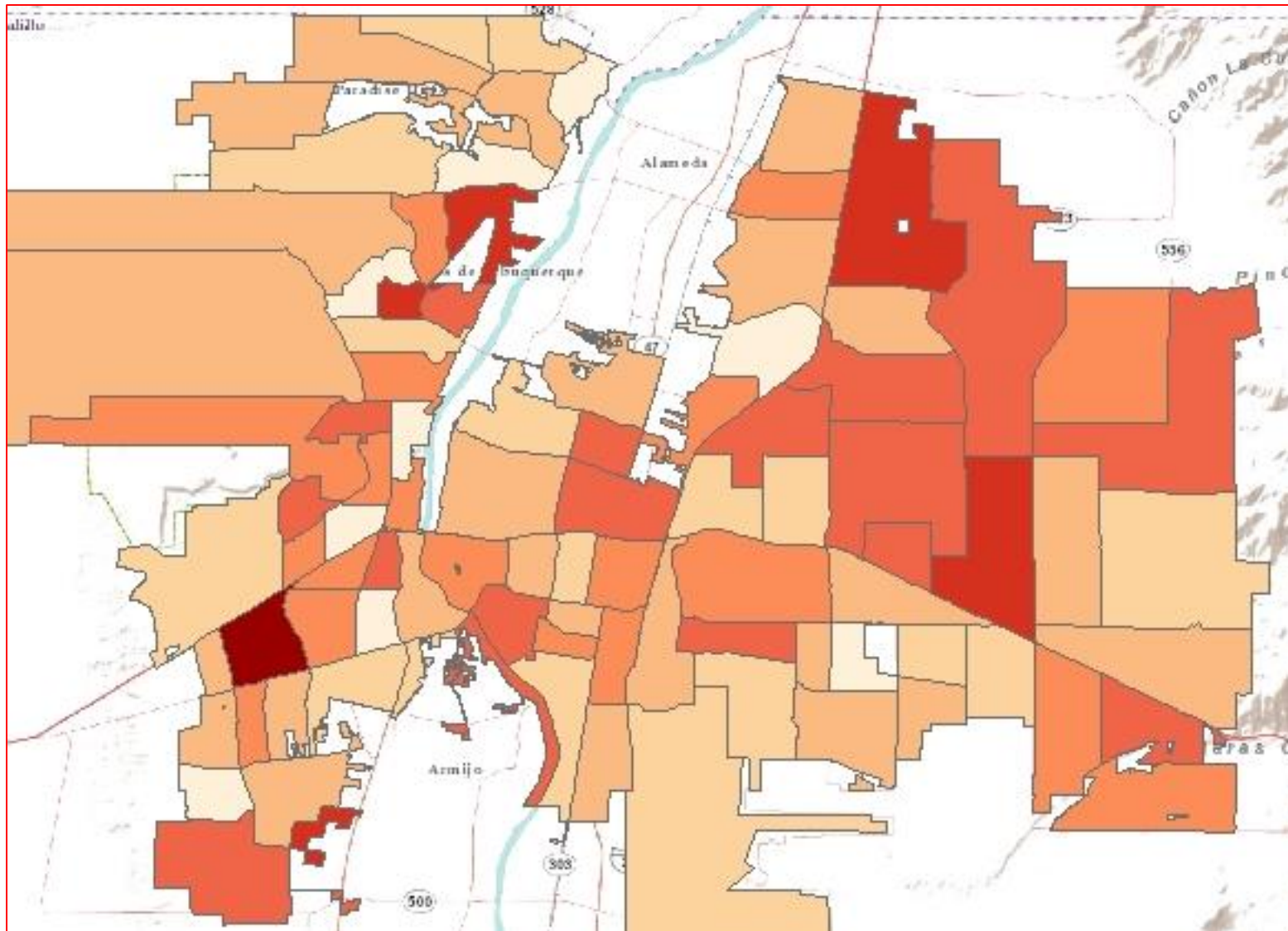
**3,259 CIT-Related Field Reports In 2015**



**2,730 CIT-Related Field Reports In 2016**



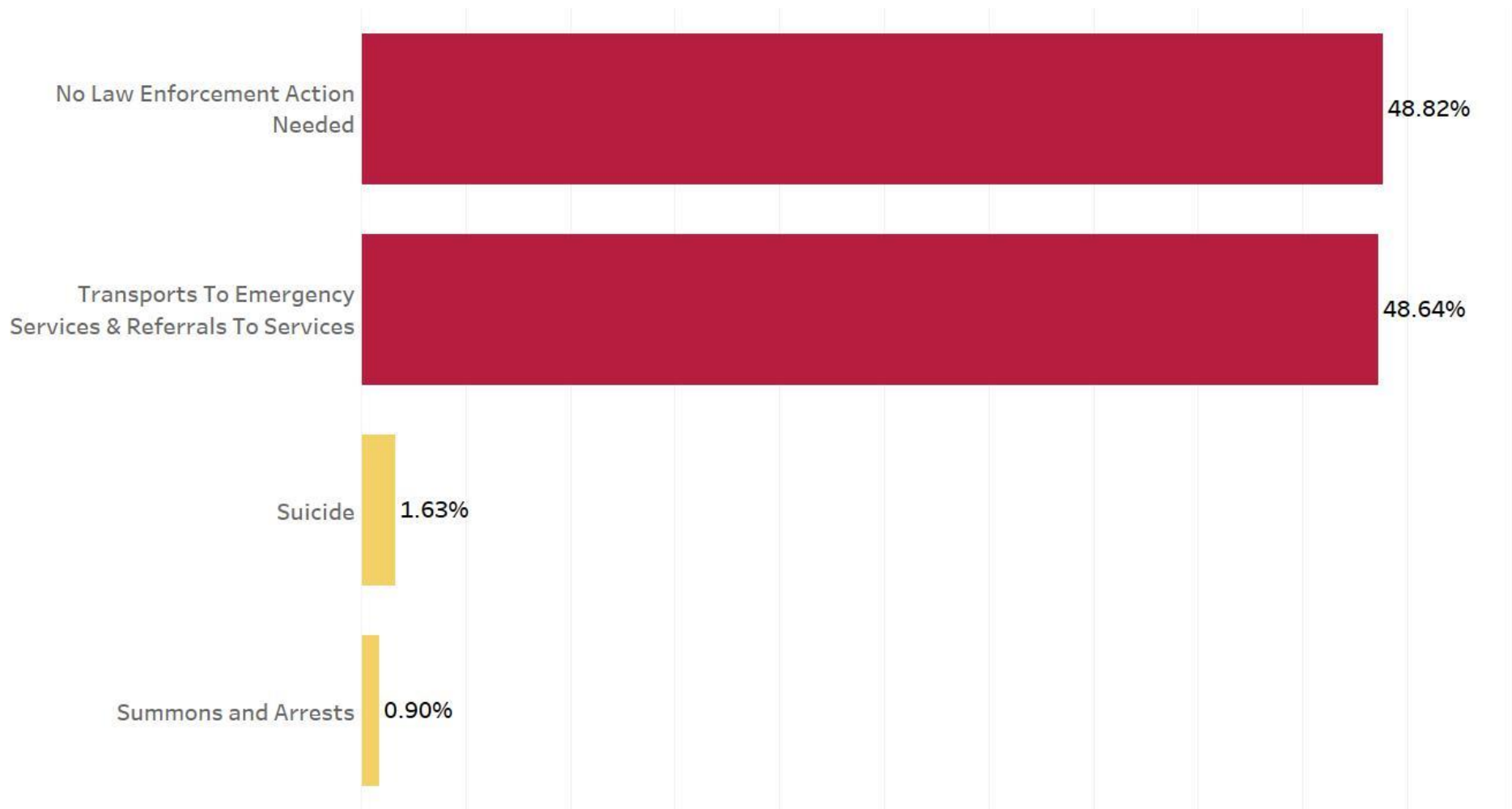
# The Change In CIT Reports By Beat From 2014 To 2016



