

Goal: COMMUNITY AND CULTURAL ENGAGEMENT

Desired Community Condition(s)

Residents are active participants in civic and public affairs.

Program Strategy: SENIOR VOLUNTEERISM

32503

Provide opportunities for individuals to get involved in their community by volunteering their time and talent to support seniors and others.

Department: SENIOR AFFAIRS

Service Activities

Volunteer Programs

Strategy Purpose and Description

Mission: To provide awareness and opportunities for individuals to get involved in their communities by donating their time and talent to support seniors, non-profit agencies and government organizations, and to impact identified community needs through collaboration.

Core Services: All volunteer programs (Senior Companion Program, Foster Grandparent Program, Retired and Senior Volunteer Program) provide numerous opportunities for individuals to become involved in the community by volunteering their time and energy to identified community needs (e.g., teen pregnancy, mentoring, childhood immunization, home-bound frail elderly, etc.). Through volunteerism, individuals interact with the community at large, thereby preventing isolation and impacting social need. Senior Information provides current information about community resources, link people with services, and provide follow-up as practicable.

Primary customers : Seniors/non-seniors volunteers and non-profit agencies, government organizations, and the community at large.

Current State: Because of diminishing financial resources, and increasing social needs, the demand for volunteers is high. DSA has the large base of potential volunteers and the Volunteer Programs are constantly recruiting new volunteers, but are hampered by finite budgets to support new recruits.

Conditions being addressed: Residents feel a part of their community and are actively involved.

Changes and Key Initiatives

Changes: No significant changes from previous year in program strategy. Strategy outcomes and measurements are being revised.

Key Initiatives: Streamlining volunteer reporting mechanism; adding new volunteer sites, increasing outreach and involving more volunteers.

A WEB page for programs is being developed to market DSA services to existing and potential customers.

Volunteering screening initiative is being implemented in FY05.

Input Measure (\$000's)

2001	110	110 GENERAL FUND	10
2001	265	265 OPERATING GRANTS FUND	895
2002	110	110 GENERAL FUND	10
2002	265	265 OPERATING GRANTS FUND	895
2003	110	110 GENERAL FUND	1
2003	265	265 OPERATING GRANTS FUND	899
2004	265	265 OPERATING GRANTS FUND	970
2005	265	265 OPERATING GRANTS FUND	936
2006	265	265 OPERATING GRANTS FUND	893

Strategy Outcome	Measure	Year	Project	Mid Year	Actual	Notes
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Senior residents feel a part of their community and are actively involved as a result of providing volunteer opportunities.

Seniors perceive they are more actively involved in their community as a result of providing volunteer opportunities and greater awareness of community resources and issues.

2001

2002

2003

2004

2005

2006

TBD

TBD

TBD

TBD

TBD

Goal: COMMUNITY AND CULTURAL ENGAGEMENT
Parent Program Strategy: SENIOR VOLUNTEERISM
Department: SENIOR AFFAIRS

Service Activity: Volunteer Programs **3240000**

Service Activity Purpose and Description

Services: Senior Companion seniors, aged 60 and older, volunteer 20 hours per week, one-on-one, with frail, home-bound seniors; income-eligible seniors receive stipend of \$2.55 per hour. Foster Grandparent Program seniors, aged 60 and older, volunteer 20 hours per week with high risk children. RSVP Recruits, trains, places seniors, aged 55 and older, to volunteer in non-profit community agencies and government organizations. Hands On volunteers are of all ages and support seniors primarily one-on-one in their homes; includes household management tasks, meal preparation, transportation, and may include home chore projects. The Generation Connection builds relationships between the generations through shared activities.

Primary Customer: Volunteers are recruited primarily from the senior citizen population with the exception of the Hands on Albuquerque program which recruits volunteers older than 18.

Current State: Demand for volunteers and volunteer sites continues to grow. Limited staff and financial resources continues to limit our ability to meet those demands.

Conditions Being Addressed: We are implementing a targeted recruitment plan for new volunteers and volunteer sites as we search for additional finances.

Changes and Key Initiatives

Key Initiatives: Begin reporting Federal Programming for Impact to identify the impact DSA volunteer programs have on the community.

Input Measure (\$000's)

2002	110	110 GENERAL FUND	10
2002	265	265 OPERATING GRANTS FUND	895
2003	110	110 GENERAL FUND	1
2003	265	265 OPERATING GRANTS FUND	899
2004	265	265 OPERATING GRANTS FUND	970
2005	265	265 OPERATING GRANTS FUND	936
2006	265	265 OPERATING GRANTS FUND	893

Strategic Accomplishments

None

Output Measures	Year	Projected	Mid-Year	Actual	Notes
# of volunteer opportunities	2001			7,670	
# of volunteer opportunities	2002	9,280	14,308	52,514	
# of volunteer opportunities	2003	33,513		59919	Changed the way opportunities were measured.
# of volunteer opportunities	2004	33,513	14976	60,704	Changed the way opportunities were measured.

Number of volunteers.	2005	60,000	measure cha	See notes	<i>Because the measure was changed, reporting and data entry was not done correctly. Numbers show that the program achieved over 400% of the goal. In FY05 output measurement was changed from volunteer opportunities to total number of volunteers which should be a more accurate measure. DSA will begin to identify the impact that volunteers have on the community by reporting the Federal Programming for Impact measurements used by SCP, FGP and RSVP. A quality measure is needed for this program.</i>
	2006	60,000			

Output Measures	Year	Projected	Mid-Year	Actual	Notes
volunteer hours	2001			374,338	
volunteer hours	2002	406,512	212,223	427,229	
volunteer hours	2003	415,000		408882	
	2004	415,000	186367	387,842	
	2005	415,000	297,662	609,216*	<i>*The data entry for this program was flawed and larger numbers of volunteer hours were reported than actually occurred. Reporting problem will be rectified in FY06.</i>
	2006	415,000			