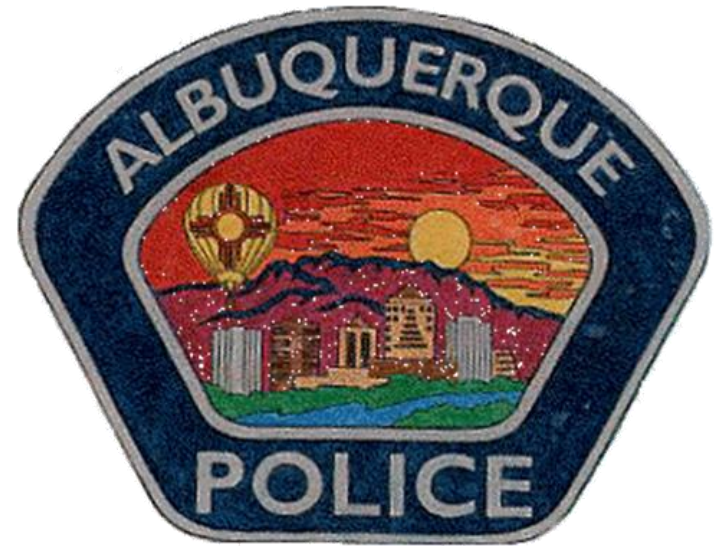


The Albuquerque Police Department Crisis Intervention Unit Data Book: A Working Compendium



Version Date: December 18, 2018

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Background

In 2014, the City Of Albuquerque and the U.S. Department of Justice entered into an agreement often referred to as the CASA (Court Appointed Settlement Agreement) which identified a number of actions to be completed by the Albuquerque Police Department (APD).

The CASA paragraphs #129 and #137 direct APD to collect data on the use of crisis intervention certified responders for management purposes and to demonstrate the impact of and inform modifications to crisis prevention services. These data include:

- date, shift, and area command of the incident;
- subject's age, race/ethnicity, and gender;
- whether the subject was armed and the type of weapon;
- whether the subject claims to be a U.S. military veteran;
- name and badge number of crisis intervention certified responder or CIU detective on the scene;
- whether a supervisor responded to the scene;
- techniques or equipment used;
- any injuries to officers, subjects, or others;
- disposition of the encounter (e.g., arrest, citation, referral); and
- a brief narrative of the event (if not included in any other document).
- number of individuals in the COAST and CIU case loads;
- number of individuals receiving crisis prevention services

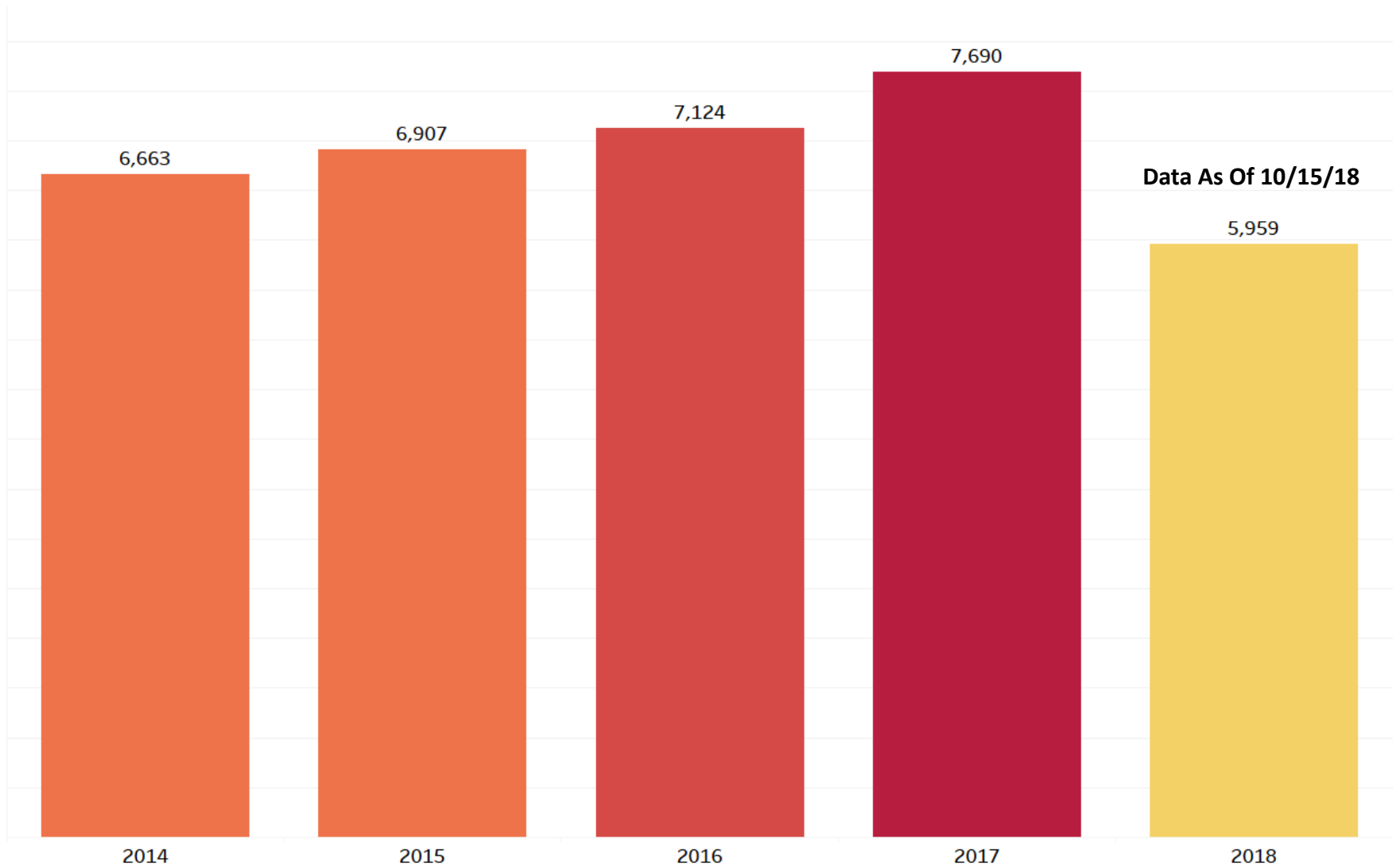
CASA paragraph #130 also directs APD to use these data to continually improve police training; practices and policies; and to identify systemic issues that impede the Department's ability to provide an appropriate response to individuals experiencing a mental health crisis.

The APD Crisis Intervention Unit Data Book is one way APD provides information about these data and our efforts to use this information to continually strengthen our ability to protect and serve our community.

Data Definitions

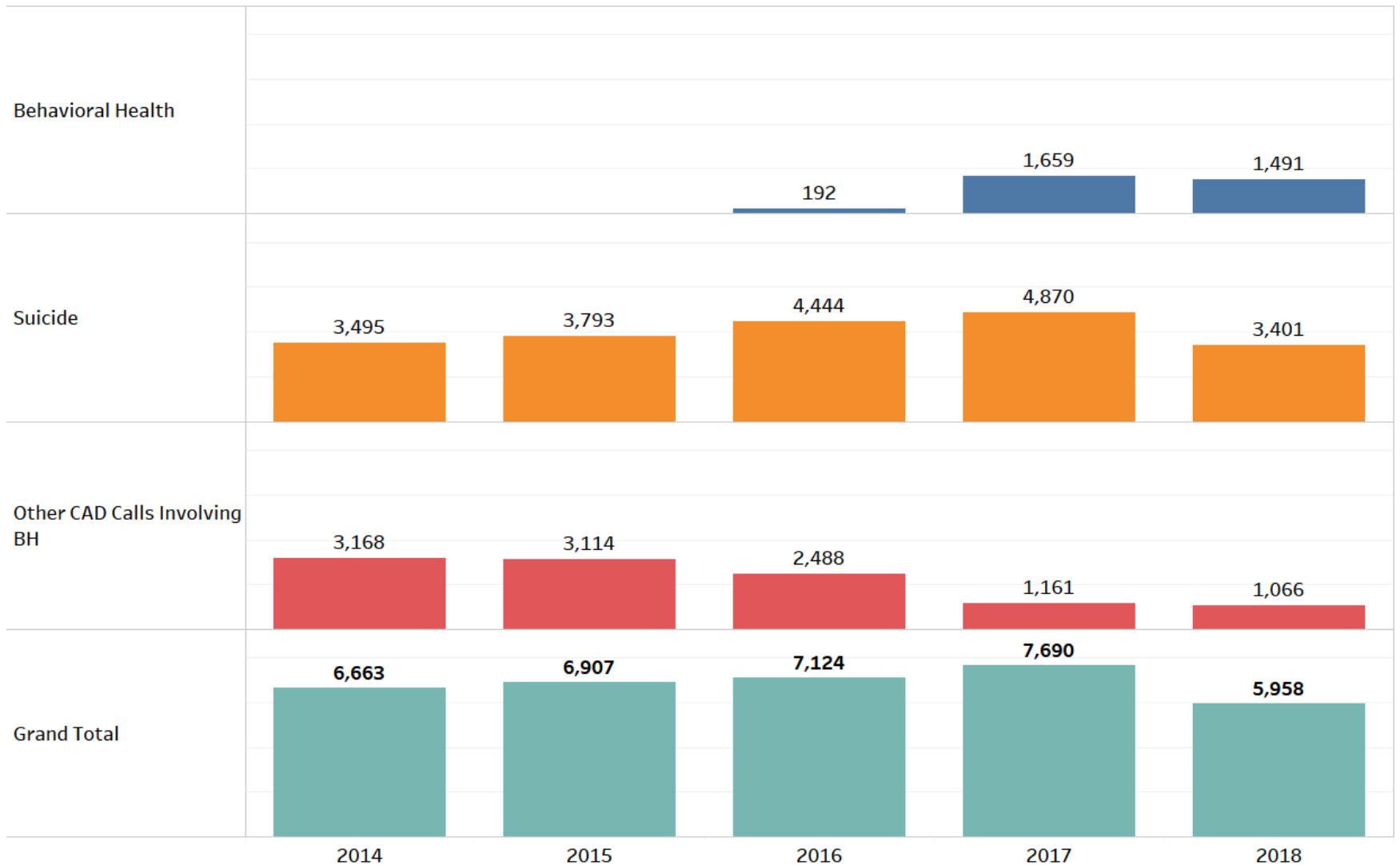
- 1. Throughout this report we refer to behavioral health related computer aided dispatch (CAD) incidents and police reports. Computer Aided Dispatches are 911 calls that are categorized as suicide or behavioral health in CAD descriptions. If CAD calls turn into incidents that required police reports, these reports may be categorized as suicide, behavioral health, mental commit, mental patient, or psychiatric evaluation depending on which record system is used and what year the report was filed.**
- 2. The data come from Tiburon and other dynamic data bases and are continually updated as reports are completed and revised.**
- 3. We fully understand that our data is based on behavioral health related incidents which are known to be behavioral health related by law enforcement at the time of occurrence. There are probably many incidents which are classified in other ways which have a behavioral health components and are missed in our analyses.**
- 4. APD is continually improving its data collection and analyses systems and has made important progress. But clearly, complete and accurate data in law enforcement is a journey rather than a destination.**

The Number Of APD's BH-Related CAD Calls By Year



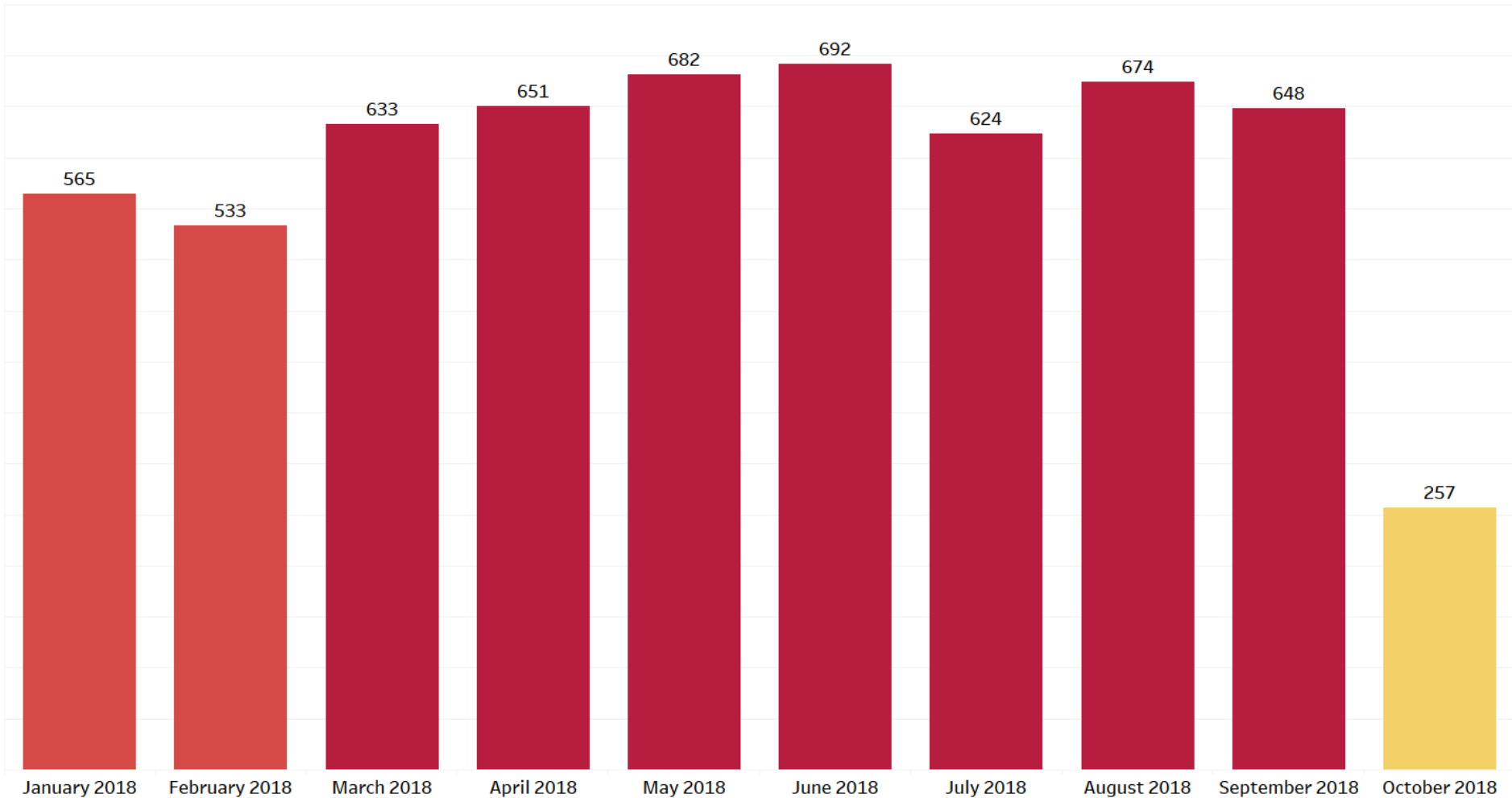
APD CAD Classified As Behavioral Health, Suicide Or Other Type Behavioral Health