**Legend**  
Percent Difference  
In CIT Reports From  
2014 To 2016

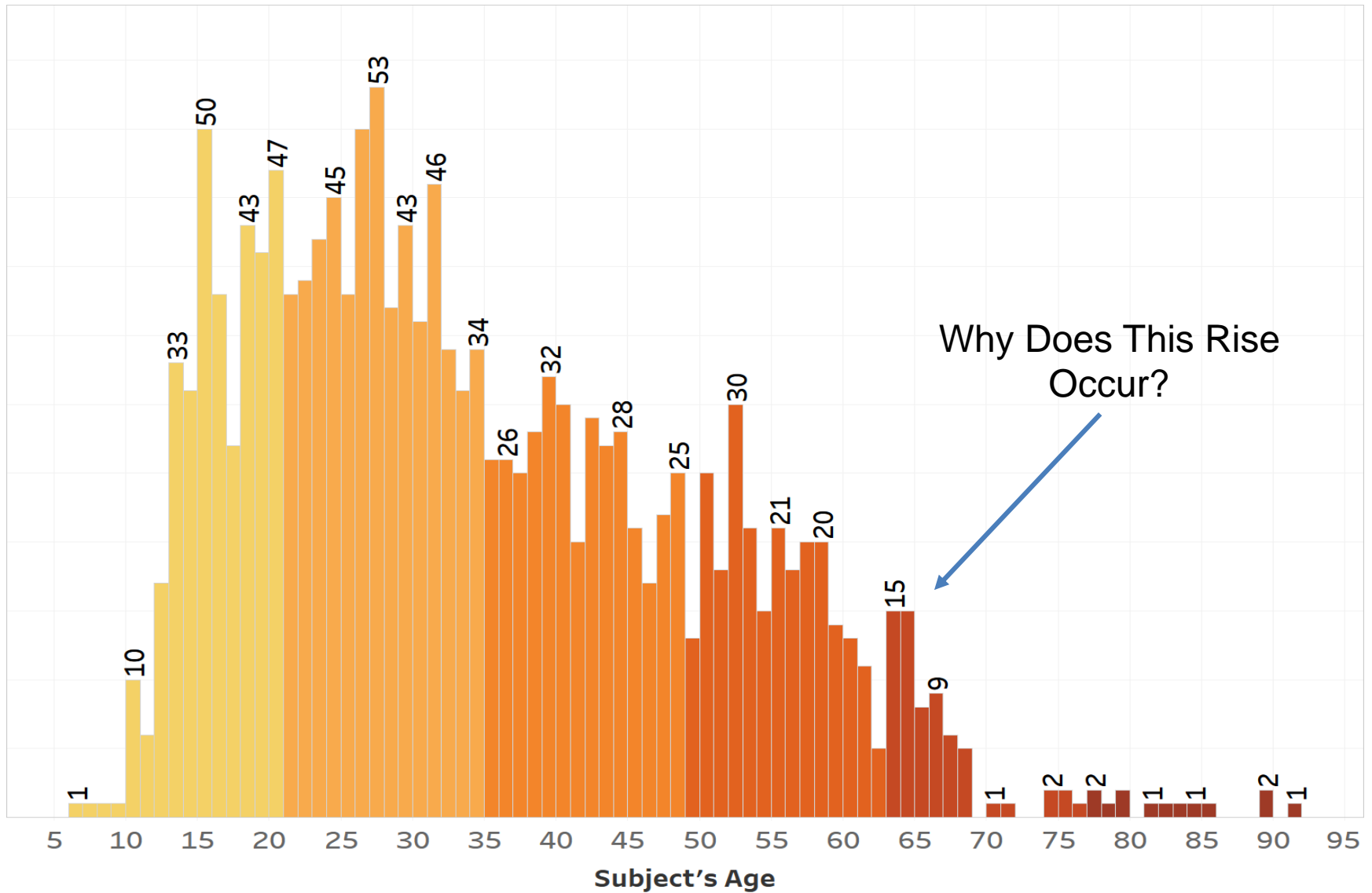
- 80.6% - -52.9%
- 52.8% - -36.2%
- 36.1% - -20.6%
- 20.5% - -2.6%
- 2.5% - 21.4%
- 21.5% - 50%
- 50.1% - 150%

