

Summary of Group # 1: Gaps Analysis (Formally known as: Identifying Services and Resources)

Wednesday July 16, 2014

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- Most of the discussion focused on the necessity for an integrated system of behavioral health care within the metro-area:
 - BH agencies were named that most of us knew nothing about
 - There is little, if any, communication between the behavioral health agencies serving people who are experiencing poverty, homelessness, incarceration, racism and other forms of oppression
 - The current public insurance structure (Centennial Care) is a huge barrier to the delivery and receipt of behavioral health services--each managed care organization (MCO) uses a different billing and reporting system and cannot effectively communicate with insured individuals/families who are experiencing homelessness
- The point was made, University of New Mexico Hospital cannot be “everything” in health care for everyone:
 - UNMH might allocate its resources differently to provide a continuum of behavioral health services for people experiencing poverty (“step-down care”)
 - Recognition and discussion of the fact that many smaller behavioral health (and physical health) agencies have nowhere to turn, except to UNMH, for people in severe crisis
- Finally, members recognize the need for a true system of health care in Albuquerque. All agreed an updated ‘gaps’ analysis is important and an inter-agency communication highway must be developed for the system to work. However, there is no time to inventory all existing services/agencies, complete an ID of all the gaps and analyze all the communication barriers (HIPAA, segregated notes-BH/Medical, etc.) before October 2014. And, the group will work hard to outline as much of the above as possible. This group will set-up another meeting---date to be determined the week of 7/21/14 and then sent to the larger task force.

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