The Number Of APD's BH-Related CAD Calls By Final Call Type And By Year

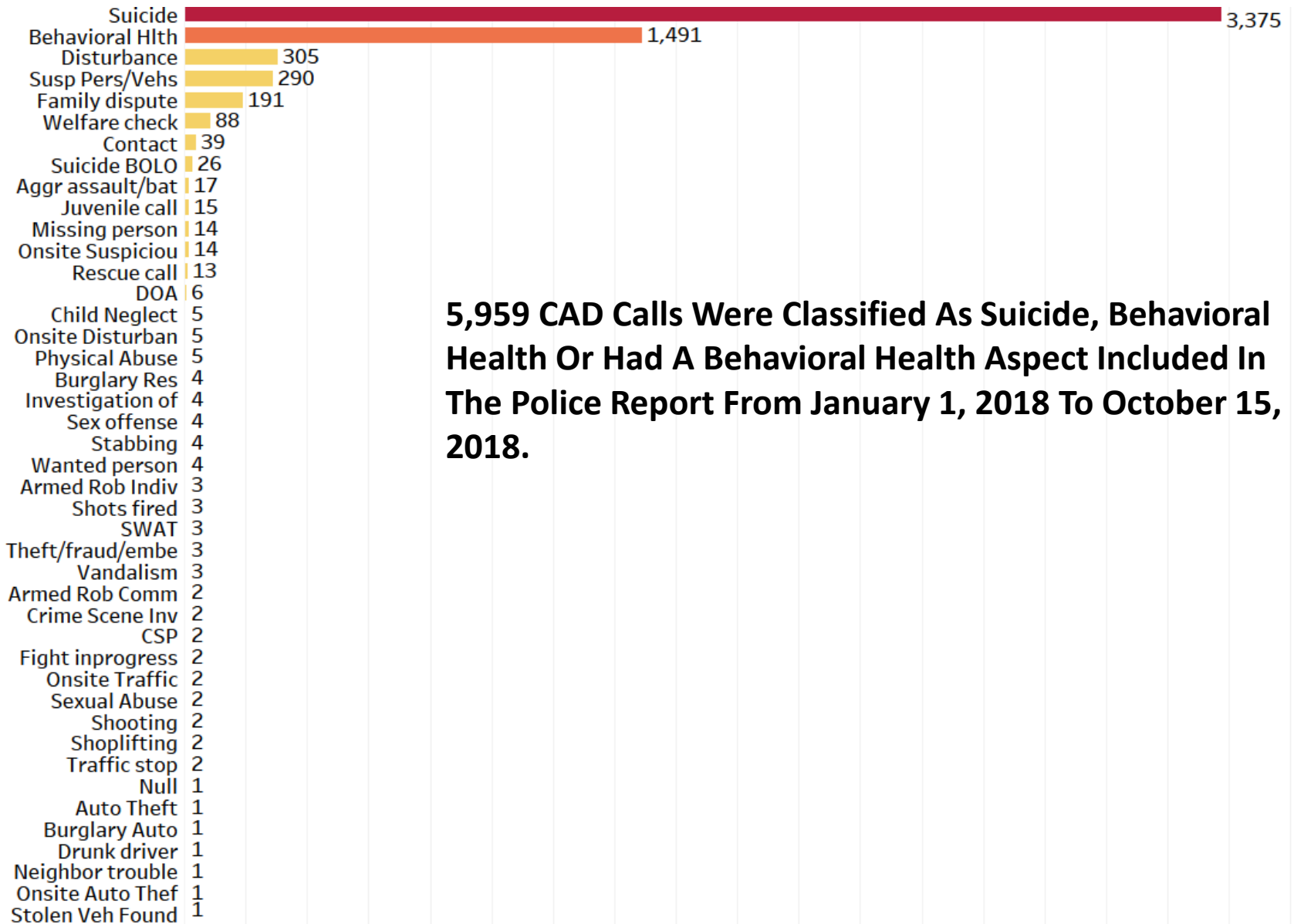


Records Missing Final Call Type Data Are Not Included In This Analysis

APD Responded To About 5,959 BH-Related CAD Calls From January 1, 2018 To October 15, 2018

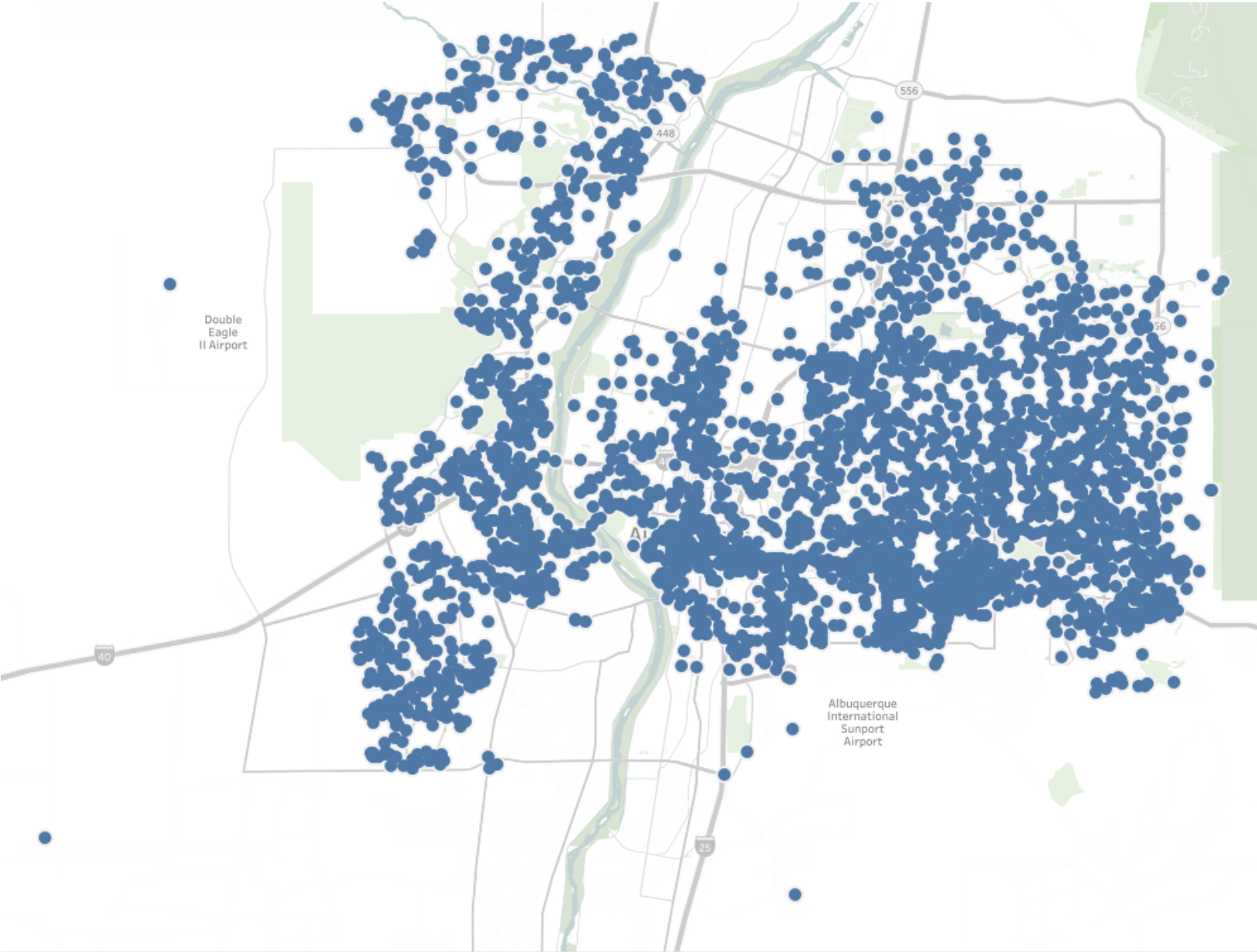


Behavioral Health Issues Are An Aspect Of Many Different Kinds Of CAD Calls

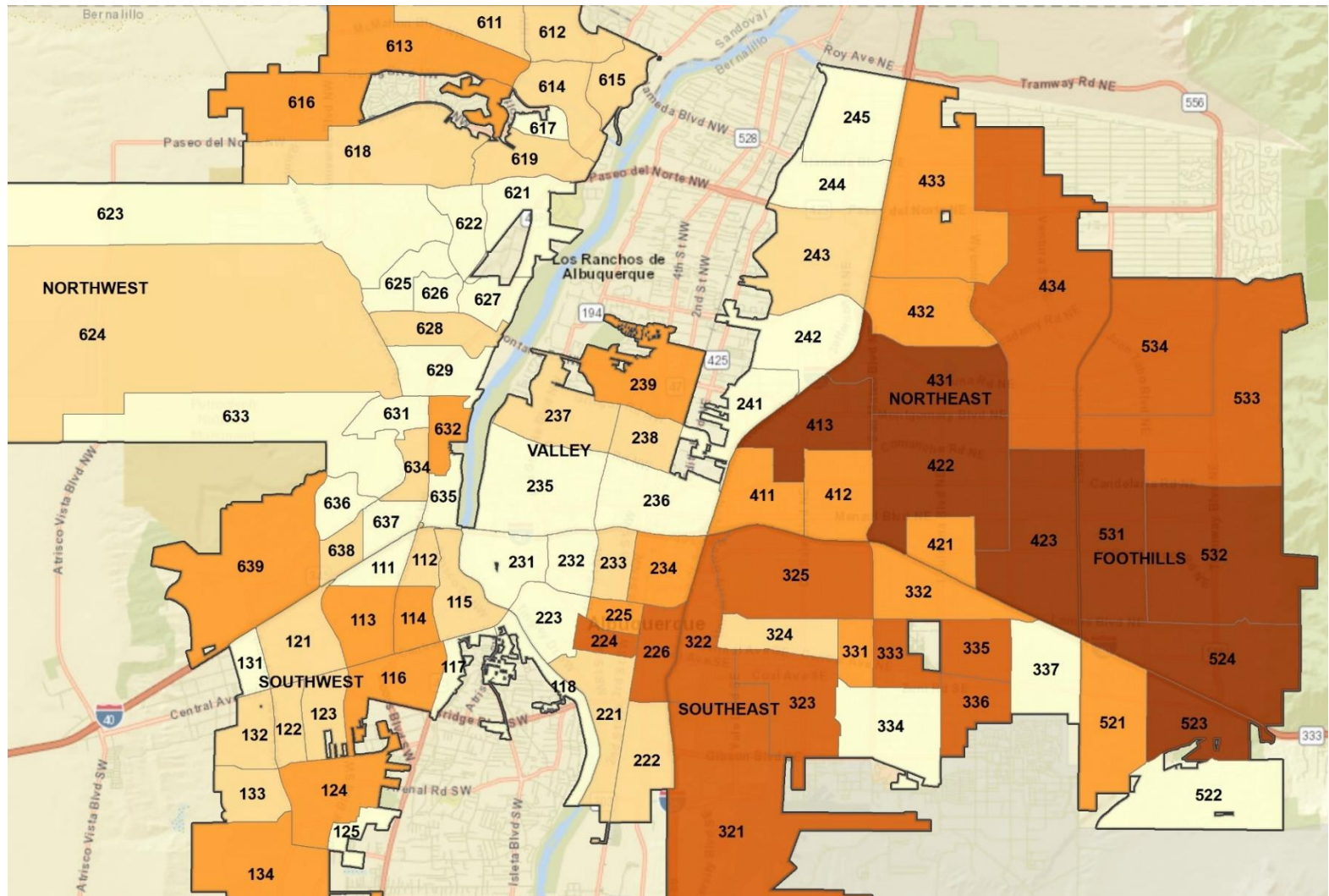


5,959 CAD Calls Were Classified As Suicide, Behavioral Health Or Had A Behavioral Health Aspect Included In The Police Report From January 1, 2018 To October 15, 2018.