# The Disposition Of 553 CIT-Related CAD Calls In March 2017



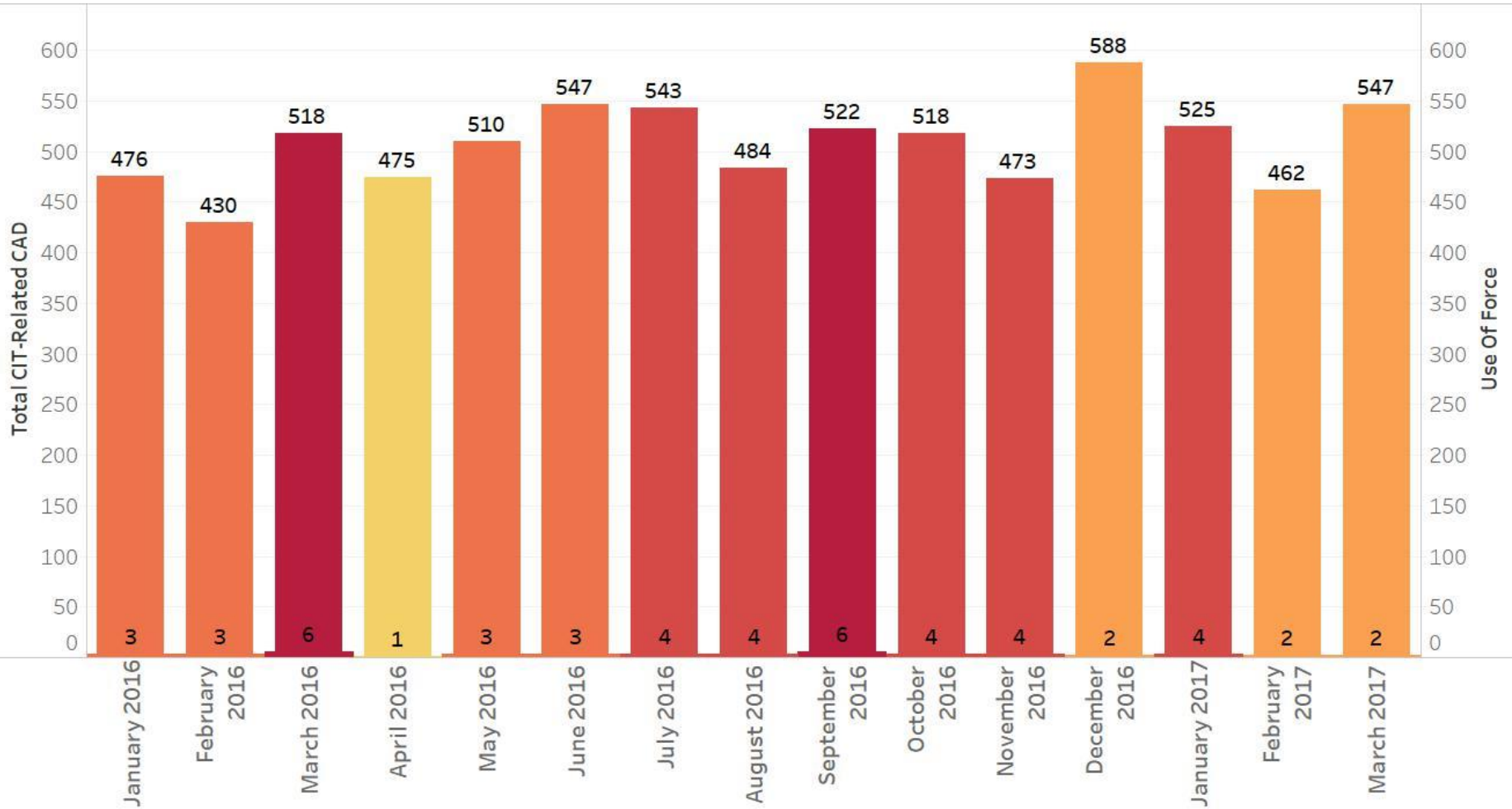
Preliminary Data; Analysis Still In Process

# Age By Transport To Hospitals Data For The 1,606 CIT-Related Incidents Reported By Field Officers From January To October, 2016



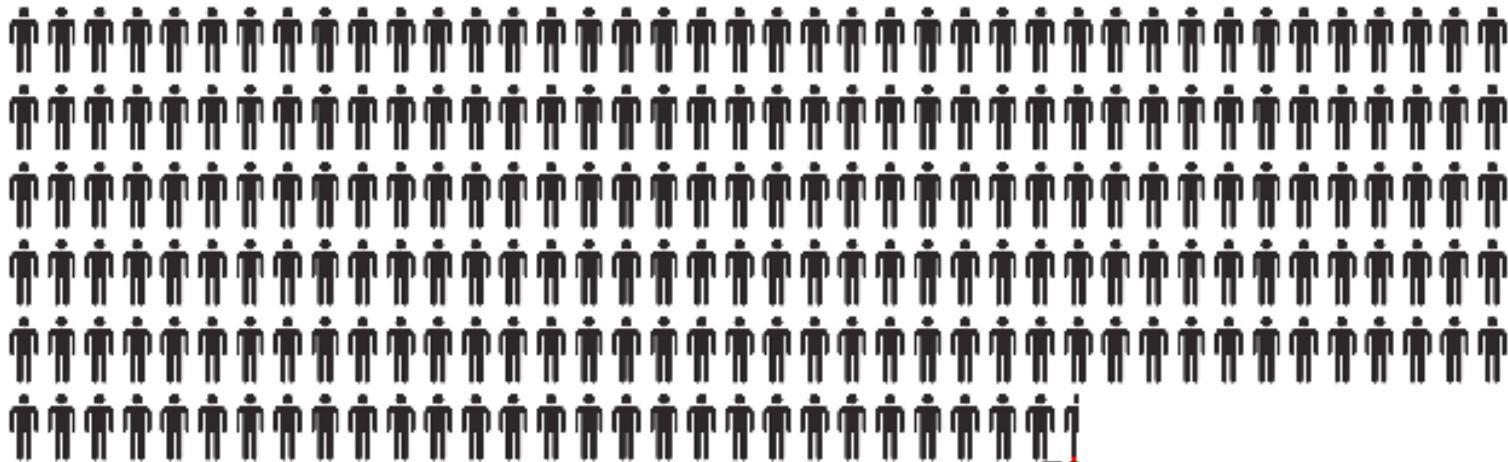
Note: Cases do not sum to 1,606 because some cases did not include age data.

# APD Field Officers Use Of Force In CIT-Related CAD Calls From January 2016 To March, 2017



# All Calls For Service Vs. Use Of Force Incidents

## August 2016 To January 2017




USE OF FORCE INCIDENTS IN IMR 5 REPORTING PERIOD (248):

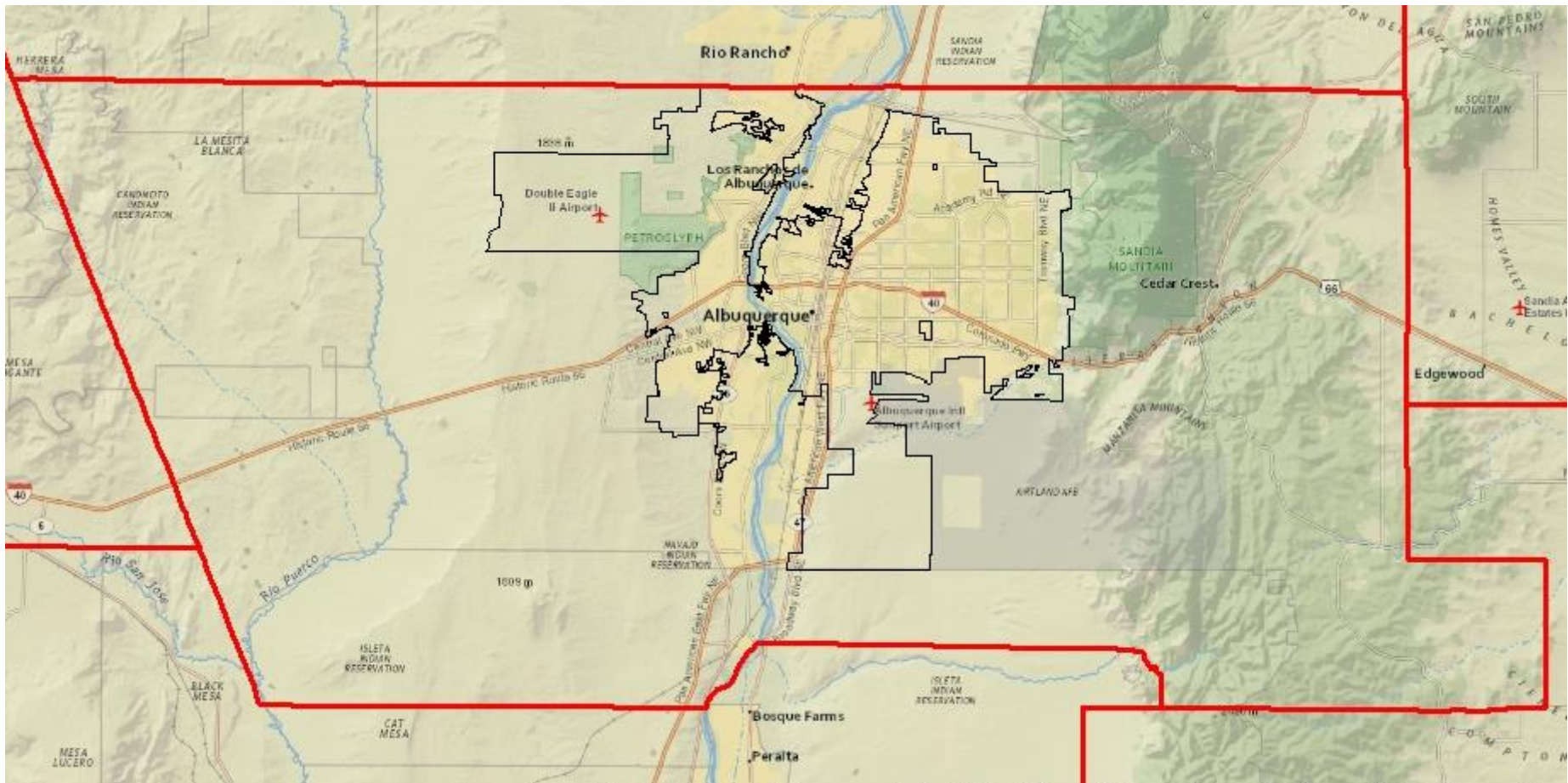
.1% (ONE TENTH OF ONE PERCENT) OF 227,619 CALLS FOR SERVICE INVOLVED ANY USE OF FORCE

