ISC Meeting Minutes

Date: November 13, 2013 Time: 1:30 p.m. Location: ITSD - Grand Central

P	Stephanie Yara	P	Peter Ambs	P	Dr. Laurie Schatzberg
	City Council		ITSD		UNM
A	Dr. Bernard J. Sharum	P	Clint Hubbard	A	Davis Lee
	Capella University		APD		APS

P – Present; A – Absent

WHAT	WHO	TIME	AGENDUM
Housekeeping:			
Call to order	Andre O'Brien	1	Meeting was called to order at 1:42 pm.
Roll Call	Ramona	1	
Review and Approve Agendum	Andre O'Brien	1	Clint Hubbard made a motion to approve the Agendum; second by Laurie Schatzberg. Motion carried unanimously.
Review and Approve Minutes from Previous ISC Meeting	Andre O'Brien	2	ISC Minutes 09-11-13.pdf Last meeting held September 11, 2013 October 9, 2013 meeting cancelled. Clint Hubbard made a motion to approve the Agendum; second by Peter Ambs. Motion carried unanimously.
Public Comment		0	second by 1 eter Ambs. Wotton carried unanimously.
ISC Actions		0	
Standard Equipment over \$25K Approved by the IT Services Manager		0	 Los Volcanes Senior Center Computer Lab Replacement PC's Senior Affairs – Gary Anderson - \$27,030.25 - This request is for replacement PC's for the Los Volcanes Senior Center Computer Lab. These PC's will replace aging/obsolete equipment. Exchange 2010 Upgrade – Information Technology Svcs. – Andre O'Brien - \$529,827.78 - Upgrade Exchange 2003 to 2010 with provision to move to 2013 when completed. On April 8, 2014 Microsoft will stop supporting Exchange 2003. There is no upgrade part to 2013 so we must upgrade to 2010 and run in native mode before considering a 2013 upgrade. There will be some software maintenance starting FY 16. H/W will be purchased with maintenance upfront; there will be

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- an impact in FY17.
- <u>Service Now Licenses</u> Police Timothy Espinosa \$33,385.92 320 ServiceNow Licenses. Technical Services needs to have this software in order to access the help desk data base so we can track help desk tickets that belong to APD.
- Netbackup Police Timothy Espinosa \$25,116.07 Sync Netbackup upgrade-second storage shelf and support for 36 months. To provide a backup space for the Tiburon and APD servers/applications.
- Point Of Sale Units GOLF Timothy G. Martinez \$25,034.16 Point of Sale software system at all golf courses. This is a complete replacement for a very old system which is no longer supported by the vendor.
- <u>Upgraded Laser Scanner Crime lab</u> Timothy R. Espinosa \$52,377.47 1FARO Focus 3d laser scanner and components, maintenance software, 3day training course. Albuquerque police crime lab is in need of acquiring a scanner that has a fast scan rate, light portable and at a fair price, in order to document and measure crime scenes. The Faro scanner meets all of the needs for documenting and measuring crime scenes and has an additional benefit of being the only scanner on the market that is capable of determining bloodstain origins for crime scene reconstructions.
- Library Public Access Computers FY14 Phase 2 John F. Meier \$106,250.00 Purchase 100 Dell Optiplex 3010 PCs to replace Gateway 4300 PCs at various libraries for public access. Purchase on NCPA Contract Number: NCPA01-01. This purchase of 100 new PCs is phase two of a three phase project to replace the library's old Gateway Public Access Computers. The new PCs will offer our customers the use of Windows 7 and Office 2013 where they are now using Windows XP and Office 2003. The PCs also come bundled with Public Access Computing software for profile management in addition to Child, Middle School and High School learning software.
- Aviation PD Tablets Patrick Frias \$85,120.00 38
 Panasonic FZ-G1 rugged tablets with downgraded windows 7 os and computrace. Aviation police MDT's are outdated and need to be upgraded in preparation of the new CAD rollout. Current CF-30's do not meet standards for windows 7.
- Mesa Verde Computers Eddie V. Andujo \$34,508.00 Hp 6300 pro all in one,4gb ram, 500gb

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			 hd. 25 Microsoft 2013 Liceneses (will install 2010 on computers). Hp Color Laserjet Enterprise cp452dn. New computers and licenses to replace older ones. DEPARTMENT LAPTOP UPGRADE - Andy M. Garcia - \$26,076.00 - New Laptops to replace old ones and add new ones to our mobile fleet within the department. Service Now Licenses - Timothy R. Espinosa - \$33,385.92 - 320 ServiceNow Licenses. Technical Services needs to have this software in order to access the help desk data base so we can track help desk tickets that belong to APD. Netbackup - Timothy R. Espinosa - \$25,116.07 - 1- Symc Netback up upgrade-second storage shelf and support for 36 months. To provide a backup space for the Tiburon and APD servers/applications. 	
New Business		0		
Review IS Requests over \$25K	All	0		
Review and Approval of Policies	All	10	• Commodities Commodity Standard.pdf Motion to commence discussion made by Clint Hubbard; second by Peter Ambs. Andre O'Brien gave a brief overview of the updated Commodity Standards (previously approved by the Technical Review Committee) and responded to questions. Paul Chapman reviewed the ServiceNow flowchart of the TRC request management process.	
Other New Business		15	Other Items IT Plan FY14ITPlan.dox (30 KB) Motion to commence discussion made by Clint Hubbard; second by Laurie Schatzberg. Peter Ambs gave an overview of the 2014 I/T Plan (previously reviewed and approved by the Technical Review Committee). Discussion included: intent to incorporate a managed desktop program for the City; a collective upgrade or refresh for 20% of City PCs and IT inventory annually for five years; bringing currently outdated City hardware and software	

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			up-to-date; consolidation of City data centers; Exchange upgrade to 2010. Peter also announced that the City of Albuquerque was recently listed 7 th in the nation for the 2013 Digital Cities Survey. Call to question by Peter Ambs; motion carried unanimously.
Large Project Status			
Unfinished Business			
Problems, Warnings, Situational Awareness, Saved Rounds?	All	0	
Action Items		0	
Total Time		30	