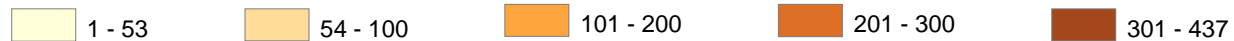
In 2018, APD Responded To Behavioral Health Related Calls All Across Our City



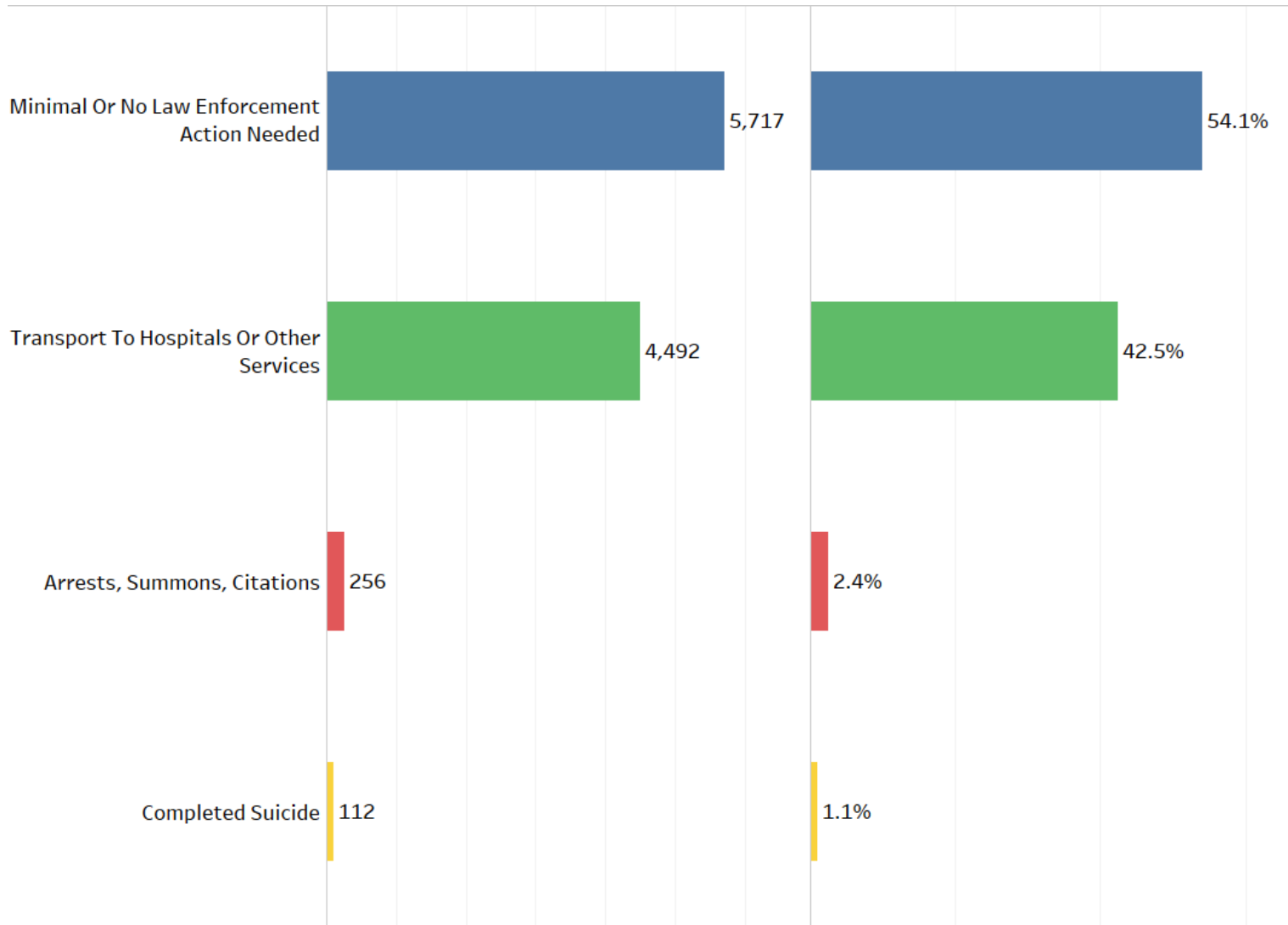
APD Responded To About 12,600 Behavioral Health Related Calls For Service Between January 2017 and August 2018. These Are The Number Of Calls By Beat



Number Of CFS Per Beat

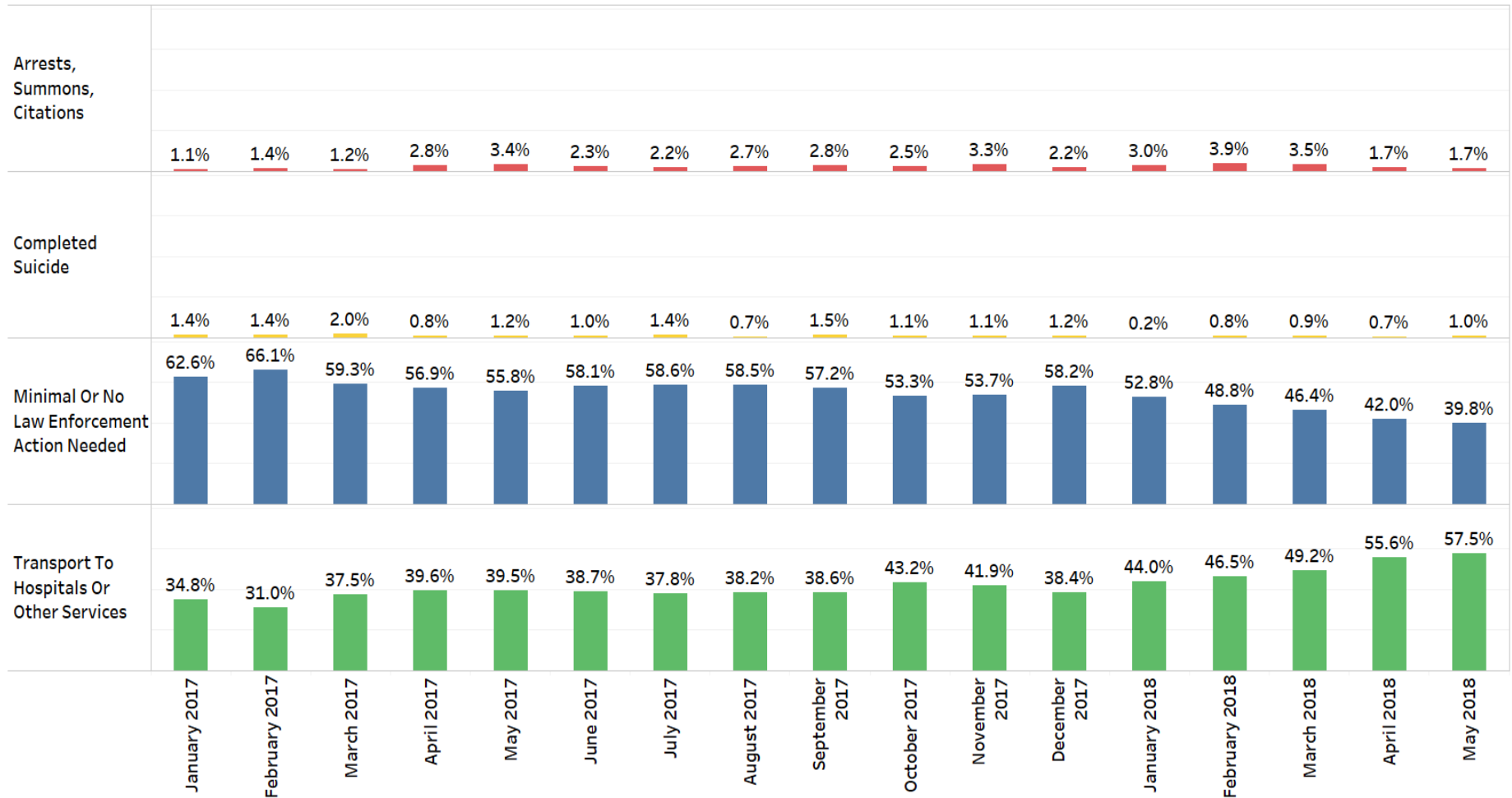


Disposition Data For Individuals Involved In 10,577 CIT-Related Incidents January 1, 2017 To June 15, 2018



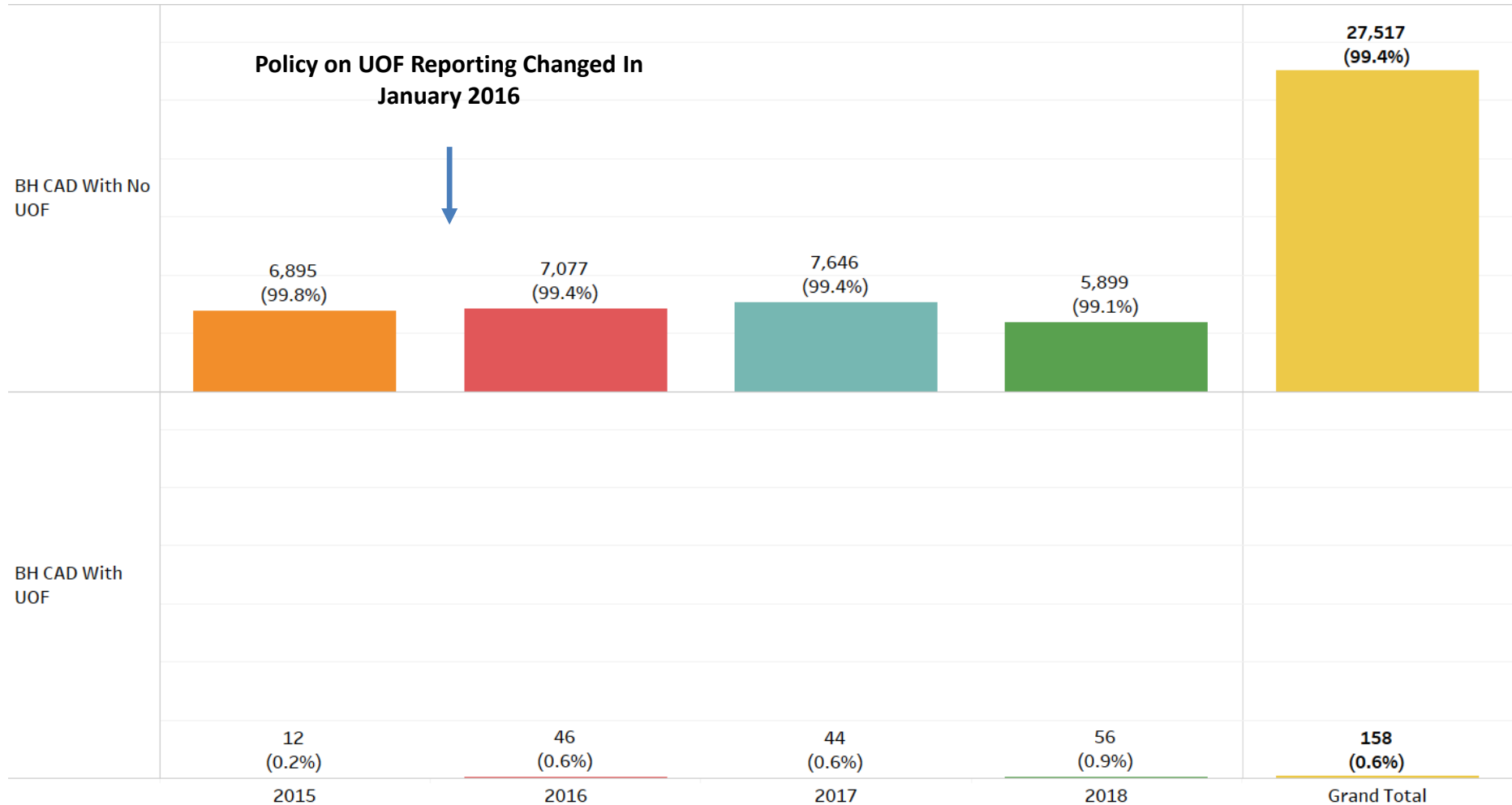
Data in this chart was compiled from all behavioral health and suicide calls that came into dispatch and compared to reports that were filed from those calls to determine the final outcome. No law enforcement action needed are calls in which officers responded but did not take any report. Some individuals may have been involved in multiple incidents.

Disposition Data For Individuals Involved In 10,282 CIT-Related Incidents By Percentage By Month From January 2017 To May 2018

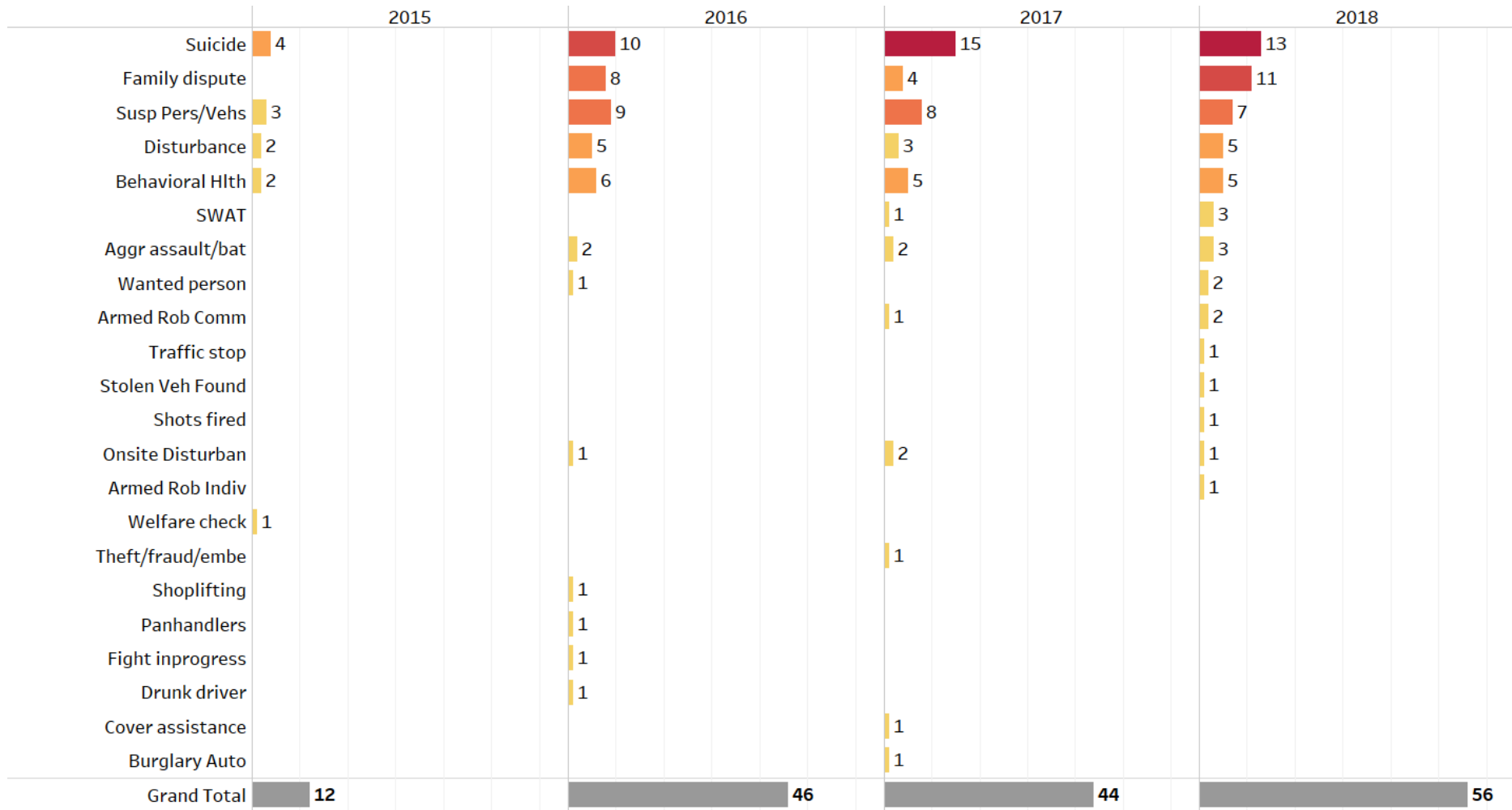


Data in this chart was compiled from all behavioral health and suicide calls that came into dispatch and compared to reports that were filed from those calls to determine the final outcome. No law enforcement action needed are calls in which officers responded but did not take any report. Some individuals may have been involved in multiple incidents.