SERIOUS USE OF FORCE INCIDENTS IN IMR 5 REPORTING PERIOD (34):

.015% (15 THOUSANDTHS OF ONE PERCENT) OF 227,619 CALLS FOR SERVICE

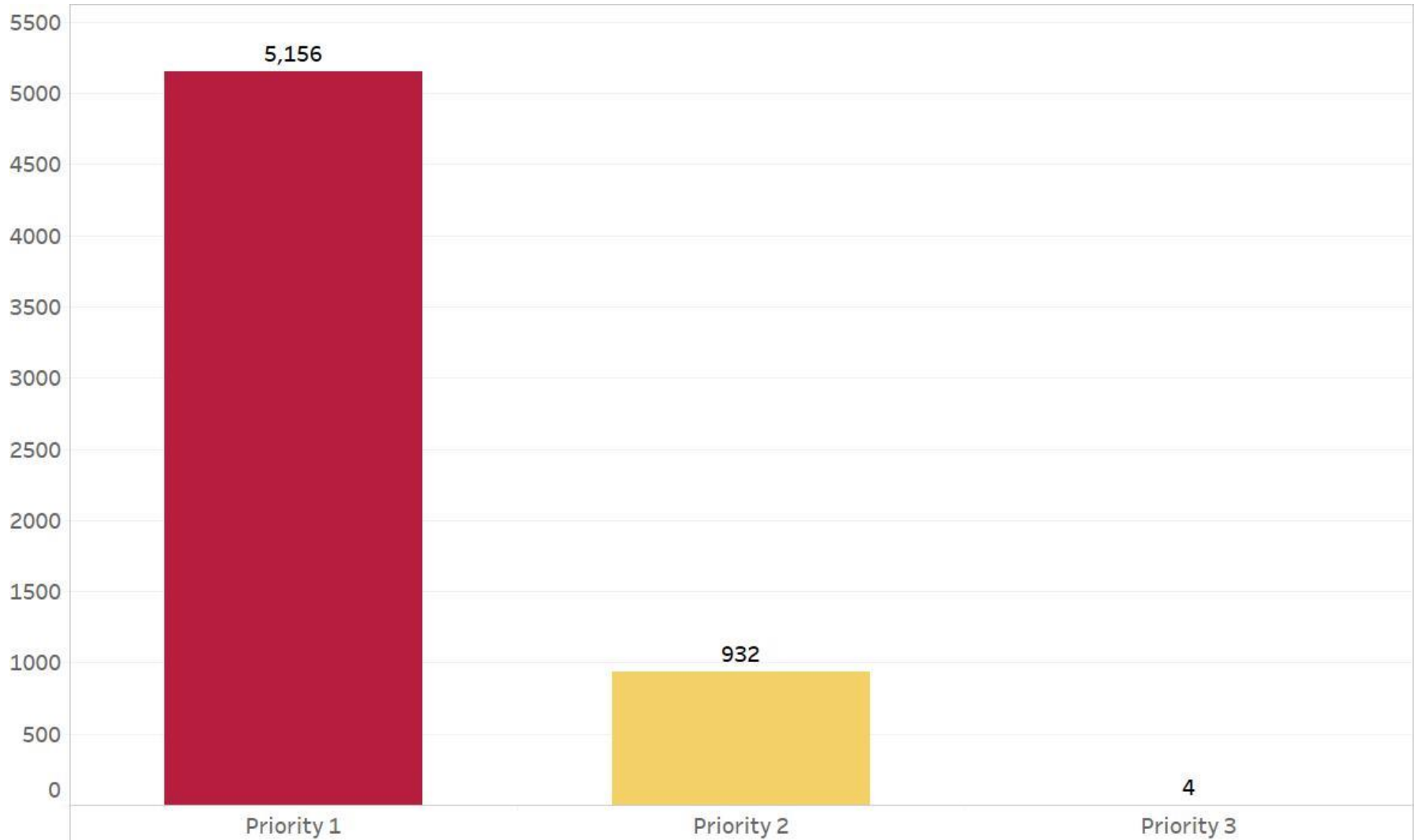
 = 1,000 CALLS FOR SERVICE

# Bernalillo County and City Of Albuquerque Boundaries



Source: <https://www.cabq.gov/gis/geographic-information-systems-data>

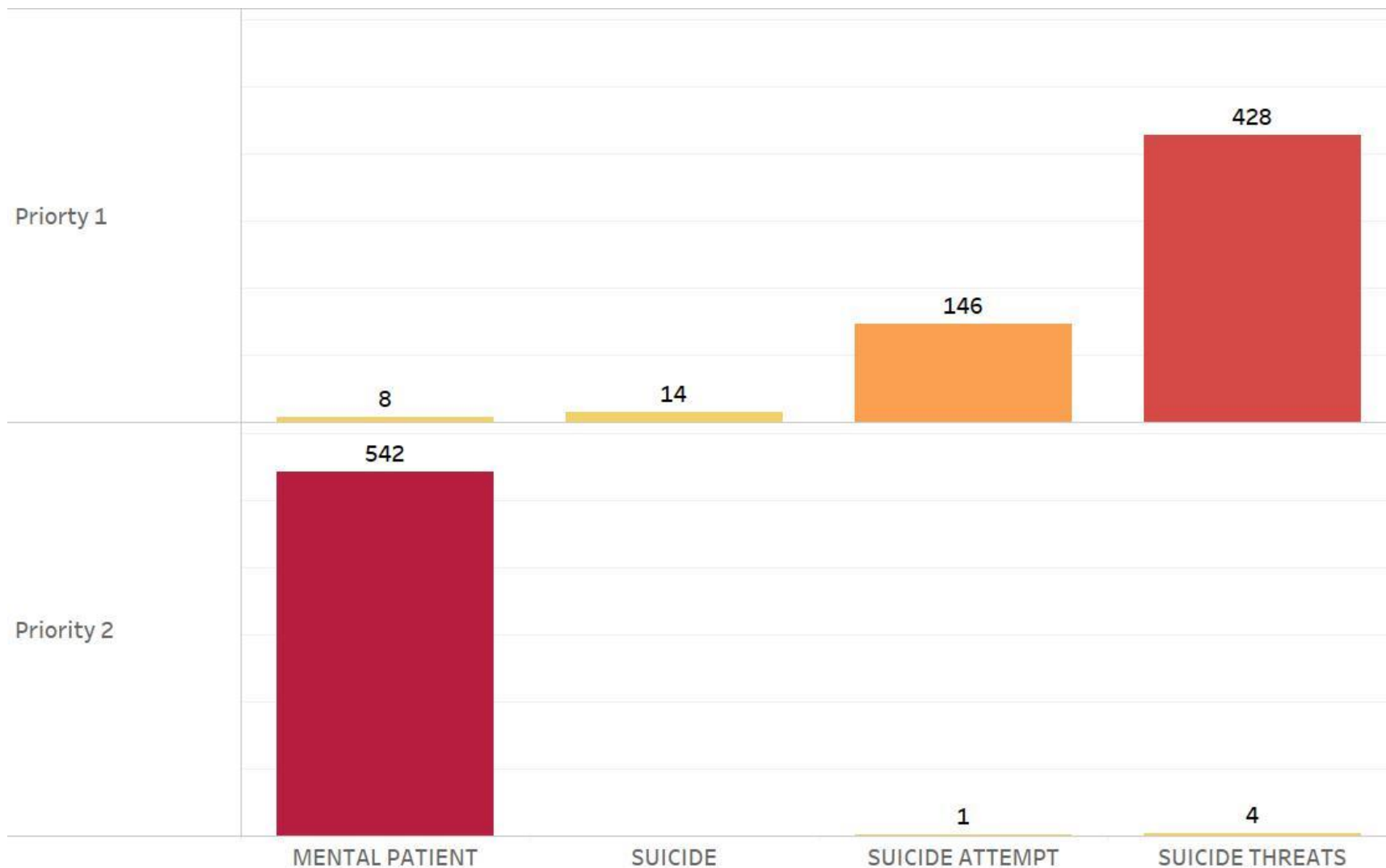
## 2016 CIT-Related CAD Calls For The Albuquerque Police Department By Priority