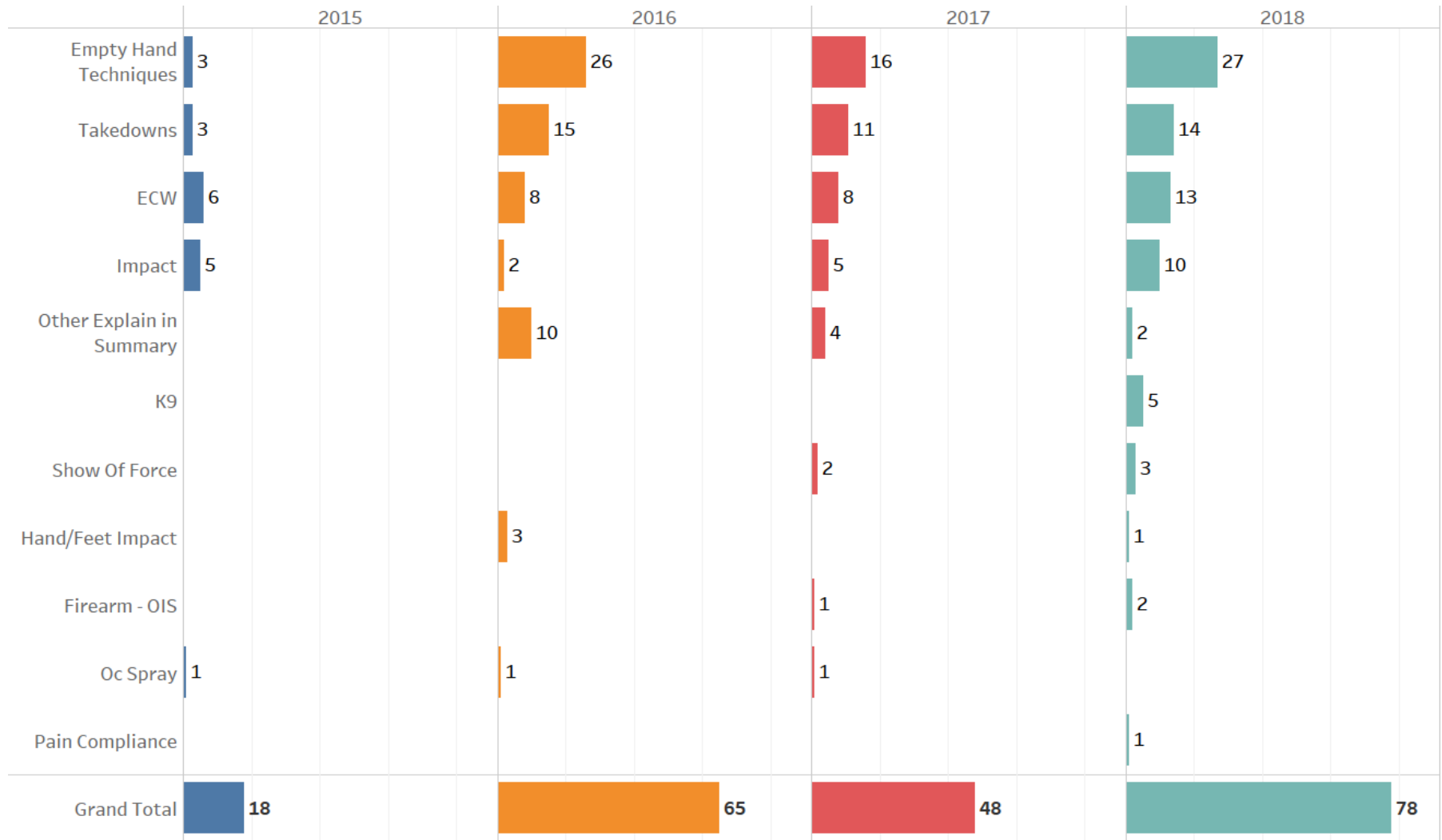
Total Number Of Behavioral Health Related Calls With Use of Force From January 1, 2015 To October 15, 2018



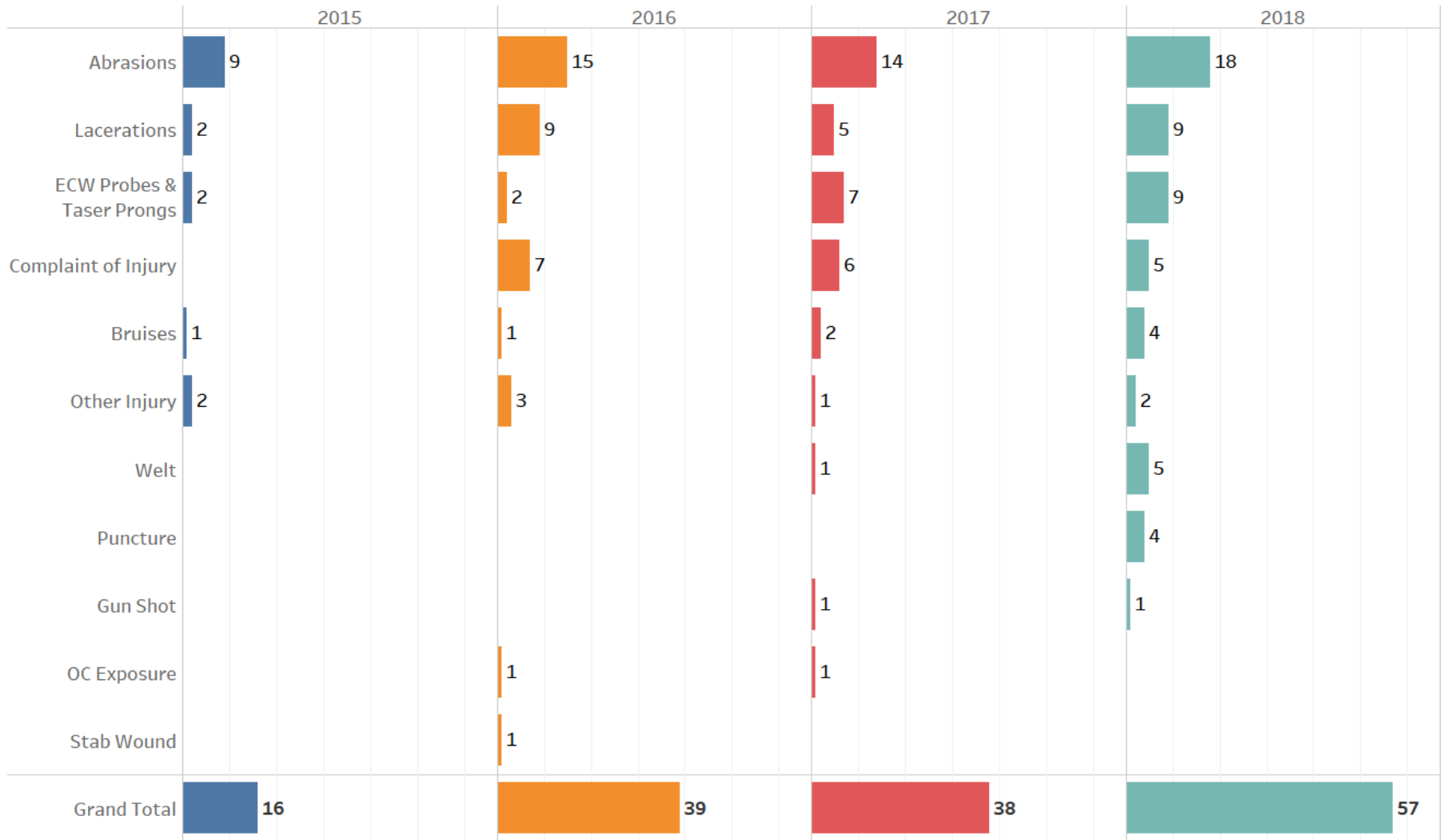
Behavioral Health Related Calls With Use of Force By Final CAD Call Type By Year From January 1, 2015 To October 15, 2018



The Number And Types Of Use Of Force In Behavioral Health Related Cases By Year



The Number And Types Of Citizen Injuries By Use Of Force In Behavioral Health Related Cases By Year



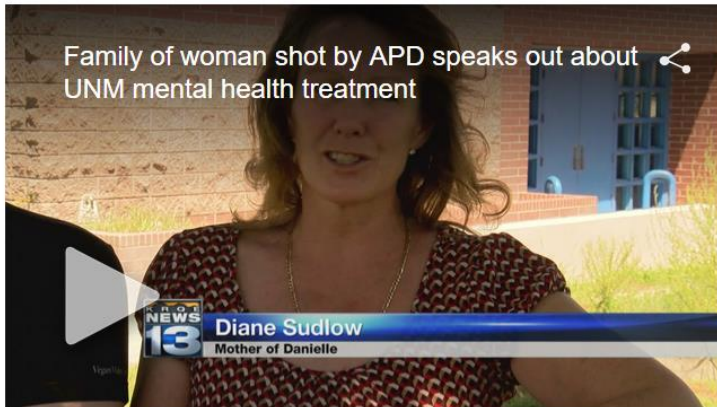
The Critical Importance Of Systems Of Support

Family of woman shot by APD speaks out about UNM mental health treatment



By Madeline Schmitt

Published: August 16, 2017, 5:23 pm | Updated: August 22, 2017, 8:33 pm



ALBUQUERQUE, N.M. (KRQE) – The family of a [young woman shot by Albuquerque Police last week](#) is speaking out. The Sudlows are voicing frustration and anger with UNM's Psychiatric Care Center and its consistent admittance and quick release of Danielle, despite her clearly needing help.

Diane Sudlow, the mom of Danielle, and Danielle's sister, Charlotte, sat down with KRQE News 13 Wednesday.

APD: Man shot after opening fire with rifle

By Steve Knight / Journal Staff Writer

Published: Sunday, August 19th, 2018 at 4:35pm

Updated: Sunday, August 19th, 2018 at 10:59pm



APD officers are at the scene of an officer involved shooting on Dallas NE near Chico. (ADOLPHE PIERRE-LOUIS/JOURNAL)

The Number And Types Of Officer Injuries In Behavioral Health Related Cases By Year



Data Are Preliminary And These Are Cases Which Were Known To Law Enforcement As Behavioral Health Related At The Time

How Can We Think Smarter About Helping The People Involved in Behavioral Health-Related Encounters With Law Enforcement?

- **How Do We Gather Critical Information On The Large Number Of Behavioral Health-Related Encounters Most Effectively?**
- **How Can We Evaluate The Urgent Needs Of Individuals Experiencing A Behavioral Health Crisis So That Appropriate Levels Of Intervention Can Be Deployed Effectively?**

C.I.T. WORKSHEET

CAD Number:	Case Number:	Agency: APD	Date of Incident: 05/28/2018
Officer	ID #	Area: FOOTHILLS	Beat: 531 Officer's Shift: DAY Team: 3

Did a Supervisor Respond to the Scene: NO If yes, please fill out the Supervisor Name and ID # below.

Supervisor Name: _____ ID # _____

Did a Specialized Unit Respond: NO
YES/NO UNIT

Did an E.C.I.T. Officer show up on scene? NO If yes, please fill out the E.C.I.T. Officer Name and ID # below.

E.C.I.T. Officer Name: _____ ID # _____

Did a C.I.U. Detective/COAST show up on scene? NO If yes, please fill out the C.I.U. Detective Name and ID # below.

C.I.U. Detective/COAST Name: _____ ID # _____ Subject Homeless: NO

Subject's Name: _____
(LAST) (FIRST) D.O.B. AGE PHONE

Subject's Address: _____
STREET ADDRESS APT # CITY STATE ZIP CODE

Subject's Description: W - WHITE H F 5' 07" 220 BRO BLACK - BLK
RACE ETHNICITY SEX HEIGHT WEIGHT EYE COLOR HAIR COLOR

Reason for Contact: CALL FOR SERVICE

Other Reason Contacted: _____ Welfare Check? NO

Was Subject Armed? NO Type Of Weapon: _____

Was Subject Arrested? NO Arrested For? _____

Substance Use: NONE

Other Type Of Substance Use: _____

Was There A Mental Health Transport? YES Mental Health Transport To Where? KASEMAN

Transported By Who? ALBUQUERQUE AMBULANCE

Self-Disclosed Mental Illness: UNK If "Yes", Then select the type of Mental Illness: _____

Notes for Self-Disclosed Mental Illness (If Any)

Does the Subject claim to be a U.S. Military Veteran? UNK If "Yes", Enter the Military Branch: _____

Veteran Notes (If Any)

Risk Assessment: SUICIDE THREAT If Subject attempted suicide, did subject die as a result? _____

Explain Risk Assessment(s) (If Any)

UNKNOWN

Use of Force: NO Person Code INT Report Written? YES

Disposition of Encounter: INVOLUNTARY MENTAL HEALTH TRANSPORT

Resources Provided: CIU REFERRAL

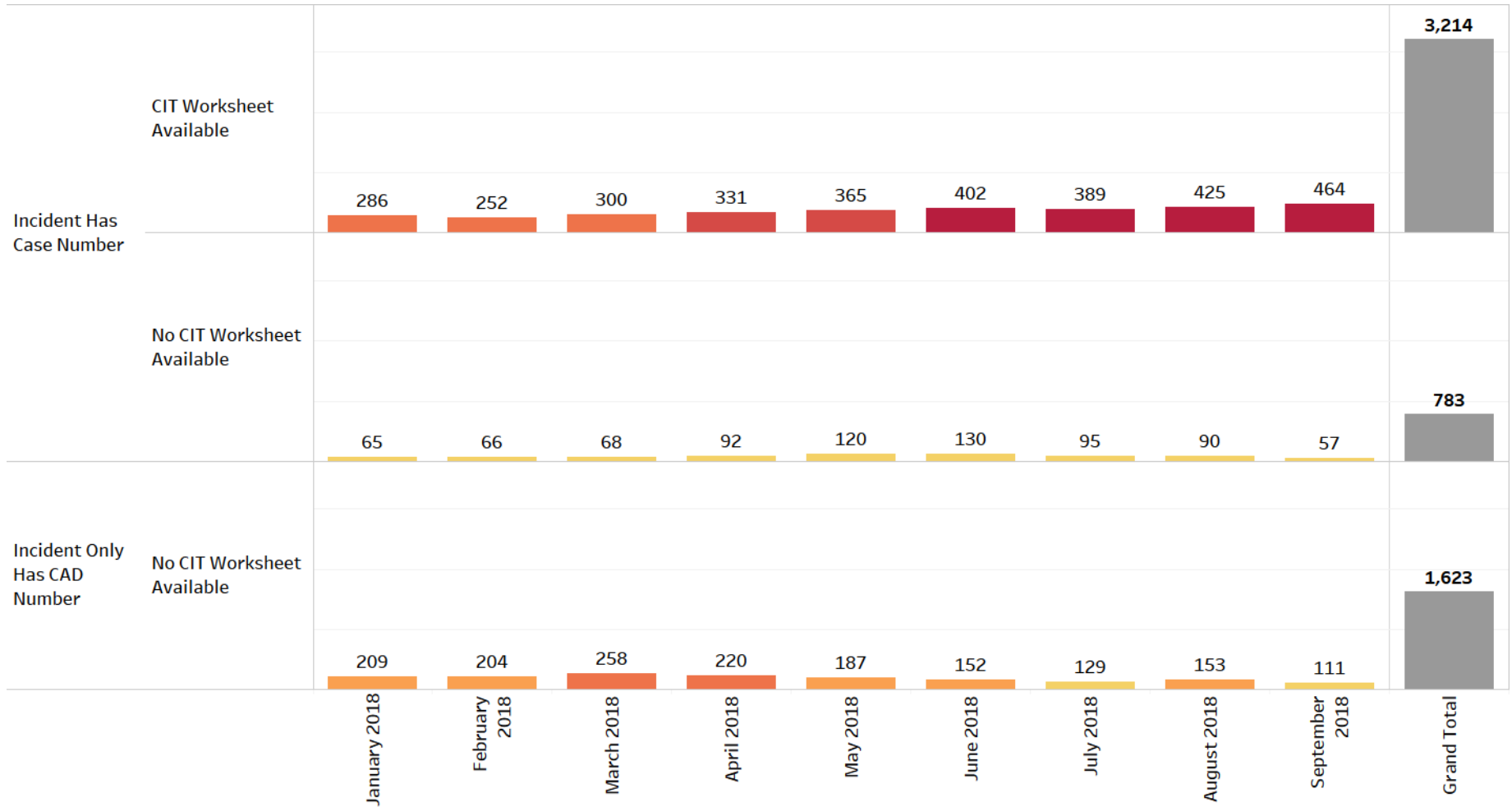
Other Resources Provided: _____

The CIT Worksheets

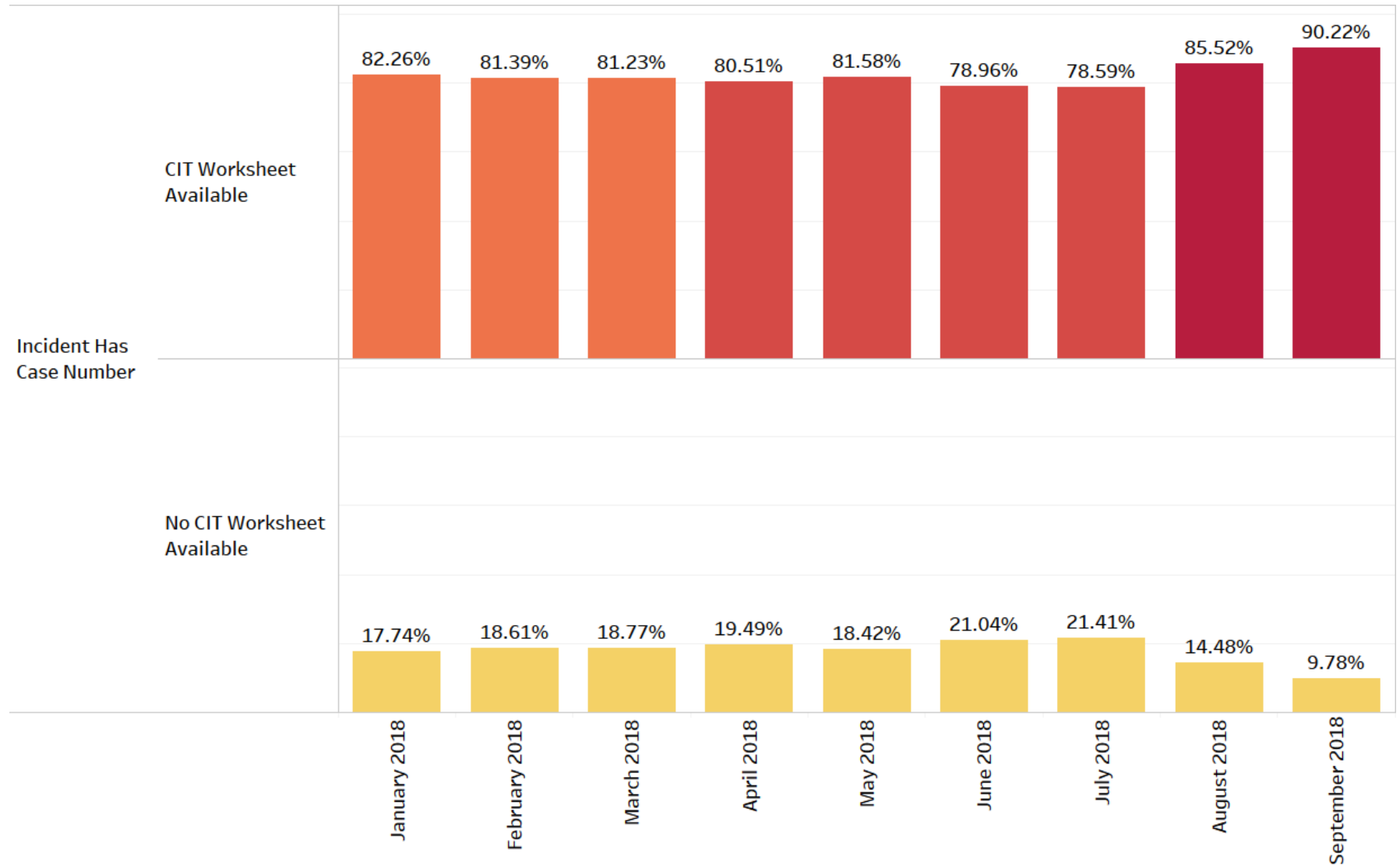
**Please Give A Brief Narrative About The
Encounter With The Subject**

APD Has Been Tracking The Implementation Of The CIT Worksheets

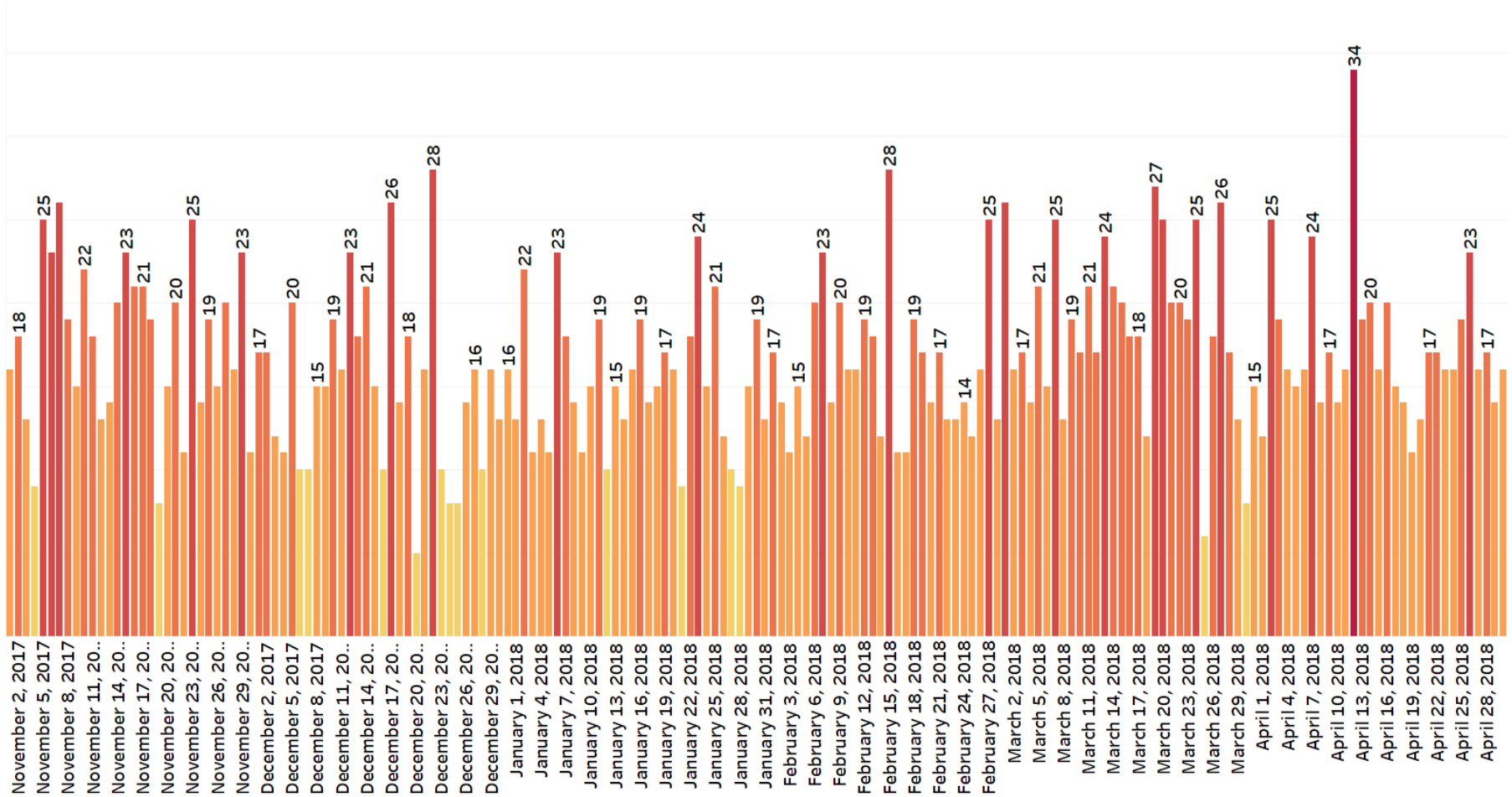
These Data Are From January 2018 To September 2018



APD Has Been Tracking The Implementation Of The CIT Worksheets. These Data Are From Incidents Resulting In Police Reports From January To September 2018



Over 3,000 CIT Worksheets Were Completed By APD Field Officers Between November 2, 2017 and April 28, 2018



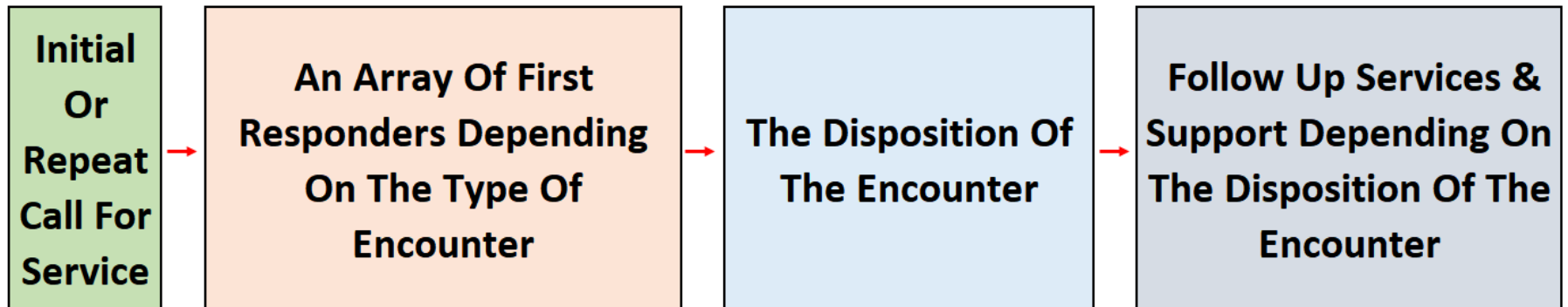
TRIAGE



FIG. 56.—Triage, 42d Division, near Suippes, France, July 17, 1918

The French word “trier”, the origin of the word “triage”, was originally applied to a process of sorting, probably around 1792, by Baron Dominique Jean Larrey, Surgeon in Chief to Napoleon's Imperial Guard. (Source: Iain Robertson-Steel, Emergency Medicine Journal, 2006 Feb; 23(2): 14-155)