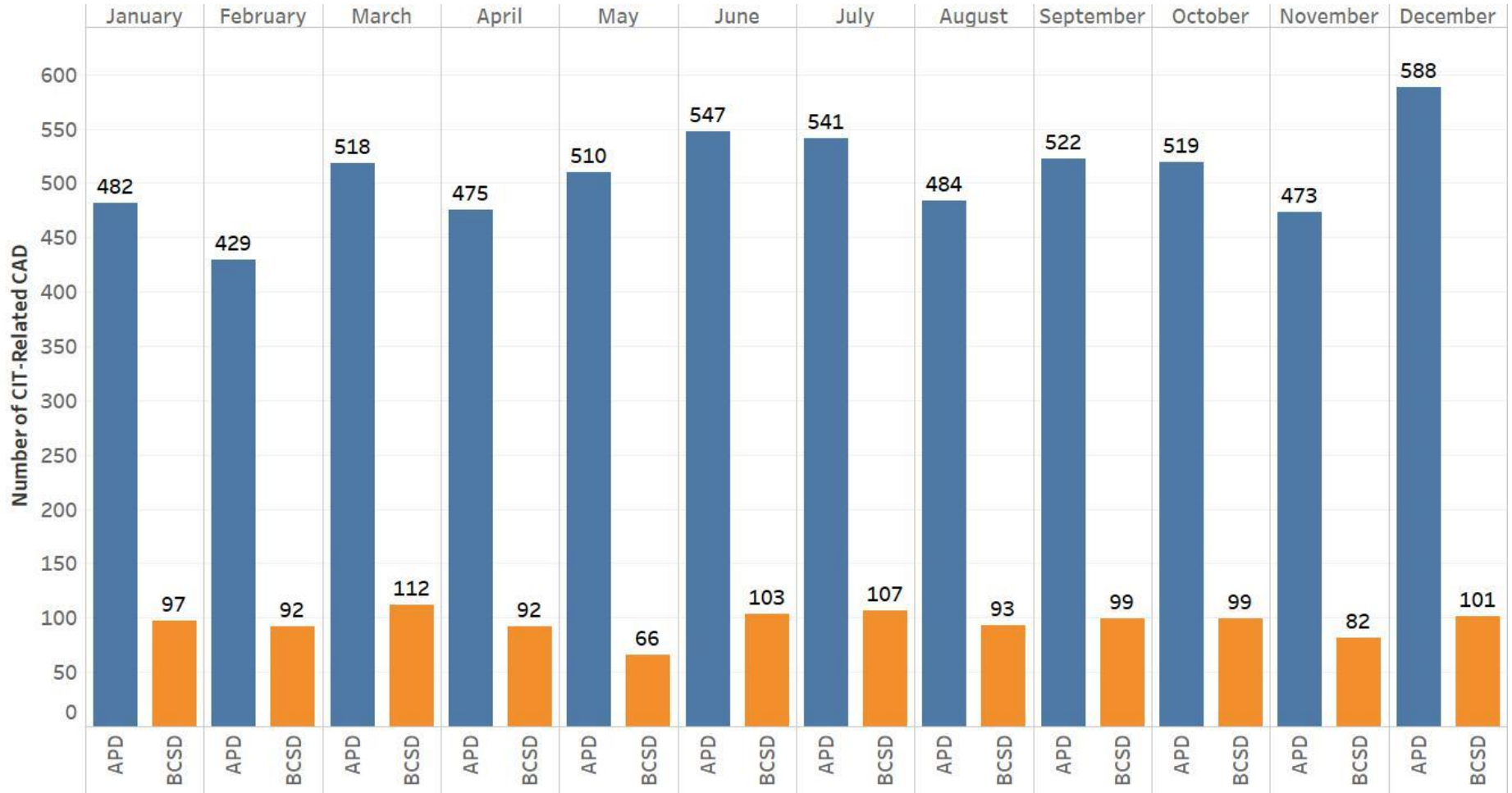
Source: APD CIU 3.10.17



## 2016 CIT-Related CAD Calls For Bernalillo County Sheriff's Department Priority 1 & 2 Calls By Call Description

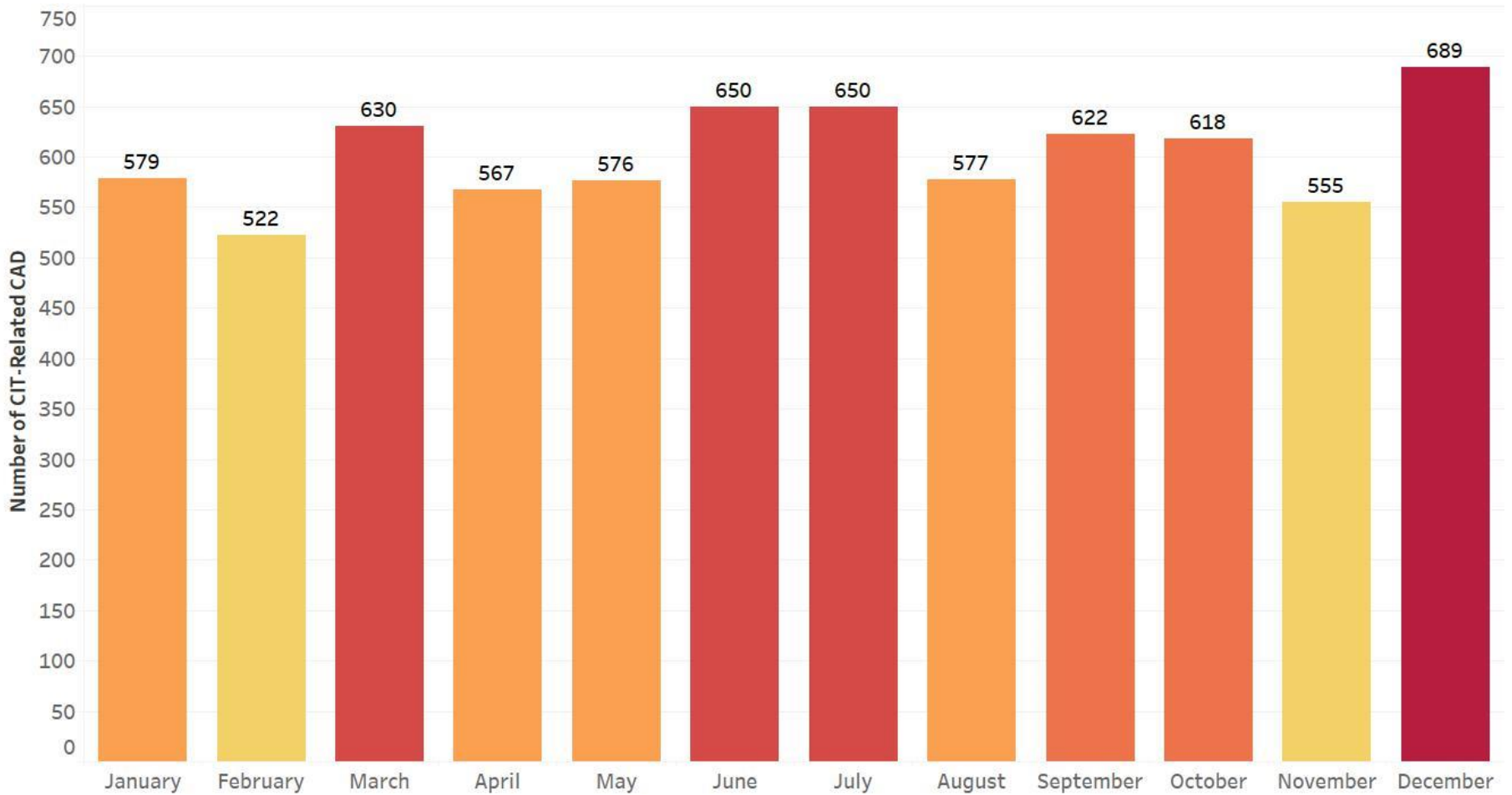