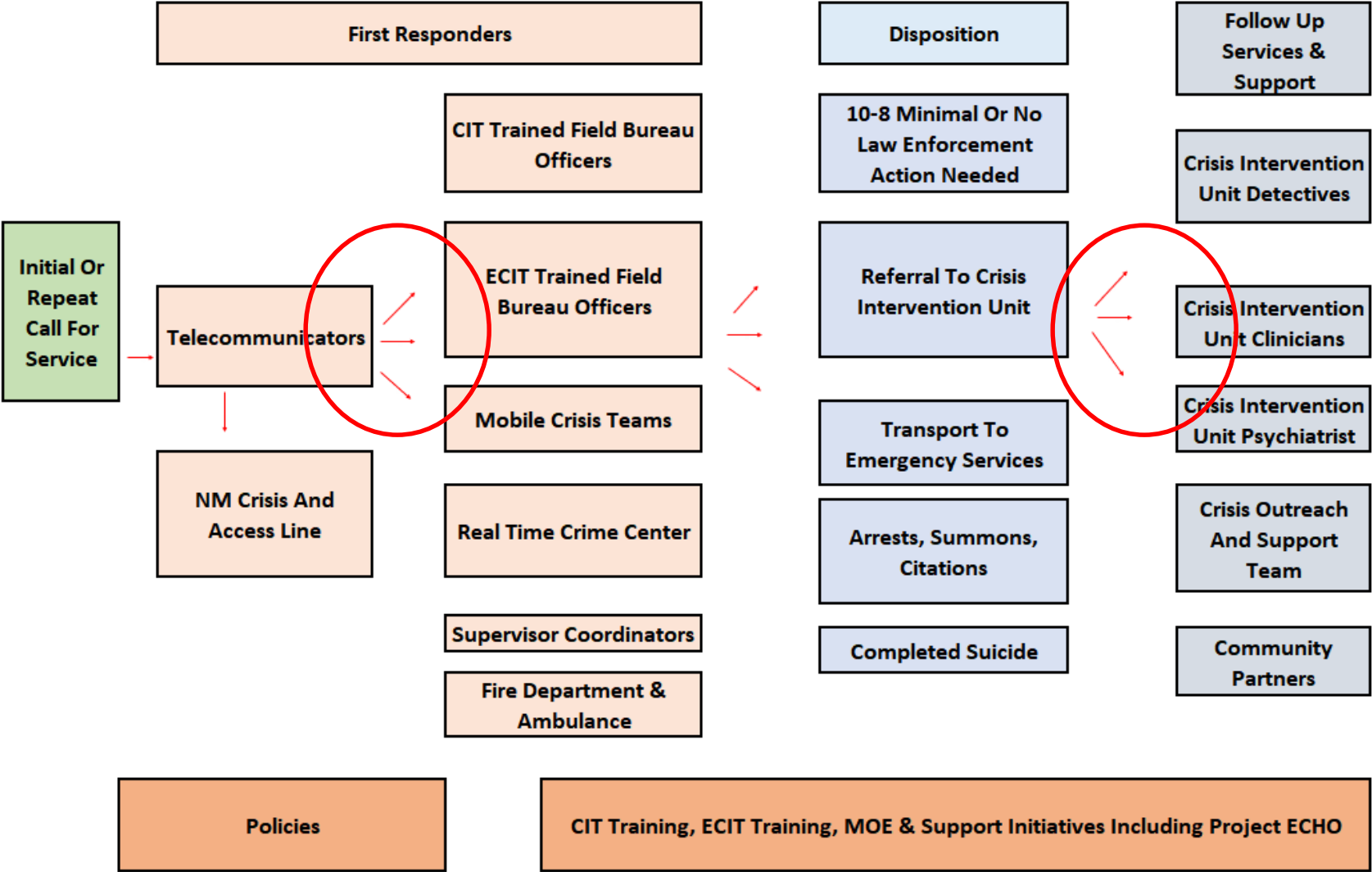
APD'S APPROACH TO CIT ENCOUNTERS



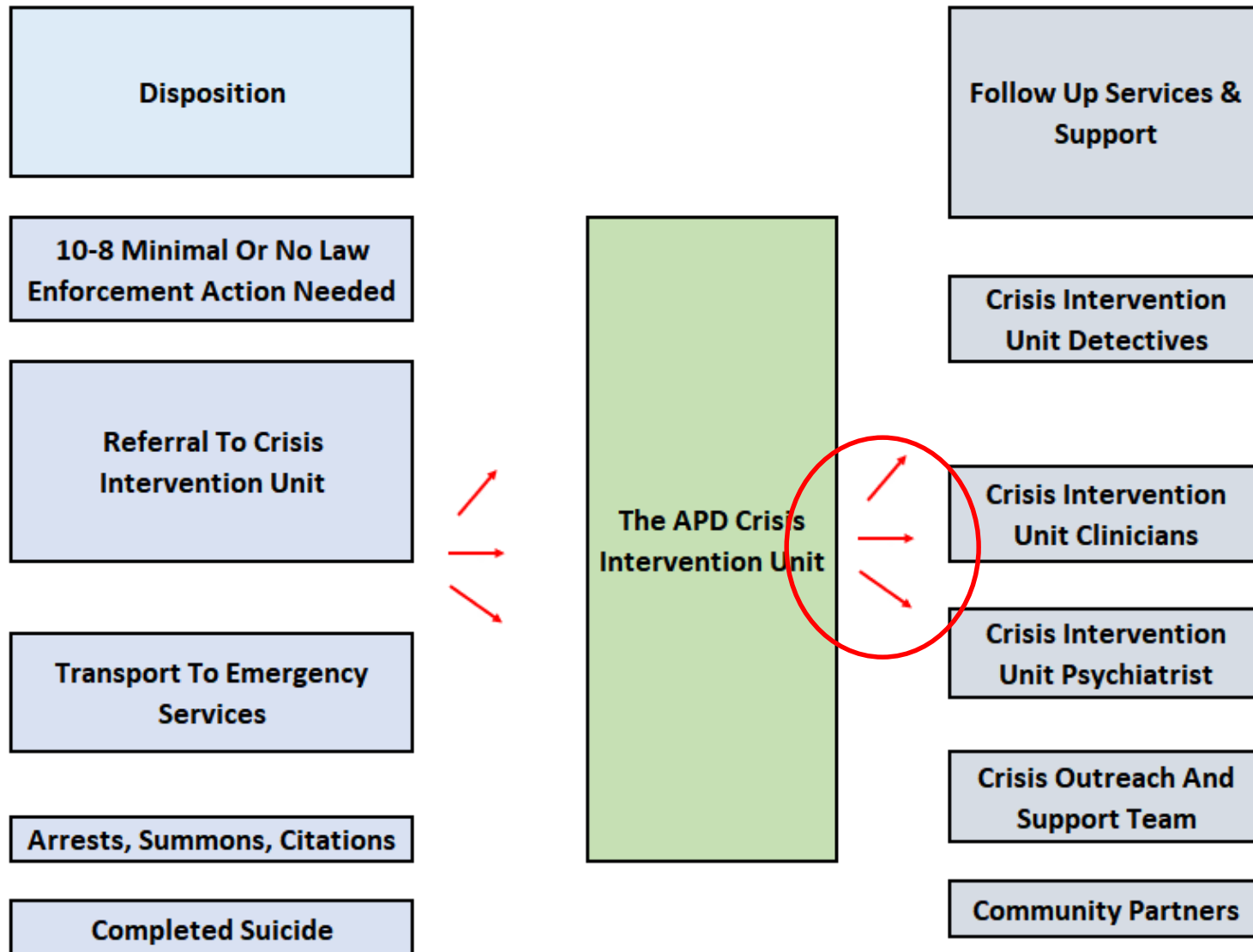
Policies

**CIT Training, ECIT Training, MOE & Support Initiatives
Including Project ECHO**

How Do We Put The Right People At The Right Place?



How The APD Crisis Intervention Unit Uses CIT Referrals And Reports



Expert Knowledge Was Used To Help Computers Learn Chess

What Expert Knowledge Do Police Officers Use?

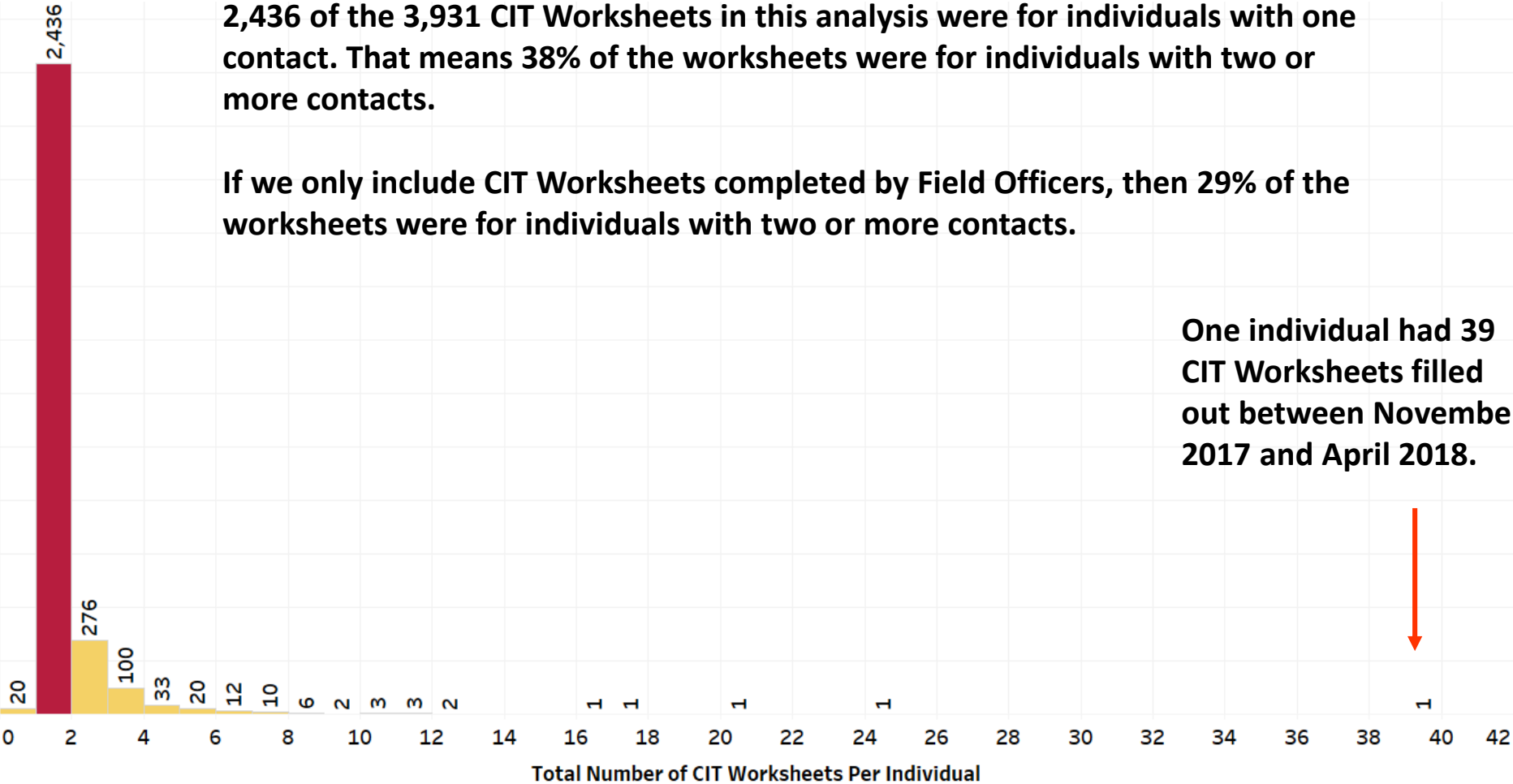


How Often Does APD Encounter The Same Individuals?

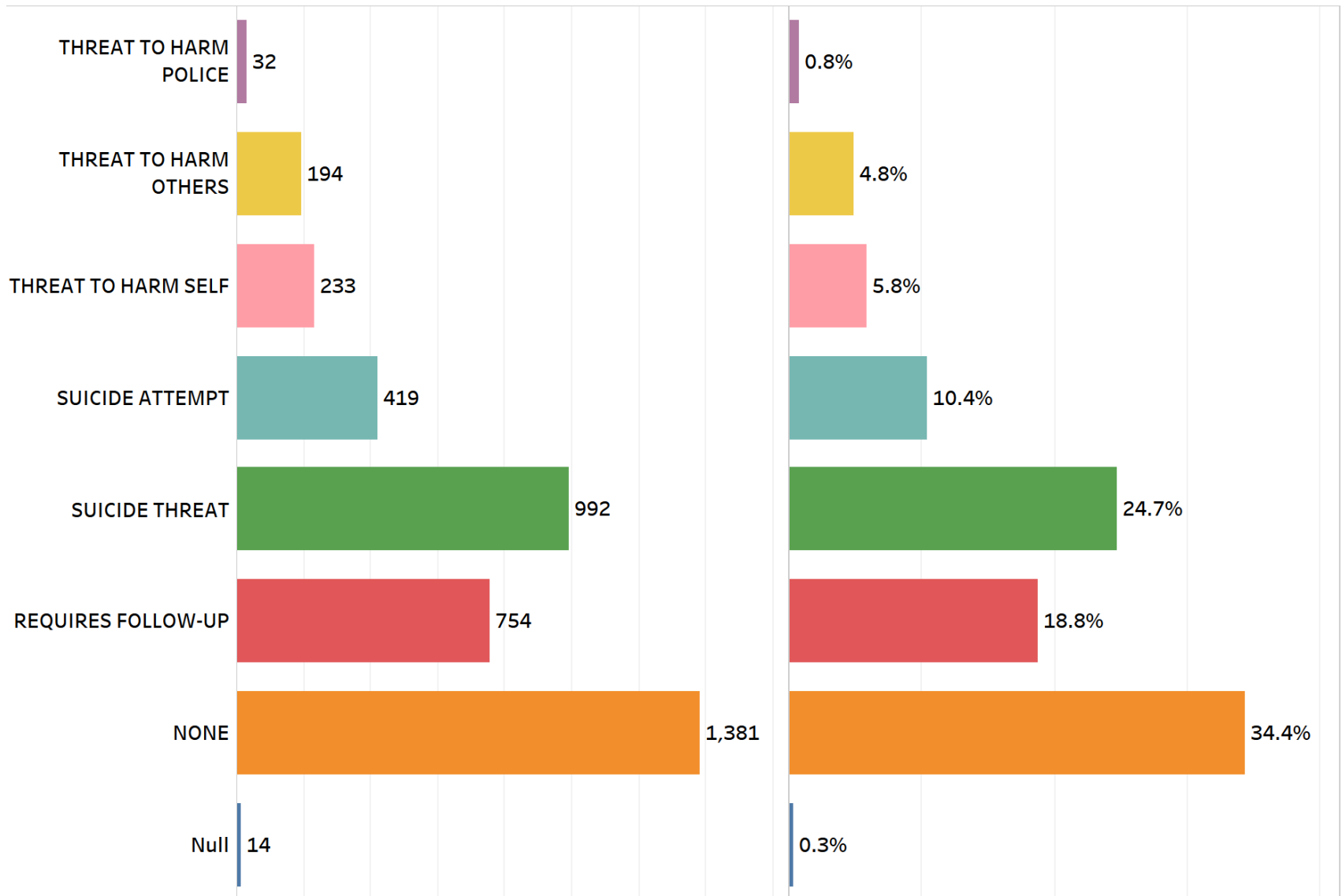
2,436 of the 3,931 CIT Worksheets in this analysis were for individuals with one contact. That means 38% of the worksheets were for individuals with two or more contacts.

If we only include CIT Worksheets completed by Field Officers, then 29% of the worksheets were for individuals with two or more contacts.

One individual had 39 CIT Worksheets filled out between November 2017 and April 2018.



What Was The Risk Assessment Provided On The 4,000 CIT Worksheets Completed Between November 2017 and April 2018?



What Evidence of Threats and Plans Are Included In The Narrative On Risk Assessment?