# 2016 CAD Calls For Albuquerque Police Department And Bernalillo County Sheriff's Department Priority 1 & 2 Calls By Month



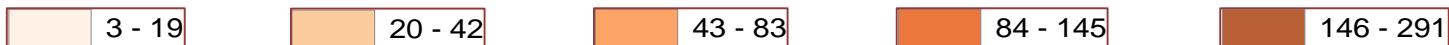
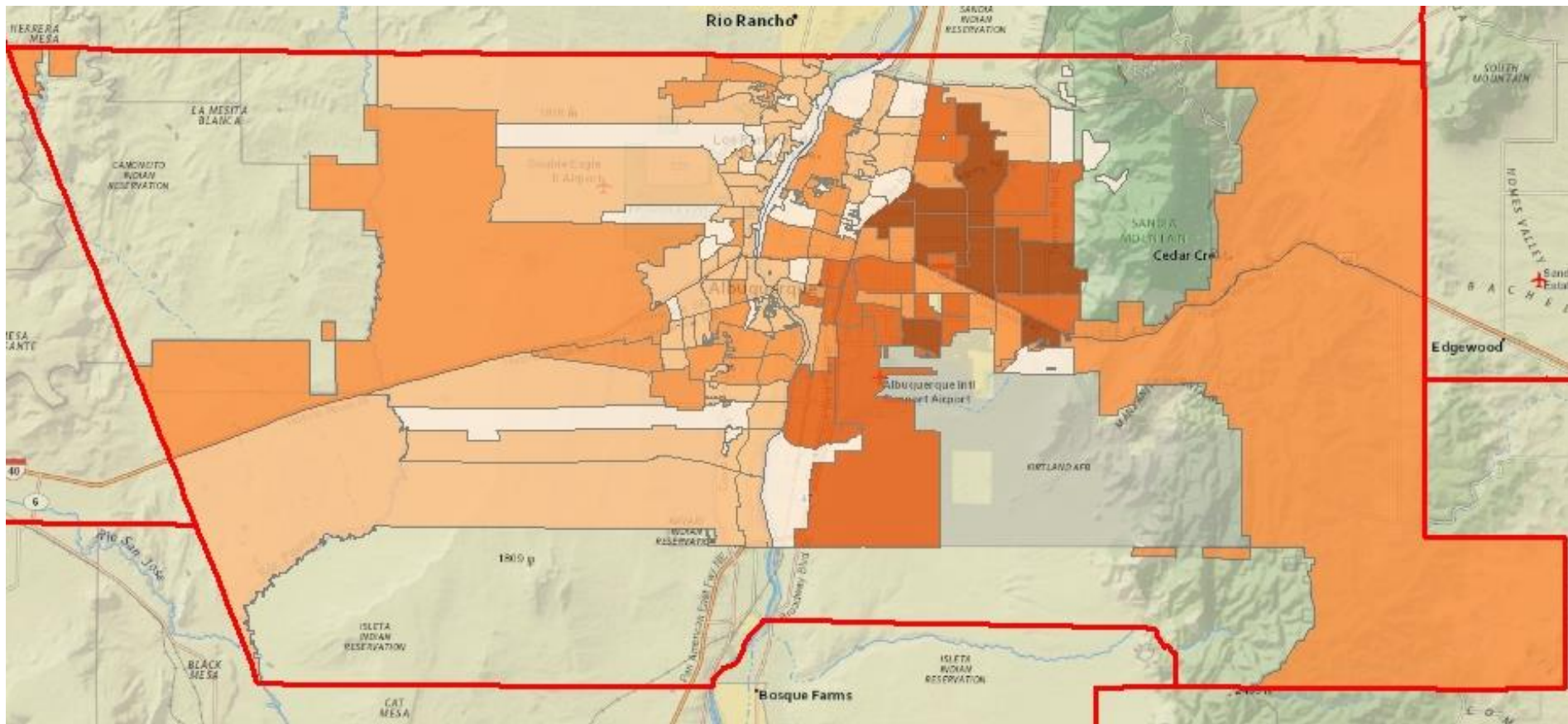
Sources: APD CIU 3.10.17; BCSD 3.28.17