SUBJECT HAS MADE PREVIOUS STATEMENTS ABOUT WANTING TO KILL HIS MOTHER, HER HUSBAND, THEN HAVE POLICE KILL HIM

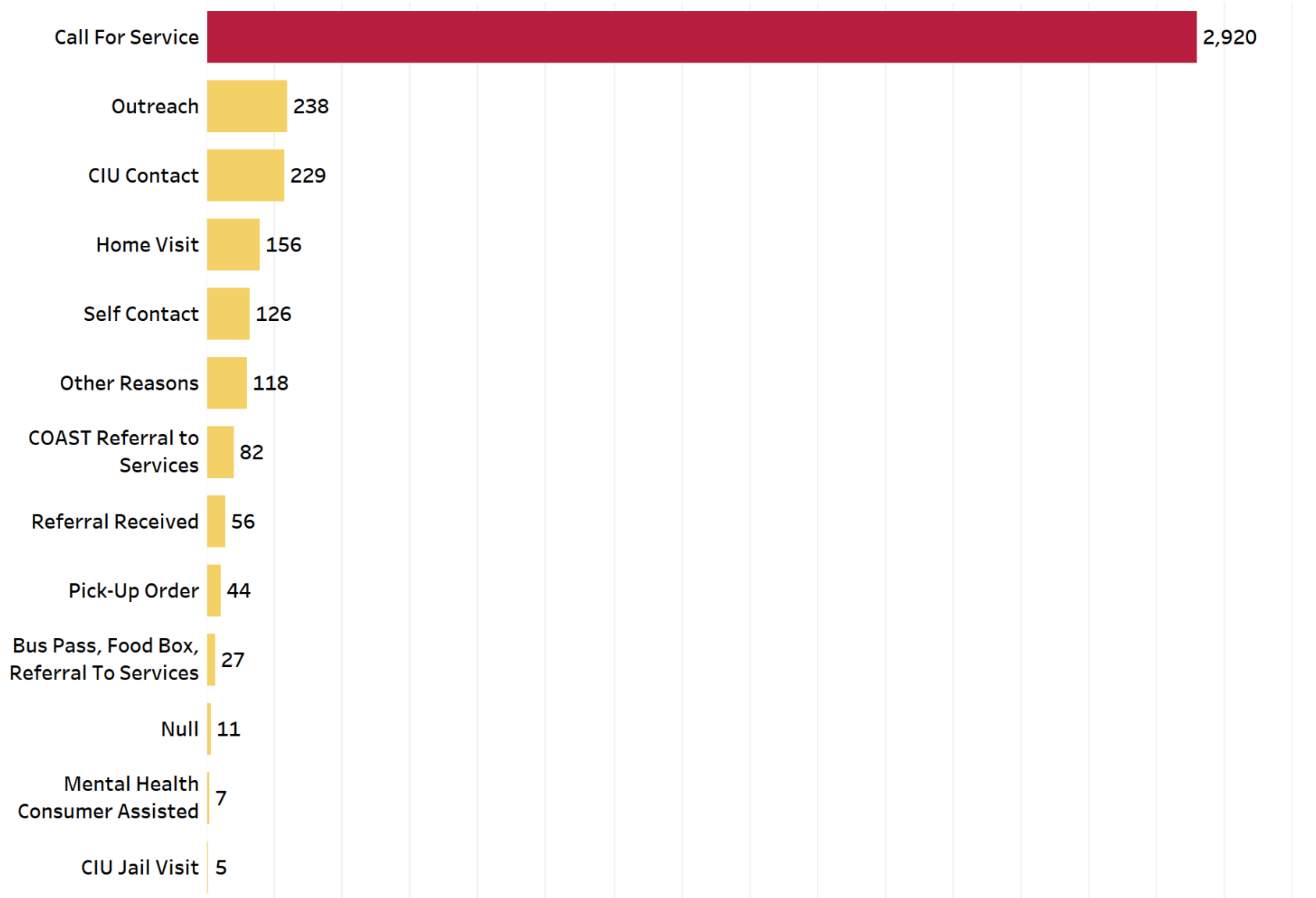
FATHER CALLED STATING THAT THE SUBJECT WAS WALKING AROUND THE HOME CARRYING A KITCHEN KNIFE. OFFICERS HAD RESPONDED THE NIGHT PRIOR BECAUSE THE SAME SUBJECT WAS ON THE ROOF WITH A KITCHEN KNIFE BECAUSE HE BELIEVED UNIDENTIFIED MEN WERE WALKING AROUND HIS HOME WITH FIREARMS. THE FATHER FELT THAT THIS SUBJECT WAS A THREAT TO THE PUBLIC.

SUBJECT FREQUENTLY CALLS DISPATCH REQUESTING AN OFFICER AND AT THE SAME TIME MAKES STATEMENTS THAT OFFICERS AND DISPATCHERS ARE EVIL. ON THIS DATE HE STATED THAT GOD WANTS HIM TO DO SOMETHING EVIL AT THE COORS SUBSTATION ON MONDAY. DID STATE TO ME THAT HE ATTEMPTED TO PURCHASE A GUN AT WALMART AND GOD INSTRUCTED HIM TO PURCHASE A GUN FROM TWO MEN.

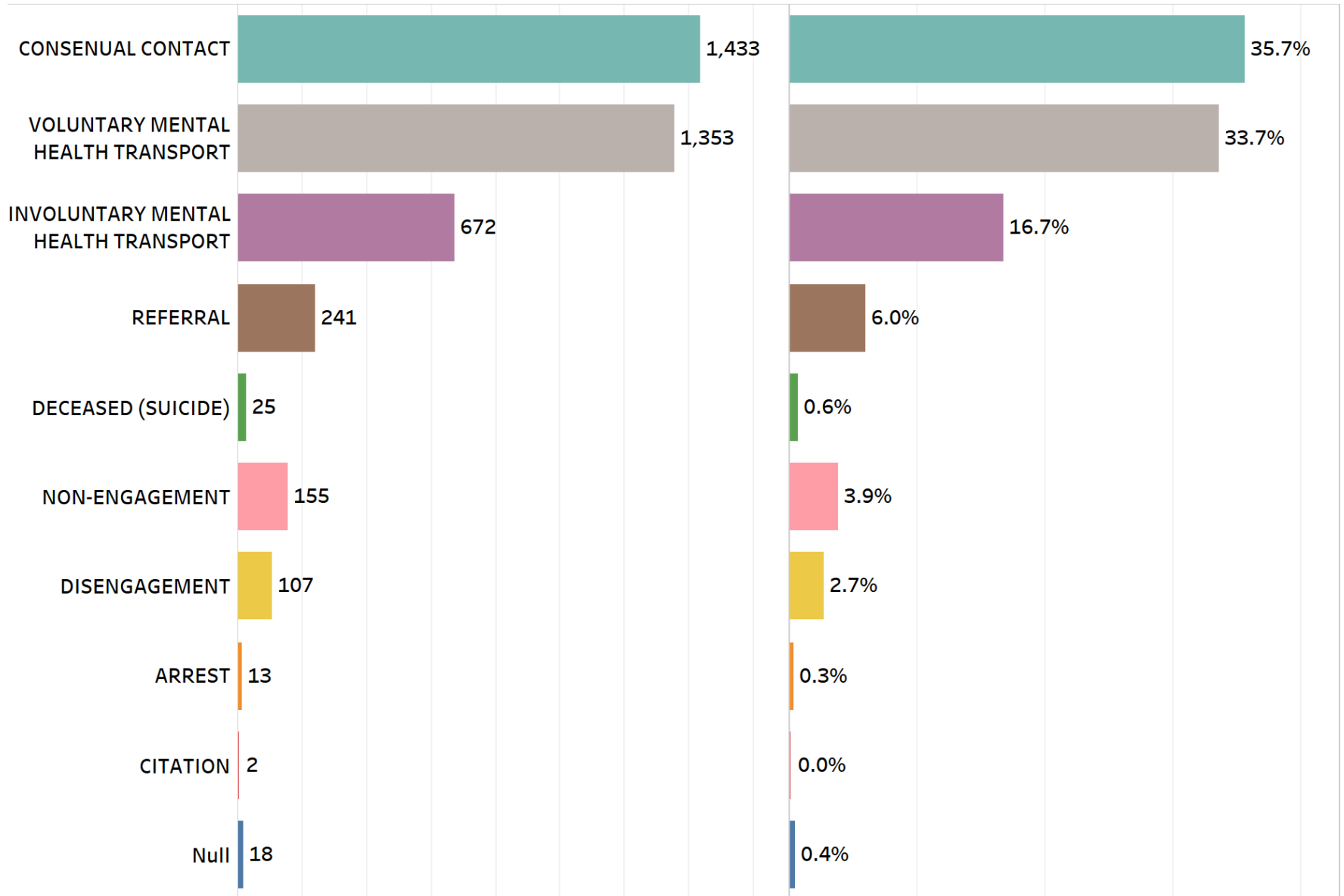
THE SUBJECT REPEATEDLY STATED THAT HE HATES POLICE OFFICERS, AND THAT HE WOULD FIGHT OFFICERS IN THE FUTURE. THE SUBJECT WAS ARMED WITH TWO KNIVES WHEN OFFICERS FIRST MADE CONTACT WITH HIM. THE SUBJECT STATED HIS ANGER TOWARDS POLICE COMES FROM HAVING HAD FRIENDS KILLED IN OFFICER INVOLVED SHOOTINGS.

SUBJECT IS EXTREMELY DANGEROUS, AND CARRIES MULTIPLE KNIVES. SUBJECT DISOBEYED ORDERS TO PUT HIS HANDS BEHIND HIS BACK; INSTEAD, SUBJECT MADE A SUDDEN MOTION TO REMOVE A KNIFE FROM BEHIND HIS BACK. THOUGH HE DROPPED THE KNIFE IMMEDIATELY, SUBJECT YELLED AND SCREAMED THAT HE WANTED TO FIGHT WITH POLICE OFFICERS. MOREOVER, SUBJECT HAD SEVERAL MORE KNIVES IN HIS CAR AND MOTORCYCLE.

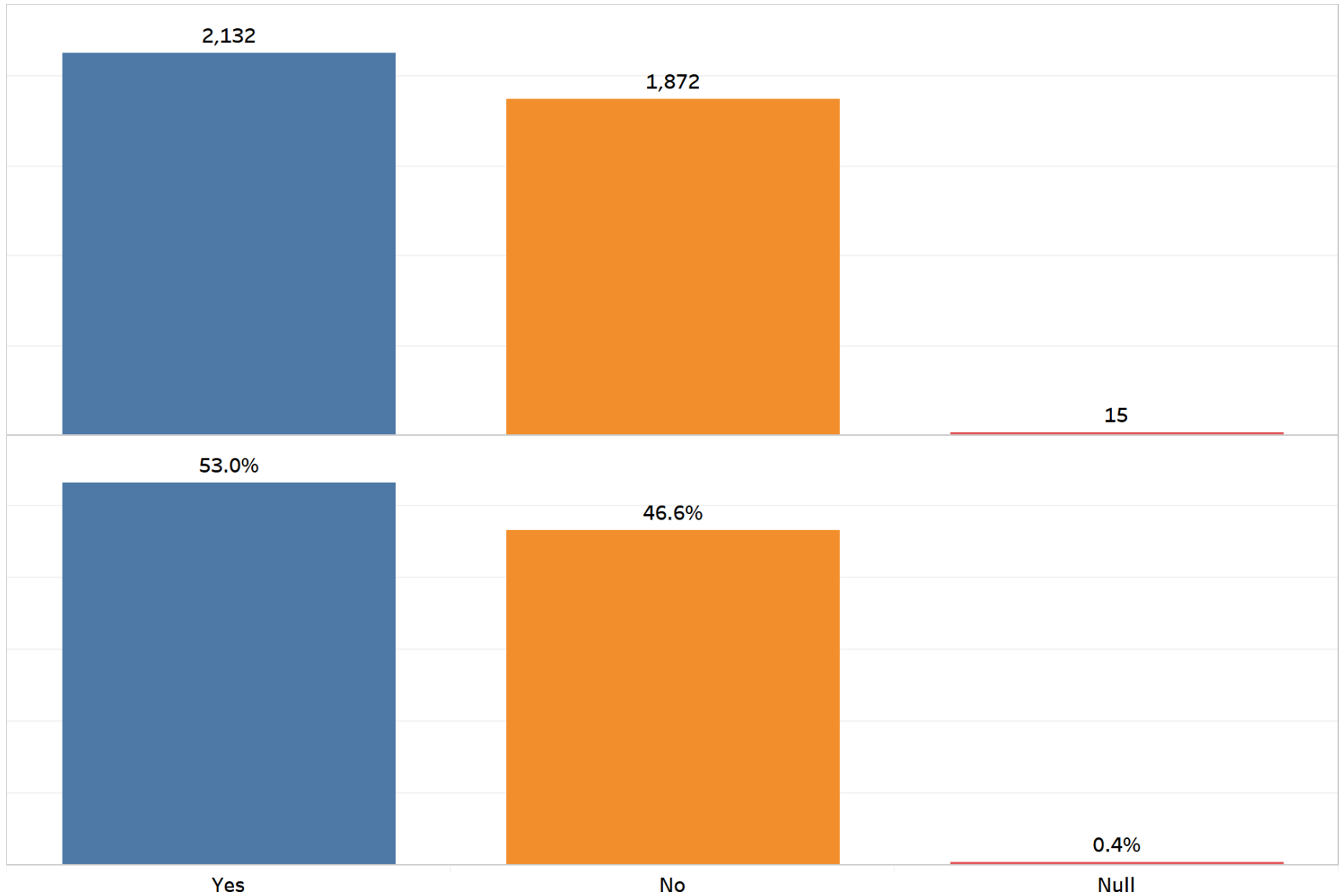
Reason For Contact Provided On The 4,000 CIT Worksheets Completed Between November 2017 and April 2018



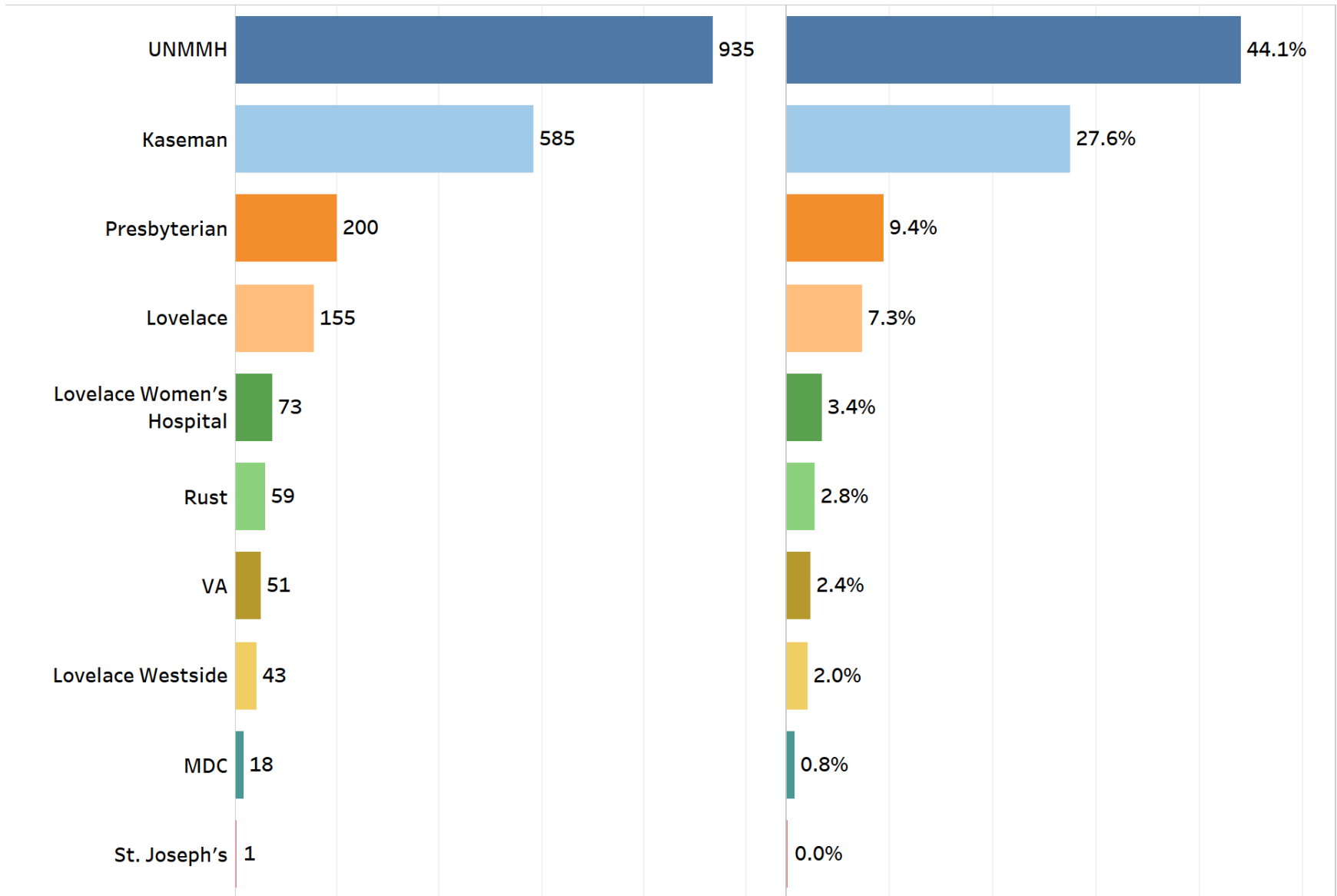
Disposition Of The Encounter Provided On The 4,000 CIT Worksheets Completed Between November 2017 and April 2018



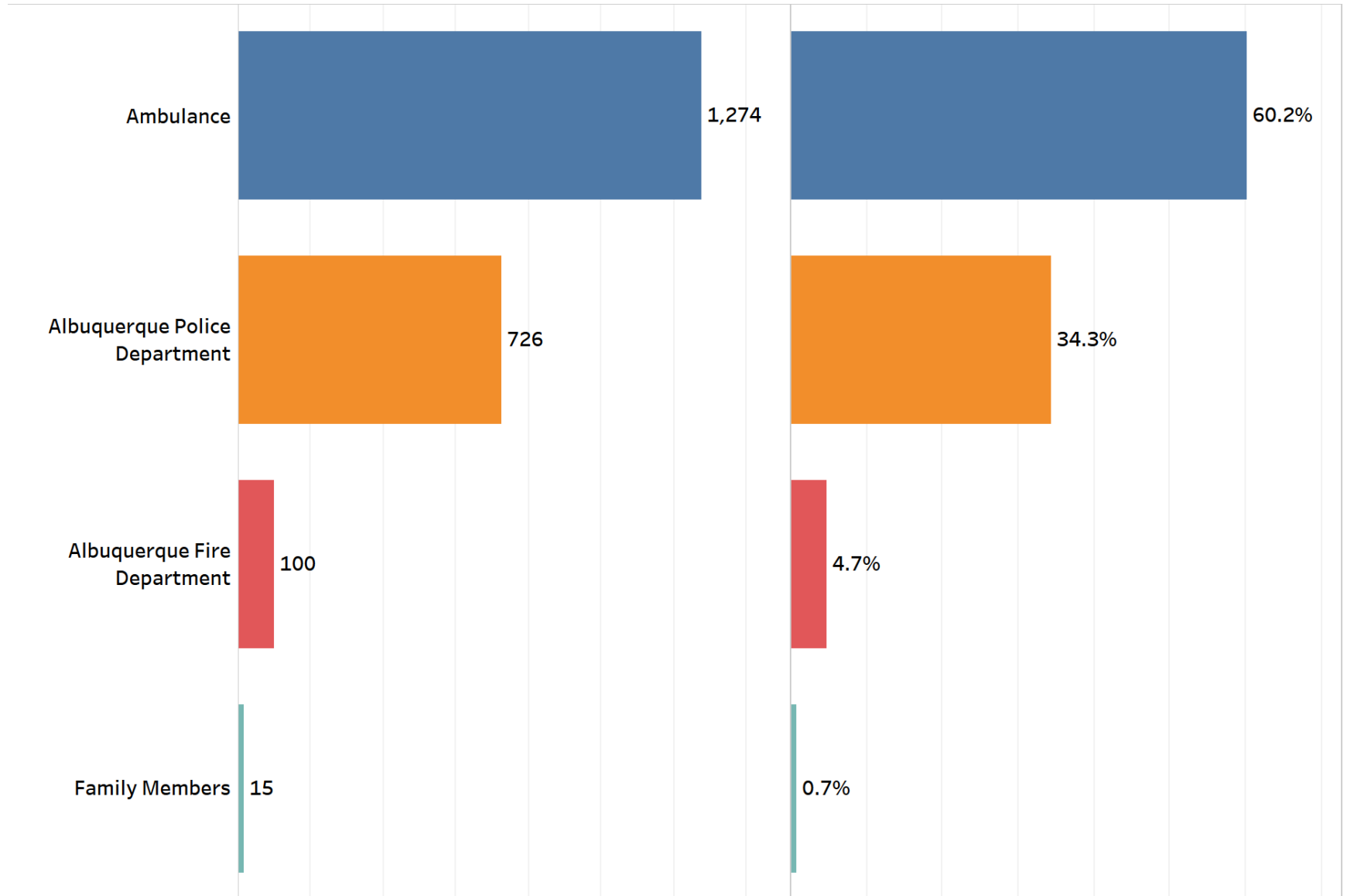
Was There A Mental Health Transport Provided On The 4,000 CIT Worksheets Completed Between November 2017 and April 2018



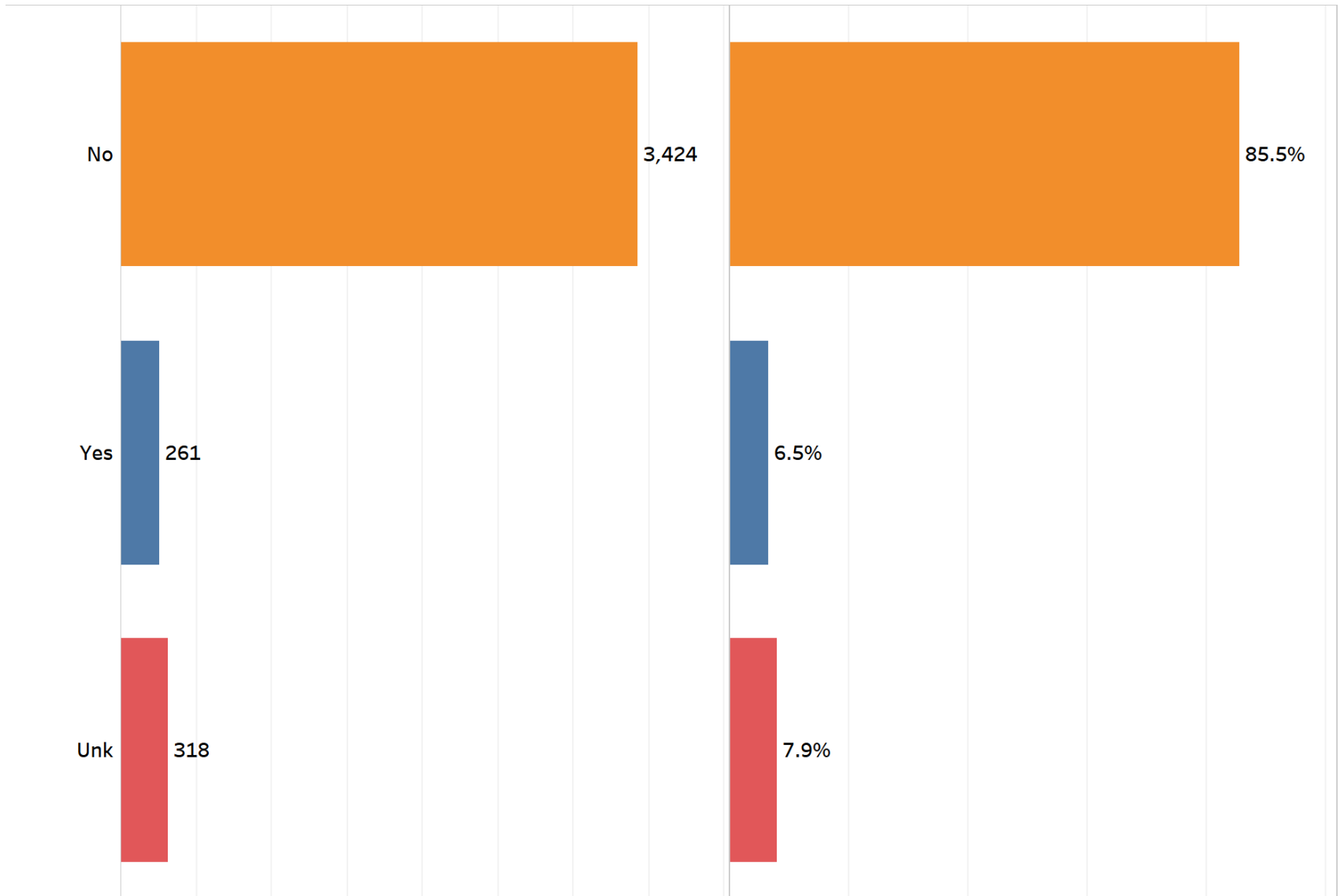
If There Was A Mental Health Transport, Where Did It Go?



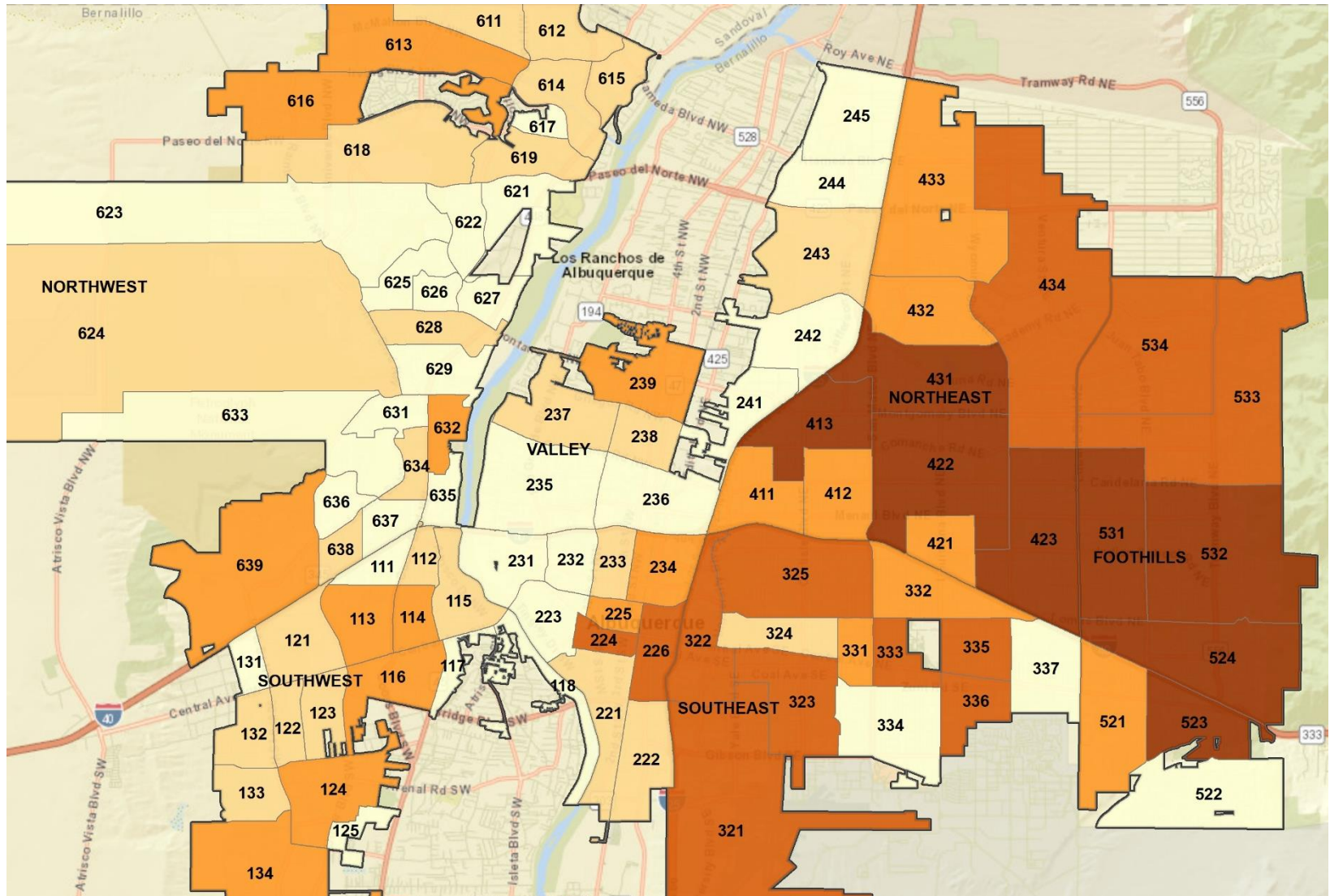
If There Was A Mental Health Transport, Who Provide The Transport?



Did The Subject Claim To Be A U.S. Military Veteran Provided On The 4,000 CIT Worksheets Completed Between November 2017 and April 2018?



How Do We Get Smarter About Taking Care Of Our City?



Number Of Behavioral Health Related CFS Per Beat