# Combined, APD And BCSD Responded To 7,235 Priority 1 & 2 CIT-Related CAD Calls In 2016



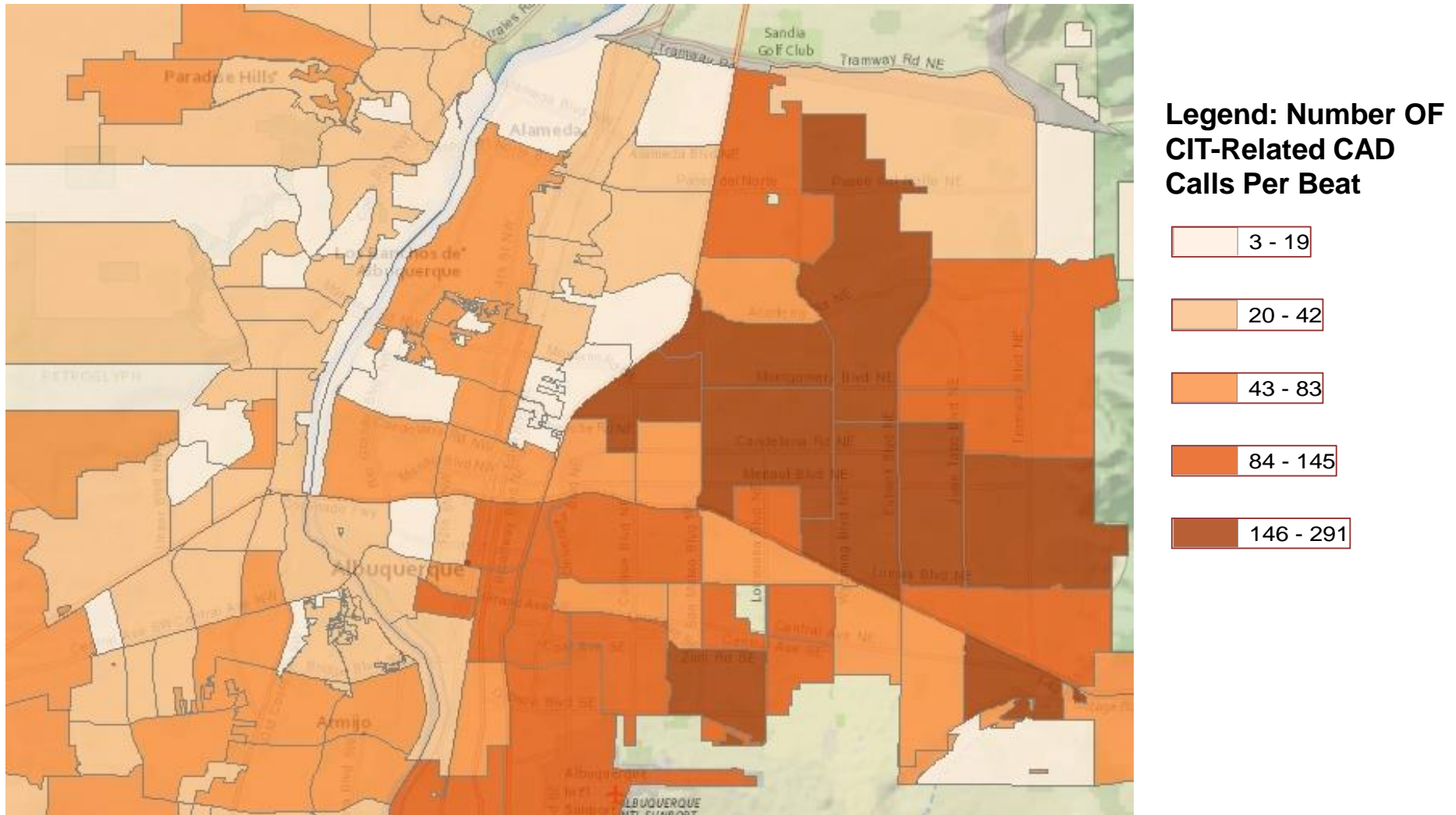
Sources: APD CIU 3.10.17; BCSD 3.28.17

# 2016 CIT-Related CAD Calls For APD And BCSD Combined By Beat Priority 1 & 2 Calls Only



**Legend: Number OF CIT-Related CAD Calls Per Beat**

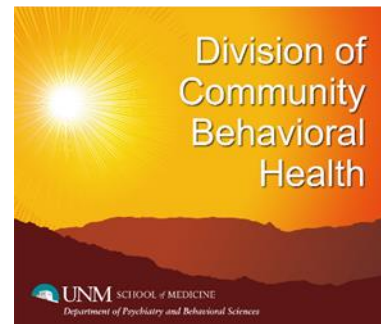
# 2016 CIT-Related CAD Calls For APD And BCSD Combined By Beat Priority 1 & 2 Calls Only



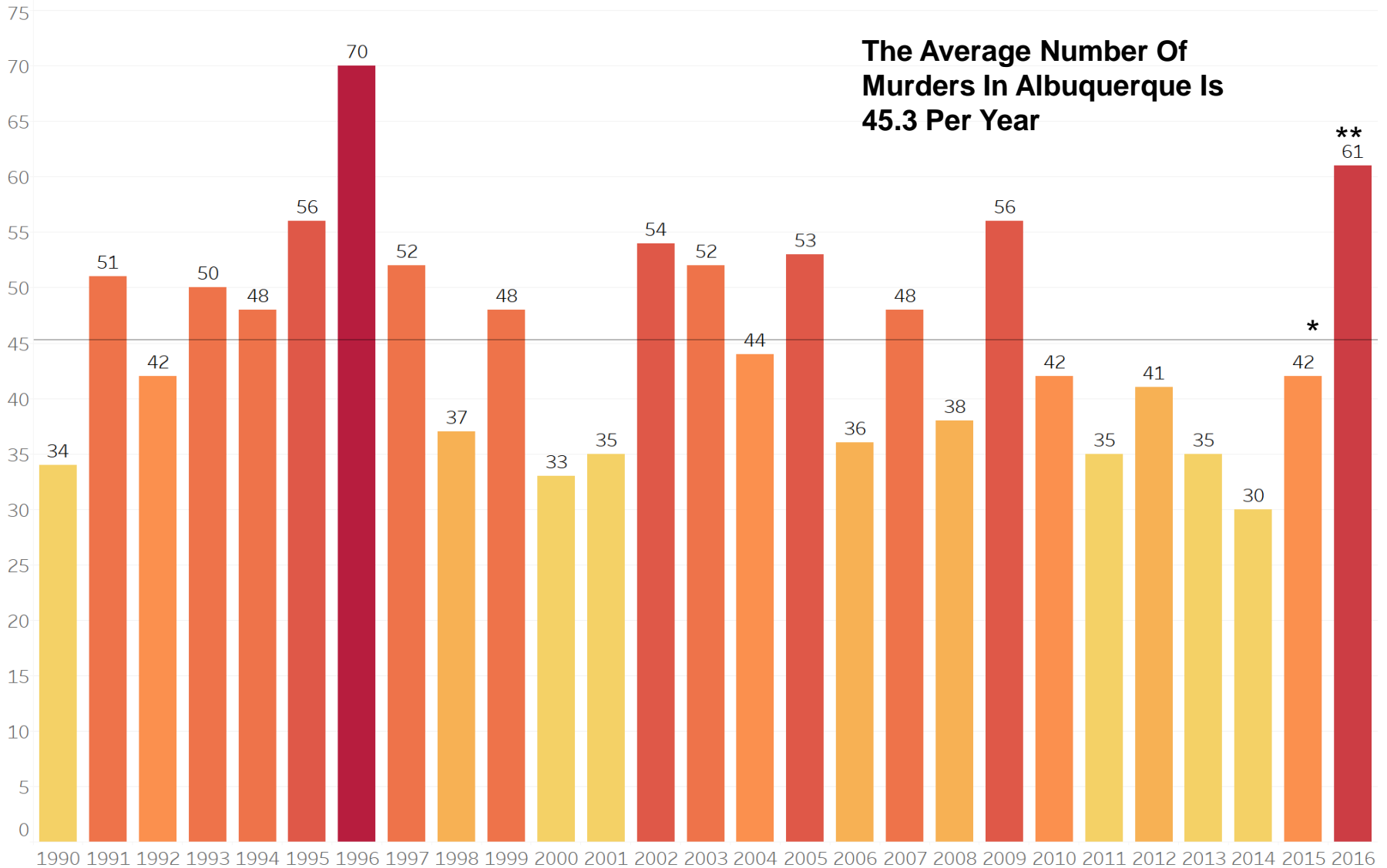
# Homicide Rising? Insights From Law Enforcement & Mental Health

Prepared For:  
Project ECHO  
January 10, 2017

Prepared By:  
Sgt. Liz Thomson, Homicide Unit, APD  
Peter Winograd, Policy Analyst, Crisis Intervention Unit, APD  
Jennifer Earheart, Project Coordinator, CIT ECHO Knowledge  
Network  
Sarah Masek, Crime Analysis Unit Supervisor, Real Time Crime  
Center, APD



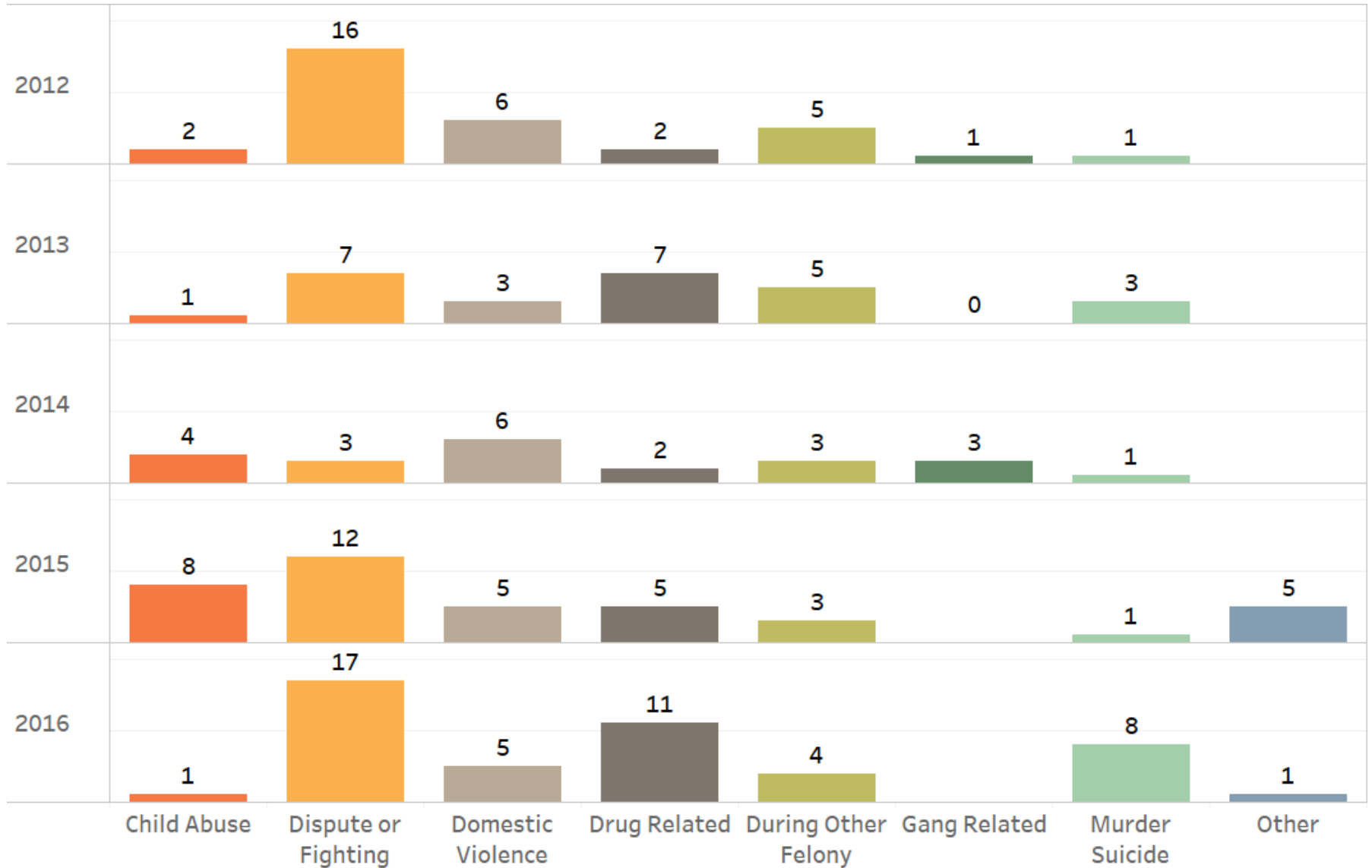
# The Number Of Murders In Albuquerque 1990 To 2016



\* 2015 FBI UCR Murder Numbers Do Not Include 4 Negligent Homicides

\*\* 2016 Murder Numbers Are Not Official UCR Yet

# The Types Of Murders In Albuquerque 2012 To 2016



Source: APD



# The Tasks Ahead

- **How Do We Ensure That ECIT Trained Officers Respond To Appropriate Calls For Service?**
- **How Do We Better Help Individuals With Repeated Encounters With Law Enforcement?**
- **How Do We Build Effective Community-Wide Systems Of Support?**